# Overlapping Experiment Infrastructure: More, Better, Faster

Diane Tang, Ashish Agarwal, Mike Meyer, Deirdre O'Brien



- Experiments:
  - Live traffic = incoming search queries
  - o Experiments vs. experiment groups
  - Gathers data on impact of changes
    - How do users behave differently, if at all?
- Data-driven decisions:

  - Algorithms



- Gathers data on impact of changes
  - How do users behave differently, if at all?
- Data-driven decisions:

Hotels.com Official Site

www.hotels.com

Hotels.com Low Rates Guaranteed! Call a Hotel Expert. 1-866-925-0513

Hotels.com Official Site

www.hotels.com

Hotels.com Low Rates Guaranteed! Call a Hotel Expert. 1-866-925-0513

Hotels.com Official Site

www.hotels.com

Hotels.com Low Rates Guaranteed! Call a Hotel Expert. 1-866-925-0513

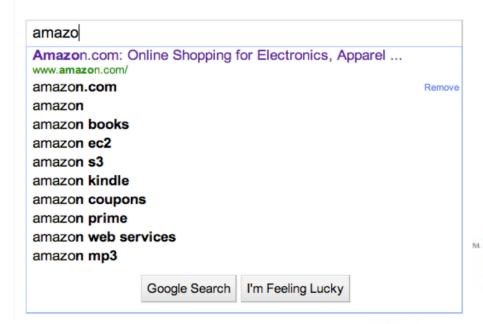


- Gathers data on impact of changes
  - O How do users behave differently, if at all?
  - o Test everything!
- Data-driven decisions



amazo





- Gathers data on impact of changes
  - O How do users behave differently, if at all?
- Data-driven decisions

  - o Algorithms, e.g. CTR prediction
    - How many passes over the data
    - Date range
    - Different machine learning algorithms



### Why run so many experiments?

Goal: maintain innovation while growing

#### More:

- More simultaneous experiments
- More variety in the types of experiments supported

#### Better:

- Valid experiments
- Robust experiment design

#### • Faster:

- Easy and quick experiment set-up
- Experimental data available quickly and automatically
- Quick iteration



#### Why is running so many expts hard?

- Infinite traffic, right? Wrong!
- High variability of metrics
  - English vs. Swahili
  - "flowers" vs. "who said 'if i had the time, this letter would be shorter"
- Low trigger rate changes
  - o e.g., weather information
- Consequence: experiments need a lot of traffic to get statistically significant results in a reasonable timeframe



#### **Basic Experiment Definitions**

- Incoming search query request R has:
  - Cookie C
  - Conditions T
    - Query language, User country, Browser, etc.
- System has parameters
  - E.g., top ad background color, Google Suggest on or off
  - Default value
- Experiment:
  - Oiversion: is a request in the experiment?
    - Conditions
    - Unit of diversion: cookie vs. traffic
  - Experiment parameter values



#### Extreme 1: Single Layer

- Our experiment infrastructure prior to 2007
- Every request in at most one experiment
- Straightforward, but insufficiently scalable
  - Variability
  - Low trigger rate

Incoming request R
has cookie C
f(C) % 1000 = m

Control:	Expt 1:	Expt 2:	Control:	Expt:			
yellow	blue	green	suggest on	suggest off			
<u></u>							



### Scaling the Single Layer

- Use incoming traffic more effectively by understanding which conditions are disjoint with other conditions
  - e.g., Brazil vs. Japan (country)
  - o other examples: language, browser
- Increases scalability but more complex, more fragmentation

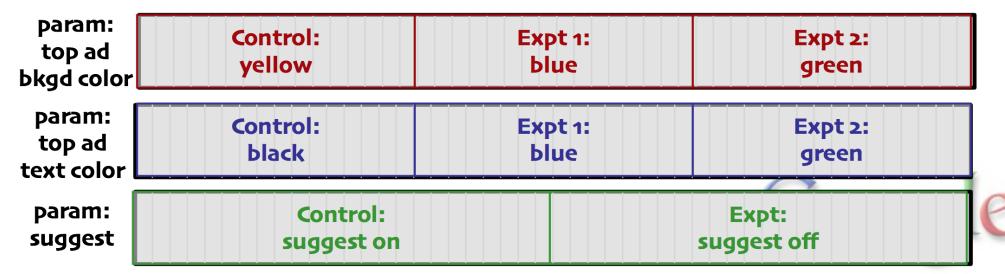
Incoming request R
has cookie C
f(C) % 1000 = m
and conditions T

Control: yellow	Expt 1: blue	Expt 2: green	Control: suggest on (br)	Expt: suggest off (br)	
			Control:	Expt:	
<b>V</b>			weather off (ja)	weather on (ja)	
<u>▼</u> m					

#### Extreme 2: Multi-factorial Expt Design

- Vary each parameter independently
- Issues:
  - Must serve valid pages only
    - e.g., blue text on blue background
  - Constantly changing system
    - Adding / removing parameters
    - Different experiments use different sets of parameters
    - Can't design once and be done with it

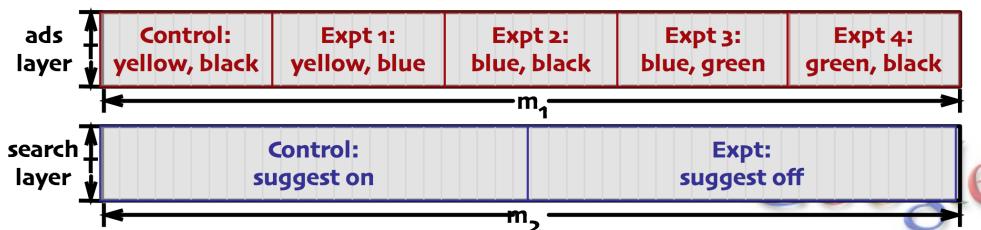
#### Incoming request R



#### Layers: Multiplies number of expts

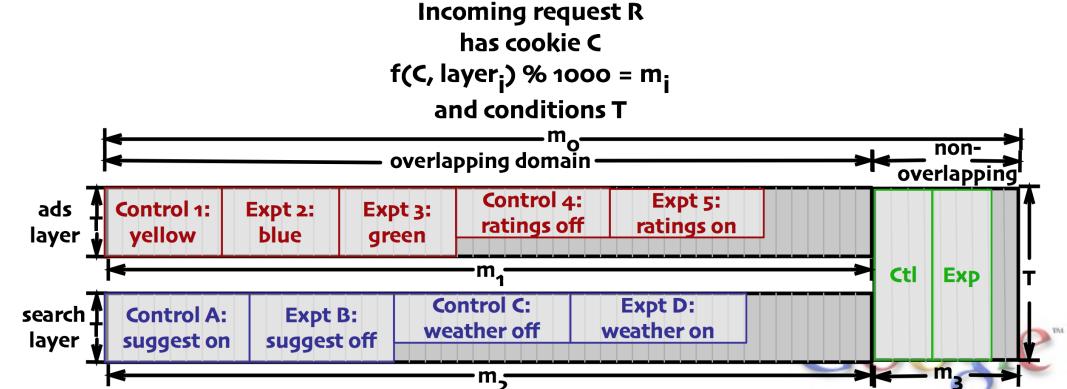
- Partition parameters into sets --> layers
- Experiments can only modify parameters associated with that layer
- Each layer independent of every other layer
- Controls and experiments must be in same layer

Incoming request R
has cookie C
f(C, layer<sub>1</sub>) % 1000 = m<sub>1</sub>
f(C, layer<sub>2</sub>) % 1000 = m<sub>2</sub>
and conditions T



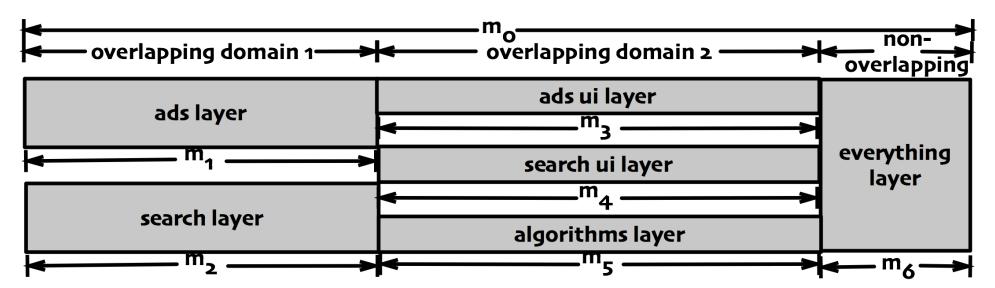
## Domains: Nesting to increase flexibility

- Domains: contain layers
- Layers: contain domains and experiments
- Nesting:
  - Allows for different partitioning of parameters
  - o Trade-off: less efficient use of space due to fragmentation



#### Nesting: another example

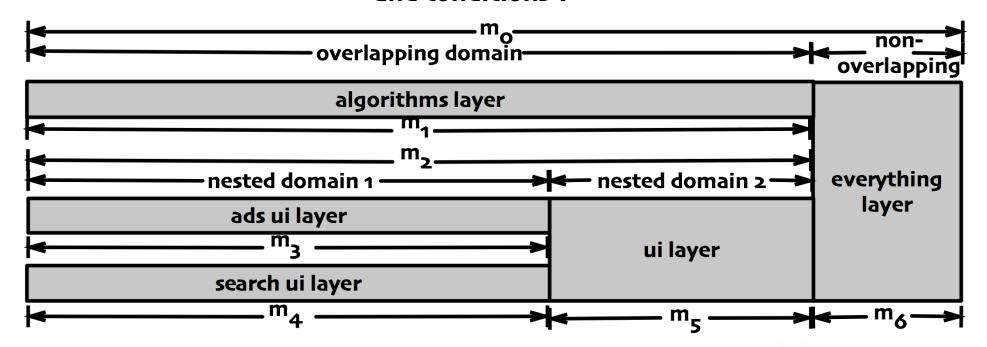
Incoming request R
has cookie C
f(C, layer<sub>i</sub>) % 1000 = m<sub>i</sub>
and conditions T





#### Nesting: one last example

Incoming request R
has cookie C
f(C, layer<sub>i</sub>) % 1000 = m<sub>i</sub>
and conditions T



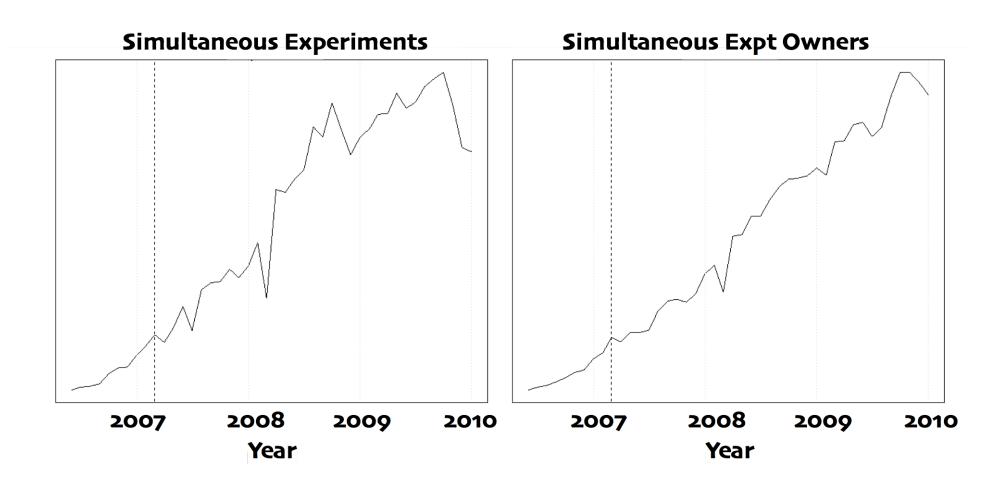


#### Merging Experiment Parameters

- Can we relax the constraint of associating each parameter with only one layer?
  - Consequence: request could be in two experiments, each modifying the same parameter
- How to merge parameter values?
  - Well-defined composition function, e.g., multiplication
  - Well-understood parameter
- Example:
  - Threshold t with base value V
  - Layer 1: experiment with multiplier 1.5, control: 1.0
  - Layer 2: experiment with multiplier 2.0 control: 1.0
  - o 4 possibilities:
    - t \* 1.5 \* 1.0
    - t \* 1.0 \* 1.0
    - t \* 2.0 \* 1.5
    - t \* 2 0 \* 1 5



#### More: Results





#### Conclusions

- Overlapping experiment infrastructure delivers scalability & flexibility
  - Conditions
  - Layers
  - o Domains
  - Mergeable parameters
- More than infrastructure needed though:
  - o Tools
    - Experiment Design (sizing, finding cookies, experiment config)
    - Analysis
  - o Education
  - Culture



# Questions?

