

# Patrick O'Brien

Web Developer



As a recent graduate of NuCamp Full Stack Web and Mobile Development Bootcamp and a self-taught developer, I have gained valuable training and hands-on experience with front-end and back-end technologies (the MERN stack), including HTML, CSS, and JavaScript. With strong problem-solving skills, the ability to test and debug code, and excellent communication skills, I am confident in my ability to thrive as a junior front-end web developer. With a background in Business Administration, experience in customer service, sales, and teaching, and a passion for creating intuitive and visually appealing websites, I am eager to continue learning and growing in the field.

## Professional Experience



### Contact

#### Address

08001, Barcelona Spain

#### Phone

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#### E-mail

obrienp2321@gmail.com

#### WWW

patrickobrien.onrender.com

### Skills

-User Experience Design  
-Version Control Systems: Git, Github  
-Front-End Programming: HTML, CSS, Javascript, React, React Native  
-Back-End Programming: Node.js, MongoDB, Express  
-Design Software: Photoshop, Figma  
-CRM and Microsoft Dynamics, 3W

### Languages

English ●●●●● Native  
Spanish ●●●●○ Upper intermediate  
Catalan ●○○○○ Beginner

2023-01 -  
Current

#### Freelance Web Developer

*HP Online Store, Barcelona*

- Developed and implemented MERN application called the HP Notepad, which is currently used by WebHelp Spain as a tool to create dynamic email templates on the fly. Includes shipment tracker, VAT calculator, and daily dashboard that pulls from various APIs using a daily nodecron job
- Collaborated with colleagues to gather requirements, provide regular updates, and ensure the application remained functional, efficient, and scalable

2021-01 -  
Current

#### Customer Service & Sales Representative

*HP Online Store, Barcelona*

- Handle inbound phone, chat, and email post-sales service requests for orders placed on the HP Online Store, UK Market
- Coordinate between the warehouse, security team, and finance team to ensure deliveries, returns, and refunds are sent according to SLA
- Manage CRM software and other internal communication tools

2017-06 -  
2021-01

#### Support Agent

*Match.com, Barcelona*

- Assist customers in site navigation, manage subscriptions, payments, and refunds, troubleshoot site issues. Investigate fraud with Safety Team to block IPs of suspicious users

2016-09 -  
2019-01

#### Private English Tutor

*Kids&Us, Barcelona*

- Customized classes to individual students needs in a variety of topics, largely conversation based

2014-06 -  
2016-09

#### Restaurant Manager

*Mi Madre's Restaurant, Austin, Texas*

- Delegated opening and closing duties, maintained daily operations of the restaurant. Training and onboarding of new employees
- Organized company wide training of POS operating system, both in English and Spanish

## Education

2008-08 -  
2012-05

#### Bachelor of Science: Business Administration

*University of Connecticut - Storrs, CT USA*  
Concentration in Entrepreneurial Studies

## Certifications

2022-06

NuCamp Full Stack Bootcamp Web and Mobile Development