

# Camilla Startev

## Contact

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## Tools

Figma

Adobe XD

Adobe Creative Cloud

Adobe Illustrator

Balsamiq

GitHub

UXtweak

## Skills

User Research

Task Analysis

Information

Architecture

User Persons

User Journeys

Usability Testing

Wireframing

Prototyping

Basic HTML/CSS

JavaScript

## Product Designer

Pharmacy Technician turned Product Designer ready to combine my creativity in design with my passion for helping people. Seeking to use my attention to detail, see the big picture, and unique ability to make good designs.

## Work Experience

### ► June 2020 - present,

#### University Health System Pharmacy Technician

- Interviewing patients and family members to compile an accurate and complete list of current medications the patient was taking before admission to the hospital, including all prescription, non-prescription, and investigational medications
- Appropriately communicating unresolved medication history issues to clinical pharmacy specialists.
- Discussing any questions or issues during the medication history process with a clinical pharmacy specialist.

### ► February 2019 - June 2020

#### H-E-B Pharmacy Pharmacy Technician

- Efficiently processing 200+ medication prescriptions in a fast-paced, ever-changing environment
- Performing daily insurance verification and preauthorization requests on 100's of prescriptions
- Increasing accuracy on medication supply by 30% by conducting monthly medication inventory

### ► April 2018 - January 2019

#### Walgreens Pharmacy Pharmacy Technician

- Performing desk and on-site review of all claims documentation to validate correct billing and that payment made to contracted pharmacies are supported and appropriate.
- Providing support to internal staff, subcontractors, and providers concerning Medicare drug-related issues.
- Documenting the provider or member's record with accurate information obtained on the call.

## Education

### CareerFoundry

May 2021-March 2022

UX Design Certification with specialization in Front-End Development

- I spent over 400 hours studying User Experience Design at the CareerFoundry Bootcamp to go into a profession that is more in line with my interests in new technology and innovation.
- After doing user research, mapping, wireframing, user journeys, and information architecture, I created a complete case study that shows all aspects of UX technique.

### Tiraspol Mid-Regional State University

2011- 2017

Bachelor Of Pharmaceutical Science