

IT Asset Lifecycle Case Study

Summary:

This case study outlines a standardized lifecycle workflow for small to mid-sized organizations. It showcases improvements in asset return rate, downtime reduction, and inventory accuracy.

Workflow:

- Procurement
- Imaging & Configuration
- Deployment
- Support
- Refresh
- Disposal/Return

Before → After Metrics:

- Asset return rate improved from 55% to 90%
- Refresh downtime reduced from 4 days to under 1 day
- Inventory accuracy increased from 68% to 96%

ROI:

Improved scheduling and standardization reduced refresh labor cost by 10%.