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Answers to Frequently Asked Questions

1.

Is BlockSign legally binding?

Yes! Electronic signatures are legal.

BlockSign complies with the requirements of the U.S. Electronic Signature in Global and National Commerce Act of 2000 (ESIGN) and Uniform Electronic Transactions Act (UETA). Electronic signatures are valid and legally binding in a majority of countries around the world. Most countries have realized how burdensome ink signatures have become in our fast-paced and globalized economy: Ink signatures slow down the contracting process and create a paper management problem.

2.

What kinds of file formats can be uploaded and signed?

You can currently only upload and sign PDF files, but will be expanding the range of what you can upload in the near future.

3.

Can I edit a document after it has been signed?

Once a document has been signed, it cannot be modified. You can always upload and sign a new, modified version of any document.

4.

How can BlockSign guarantee a permanent record will be kept?

A private record of everything you sign is saved in a large, open source, publicly audit-able record keeping system called the "blockchain." For more information about the blockchain, see here: http://en.bitcoin.it/wiki/Block_chain. The blockchain, and the anonymous information saved in it, is maintained by a network of super computers. Every day that same network is responsible for maintaining records of millions of dollars of transactions in the currency Bitcoin. The blockchain, and the network that maintains it, is a true breakthrough technologically. And with so much financial interest committed to its success, we are confident that it will be around for a long time to come, and therefore, that you will be able to access the records of your signatures that it stores for a long time to come.

5.

Will other people be able to see the documents I upload?

People can only see documents if you have specifically requested their signature on that document and they sign in with an email address to which you have sent a request. People may always upload a document that they may have acquired through other means, for example if you sent it to them by email.

6.

Can I change my signature stamp?

Not currently. We are focused on creating the best signing experience possible. If this is something that you feel would meaningfully improve our service, please shoot us a note at product@blocksign.com.

7.

Is there a limit to how many people can sign a document?

No. You can request the signatures of as many people as you would like. Please note that documents will not be fully processed, and therefore not authenticated, until all requested parties have signed a document. So if you request many signatures at once, you may not achieve the result you'd like.

8.

Can I use this for my business?

Yes. You can use BlockSign for personal and professional purposes. If you'd like to buy signatures for members of your team, please email support@blocksign.com.

9.

What is the blockchain?

The blockchain is a massive record book maintained by a network of record keepers. It is a ledger of all transactions in the cryptographic currency known as Bitcoin. The records are kept and updated by the consensus of a network of super computers. For more, check out [https:// en.bitcoin.it/wiki/Block_chain](https://en.bitcoin.it/wiki/Block_chain).

10.

Can I change the name of a file without affecting it's verified status on BlockSign

Yes. The important element of your document, and the part that cannot be altered after you've signed it, is the actual content. You can change the file name at your discretion.

11.

Can I add text to a document?

Not currently. We are focused on creating the best signing experience possible. If this is something that you feel would meaningfully improve our service, please shoot us a note at product@blocksign.com.

12.

How is this different from other e-signature companies?

A BlockSign signature has two distinguishing features.

First, a BlockSign signature is specific to the content of a document. A traditional e-signature is generally an image placed on top of an existing document. One could change the pages within that document, however, and the e-signature would not be aware of those changes. With BlockSign, while the signature stamp that is used for visual purposes will not change if you modify a document, that document will no longer appear as verified if uploaded to blocksign.com.

Second, a private record of a BlockSign signature is stored in a place where you will be able to access it for free forever. Records of traditional e-signatures are most often kept on the servers of the service provider who facilitated the attachment of an e-signature to a document. But in the case of BlockSign those records are kept in a private way on a public, openly accessible database, so that you can always find those records for free.

Have other questions? Shoot us an email at support@blocksign.com.

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