

## Mitali Bharali

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## EDUCATION

### The University of Texas at Dallas

*Masters, Business Analytics; Data Science*

2018 - 2020

3.6

### The LNM Institute of Information Technology, (NAAC A)

*Bachelors, Electronics and Communication; Computer Science*

2012 – 2016

3.8

## CERTIFICATIONS & TECHNICAL SKILLS

Certifications: Machine Learning with GCP – Google Cloud-ID: JV88G9HDX5DL, Bayesian Statistic (R)-ID: CVGKUBSEUX56, Programming for Data Science with Python, Deep Learning with Tensorflow – UT Dallas

Data Analysis Tools: **Python, SQL, PostgreSQL**, R, SAS, Stata, MATLAB,

Big Data Technologies: **PySpark, Scala**, Hadoop, **SparkML, GCP- DataProc**

Programming: **Python, SQL, C, R, GIT**

Visualizations and Libraries: **Tableau, PowerBI**, QlikView, Plotly, **D3.js, Gephi**, Keras, NumPy, Pandas, scikit-learn, Spacy

Databases and Cloud: **AWS, GCP, PostgreSQL**, MS SQL Server, MySQL

Statistical Techniques: Predictive Modeling, Time Series Modeling, Bayesian Statistic, **Markov Chain Monte Carlo**, Hidden Markov Model

## BUSINESS EXPERIENCE

### CITIBANK, NA

July 2020 – Present

#### Model Development & Data Scientist – Economic Forecasting

- Develop Model Validation python scripts for timeseries – Switching regression in **SAS** and Bayesian Network in **python** for forecasting of GDP variables for FED's recession prediction
- Automate Data loading process of 1723 databases using **python** and exporting using **PyODBC** for its **SQL** connections

### The Beneficent Company Group L.P, Dallas

June 2019 – Nov 2019

#### Data Science Intern

- Built risk models to forecast key performance metrics which led to 20% improvement in error rates potentially resulting in \$200,000 savings using **Xgboost** in **Python** in **GIT**
- Forecasted Net Asset Values using **Timeseries modeling** and **sequential forecasting** in Python for low data clients and helped contribute additional revenue of \$70,000
- Improved performance of querying data by 14% using **PostgreSQL** and maintained databases over **AWS S3** buckets
- Identified funds into asset classes with multiclass classification and cluster analysis using **sampling**, MICE, Knn and **feature engineering**
- Evaluated risk and performance benchmarks and estimated Risk contributors with **hypothesis testing**, **Monte Carlo simulations**
- Developed dashboards in **PowerBI** and visualizations in **Plotly** to monitor increasing net asset values and cashflows of funds
- Collaborated with Risk, Underwriting and IT leaders to assist on cross-functional duties for CRM development and **PowerBI** integration

### Iron Mountain Inc

August 2017 - July 2018

#### Operations Data Analyst

- Improving data qualities by removing 67% discrepancies in the data by performing **root cause analysis** with **SQL procedures**
- Designed and developed **ETL process**, stored procedures, views for data analysis, extraction, and complex mapping of **Salesforce** data.
- Built dashboards in **Tableau** to identify gaps in revenue potential and recognize cross sell opportunities leading to 4-11% increase in sales
- Strategized an \$8 million gain based on **Power BI** and **Tableau** dashboard insights to tap on potential clients from churn data

### SilverPush

March 2017 – July 2017

#### Data Science Analyst

- Formulated a price optimization framework to fine tune the product pricing strategy leading to a 25% increase in monthly revenue using **Multilinear models** in **Python**
- Improved CTR of the recommended products by 58% by building a custom recommender system by analyzing web traffic information of similar user's user-flow in **Shopify** through python
- Achieved a 20% process optimization developing product SKUs and tracking user-flows through BI reports and dashboards

### UrbanClap

June 2016 – Feb 2017

#### Data Analyst

- Collaborate between Product and Engineering team to develop automation tool to reduced TAT by 43% by recognizing blockage in **CRM**
- Develop solutions for customer acquisition system through CRM and debug system reducing **churn rate** of customers by 11%

## PROJECTS

### Conversational Chat Bot for Customer Experience using vectors and embedding in Natural Language Processing

April 2020

- Labelled a dataset with topic modeling, trained it to return closest match articles of an input question using GUI chat bot - accuracy 80%

### Machine Learning algorithm over Google Cloud Platform Using Pyspark MLlib

November 2019

- Made VM instance, cluster and firewall rules on GCP to instantiate Jupyter notebook to predict people with strokes from a highly imbalanced dataset using Pyspark MLlib libraries with AUC area score of 0.98