# Capstone\_Project\_Report\_Miguel\_Sanchez

## Miguel Sanchez

#### 28-09-2020

#### INTRODUCTION

Machine Learning is a subset of Data Science and it's becoming a strategic piece of digital transformation processes.

Predictive algorithms provide additional insights to make better decisions and will enable proactive actions on a particular business pain point.

The current initiative is intended for the final EDX-Capstone, implementing a Machine Learning platform for fraud detection.

This report is assembled with four sections:

The CONTEXT section provideS the business pain point, goal and objetives for the predictive platform and also will detail the data set used for training, test and validation purposes.

The METHOD /ANALYSIS section provides the data transformation and cleaning techniques as well as data balance methods. The METHOD will also cover the different Machine Learning algorithms used in the platform.

The RESULTS section provides the output on each tested algorithm and also provide details on the execution of the selected algorithm against the validation data set.

The CONCLUSION section provides recommendations, lessons learned and next steps related with the platform.

#### 1) CONTEXT

Fraud and Risk are relevant topics for Banks and financial institutions; most of the current initiatives for fraud/risk mitigation have a reactive approach, triggering cutomer disappointment, frustation and having a direct impact on KPIS's related with NPS (Customer Net Promote Score), CXI (Customer Experience Index) and overall customer satisfaction.

Machine learning models to detect and prevent risky (an eventually fraudulent) transactions in predictive way, can provide the Banks a proactive approach, having the opportunity to react in advance, taking the proper mitigation actions.

### 1.1) THE PROBLEM

The Bank XX has deployed a web application, offering an inter-bank money transfer service. Several complaints are being received from customers, stating a fraud (identity thief) was committed as they didn't execute a money transfer transaction.

### 1.2) THE APPROACH

To create and deploy a machine learning platform that is able to proactively detect suspicious transactions; the transaction should be flagged (moved to "stand by" state and not executed) so the call center can contact the customer and validate for the intended transaction.

#### 1.3) THE DATA

I have implemented a system to detect risky transactions, using synthetic data for train and validate the model.

Base Data Set: 6.681.203 Records

Base Data Set: 117 variables

Data set has been created using synthetic methods. Real/Transactional data used as a seed, coming from a Banking legacy/core platform.

Most or the variables are categorical as data is coming from a transactional system, only a few of them are continuous (i.e. balance, deposit)

CLASS variable used for training and prediction ->0 for regular txn 's ->1 for suspicious txn 's that could lead on a FRAUD

Values for the CLASS variable were assigned based on real occurrences of suspicious vs not suspicious transactions, using a Data Engineering process.

Additional variables with the prediction will be created over the test data set, depending on the used algorithm.

```
nrow(base)
```

## [1] 6681203

```
str(base, list.len=ncol(base))
```

```
## 'data.frame':
                    6681203 obs. of 117 variables:
                         : chr "1" "1" "1" "1" ...
   $ customer id
    $ FROM
                                "20190206" "20190610" "20190626" "20190628" ...
##
    $ UPTO
                                "20190211" "20190615" "20190701" "20190703" ...
                         : Factor w/ 2 levels "0", "1": 1 1 1 1 1 1 1 1 1 1 ...
##
    $ ACANXCLADIN
                         : Factor w/ 2 levels "0", "1": 1 1 1 1 1 1 1 1 1 1 ...
##
    $ ACTDATSMS
                         : Factor w/ 2 levels "0", "1": 1 1 1 1 1 1 1 1 1 1 ...
##
    $ APVP2
                         : Factor w/ 2 levels "0", "1": 1 1 1 1 1 1 1 1 1 1 ...
##
    $ APVP3
##
    $ AVCETRAM
                         : Factor w/ 2 levels "0", "1": 1 1 1 1 1 1 1 1 1 1 ...
##
   $ BLOQCLACC
                         : Factor w/ 2 levels "0", "1": 1 1 1 1 1 1 1 1 1 1 ...
    $ BLOQCLACCE
                         : Factor w/ 2 levels "0", "1": 1 1 1 1 1 1 1 1 1 1 ...
##
                         : Factor w/ 2 levels "0", "1": 2 1 1 1 2 2 2 2 2 2 ...
##
    $ BUSQRUT
##
    $ CAND1
                         : Factor w/ 2 levels "0", "1": 1 1 1 1 1 1 1 1 1 1 ...
##
   $ CAND2
                         : Factor w/ 2 levels "0", "1": 1 1 1 1 1 1 1 1 1 1 ...
   $ CAVP2
                         : Factor w/ 2 levels "0", "1": 1 1 1 1 1 1 1 1 1 1 ...
##
    $ CAVP2AUT
                         : Factor w/ 2 levels "0", "1": 1 1 1 1 1 1 1 1 1 1 ...
##
                         : Factor w/ 2 levels "0", "1": 1 1 1 1 1 1 1 1 1 1 ...
##
    $ CAVP3
   $ CCOTIZ
                         : Factor w/ 2 levels "0", "1": 1 1 1 1 1 1 1 1 1 1 ...
##
    $ CDENROLWEB
                         : Factor w/ 2 levels "0", "1": 1 1 1 1 1 1 1 1 1 1 ...
```

```
$ CDMODCEL
                         : Factor w/ 2 levels "0", "1": 1 1 1 1 1 1 1 1 1 1 ...
                         : Factor w/ 2 levels "0", "1": 1 1 1 1 1 1 1 1 1 1 ...
    $ CDREVDESENR
                         : Factor w/ 2 levels "0", "1": 1 1 1 1 1 1 1 1 1 1 ...
    $ CERTAFIL
                         : Factor w/ 2 levels "0", "1": 1 1 1 1 1 1 1 1 1 1 ...
##
    $ CHECK
##
    $ CLADINCONF
                         : Factor w/ 2 levels "0", "1": 1 1 1 1 1 1 1 1 1 1 ...
                         : Factor w/ 2 levels "0", "1": 1 1 1 1 1 1 1 1 1 1 ...
##
    $ CLADINDESENR
                         : Factor w/ 2 levels "0"."1": 1 1 1 1 1 1 1 1 1 1 ...
    $ CLADINENR1
                         : Factor w/ 2 levels "0", "1": 1 1 1 1 1 1 1 1 1 1 ...
##
    $ CLADINMOD1
##
    $ CLADINMOD2
                         : Factor w/ 2 levels "0"."1": 1 1 1 1 1 1 1 1 1 1 ...
                         : Factor w/ 2 levels "0", "1": 1 1 1 1 1 1 1 1 1 ...
##
    $ CLADINP1
    $ CLADINP2
                         : Factor w/ 2 levels "0", "1": 1 1 1 1 1 1 1 1 1 1 ...
                         : Factor w/ 2 levels "0", "1": 1 1 1 1 1 1 1 1 1 1 ...
##
    $ CLADINP3
                         : Factor w/ 2 levels "0", "1": 1 1 1 1 1 1 1 1 1 1 ...
##
    $ CLADINREV1
                         : Factor w/ 2 levels "0", "1": 1 1 1 1 1 1 1 1 1 1 ...
##
    $ CLADINREV2
##
    $ CLSEGREST
                         : Factor w/ 2 levels "0", "1": 1 1 1 1 1 1 1 1 1 1 ...
##
    $ CONSCLASEG
                         : Factor w/ 2 levels "0", "1": 1 1 1 1 1 1 1 1 1 1 ...
    $ CONSEXPELEC
                         : Factor w/ 2 levels "0", "1": 1 1 1 1 1 1 1 1 1 1 ...
##
                         : Factor w/ 2 levels "0", "1": 1 1 1 1 1 2 1 1 1 1 ...
##
    $ CONSHISTANT
    $ CONSPCLI
                         : Factor w/ 2 levels "0", "1": 1 1 1 1 2 2 2 2 2 2 ...
##
                         : Factor w/ 2 levels "0", "1": 1 1 1 1 1 1 1 1 1 1 ...
##
    $ CONSREGAT
##
    $ CONSSALDOCCV
                         : Factor w/ 2 levels "0", "1": 1 1 1 1 1 1 1 1 1 1 ...
    $ CONSTRAM
                         : Factor w/ 2 levels "0", "1": 1 1 1 1 1 2 1 1 1 1 ...
                         : Factor w/ 2 levels "0", "1": 1 1 1 1 1 1 1 1 1 1 ...
    $ CONSVALCERT
##
                         : Factor w/ 2 levels "0"."1": 1 1 1 1 2 2 1 1 1 1 ...
##
    $ CONSVINLAB
                         : Factor w/ 2 levels "0", "1": 1 1 1 1 1 1 1 1 1 1 ...
##
    $ CONTSEREMOT
                         : Factor w/ 2 levels "0", "1": 1 1 1 1 1 1 1 1 1 1 ...
    $ CPP
##
    $ CRIM
                         : Factor w/ 2 levels "0", "1": 1 1 1 1 1 1 1 1 1 1 ...
                         : Factor w/ 2 levels "0", "1": 1 1 1 1 1 1 1 1 1 1 ...
    $ DASHBENEF
                         : Factor w/ 2 levels "0", "1": 1 1 1 1 1 1 1 1 1 1 ...
##
    $ DEPOSIT
                         : Factor w/ 2 levels "0", "1": 1 1 1 1 1 1 1 1 1 1 ...
##
    $ EFECTI
##
    $ EMAILACTDAT
                         : Factor w/ 2 levels "0", "1": 1 1 1 1 1 1 1 1 1 1 ...
##
    $ EMAILCREACL
                         : Factor w/ 2 levels "0", "1": 1 1 1 1 1 1 1 1 1 1 ...
                         : Factor w/ 2 levels "0", "1": 1 1 1 1 1 1 1 1 1 1 ...
##
    $ EMAILMODDAT
                         : Factor w/ 2 levels "0", "1": 1 1 1 1 1 1 1 1 1 1 ...
##
    $ EMAILRECCLACC
                         : Factor w/ 2 levels "0", "1": 1 1 1 1 1 1 1 1 1 1 ...
##
    $ ENTCLASEGAD
##
    $ ENVCLAEMAIL
                         : Factor w/ 2 levels "0", "1": 1 1 1 1 1 1 1 1 1 1 ...
##
    $ GENCLAVDIN
                         : Factor w/ 2 levels "0", "1": 1 1 1 1 1 1 1 1 1 1 ...
##
    $ ICOM
                         : Factor w/ 2 levels "0", "1": 1 1 1 1 1 2 2 2 1 ...
    $ IDOPER
                         : Factor w/ 2 levels "0", "1": 1 1 1 1 1 2 1 1 1 1 ...
##
                         : Factor w/ 2 levels "0", "1": 1 1 1 1 1 2 1 1 1 2 ...
##
    $ IPRODSAL
                         : Factor w/ 2 levels "0", "1": 1 1 1 1 1 1 1 1 1 1 ...
    $ INGAPP
                         : Factor w/ 2 levels "0", "1": 1 1 1 1 1 1 1 1 1 1 ...
##
    $ INSCTABANC
                         : Factor w/ 2 levels "0", "1": 1 1 1 1 1 1 1 1 1 1 ...
##
    $ LINKCLASEG
                         : Factor w/ 2 levels "0", "1": 1 1 1 1 1 1 1 1 1 1 ...
##
    $ MAILPAGPENS
                         : Factor w/ 2 levels "0", "1": 1 1 1 1 1 1 1 1 1 1 ...
    $ MANDATE
                         : Factor w/ 2 levels "0", "1": 1 1 1 1 1 1 1 1 1 1 ...
##
    $ MCLAACCCLI
                         : Factor w/ 2 levels "0", "1": 1 1 1 1 1 1 1 1 1 1 ...
##
    $ MCLAACCFOR
                         : Factor w/ 2 levels "0", "1": 1 1 1 1 1 1 1 1 1 1 ...
##
    $ MCLASATFOR
                         : Factor w/ 2 levels "0", "1": 1 1 1 1 1 1 1 1 1 1 ...
##
    $ MODALCLADIN
                         : Factor w/ 2 levels "0", "1": 1 1 1 1 1 1 1 1 1 1 ...
##
    $ MODALCLADIN2
##
                         : Factor w/ 2 levels "0", "1": 1 1 1 1 1 1 1 1 1 1 ...
    $ MODANTCLI
                         : Factor w/ 2 levels "0", "1": 1 1 1 1 1 1 1 1 1 1 ...
##
    $ MODCEL
##
    $ MODDIRCOM
                         : Factor w/ 2 levels "0", "1": 1 1 1 1 1 1 1 1 1 1 ...
##
    $ MODDIROTR
                         : Factor w/ 2 levels "0", "1": 1 1 1 1 1 1 1 1 1 1 ...
```

```
$ MODDIRPAR
                       : Factor w/ 2 levels "0", "1": 1 1 1 1 1 1 1 1 1 1 ...
   $ MODEMAILCOM
                       : Factor w/ 2 levels "0", "1": 1 1 1 1 1 1 1 1 1 1 ...
                       : Factor w/ 2 levels "0", "1": 1 1 1 1 1 1 1 1 1 1 ...
## $ MODEMAILOTR
                       : Factor w/ 2 levels "0", "1": 1 1 1 1 1 1 1 1 1 1 ...
## $ MODEMAILPAR
                       : Factor w/ 2 levels "0", "1": 1 1 1 1 1 1 1 1 1 1 ...
   $ MODFONCOM
## $ MODFONINT
                       : Factor w/ 2 levels "0", "1": 1 1 1 1 1 1 1 1 1 1 ...
## $ MODFONPAR
                       : Factor w/ 2 levels "0"."1": 1 1 1 1 1 1 1 1 1 1 ...
                       : Factor w/ 2 levels "0", "1": 1 1 1 1 1 1 1 1 1 1 ...
## $ OPECLADIN
##
   $ RECACCWEB
                       : Factor w/ 2 levels "0", "1": 1 2 2 2 1 1 1 1 1 1 ...
## $ RECUPCLACCE
                       : Factor w/ 2 levels "0", "1": 1 1 1 1 1 1 1 1 1 1 ...
## $ RECUPCLIVR
                       : Factor w/ 2 levels "0", "1": 1 1 1 1 1 1 1 1 1 1 ...
                       : Factor w/ 2 levels "0", "1": 1 1 1 1 1 1 1 1 1 1 ...
## $ REPAVTRAM
                       : Factor w/ 2 levels "0", "1": 1 1 1 1 1 1 1 1 1 1 ...
   $ RESCLASEG
## $ RESCLASEGD
                       : Factor w/ 2 levels "0", "1": 1 1 1 1 1 1 1 1 1 1 ...
## $ RESSALDO
                       : Factor w/ 2 levels "0", "1": 1 1 1 1 1 1 1 1 1 1 ...
##
   $ RETCAV
                       : Factor w/ 2 levels "0", "1": 1 1 1 1 1 1 1 1 1 1 ...
## $ REVCONTCLASE
                       : Factor w/ 2 levels "0", "1": 1 1 1 1 1 1 1 1 1 1 ...
                       : Factor w/ 2 levels "0", "1": 1 1 1 1 1 1 1 1 1 1 ...
## $ BALANCE
## $ SECLACCFALL
                       : Factor w/ 2 levels "0", "1": 1 1 1 1 1 1 1 1 1 1 ...
                       : Factor w/ 2 levels "0", "1": 1 1 1 1 1 1 1 1 1 1 ...
## $ SECLSEG
## $ SMSMODCEL1
                       : Factor w/ 2 levels "0", "1": 1 1 1 1 1 1 1 1 1 1 ...
## $ SMSMODCEL2
                       : Factor w/ 2 levels "0", "1": 1 1 1 1 1 1 1 1 1 1 ...
                       : Factor w/ 2 levels "0", "1": 1 1 1 1 1 1 1 1 1 1 ...
## $ SOLEXCLISTP
   $ REQVP
                       : Factor w/ 2 levels "0", "1": 1 1 1 1 1 1 1 1 1 1 ...
##
                       : Factor w/ 2 levels "0", "1": 1 1 1 1 1 1 1 1 1 1 ...
## $ REQVPA
## $ WVP
                       : Factor w/ 2 levels "0", "1": 1 1 1 1 1 1 1 1 1 1 ...
## $ WVPA
                       : Factor w/ 2 levels "0", "1": 1 1 1 1 1 1 1 1 1 1 ...
                       : Factor w/ 2 levels "0", "1": 1 1 1 1 1 1 1 1 1 1 ...
   $ SOLRETCCV
                       : Factor w/ 2 levels "0", "1": 1 1 1 1 1 1 1 1 1 1 ...
## $ TOTPEMAIL
                       : Factor w/ 2 levels "0", "1": 1 1 1 1 1 1 1 1 1 ...
## $ TOTPSMS
                       : Factor w/ 2 levels "0", "1": 1 1 1 1 1 1 1 1 1 1 ...
## $ VALCLI1
##
   $ VALCLI2
                       : Factor w/ 2 levels "0", "1": 1 1 1 1 1 1 1 1 1 1 ...
                       : Factor w/ 2 levels "0", "1": 1 1 1 1 1 1 1 1 1 1 ...
## $ VALCLI3
## $ VALCLI4
                       : Factor w/ 2 levels "0", "1": 1 1 1 1 1 1 1 1 1 1 ...
                       : Factor w/ 2 levels "0", "1": 1 1 1 1 1 1 1 1 1 1 ...
## $ VALCLI5
## $ LOG
                       : Factor w/ 1 level "0": 1 1 1 1 1 1 1 1 1 1 ...
## $ SIMDEFAULT
                       : Factor w/ 1 level "0": 1 1 1 1 1 1 1 1 1 1 ...
## $ target
                       : num 0000000000...
##
   $ GENDER ID
                       : Factor w/ 2 levels "1", "2": NA NA NA NA NA NA 2 2 2 1 ...
## $ CUSTOMER_AGE
                       : int NA NA NA NA NA AO 40 40 52 ...
  $ CUST SERVICE SCORE: int NA NA NA NA NA NA 905 905 905 1310 ...
## $ CUST PROFIT SCORE : int NA NA NA NA NA NA 21689 21689 21689 -2905 ...
                       : Factor w/ 17063 levels "03.cl", "0azar.cl", ...: NA NA NA NA NA NA 7039 7039 703
   $ dominio
   $ CUSTOMER_ID
                       : num 1e+00 1e+00 1e+00 1e+00 1e+07 ...
                       : int 0000000000...
   $ qxtotp
head(base)
```

##		customer id	FROM	חדמזז	ACANXCLADIN	A CTD A TCMC	COMO	VDMD3	$\Lambda UCETD \Lambda M$
##		cuscomer_id	1 ItOM	0110	ACANACLADIN	ACIDAISHS	AF VF Z	AF VF 3	AVCEINAM
##	1	1	20190206	20190211	0	0	0	0	0
##	2	1	20190610	20190615	0	0	0	0	0
##	3	1	20190626	20190701	0	0	0	0	0
##	4	1	20190628	20190703	0	0	0	0	0
##	5	10000007	20190919	20190924	0	0	0	0	0

##	6	10000028	20190523	20190528	8	0		0	0	0		0
##		BLOQCLACC BI	LOQCLACCE	BUSQRUT	CAND1	CAND2	CAVP2	CAVP2AU	T CAVE	23 CCO	TIZ	
##	1	0	0	1	0	0	0		0	0	0	
##	2	0	0	0	0	0	0		0	0	0	
##	3	0	0	0	0	0	0		0	0	0	
##	4	0	0	0	0	0	0		0	0	0	
##	5	0	0	1	0	0	0		0	0	0	
##	6	0	0	1	0	0	0	~	0	0	0	
##	4	CDENROLWEB (		CDREVDES				CLADINC		_ADIND		
##	1 2	0	0		0	0	0		0		0	
##	3	0	0		0	0	0		0		0	
##	ა ⊿	0	0		0	0	0		0		0	
##	5	0	0		0	0	0		0		0	
##	6	0	0		0	0	0		0		0	
##	Ü	CLADINENR1	_	CI.ADTNI	MUDS CI	•	-	TNP2 CLA	-	CI.ADT	NREV1	
##	1	0	)		0	0		0	0	021121	0	
##	_	0	(		0	0		0	0		0	
##	3	0	(	)	0	0		0	0		0	
##	4	0	(	)	0	0		0	0		0	
##	5	0	(	)	0	0		0	0		0	
##	6	0	(	)	0	0		0	0		0	
##		CLADINREV2 (	CLSEGREST	CONSCLAS	SEG CO	NSEXPEL	EC CO	NSHISTAN	T CONS	SPCLI	CONSRE	EGAT
##	1	0	0		0		0		0	0		0
##	2	0	0		0		0		0	0		0
##	3	0	0		0		0		0	0		0
##	4	0	0		0		0		0	0		0
##	5	0	0		0		0		0	1		0
##	6	0	0		0	~~	0		1	1	D A GIVE	0
##	1	CONSSALDOCCY				CONSVIN		JNISEREM				
##	1 2		) (		0		0		0 (			0
##	3		) (		0		0		0 (			0
##	<i>∆</i>		) (		0		0		0 (	-		0
##	5		) (		0		1		0 (			0
##	6		) 1		0		1		0 (			0
##	Ū	DEPOSIT EFEC	-	- ACTDAT EI	MAILCRI	EACL EM	AILMO	DDAT EMA			ENTCLA	SEGAD
##	1	0	0	0		0		0		0		0
##	2	0	0	0		0		0		0		0
##	3	0	0	0		0		0		0		0
##	4	0	0	0		0		0		0		0
##	5	0	0	0		0		0		0		0
##	6	0	0	0		0		0		0		0
##		ENVCLAEMAIL	GENCLAVD]			IPRODS			CTABAN		KCLASE	
##		0		0 0	0		0	0		0		0
##		0		0 0	0		0	0		0		0
##	_	0		0 0	0		0	0		0		0
##	_	0		0 0	0		0	0		0		0
## ##	_	0		0 0	0		0 1	0		0		0
##	O	MAILPAGPENS	ΜΔΝΠΛΤΕ Ν	-	1 IT MCI	∆ ∆ ୯୯ <mark>ټ</mark> ∩₽	_	-	וטטעז כיו	•	MUDVIC	•
##	1	MAILPAGPENS 0	MANDATE F	TOPHWOOO	O MCL	AUCTUR 0		O O	יחאדררן	0 NITUAL	' IODAL	LADINZ 0
##		0	0		0	0		0		0		0
##		0	0		0	0		0		0		0
	-	Ŭ	•		-	·		•		•		•

```
0 0 0 0
## 4
                        0
          0
                0
## 5
                                 0
## 6
          0
                0
                         0
                                  0
                                           0
   MODANTCLI MODCEL MODDIRCOM MODDIROTR MODDIRPAR MODEMAILCOM MODEMAILOTR
     0 0 0 0 0 0
## 1
## 2
          0
               0
                       0
                               0
                                      0
                                                0
               0
                      0
                               0
                                                0
## 4
          0
               0
                       0
                               0
                                       0
                                                0
## 5
          0
               0
                       0
                               0
                                       0
## 6
          Ο
               Ω
                       0
                               0
                                       0
                                                0
   MODEMAILPAR MODFONCOM MODFONINT MODFONPAR OPECLADIN RECACCWEB RECUPCLACCE
     0 0 0 0 0
## 1
                                                  0
## 2
           0
                   0
                           0
                                   0
                                           0
                                                  1
## 3
          0
                   0
                           0
                                  0
                                           0
                                                            0
## 4
           0
                   0
                           0
                                   0
                                           0
## 5
           0
                   0
                           0
                                  0
                                           0
## 6
           0
                   0
                           0
                                   0
                                           0
                                                  0
   RECUPCLIVE REPAYTRAM RESCLASEG RESCLASEGD RESSALDO RETCAV REVCONTCLASE
      0 0 0 0
                                          0 0
## 2
          0
                  0
                          0
                                  0
                                          0
                                               0
                                                          0
## 3
          0
                  0
                          0
                                  0
                                          0
                                               0
                                                          0
## 4
          0
                  0
                          0
                                  0
                                          0
## 5
          0
                          0
                                   0
                                          0
                  0
                                               0
## 6
          0
                  0
                          0
                                  0
                                          0
                                               0
## BALANCE SECLACCFALL SECLSEG SMSMODCEL1 SMSMODCEL2 SOLEXCLISTP REQVP REQVPA
## 1 0 0 0 0
## 2
        0
                 0
                        0
                                0
                                         0
                                                  0
                                                       0
                                                             0
## 3
        0
                 0
                        0
                                0
                                         0
                                                  0
                                                       0
                 0
                                0
                                         0
                                                  0
## 4
        0
                        0
## 5
        0
                 0
                        0
                                         0
                                                  0
## 6
        0
                               0
   WVP WVPA SOLRETCCV TOTPEMAIL TOTPSMS VALCLI1 VALCLI2 VALCLI3 VALCLI4 VALCLI5
       0 0 0 0 0
                                           0
                                                  0
                                                        0
## 1
                 0
## 2
     0
         0
                         0
                               0
                                     0
                                           0
                                                  0
                                                        0
                                                              0
         0
                 0
                         0
                               0
                                     0
                                           0
                                                  0
                                                        0
## 3
     0
                                                              0
                 0
                         0
## 4
     0
         0
                               0
                                     0
                                                  0
                 0
                         0
## 5
     0
         0
                               0
## 6
     0
         0
                 0
                         0
                               0
                                     0
                                           0
                                                  0
   LOG SIMDEFAULT target GENDER ID CUSTOMER AGE CUST SERVICE SCORE
## 1
     0
             0
                   0
                         <NA>
                                    NA
## 2
             0
                   0
                         <NA>
             0
                   0
                         <NA>
## 3
                                    NΑ
                                                   NΑ
## 4
             0
                   0
                         <NA>
                                    NA
                                                   NA
     0
## 5
     0
             0
                   0
                         <NA>
                                    NA
                                                   NA
             0
                   0
                         <NA>
                                                   NA
   CUST_PROFIT_SCORE dominio CUSTOMER_ID qxtotp
## 1
               NA
                  <NA>
                                  0
                               1
## 2
               NA
                    <NA>
                                     0
## 3
                    <NA>
               NΑ
                                1
## 4
               NA
                    <NA>
                                     0
                    <NA>
## 5
               NA
                          10000007
                                     0
                    <NA>
                          10000028
## 6
               NA
```

# 1.3.1) FEATURE SELECTION & DATA WRANGLING

Initial analysis will be performed over the original data set to determine relevant variables (not all the variables should be used). Machine Learning algorithms perform better if highly correlated attributes are removed.

DATA WRANGLING - deleting LOG 's and SIMDEFAULT variables as those are systemic. Setting TARGET variable to CLASS and deleting TARGET

```
base$SIMDEFAULT <- NULL
base$LOG <- NULL

base$class <- base$target
base$target <- NULL</pre>
```

## 1.3.1.1) VARIABLE REDUNDANCY - METHOD 1

The Caret R package provides the findCorrelation which will analyze a correlation matrix of my data's attributes report on attributes that can be removed. I want to remove attributes with an absolute correlation of (ideally >0.75).

```
set.seed(7)
```

Using a sample dataset to determine variable redundancy; only 1.000.000 records will be processed because of memory limit ations

```
basep <- base[sample(1:6340852,1000000),4:107]
basep[] <- lapply (basep, function (x) as.numeric (as.character (x)))
correlationMatrix <- cor(basep)</pre>
```

Summarize the correlation matrix

```
options(max.print=1000)
print(correlationMatrix)
```

```
ACANXCLADIN
                                  ACTDATSMS
                                                   APVP2
                                                                 APVP3
                 1.000000e+00 1.170283e-02 0.0631404332 0.0591650218
## ACANXCLADIN
## ACTDATSMS
                 1.170283e-02 1.000000e+00 0.0075892898 0.0070143256
## APVP2
                 6.314043e-02 7.589290e-03 1.0000000000 0.9701832831
## APVP3
                 5.916502e-02 7.014326e-03 0.9701832831 1.0000000000
                 4.353129e-02 5.199287e-03 0.0836290594 0.0811156700
## AVCETRAM
## BLOQCLACC
                 3.503838e-02 8.469938e-03 0.0129546177 0.0112272812
## BLOQCLACCE
                 7.603813e-03 3.157152e-03 -0.0006994488 -0.0004488484
## BUSQRUT
                 4.075728e-02 4.922278e-02 0.0054463920 0.0060078559
## CAND1
                 4.786748e-02
                              7.390760e-02 0.0180194598 0.0176577530
                                 BLOQCLACC
##
                     AVCETRAM
                                            BLOQCLACCE
                                                               BUSQRUT
## ACANXCLADIN
                 0.0435312858 3.503838e-02 7.603813e-03 4.075728e-02
                 0.0051992868 8.469938e-03 3.157152e-03 4.922278e-02
## ACTDATSMS
## APVP2
                 0.0836290594 1.295462e-02 -6.994488e-04 5.446392e-03
## APVP3
                 0.0811156700 1.122728e-02 -4.488484e-04 6.007856e-03
## AVCETRAM
                 1.000000000 1.799866e-02 4.622902e-03 3.547294e-02
## BLOQCLACC
                 0.0179986572 1.000000e+00 3.001721e-01 -3.735076e-02
```

```
## BLOQCLACCE
                  0.0046229016 3.001721e-01 1.000000e+00 -1.463924e-02
## BUSQRUT
                  0.0354729355 -3.735076e-02 -1.463924e-02
                                                              1.000000e+00
                  0.0238818525
##
  CAND1
                                 4.841216e-02 7.405219e-03
                                                              1.819042e-01
##
                         CAND1
                                       CAND2
                                                     CAVP2
                                                                 CAVP2AUT
  ACANXCLADIN
                  0.047867482
                                0.1762791574
                                              0.0506987352
                                                             3.062839e-02
                                0.0531398492
                                              0.0021066431
                                                             5.559772e-03
## ACTDATSMS
                  0.073907602
## APVP2
                  0.018019460
                                0.0538035584
                                              0.1142320559
                                                             8.146708e-03
## APVP3
                  0.017657753
                                0.0523713819
                                              0.1118507286
                                                             7.184356e-03
## AVCETRAM
                  0.023881852
                                0.0426354767
                                              0.0854809199
                                                             4.503799e-02
## BLOQCLACC
                  0.048412156
                                0.0297435201
                                              0.0071418759
                                                             9.049927e-03
## BLOQCLACCE
                  0.007405219
                                0.0059342440 -0.0009674264 -1.289154e-04
## BUSQRUT
                  0.181904161
                                0.2295613960
                                              0.0006411588
                                                             2.209289e-02
##
  CAND1
                  1.000000000
                                0.2751511135
                                              0.0162958979
                                                             2.405036e-02
                                       CCOTIZ
                                                 CDENROLWEB
##
                         CAVP3
                                                                  CDMODCEL
                  0.0460197779
                                 7.122478e-03
                                                              1.745561e-02
## ACANXCLADIN
                                               9.493633e-01
  ACTDATSMS
                  0.0019506095
                                 7.082602e-03
                                               1.193572e-02
                                                              1.406617e-02
## APVP2
                  0.1126659208 -1.733700e-02
                                               6.270793e-02
                                                              1.988112e-02
## APVP3
                  0.1128999585 -1.687994e-02
                                               5.854468e-02
                                                              1.956736e-02
## AVCETRAM
                                               4.338159e-02
                  0.0828490765
                                 1.204076e-04
                                                              8.053342e-03
## BLOQCLACC
                  0.0062646744
                                 4.309224e-02
                                               3.405489e-02
                                                              5.686479e-03
## BLOQCLACCE
                 -0.0009530849 -6.964288e-03
                                               7.193474e-03
                                                              3.453517e-04
## BUSQRUT
                  0.0016073834 -2.052845e-02
                                               3.923038e-02
                                                              7.391576e-03
## CAND1
                                 4.839335e-02
                                               4.894733e-02
                  0.0160817247
                                                              9.047899e-03
                   CDREVDESENR
##
                                     CERTAFIL
                                                       CHECK
                                                                CLADINCONF
## ACANXCLADIN
                  6.185584e-02 2.177426e-03 -1.597986e-04
                                                              1.091050e-02
## ACTDATSMS
                  1.611582e-02 1.672118e-02 -5.341085e-05
                                                              9.209122e-03
## APVP2
                  2.668432e-02 -2.780649e-03 -2.263754e-04
                                                              1.669706e-02
## APVP3
                  2.434299e-02 -2.647568e-03 -2.196256e-04
                                                              1.611015e-02
## AVCETRAM
                  1.745095e-02 -1.521597e-03 -2.977000e-04
                                                              4.341768e-03
## BLOQCLACC
                  9.000119e-03
                                 2.278941e-03 -2.887084e-04
                                                              4.936612e-04
## BLOQCLACCE
                  2.342360e-03 -1.564293e-04 -9.353860e-05 -7.286262e-04
  BUSQRUT
                  1.233546e-02
                                 4.419163e-02
                                               2.781023e-03
                                                              3.326072e-03
##
  CAND1
                  1.382678e-02
                                 1.063914e-01
                                               4.940922e-03
                                                              6.381018e-03
##
                  CLADINDESENR
                                   CLADINENR1
                                                 CLADINMOD1
                                                                CLADINMOD2
  ACANXCLADIN
                  1.034975e-01
                                 5.895753e-01
                                               2.127437e-05
                                                              1.265337e-05
## ACTDATSMS
                  1.415939e-02
                                 2.508298e-03
                                               5.695825e-03
                                                              5.668583e-03
## APVP2
                  2.353909e-02
                                 3.289236e-02
                                               1.593411e-02
                                                              1.585379e-02
## APVP3
                  2.074572e-02
                                 3.015902e-02
                                               1.574737e-02
                                                              1.566821e-02
## AVCETRAM
                  1.199548e-02
                                 2.353575e-02
                                               4.266804e-03
                                                              4.232642e-03
                                 2.194438e-02 -7.776592e-05 -9.284390e-05
## BLOQCLACC
                  4.562264e-03
## BLOQCLACCE
                  2.750746e-03
                                 3.219966e-03 -5.816795e-04 -5.841817e-04
## BUSQRUT
                  1.200826e-02
                                 1.278679e-02
                                               1.154566e-03
                                                              8.860092e-04
##
  CAND1
                  7.979367e-03
                                 1.922174e-02
                                               2.905691e-03
                                                              2.882725e-03
                                     CLADINP2
##
                                                   CLADINP3
                                                                CLADINREV1
                      CLADINP1
## ACANXCLADIN
                  8.846965e-01
                                 9.584676e-01
                                               6.406232e-01
                                                              4.660246e-02
## ACTDATSMS
                                                              9.095504e-03
                  8.365186e-03
                                 1.081876e-02
                                               8.960996e-03
## APVP2
                  6.387904e-02
                                 6.513333e-02
                                               5.403930e-02
                                                              1.068556e-02
## APVP3
                  6.025826e-02
                                 6.127294e-02
                                               5.178345e-02
                                                              7.210057e-03
## AVCETRAM
                  4.224986e-02
                                 4.505997e-02
                                               3.427625e-02
                                                              1.212053e-02
## BLOQCLACC
                  2.985727e-02
                                 3.540486e-02
                                               1.936346e-02
                                                              1.852431e-03
## BLOQCLACCE
                  3.896152e-03
                                 7.251657e-03
                                               1.559706e-03
                                                              4.827610e-03
## BUSQRUT
                  4.266183e-02
                                 4.364012e-02
                                               4.368690e-02
                                                              7.130110e-03
## CAND1
                  4.913635e-02
                                 5.242396e-02
                                               4.682520e-02
                                                              5.705597e-03
##
                    CLADINREV2
                                    CLSEGREST
                                                 CONSCLASEG
                                                               CONSEXPELEC
```

```
## ACANXCLADIN
                  7.436882e-02
                                 8.977137e-02
                                               0.1754943982 -0.0096662942
                  1.979646e-02
## ACTDATSMS
                                 7.060290e-03
                                               0.0517708035
                                                              0.0415511191
## APVP2
                  2.514885e-02
                                 4.392378e-02
                                                0.0537136605 -0.0208380640
## APVP3
                  2.451802e-02
                                 4.190157e-02
                                                0.0522250770 -0.0204672547
## AVCETRAM
                  9.231140e-03
                                 3.465717e-02
                                                0.0439599881
                                                              0.0477510379
## BLOQCLACC
                                               0.0299548459 -0.0218244033
                  6.968304e-03
                                 5.333324e-02
## BLOQCLACCE
                  3.779161e-03
                                 1.653457e-02
                                                0.0059536693 -0.0073047765
## BUSQRUT
                   1.134586e-02 -1.746605e-03
                                                0.2321822223
                                                              0.3433162825
##
  CAND1
                  8.747969e-03
                                 2.476091e-02
                                                0.2731235049
                                                              0.0208239016
##
                   CONSHISTANT
                                     CONSPCLI
                                                   CONSREGAT
                                                              CONSSALDOCCV
## ACANXCLADIN
                  1.106529e-02
                                 0.0436323635
                                                0.0206655227
                                                              0.0226138808
## ACTDATSMS
                  8.164484e-03
                                 0.0474932270
                                                0.0161319883
                                                              0.0099098787
                                                              0.0778452640
  APVP2
                  2.038428e-02
                                 0.0682439138
                                                0.0103863816
                  2.037567e-02
                                 0.0703412290
                                                0.0091094911
                                                              0.0761379267
## APVP3
## AVCETRAM
                  9.677187e-03
                                 0.0500415823
                                                0.0199908838
                                                              0.0208459928
## BLOQCLACC
                 -1.563377e-03 -0.0362037794 -0.0010216179
                                                             -0.0019496723
  BLOQCLACCE
                 -2.564226e-04 -0.0152629302 -0.0018355105 -0.0020829940
  BUSQRUT
                  4.564305e-02
                                 0.9589949361
                                                0.1581514191
                                                              0.1689594495
  CAND1
##
                  2.340443e-02
                                 0.1753048730
                                                0.0473187628
                                                              0.0467745283
##
                       CONSTRAM
                                  CONSVALCERT
                                                  CONSVINLAB
                                                               CONTSEREMOT
##
  ACANXCLADIN
                  0.0206988085
                                 8.227771e-03
                                               8.552239e-03
                                                              0.2341613027
## ACTDATSMS
                  0.0302009518
                                 4.156476e-02
                                                1.386606e-02
                                                              0.0301553837
## APVP2
                  0.0220717227 -5.101176e-03
                                                3.893502e-03
                                                              0.0593866625
## APVP3
                  0.0216913456 -4.815602e-03
                                                4.331172e-03
                                                              0.0575055775
## AVCETRAM
                  0.0670559803
                                 1.226519e-02
                                                2.515308e-03
                                                              0.0563250796
## BLOQCLACC
                 -0.0195593806 -8.268526e-03 -1.915153e-02
                                                              0.0504989467
## BLOQCLACCE
                 -0.0075868874 -5.310117e-03 -6.144696e-03
                                                              0.0209799827
  BUSQRUT
                  0.4853442665
                                 3.617488e-01
                                                3.251826e-01
                                                              0.1073339889
                  0.0723786181
                                 1.691282e-01
                                                3.557633e-02
##
  CAND1
                                                              0.1217137345
##
                            CPP
                                         CRIM
                                                   DASHBENEF
                                                                    DEPOSIT
## ACANXCLADIN
                 -7.026488e-04
                                 5.610774e-03
                                                0.0406658962
                                                              1.305076e-02
   ACTDATSMS
                  4.027440e-03
                                 7.417050e-03
                                                0.0146875339
                                                              1.487601e-03
## APVP2
                 -9.953929e-04 -7.422862e-03
                                                0.0091116925
                                                              1.366973e-01
## APVP3
                 -9.657136e-04 -7.624999e-03
                                                0.0074272381
                                                              1.396887e-01
  AVCETRAM
                  1.050629e-03
                                 2.029233e-02
                                                0.0754245045
                                                              1.841525e-02
## BLOQCLACC
                  1.969162e-03
                                 1.269901e-02
                                                0.0487066197 -1.421516e-04
## BLOQCLACCE
                  2.027264e-03 -1.753593e-03
                                                0.0066700380
                                                              1.268652e-03
## BUSQRUT
                  1.047271e-02
                                 2.306455e-02 -0.0114270645 -1.454639e-06
  CAND1
                  2.133615e-02
                                 2.569648e-02
                                                0.0187202801
                                                              5.125202e-03
##
##
                         EFECTI
                                  EMAILACTDAT
                                                 EMAILCREACL
                                                               EMAILMODDAT
  ACANXCLADIN
                  5.496191e-04
                                 3.704983e-02
                                                0.0983789328
                                                              0.0662776521
## ACTDATSMS
                 -2.561579e-04
                                 2.724001e-01
                                               0.0167689954
                                                              0.0249874027
## APVP2
                  2.514661e-02
                                 8.066133e-03
                                                0.0245726082
                                                              0.0312498310
## APVP3
                                                0.0226054570
                                                              0.0299064254
                  2.595850e-02
                                 8.113798e-03
## AVCETRAM
                  5.062453e-03
                                 1.235750e-02
                                                0.0410182083
                                                              0.0537929011
                                 2.610296e-02
## BLOQCLACC
                 -1.384642e-03
                                                0.3751537668
                                                              0.0235325428
  BLOQCLACCE
                 -4.486102e-04
                                 4.490590e-03
                                                0.1122313990
                                                              0.0043935946
  BUSQRUT
                 -6.128604e-04
                                 1.523585e-01 -0.0517541156
                                                              0.0112122287
##
  CAND1
                  2.268672e-03
                                 2.836639e-01
                                                0.1666077385
                                                              0.0419301271
##
                 EMAILRECCLACC
                                  ENTCLASEGAD
                                                 ENVCLAEMAIL
                                                                GENCLAVDIN
  ACANXCLADIN
                  0.0108032357
                                 0.3137811378
                                                1.463804e-02
                                                              0.3145959755
## ACTDATSMS
                  0.0033318494
                                 0.0362803008
                                               7.064268e-02
                                                              0.0026003657
## APVP2
                 -0.0008904638
                                 0.0864931942
                                               3.416075e-03
                                                              0.2962976136
## APVP3
                 -0.0010462670
                                 0.0840621311 3.573170e-03
                                                              0.2861337303
```

```
## AVCETRAM
                  0.0041042861
                                 0.0607707424
                                               6.822527e-03
                                                              0.1069844943
## BLOQCLACC
                  0.1816950857
                                 0.0418291220
                                               2.726965e-02
                                                              0.0342782925
                                               3.405598e-03
## BLOQCLACCE
                  0.5813828859
                                 0.0113819088
                                                              0.0088751794
                                 0.1363151989
## BUSQRUT
                 -0.0198637666
                                               7.869071e-02 -0.0474775109
##
  CAND1
                  0.0099582808
                                 0.1796524481
                                               4.309117e-01
                                                              0.0118288857
                                       IDOPER
                                                  IPRODSAL
##
                           ICOM
                                                                   INGAPP
                  0.0782879467
## ACANXCLADIN
                                 0.0025081800
                                               0.052675471
                                                            1.132312e-02
## ACTDATSMS
                  0.0452508024
                                 0.0255873669
                                               0.049585874 -3.658027e-03
## APVP2
                  0.0316404335
                               -0.0066301589
                                               0.023287086
                                                            1.065163e-02
## APVP3
                  0.0309580943 -0.0064935838
                                               0.023281212
                                                            9.888982e-03
## AVCETRAM
                  0.0642661807
                                 0.0196803005
                                               0.045526123 -4.406291e-03
## BLOQCLACC
                  0.0083988649 -0.0192161056 -0.019917367 -1.358534e-02
  BLOQCLACCE
                 -0.0028637587 -0.0071153094 -0.008220742
                                                            6.810229e-02
                                 0.3469823775
                                               0.694411996 -1.661590e-01
## BUSQRUT
                  0.4907258509
##
  CAND1
                                               0.162079654 -2.668109e-02
                  0.2727880219
                                 0.0562076466
##
                    INSCTABANC
                                   LINKCLASEG
                                                MAILPAGPENS
                                                                   MANDATE
## ACANXCLADIN
                  5.583799e-02
                                 0.0529785006 -8.511895e-05
                                                              1.316517e-01
  ACTDATSMS
                  2.267230e-03
                                 0.0282271977
                                               1.716680e-03
                                                              1.121046e-02
## APVP2
                                 0.0188985089 -2.776582e-03
                  7.721706e-02
                                                              2.068847e-01
## APVP3
                  7.526476e-02
                                 0.0181590607 -2.817328e-03
                                                              2.015836e-01
## AVCETRAM
                  4.859423e-02
                                 0.0205566138
                                               2.131794e-02
                                                              7.647144e-02
## BLOQCLACC
                                               3.908694e-03
                  6.904339e-03
                                 0.0317262838
                                                              1.469963e-02
## BLOQCLACCE
                 -1.642352e-03
                                 0.0141273501
                                               2.455395e-04
                                                              2.832750e-03
  BUSQRUT
                  2.022510e-02
                                 0.0703521118
                                               4.721446e-03
                                                              4.235158e-02
## CAND1
                  1.176946e-02
                                 0.0998261064
                                               1.261856e-02
                                                              4.373201e-02
                    MCLAACCCLI
                                   MCLAACCFOR
                                                 MCLASATFOR
                                                               MODALCLADIN
## ACANXCLADIN
                  2.691217e-02 -1.304750e-04 -1.304750e-04
                                                              1.107808e-01
  ACTDATSMS
                  5.851739e-03 -4.360975e-05 -4.360975e-05 -2.274013e-03
## APVP2
                  8.773926e-03 -1.848347e-04 -1.848347e-04
                                                              2.532784e-02
## APVP3
                  8.244118e-03 -1.793235e-04 -1.793235e-04
                                                              2.490664e-02
## AVCETRAM
                  1.911654e-02 -2.430709e-04 -2.430709e-04
                                                              6.545184e-02
## BLOQCLACC
                  3.684081e-02 -2.357293e-04 -2.357293e-04
                                                              3.349808e-02
## BLOQCLACCE
                  4.999337e-03 -7.637391e-05 -7.637391e-05 -2.885927e-03
  BUSQRUT
                                               2.270695e-03 -1.642604e-01
                  1.132503e-02
                                 2.270695e-03
   CAND1
                  2.646667e-02
                                 1.242467e-02
                                               1.242467e-02
                                                              1.276986e-02
##
                  MODALCLADIN2
                                                     MODCEL
                                                                 MODDIRCOM
##
                                    MODANTCLI
## ACANXCLADIN
                  0.0629192068
                                 0.0667381799
                                               0.0287983321
                                                              3.551179e-03
## ACTDATSMS
                 -0.0023464342
                                 0.1826326970
                                               0.1360227312
                                                              2.100195e-02
## APVP2
                  0.0240434215
                                 0.0213977917
                                               0.0085491338
                                                              1.641271e-03
## APVP3
                  0.0237054882
                                 0.0207938444
                                               0.0084548050
                                                              1.208559e-03
## AVCETRAM
                  0.0657656616
                                 0.0408859594
                                               0.0092400243
                                                              1.169682e-03
## BLOQCLACC
                  0.0299379758
                                 0.0182028794
                                               0.0100404719
                                                              8.915881e-04
  BLOQCLACCE
                 -0.0049209058
                                 0.0025400256
                                               0.0028400962 -7.365911e-04
## BUSQRUT
                 -0.1614506759
                                                              1.977545e-02
                                 0.1659862408
                                               0.1322459905
##
  CAND1
                  0.0101807520
                                 0.3027480636
                                               0.2899983965
                                                              2.389873e-02
##
                     MODDIROTR
                                    MODDIRPAR
                                                MODEMAILCOM
                                                               MODEMAILOTR
## ACANXCLADIN
                  5.600481e-03
                                 0.0344110899
                                               5.856132e-03
                                                              7.773056e-04
## ACTDATSMS
                  2.224922e-02
                                 0.1780478943
                                               3.275600e-02
                                                              7.927759e-03
## APVP2
                 -1.469499e-04
                                 0.0072423086
                                               8.103102e-04
                                                              3.101964e-03
## APVP3
                 -7.594209e-04
                                 0.0074840295
                                               9.709632e-04
                                                              3.285552e-03
## AVCETRAM
                  2.196326e-03
                                 0.0150195793
                                               3.810392e-03
                                                              3.590075e-03
## BLOQCLACC
                  7.683880e-04
                                 0.0058462364
                                               2.367825e-04 -1.433326e-03
## BLOQCLACCE
                 -6.205049e-04 -0.0001751547 -9.479203e-04 -6.344525e-04
## BUSQRUT
                  1.689663e-02 0.1415875103 2.551597e-02 1.715570e-02
```

```
## CAND1
                  2.657934e-02
                                 0.2375771644
                                               4.719736e-02
                                                              3.654370e-02
                   MODEMAILPAR
##
                                    MODFONCOM
                                                   MODFONINT
                                                                 MODFONPAR
  ACANXCLADIN
                  1.396524e-02
                                 6.809089e-03 -3.195987e-04
                                                              1.836862e-02
  ACTDATSMS
                  1.156135e-01
                                 3.612901e-02
                                               1.863391e-02
                                                              7.814566e-02
  APVP2
                 -1.119107e-03
                                 7.969780e-05 -4.527529e-04
                                                              1.171660e-03
## APVP3
                 -1.046551e-03 -1.814585e-04 -4.392532e-04
                                                              8.042978e-04
## AVCETRAM
                  2.553365e-03
                                 4.470562e-03 -5.954026e-04
                                                              6.799990e-03
## BLOQCLACC
                  9.287984e-03 -1.535570e-03 -5.774193e-04
                                                              1.363877e-03
  BLOQCLACCE
                 -7.499864e-05
                                 6.624797e-05 -1.870780e-04 -1.041039e-03
  BUSQRUT
                   1.235782e-01
                                 4.489041e-02
                                               4.275477e-03
                                                              8.991423e-02
  CAND1
                  3.213375e-01
                                 5.122686e-02
                                                4.743795e-03
                                                              1.204620e-01
##
                                    RECACCWEB
                                                 RECUPCLACCE
                      OPECLADIN
                                                                RECUPCLIVR
##
  ACANXCLADIN
                  1.938804e-01
                                 0.0848758234
                                               0.0773340295
                                                              0.0610574354
## ACTDATSMS
                 -1.167780e-03
                                 0.0107896798
                                                0.0130199608
                                                              0.0257103192
## APVP2
                  3.131612e-01
                                 0.0160443912
                                                0.0167733898
                                                              0.0145243179
## APVP3
                  3.017718e-01
                                 0.0141641565
                                                0.0147816940
                                                              0.0137959550
## AVCETRAM
                                                              0.0221343359
                  9.324369e-02
                                 0.0312631551
                                                0.0313826756
  BLOQCLACC
                  2.769533e-02
                                 0.3883945037
                                                0.3829271880
                                                              0.0598252704
  BLOQCLACCE
                  5.892854e-03
                                 0.1217196366
                                               0.0305745340
                                                              0.0166034603
  BUSQRUT
                 -4.345270e-02 -0.0726754671
                                               -0.0666052366
                                                              0.0518198846
##
  CAND1
                  2.291760e-03
                                 0.0793631498
                                               0.1012308066
                                                              0.1509835660
##
                      REPAVTRAM
                                    RESCLASEG
                                                  RESCLASEGD
                                                                  RESSALDO
## ACANXCLADIN
                  0.0247990989
                                 0.1773817244
                                               1.910794e-02
                                                              0.0317181632
  ACTDATSMS
                  0.0044325043
                                 0.0190278420 -8.978296e-04 -0.0059946093
                  0.0660984860
## APVP2
                                 0.0605807186
                                               2.187504e-02
                                                              0.0191818411
## APVP3
                  0.0649654752
                                 0.0600522738
                                               2.164981e-02
                                                              0.0171934496
## AVCETRAM
                  0.6535775393
                                 0.0337668893
                                               1.126226e-02
                                                              0.0781803647
  BLOQCLACC
                  0.0084956897
                                 0.0111648368 -4.853151e-03 -0.0051363656
## BLOQCLACCE
                  0.0029683346 -0.0035944429 -1.572372e-03 -0.0163920489
## BUSQRUT
                  0.0359220821
                                 0.1132509979 -1.510824e-03 -0.1875363452
##
  CAND1
                  0.0168017161
                                 0.1236891853
                                               1.014628e-02 -0.0162780877
##
                         RETCAV
                                 REVCONTCLASE
                                                     BALANCE
                                                               SECLACCFALL
  ACANXCLADIN
                  0.0431299096
                                 7.369908e-02
                                               7.590657e-02
                                                              0.0457307883
  ACTDATSMS
                  0.0015375672
                                 3.452167e-02 -5.594799e-03
                                                              0.0154406961
  APVP2
                  0.1071738504
                                 2.694996e-02
                                                1.022939e-01
                                                              0.0109294868
## APVP3
                                               9.962269e-02
                  0.1074469313
                                 2.478874e-02
                                                              0.0099847240
## AVCETRAM
                  0.0785620774
                                 2.677760e-02
                                                1.391151e-01
                                                              0.0161872209
## BLOQCLACC
                  0.0043630887
                                 4.699857e-02
                                               8.081776e-02
                                                              0.1499541999
  BLOQCLACCE
                                 2.366234e-02
                                                8.321373e-03
                 -0.0015130864
                                                              0.0889055624
## BUSQRUT
                                 9.713988e-02 -3.560408e-01 -0.0025573371
                 -0.0027868334
  CAND1
##
                  0.0147806337
                                 1.250042e-01
                                                2.435836e-02
                                                              0.1144373337
##
                       SECLSEG
                                   SMSMODCEL1
                                                  SMSMODCEL2
                                                               SOLEXCLISTP
## ACANXCLADIN
                  0.0655181532
                                 0.0624387415
                                               0.0508635556
                                                              5.953668e-02
                  0.0109294860
                                 0.1445072546
                                                0.0551741086
## ACTDATSMS
                                                              1.320451e-02
## APVP2
                  0.2212719906
                                 0.0235237233
                                                0.0137093098
                                                              2.326813e-02
## APVP3
                                                              2.246057e-02
                  0.2165748209
                                 0.0223417354
                                                0.0131455755
## AVCETRAM
                  0.1296172048
                                 0.0371800975
                                                0.0206677278
                                                              3.995070e-02
## BLOQCLACC
                  0.0396910968
                                 0.0399023046
                                                0.0336320237
                                                              1.812365e-02
                                                              2.896402e-03
  BLOQCLACCE
                  0.0100746089
                                 0.0083784334
                                                0.0065759897
##
  BUSQRUT
                 -0.0042640749
                                 0.0778740840
                                                0.1354026360
                                                              1.187298e-02
                  0.0499825794
##
  CAND1
                                 0.1832696414
                                                0.2600965959
                                                              3.959261e-02
##
                          REQVP
                                       REQVPA
                                                         WVP
                                                                       WVPA
## ACANXCLADIN
                  0.0345834098
                                 5.653983e-02
                                               5.607477e-02
                                                              1.213291e-03
## ACTDATSMS
                  0.0101027990
                                 3.104338e-03 6.392829e-03
                                                              5.362306e-03
```

```
## APVP2
                  0.5643392962 1.253051e-01 9.276388e-01 -5.561796e-03
## APVP3
                  0.5511974866
                                1.204198e-01 9.556191e-01 -5.456468e-03
                  0.0667356440
## AVCETRAM
                                9.495228e-02
                                              7.726202e-02 8.215229e-03
## BLOQCLACC
                  0.0123795458
                                              9.057830e-03 -1.456270e-03
                                8.576969e-03
## BLOQCLACCE
                  0.0018310892
                                3.421635e-05 -1.014732e-03 -1.593024e-03
## BUSQRUT
                                              1.420126e-03 9.591009e-02
                  0.0166295383 -5.294310e-03
## CAND1
                  0.0283973793
                                1.651476e-02
                                              1.590675e-02
                                                            1.885342e-02
##
                     SOLRETCCV
                                   TOTPEMAIL
                                                   TOTPSMS
                                                                 VALCLI1
## ACANXCLADIN
                  4.306615e-03
                                0.0944057622
                                              0.1177786867
                                                            0.1111511961
## ACTDATSMS
                  4.560640e-03
                                0.0289575474
                                              0.0271252859
                                                            0.0336033359
## APVP2
                  1.773017e-02
                                0.0402993179
                                              0.0435940696
                                                            0.0525559426
## APVP3
                  1.576612e-02
                                0.0377957194
                                              0.0415171651
                                                            0.0515678438
## AVCETRAM
                  8.868723e-03
                                0.0520776507
                                              0.0511187467
                                                            0.0970317768
## BLOQCLACC
                                0.0722748849
                 -2.313172e-03
                                              0.0648211688
                                                            0.0279540824
## BLOQCLACCE
                 -7.198933e-04
                                0.0214236602
                                              0.0254634271
                                                            0.0075312719
## BUSQRUT
                  7.623679e-02
                                0.0305901909
                                              0.0437686365
                                                            0.2236546305
## CAND1
                  1.859189e-02 0.0563375659
                                              0.0965387450
                                                            0.1770332434
##
                       VALCLI2
                                     VALCLI3
                                                   VALCLI4
                                                                 VALCLI5
## ACANXCLADIN
                  0.1137520184 5.112800e-02
                                              5.155132e-03
                                                            0.0255935513
## ACTDATSMS
                  0.0293697109
                                1.741043e-02
                                              3.488469e-02
                                                            0.0552304726
## APVP2
                  0.0525534896 2.747443e-02
                                              2.024420e-05
                                                            0.0039174376
## APVP3
                  0.0515413442
                                2.689946e-02 -1.153673e-04
                                                            0.0035255966
## AVCETRAM
                  0.0989585519
                                4.793461e-02
                                              9.265293e-03
                                                            0.0213707290
## BLOQCLACC
                  0.0211775890
                                2.073866e-02
                                              2.282807e-02
                                                            0.0214162195
## BLOQCLACCE
                  0.0057285365 4.427506e-03
                                              1.295792e-02
                                                            0.0034356092
## BUSQRUT
                  0.1961799331
                                9.969805e-02
                                             1.002463e-01
                                                            0.2694541251
## CAND1
                  0.0794535658 8.865137e-02 1.383978e-01
                                                            0.4160801456
    [ reached getOption("max.print") -- omitted 95 rows ]
```

Find attributes that are highly correlated

```
highlyCorrelated <- findCorrelation(correlationMatrix, cutoff=0.75)
```

Print indexes of highly correlated attributes

```
print(highlyCorrelated)
```

```
[1]
    25
           34
                 91
                     94
                          3 11
                                     20
                                         23
                                             10
                                                  62
                                                          52
                                                                  78
                                                                           4 100
       26
                                                      64
                                                              47
```

Variables that will be left out due to its high correlation

## summary(basep[,highlyCorrelated])

```
##
       CLADINP1
                            CLADINP2
                                               CONSPCLI
                                                                SMSMODCEL2
##
    Min.
            :0.000000
                                :0.00000
                                                   :0.0000
                                                                      :0.0000
                        Min.
                                           Min.
                                                              Min.
##
    1st Qu.:0.000000
                        1st Qu.:0.00000
                                            1st Qu.:0.0000
                                                              1st Qu.:0.00000
    Median :0.000000
                        Median :0.00000
                                            Median :0.0000
                                                              Median : 0.00000
##
    Mean
            :0.007766
                        Mean
                                :0.00899
                                            Mean
                                                   :0.2966
                                                              Mean
                                                                      :0.01015
##
    3rd Qu.:0.000000
                        3rd Qu.:0.00000
                                            3rd Qu.:1.0000
                                                              3rd Qu.:0.00000
##
    Max.
            :1.000000
                        Max.
                                :1.00000
                                            Max.
                                                   :1.0000
                                                              Max.
                                                                      :1.00000
        REQVPA
                                              CAVP2
##
                            APVP2
                                                              ACANXCLADIN
##
            :0.00000
                               :0.0000
                                                 :0.00000
                                                                     :0.00000
    Min.
                       Min.
                                         Min.
                                                             Min.
```

```
1st Qu.:0.00000
                       1st Qu.:0.0000
                                        1st Qu.:0.00000
                                                           1st Qu.:0.00000
##
    Median :0.00000
                                        Median :0.00000
                                                           Median :0.00000
##
                      Median :0.0000
   Mean
                              :0.0168
##
           :0.03015
                       Mean
                                        Mean
                                                :0.02078
                                                           Mean
                                                                   :0.00844
    3rd Qu.:0.00000
                       3rd Qu.:0.0000
                                        3rd Qu.:0.00000
##
                                                           3rd Qu.:0.00000
##
    Max.
           :1.00000
                       Max.
                              :1.0000
                                                :1.00000
                                                           Max.
                                                                   :1.00000
##
      CLADINCONF
                          CLADINMOD1
                                                CAND2
                                                                 MCLAACCFOR
##
   Min.
           :0.000000
                       Min.
                               :0.000000
                                            Min.
                                                   :0.00000
                                                              Min.
                                                                      :0e+00
##
    1st Qu.:0.000000
                        1st Qu.:0.000000
                                            1st Qu.:0.00000
                                                              1st Qu.:0e+00
##
    Median :0.000000
                        Median :0.000000
                                            Median :0.00000
                                                              Median :0e+00
##
    Mean
           :0.000182
                        Mean
                               :0.000116
                                            Mean
                                                   :0.02028
                                                              Mean
                                                                      :2e-06
##
    3rd Qu.:0.000000
                        3rd Qu.:0.000000
                                            3rd Qu.:0.00000
                                                               3rd Qu.:0e+00
                               :1.000000
                                                   :1.00000
##
    Max.
           :1.000000
                        Max.
                                            Max.
                                                              Max.
                                                                      :1e+00
                                         EMAILCREACL
##
    MODALCLADIN
                        GENCLAVDIN
                                                           RECACCWEB
##
    Min.
           :0.0000
                      Min.
                             :0.00000
                                                :0.000
                                                         Min.
                                                                 :0.0000
   1st Qu.:0.0000
                      1st Qu.:0.00000
                                        1st Qu.:0.000
##
                                                         1st Qu.:0.0000
##
    Median :0.0000
                      Median :0.00000
                                        Median :0.000
                                                         Median :0.0000
##
    Mean
           :0.2366
                             :0.07746
                                        Mean
                                                :0.115
                                                         Mean
                      Mean
                                                                 :0.1237
##
    3rd Qu.:0.0000
                      3rd Qu.:0.00000
                                        3rd Qu.:0.000
                                                         3rd Qu.:0.0000
                             :1.00000
                                                :1.000
##
   Max.
           :1.0000
                      Max.
                                        Max.
                                                         Max.
                                                                 :1.0000
##
        CAVP3
                           APVP3
                                             VALCLI1
                              :0.0000
##
   Min.
           :0.00000
                      Min.
                                         Min.
                                                 :0.00000
    1st Qu.:0.00000
                       1st Qu.:0.00000
                                          1st Qu.:0.00000
##
                                         Median :0.00000
##
  Median :0.00000
                      Median :0.00000
##
   Mean
           :0.01964
                      Mean
                              :0.01582
                                         Mean
                                                 :0.02002
##
    3rd Qu.:0.00000
                       3rd Qu.:0.00000
                                          3rd Qu.:0.00000
    Max.
           :1.00000
                       Max.
                              :1.00000
                                          Max.
                                                 :1.00000
rm(basep)
```

## 1.3.1.2) VARIABLE REDUNDANCY - METHOD 2

Building a Learning Vector Quantization (LVQ) model. The varImp is then used to estimate the variable importance, which is printed and plotted.

Sample Dataset

```
set.seed(7)
basep <- base[sample(1:6340852,1000),-112]
positivos <- base[base$class == 1,-112]
basep <- rbind(positivos,basep)</pre>
```

Excluding the class variable

```
basepclass <- basep$class
basep$class <- NULL
```

Converting the variables to numeric

```
basep[] <- lapply (basep, function (x) as.numeric (as.character (x)))</pre>
```

Adding the class variable

```
basepclass -> basep$class
Factorizing the class variable
basep$class <- as.factor(basep$class)</pre>
Wrangling for NA's
basep <- na.omit(basep)</pre>
Several variables with zero variances will be removed from the Dataset
basep$MODFOINT <-NULL</pre>
basep$CPP <- NULL
basep$CHECK <-NULL</pre>
basep$MODEMAILOTR <- NULL</pre>
basep$EFECTI <- NULL</pre>
basep$MODDIRCOM <- NULL</pre>
basep$MODDIROTR <- NULL</pre>
basep$MODFONCOM <- NULL</pre>
basep$MODFONINT <- NULL</pre>
basep$RESCLASEGD <- NULL</pre>
basep$MAILPAGPENS <- NULL</pre>
basep$CLADINCONF <- NULL
basep$CLADINMOD1 <- NULL</pre>
basep$CLADINMOD2 <- NULL
basep$WVPA <- NULL</pre>
basep$SOLRETCCV <- NULL</pre>
Prepare the training scheme
control <- trainControl(method="repeatedcv", number=10, repeats=3)</pre>
Train the model
model <- train(class~., data=basep, method="lvq", preProcess="scale", trControl=control)</pre>
Estimate variable importance
importance <- varImp(model, scale=FALSE)</pre>
```

```
print(importance, top = 50)

## ROC curve variable importance
##

## only 50 most important variables shown (out of 98)
##

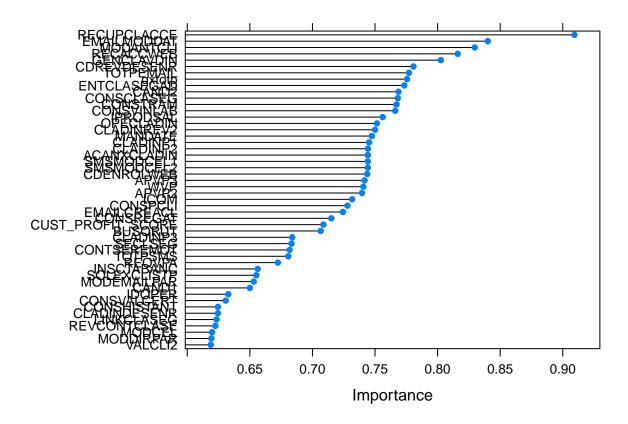
##

Importance
```

Summarize importance

##	RECUPCLACCE	0.9093
##	EMAILMODDAT	0.8401
##	MODANTCLI	0.8297
##	RECACCWEB	0.8161
##	GENCLAVDIN	0.8026
##	CDREVDESENR	0.7807
##	TOTPEMAIL	0.7771
##	qxtotp	0.7756
##	ENTCLASEGAD	0.7734
##	CAND2	0.7687
##	CONSCLASEG	0.7682
##	CONSTRAM	0.7671
##	CONSVINLAB	0.7661
##	IPRODSAL	0.7562
##	OPECLADIN	0.7515
##	CLADINREV2	0.7500
##	MANDATE	0.7474
##	CLADINP1	0.7453
##	CLADINP2	0.7443
##	SMSMODCEL1	0.7443
##	SMSMODCEL2	0.7443
##	ACANXCLADIN	0.7443
##	CDENROLWEB	0.7437
##	APVP3	0.7417
##	WVP	0.7406
##	APVP2	0.7396
##	ICOM	0.7317
##	CONSPCLI	0.7280
##	EMAILCREACL	0.7244
##	CONSREGAT	0.7151
	CUST_PROFIT_SCORE	0.7088
##	BUSQRUT	0.7066
##	CLADINP3	0.6839
##	SECLSEG	0.6833
	CONTSEREMOT	0.6818
	TOTPSMS	0.6807
	REQVPA	0.6724
##	INSCTABANC	0.6562
	SOLEXCLISTP	0.6552
	MODEMAILPAR	0.6531
##	CAND1	0.6500
	IDOPER	0.6328
	CONSVALCERT	0.6307
	CLADINDESENR	0.6245
	CONSHISTANT	0.6245
	LINKCLASEG	0.6234
	REVCONTCLASE	0.6224
	MODCEL	0.6198
	MODDIRPAR	0.6193
##	VALCLI2	0.6187

Plot importance



There is a manual check as there are variables with high correlation but due to business requirements, those need to be included in the data set.

Based on the results on both variable redundace methods and business requirements, a new data set will be created.

```
rm(basep)
```

New Data Set with relevant variables, based on variable redundace methods applied

```
'CLADINREV1',
'CLADINREV2',
'CONSCLASEG',
'CONSTRAM',
'CONSVINLAB',
'DEPOSIT',
'CUSTOMER_AGE',
'EMAILMODDAT',
'ENTCLASEGAD',
'GENCLAVDIN',
'IPRODSAL',
'MANDATE',
'MCLAACCFOR',
'MCLASATFOR',
'MODANTCLI',
'MODEMAILCOM',
'OPECLADIN',
'qxtotp',
'RECACCWEB',
'RECUPCLACCE',
'REPAVTRAM',
'BALANCE',
'CUST_PROFIT_SCORE',
'CUST_SERVICE_SCORE',
'SECLSEG',
'SMSMODCEL1',
'SMSMODCEL2',
'REQVP',
'REQVPA',
'WVP',
'TOTPEMAIL',
'dominio',
'class')]
```

Delete records without selected transactions

```
base$borrar <- ifelse(</pre>
  base$ACANXCLADIN == 0 &
    base$APVP2 == 0 &
    base$APVP3 == 0 &
    base$AVCETRAM == 0 &
    base$CAND2 == 0 &
    base$CAVP2AUT == 0 &
    base$CDMODCEL == 0 &
    base$CDREVDESENR == 0 &
    base$CLADINCONF == 0 &
    base$CLADINDESENR == 0 &
    base$CLADINMOD1 == 0 &
    base$CLADINMOD2 == 0 &
    base$CLADINP1 == 0 &
    base$CLADINREV1 == 0 &
    base$CLADINREV2 == 0 &
    base$CONSCLASEG == 0 &
```

```
base$CONSTRAM == 0 &
    base$CONSVINLAB == 0 &
    base$DEPOSIT == 0 &
    #base$edad cliente == 0 &
    base$EMAILMODDAT == 0 &
    base$ENTCLASEGAD == 0 &
    base$GENCLAVDIN == 0 &
    base$IPRODSAL == 0 &
    base$MANDATE == 0 &
    base$MCLAACCFOR == 0 &
    base$MCLASATFOR == 0 &
    base$MODANTCLI == 0 &
    base$MODEMAILCOM == 0 &
    base$OPECLADIN == 0 &
    #base$qxtotp == 0 &
    base$RECACCWEB == 0 &
    base$RECUPCLACCE == 0 &
    base$REPAVTRAM == 0 &
    base$BALANCE == 0 &
    #base$score_rentabilidad == 0 &
    #base$score servicio == 0 &
    base$SECLSEG == 0 &
    base$SMSMODCEL1 == 0 &
    base$SMSMODCEL2 == 0 &
    base$REQVP == 0 &
    base$REQVPA == 0 &
    base$WVP == 0 &
    base$TOTPEMAIL == 0 ,1,0)
table(base$borrar)
##
##
         0
## 4995214 1685989
Base with selected variables and transactions with movements
base <- base[base$borrar == 0,]</pre>
Clean up (NA's) and save the dataset
```

table(base\$class)

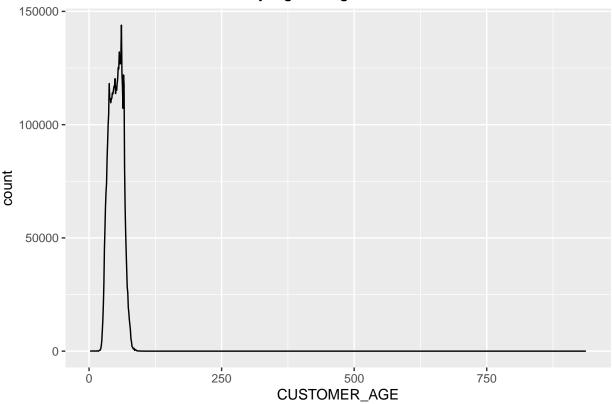
base <- na.omit(base)</pre>

Additional wrangling to include risky web domain (business requirement)

```
base$dominioriesgoso <- ifelse(base$dominio == 'vtr.net' | base$dominio == 'mi.cl',1,0)
base$dominioriesgoso <- as.factor(base$dominioriesgoso)</pre>
table(base$dominioriesgoso)
##
##
         0
## 4576263
             69709
base$dominio <- NULL</pre>
1.3.2) DATA SET ANALYSIS
#Additional analysis over the new Data set (base)
cat("\nBase set dimension :",dim(base))
##
## Base set dimension : 4645972 47
cat("\nNumber of unique ages :",base$CUSTOMER_AGE %>% unique() %>% length())
##
## Number of unique ages : 108
cat("\nNumber of unique profitability score :",base$CUST_PROFIT_SCORE %>% unique() %>% length())
##
## Number of unique profitability score : 47691
cat("\nNumber of unique service score :",base$CUST_SERVICE_SCORE %>% unique() %>% length())
##
## Number of unique service score : 227
#Number of transactions by Age Range
base %>%
  group_by(CUSTOMER_AGE) %>%
  summarize(count = n()) %>%
  ggplot(aes(x = CUSTOMER_AGE, y = count)) +
  geom_line() +
  ggtitle("Number of transactions by Age Range")
```

## 'summarise()' ungrouping output (override with '.groups' argument)

# Number of transactions by Age Range

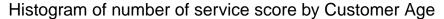


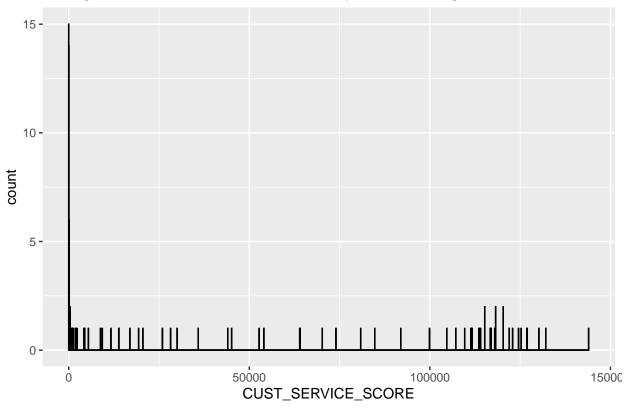
# Histogram of number of transactions for each service score

```
base %>%
  group_by(CUSTOMER_AGE) %>%
  summarise(CUST_SERVICE_SCORE=n()) %>%
  ggplot(aes(CUST_SERVICE_SCORE)) +
  geom_histogram(color="black", binwidth = 50) +

ggtitle("Histogram of number of service score by Customer Age")
```

## 'summarise()' ungrouping output (override with '.groups' argument)





#CLASS variable Analysis - Variable used to identify negative ==0 & positive ==1 fraud transactions. Only 16 transactions with suspicious (fraud) activity

```
table(base$class)
```

```
## 0 1
## 4645956 16
```

# 2) METHODS/ANALYSIS

# 2.1) DATA WRANGLING

Split for training and test; training with 80% of the initial data set

```
set.seed(123)
v <- c(1:(nrow(base)*1))
variables <- c(4:ncol(base))
train_test_split <- initial_split(base[v,variables], prop = 0.80)
train_test_split</pre>
```

```
## <Analysis/Assess/Total>
## <3716778/929194/4645972>
```

```
Functions training() and testing() used to create train and test data sets
```

```
train_tbl <- training(train_test_split)</pre>
test_tbl <- testing(train_test_split)</pre>
nrow(train_tbl)
## [1] 3716778
nrow(test_tbl)
## [1] 929194
Train Data set: 3.716.778 records Test Data set: 929.194 records
table(train_tbl$class)
##
##
          0
                   1
## 3716765
                  13
table(test_tbl$class)
##
##
         0
                 1
                 3
## 929191
Suspicious transaction in the train data set : 13 Suspicious transaction in the test data set : 3 -
Split for validation Data Set. 50% of the test data set will be used for validation
set.seed(123)
porcvalidac <- nrow(test_tbl) * 0.5</pre>
filasaletorias <- sample(1:nrow(test_tbl),porcvalidac)</pre>
tbl_validacion <- test_tbl[filasaletorias,]</pre>
table(tbl_validacion$class)
##
##
         0
                 1
## 464596
test_tbl <- test_tbl[-filasaletorias,]</pre>
Positive transactions (fraud) proportion in Data Sets
table(train_tbl$class)
##
##
                   1
## 3716765
                  13
```

```
table(test_tbl$class)

##
## 0 1
## 464595 2

table(tbl_validacion$class)

##
## 0 1
## 464596 1
```

Suspicious transaction in the train data set : 13 Suspicious transaction in the test data set : 2 Suspicious transaction in the validation data set : 1

Based on the fraud proportions, it is clear we have a data sampling issue that needs to be addressed using data balancing techniques

# 2.2) DATA BALANCE

head(train\_tbl\_manual)

Data balance technique must be applied as the variable used (class) to identify suspicious transactions is not equally distributed. This will create a challenge for the training process as it will be difficult to identify logical rules.

To train the models we should have 20% on suspicious (positive) and 80% on negative transactions. A new training Data Set will be created.

#### 2.2.1) Undersampling - Decrease negative (not suspicious) transactions

```
set.seed(123456)
# Positive cases for training
qx <- 13
qxn <- qx * 4
# Training data set assembly
negativos <- train_tbl[train_tbl$class == 0, ]
tbl_negativos <- negativos[sample(1:nrow(negativos), qxn),]
tbl_positivos <- train_tbl[train_tbl$class == 1, ]

train_tbl_manual <- rbind(tbl_negativos, tbl_positivos)
# Checking for the new Training data set
nrow(train_tbl_manual)</pre>
## [1] 65
```

```
AVCETRAM CAND2 CAVP2AUT CDMODCEL CDREVDESENR CLADINCONF CLADINDESENR
## 5055031
                  0
                         0
                                  0
                                            0
                                                        0
                                                                    0
                                                                                  0
## 5339770
                  0
                         0
                                  0
                                            0
                                                         0
                                                                    0
                                                                                  0
## 4432455
                  0
                         0
                                  0
                                            0
                                                         0
                                                                    0
                                                                                  0
## 1088257
                  0
                         0
                                  0
                                            0
                                                         0
                                                                    0
                                                                                  0
## 326371
                  0
                         0
                                  0
                                            0
                                                         0
                                                                    0
                                                                                  0
                  0
                         0
                                  0
                                            0
                                                         0
                                                                    0
           CLADINMOD1 CLADINMOD2 CLADINP1 CLADINREV1 CLADINREV2 CONSCLASEG
## 5055031
                    0
                                0
                                          0
                                                     0
                                                                 0
## 5339770
                    0
                                0
                                          0
                                                     0
                                                                 0
                                                                             0
## 4432455
                    0
                                0
                                          0
                                                     0
                                                                 0
                                                                             0
## 1088257
                    0
                                0
                                          0
                                                     0
                                                                 0
                                                                             0
                     0
                                0
                                          0
                                                     0
                                                                 0
                                                                             0
## 326371
                     0
                                0
                                          0
                                                     0
                                                                 0
           CONSTRAM CONSVINLAB DEPOSIT CUSTOMER_AGE EMAILMODDAT ENTCLASEGAD
## 5055031
                  0
                        0
                                      0
                                                   66
                                                                 0
## 5339770
                  0
                              0
                                       0
                                                   64
                                                                 0
                                                                              0
## 4432455
                                       0
                                                                 0
                  0
                              0
                                                   67
                                                                              0
## 1088257
                  0
                              0
                                       0
                                                   47
                                                                 0
                                                                              0
                              0
## 326371
                  0
                                       0
                                                   54
                                                                 0
## 5422580
                  0
                              0
                                       0
                                                   62
                                                                 0
                                                                              0
           GENCLAVDIN IPRODSAL MANDATE MCLAACCFOR MCLASATFOR MODANTCLI MODEMAILCOM
                    0
                                       0
                                                  0
                                                              0
## 5055031
                              1
                                                                         0
## 5339770
                    0
                              0
                                       0
                                                  0
                                                              0
                                                                         0
                                                                                     0
                    0
                              0
                                                  0
                                                              0
                                                                                     0
## 4432455
                                       0
                                                                         0
## 1088257
                    0
                              0
                                       0
                                                  0
                                                              0
                                                                                     0
## 326371
                    0
                              0
                                       0
                                                  0
                                                              0
                                                                         0
                                                                                     0
                    0
                              0
                                       0
                                                  0
                                                              0
           OPECLADIN qxtotp RECACCWEB RECUPCLACCE REPAYTRAM BALANCE
## 5055031
                   0
                                     0
                                                  0
                           0
                                                             0
## 5339770
                    0
                           0
                                     0
                                                  0
                                                             0
## 4432455
                    0
                           0
                                     0
                                                  0
                                                             0
                                                                     1
## 1088257
                    0
                                                  1
                                                             0
                           1
                                     1
## 326371
                   0
                           0
                                     0
                                                  0
                                                             0
                   0
                                     0
                           0
                                                  0
                                                             0
           CUST PROFIT SCORE CUST SERVICE SCORE SECLSEG SMSMODCEL1 SMSMODCEL2
## 5055031
                 21500
                                             1080
                                                        0
                                                                    0
## 5339770
                        -2905
                                             1115
                                                        0
                                                                    0
                                                                                0
## 4432455
                         9249
                                             1270
                                                         0
                                                                    0
                                                                                0
                        -2905
                                                                    0
                                                                                0
## 1088257
                                             1165
                                                         1
## 326371
                        25455
                                             1125
                                                                    0
                                                                                0
                         2266
                                             1235
                                                        0
                                                                    0
                                                                                0
           REQVP REQVPA WVP TOTPEMAIL class borrar dominioriesgoso
## 5055031
              0
                       0
                           0
                                   0
                                            0
                                                   0
                                                                    0
## 5339770
               0
                       0
                           0
                                     0
                                            0
                                                   0
## 4432455
                       0
                           0
                                     0
                                            0
                                                                    0
               0
                                                   0
## 1088257
               0
                       0
                           0
                                     1
                                            0
                                                   0
## 326371
               0
                       0
                           0
                                     0
                                            0
                                                   0
                                                                    0
                     0
## 5422580
               0
                           0
                                     0
                                            0
                                                   0
                                                                    0
```

table(train tbl manual\$class)

## ## 0 1

```
## 52 13
```

Number of negative (not fraud) transactions: 52 Number of positive (fraud) transactions: 13

#### 2.2.2) Oversampling - Increase positive (suspicious) transactions

```
positivos <- train_tbl[train_tbl$class == 1, ]</pre>
# Increasing positives
n <- 5
for(i in 1:(n-1)) {
  positivos <- rbind(positivos, positivos)</pre>
}
negativos <- train_tbl[train_tbl$class == 0, ]</pre>
indnegativos <- sample(1:nrow(negativos), (nrow(positivos)*4))</pre>
tbl_negativos <- negativos[indnegativos,]</pre>
train_tbl_manual <- rbind(tbl_negativos, positivos)</pre>
table(train_tbl_manual$class)
##
##
     0
         1
## 832 208
Number of negative (not fraud) transactions: 832 Number of positive (fraud) transactions: 208 -
Saving the data sets
save(train_tbl_manual,file="train_tbl_manual.RData")
save(tbl_validacion,file="validacion_tbl.RData")
save(train_tbl,file="train_tb_completa.RData")
```

# 2.3) VARIABLE TREATMENT AND DATA CLEANING

```
load("train_tbl_manual.RData")
load("test_tb_completa.RData")
train_tbl_manual$DELETE <- NULL
test_tbl$DELETE <- NULL</pre>
```

Factorizing the class variable (target variable to train the algorithm)

save(test\_tbl,file="test\_tb\_completa.RData")

# Deleting objects to release memory

rm(list = ls())

```
train_tbl_manual$class <- as.factor(train_tbl_manual$class)
test_tbl$class <- as.factor(test_tbl$class)</pre>
```

Cleaning the training data set

```
p <- as.data.frame(summary(train_tbl_manual))
p <- na.omit(p)</pre>
```

Additional wrangling for special transactions (deprecated transactions based on business definition)

```
p1 <- sqldf("select Var2 as q from p where Freq not like '%1: 0%' group by Var2 having count(Var2) > 1"
```

Wrangling - Removing blankspaces from the names and adding to the data frame

Moving the target/class variable to the end of the table

```
target<- train_tbl_manual$class
train_tbl_manual$class <- NULL
target -> train_tbl_manual$class
```

Excluding the target variable (class) from the test data set for prediction

```
x<-test_tbl[,-42]
```

Wrangling -excluding NA's from the train data set

```
train_tbl_manual<- na.omit(train_tbl_manual)</pre>
```

#### 2.4) DATA MODELING - MACHINE LEARNING ALGORITHMS

Training with several Machine Learning Models

#### 2.4.1) NAIVE BAYES ALGORITHM

Naive Bayes is a Supervised Machine Learning algorithm based on the Bayes Theorem that is used to solve classification problems by following a probabilistic approach. It is based on the idea that the predictor variables in a Machine Learning model are independent of each other. Meaning that the outcome of a model depends on a set of independent variables that have nothing to do with each other.

Build the model

```
modelBayes<-naiveBayes(class~.,data=train_tbl_manual)</pre>
Summarize the model
summary(modelBayes)
             Length Class Mode
##
## apriori
                    table numeric
## tables
             43
                     -none- list
## levels
              2
                    -none- character
## isnumeric 43
                    -none- logical
## call
                    -none- call
Predict using the model
test_tbl$pred_Bayes<-predict(modelBayes,x)</pre>
Accuracy of the model
mtab1<-table(test_tbl$pred_Bayes,test_tbl$class, dnn = c("prediccion", "real"))</pre>
confusionMatrix(mtab1, positive = '1')
## Confusion Matrix and Statistics
##
##
             real
## prediccion
##
            0 455811
                           0
##
               8784
                           2
##
##
                  Accuracy: 0.9811
                     95% CI : (0.9807, 0.9815)
##
##
       No Information Rate: 1
       P-Value [Acc > NIR] : 1
##
##
##
                      Kappa : 4e-04
##
##
   Mcnemar's Test P-Value : <2e-16
##
##
               Sensitivity: 1.000e+00
##
               Specificity: 9.811e-01
            Pos Pred Value : 2.276e-04
##
##
            Neg Pred Value: 1.000e+00
```

Saving model's accuracy

Prevalence: 4.305e-06

Detection Rate: 4.305e-06

Detection Prevalence: 1.891e-02

'Positive' Class : 1

Balanced Accuracy: 9.905e-01

##

##

##

##

##

## ##

```
cm1<- confusionMatrix(mtab1, positive = '1')
overall.accuracy1<-cm1$overall['Accuracy']</pre>
```

Saving the model

```
save(modelBayes, file = "modelBayes.rda")
```

## 2.4.2) RANDOM FOREST ALGORITHM

Random forest algorithm is a supervised classification and regression algorithm. As the name suggests, this algorithm randomly creates a forest with several trees.

Generally, the more trees in the forest the more robust the forest looks like. Similarly, in the random forest classifier, the higher the number of trees in the forest, greater is the accuracy of the results.

In simple words, Random forest builds multiple decision trees (called the forest) and glues them together to get a more accurate and stable prediction. The forest it builds is a collection of Decision Trees, trained with the bagging method.

Build the model

```
model15<-randomForest(class ~ ., data=train_tbl_manual[,-1], ntree=600)</pre>
```

Summarize the model

```
summary(model15)
```

```
##
                   Length Class Mode
## call
                          -none- call
## type
                      1
                          -none- character
## predicted
                   1040
                          factor numeric
## err.rate
                   1800
                          -none- numeric
## confusion
                      6
                          -none- numeric
## votes
                   2080
                          matrix numeric
                   1040
## oob.times
                          -none- numeric
## classes
                      2
                          -none- character
## importance
                     42
                          -none- numeric
                          -none- NULL
## importanceSD
                      0
## localImportance
                      0
                          -none- NULL
## proximity
                      0
                          -none- NULL
## ntree
                      1
                          -none- numeric
## mtry
                          -none- numeric
                      1
## forest
                     14
                          -none- list
## y
                   1040
                          factor numeric
## test
                      0
                          -none- NULL
                          -none- NULL
## inbag
                      0
## terms
                          terms call
```

Predict using the model

```
test_tbl$pred_randomforest<-predict(model15,x)</pre>
Accuracy of the model
mtab2<-table(test_tbl$pred_randomforest,test_tbl$class, dnn = c("prediction", "real"))</pre>
confusionMatrix(mtab2, positive = '1')
## Confusion Matrix and Statistics
##
##
             real
## prediction
                    0
            0 464539
                           0
##
                   56
                           2
##
##
                   Accuracy : 0.9999
##
                     95% CI: (0.9998, 0.9999)
##
       No Information Rate: 1
##
       P-Value [Acc > NIR] : 1
##
##
##
                      Kappa: 0.0667
##
    Mcnemar's Test P-Value: 1.987e-13
##
##
##
               Sensitivity: 1.000e+00
##
               Specificity: 9.999e-01
##
            Pos Pred Value: 3.448e-02
            Neg Pred Value: 1.000e+00
##
##
                 Prevalence: 4.305e-06
            Detection Rate : 4.305e-06
##
##
      Detection Prevalence: 1.248e-04
         Balanced Accuracy: 9.999e-01
##
##
##
          'Positive' Class: 1
##
Saving model's accuracy
cm2<- confusionMatrix(mtab2, positive = '1')</pre>
overall.accuracy2<-cm2$overall['Accuracy']</pre>
Saving the model
```

#### 2.4.3) KNN ALGORITHM

save(model15, file = "model15\_RF.rda")

KNN which stand for K Nearest Neighbor is a Supervised Machine Learning algorithm that classifies a new data point into the target class, depending on the features of its neighboring data points.

Build the model

```
model9<-knn3(class ~ .,data=train_tbl_manual,k=14)</pre>
Summarize the model
summary(model9)
##
           Length Class Mode
## learn
                  -none- list
## k
                  -none- numeric
            1
## terms
            3
                  terms call
## xlevels 38
                  -none- list
## theDots 0
                  -none- list
Predict using the model
test_tbl$pred_knn<-predict(model9,x,type="class")</pre>
Accuracy of the model
mtab3<-table(test_tbl$pred_knn,test_tbl$class, dnn = c("prediccion", "real"))</pre>
confusionMatrix(mtab3, positive = '1')
## Confusion Matrix and Statistics
##
##
             real
## prediccion
##
            0 396036
                           0
##
            1 68559
                           2
##
##
                  Accuracy : 0.8524
                     95% CI : (0.8514, 0.8535)
##
##
       No Information Rate: 1
       P-Value [Acc > NIR] : 1
##
##
##
                      Kappa: 0
##
    Mcnemar's Test P-Value : <2e-16
##
##
##
               Sensitivity: 1.000e+00
##
               Specificity : 8.524e-01
##
            Pos Pred Value : 2.917e-05
##
            Neg Pred Value: 1.000e+00
##
                Prevalence: 4.305e-06
##
            Detection Rate: 4.305e-06
##
      Detection Prevalence: 1.476e-01
##
         Balanced Accuracy: 9.262e-01
##
          'Positive' Class : 1
##
##
```

Saving model's accuracy

```
cm3<- confusionMatrix(mtab3, positive = '1')
overall.accuracy3<-cm3$overall['Accuracy']</pre>
```

Saving the model

```
save(model9, file = "modeloknn2020.rda")
```

#### 3) RESULTS

## 3.1) MACHINE LEARNING MODEL ACCURACY

The accuracy of a machine learning classification algorithm is one way to measure how often the algorithm classifies a data point correctly. Accuracy is the number of correctly predicted data points out of all the data points. More formally, it is defined as the number of true positives and true negatives divided by the number of true positives, true negatives, false positives, and false negatives. A true positive or true negative is a data point that the algorithm correctly classified as true or false, respectively. A false positive or false negative, on the other hand, is a data point that the algorithm incorrectly classified.

The accuracy will be used as the variable to select the algorithm to be used for validation (and eventually for production purposes)

# 3.2) MACHINE LEARNING MODEL VALIDATION

```
MODEL_EVALUATED<- c("Bayes Model", "RF Model", "KNN Model")
MODEL_ACCURACY<- c(overall.accuracy1, overall.accuracy2, overall.accuracy3)
EVALUATION_RESULT<- data.frame(MODEL_EVALUATED, MODEL_ACCURACY)
EVALUATION_RESULT
```

```
## MODEL_EVALUATED MODEL_ACCURACY
## 1 Bayes Model 0.9810933
## 2 RF Model 0.9998795
## 3 KNN Model 0.8524334
```

Based on the results processing over training and test data sets, the Random forest Algorithm is providing the best accuracy. The RF algorithm will be used to process against the validation data set.

Naive Bayes could be considered as a second alternative as it's accuracy is close to the RF.

KNN accuracy is out of the accuracy range we are looking for; further recommendations will be provided in the CONCLUSION section on this report.

# 3.3) MACHINE LEARNING - SELECTED MODEL EXECUTION AGAINST VALIDATION DATA SET

Loading validation data set

```
load("validacion_tbl.RData")
```

Checking for fraud (positive == 1) transactions

```
table(tbl_validacion$class)
##
##
        0
               1
## 464596
               1
Excluding the target variable (class) from the validation data set for prediction
x_final<-tbl_validacion[,-42]
Predict using the model
tbl_validacion$pred_randomforest<-predict(model15,x_final)
Accuracy of the model
mtabfinal<-table(tbl_validacion$pred_randomforest,tbl_validacion$class, dnn = c("prediccion", "real"))</pre>
confusionMatrix(mtabfinal, positive = '1')
## Confusion Matrix and Statistics
##
##
             real
                    0
## prediccion
                           1
##
            0 464545
                           0
##
            1
                   51
                           1
##
                   Accuracy : 0.9999
##
##
                     95% CI : (0.9999, 0.9999)
##
       No Information Rate: 1
##
       P-Value [Acc > NIR] : 1
##
                      Kappa: 0.0377
##
##
    Mcnemar's Test P-Value : 2.534e-12
##
##
               Sensitivity: 1.000e+00
##
##
               Specificity: 9.999e-01
##
            Pos Pred Value: 1.923e-02
##
            Neg Pred Value : 1.000e+00
##
                Prevalence: 2.152e-06
            Detection Rate: 2.152e-06
##
##
      Detection Prevalence : 1.119e-04
##
         Balanced Accuracy: 9.999e-01
##
##
          'Positive' Class : 1
```

Getting model's accuracy

##

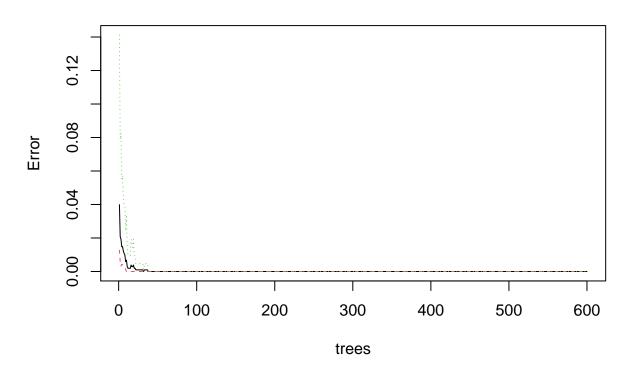
```
cmfinal<- confusionMatrix(mtabfinal, positive = '1')
overall.accuracyfinal<-cmfinal$overall['Accuracy']
overall.accuracyfinal</pre>
```

## Accuracy ## 0.9998902

Plotting the model

plot(model15)

# model15



## 3.3) MACHINE LEARNING EXECUTION - OBSERVATION

After 50 iterations (trees), real vs prediction trend to have the same values. Accuracy: 0.9999053

# 4) CONCLUSION

# 4.1) INSIGHTS

The accuracy obtained with the RF algorithm, will provide efficiencies to the bank /financial institution as they will avoid manual checkings once a complaint with a possible fraud is received. The Bank will save money as suspicious / fraud transactions will be held until further validation it 's done with the customer limiting Bank 's exposure to unnecesary reputation and regulation 's risks.

The Machine Learning platform and the results has proven to be an effective method for (predictive) fraud detection.

# 4.2) RECOMMENDATIONS

- Increase data set volume for training and test purposes.
- Include additional techniques to improve training and testing processes (i.e Cross validation)

# 4.3) NEXT STEPS

- Automate the training and model/algorithm selection process, based on its accuracy. (AutoML)
- Increase data processing capacity using a platform like DATABRICKS.
- Deploy a real time application using the trained model; the application should be calling a Rest API passing the transaction to validate as a parameter.
- Further investigation on API's deployment (Shiny vs Plumber) must be performed.