

**Mr. Mital Shah**  
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**OBJECTIVE:** Seeking a challenging position In IT Industries where I can utilize my education, experience and acquired skills in the success of the business

**SUMMARY:**

- Highly motivated team player and committed to professionalism
- Possess strong analytical and problem solving abilities
- Extensive experience in creating Test Strategies, Test Plan, Test Scenario, Test Cases, and Test Scripts.
- Experience in setting up test environment Data and Coordinate User Acceptance testing with Business Groups and Developers.
- Proficiency in various computer applications as well as demonstrated ability to learn and master new systems and tools.
- Very good time management skills and ability to multi-task
- Excellent interpersonal and communication skills
- Able to work within established time frames and meet deadlines

**PROGRAMMING AND TECHNICAL SKILLS SUMMARY:**

- **Programming Languages:** Python, C, C++, C#, SQL plus, PL/SQL, Java, Visual FoxPro and Visual Basics, X/D/HTML 4/5, XML
- **Operating Systems:** UNIX (HP, Sun Solaris, Free BSD and Linux), Windows NT, Windows95/98/2000/XP/Vista/7/8 and MS-DOS
- **Application:** Crystal Reports, Developer2000-(Forms, Reports and Graphics), Servlets, Applets
- **Testing Tools:** Quality Center, Test Director, Load Runner, QTP, Clarity Repository, Test Manager, Visual Studio
- **Scripting Language:** Shell Script, JSP, Java-script, VB-script, ASP.NET, Perl-script, Action Script, Active X, PHP, UNIX scripts
- **Databases:** Oracle, MS Access, Mongo DB, My SQL, FoxPro and MS SQL Server
- **Software:** Pandas Library, Jbuilder, Visual Age, Rally, Microsoft Office, Adobe Dream weaver, Flash, Firework, Adobe Photoshop, Net Beans, Microsoft Visual Studio.

**EXPERIENCE:**

Feb.'13 – Present      **Web Application Test Analysts**  
AT&T SERVICES, INC., ORLANDO

**Description:** AT&T Inc. is world largest an American multinational telecommunications corporation.

**Primary site:** [www.att.com](http://www.att.com), [www.att.net](http://www.att.net), [www.Uverse.com](http://www.Uverse.com)

- Involving with agile POD for different projects for Myatt apps.
- Playing a key role in the execution of test scenarios, test cases, test plans following requirement specification or documents for web or Mobile base applications.
- Analyzing business requirements, functional specifications and requesting data for UAT testing.
- Analyzing User stories, wire frame, CRD's and other business documents related to agile project than Create test plans and test cases for UAT testing.
- Mentor test team members on conducting Defect Triage Meetings, writing Test Plan, Test Strategy, Ambiguity Defect Reports.
- Involving with UAT testing for different sections of the web sites
- Involving in the complete QA/UAT software testing life cycle.
- Find any defect during UAT testing is tracked and reported through Quality center and JIRA.
- Interacted with developers and business analysts to resolve any defect discrepancies between system specifications and user requirements.
- Involving in PVT, Go Live and cookie testing in every project deployment release cycle.
- Executing test plan, test cases and performing manual testing using Quality Center.
- Proficient in Regression, User Acceptance Testing (UAT) and Black Box testing
- Tested new features and their impact on existing functionality before each release.
- Conducted functionality testing during various phases of the web site application.
- Performed data validation to meet all test condition requirements using different Data tools.
- Tested the entire functionality of the web site application on different browsers like IE, Firefox, mobile (Safari), chrome and Mobile Devices (like iPhone, Android, Windows phone, Blackberry, iPad, Tablet, Kindle and Mac).
- Completed testing and documentation as per assigned schedule with weekly status reports provided to Management.
- Using Share points team site page created training and support documents for team members and new hire for different sections of Myatt apps

**Environment:** Quality Center, JIRA, SQL Server, Oracle, MS Office, ASP.NET, Java, VB Script, Java script, JSP, SQL, Windows XP/7, Web services, QTP, Linux, My SQL, Share point, Rally, SAP

Jan.'08 – Jan.'13      **Sr. QA Software Analyst**  
WORKWEAR DIRECT CORP, ORLANDO

**Description:** The Williamson-Dickie Mfg Company has web based multi-tier and e-commerce applications for vendors, supplier, online customer, company store and licenses.

**Primary site:** [www.dickies.com](http://www.dickies.com), <http://www.dickiesb2b.com>, <http://www.dickiesgirl.com>, <http://www.dynastvapparel.com>

- Played a key role in the creation and execution of test scenarios, test cases, test plans following requirement specification and design documents for web base applications.
- Analyzing business requirements and functional specifications, and developing test plan according to Business Requirement Document.
- Involved in GUI, Functional, Regression, Integration and System testing of various web sites

- Involved in the complete testing life cycle.
- Writing test strategy and coordinating with the development team and product manager on different change requests.
- Provide detailed status of each active project, including overall product quality, outstanding bugs, test progress, automation achievements, milestones achieved and upcoming milestones.
- Defined the Entry and Exit criteria for each testing phases.
- Developed test plan, test cases and performing manual and automated testing using Quality Center.
- Proficient in Unit Testing, GUI Testing, Functional Testing, Integration Testing, System Testing, Positive, Negative, Regression, Performance, User Acceptance Testing (UAT), Load, Stress and Black Box testing using different testing tools.
- Tested new features and their impact on existing functionality before each release.
- Conducted functionality testing during various phases of the web site application.
- Responsible for developing and executing performance test scripts and scenarios as required using Load Runner.
- Performed data validation to meet all test condition requirements
- Extensively used SQL to verify the integrity and consistency of the data in the database to perform backend testing using QTP.
- Performed Load Testing to evaluate the performance of the server using Load Runner tool.
- Developed SQL scripts to perform Backend Testing.
- Tested the entire functionality of the web site application on different browsers like IE, Firefox, mobile (Safari), chrome and Netscape.
- Defect-tracked and reported through Test Director and Managed entire Testing Process from designing to coding to analysis.
- Completed testing and documentation as per assigned schedule with weekly status reports provided to QA Manager and Designed status reports by using Microsoft office.
- Participated regularly in status meetings and updated management on testing efforts.

**Environment:** Quality Center, Load Runner, Test Director, Web services, QTP, SQL Server, ISS, Linux, Oracle, Java, My SQL, Share point, Rally, SAP, MS Office, ASP.NET, VB Script, Java script, JSP, SQL, Windows XP/7

Mar.'00 – Dec.'07 **QA Software Tester/Web Developer**  
EDEN ADVERTISING/INTERACTIVE, TORONTO

**Primary site:** [www.galaxiworld.com](http://www.galaxiworld.com), <http://www.ivegas.com>, <http://www.casinobeyond.com>, <http://www.edeninteractive.ca>

- Create and execute test cases to test Internal gaming software.
- Drive successful testing of the application
- Planned, created and Installed applications and provided support
- Tested Java & JavaScript-based Internet gaming software for functionality
- Developed test cases for Oracle 8i/9i-based e-commerce software on UNIX platform.
- Tested Casino Internet site for accuracy of HTML coding and multimedia and sound effects.
- Log defected and reported bugs using Hotbox, an in-house reporting system, and verified fixed bugs.
- Maintain Hotbox internal Web site for testing department.
- Developed testing tools for online Gcash transaction in java.
- Wrote automated UNIX script for Gcash transaction using java-testing tools for online transaction using Visa card/MasterCard/Fire pay/PayPal.
- Maintain and implementing casino's testing site.
- Tested thoroughly online casino flash games on [www.Ivegas.com](http://www.Ivegas.com), [www.GalaxiWorld.com](http://www.GalaxiWorld.com) and [www.CasinoBeyond.com](http://www.CasinoBeyond.com)
- Testing and debugging java games on Galaxiworld, Casino Beyond, Ipoker.com and Ivegas casinos.
- Tested, Debugged and report bugs for online casino's flash games.
- Executed functional Testing to ensure usability readiness
- Efficiently coped with rigorous demands placed due to continuous upgrading of software
- Wrote automated UNIX script to execute SQL queries to facilitate data / backend verification against data base to verify data.
- Used extensive and complex SQL queries for data validation.

**Environment:** Java, Flash, Oracle, SQL, Dream weaver, Win Runner, Quality Center, Load Runner, Test Director, HTML /XML, JavaScript, Action Script, Linux and Windows

#### **EDUCATION:**

2014 - Current	<b>DATA Analyst Nano Degree Program</b> Udacity
2011	<b>SAP (Module-Sales and Distribution)</b> MAGNA INSTITUTES
2000	<b>C++, Java and Web Programming</b> SENECA COLLEGE OF APPLIED ARTS & TECHNOLOGY, Toronto, ON
1999	<b>Diploma in Information Technology</b> BUSINESS AND INFORMATION TECHNOLOGY ACADEMY, Toronto
1997	<b>Certificate in Oracle &amp; Developer 2000</b> INFORMATICS COMPUTER INSTITUTE, India
1990 - 1993	<b>Electrical Engineering</b> B&B COLLEGE, India

**REFERENCE:** Available upon request.