

Darren Reed

Cybersecurity Analyst

SKILLS

Outstanding verbal, listening, and written communication skills. Meticulous attention to detail and adept problem-solving. Burgeoning Python and SQL scripting ability.

EXPERIENCE

Union Pacific Railroad, Portland OR – Freight Conductor

April 2023 – Current

- Coordinated train crew to ensure safe and efficient movement of freight trains.
- Ensured compliance with federal and local rules and regulations.
- Safeguarded lives through safety inspections and reporting.

Jeld-Wen, Stayton OR – Customer Service Representative

January 2020 – March 2023

- Resolved customer inquiries in a timely manner via phone, email, and ticketing systems.
- Collaborated with numerous departments to research and problem-solve ideal solutions to customer issues.
- Monitored requested work, prepared customized correspondence, and escalated issues when necessary

Jeld-Wen, Stayton OR – Logistics and Production Support

July 2015 – January 2020

- Reduced weekly freight costs 5% by spearheading implementation & daily use of TMS software.
- Maintained 95% or greater on time in full delivery by routing and dispatching local and regional deliveries.
- Reduced waste by 30% (daily avg.) through dynamic optimization of production materials.

Statesman Journal, Salem OR – Assistant District Manager

July 2015 – August 2016

- Reduced drive time up to 30% by optimizing paper carrier routes in the Salem, OR area.
- Guaranteed delivery by 6am to 150+ home delivery newspaper customers per route
- Dispatched and managed independently contracted newspaper carriers.

Pololu Robotics, Las Vegas NV – *Shipping Clerk*

October 2013 – January 2015

- Shipped 200+ orders daily ensuring handling time under 24 hours for all shipments.
- Optimized order pick list sorting algorithm resulting in 25% increase in inventory efficiency
- Documented established shipping and warehouse practices to author a customized training and operations manual.

EDUCATION

Google Career Certificate in Cybersecurity – *Online Certificate*

March 2025, Coursera.org

CompTIA Security+ certified

March 2025

University of Nevada, Las Vegas – *Mechanical Engineering program*

August 2013 – January 2015, Las Vegas, NV

Coursework completed in Mechanical Engineering program, no degree earned.

College of Southern Nevada – *AAS Diesel Heavy Equipment Master Technician*

Graduated 2013, Las Vegas, NV

HOBBIES AND INTERESTS

- Computer enthusiast with more than 30 years experience working with self-built machines running Linux, Windows, and MacOS.
- Self-hosted personal media server exposed to the internet for more than 10 years with no breaches.
- Escape room & mystery box game enthusiast, providing regular practice with basic cryptography and cultivating attacker mindset.
- Lifelong interest in security starting with the Cuckoo's Egg incident of 1986 and a familial connection to Cliff Stoll.