**Team Biriyani**

Mitchell O’Hair – Collin Dees – Aliyah Paracha – Samiha Kibria

1. **Provide a help option to explain how to operate your program**
   * **Assignees: Collin Dees**
   * **Type:**
   * **Priority:**
2. **Contain a sales pitch that includes key selling points of iCyberSecurity Inc keeping the target market in mind.** 
   * **Assignees: Samiha Kibria**
   * **Type:**
   * **Priority:**
3. **Identify a list of environments (Windows, network devices, LINUX, etc.) that are supported** 
   * **Assignees:Aliya Paracha**
   * **Type:**
   * **Priority:**
4. **Provide a one paragraph – concept of operations (what iCyberSecurity Inc. does and how it does it)** 
   * **Assignees: Collin Dees**
   * **Type:**
   * **Priority:**
5. **Provide at least three service options along with corresponding prices**
   * **Assignees:Aliya Paracha**
   * **Type:**
   * **Priority:**
6. **Provide a logistics or maintenance plan with pricing** 
   * **Assignees: Samiha Kibria**
   * **Type:**
   * **Priority:**
7. **Provide a guarantee policy** 
   * **Assignees: Samiha Kibria**
   * **Type:**
   * **Priority:**
8. **Provide satisfied customer testimonials (solicit for additional testimonials). The testimonials should be persistent between executions.**
   * **Assignees: Mitchell O’Hair**
   * **Type:**
   * **Priority:**
9. **Provide “contact us” methods**
   * **Assignees: Mitchell O’Hair**
   * **Type:**
   * **Priority:**

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1. **Your program should read from a customer file that keeps track of which companies have already received the pamphlet. There is a corresponding customer rating (very interested, somewhat interested, not interested, never call again). Some customers are considered key while other customers are considered “nice to have”. Customer names must be unique.**
   * **Assignees:**
   * **Type:**
   * **Priority:**
2. **Your program should be able to update the customer list (change customer rating, the “key” field, address, etc.) (administrator only)**
   * **Assignees:**
   * **Type:**
   * **Priority:**
3. **Your program should be able to add and delete customers. (administrator only)**
   * **Assignees:**
   * **Type:**
   * **Priority:**
4. **A perspective customer can request a copy of the pamphlet.**
   * **Assignees:**
   * **Type:**
   * **Priority:**
5. **The customer list should be persistent between executions.**
   * **Assignees:**
   * **Type:**
   * **Priority:**
6. **A customer should have the ability to order one or more products.**
   * **Assignees:**
   * **Type:**
   * **Priority:**
7. **Customers should not have the ability to view/print the customer list. (administrator only)**
   * **Assignees:**
   * **Type:**
   * **Priority:**
8. **After a pamphlet is sent to a perspective customer, the customer list should reflect the fact that the pamphlet was sent.**
   * **Assignees:**
   * **Type:**
   * **Priority:**
9. **Produce a customer listing sorted by customer name. (administrator only)**
   * **Assignees:**
   * **Type:**
   * **Priority:**
10. **Produce a customer listing sorted by customer name containing only the “key” customers. (administrator only)**
    * **Assignees:**
    * **Type:**
    * **Priority:**
11. **Produce a customer listing sorted by customer name and their corresponding products they ordered with the associated costs. (administrator only)**
    * **Assignees:**
    * **Type:**
    * **Priority:**
12. You must use inheritance, composition, exception handlers, a virtual function, and at least two overloaded operators. At least one class should use templates. At least one class must contain a pointer (a copy constructor needs to be written and tested). Highlight the above in your code.
    * **Assignees:**
    * **Type:**
    * **Priority:**