## CSE 134B Homework 1

Website Specifications for SunDogs Bullion Marketplace

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### Overview

The users will use our website to get involved in the bullion market, including purchasing and selling all kinds of coins and gold bars. They will need the information like product price and purchasing history to aid their future investment and they also prefer a simple and safe way to do the actual business. Our web need to provide the most recent information of the market. And we provide some quick link to help the novice customer to get into the business and we also provide some profound information for the senior customers to do their analysis.

## User Study

Generally, our website expects three kinds of users:

#### 1. Novices:

People who is the novices to gold bullion investment. This kind of people is new to this investment area. Some characters about these people:

- They have not much ideas and experience about how to invest gold bullion and are curious about this area.
- They need some recommend information as tutorial for their first time investment.
- They will not spend much money on gold bullion at first.
- They may prefer low risk investment rather than more challenging ones.
- They may spend money on private consultant

#### Typical users:

- College students: young, naive, not that much ambitious about money
- Retired women from China(dama): a lot of spare time, crazy about money, susceptible to others

### 2. Infrequent intermediates:

Know basic knowledge about gold bullion investment.

- They have their own jobs and investment is only an interest or another method to make more money.
- They will not spend much time on it but they want more money.
- Some of them prefer short-term investment

They need quick view of current trend of gold bullion.

# Typical users:

• White-collar: want much money from investment, busy with work

### 3. Power users:

Know much knowledge about gold bullion investment.

- They have their own ideas about what and how to invest
- They spend almost all their working time on investment.
- Money and time are not the bottleneck.
- They prefer more challenging and high-risk, high-profit investment.

### Typical users:

Professional investor: full-time for gold bullion investing

According to Dr. Ramachandran and Dr. Sajjanan, the statistics of investors information are given below:

Table 1 Age Group and Preference of Gold Bullion

Age group	Number of persons	Percentage		
Below 20	-	-		
21-40	75	83		
41-60	15	17		
Above 60	-	-		
Total	90	100		

Table 2 Gender and Preference of Gold Bullion

Gender	Number of persons	Percentage
Male	30	33
Female	60	67
Total	90	100

Table 3 Occupation and Preference of Gold Bullion

Occupation	Number of persons	Percentage		
Self employed	5	6		
Professional	60	60		
Student	-	-		
Retired	5	6		
Business	10	11		
Others	10	11		
Total	90	100		

Table 4 Annual Income and Preference

Annual income	Number of persons	Percentage		
Less than 1 lakhs	5	5		
1-2 lakhs	15	17		
2-3 lakhs	20	22		
Above 3 lakhs	45	50		
Total	90	100		

Table 5 Knowledge about Gold Bullion Investments

Source of knowledge	Number of investors	Percentage		
Friends & relatives	45	50		
Financial consultant	40	44		
Advertisement	5	6		
Others	-	-		
Total	90	100		

Table 6 Factors Influencing Gold Bullion Investors

Factors	1	2	3	4	5	6	7	Total	Ranks
Safety	25	25	15	15	10	-	-	490	2
Liquidity	40	20	15	10	5	-	-	530	1
Collateral purpose	-	15	15	5	5	25	25	275	6
Gifting	-	10	-	5	15	30	30	215	7
For buying ornaments	15	-	30	15	15	5	10	380	3
Children's Future	-	15	10	35	5	15	10	335	4
High exchange value	10	5	5	5	35	15	15	295	5

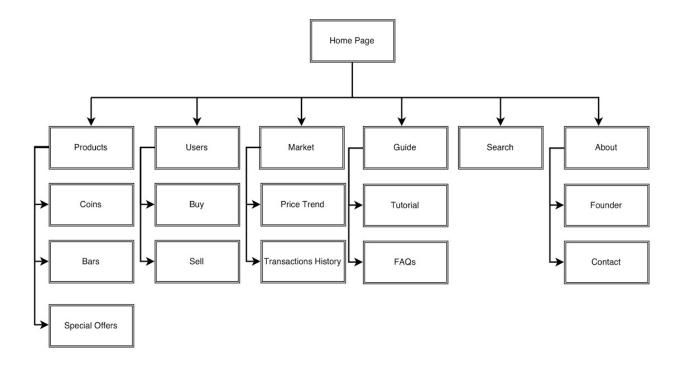


Figure 1 Logical flow diagram

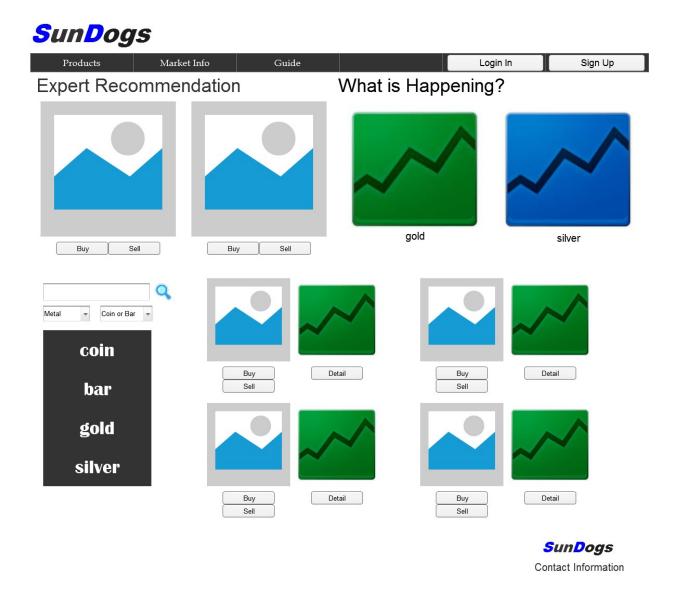
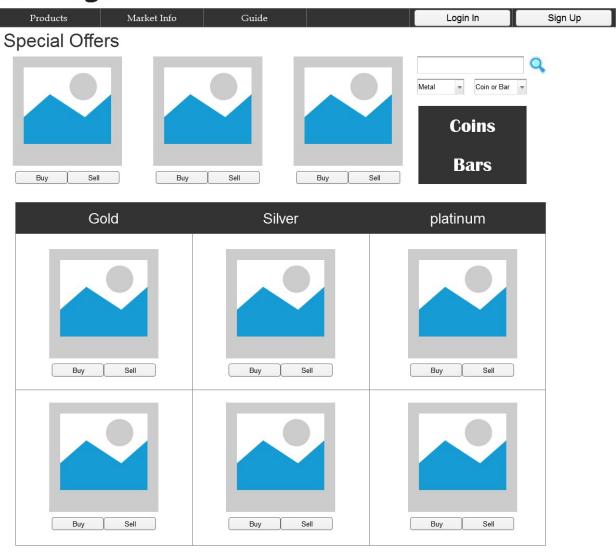


Figure 2 Wireframe of homepage





**SunDogs**Contact Information

Figure 3 Wireframe of product list



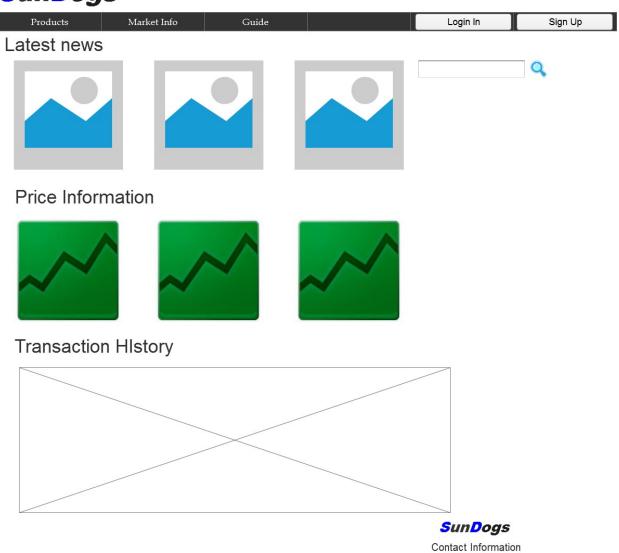
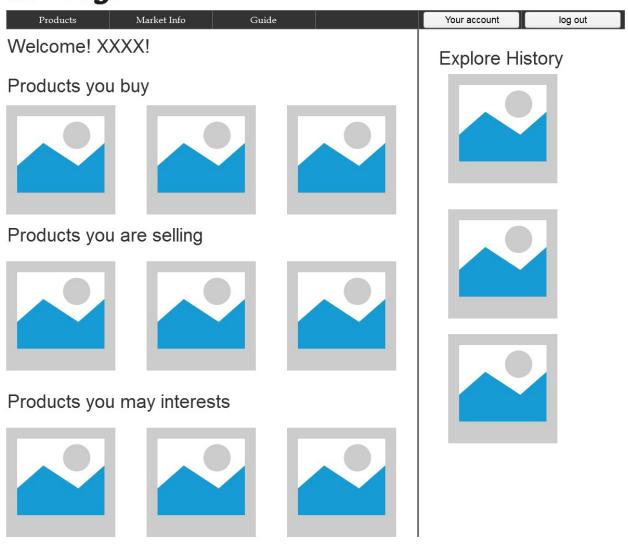


Figure 3 Wireframe of information page





**SunDogs**Contact Information

Figure 4 Wireframe of user page



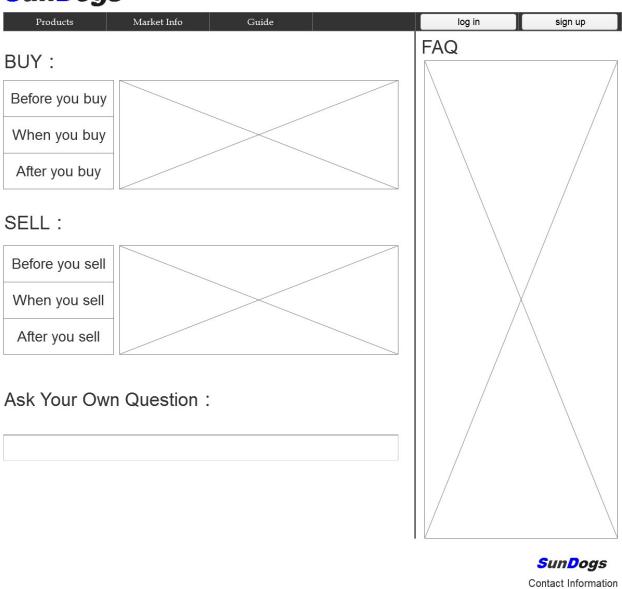


Figure 4 Wireframe of user guide

# Strengths and Weakness

### Technical Strength:

- 1. We designed our page based on the statistical data. From the tables, we find the most users are intermediates, so we provided most information for them at the most significant place.
- We used user-centered-driven method to design the logical part of our app. This leads our design to fit in with user's demand and goal as much as possible.

#### Technical Weakness:

- 1. The statistics we used is only from one paper. So it may be not sufficient to satisfy all users.
- 2. We not professional enough in this gold bullion investment area.

### Usability Strength:

- Friendly to new users. The new users can easily find guide information in the web app. There are tutorials and famous FAQs in the Guide track, which can lead the freshes using the web app quickly. What's more, new users can find special offers on the web app.
- For power user, they can log in to the web app, and then they can find the the products they are selling and the products they have bought. Also, the history of a user will show all the products he/she explored before.
- There are also kinds of market information displayed in the web app. When the users click into this track, they can find information about price trend and transaction history.

### Usability Weakness:

- 1. We do not have information about many specific types of users, so we cannot design our app for any particular user.
- 2. The UI part of our website is not nice enough because we do not have much knowledge about the art and design.

# References

Ramachandran, K.K, and Dayana Sajjanan. "Study of Awareness, Perception and Satisfaction Level of Gold Bullion Investors." International Journal of Management 5.5 (2014): 14-24. Web.