

# Mitzi Vera Escartin

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## SOFTWARE DEVELOPER INTERN

I'm a software developer intern with a decade of diverse experience, currently studying at SAIT. I excel in object-oriented programming, particularly in Python and C# using the .NET framework. I'm eager to gain hands-on experience, driven by a passion for technology, innovative thinking, and problem-solving. Ready to contribute to dynamic teams.

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## KEY COMPETENCIES

### Programming Languages:

C, C#, Python

### Web Development:

HTML, CSS, JavaScript

### Soft Skills:

Project Management

Leadership

Team Player

Strong organizational skills

### Frameworks & Libraries:

.NET Framework, RESTful APIs (JSON)

### Version Control:

GitHub

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## EDUCATION & CERTIFICATIONS

### Software Development

2024 - Present

Southern Alberta Institute of Technology (SAIT)

### CS50: Introduction to Computer Science

2024

Harvard University (via edX)

### Bachelor of Science in Information Technology

2013

Benguet State University

### Project Management Professional Certificate

2024

Google (via Coursera)

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## PROFESSIONAL EXPERIENCE

### DCP Global

June 2021 to June 2024

#### Project Manager

Led AI data collection projects, collaborating with software engineers to enhance machine learning models. Supervised a cross-functional team using agile methodologies to ensure timely project execution. Managed daily operations with project management tools, fostering efficient communication and workflow.

### IBM

September 2018 to May 2021

#### Client Support Specialist

Managed telecommunication projects, ensuring seamless collaboration across teams. Coordinated daily tasks like client and team meetings, email correspondence, and contract management. Facilitated efficient project execution by aligning team efforts and maintaining clear communication.

### CPOA Global

October 2017 - September 2018

#### Associate Project Manager

Managed comprehensive end-to-end telecommunication projects, coordinated with project managers and the sales team for accuracy, and ensured technical specifications and contract accuracy in client meetings.

### West Business Services

March 2014 to October 2017

#### Voice and Data Services Manager

Participated in the order management process for phone and network connections, facilitated stakeholder coordination to balance sales targets and customer needs, and collaborated daily with the team to ensure adherence to business guidelines and protocols.