

Miyabi Tanimichi

Web developer with a background in customer service and sales with a passion for modern web app development technologies. Able to learn quickly and apply new technologies to deliver optimal results as a team member. I am eager to leverage my knowledge gained thus far and continue to grow rapidly with the support of a professional software development team.

Barclay, Vancouver, BC V6E 1H2

604-506-4296

miyabitanimichi@gmail.com

PROJECTS

- **HTML, CSS(Sass), JavaScript:** Created Open Weather App, Movie Booking App, My Portfolio etc.
- **JavaScript:** Completed various JS projects such as Flappy Bird, Calculator etc.
- **React.js:** Currently working on e-commerce store site as a group using Git, etc .

EXPERIENCE

WILL OF WORK, Inc., Kanazawa, Japan — Customer Service Representative - Oct 2020 - Dec 2020

Carefully listened to customer issues to then quickly offer solutions and give support.

Backs Group Inc, Kanazawa, Japan — On-site Investigator for Labor Ministry in Japan - Sep 2020 - Oct 2020

Investigated status of companies and made sure they renewed their labour insurance if they were still operational.

Kitanihon Kakoh Co., Ltd., Hakusan, Japan — International & Domestic Sales Representative - Apr 2018 - July 2020

- Met with customers and prospects to discuss business needs and recommend optional solutions.
- Helped customers to expand their business and sold more than 15 mechanical products abroad a year.
- Attended meetings on-site to discuss potential issues and schedule installation adjustment appointments carefully with general contractors to install machines carefully.
- Attended international trade shows every year as a staff member and actively introduced products, and conducted smooth international negotiations as an interpreter.
- Attended job fairs as a staff member and presented about the company, and helped connect with potential employees.

Kitanihon Kakoh Co., Ltd., Hakusan, Japan — Technical Support for Mechanical Products - Apr 2018 - July 2020

- Resolved mechanical and hardware issues within 30 minutes, and dealt with more than 3000 calls a year.
- Reduced 10% of company expenses for maintenance by identifying and resolving issues on the phone.
- Attended meetings on-site to discuss potential issues and schedule installation adjustment appointments carefully with general contractors to install machines carefully.
- Organized an English class in-house and taught coworkers English.

WEBSITES, PORTFOLIO

- **GitHub:**
<https://github.com/miyabitanimichi>
- **Portfolio:**
<https://miyabitanimichi.com/>
- **LinkedIn:**
<https://www.linkedin.com/in/miyabitanimichi-71001a203/>

SKILLS

- **Technologies:**
HTML, CSS, JavaScript, jQuery, Sass, Bootstrap, PHP, React.js
- **Tools / Apps**
GitHub, Slack, MAMP, Trello
- **Skills:**
Communication skills, Problem-solving skills, Time management skills and more

LANGUAGES

- English
- Japanese
- Mandarin
(elementary proficiency)

EDUCATION

- **Cornerstone International Community College of Canada — Diploma: Web And Mobile App Development**
Jan 2021 - Expected in Dec 2022
- **Kansai Gaidai University — B. A.: English And International Relations**
Apr 2012 - Mar 2016