# **Assignment 3:**

# Credit Score Prediction using Machine Learning Models

## **Overview**

This assignment focuses on building, training, and evaluating machine learning models to predict a customer's **credit score** (Good, Poor, or Standard). Students will use **train.csv** for model training and testing, while **vald.csv** will be used solely for validation to assess model generalisation. The assignment involves tasks such as **data cleaning**, **feature engineering**, **model selection**, **hyperparameter tuning**, and **model comparison**. At the end, students will provide a comprehensive analysis and recommendations based on their findings.

#### **Datasets Overview**

#### 1. train.csv

- Contains historical financial data of customers, including their credit scores (target variable: C\_Credit\_Score).
- o This dataset will be used for both **training and testing** the models.

#### 2. vald.csv

- o Contains similar customer data but without the target variable.
- This dataset will be used for **model validation**, assessing how well the trained models generalise to new, unseen data.

# **Assignment Tasks and Instructions**

# 1. Environment Setup (Google Colab)

- Ensure that all the required libraries are available in the Colab environment.
- If any libraries are missing, use !pip install commands to install them.
- Import the necessary libraries, including pandas, numpy, scikit-learn, xgboost, tensorflow, matplotlib, and seaborn.

#### Task:

Make sure the environment is properly set up, and all libraries are imported before proceeding with the analysis.

# 2. Data Loading and Overview

- Load the train.csv and vald.csv datasets.
- Perform an **initial exploration** of both datasets by:
  - Displaying the first few rows.
  - o Checking for missing values and data types.
  - o Generating **summary statistics** for numerical features.

### Task:

Provide a basic overview of the datasets, identifying any inconsistencies or missing data that need to be addressed.

# 3. Exploratory Data Analysis (EDA)

- Use **visualisations** to explore key patterns in the data:
  - o Histograms to analyse distributions (e.g., income, credit history).
  - o Scatter plots to understand feature relationships (e.g., income vs. debt).
  - o Heatmaps to identify **correlations** between numerical features.
- Identify **outliers** and discuss any potential issues with the data.

#### Task:

Interpret the key insights from the visualisations. Identify which features might play an important role in predicting credit scores.

# 4. Data Cleaning and Feature Engineering

- Handle missing values (e.g., mean imputation or removing records if appropriate).
- Perform **feature engineering** to create new useful variables (e.g., debt-to-income ratio).
- **Encode categorical variables** such as occupation or loan type using One-Hot Encoding.
- Scale numerical features to standardise the data using techniques like StandardScaler.

### Task:

Provide detailed interpretations of the steps taken to clean the data and the new features created. Explain why these changes are expected to improve model performance.

# 5. Model Building and Testing

- Train the following models on **train.csv**:
  - 1. Logistic Regression
  - 2. Decision Trees
  - 3. Random Forests
  - 4. XGBoost
  - 5. Artificial Neural Networks (ANN)
- Split train.csv into training (80%) and testing (20%) to evaluate model performance.
- Train each model on the training data and test it on the test set.

### Task:

Document the results for each model, including key metrics such as **accuracy, precision, recall, F1-score, and AUC-ROC**. Interpret the performance of each model.

# 6. Hyperparameter Tuning and Cross-Validation

- Apply **hyperparameter tuning** using GridSearchCV or RandomSearchCV to optimise the models.
- Use **k-fold cross-validation** (e.g., k=5) to validate model stability and avoid overfitting.
- Apply **regularisation** where applicable (e.g., L1, L2 for logistic regression).

# Task:

Interpret the improvements (if any) achieved through tuning and cross-validation. Explain which hyperparameters were most effective for each model.

# 7. Validation using vald.csv

- Use the trained models to predict outcomes for **vald.csv** (which does not contain the target variable).
- This step assesses how well the models generalise to unseen data.
- Record the predictions and discuss any differences between the test and validation results.

### Task:

Interpret the validation results and discuss how well the models performed on unseen data. Identify any potential issues, such as overfitting or underfitting.

# 8. Model Comparison

- Create a **comparison table** to summarise the performance of all models.
  - Include metrics such as accuracy, precision, recall, F1-score, AUC-ROC, training time, and validation time.
- Identify the **best-performing model** and explain why it performed better than the others.

#### Task:

Interpret the model comparison results. Discuss the strengths and weaknesses of each model and justify the choice of the best model.

#### 9. Conclusion and Recommendations

- Summarise the overall findings of the project.
- Highlight which features were most impactful in predicting credit scores.
- Provide **recommendations** on how the models could be improved further (e.g., additional tuning, different algorithms).
- Offer suggestions on how customers can **improve their credit scores** based on the analysis (e.g., reducing debt, paying on time).

### Task:

Provide a detailed, well-organised conclusion, tying together the key insights and outcomes from the project.

#### **Deliverables**

Students must submit the following:

- 1. Print of IPython Notebook (.pdf)
- 2. IPython Notebook (.ipynb)

# **Data Fields and Descriptions**

# train.csv (Training and Testing Dataset)

This dataset contains customer financial and behavioural data along with the target variable, **C\_Credit\_Score**.

### vald.csv (Validation Dataset)

This dataset contains the same financial and behavioural fields as **train.csv** but **does not include the target variable** (C\_Credit\_Score). It is used for **model validation** to assess how well the trained models generalise to new, unseen data.

No.	Field Name	Description
1	I_ID	Unique identifier for each transaction or record.
2	C_Customer_ID	Unique identifier for each customer, allowing their financial records to be grouped.
3	M_Month	Month of the transaction or record, used for time- based analysis.
4	N_Name	Full name of the customer (used for reference purposes).
5	A_Age	Age of the customer in years, impacting eligibility and financial behaviour.
6	S_SSN	Customer's Social Security Number (used for credit reporting and verification).
7	O_Occupation	Primary occupation of the customer, indicating earning potential.
8	A_Annual_Income	Total yearly income, used to assess creditworthiness and affordability.
9	M_Monthly_Inhand_Salary	Monthly take-home salary after tax and deductions.
10	N_Num_Bank_Accounts	Total number of bank accounts held by the customer across institutions.
11	N_Num_Credit_Card	Total number of credit cards owned by the customer, indicating credit usage.
12	I_Interest_Rate	Interest rate applied to loans or credit cards. Higher rates may affect repayment.
13	N_Num_of_Loan	Number of active loans (e.g., personal loans, car loans).
14	T_Type_of_Loan	Categories of loans taken (e.g., mortgage, personal loan).
15	D_Delay_from_due_date	Average delay (in days) between the due date and actual payment date.
16	N_Num_of_Delayed_Payment	Total number of instances where payments were delayed.
17	C_Changed_Credit_Limit	Adjustments (increase/decrease) made to the credit limit.
18	N_Num_Credit_Inquiries	Number of credit inquiries made about the customer, indicating financial activity.

19	C_Credit_Mix	Variety of credit types used by the customer (e.g., credit cards, personal loans).
20	O_Outstanding_Debt	Total unpaid debt across all credit facilities.
21	C_Credit_Utilization_Ratio	Percentage of used credit compared to the total available credit limit.
22	C_Credit_History_Age	Length of the customer's credit history, indicating financial experience.
23	P_Payment_of_Min_Amount	Whether the customer pays only the minimum required amount each month.
24	T_Total_EMI_per_month	Total amount of Equated Monthly Installments (EMIs) paid across loans.
25	A_Amount_invested_monthly	Monthly investment amount in financial products or savings.
26	P_Payment_Behaviour	General pattern of the customer's payment habits (e.g., consistent or irregular).
27	M_Monthly_Balance	Remaining account balance at the end of each month.
28	C_Credit_Score	Customer's credit score category ( <b>Good, Poor, Standard</b> ), serving as the target variable.