

Mitch Haley

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Front Range Colorado

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SUMMARY OF QUALIFICATIONS

- December 2020 Graduate that majored in Computer Information Systems.
- Internship experience involving technical support.
- Coursework was 40% Business, 30% App development, and 30% IT technology.

EDUCATION

Bachelor of Science in Computer Information Systems

Graduated December 2020

University of Northern Colorado, Greeley, CO

Study Abroad

- Universidad de Murcia, Murcia Spain (Fall 2018)

RELATED EXPERIENCE

USA Hockey – IT Technician Intern

September – December 2020

Remote

- Worked alongside the Systems Analyst and fellow intern to spot trends of technical issues the customers faced.
- Assisted in account related support tickets and eLearning related support tickets.
- Drafted developer-ready documentation for various systems that are undergoing expansion.
- Created excel spreadsheets of previous support tickets and the matching fix for the support ticket.
- Followed up with customers via email to ensure their problem was fixed.

BACS 495 (Senior CIS Project)

University of Northern Colorado

January - May 2020

- Built a web app in React.JS made for golf course superintendents to assign tasks to employees.
- Went from idea to finished product with writing requirements and making diagrams in between.
- Utilized help from more experienced developers when I got stuck.

- Programming Languages: C#, HTML, JavaScript, PHP and CSS.
- Digital Marketing- Hubspot Social Media Marketing Certification.
- Graphic Design: Adobe Photoshop and Canva.
- Version Control: Git/Github.
- Operating Systems: Windows 10, Mac OS, and basic command line Linux.

ADDITIONAL EXPERIENCES / WORK

Pi Kappa Phi

University of Northern Colorado

August 2016-December 2020

- Served as the Philanthropy Chairman on executive council and planned/oversaw all fundraising and volunteer events relating to our philanthropy. Raised around \$4,000 through 8 events.
- Also served as the housing manager. Ensured the 3 houses were cleaned in a timely manner and trash was disposed.
- Helped in the growth of a 40-man chapter to an 80-man chapter.

Ravenna Golf Club Internship

Littleton Colorado

Summer 2017-Summer 2019

- Obtained FAA 107 Certificate. Launched drone and analyzed vegetation index maps to spot irrigation problems. Also, assisted in routine golf maintenance.

Greeley Country Club – Grounds Crew – Equipment Operator.

Summer 2020