MITSUKOSHI MOTORS PHILIPPINES, INC.						
POLICY AND PROCEDURE						
POLICY TITLE :	RECEIVING HEAD OFFICE TRANSMITTAL RECEIPT (HTR)	Ref. No.				
DEPARTMENT :	SPARE PARTS DEPARTMENT	OPS 15-12-009				
то :	BRANCH MANAGER, CASHIER, MARKETING ASSISTANT, MECHANIC	December 15, 2015				

# **OBJECTIVES**

- 1. To ensure that the spare parts have been duly delivered and received by the branch.
- 2. To establish accountability of the branch on delivered items by the Spare Parts Department.
- 3. To minimize or totally eliminate discrepancy between branch and Spare Parts Department records.

## **POLICY**

- 1. It is the responsibility of the branch to forward received scanned copy of Head Office Transmittal Receipt (HTR) thru web mail Spare Parts Department.
- 2. The authorized branch personnel who have received the spare parts delivered must duly affix his/her signature in the HTR to evidence receipt of items delivered to the branch.

## **PROCEDURE**

- 1. Marketing Assistant
  - 1.1. Receive the delivered spare parts from courier or company delivery truck from Spare Parts Department.
  - 1.2. Check the following:
    - 1.2.1. Damages, dents, scratches and broken parts.
    - 1.2.1. Entries in the HTR against actual parts received such;
      - 1.2.2.1. SKU number or part number;
      - 1.2.2.2. Different part(s) received against item(s) indicated in the HTR; and
        - 1.2.2.2.1. Color; in case of flaring or plastic part
        - 1.2.2.2.2. Side; left (L), right (R), front (F) or rear (RR)
      - 1.2.2.3. Discrepancy in number of item(s) against indicated in the HTR.
    - 1.1.2. Report damage part(s) and/or discrepancy to Branch Manager.
      - 1.1.3.1. Any damage part(s) and/or discrepancy in the HTR must be reported to Spare Parts Department within 24 hours upon receipt of the items delivered.

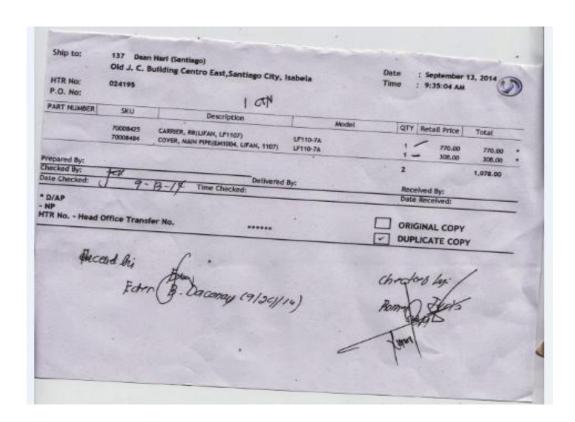
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- 1.3. Indicate name and affix signature in the "Received by" portion of the HTR.
- 1.4. Record spare part(s) received in the branch records and forward HTR to branch cashier.

# 2. Cashier

- 2.1. Receive duly acknowledged HTR from Marketing Assistant assigned in handling branch spare parts.
- 2.2. Scan duly acknowledged HTR and forward to Spare Parts Department via web mail.

# SAMPLE OF ACCOMPLISHED HEAD OFFICE TRANSMITTAL RECEIPT



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