Mitsutaka Uehara

(206) 739-1992, uemitsu13@gmail.com, Lynnwood, WA
https://www.linkedin.com/in/mitsutaka-uehara/

SUMMARY

Cybersecurity student at Edmonds College with a strong foundation in networking, systems, and security, developed through academic research and hands-on technical support experience. Experienced in user-facing issue resolution, escalation handling, and operational coordination in both academic and high-volume service environments. Applied technical and operational skills to security research and practical projects, including intrusion detection evaluation and web-based deployments.

PROFESSIONAL EXPERIENCE

Lead International Mentor, Edmonds, WA |
Edmonds College, May 2025 – present
- Supported academic, campus system, and daily issue resolution for 30+ international students per quarter
- Coordinated housing and community support events (2+ per month)
- Applied troubleshooting and user-support skills relevant to IT help desk operations

Guest Service & Operations Supervisor, Japan
Izumitenkunoyu Haneda Airport, Feb 2024 – Oct 2024
- Provided bilingual front-desk support to ~500 customers per day in a high-volume airport environment
- Coordinated daily operations and scheduling for a 15-member team
- Resolved escalated customer and system-related issues, ensuring service continuity during peak hours

ADDITIONAL EXPERIENCE

Teaching Assistant, Japan |
Kanto Gakuin University Apr 2023 – Mar 2024
- Supported labs in AI, Java, networking, and software engineering.
- Assisted students with system configuration, troubleshooting, and technical explanations

Undergraduate Research Japan |
Kanto Gakuin University   Sep 2022 – Mar 2024
- Conducted research on network defense, log analysis, and ML-based intrusion detection
- Evaluated multiple ML algorithms and documented findings in a technical research report

SKILLS

- **Networking**: CCNA-level routing/switching, LAN/WAN, VLANs, TCP/IP
- **Security**: SIEM, IDS/IPS, log analysis, IR fundamentals, NIST/attack frameworks
- **Systems**: Windows Server, Linux, AD, scripting (Python, Bash)
- **Tools**: Wireshark, Splunk, Packet Tracer, VirtualBox, Git
- **Soft Skills**: Leadership, cross-cultural communication, customer support

Languages

- Japanese (Native),
- English (Native-level)

VOLUNTEERING

Program & Technology Director
International Coffee House, Edmonds, WA |
Edmonds College | Apr 2025 - Present
- ➤ Planned and executed weekly intercultural events, coordinating student volunteers and executive members
- ➤ Introduced and maintained digital tools to streamline operations, scheduling, and team communication

President – Japanese Student Association, Edmonds, WA
Edmonds College | Nov 2025 -Present
- ➤ Lead a cultural student organization promoting cross-cultural engagement and community building
- ➤ Organized monthly cultural events, workshops, and language exchange sessions

Event Coordinator & Support, Seattle, WA |
Hyogo Business & Cultural Center | Apr 2025
- ➤ Assisted with international cultural event operations and guest support.
- ➤ Provided bilingual explanations and contributed to SNS promotion and logistics.

PROJECT

Japanese Student Association (JSA) Official Website
- ➤ Designed and deployed an official site to enhance communication and visibility.
- ➤ Integrated automated Google Sheets member counter.
- ➤ Improved accessibility and increased weekly page visits.

Comparison and Evaluation of Intrusion Detection & Prevention Systems using Machine Learning
- ➤ Compared seven machine learning algorithms for intrusion detection performance
- ➤ Analyzed detection accuracy, false positives, and operational suitability
- ➤ Summarized findings in a technical research report with security recommendations

Personal Web Portfolio - GitHub Pages
- ➤ Designed and deployed a static portfolio website using GitHub Pages
- ➤ Applied version control and structured site architecture for maintainability

EDUCATION

- ➤ **Associate of Applied Science in Cybersecurity**
  Edmonds College [Lynnwood, WA] Expected 08/2026

- ➤ **Bachelor of Science and Engineering, Information Engineering**
  Kanto Gakuin University [Yokohama, Japan]
  Apr 2020 – Mar 2024

Certifications

- ➤ **IT Specialist – Cybersecurity**
  Certiport (Dec 2025)

- ➤ **CCNA: Enterprise Networking, Security, and Automation** | Cisco (Sep 2025)

- ➤ **Cyber Threat Management** | Cisco (Sep 2025)