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08001, Barcelona Spain



[Portfolio](#)

## SKILLS

- Version Control Systems: Git, Github
- Front-End: HTML, CSS, Javascript, React, MERN
- Back-End: Node.js, MongoDB, Express
- Design Software: Photoshop, Figma

## EDUCATION

Bachelor of Science: Business Administration  
**University of Connecticut**, Storrs, CT USA, May 2012  
Concentration in Entrepreneurial Studies

Mobile And Web Development  
**NuCamp Full Stack Bootcamp**, June 2022

# PATRICK O'BRIEN

## PROFESSIONAL SUMMARY

As a recent graduate of NuCamp's Full Stack Web and Mobile Development Bootcamp, I have gained valuable hands-on experience with the MERN stack, and I am proficient in HTML, CSS, and JavaScript. My skill set includes strong problem-solving and debugging abilities, making me well-prepared for a career as a Web Developer or Software Engineer. Additionally, my educational background in Business Administration, combined with my extensive professional experience in customer service, sales, and teaching, fuels my passion for designing and developing user-friendly websites.

## DEVELOPER EXPERIENCE - [PORTFOLIO](#)

- MERN E-Commerce Boilerplate: Developed a robust e-commerce platform with guest, user, and admin features for seamless product management and order tracking.
- HP Notepad: Created an organizational tool utilized by a team of 15+ colleagues, featuring a dynamic email generator, productivity tracker, and daily RapidAPI-powered dashboard.
- Portfolio: Demonstrated design expertise using Figma and Material UI to deliver clean and responsive web solutions.

## PROFESSIONAL EXPERIENCE

January 2021 - Current

**HP Online Store - Customer Service & Sales Representative**, Barcelona, Spain

- Handle inbound phone, chat, and email inquiries
- Liaise between warehouse, security, and finance teams to ensure SLA compliance
- Proficiently manage internal software for efficient operations

June 2017 - January 2021

**Match.com - Support Agent**, Barcelona, Spain

- Support in navigation, manage subscriptions, troubleshooting site issues. Coordinate with Fraud and Safety Team

September 2016 - January 2019

**Kids&Us - Private English Tutor**, Barcelona, Spain

- Customized classes to individual students needs in a variety of topics, largely conversation based

June 2014 - September 2016

**Mi Madre's Restaurant - Restaurant Manager**, Austin, Texas, USA

- Opening and closing duties, daily operations, training and onboarding. Facilitated POS training in English/Spanish