# **JOSUE VALDEZ**

**Software Developer** 

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⊘ JosueValdez.com

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Arlington, Virginia

https://github.com/mj-creatives

## **EDUCATION**

## B.S. in Information Systems & Operations Management

**George Mason University** 

♀ Fairfax, Virginia, United States

#### **EXPERIENCE**

#### Full Stack Developer

**Freeny Group** 

iii 10/2020 - Present

Falls Church, VA

The Freeny Group provides the ultimate transportation experience, be it from school, to work, or across the country they will get you there.

- Oversaw the end-to-end development of Freeny Driving School's online education dashboard and e-commerce store using Django-based fullstack web technologies.
- Successfully launched the platform within budget constraints while achieving a 50% increase in student enrollment within the first six months.
- Developed and implemented cross-browser testing automation framework, reducing software testing time by 75% across 10+ front-end web applications and sass, resulting in faster releases.

# Freelance Developer

Freelancer

# 04/2020 - Present ♀ Arlington, VA

From acquiring clients to managing to finalizing deliverables I manage my day-to-day in a professional and meaningful manner as any other business would

- Collaborated with 20+ local businesses during the Covid-19 lockdown to develop and implement online business strategies, resulting in a 50% increase in revenue for each client.
- Developed and tested prototypes using agile methodology resulting in a 30% increase in client satisfaction rates.
- Set up Google Analytics to track website traffic and user behavior, resulting in a 20% increase in user engagement within the first month and identifying key areas for improvement.

#### Enrollment & Help Desk Analyst

**Pearson VUE** 

Pearson VUE delivers high-stakes exams empowering professions to certify and license individuals who safeguard and advance their communities across the globe.

- Resolved technical issues for 40+ clients daily on multiple channels, with an average resolution time of 10 minutes, maintaining a customer satisfaction rate of 95%.
- Escalated complex technical problems to senior technicians with a 100% success rate in resolving within service level agreements, minimizing downtime for users.

## **SKILLS**

Client-Side

HTML CSS JS React Vue Redux **TypeScript Tailwind Bootstrap** Server-side **Python MySQL NodeJS** Redis **AWS** MongoDB **PostgreSQL** Django

Development & Operations

**GIT** Jest Scrum Agile

Design UI/UX

Wireframes Canva Mockups

**Figma** 

## **PROJECTS**

## To-Do App with authentication

@ jvtodoapp.netlify.app

Github: https://github.com/mjcreatives/jv\_todoapp

## Exercise DB with search capabilities

Github: https://github.com/mj-creatives/jvexercises

# ChatGPT Clone

@ jvex.vercel.app

· Github: https://github.com/mj-creatives/jvex

#### MasPlants Local Plant Shop

Github: https://github.com/mj-creatives/masplants