CS6110 - OBJECTED ORIENTED ANALYSIS AND DESIGN
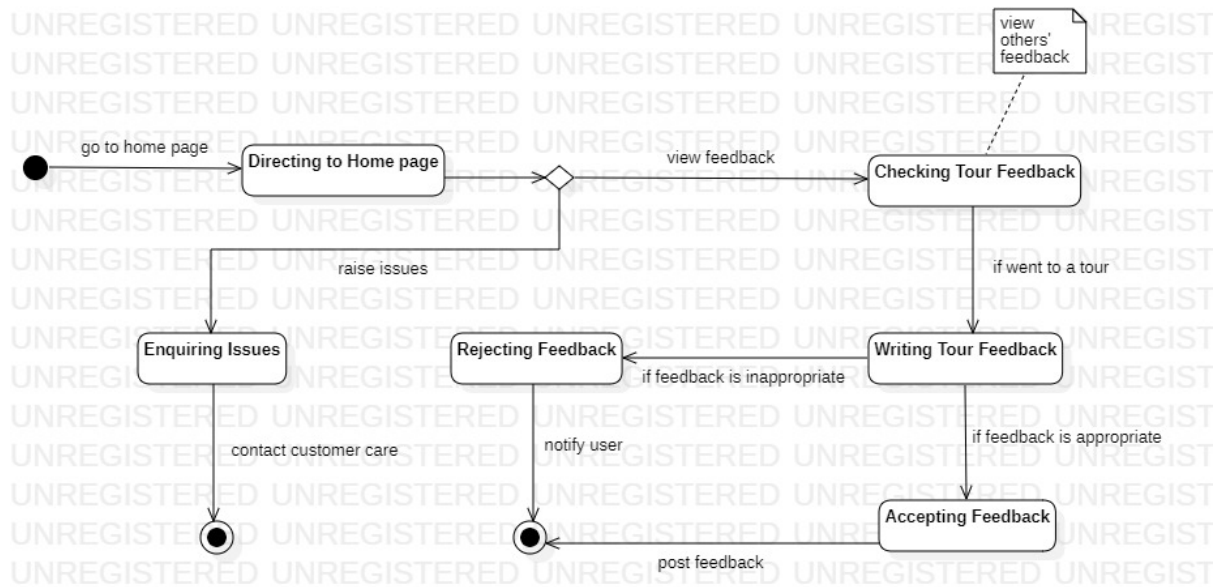
CUSTOMIZED TOURISM PACKAGE SELECTION SYSTEM

STATE DIAGRAM

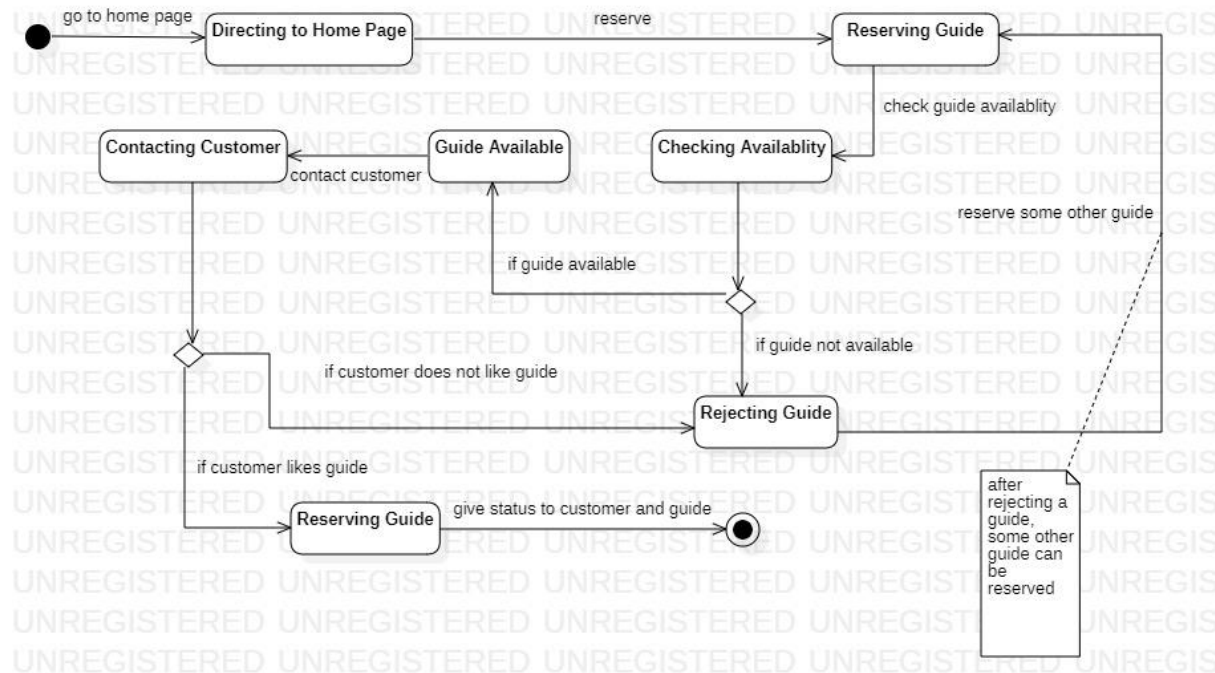MITHUN RAAM M - 2018103562

NAREN T P – 2018103568

FEEDBACK AND ISSUES:

BRIEF DESCRIPTION:

The customer navigates to home page and decides to view others' feedback and raise issues if he/she has any. To solve the issue, the customer can contact customer care. After viewing others' feedback, customer can give his/her feedback if they have gone to any tour. If the feedback is inappropriate, it will be rejected and if it is appropriate, it will be accepted. On rejection, it will notify the customer.
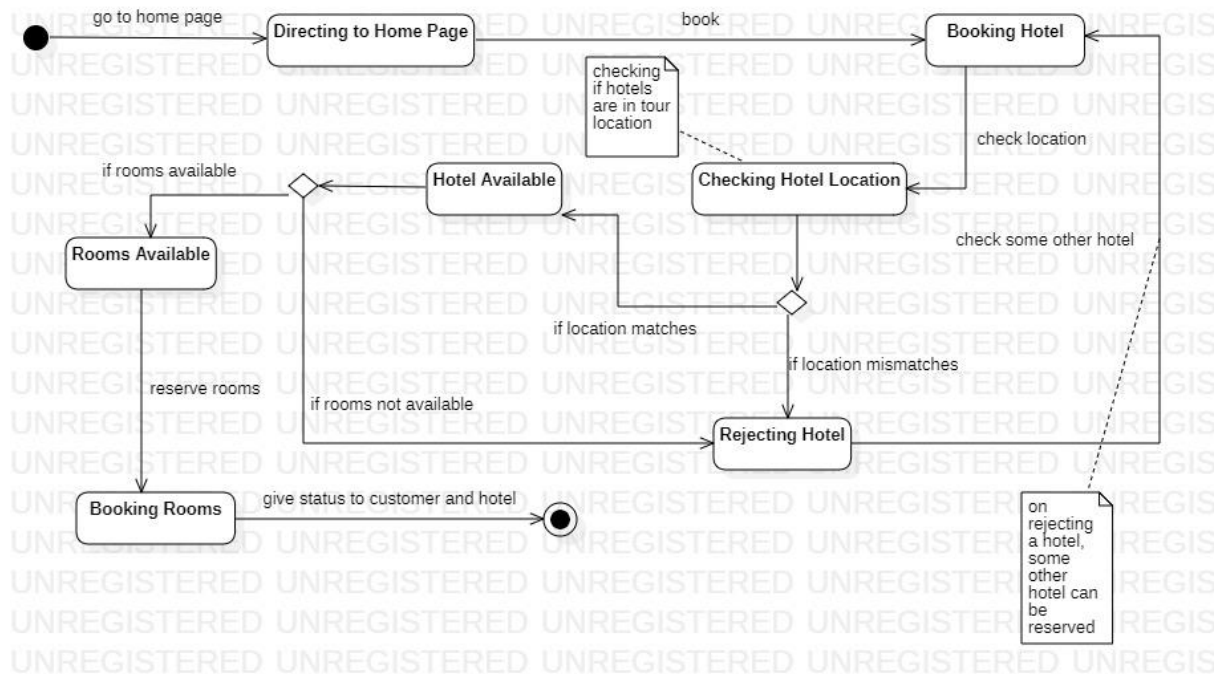
GUIDE RESERVATION

BRIEF DESCRIPTION:

The customer navigates to home page and starts reserving the guide for the tour. Firstly, the customer checks the availability of the guide and if the guide is available, he selects the guide and in return the guide contacts the customer. If the customer likes the guide, the guide is reserved. If the guide is not available or if the customer doesn't like the guide, the guide is rejected and the reservation process is done again.
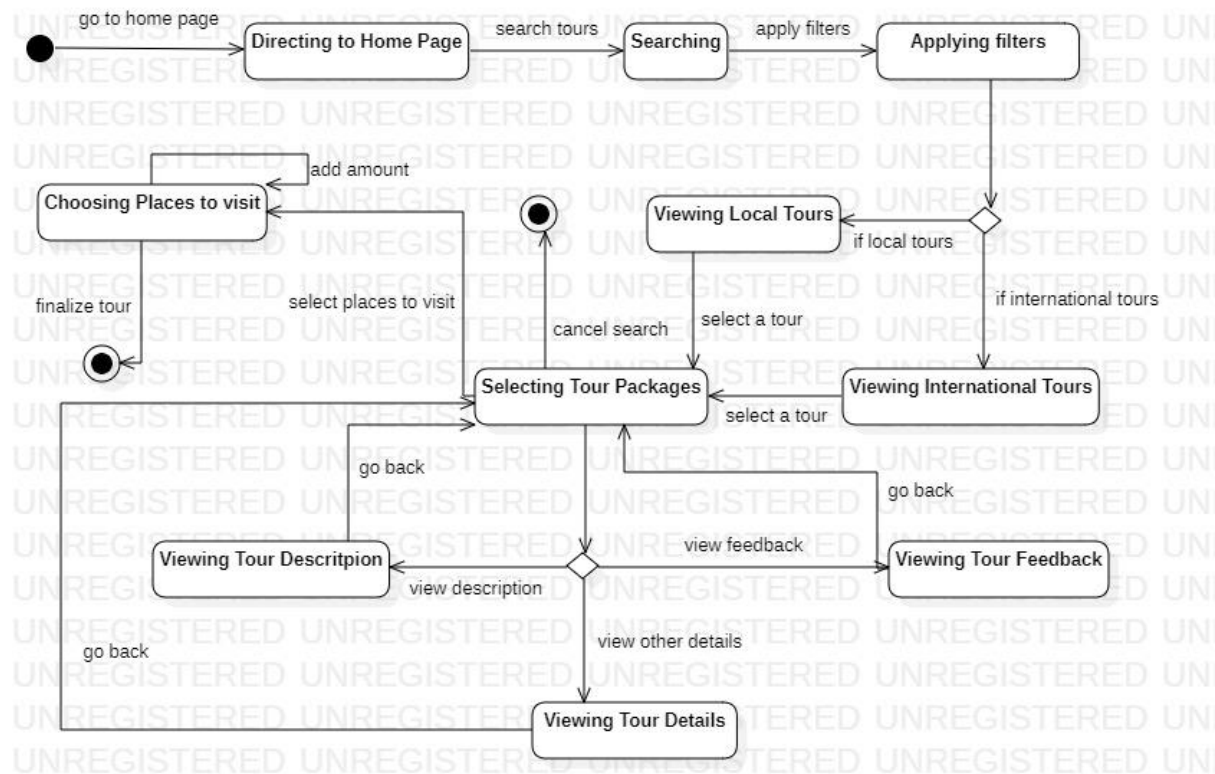
HOTEL BOOKING

Diagram:
- go to home page → **Directing to Home Page** → book → **Booking Hotel**
- **Checking Hotel Location** (note: checking if hotels are in tour location) — check location
- **Hotel Available** — if location matches
- **Rooms Available** — if rooms available
- **Booking Rooms** — reserve rooms
- give status to customer and hotel → (end)
- **Rejecting Hotel** — if location mismatches / if rooms not available
- check some other hotel
- Note: on rejecting a hotel, some other hotel can be reserved

BRIEF DESCRIPTION:

The customer navigates to home page and starts booking the rooms in a hotel. Firstly, the customer checks the available hotel in the tour location and if it is available and if the rooms are also available, the customer books the room. If the particular hotel is not available in the tour location or if the rooms are not available in that hotel, the hotel is not selected. The booking of hotel rooms is done again.
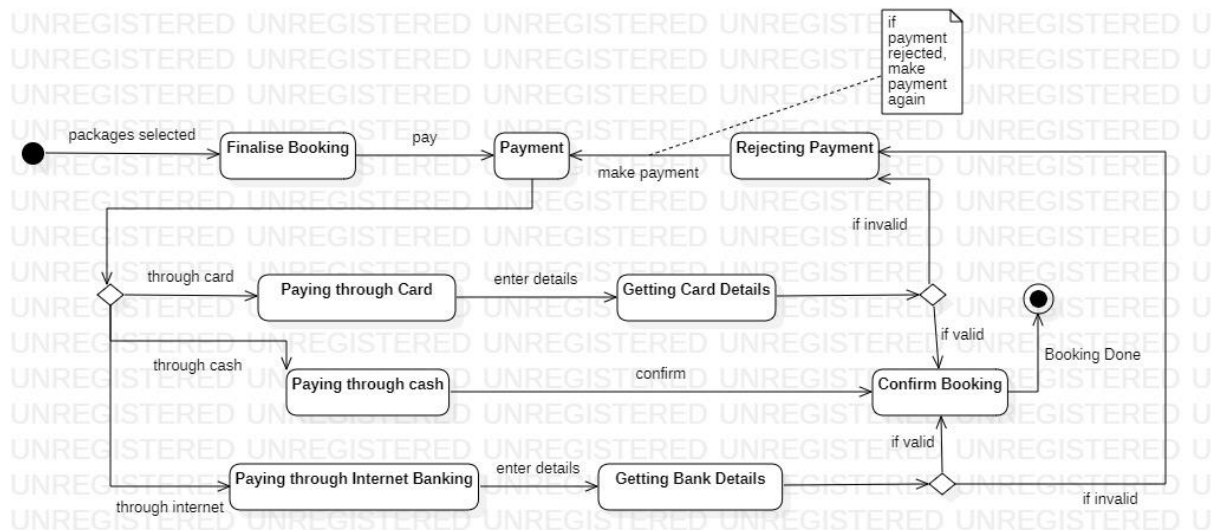
VIEW TOUR DETAILS:

BRIEF DESCRIPTION:

The customer navigates to the home page and starts searching the tour by applying few filter options. The customer views local or international tour packages and selects any one and then selects the places to visit from the selected packages and amount for the selected places is added. The customer can cancel the search once the places are selected. While selecting the places, the customer can view the description about that place, the feedback given to that place and any other tour details.

PAYMENT:

BRIEF DESCRIPTION:

Once the tour packages are selected and the booking is finalised, the customer pays for the selected packages. The payment can be made through card, cash, internet banking and if the details given are valid, the booking is confirmed and process is completed. If the given details are invalid, the customer has to make payment again.