

Module 3 – OOSAD using UML
Chapter 02: Problems in Information Systems Development

Q1. Find out the main players in an IS development project?

- A. End-users
- B. Owners
- C. Developers
- D. Reviewers

Answer: A, B, C [Reviewers are the part of developing team]

Q2. Who are the end-users of an IS?

- A. Those who will benefit from the system's outputs, directly or indirectly
- B. Those who commission the project, pay for it or have the power to halt it
- C. Those who will produce the software
- D. Those only use the final output of the system

Answer: A

Q3. Which of the following is or are the problems in a IS from an end user's perspective?

- A. A system that is promised but not delivered
- B. A system that is difficult to use
- C. A system that doesn't meet its users' needs
- D. Systems that are delivered too late

Answer: A, B, C [Late delivery is the concern of the owner]

Q4. Which of the following correctly describes vaporware?

- A. Software that is talked about but never released,
- B. Software that doesn't work correctly when it is used,
- C. Software that users don't want.
- D. Software that works well but very hard to maintain

Answer: A [See page 27]

Q5. Which of the following is or are the examples of problems in usability often raised by end-users?

- A. Poor interface design
- B. Unhelpful 'help'
- C. Unreliability in operations
- D. High cost of development

Answer: A, B, C

Q6. IS projects generally fail on grounds of either _____ or _____ . Pick the correct options for the blank spaces.

- A. unacceptable quality
- B. over cost
- C. late delivery
- D. poor quality

Answer: A, D [See page 33]

Q7. What are the main cause of problems in an IS projects?

- A. Quality problems
- B. Usability problems
- C. Untimed delivery problems
- D. Productivity problems

Answer: A, D [See page 33 and slide 8 of chapter 2]

Q8. _____ are concerned with the management of the project. Which one is the correct for the blank space?

- A. Quality problems
- B. Productivity problems

Answer: B

Q9. Which of the following is NOT a reason for the quality problems?

- A. The wrong problem is addressed
- B. Wider influences are neglected
- C. Incorrect analysis of requirements

D. Poor project control

Answer: D [Poor project control leads to productivity problem]

Q10. Those who are not directly related to an IS but are affected by the outcome of the IS are

- _____.
- A. Pressure groups
 - B. Activists
 - C. Stakeholders
 - D. Beneficiaries

Answer: C