

Arlington, VA | (571) 365-5459 | jvaldez96@outlook.com | JosueValdez.com

JOSUE VALDEZ | Software Engineer

EDUCATION

George Mason University

Fairfax, VA

College of Engineering & Computing

May 2019

School of Computing: Bachelor in Information Systems & Operations
Management

RELEVANT EXPERIENCE

Software Developer

Falls Church, VA

Freeny Group

May 2020 - Present

- Designed, developed, & performed cross-browser testing for 10+ front-end web applications to ensure performance and superior visual quality
- Spearheaded the development of Freeny Group's sister company, Freeny Driving School. Designed and developed a Django-based application that serves as an online education dashboard and e-commerce store. a full-stack web app to allow students and teachers alike to manage their courses.

Freelance Developer

Arlington, VA

Self-Employed

Apr 2021 – Apr 2022

- Coordinated with over 20 local businesses during the initial lockdown of Covid-19 in 2020, to help transition from purely brick-and-mortar to online sustainable businesses. Designed, coded, maintained, tested, implemented, and validated 15+ web applications.
- Developed 10+ application implementation plans throughout the production life cycle to create appropriate deliverables, increasing productivity by ~13%.

Enrollment & Help Desk Analyst

Remote

Pearson Vue

Mar 2019 – Feb 2021

- Diagnosed technical issues for 40+ clients per day by phone, email, and chat, solving issues within 10 minutes on average • Successfully reached solutions for 90% of computer errors, and escalated more complex tickets to higher tiers to assist clients as quickly as possible
 - Execute streamlined support for schools and regional teams; develop tools to share findings and solutions; partner with solutions teams for automation opportunities
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TECHNICAL SKILLS

MS Office	HTML & CSS (SCSS)
SQL	JavaScript
Python, Django	Git (GitHub)
React, Vue, Next, Nuxt	AWS

PROJECTS

Jvtodoapp.netlify.app	jv-exercises.netlify.app
jvex.vercel.app	masplants.netlify.app