Patrick O'Brien

Web Developer

As a recent graduate of NuCamp Full Stack Web and Mobile Development Bootcamp and a self-taught developer, I have gained valuable training and hands-on experience with front-end and back-end technologies (the MERN stack), including HTML, CSS, and JavaScript. With strong problem-solving skills, the ability to test and debug code, and excellent communication skills, I am confident in my ability to thrive as a junior front-end web developer. With a background in Business Administration, experience in customer service, sales, and teaching, and a passion for creating intuitive and visually appealing websites, I am eager to continue learning and growing in the field.

Contact

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Skills

User Experience Design
Version Control Systems: Git, Github
Front-End Programming: HTML, CSS, Javascript, React, React Native
Back-End Programming: Node.js, MongoDB, Express
Design Software: Photoshop, Figma
CRM and Microsoft Dynamics, 3W

Languages

Language	Level	
English	●●●●●	Advanced
Spanish	●●●●○	Upper intermediate
Catalan	●○○○○	Beginner

Professional Experience

2023-01 - Current

Freelance Web Developer
HP Online Store, Barcelona
- Developed and implemented MERN application called the HP Notepad, which is currently used by WebHelp Spain as a tool to create dynamic email templates on the fly. Includes shipment tracker, VAT calculator, and daily dashboard that pulls from various APIs using a daily nodecron job
- Collaborated with colleagues to gather requirements, provide regular updates, and ensure the application remained functional, efficient, and scalable

2021-01 - Current

Customer Service & Sales Representative
HP Online Store, Barcelona
- Handle inbound phone, chat, and email post-sales service requests for orders placed on the HP Online Store, UK Market
- Coordinate between the warehouse, security team, and finance team to ensure deliveries, returns, and refunds are sent according to SLA
- Manage CRM software and other internal communication tools

2017-06 - 2021-01

Support Agent
Match.com, Barcelona
- Assist customers in site navigation, manage subscriptions, payments, and refunds, troubleshoot site issues. Investigate fraud with Safety Team to block IPs of suspicious users

2016-09 - 2019-01

Private English Tutor
Kids&Us, Barcelona
- Customized classes to individual students needs in a variety of topics, largely conversation based

2014-06 - 2016-09

Restaurant Manager
Mi Madre's Restaurant, Austin, Texas
- Delegated opening and closing duties, maintained daily operations of the restaurant. Training and onboarding of new employees
- Organized company wide training of POS operating system, both in English and Spanish

Education

2008-08 - 2012-05

Bachelor of Science: Business Administration
University of Connecticut - Storrs, CT USA
Concentration in Entrepreneurial Studies

Certifications

2022-06   NuCamp Full Stack Bootcamp Web and Mobile Development