

MARIA BECKLES

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HTML | CSS3 | JavaScript | Node | React | Gatsby | Bootstrap | Git | GitHub | Jira | Trello | Excel
Microsoft Office | Figma | Marketing | Zoom | Skype | Slack | Agile | Professional Scrum Master
Project Management | Process Improvement | Problem Resolution | Continuous Improvement

PROFESSIONAL VALUE OFFERED

Trained in full-stack web development and agile methodology. I am very excited to leverage my experience in the tech industry as I'm a fast learner, able to pick up new skills and juggle different projects and roles with relative ease. I like to develop expertise in a number of areas over the course of my life and career. An effective communicator considered an expert in prioritizing tasks and optimizing workflows, strong critical thinking, decision-making skills, and process improvement mindset.

Bilingual: English/Spanish

PROFESSIONAL EXPERIENCE

Full Stack Web Development Student | Wyncode Academy | 2020

- Member of the Development team coding Web Applications front and back end.
- Organize and manage Documentation and Demos.
- Use Jira Software to give structure, plan, develop, and release projects.
- Scrum sprint planning, backlog refinement, daily scrums, sprint reviews, and sprint retrospectives.
- Anticipate impediments to team delivery when transitioning to working fully remotely.
- Proactively identify and find ways to resolve issues to prevent distractions and keep projects on track.
- Consulted with UX/UI Web Designers professionals.

• Soft Search - Awarded as the best Web Application of Wyncode Pitch Night

- Career search web application specifically created for Software Development.
- GitHub Repository: https://github.com/mj305/Soft_Search
- Heroku Application Link: <https://s0ft-search.herokuapp.com/>

• El Taco:

- Taco recipe finder by ingredient.
- GitHub Repository: https://github.com/https://eltaco.herokuapp.com/mj305/El_Taco
- Heroku Application Link: <https://eltaco.herokuapp.com/>

Contract Recruiter | HolaDoctor | 2019

- Reported to VP of Brokerage.
- Collaborate with the executive team to determine hiring needs and formulate strategy.
- Design and coordinate hiring and onboarding process.
- Create reports on hiring progress and other recruiting metrics in Excel.

Team Leader | TherapeuticsMD | 2018 –2019

- Reported to Sr. Director of Operations, led in setting the vision, overall direction, coordination, and evaluation of the team.
- Identify individual strengths and actively foster a career advancement path for succession planning.
- Mentor others in developing leadership behaviors to help boost performances.
- Create a performance scorecard and incentive program to increase employee engagement and lower attrition rate.
- Deliver customer experience training to help representatives deliver world-class service to customers.
- Initiate the leadership club, a career development path for promotion into leadership roles.
- Train staff in leadership skills to help increase internal promotions.
- Benchmark best practices and establish metrics based on KPIs.

Supervisor | Sage Dental | 2017 –2018

- Reported to Sr. Dental Operations Director.
- Improved service levels to 80/20 by creating a Workforce Management tool with Excel.
- Created job function optimization, reducing the call abandonment rate from 20% to 5%.
- Increased conversion rate from 40% to 83%.
- Created training and coaching program and on-the-job training by developing leads.
- Reason for leaving: Role was eliminated.

Professional Experience-continued...

Team Leader | American Express | 2010 –2016

- Led US collections improving results by over 95% in effectiveness and efficiency.
- Trained groups of up to 30 employees on collections principles, laws and regulations and customer behavior identification.
- Led a team with lowest attrition over a 12-month period with maximum promotions to next level.

New Hire and Training Coach | AT&T | 2009 –2010

- Collaborated with leaders and managers to determine training needs.
- Selected and wrote appropriate curriculum for specific course topics to help in instructional delivery.
- Integrated technology resources into courses to diversify instruction.
- Reason for leaving: Relocated.

EDUCATION

MBA in Web Development, Lynn University

Expected Graduation: February 2021

Wyncode Academy - Full Stack Web Development

Graduation: March 2020

Curriculum:

- Agile / Scrum
- HTML / CSS3
- Advanced JavaScript
- Advanced React
- Bootstrap and Material UI
- Node
- PostgreSQL
- Express Server
- Ruby on Rails
- React on Rails

BS in Business, University of Phoenix

Graduation: October 2015

CERTIFICATIONS

Full Stack Web Developer, Wyncode Academy

Issued Apr 2020 - No Expiration Date

Credential ID MIAC36

Professional Scrum Master I (PSM I), Scrum.org

Issued Apr 2020 - No Expiration Date