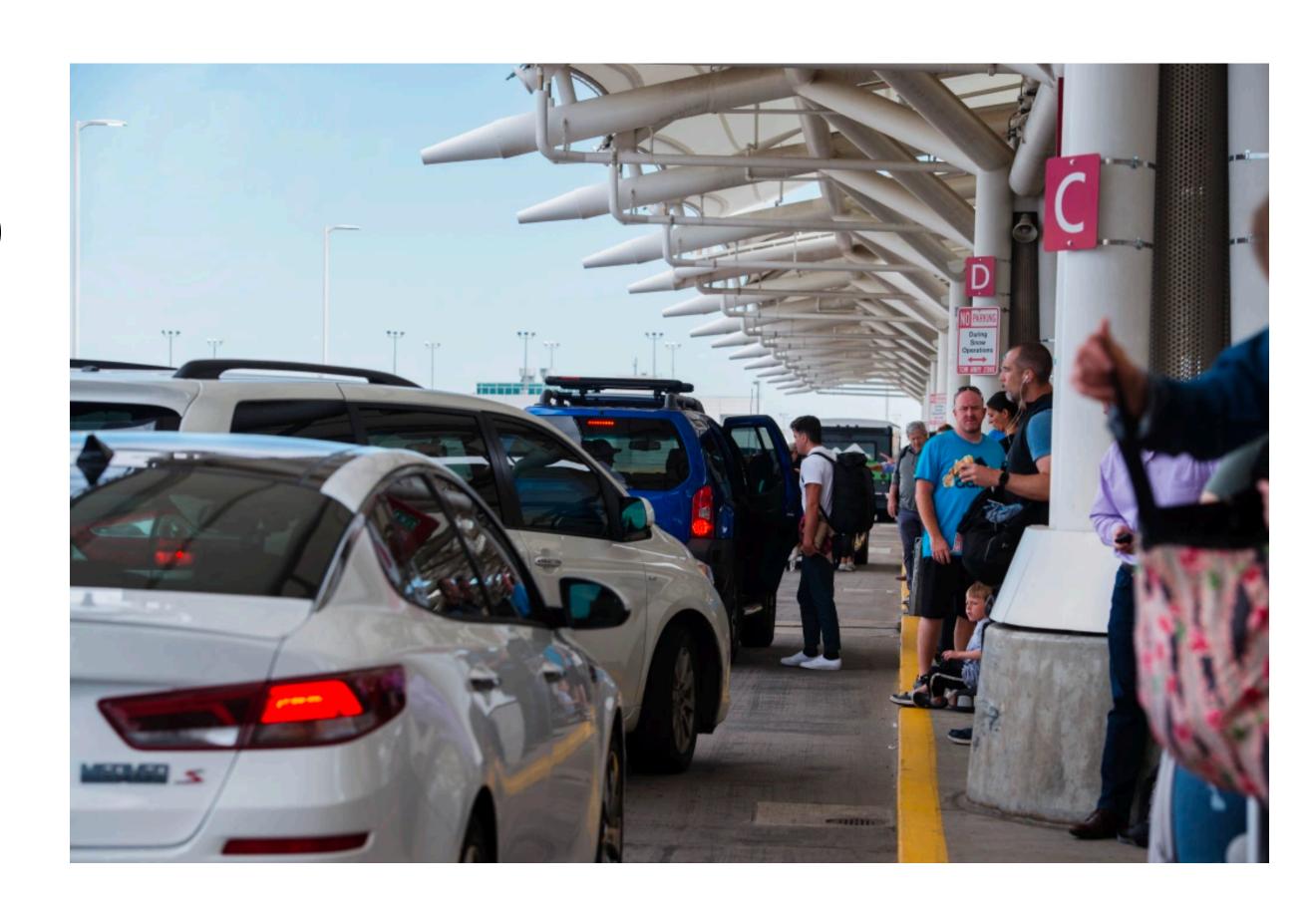
# Who Gets What and When

Dynamic Incentives in Repeated Matching Markets

#### A Motivating Example

#### Ridesharing

- Jobs appear ~ randomly over time.
- Net of payments, Castro et al. (2021) show substantial heterogeneity in job value.
- Rides are typically allocated FCFS, little-to-no penalty for rejecting jobs.

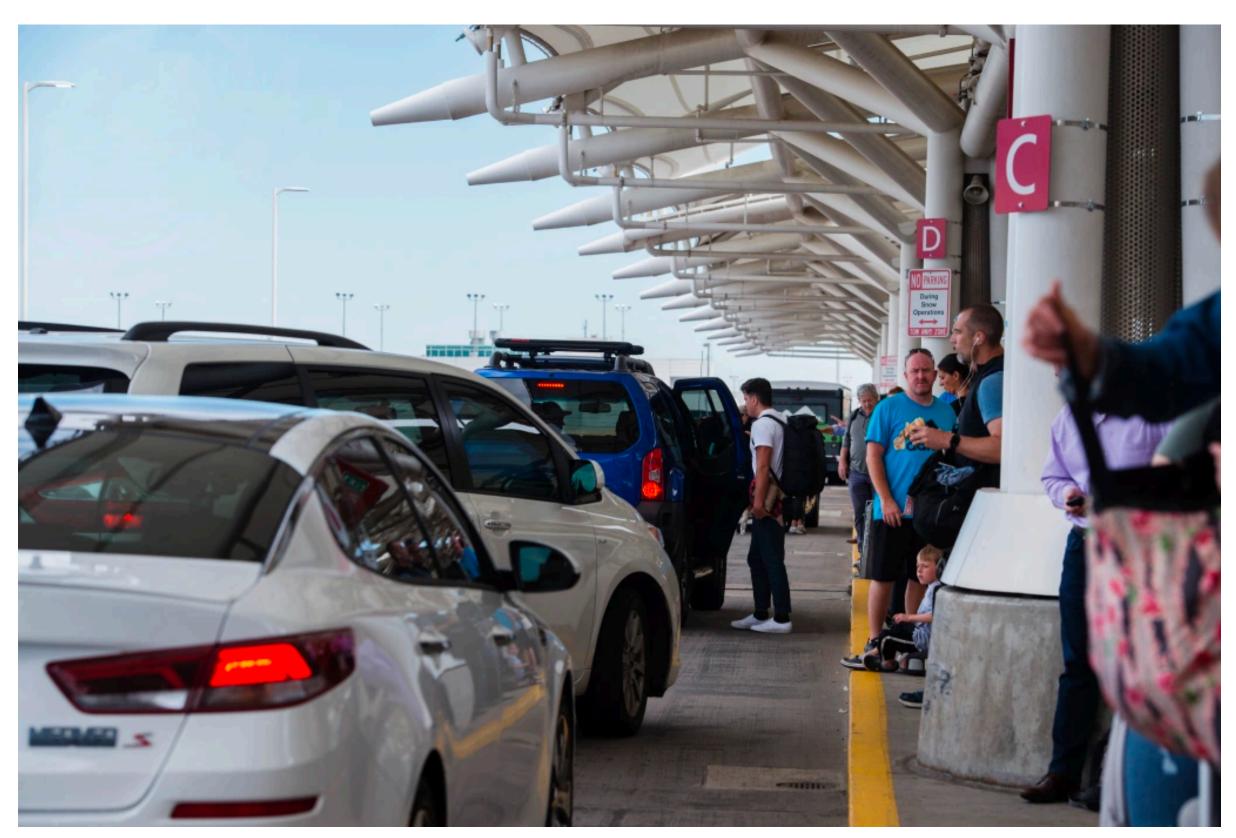


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Drivers at the front of the queue become selective about job quality, leading to inefficiently long waiting times.



Alternative: promise better future positions in the queue to drivers who accept worse jobs today.

### This Paper

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#### Key results:

- Principal incentivizes undesirable allocations using promises of improved future allocations.
- Principal is "loyal": agents with worse historical allocations are prioritized for better current allocations.

#### Model

A fixed population of N agents and a single principal, who owns a stream of arriving items.

In each period, t = 0, 1, 2, ...:

- 1. N items arrive with values  $v_t$  observed by principal and agents. Arrival process is common knowledge, values may be negative ("bads").
- 2. Principal offers an item to agent i with probability  $x_{it}$ .
- 3. Agent i accepts with probability  $y_{it}$ , its outside option is normalized to 0. Unallocated/unaccepted items disappear.

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Agents care about quality of matches:

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$$U^A = (1 - \delta_A) \sum_{t} \delta_A^T x_{it} y_{it} v_{it}$$

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feasible match feasible promise

match size

value of promise

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i's value today

promised utility

current promise

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**Theorem:**  $\Phi(\cdot)$  exists, is unique, monotone decreasing, Schur-concave, continuous, semi-differentiable

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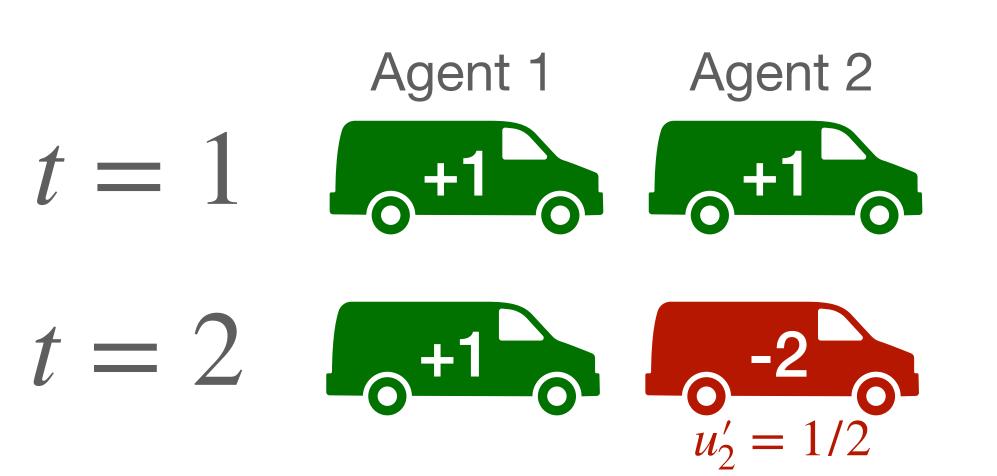
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- 4 Long-run performance depends on ratio of  $\delta^P$  to  $\delta^A$ .

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Agent 1 Agent 2 Unallocated 
$$t=1 \qquad \text{Assign one to each agent: everyone is happy!}$$

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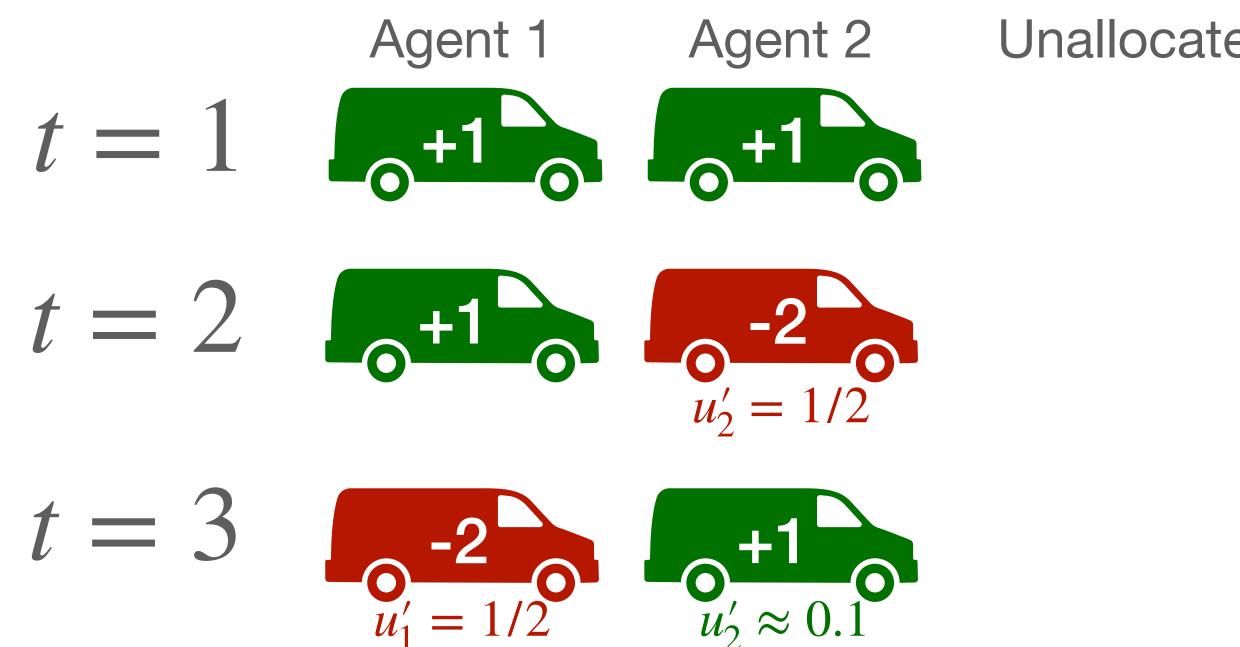


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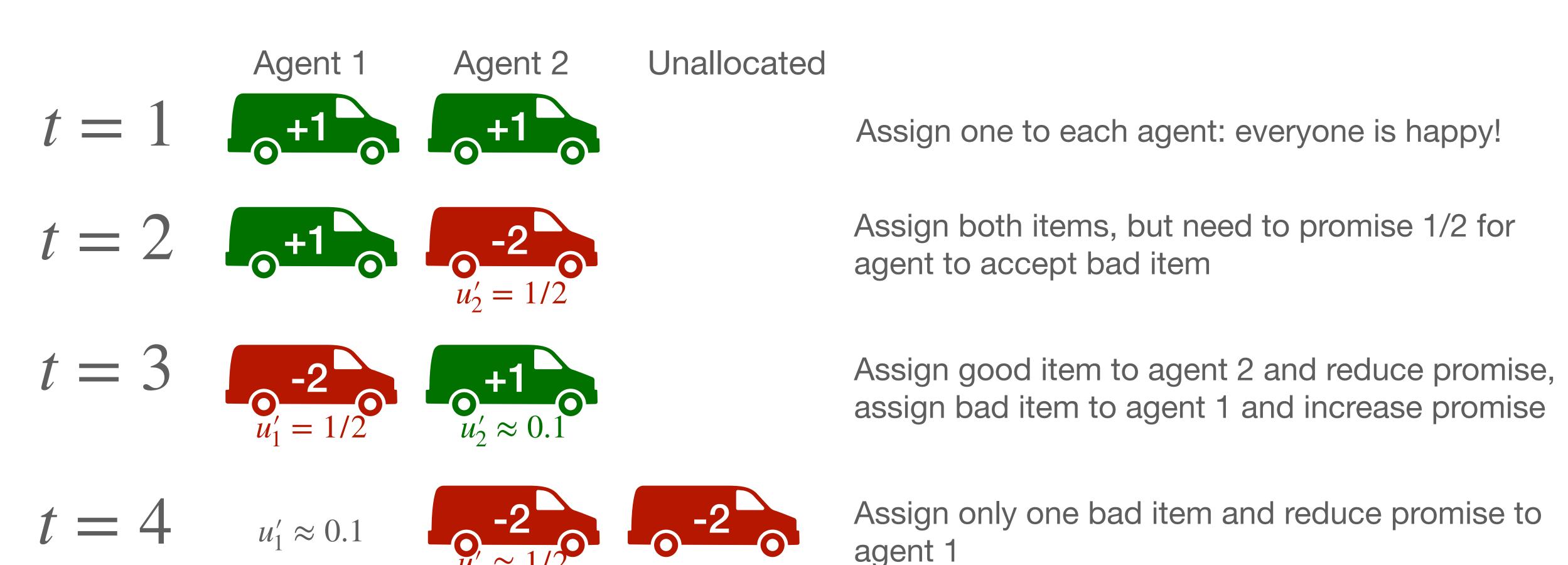
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Assign good item to agent 2 and reduce promise, assign bad item to agent 1 and increase promise

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. . .

## Schur-Concavity + Intuition for Loyalty

Majorization pre-order:  $u \leq u'$  if after re-ordering components of u and u' in increasing order, we have that for all k

$$\sum_{i=1}^{k} u_i \le \sum_{i=1}^{k} u_i', \text{ and } \sum_{i=1}^{N} u_i = \sum_{i=1}^{N} u_i'.$$

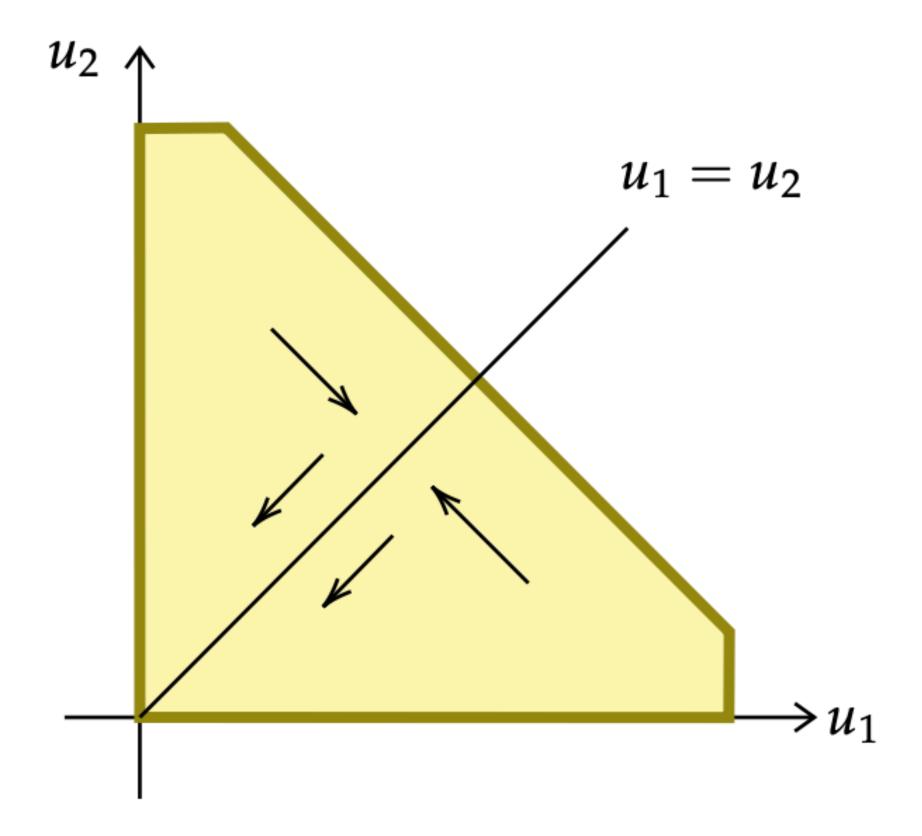
For example,

$$\left(\frac{1}{n}, \dots, \frac{1}{n}\right) \le \left(\frac{1}{n-1}, \dots, \frac{1}{n-1}, 0\right) \le \dots \le \left(\frac{1}{2}, \frac{1}{2}, \dots\right) \le (1, 0, \dots 0)$$

Symmetry + Concavity  $\Rightarrow$  Schur-concavity:  $\Phi$  decreases in majorization pre-order

Schur-Ostrowski criterion:

$$\Phi$$
 is Schur-concave iff  $u_i < u_j \Rightarrow \frac{\partial \Phi}{\partial u_i} > \frac{\partial \Phi}{\partial u_i}$ 



Schur-Concavity of  $\Phi$  implies principal prefers *equalization* of promised utilities among agents

#### **Endogenous Loyalty**

$$\Phi(u) = \max_{X(v;u) \in \mathcal{X}(v), u'(v;u) \in \mathcal{U}} \mathbb{E}_{v \sim F} \left[ (1 - \delta_P) \left| X(v;u) \right| + \delta_P \Phi \left( u'(v;u) \right) \right] \text{ subject to}$$

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Optimality for *X* and envelope theorem implies:

$$X(v;u) \text{ solves } \max_{X \in \mathcal{X}(v)} (1-\delta_P)|X| + (1-\delta_A)\lambda(u) \cdot v^X + (1-\delta_A)\mu(v;u) \cdot v^X$$
 
$$D_u \Phi(u) = -\lambda(u)$$

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For simplicity, consider  $v \gg 0$ . Then X(v; u) solves  $\max_{X \in \mathcal{X}(v)} (1 - \delta_P) |X| - (1 - \delta_A) D_u \Phi(u) \cdot v^X$ 

But Schur-concavity implies 
$$u_i < u_j \Rightarrow \frac{\partial \Phi}{\partial u_i} > \frac{\partial \Phi}{\partial u_i}$$
, but then high  $v_i^X$  should be paired with high  $-\frac{\partial \Phi}{\partial u_i} \Rightarrow$  assortativity.

#### Long-Run Performance

$$\begin{split} \Phi(u) &= \max_{X(v;u) \in \mathcal{X}(v), u'(v;u) \in \mathcal{U}} \mathbb{E}_{v \sim F} \left[ (1-\delta_P) \left| X(v;u) \right| + \delta_P \Phi \left( u'(v;u) \right) \right] \text{ subject to} \\ &\mathbb{E}_{v \sim F} \left[ (1-\delta_A) v_i^X(v;u) + \delta_A u_i'(v;u) \right] \geq u_i, \text{ for each } i, \ \lambda_i(u) \\ & (1-\delta_A) v_i^X(v;u) + \delta_A u_i'(v;u) \geq 0, \text{ for each } i \text{ and } v \cdot \mu_i(v;u) \end{split}$$

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First-order conditions for u'(v; u) imply that

$$\delta_P D_u \Phi(u'(v; u)) + \delta_A \lambda(u) + \delta_A \mu(v; u) = 0 \Rightarrow D_u \Phi(u'(v; u)) = -\frac{\delta_A}{\delta_P} (\lambda(u) + \mu(v; u))$$

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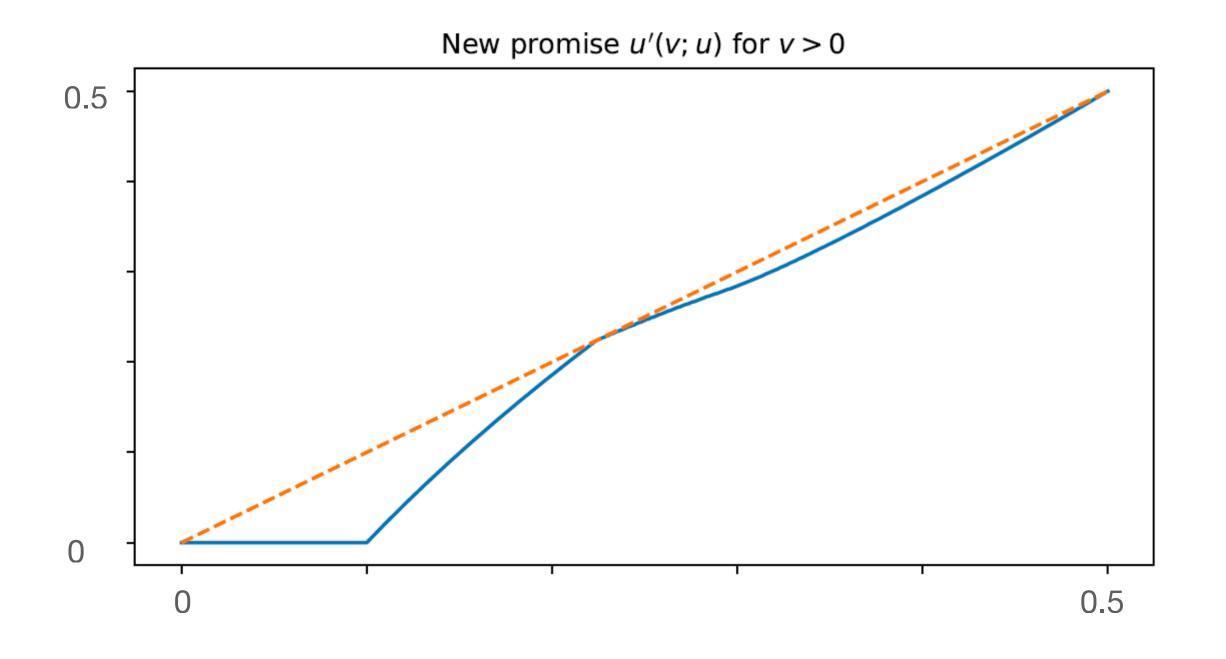
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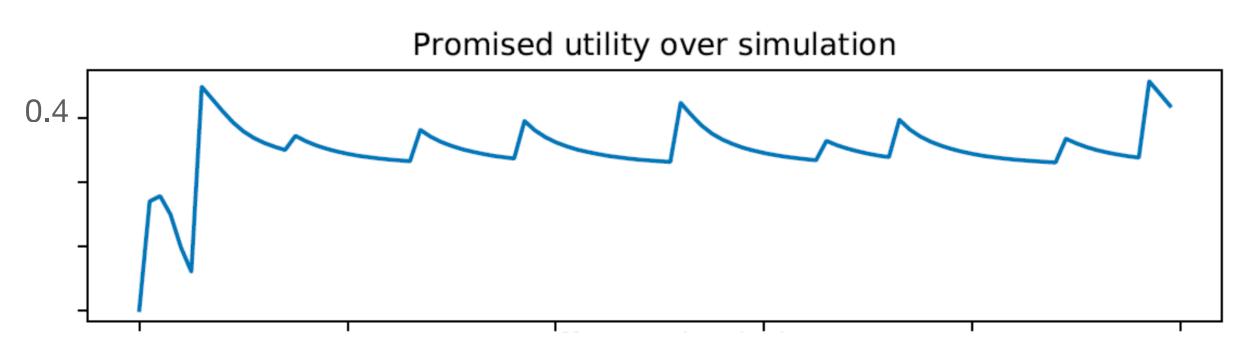
Together, implies for  $v\gg 0$  that  $D_u\Phi(u'(v;u))=\frac{\delta_A}{\delta_P}D_u\Phi(u'(v;u))$ 

#### Illustrating Long-Run Performance

Consider single-agent version of previous example:

If principle is *more patient* than agent, it 'works' off promises over time and more bad items are allocated in long-run, e.g.  $\delta_P = 0.9 > \delta_A = 0.8$ 

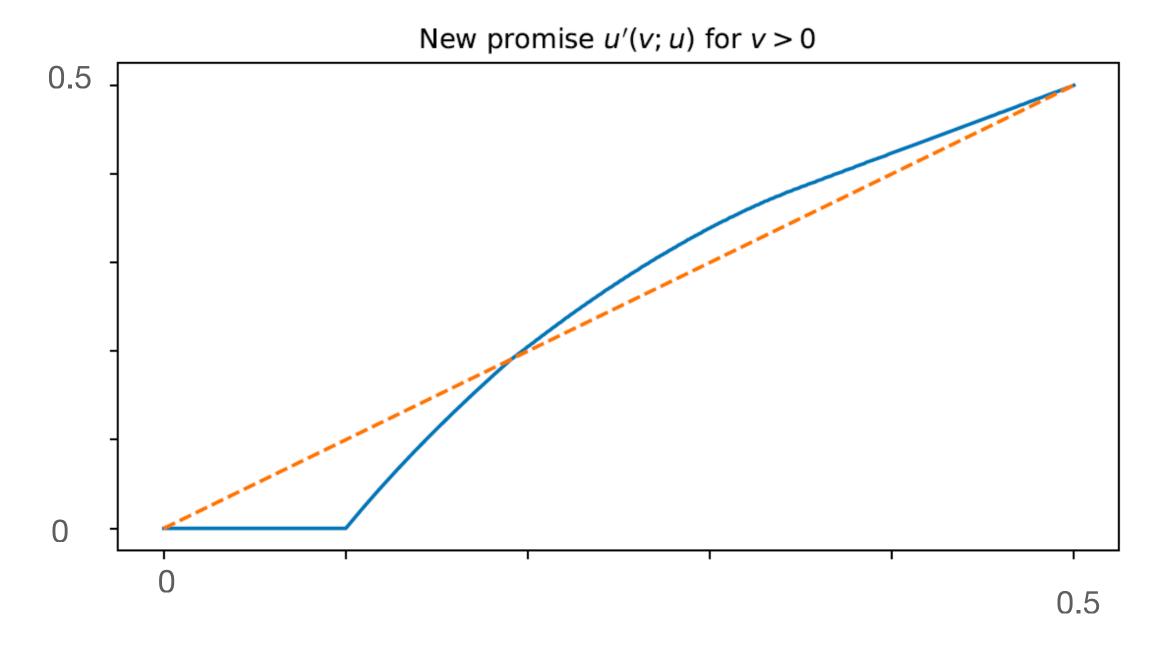


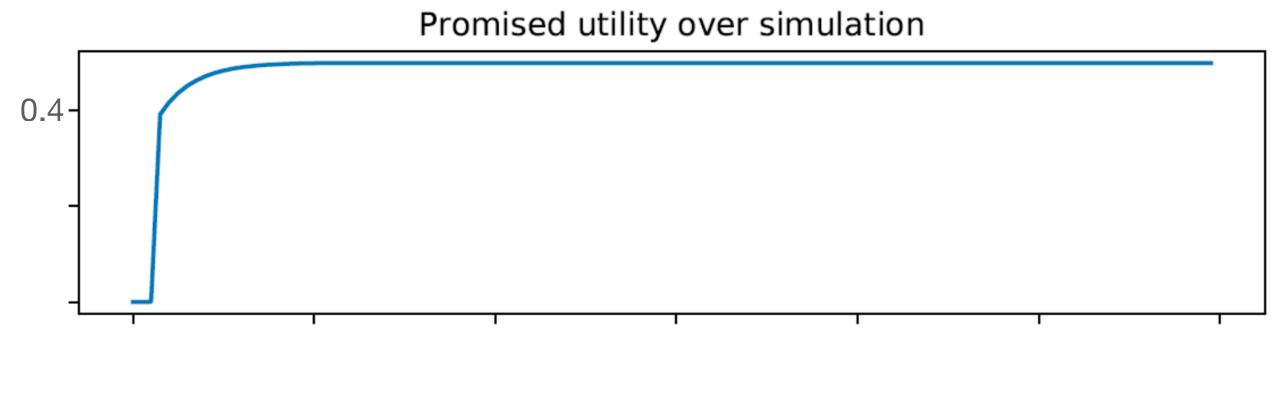


#### Illustrating Long-Run Performance

Consider single-agent version of previous example:

If principle is *less patient* than agents, it always promises more to incentivize bad item allocation today: eventually only good items allocated (c.f. 'immiseration').





#### Conclusion

I introduce a repeated matching model with a fixed population of agents and a period-by-period ex post participation constraint.

- The principal promises better future allocations to agents who accept bad items in current period.
- Endogenous 'loyalty': agents with the worst historical allocations (= highest promised utility) have priority for better items.
- 3 Optimal policy is a cutoff rule.
- 4 Long-run performance depends on ratio of  $\delta^P$  to  $\delta^A$ .

Implication: My results suggest that ride-sharing apps could benefit from using dynamic incentives, transforming first-come-first-served to worst-off first-served. Practical implementation could include 'fast pass' in airport queues.