Explanability Study

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Data Import and Prepration

Import data

In order to appropriately capture the instances where someone did not finish the survey, whether by clicking through to the final page or by stopping midway, I had to export from Qualtrics in a different format that allows us to see what was viewed and what was not. That also changed some other fields, particularly the multiple choice, multiple selection questions.

```
#Import all data
all_content = readLines("Explainability_Study_legacy_export.csv")
#Delete second and third rows of not useful information
skip_second = all_content[-c(2,3)]
#Create table and data.table
d <-read.csv(textConnection(skip second), header = TRUE, stringsAsFactors = FALSE)
d <- data.table(d)</pre>
remove(all_content, skip_second)
# Create new data table without fields we are not using
dt <- d[,-c('ResponseSet','IPAddress','StartDate','EndDate','RecipientLastName',</pre>
          'RecipientFirstName', 'RecipientEmail', 'ExternalDataReference', 'Status',
          'Q_TotalDuration', 'Enter.Embedded.Data.Field.Name.Here...', 'LocationLatitude',
          'LocationLongitude', 'LocationAccuracy', 'Q3.5', 'Q4.5', 'Q6.5', 'Q7.5', 'Q8.1',
          'Q9.1','Q10.1', 'Q10.3')]
# Rename variables
old_names <- colnames(dt)</pre>
  Key to var names: tc = Twitter control group
##
#
                      tt = Twitter treatment group
#
                      rc = recidivism control group
#
                      rt = recidivism treatment group
new_names <- c("ResponseID", "Finished", "First.Context", "random", "intro", "tweet",</pre>
               "tControl", 'tcFair', 'tcAcc', 'tcSat', 'tcUseful', 'tcClear',
               'tcMeaningful', 'tcReqInfo1', 'tcReqInfo2', 'tcReqInfo3', 'tcReqInfo4',
               'tcReqInfo4_txt',
               "tTreat", 'ttFair', 'ttAcc', 'ttSat', 'ttUseful', 'ttClear',
               'ttMeaningful', 'ttReqInfo1', 'ttReqInfo2', 'ttReqInfo3', 'ttReqInfo4',
               'ttReqInfo4_txt',
               'recidivism',
               'rControl', 'rcFair', 'rcAcc', 'rcSat', 'rcUseful', 'rcClear',
               'rcMeaningful', 'rcReqInfo1', 'rcReqInfo2', 'rcReqInfo3', 'rcReqInfo4',
               'rcReqInfo4 txt',
```

```
"rTreat", 'rtFair', 'rtAcc', 'rtSat', 'rtUseful', 'rtClear',
               'rtMeaningful', 'rtReqInfo1', 'rtReqInfo2', 'rtReqInfo3', 'rtReqInfo4',
               'rtReqInfo4_txt',
               'ageGroup', 'white', 'black', 'native', 'asian', 'pac_isle', 'hispanic',
               'other', 'gender', 'socMed', 'educ', 'feedback')
setnames(dt, old_names, new_names)
colnames(dt)
  [1] "ResponseID"
                         "Finished"
                                           "First.Context"
                                                             "random"
## [5] "intro"
                         "tweet"
                                                            "tcFair"
                                           "tControl"
## [9] "tcAcc"
                         "tcSat"
                                           "tcUseful"
                                                             "tcClear"
                         "tcReqInfo1"
                                           "tcReqInfo2"
                                                            "tcReqInfo3"
## [13] "tcMeaningful"
## [17] "tcReqInfo4"
                         "tcReqInfo4_txt" "tTreat"
                                                             "ttFair"
## [21] "ttAcc"
                         "ttSat"
                                           "ttUseful"
                                                             "ttClear"
## [25] "ttMeaningful"
                         "ttReqInfo1"
                                                             "ttReqInfo3"
                                           "ttReqInfo2"
## [29] "ttReqInfo4"
                                                            "rControl"
                         "ttReqInfo4_txt" "recidivism"
## [33] "rcFair"
                         "rcAcc"
                                           "rcSat"
                                                             "rcUseful"
## [37] "rcClear"
                                           "rcReqInfo1"
                         "rcMeaningful"
                                                             "rcReqInfo2"
## [41] "rcReqInfo3"
                         "rcReqInfo4"
                                           "rcReqInfo4_txt" "rTreat"
## [45] "rtFair"
                         "rtAcc"
                                           "rtSat"
                                                             "rtUseful"
## [49] "rtClear"
                         "rtMeaningful"
                                           "rtReqInfo1"
                                                             "rtReqInfo2"
## [53] "rtRegInfo3"
                         "rtRegInfo4"
                                           "rtReqInfo4_txt" "ageGroup"
## [57] "white"
                                           "native"
                         "black"
                                                             "asian"
## [61] "pac isle"
                         "hispanic"
                                           "other"
                                                             "gender"
## [65] "socMed"
                          "educ"
                                           "feedback"
remove(old_names)
#colnames(d)
#summary(dt)
```

Data Cleanup

```
:= flip(dt[, tcSat])]
dt[, tcSat
dt[, tcUseful
                  := flip(dt[, tcUseful])]
                  := flip(dt[, tcClear])]
dt[, tcClear
dt[, tcMeaningful := flip(dt[, tcMeaningful])]
dt[, ttFair
                  := flip(dt[, ttFair])]
                  := flip(dt[, ttAcc])]
dt[, ttAcc
                  := flip(dt[, ttSat])]
dt[, ttSat
dt[, ttUseful
                  := flip(dt[, ttUseful])]
dt[, ttClear
                  := flip(dt[, ttClear])]
dt[, ttMeaningful := flip(dt[, ttMeaningful])]
dt[, rcAcc
                  := flip(dt[, rcAcc])]
dt[, rcSat
                  := flip(dt[, rcSat])]
dt[, rcUseful
                  := flip(dt[, rcUseful])]
dt[, rcClear
                  := flip(dt[, rcClear])]
dt[, rcMeaningful := flip(dt[, rcMeaningful])]
dt[, rtFair
                  := flip(dt[, rtFair])]
dt[, rtAcc
                  := flip(dt[, rtAcc])]
                  := flip(dt[, rtSat])]
dt[, rtSat
dt[, rtUseful
                  := flip(dt[, rtUseful])]
                  := flip(dt[, rtClear])]
dt[, rtClear
dt[, rtMeaningful := flip(dt[, rtMeaningful])]
```

Consolidate each metric across treatments

```
# Create consolidated data table
dc <- data.table(ResponseID = dt[, ResponseID])</pre>
dc[, complete := !is.na(dt[, random])]
dc[, tAssign := dt[, tTreat] == 1 | dt[, tControl] == 1]
dc[, tControl := !is.na(dt[, tControl])]
dc[, tTreat := !is.na(dt[, tTreat])]
dc[, rControl := !is.na(dt[, rControl])]
dc[, rTreat := !is.na(dt[, rTreat])]
dc[, rAssign := dt[, rTreat] == 1 | dt[, rControl] == 1]
dc[, tweet := !is.na(dt[, tweet])]
dc[, recidivism := !is.na(dt[, recidivism])]
dc[, tFair := rowSums(dt[, c('tcFair', 'ttFair')], na.rm=T)]
dc[, tAcc := rowSums(dt[, c('tcAcc', 'ttAcc')], na.rm=T)]
dc[, tSat := rowSums(dt[, c('tcSat', 'ttSat')], na.rm=T) ]
dc[, tUseful := rowSums(dt[, c('tcUseful', 'ttUseful')], na.rm=T)]
dc[, tClear := rowSums(dt[, c('tcClear', 'ttClear')], na.rm=T)]
dc[, tMeaningful := rowSums(dt[, c('tcMeaningful', 'ttMeaningful')], na.rm=T)]
dc[, rFair := rowSums(dt[,c('rcFair', 'rtFair')], na.rm=T)]
dc[, rAcc := rowSums(dt[,c('rcAcc', 'rtAcc')], na.rm=T)]
dc[, rSat := rowSums(dt[,c('rcSat', 'rtSat')], na.rm=T) ]
dc[, rUseful := rowSums(dt[,c('rcUseful', 'rtUseful')], na.rm=T)]
```

```
dc[, rClear := rowSums(dt[,c('rcClear', 'rtClear')], na.rm=T)]
dc[, rMeaningful := rowSums(dt[,c('rcMeaningful', 'rtMeaningful')], na.rm=T)]
dc[, tReqInfo1 := rowSums(dt[,c('tcReqInfo1', 'ttReqInfo1')], na.rm=T)]
dc[, tReqInfo2 := rowSums(dt[,c('tcReqInfo2', 'ttReqInfo2')], na.rm=T)]
dc[, tReqInfo3 := rowSums(dt[,c('tcReqInfo3', 'ttReqInfo3')], na.rm=T)]
\#dc[, t0ther4 := rowSums(dt[,c('tc0ther4', 'tt0ther4')], na.rm=T)]
dc[, rReqInfo1 := rowSums(dt[,c('rcReqInfo1', 'rtReqInfo1')], na.rm=T)]
dc[, rReqInfo2 := rowSums(dt[,c('rcReqInfo2', 'rtReqInfo2')], na.rm=T)]
dc[, rReqInfo3 := rowSums(dt[,c('rcReqInfo3', 'rtReqInfo3')], na.rm=T)]
\#dc[, r0ther4 := rowSums(dt[,c('rc0ther4', 'rt0ther4')], na.rm=T)]
dc[, white := !is.na(dt[, white])]
dc[, black := !is.na(dt[, black])]
dc[, native := !is.na(dt[, native])]
dc[, asian := !is.na(dt[, asian])]
dc[, pac_isle := !is.na(dt[, pac_isle])]
dc[, hispanic := !is.na(dt[, hispanic])]
dc[, other := !is.na(dt[, other])]
dc[, female := (dt[, gender]==2)]
dc[, gender_nc := (dt[, gender]==3)]
dt1 <- dt[, c('ageGroup', 'socMed', 'educ', 'First.Context')]</pre>
dc <- cbind(dc,dt1)</pre>
# Converting tTreat and rTreat to binaries instead of logicals
(to.replace <- names(which(sapply(dc, is.logical))))</pre>
for (var in to.replace) dc[, var:= as.numeric(get(var)), with=FALSE]
#view dc
head(dc)
```

Randomization Check

Were the two contexts assigned equally?

The first randomization was to assign which context the respondent would see first. Did that work?

```
dc[, .N, by = First.Context]
```

```
## First.Context N
## 1: Recidivism 320
## 2: Twitter 321
```

320 received the 'Recidivism' context first. 321 received the 'Twitter' context first. This was a pretty even split. Next is worth checking if each context received similar assignment to treatment.

```
dc[, .N, by = .(tTreat, tAssign)]
```

```
## tTreat tAssign N
## 1: 0 1 315
```

```
## 2: 1 1 312
## 3: 0 NA 14
```

In this instance, we see that of those assigned to the Twitter context (tAssign), it was a pretty even split between treatment and control. However, those 14 that were not assigned to either treatment or control are indicative of attrition that we will need to review in greater detail.

```
dc[, .N, by = .(rTreat, rAssign)]
```

```
## 1: 0 1 312
## 2: 1 1 316
## 3: 0 NA 13
```

Similarly, we see a pretty even split between recidivicsm context assignment, with another 13 instances of attrition. These could overlap with the other examples of attrition.

From the analysis above, it appears that 315 respondents were assigned to the Twitter-control group, 312 were assigned to the Twitter-treatment group, 312 were assigned to the recidivism-control group and 316 were assigned to the recidivism-treatment group.

Was treatment assigned equally across contexts?

```
dc[tAssign == 1, .N, by = .(First.Context, tTreat)]
```

```
First.Context tTreat
##
                              N
## 1:
         Recidivism
                          0 155
## 2:
            Twitter
                          1 158
## 3:
         Recidivism
                          1 154
## 4:
            Twitter
                          0 160
dc[rAssign ==1, .N, by = .(First.Context, rTreat)]
```

```
## First.Context rTreat N
## 1: Recidivism 0 155
## 2: Twitter 0 157
## 3: Recidivism 1 158
## 4: Twitter 1 158
```

These two tables show that treatment and control were assigned roughly equally across contexts, regardless of order

Were all questions answered?

```
## Show number of responses for each question
apply(dt, 2, function(x) length(which(!is.na(x))))
```

##	${\tt ResponseID}$	Finished	First.Context	random	intro
##	641	641	641	622	641
##	tweet	tControl	tcFair	tcAcc	tcSat
##	631	315	315	315	315
##	tcUseful	tcClear	tcMeaningful	${\tt tcReqInfo1}$	${\tt tcReqInfo2}$
##	315	315	315	84	173
##	${\tt tcReqInfo3}$	tcReqInfo4	$tcReqInfo4_txt$	tTreat	ttFair
##	145	9	641	312	312
##	ttAcc	ttSat	ttUseful	ttClear	${\tt ttMeaningful}$
##	312	312	311	311	311
##	ttReqInfo1	ttReqInfo2	ttReqInfo3	ttReqInfo4	ttReqInfo4_txt

##	93	144	129	15	641
##	recidivism	rControl	rcFair	rcAcc	rcSat
##	636	312	312	312	312
##	rcUseful	rcClear	rcMeaningful	rcReqInfo1	rcReqInfo2
##	310	310	310	90	176
##	rcReqInfo3	rcReqInfo4	rcReqInfo4_txt	rTreat	rtFair
##	175	12	641	316	316
##	rtAcc	rtSat	rtUseful	rtClear	rtMeaningful
##	316	316	315	315	315
##	${\tt rtReqInfo1}$	rtReqInfo2	rtReqInfo3	${\tt rtReqInfo4}$	${\tt rtReqInfo4_txt}$
##	89	165	154	15	641
##	ageGroup	white	black	native	asian
##	622	422	36	14	134
##	<pre>pac_isle</pre>	hispanic	other	gender	socMed
##	1	30	5	620	622
##	educ	feedback			
##	622	637			

From this, it appears that there were a couple instances of attrition in the middle of answering questions about a treatment. Note the drop from 312 to 311 between ttSat and ttUseful, or the drop from 316 to 315 between rtSat and rtUseful.

Attrition effects

Out of 641 surveys, 622 were completed. Was either context more impacted than the other?

```
dc[ , sum(complete)/.N, by = First.Context]
```

```
## First.Context V1
## 1: Recidivism 0.9656250
## 2: Twitter 0.9750779
```

Similar ratios completed the survey regardless of which context they started with. This does not seem indicative of a problem with the experiment, but we will need to be careful about how we calculate effects.

Define Metrics

The metrics we evaluated were split into two groups. The first three asked respondents to rate the decision that was made with respect to fairness, accuracy, and their satisfaction with the decision. The second three asked specifically about the explanation itself. Respondents were asked if the explanation was useful, clear, and meaningful.

Visual data exploration, grouped bars

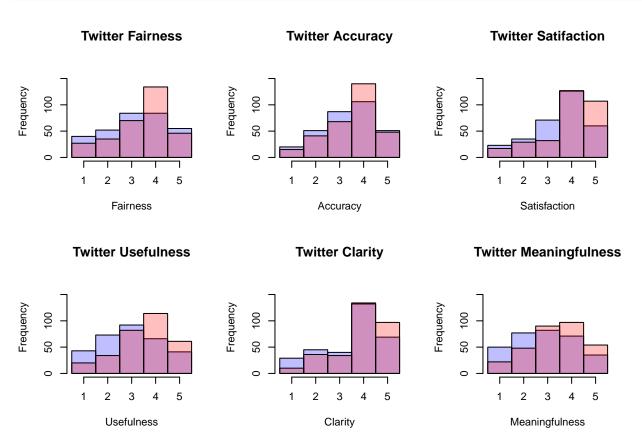
Twitter Response Histograms

```
main= "Twitter Accuracy", xlab="Accuracy", ylim=c(0,175))
hist(dt$ttAcc,col=rgb(1,0,0,1/4), breaks = seq(0.5, 5.5, 1), add=T)

hist(dt$tcSat, col=rgb(0,0,1,1/4), breaks = seq(0.5, 5.5, 1),
    main= "Twitter Satifaction", xlab="Satisfaction", ylim=c(0,175))
hist(dt$ttSat,col=rgb(1,0,0,1/4), breaks = seq(0.5, 5.5, 1), add=T)

hist(dt$tcUseful, col=rgb(0,0,1,1/4), breaks = seq(0.5, 5.5, 1),
    main= "Twitter Usefulness", xlab="Usefulness", ylim=c(0,175))
hist(dt$ttUseful,col=rgb(1,0,0,1/4), breaks = seq(0.5, 5.5, 1), add=T)

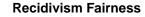
hist(dt$tcClear, col=rgb(0,0,1,1/4), breaks = seq(0.5, 5.5, 1),
    main= "Twitter Clarity", xlab="Clarity", ylim=c(0,175))
hist(dt$ttClear,col=rgb(1,0,0,1/4), breaks = seq(0.5, 5.5, 1),
    main= "Twitter Meaningfulness", xlab="Meaningfulness", ylim=c(0,175))
hist(dt$ttMeaningful,col=rgb(1,0,0,1/4), breaks = seq(0.5, 5.5, 1), add=T)
```



Recidivism Responses Histogram

```
par(mfrow=c(2,3))
hist(dt$rcFair, col=rgb(0,0,1,1/4), breaks = seq(0.5, 5.5, 1),
    main= "Recidivism Fairness", xlab="Fairness", ylim=c(0,175))
```

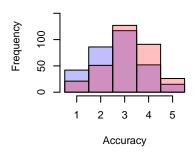
```
hist(dt$rtFair,col=rgb(1,0,0,1/4), breaks = seq(0.5, 5.5, 1), add=T)
#legend("topright", c("Control", "Treatment"), fill=c("blue", "red"))
hist(dtrcAcc, col=rgb(0,0,1,1/4), breaks = seq(0.5, 5.5, 1),
    main= "Recidivism Accuracy", xlab="Accuracy", ylim=c(0,175))
hist(dt$rtAcc,col=rgb(1,0,0,1/4), breaks = seq(0.5, 5.5, 1), add=T)
hist(dt$rcSat, col=rgb(0,0,1,1/4), breaks = seq(0.5, 5.5, 1),
    main= "Recidivism Satisfaction", xlab="Satisfaction", ylim=c(0,175))
hist(dt$rtSat,col=rgb(1,0,0,1/4), breaks = seq(0.5, 5.5, 1), add=T)
hist(dtrcUseful, col=rgb(0,0,1,1/4), breaks = seq(0.5, 5.5, 1),
    main= "Recidivism Usefulness", xlab="Usefulness", ylim=c(0,175))
hist(dttUseful,col=rgb(1,0,0,1/4), breaks = seq(0.5, 5.5, 1), add=T)
hist(dt\rcClear, col=rgb(0,0,1,1/4), breaks = seq(0.5, 5.5, 1),
    main= "Recidivism Clarity", xlab="Clarity", ylim=c(0,175))
hist(dttclear, col=rgb(1,0,0,1/4), breaks = seq(0.5, 5.5, 1), add=T)
hist(dt$rcMeaningful, col=rgb(0,0,1,1/4), breaks = seq(0.5, 5.5, 1),
    main= "Recidivism Meaningfulness", xlab="Meaningfulness", ylim=c(0,175))
hist(dtt_{max}) = seq(0.5, 5.5, 1), add=T)
```



Recidivism Accuracy

Recidivism Satifaction



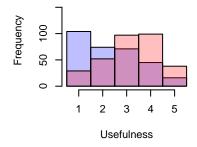


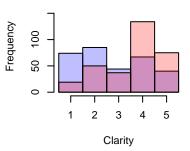


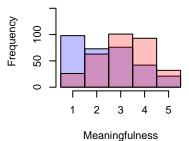
Recidivism Usefulness

Recidivism Clarity

Recidivism Meaningfulness

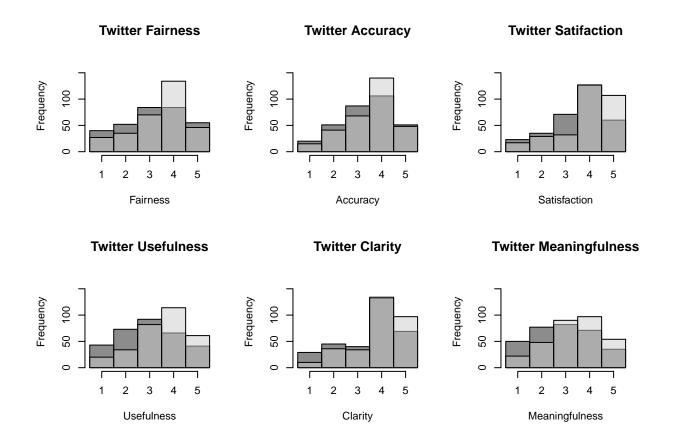






Twitter Histograms Greyscale

```
par(mfrow=c(2,3))
hist(dt$tcFair, col=rgb(0.1,0.1,0.1,0.5), breaks = seq(0.5, 5.5, 1),
     main= "Twitter Fairness", xlab="Fairness", ylim=c(0,175))
hist(dt$ttFair,col=rgb(0.8,0.8,0.8,0.5), breaks = seq(0.5, 5.5, 1), add=T)
#leqend("topright", c("Control", "Treatment"), fill=c("blue", "red"))
hist(dttacc, col=rgb(0.1,0.1,0.1,0.5), breaks = seq(0.5, 5.5, 1),
     main= "Twitter Accuracy", xlab="Accuracy", ylim=c(0,175))
hist(dt$ttAcc,col=rgb(0.8,0.8,0.8,0.5), breaks = seq(0.5, 5.5, 1), add=T)
hist(dttcSat, col=rgb(0.1,0.1,0.1,0.5), breaks = seq(0.5, 5.5, 1),
     main= "Twitter Satisfaction", xlab="Satisfaction", ylim=c(0,175))
hist(dt$ttSat,col=rgb(0.8,0.8,0.8,0.5), breaks = seq(0.5, 5.5, 1), add=T)
hist(dttcUseful, col=rgb(0.1,0.1,0.1,0.5), breaks = seq(0.5, 5.5, 1),
     main= "Twitter Usefulness", xlab="Usefulness", ylim=c(0,175))
hist(dtttUseful,col=rgb(0.8,0.8,0.8,0.5), breaks = seq(0.5, 5.5, 1), add=T)
hist(dt$tcClear, col=rgb(0.1,0.1,0.1,0.5), breaks = seq(0.5, 5.5, 1),
     main= "Twitter Clarity", xlab="Clarity", ylim=c(0,175))
hist(dt$ttClear,col=rgb(0.8,0.8,0.8,0.5), breaks = seq(0.5, 5.5, 1), add=T)
hist(dt$tcMeaningful, col=rgb(0.1,0.1,0.1,0.5), breaks = seq(0.5, 5.5, 1),
     main= "Twitter Meaningfulness", xlab="Meaningfulness", ylim=c(0,175))
hist(dtttMeaningful,col=rgb(0.8,0.8,0.8,0.5), breaks = seq(0.5, 5.5, 1), add=T)
```



Recidivism Histogram Greyscale

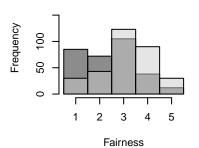
```
par(mfrow=c(2,3))
hist(dt$rcFair, col=rgb(0.1,0.1,0.1,0.5), breaks = seq(0.5, 5.5, 1),
     main= "Recidivism Fairness", xlab="Fairness", ylim=c(0,175))
hist(dt$rtFair,col=rgb(0.8,0.8,0.8,0.5), breaks = seq(0.5, 5.5, 1), add=T)
#legend("topright", c("Control", "Treatment"), fill=c("blue", "red"))
hist(dt$rcAcc, col=rgb(0.1,0.1,0.1,0.5), breaks = seq(0.5, 5.5, 1),
     main= "Recidivism Accuracy", xlab="Accuracy", ylim=c(0,175))
hist(dt$rtAcc,col=rgb(0.8,0.8,0.8,0.5), breaks = seq(0.5, 5.5, 1), add=T)
hist(dtrcSat, col=rgb(0.1,0.1,0.1,0.5), breaks = seq(0.5, 5.5, 1),
     main= "Recidivism Satifaction", xlab="Satisfaction", ylim=c(0,175))
\#legend(4,9, Treat(df), lwd=4, col=c())
hist(dt$rtSat,col=rgb(0.8,0.8,0.8,0.5), breaks = seq(0.5, 5.5, 1), add=T)
hist(dt$rcUseful, col=rgb(0.1,0.1,0.1,0.5), breaks = seq(0.5, 5.5, 1),
     main= "Recidivism Usefulness", xlab="Usefulness", ylim=c(0,175))
hist(dt$rtUseful,colx=rgb(0.8,0.8,0.8,0.5), breaks = seq(0.5, 5.5, 1), add=T)
hist(dt$rcClear, col=rgb(0.1,0.1,0.1,0.5), breaks = seq(0.5, 5.5, 1),
     main= "Recidivism Clarity", xlab="Clarity", ylim=c(0,175))
hist(dt$rtClear,col=rgb(0.8,0.8,0.8,0.5), breaks = seq(0.5, 5.5, 1), add=T)
```

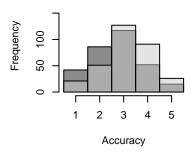
```
hist(dt$rcMeaningful, col=rgb(0.1,0.1,0.1,0.5), breaks = seq(0.5, 5.5, 1),
main= "Recidivism Meaningfulness", xlab="Meaningfulness", ylim=c(0,175))
hist(dt$rtMeaningful,col=rgb(0.8,0.8,0.8,0.5), breaks = seq(0.5, 5.5, 1), add=T)
```

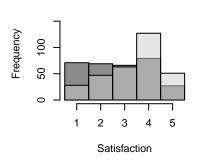
Recidivism Fairness

Recidivism Accuracy

Recidivism Satifaction



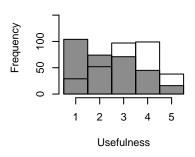


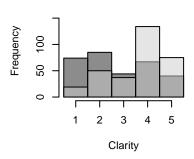


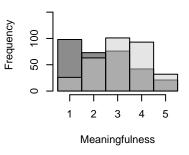
Recidivism Usefulness

Recidivism Clarity

Recidivism Meaningfulness



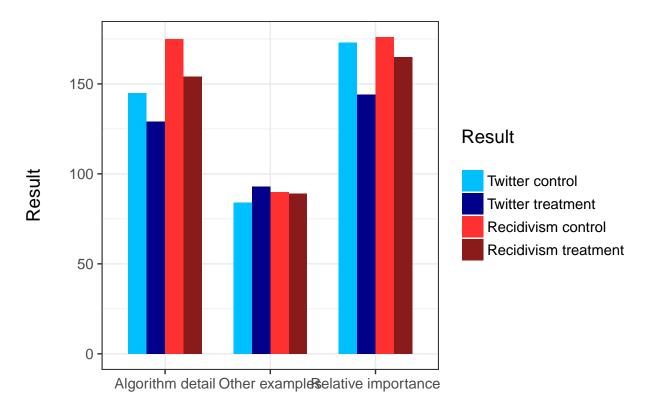




###What Additional Information did respondents want

```
tcsumReqInfo1<-sum(dt$tcReqInfo1, na.rm=TRUE)</pre>
\#tcsumother1
tcsumReqInfo2<-sum(dt$tcReqInfo2, na.rm=TRUE)</pre>
#tcsumother2
tcsumReqInfo3<-sum(dt$tcReqInfo3, na.rm=TRUE)</pre>
#tcsumother3
ttsumReqInfo1<-sum(dt$ttReqInfo1, na.rm=TRUE)
#ttsumother1
ttsumReqInfo2<-sum(dt$ttReqInfo2, na.rm=TRUE)
#ttsumother2
ttsumReqInfo3<-sum(dt$ttReqInfo3, na.rm=TRUE)
#ttsumother3
rcsumReqInfo1<-sum(dt$rcReqInfo1, na.rm=TRUE)</pre>
rcsumReqInfo2<-sum(dt$rcReqInfo2, na.rm=TRUE)</pre>
rcsumReqInfo3<-sum(dt$rcReqInfo3, na.rm=TRUE)</pre>
rtsumReqInfo1<-sum(dt$rtReqInfo1, na.rm=TRUE)
rtsumReqInfo2<-sum(dt$rtReqInfo2, na.rm=TRUE)</pre>
```

```
rtsumReqInfo3<-sum(dt$rtReqInfo3, na.rm=TRUE)</pre>
Number <- c("Other examples", "Relative importance", "Algorithm detail")
tc <- c(tcsumReqInfo1,tcsumReqInfo2,tcsumReqInfo3)</pre>
tt <- c(ttsumReqInfo1,ttsumReqInfo2,ttsumReqInfo3)</pre>
rc <- c(rcsumReqInfo1,rcsumReqInfo2,rcsumReqInfo3)</pre>
rt <- c(rtsumRegInfo1,rtsumRegInfo2,rtsumRegInfo3)</pre>
nyx <- data.frame(Number,tc,tt, rc, rt)</pre>
# load needed libraries
library(reshape2)
##
## Attaching package: 'reshape2'
## The following objects are masked from 'package:data.table':
##
##
       dcast, melt
library(ggplot2)
# reshape your data into long format
nyxlong <- melt(nyx, id=c("Number"))</pre>
# make the plot
ggplot(nyxlong) +
  geom_bar(aes(x = Number, y = value, fill = variable),
           stat="identity", position = "dodge", width = 0.7) +
  scale_fill_manual("Result\n", values = c("deepskyblue", "blue4", "firebrick1", "firebrick4"),
                     labels = c("Twitter control", "Twitter treatment", "Recidivism control",
                                 "Recidivism treatment")) +
  labs(x="\nAdditional Explanation",y="Result\n") +
  theme bw(base size = 14)
```



Additional Explanation

Not to include in report, but text outputs of Other q 4

Twitter control

again, whether there's any oversight into the decision or any appeals (though in this specific case it was clearly valid) Explanation of why they feel it's right to limit free speech. Freedom of speech infringement, you can not like the guy but twitter shouldn't silence his viewpoint, individuals should block him. When you are a platform for social interaction you shouldn't be allowed to restrict who can say what. None, I am against the restriction of the freedom of speech. none, moderation should be done by humans Statistics on pattern of behavior of banned individual, whether wrong people have ever been flagged What conduct rule in particular was deemed violated by the algorithm.

Twitter treatment

A contextual analysis of the actual subject of the comment an explanation of the 70% threshold Definition of the characteristics Explanation of Sentiment Analysis Explanation on what is sentiment analysis and how it was judged I am perfectly satisfied with the explanation exactly as it is. I'm satisfied with the information. It should be stacked. All of the bars should add together. The way it's set up now, it could be at 69% threshold for all criteria and still would not have any action taken against it. more detailed explanation of the graph No other information required. nothing, it is ridiculous Proper spelling and explanation of sentiment decisions What "sentiment analysis" means. Is this thing reacting to everything it views as expressing a negative or argumentative attitude? when does using offensive vocabulary mean you are guilty, then pretty much all of us would be in jail and not got out of college Why Twitter feels the need to implement an algorithm like this at all.

Recidivism control

A human isn't simple enough, there are going to be many factors that won't be considered. Again - riduculous just as previous answer - doesn't take "person" into account, just numbers An explanation of why and how they use an algorithm in court—and who allowed it. basically, it needs tons more information to make a decision like that none past success percentage Statistics on accuracy the specific information the algorithm uses to make the assessment what happened to innocent until proven guilty? you can not make assessment of someone based on algorithm when they did not do anything wrong whether there's any human oversight into the decision

Recidivism treatment

A possibility of a human psychologist or social worker weighing in on the algorithm results too. An explanation of how level of criminal personality was determined. biases of those who wrote the algorithm Definitions of each How it can assume that everyone is the same based on answers. human evaluation I want to review the source code, the questions, the regression test results (when it was tested on repeat offenders) I would like to know what information the algorithm considered when making the decision. I'm already satisfied with the explanation. More detailed breakdown of what is meant in this context by phrases like "criminal personality" NONE Numbers records showing other uses that turned out to be accurate and the percentage of accuracy overall

Demographic

```
#ageGroup','race','gender','socMed','educ','feedback','duration'
# par(mfrow=c(2,2))
# hist(dt$gender, main = "Gender")
# hist(dt$ageGroup, main = "Age")
# hist(dt$socMed, main= "Social Media Usage")
# hist(dt$edu, main = "Educational level")
#barplot(prop.table(table(dt$race)))
```

Interesting? Our MTers are mostly college students?

Regression Models

Twitter Moderation

Create linear models for each question for both Twitter and recidivism. The models subset the data to look only at those respondents that were assigned to either treatment or control for that context. In this way, someone who attrited in teh first context will not count against the second context.

```
"Clarity", "Meaningfulness"),
dep.var.caption = "Twitter Moderation")
```

```
##
##
                                                   Twitter Moderation
##
##
                              Fairness Accuracy Satisfaction Usefulness Clarity Meaningfulness
##
                                        (2) (3)
                                                            (4)
                                (1)
                                                                      (5)
##
## Explanation
                              0.242**
                                       0.157*
                                                0.367***
                                                           0.545*** 0.332***
                                                                               0.467***
                              (0.096)
                                      (0.087)
                                                (0.091)
                                                           (0.094)
                                                                    (0.093)
                                                                               (0.096)
##
##
## Constant
                              3.197*** 3.371***
                                                3.524***
                                                           2.965*** 3.530***
                                                                               2.886***
##
                              (0.068) (0.061)
                                                (0.064)
                                                           (0.067)
                                                                    (0.066)
                                                                               (0.068)
##
                                        627
                                                  627
                                                                     627
## Observations
                                627
                                                            627
                                                                                627
                               0.010
                                       0.005
                                                 0.025
                                                            0.050
                                                                     0.020
                                                                               0.036
## R2
## Adjusted R2
                               0.008
                                       0.004
                                                 0.024
                                                            0.049
                                                                     0.018
                                                                               0.035
## Residual Std. Error (df = 625) 1.203
                                       1.091
                                                 1.139
                                                            1.183
                                                                     1.170
                                                                               1.202
## Note:
                                                                *p<0.1; **p<0.05; ***p<0.01
dc[(tAssign == 1 & tSat == 0), .N]
## [1] 0
dc[(tAssign == 1 & tMeaningful == 0), .N]
```

[1] 1

This shows that 1 person dropped out between seeing the treatment and responding in the Twitter context. This is probably not affecting our last few metrics, but they are all statistically significant by a large margin anyway. This represents our intent to treat effect.

However, they get through all of the first three questions, so those responses are not affected by attrition.

```
##
                                       (1)
                                                 (2)
                                                             (3)
                                                                         (4)
                                                                                     (5)
                                                                                                  (6)
##
                                   0.726***
                                              0.440***
## Explanation
                                                           0.649 ***
                                                                       0.872***
                                                                                  0.906***
                                                                                               0.736***
##
                                     (880.0)
                                               (0.082)
                                                           (0.099)
                                                                       (0.095)
                                                                                   (0.103)
                                                                                                (0.095)
##
                                   2.423*** 2.718***
                                                          2.750 ***
                                                                       2.324*** 2.705***
                                                                                               2.388***
## Constant
##
                                     (0.062)
                                               (0.058)
                                                           (0.070)
                                                                       (0.068)
                                                                                   (0.073)
                                                                                                (0.067)
##
## Observations
                                       628
                                                 628
                                                            628
                                                                         628
                                                                                     628
                                                                                                 628
## R2
                                     0.098
                                                0.044
                                                           0.064
                                                                        0.118
                                                                                    0.109
                                                                                                0.088
## Adjusted R2
                                     0.097
                                                           0.063
                                                                                    0.108
                                                                                                0.086
                                                0.042
                                                                        0.117
## Residual Std. Error (df = 626)
                                     1.102
                                                1.029
                                                           1.239
                                                                        1.192
                                                                                    1.295
                                                                                                1.189
## F Statistic (df = 1; 626)
                                   68.079*** 28.723*** 43.073***
                                                                      84.045*** 76.767***
                                                                                              60.139***
## Note:
                                                                               *p<0.1; **p<0.05; ***p<0.01
dc[(rAssign == 1 \& rSat == 0), .N]
## [1] 0
```

```
dc[(rAssign == 1 & rMeaningful == 0), .N]
```

[1] 3

This shows that 3 people dropped out between seeing the treatment and responding in the recidivism context. This could be throwing off the last few metrics, but those are all statistically significant by a large margin. This represents our intent to treat effect.

Difference in Order

We also discussed looking at the difference in responses depending on the order of contexts.

```
otFair <-
                lm(tFair ~ First.Context + tTreat + rTreat + tTreat*rTreat,
                   data = dc[tAssign == 1])
                lm(tAcc ~ First.Context+ tTreat + rTreat + tTreat*rTreat,
otAcc <-
                   data = dc[tAssign == 1])
otSat <-
                lm(tSat ~ First.Context+ tTreat + rTreat + tTreat*rTreat,
                   data = dc[tAssign == 1])
otUseful <-
                lm(tUseful ~ First.Context+ tTreat + rTreat + tTreat*rTreat,
                   data = dc[tAssign == 1])
                lm(tClear ~ First.Context+ tTreat + rTreat + tTreat*rTreat,
otClear <-
                   data = dc[tAssign == 1])
otMeaningful <- lm(tMeaningful ~ First.Context+ tTreat + rTreat + tTreat*rTreat,
                   data = dc[tAssign == 1])
library(stargazer)
stargazer(otFair, otAcc, otSat, otUseful, otClear, otMeaningful,
          type = 'text',
          covariate.labels = c("Twitter First", "Twitter Treatment",
                               "Recidivism Treatment", "Both Treatments"),
          dep.var.labels = c("Fairness", "Accuracy", "Satisfaction", "Usefulness",
                             "Clarity", "Meaningfulness"),
          dep.var.caption = "Twitter Moderation")
```

##

## ##		Twitter Moderation								
## ## ## ## ##		(1)	Accuracy (2)	Satisfaction (3)	Usefulness (4)	Clarity (5)	Meaningfulness (6)			
	Twitter First	0.102		0.160* (0.091)						
	Twitter Treatment		0.224* (0.123)							
	Recidivism Treatment			0.123 (0.128)		0.124 (0.132)				
## ## ##	Both Treatments		-0.133 (0.174)			-0.231 (0.187)				
## ## ## ## ## ##	Constant		3.239*** (0.097)							
	Observations R2 Adjusted R2	627 0.013 0.007	0.005	627 0.035 0.028		0.016	0.038			
	Residual Std. Error (df = 622) F Statistic (df = 4; 622)	2.040*	1.801		8.635***	3.541***	1.200 7.214*** ==================================			

In the case of Twitter moderation, there does not seem to be a difference based on order of context. There is significance to receiving the Twitter treatment, but there is no significance to receiving the Twitter context first. There is also not significance to whether or not the recidivism treatment was received.

```
orFair <-
                lm(rFair ~ First.Context + rTreat + tTreat + rTreat*tTreat,
                   data = dc[rAssign == 1])
                lm(rAcc ~ First.Context + rTreat + tTreat + rTreat*tTreat,
orAcc <-
                   data = dc[rAssign == 1])
orSat <-
                lm(rSat ~ First.Context + rTreat + tTreat + rTreat*tTreat,
                   data = dc[rAssign == 1])
orUseful <-
                lm(rUseful ~ First.Context + rTreat + tTreat + rTreat*tTreat,
                   data = dc[rAssign == 1])
orClear <-
                lm(rClear ~ First.Context + rTreat + tTreat + rTreat*tTreat,
                   data = dc[rAssign == 1])
orMeaningful <- lm(rMeaningful ~ First.Context + rTreat + tTreat + rTreat*tTreat,
                   data = dc[rAssign == 1])
library(stargazer)
stargazer(orFair, orAcc, orSat, orUseful, orClear, orMeaningful,
          type = 'text',
          covariate.labels = c("Twitter First", "Recidivism Treatment", "Twitter Treatment",
                               "Both Treatments" ),
          dep.var.labels = c("Fairness", "Accuracy", "Satisfaction", "Usefulness",
                             "Clarity", "Meaningfulness"),
          dep.var.caption = "Recidivism Risk Assessment")
```

## ##										
##		Recidivism Risk Assessment								
##		(1)	(2)	(3)	(4)	(5)	Meaningfulness (6)			
## ## ##	Twitter First	-0.063	-0.043	-0.140 (0.099)	-0.191**	-0.263**	-0.110			
	Recidivism Treatment	0.608*** (0.124)		0.658*** (0.139)		0.885*** (0.145)				
## ## ##				0.201 (0.140)		0.100 (0.146)				
## ## ##				-0.020 (0.197)		0.039 (0.206)				
## ##		(0.098)	(0.092)	2.721*** (0.110)						
## ## ##	Observations R2 Adjusted R2 Residual Std. Error (df = 623) F Statistic (df = 4; 623)	628 0.105 0.099 1.101 18.199***	628 0.045 0.038 1.031 7.255***	628 0.073 0.067 1.236 12.252***	0.128 0.123 1.188 22.951***	0.120 0.115 1.290 21.312***	0.090 0.084 1.190 15.347***			
	Note:	=======	======	========			========= 0.05; ***p<0.01			

In most cases, we see that the only statistical significance is the base rating and the effect of the recidivism treatment. In two cases (Clarity and Usefulness), there is a significant decrease in the metric if Twitter was viewed first. This is perhaps concerning, but the fact that it is negative shows that the actual effect of the recidivism treatment was more positive than we had previously shown.

Other Factors

```
otFair <-
                lm(tFair ~ tTreat + ageGroup + educ + socMed + black + asian + hispanic
                   + other + pac_isle + female + gender_nc, data = dc)
otAcc <-
                lm(tAcc ~ tTreat + ageGroup + educ + socMed + black + asian + hispanic
                   + other + pac_isle + female + gender_nc, data = dc)
                lm(tSat ~ tTreat + ageGroup + educ + socMed + black + asian + hispanic
otSat <-
                   + other + pac isle + female + gender nc, data = dc)
                lm(tUseful ~ tTreat + ageGroup + educ + socMed + black + asian + hispanic
otUseful <-
                   + other + pac_isle + female + gender_nc, data = dc)
otClear <-
                lm(tClear ~ tTreat + ageGroup + educ + socMed + black + asian + hispanic
                   + other + pac_isle + female + gender_nc, data = dc)
otMeaningful <- lm(tMeaningful ~ tTreat + ageGroup + educ + socMed + black + asian + hispanic
                   + other + pac_isle + female + gender_nc, data = dc)
library(stargazer)
stargazer(otFair, otAcc, otSat, otUseful, otClear, otMeaningful,
```

##							
## ##		=======		Twitter	Moderation		=======================================
## ##		Fairness	Accuracy		 Usefulness	 Clarity	Meaningfulness
##		(1)	(2)	(3)	(4)	(5)	(6)
## ##	Explanation	0.219**	0.148*	0.347***	0.555***	0.350***	0.489***
## ##		(0.096)	(0.088)	(0.092)	(0.094)	(0.093)	(0.096)
##	Age Group	0.016	0.036	0.008	-0.025	0.004	0.025
## ##		(0.043)	(0.039)	(0.041)	(0.042)	(0.042)	(0.043)
	Education	0.031	0.004	0.022	0.037	0.004	0.026
## ##		(0.037)	(0.034)	(0.036)	(0.037)	(0.036)	(0.037)
## ##	Social Media	0.022 (0.062)	0.041 (0.056)	-0.097* (0.059)	-0.077 (0.061)	-0.142** (0.060)	-0.102* (0.061)
##		(0.002)	(0.030)	(0.033)	(0.001)	(0.000)	(0.001)
## ##	black	-0.203 (0.207)	-0.174 (0.188)	-0.116 (0.197)	-0.236 (0.203)	-0.328 (0.200)	-0.182 (0.205)
##							
## ##	asian	-0.130 (0.127)	-0.031 (0.115)	0.054 (0.121)	0.078 (0.124)	0.057 (0.123)	0.227* (0.126)
##	himmi	0 400*	0.050	0 125	0 4064	0 157	O F 4 O de de
##	hispanic	-0.429* (0.230)	-0.252 (0.209)	-0.135 (0.219)	-0.406* (0.226)	-0.157 (0.223)	-0.548** (0.228)
## ##	other	-1.579***	-0 680	-0.459	-0.208	-0.464	-0.637
##	other	(0.538)	(0.489)	(0.513)	(0.528)	(0.520)	(0.534)
## ##	pac_isle	0.714	0.591	1.093	-2.649**	-1.945*	-2.630**
##	F2	(1.199)	(1.090)	(1.143)	(1.175)	(1.159)	(1.189)
## ##	female	0.265***	0.269***	0.224**	0.117	0.188*	0.025
## ##		(0.102)	(0.093)	(0.097)	(0.100)	(0.099)	(0.101)
	gender_nc	0.600	0.596	0.154	0.405	0.117	
## ##		(1.199)	(1.090)	(1.143)	(1.175)	(1.159)	(1.189)
##	Constant	2.666***					
## ##				(0.514)	(0.528)	(0.521)	(0.535)
	Observations	 620	620	620	 620	620	620
##	R2	0.044	0.030	0.042	0.077	0.048	0.073
	Adjusted R2 Residual Std. Error (df = 608)	0.027 1.193	0.012 1.085	0.025 1.137	0.060 1.170	0.031 1.154	0.056 1.183
						•	

Women were statistically significantly more likely than men to agree with the Twitter decision. Pacific Islanders did not like the explanation.

```
orFair <-
                lm(rFair ~ rTreat + ageGroup + educ + socMed + socMed^2 + black + asian
                   + hispanic + other + pac_isle + female + gender_nc, data = dc)
orAcc <-
                lm(rAcc ~ rTreat + ageGroup + educ + socMed + socMed^2 + black + asian
                   + hispanic + other + pac isle + female + gender nc, data = dc)
orSat <-
                lm(rSat ~ rTreat + ageGroup + educ + socMed + socMed^2 + black + asian
                   + hispanic + other + pac_isle + female + gender_nc, data = dc)
                lm(rUseful ~ rTreat + ageGroup + educ + socMed + socMed^2 + black + asian
orUseful <-
                   + hispanic + other + pac isle + female + gender nc, data = dc)
orClear <-
                lm(rClear ~ rTreat + ageGroup + educ + socMed + socMed^2 + black + asian
                   + hispanic + other + pac_isle + female + gender_nc, data = dc)
orMeaningful <- lm(rMeaningful \sim rTreat + ageGroup + educ + socMed + socMed^2 + black
                   + asian + hispanic + other + pac_isle + female + gender_nc, data = dc)
library(stargazer)
stargazer(otFair, otAcc, otSat, otUseful, otClear, otMeaningful,
          type = 'text',
          covariate.labels = c("Explanation", "Age Group", "Education", "Social Media",
                               "Social Media2"),
          dep.var.labels = c("Fairness", "Accuracy", "Satisfaction", "Usefulness",
                             "Clarity", "Meaningfulness"),
          dep.var.caption = "Recidivism Risk Assessment")
```

##							
## = ## ##			:======:	Recidivism	eeeeeeeeeeeeeeeeee	ment	========
##		(1)	(2)	(3)	(4)	(5)	Meaningfulness (6)
## ## ##	Explanation	0.219**	0.148*		0.555***	0.350***	0.489*** (0.096)
## ## ##		0.016 (0.043)	0.036 (0.039)	0.008 (0.041)	-0.025 (0.042)	0.004 (0.042)	0.025 (0.043)
## ## ##		0.031 (0.037)	0.004 (0.034)	0.022 (0.036)	0.037 (0.037)	0.004 (0.036)	0.026 (0.037)
## ##		0.022 (0.062)	0.041 (0.056)	-0.097* (0.059)	-0.077 (0.061)	-0.142** (0.060)	*
## ##		-0.203 (0.207)	-0.174 (0.188)	-0.116 (0.197)	-0.236 (0.203)	-0.328 (0.200)	-0.182 (0.205)
## ## ##		-0.130 (0.127)	-0.031 (0.115)	0.054 (0.121)	0.078 (0.124)	0.057 (0.123)	0.227* (0.126)
##	hispanic	-0.429*	-0.252	-0.135	-0.406*	-0.157	-0.548**

##		(0.230)	(0.209)	(0.219)	(0.226)	(0.223)	(0.228)
##	other	_1 570+++	-0 690	-0.459	_0 200	-0.464	-0.637
##				(0.513)		(0.520)	(0.534)
##		(0.000)	(** ====,	(0.0227	(110=0)	(****	(,
##	pac_isle	0.714	0.591	1.093	-2.649**	-1.945*	-2.630**
##		(1.199)	(1.090)	(1.143)	(1.175)	(1.159)	(1.189)
##							
	female	0.265***		0.224**		0.188*	0.025
## ##		(0.102)	(0.093)	(0.097)	(0.100)	(0.099)	(0.101)
	gender_nc	0.600	0 596	0.154	0 405	0 117	-0.378
##	_			(1.143)		(1.159)	(1.189)
##		,				,	,
##	Constant	2.666***	3.088***	3.250***	2.613***	3.602***	2.552***
##		(0.539)	(0.490)	(0.514)	(0.528)	(0.521)	(0.535)
##							
##	Observations	620	620	620	620	620	620
	R2	0.044	0.030	0.042			0.073
	Adjusted R2	0.044		0.025			0.056
	Residual Std. Error (df = 608)			1.137			1.183
	F Statistic (df = 11; 608)					2.780***	
	=======================================		 ========		========		=======================================
##	Note:				*p<	0.1; **p<0.0	5; ***p<0.01

Again, Pacific Islanders rated the explanation worse than others.

Data Checks

```
dc2 <- melt(dc, id.vars = c('ResponseID', 'tAssign', 'tControl', 'rAssign',</pre>
                             'rControl', "tweet", "recidivism", "tFair", "tAcc",
                             "tSat", "tUseful", "tClear", "tMeaningful", "rFair",
                            "rAcc", "rSat", "rUseful", "rClear", "rMeaningful"),
            measure.vars = c('tTreat', 'rTreat'))
dc2[, Fair := (variable == 'tTreat')*tFair + (variable == 'rTreat')*rFair]
dc2[, Acc := (variable == 'tTreat')*tAcc + (variable == 'rTreat')*rAcc]
dc2[, Sat := (variable == 'tTreat')*tSat + (variable == 'rTreat')*rSat]
dc2[, Useful := (variable == 'tTreat')*tUseful + (variable == 'rTreat')*rUseful]
dc2[, Clear := (variable == 'tTreat')*tClear + (variable == 'rTreat')*rClear]
dc2[, Meaningful := (variable == 'tTreat')*tMeaningful + (variable == 'rTreat')*rMeaningful]
names(dc2)[names(dc2) == "variable"] = "Context"
names(dc2)[names(dc2) == "value"] = "treat"
mFair <- lm(Fair ~ factor(Context) + treat + treat*factor(Context),</pre>
            data = dc2[rAssign == 1 & tAssign == 1])
mAcc <- lm(Acc ~ factor(Context) + treat + treat*factor(Context),</pre>
            data = dc2[rAssign == 1 & tAssign == 1])
mSat <- lm(Sat ~ factor(Context) + treat + treat*factor(Context),</pre>
            data = dc2[rAssign == 1 & tAssign == 1])
mClear <- lm(Clear ~ factor(Context) + treat + treat*factor(Context),</pre>
            data = dc2[rAssign == 1 & tAssign == 1])
```

## ##									
##		Context Comparison							
## ## ##		Fairness (1)	Accuracy (2)	Satisfaction (3)	Usefulness (4)	Clarity (5)	Meaningfulness (6)		
## ##		-0.795***	-0.671***	-0.798***	-0.830***	-0.649***	-0.504***		
## ##		(0.092)	(0.085)	(0.095)	(0.098)	(0.094)	(0.095)		
## ## ##	Treatment	0.233**		0.354*** (0.095)		0.546***	0.469*** (0.095)		
	Recidvism Treatment	0.510*** (0.130)		0.315** (0.134)	0.577*** (0.139)		0.275** (0.134)		
	Constant	3.204***		3.534*** (0.067)		2.974*** (0.067)			
## ## ##	Observations	1,248		1,248	1,248 0.113	-	·		
##		0.098	0.076 1.059	0.108	0.111 1.223	0.119	0.082		
##	F Statistic (df = 3; 1244)			51.221*** 					
##	Note:				*p•	<0.1; **p<	0.05; ***p<0.01		