

PRIVACY POLICY (EN)

Privacy Policy

Last updated: 26 January 2026

1. Who we are (Controller)

This Privacy Policy explains how Klarecodev processes personal data when you use our Website or contact us.

Controller: Klarecodev LLC (Georgia) (registration pending)

Address: Tbilisi, Georgia

Email: support@klarecodev.com

We primarily operate under Georgian personal data protection requirements. Where applicable (EU/UK/Switzerland), we also aim to follow generally accepted data protection standards.

2. What data we collect

A) Data you provide

When you contact us or book a call, we may collect:

- Name
- Email
- Telegram handle and/or phone number
- Company name
- Industry / direction
- Project description and requirements

B) Technical data (limited)

When you visit the Website, we may collect limited technical data necessary for security and delivery (e.g., IP address, device/browser information, server logs).

3. How we collect data

- Website contact forms
- Embedded Calendly scheduling widget
- Direct communication via email or Telegram
- Hosting/server logs (e.g., via infrastructure providers)

4. Why we process data (purposes)

We process personal data to:

- respond to your requests and communicate with you
- schedule and manage calls
- prepare proposals and scope discussions
- provide support through support@klarecodev.com
- maintain security, prevent abuse, and ensure Website stability

We do not sell personal data.

5. Legal bases

Depending on your jurisdiction, we rely on one or more of the following:

- legitimate interests (responding to business inquiries, securing the Website)
- steps prior to entering a contract (preparing proposals / negotiating scope)
- performance of a contract (when an SOW/agreement exists)
- legal obligations (where applicable)

6. Cookies

We use **strictly necessary cookies only** for core Website functionality and security. We do not use analytics or advertising cookies on the Website.

Embedded Calendly note

The scheduling function is provided via an **embedded Calendly widget**. When you interact with the widget, Calendly may process certain data and may place its own cookies or use similar technologies as part of providing the scheduling service. This processing is governed by Calendly's own privacy/cookie practices.

7. Who we share data with (processors)

We may share personal data with the following service providers strictly for the purposes described above:

- **Vercel** (hosting and content delivery)
- **Google** (CRM / business communications and lead management via Google tools)
- **Calendly** (meeting scheduling)

We do not use additional subcontractors for lead processing beyond the providers listed above.

8. International data transfers

Some providers may process data on servers located outside Georgia and/or outside your country. Where required, we rely on appropriate contractual and organizational safeguards provided by vendors and standard industry practices.

9. Data retention

We retain personal data only as long as necessary:

- **Leads / inquiries:** up to **24 months** from the last interaction, unless you request deletion earlier
- **Client/project records:** for the duration of the relationship and as needed for legal/accounting purposes
- **Security logs:** for a limited period appropriate for security and troubleshooting

10. Security

We implement reasonable technical and organizational measures to protect personal data (access controls, least privilege, secure tooling, and vendor security features). No system is perfectly secure, but we work to reduce risk.

11. Your rights

Depending on your jurisdiction, you may have rights to:

- access your personal data
- correct or update it
- request deletion
- object to certain processing or request restriction
- request data portability (where applicable)

To exercise rights, email support@klarecodev.com. We may request verification to protect against unauthorized requests.

12. Children

Our Website and services are intended for business users and are not directed to children. Please do not submit children's personal data to us.

13. Changes to this Privacy Policy

We may update this Privacy Policy from time to time. We will post the updated version on this page and update the "Last updated" date.

14. Language

This English version is the governing version of this Privacy Policy. Any translations are provided for convenience only.