

Shiddharta Mondal

Creative Content Writer | Storyteller | SEO Specialist | Front-End Designer



+8801536193807



mshiddharta@gmail.com



mistu.pages.dev



Green Road, Dhaka 1209

SUMMARY

Versatile Content Writer and Storyteller with 10+ years of experience delivering SEO-optimized content, translations, and digital communication strategies. Skilled in copywriting, front-end web design, social media management, and prompt engineering. Proven track record of crafting engaging narratives and creating content that drives visibility and growth across industries and platforms.

EXPERIENCE

Freelance Content Writer, Translator & Front-End Designer

Self-Employed 2011 – Present

- Wrote and edited content for websites, blogs, and diverse clients across multiple industries
- Designed and developed front-end websites for personal and client use
- Delivered translation and transcription services for medical companies and global clients, including subtitles for TV media and OTT platforms
- Managed social media accounts with strategies to boost engagement
- Created fan-fiction, maintained personal blogs, and contributed to open-source translation projects

Ghost Writer

Confidential Clients | Literary & Nonfiction 2015 – Present

- Long-form book development for memoirs, biographies, and narrative nonfiction
- End-to-end manuscript drafting from outlines, interviews, and client notes
- Voice matching to preserve author tone, cadence, and point of view
- Fact-checking, research synthesis, and source organization for accuracy
- Developmental edits and revisions aligned with publisher or self-publishing goals

Telesales Agent

Techmart BPO 2025

- Conducted outbound sales calls to international clients, promoting services and products
- Achieved monthly sales targets through persuasive communication and client follow-ups
- Maintained detailed records of interactions and contributed to CRM updates
- Strengthened interpersonal and customer-handling skills in a high-paced call center environment

Content Strategist & Writer

Writer's HUB 2019 – 2020

- Developed tailored content strategies and written materials based on client needs
- Collaborated with cross-functional teams to enhance content for SEO and engagement
- Contributed to social media campaigns and editorial calendars

Medical Officer

Social Islami Bank Hospital 2019

- Provided clinical support and routine medical care to patients across general departments
- Documented medical histories, supported diagnostic procedures, and coordinated with nursing staff
- Applied strong communication skills to explain treatments and ensure patient satisfaction

EDUCATION

MBBS (Bachelor of Medicine, Bachelor of Surgery)

Shaheed Suhrawardy Medical College

2019

HSC (Higher Secondary Certificate)

Govt. MM City College

2011 | GPA: 5.0

SSC (Secondary School Certificate)

Khulna Zilla School

2008 | GPA: 5.0

SKILLS

CONTENT WRITING

- Content Writing
- Copywriting
- SEO Optimization
- Creative Storytelling
- Ghostwriting
- Editing & Proofreading
- Blog Writing
- Technical Writing
- Prompt Engineering

FRONT-END DEVELOPMENT

- WordPress
- HTML/CSS
- JavaScript
- React Basics
- Git & Version Control

CUSTOMER SERVICE

- Customer Service
- Cold Calling
- Client Outreach
- Email Communication
- Chat Support
- Voice Support
- Negotiation

TRANSLATION & MEDIA

- Translation
- Transcription
- Subtitling
- AI Content Creation
- Social Media Management
- Content Strategy

LANGUAGES

- Bengali:

Native
- English:

Native / Fluent
- Hindi:

Advanced