Arlington, VA | (571) 365-5459 | Jvaldez96@outlook.com | Online portfolio: JosueValdez.com

JOSUE VALDEZ

EDUCATION

George Mason University   Fairfax, VA
College of Engineering & Computing   May 2020
Bachelor of Science in Information Systems & Operations Management

PROJECTS

Jvtodoapp.netlify.app, Jv-exercises.netlify.app, Jvex.vercel.app, Masplants.netlify.app

RELEVANT EXPERIENCE

Software Developer   Falls Church, VA
Freeny Group   Oct 2020 - Present

- Design, develop, & perform cross-browser testing for 10+ front-end web and sass applications to ensure performance, superior visual quality, and ensure user needs are met.
- Spearhead the development of Freeny Group's sister company, Freeny Driving School. Designed and developed a Django-based full-stack web application that serves as an online education dashboard and e-commerce store that allows students and teachers alike to manage their courses.

Freelance Developer   Arlington, VA
Self-Employed   Apr 2020 – Present

- Coordinate with over 20 local businesses during the initial lockdown of Covid-19 in 2020, to help transition from purely brick-and-mortar to online sustainable businesses. Designed, coded, maintained, tested, implemented, and validated the frontend and backend of client's web applications.
- Develop and tested prototypes, quality assurance processes, demos, & user interfaces throughout the software development process to create appropriate and superior deliverables before shipping to clients.
- Implement a variety of APIs, set up Google Analytics, and optimize customer facing user experience based on the end users' needs.

Enrollment & Help Desk Analyst   Remote
Pearson Vue   Mar 2020 – Jan 2021

- Diagnosed technical issues for 40+ clients per day by phone, email, and chat, as a tier 1 support for customer support, solving issues within 10 minutes on average
- Successfully reached solutions for 90% of computer errors, and escalated more complex tickets to higher tiers to assist clients as quickly as possible

TECHNICAL SKILLS

- Databases: Postgres, SQ, AWS S3, PostgreSQL
- languages: SQL programming, JavaScript (es6), * HTML, * CSS styling
- Applications: Canva, Git version control, GitHub
- UI/UX: Wireframes, Mockups, UI design tools
- More: Scrum and Agile methodology, Amazon web services, data analytics,
- JS Frameworks: Next.js, React.js, Vue.js
- Server-side technologies: Python, NodeJS
- Operating Systems: Unix, Linux, Mac OS X

SOFT SKILLS

I am a driven and passionate professional with substantial experience utilizing UI design tools and a strong sense of web design and UX fundamentals.