

Chapter 03: Avoiding the Problems

Q1. Which of the following is or are the main categories of the problems found in an IS project?

- A. Problems those relate to the management IS project
- B. Problems those relate to the quality in the delivered product
- C. Problems those relate to the skills of the people involved in IS project
- D. Problems those arise from bad relationship between the developer team and the owner of the project

Answer: A, B [A: Productivity problem B: Quality problem]

Q2. Which are the main areas to focus on to produce IS within budget, on time and providing required functionality?

- A. Management of the IS project
- B. Quality of the product
- C. Skills of the people involved in IS project
- D. Relationship of the developer with the owner of the project

Answer: A, B [Page 45]

Q3. Arrange the phases of a general problem solving process in order?

- A. Problem Redefinition
- B. Finding ideas
- C. Data gathering
- D. Finding solutions
- E. Implementation

- A. **Data gathering**
- B. **Problem Redefinition**
- C. **Finding ideas**
- D. **Finding solutions**
- E. **Implementation**

Answer: C --> A --> B --> D --> E

Q4. From a general perspective, building computerized information system can be viewed as a form of _____.

Which is the appropriate for the blank?

- A. engineering process
- B. craftsmanship
- C. problem solving process
- D. developing software

Answer: C

Q5. Which following are the main tasks of any information system development process?

- A. Identifying what is required
- B. Planning how to deliver what is required
- C. Estimating cost of delivering what is required
- D. Delivering what is required

Answer: A, B, D

Q6. Which of the following are the phases of a development process according to Larmen?

- A. Plan
- B. Elaborate
- C. Evaluate
- D. Build and Deploy

Answer: A, B, D [Larmen (1998) suggests three phases: Plan, Elaborate, and Build and Deploy. See page 46]

Q7. Which of the following is or are the advantages of subdividing the development process?

- A. Techniques and skills specific to the different phases can be identified
- B. Teams of developers specific skills can be allocated to a particular phase
- C. Smaller tasks can be managed more easily with appropriate quality standard
- D. Developers feel comfortable with smaller tasks and works happily

Answer: A, B, C

Q8. Which of the following is/are the benefits of subdividing the developments process?

- A. Techniques and skills required to the different phases can be identified.
- B. Developers with specialized skills can be allocated to the particular phase maximizing quality the chance that the activities are completed as soon as possible
- C. Smaller tasks can be managed easily and with quality
- D. Smaller tasks can be managed staying within allocated resources

Answer: A, B, C, D

Q9. Building software system is _____ from building any other system.

- A. Different
- B. Similar

Answer: A

Q10. Subdividing software developments project is known as a _____.

- A. Information System Development Cycle
- B. Software Project Development
- C. Information System Cycle
- D. Life cycle

Answer: D

Q11. Which of the following two activities precede the information system development process to ensure that the information system that is to be developed is appropriate to the organization?

- A. Strategic business planning
- B. Strategic information systems planning
- C. Business modeling
- D. Activity modeling

Answer: B, C [Page 47]

Q12. Strategic business planning and business modeling are very important for Systems that are _____.

- A. commercially oriented
- B. not commercially oriented

Answer: A

Q13. There is a distinction between system development and software development.

- A. true
- B. false

Answer: B [there is a difference]

Q14. What is the objective of business modeling?

- A. To determine feasibility of an information system
- B. To determine justification of an information system
- C. To determine how an information system can support a particular business activity
- D. To determine the requirements of an information system

Answer: C

Q15. The traditional life cycle for the information system development model is known as _____.

- A. Waterfall life cycle model
- B. Incremental development model
- C. Unified software development model
- D. Prototyping model

Answer: A

Q16. Which of the following is/are the deliverable of the system engineering phase?

- A. High-level architectural specification
- B. Software architecture specification
- C. Functional specification
- D. Design specification

Answer: A

Q17. In which phase various fact-finding techniques are used?

- A. System Engineering
- B. Requirement analysis
- C. Maintenance
- D. Testing

Answer: B

Q18. Which of the following is or are disadvantages of the traditional life cycle (TLC)?

- A. Activities can not be repeated easily
- B. Unresponsive to the change to the client requirements
- C. A simple sequential life cycle model and activities do not overlap
- D. Each phase has defined deliverables

Answer: A, B, C [D is an advantage]

Q19. In software development a prototype is a _____.

- A. Partially completed system to explore some aspect of the systems' requirement
- B. Tested and final system
- C. System for testing and discarded after testing
- D. None of the above

Answer: A

Q20. Which of the following can be purpose of construction a prototype?

- A. to explore some aspect of the systems' requirement
- B. to determine whether a particular implementation platform can support certain processing requirement
- C. the feasibility and usefulness of the system can be tested, even though, by its very nature, the prototype is incomplete
- D. to analyze the user requirements easily and test for errors early

Answer: A, B, C

Q21. A prototype is intended as the final working system.

Do you agree?

- A. Yes
- B. No

Answer: B

Q22. Through which of the following ways, users can be involved in an information system development project?

- A. As part of the development team
- B. In fact gathering
- C. Via a consultative approach
- D. As a interface designer

Answer: A, B, C

Q23. Which one is **Upper-CASE** tool?

- A. A CASE tool that provide support for the analysis and design
- B. A CASE too that that provides support for the construction and maintenance of software

Answer: A

Q24. Which one is **Lower-CASE** tool?

- A. A CASE tool that provide support for the analysis and design
- B. A CASE too that that provides support for the construction and maintenance of software

Answer: B