MITSUKOSHI MOTORS PHILIPPINES, INC.					
POLICY AND PROCEDURE					
POLICY TITLE :	LOST OF COLLECTION/OFFICIAL RECEIPT AND SALES INVOICE	Ref. No.			
DEPARTMENT :	TREASURY RECEIVABLES DEPARTMENT	TRD-15-12-018			
то :	BRANCH MANAGER, CASHIER AND ASSISTANT CASHIER				

OBJECTIVE

- 1. To instill in the mind of the branch employee the safety and security of the Collection/Official Receipt and Sales Invoice issued to them.
- 2. To minimize or totally eliminate lost of Collection/Official Receipt and Sales Invoice to protect company's interest.
- 3. To strengthen our internal control system in handling Collection/Official Receipt and Sales Invoice.

POLICIES

- 1. It is the responsibility of the branch to safe keep their Collection/Official Receipt and Sales Invoice and monitor their inventory to establish branch accountability at any given time.
- 2. The branch personnel responsible for the LOST of Collection Receipt/Official Receipt and Sales Invoice including Sales Invoice Spare Parts shall be charged the amount of Two Thousand Five Hundred (P 2,500.00) Pesos per series.
 - This is over and above the sanctions or penalties as indicated in the Company Code of Discipline.
- 3. Report missing or lost Collection/Official Receipt and Sales Invoice to Treasury Receivables Department immediately within the day from the date the incident was discovered.

PROCEDURES

- 1. Cashier
 - 1.1. Receive report from branch personnel authorized to issue Collection Receipt/Official Receipt or Sales Invoice regarding the lost of receipt or invoice.
 - 1.1.1. If the cashier was responsible for the lost of Collection/Official Receipt or Sales Invoice, report to Branch Manager.
 - 1.2. Report the lost Collection/Official Receipt or Sales Invoice to Branch Manager and prepare Incident Report.
 - 1.3. Secure Affidavit of Loss and Police Report.
 - 1.3.1. The Police Report is a requirement for lost booklet.
- 2. Branch Manager
 - 2.1. Receive Incident Report and requirements from cashier regarding lost of Collection/Official receipt or Sales Invoice.

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- 2.2. Conduct independent investigation regarding the lost of Collection/Official Receipt or Sales Invoice to establish veracity of the claim or Incident Report.
- 2.3. Affix signature in the noted by portion of the Incident Report for lost Collection/Official Receipt or Sales Invoice.
- 2.4. Return signed Incident Report to cashier.

3. Cashier

- 3.1. Receive signed Incident Report with supporting requirements from Branch Manager and scan Incident Report and supporting requirements.
- 3.2. Forward scanned Incident Report and supporting requirements to Treasury Receivables Department via web mail copy furnished Area Manager and Regional Manager.
- 3.4. Forward hard copy of Incident Report and supporting requirements to Treasury Receivables Department on the nearest scheduled transmittal date to main office.
- 3.5. File a copy of Incident Report and supporting requirements in the branch permanent file.

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