

# **GORNATION - Customer Segments & Retention**

**Total Customers** 

1,907

**New Customers** 

1,299

**Returning Customers** 

1,745

Repeat Purchase Rate (RPR)

0.92

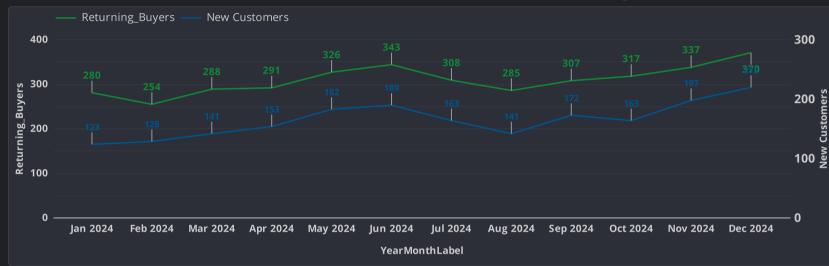
**Lifetime Value (LTV)** 

289.75

### **Customer Mix: New vs Returning**



## **Customer Growth Trend (New vs Returning)**



# **Repeat Purchase Performance by Product**

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	Product Category	Customer ID *	Revenue	Returning Buyers	Repeat Rate
1	Clothing	857	68,643.59€	605	0.71
2	Bandages	515	16,465.51 €	365	0.71
3	Parallettes	492	46,076.91 €	348	0.71
4 V	Vorkout Accessori	485	21,708.73 €	348	0.72
5	Equipment Sets	484	108,523.07 €	349	0.72
6	Pull Up Bars	472	73,485.06 €	337	0.71
7	Weight Vests	464	87,861.69€	318	0.69
8	Workout Rings	277	15,418.93 €	173	0.62
9	Static Bar	261	53,354.52 €	168	0.64
1	Better Grip	260	5,241.74 €	178	0.68

### **Customer Value by Region**

