**MITHU SUGATHAN**

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| Abu Dhabi |  |
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| 00971528934982 |  |
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**OBJECTIVE**

Seeking a vacancy in an organization which encourages knowledge growth, and innovative ideas. I am more than willing to accept a position in an exciting new field that I have not yet had the opportunity to work in.

**SUMMARY**

* With **over 6 years** of experience in IT/Telecom Industry, I have challenged myself with roles like brand coordinator, system administration, network engineer, teacher and as a research associate.
* Excellent interpersonal and relationship building skills with ability to gel well with team.
* Had been responsible for organizing training sessions for fresher's and had been involved with knowledge sharing sessions at Ericsson.
* Had been responsible for organizing employee engagement sessions for Team at Ericsson
* Recipient of top performer awards and game changer award while working for Ericsson.
* University second rank holder for Masters program.
* ITILv3, CCNA, MCSE, Oracle Solaris certificate holder.
* **UAE resident visa** and **UAE driving license** holder.
* **IELTS** score **:8.5** (test date:16 July 2016)

**CERTIFICATIONS**

* ITIL V3
* ORACLE SOLARIS CERTIFIED ASSOCIATE
* CCNA ROUTING AND SWITCHING
* MCSE
* ETCP – IP CERTIFIED (ERICSSON TECHNICAL CERTIFICATION PROGRAM)
* ETCP-IMS CERTIFIED (ERICSSON TECHNICAL CERTIFICATION PROGRAM)

**EDUCATION**

**M TECH – REMOTE SENSING AND WIRELESS SENSOR NETWORKS**

Amrita School Of Engineering, Coimbatore, India

August 2012

Cgpa – 9.46/10

**B TECH –ELECTRONICS AND COMMUNICATIONS ENGINEERING**

TKM College Of Engineering, Kerala, India

May 2009

Cgpa- 7.52/10

**EXPERIENCE**

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| **COMPANY** | **ROLE** | **TENURE** | **RESPONSIBILITIES** |
| **SAYARAA APP, ABU DHABI** | BRAND CORDINATOR | OCT 2019- MAY 2020 | Create monthly design plans for social media.  Coordinate social media design teams for content delivery.  Blog writing, image and video creation for app. |
| **FARIZ NETWORKS, INDIA** | SYSTEM ADMIN | JUL 2016- FEB 2018 | Provide technical support for both hardware and software issues.  Experience in Windows 2003, 2012, MAC, Ubuntu, Linux operating systems |
| **GLOBAL INDIAN INTERNATIONAL SCHOOL, ABU DHABI** | ASSISTANT TEACHER | APR 2016- MAY 2016 | Assist main teacher in delivering classes, making lesson plans and monthly events. |
| **ERICSSON, INDIA** | ENGINEER | AUG 2012- AUG 2015 | Upgrade telecom systems to ensure service continuity.  Maintain and update team issue tracker for faster problem resolutions.  Prepare team newsletter, coordinate team celebrations. |
| **AMMA-CHI LABS, INDIA** | RESEARCH ASSOCIATE | JAN 2010- JUN 2010 | Code development for haptic assisted vocational education training with Novint Falcon devices. |

**LANGUAGE SKILLS**

* Fluent in English, Malayalam, Tamil, Hindi

**CERTIFICATIONS**

* CCNA, ITIL, MCSE, ORACLE SOLARIS

**REFERENCES**

* Available upon request