Acme Poll

Acme, Inc. is a holding that encompasses many companies worldwide. One of them is Acme Poll, Inc., which has specialised in managing polls.

The goal of this project is to develop a web information system that Acme Poll, Inc. can use to run their business. This document provides an informal description of their requirements; ask your lecturers for clarifications and details.

C-level requirements

Information requirements

- 1. The actors of the system are pollers and administrators. The system must store their names, surnames, and email addresses; optionally, it might also store their phone numbers and postal addresses. Phone numbers must adhere to one of the following patterns: "+CC (AC) PN" or "PN", where CC is a two digit country code, "(AC)" is an optional area code that consists of up to three digits, and "PN" is a phone number that consists of at least four digits.
- 2. Pollers design polls, for which the system must store the following data: a title, a description, a banner, a period of time during which the poll is active, and a ticker that identifies it uniquely. Tickers are strings of the following form: "XX-99999", where "XX" refers to a two letter substring and "99999" to a five-digit substring. Polls must be kept hidden before they become active; they can be answered when they become active; when they become inactive, only the results can be displayed.
- 3. Polls are composed of questions. For each question, the system must store a statement and the choices to answer it. At least, two choices per question are required.
- 4. Actors (including unauthenticated ones) may answer polls. The answer to a poll is referred to as an instance; the answers to individual questions are simply referred to as answers. The system stores the following optional data regarding each instance: the name of the person who produced it, his or her gender, and his or her city.

Functional requirements miguel: gris jose verde(atento al req no funcional)

Adrian: rojo Enrique: Celeste Reme: dorado ATENTA AL REQ 5.

Adrian: rojo Enrique: Celeste Reme: dorado ATEN 5. An actor who is not authenticated must be able to: Y 6.1

- 1. Browse the catalogue of polls available.
- 2. Search for a poll using a single key word that must appear somewhere in its title, description, or ticker.
- 3. Answer a poll and produce an instance as long as it's active and he or she does not seem to have answered it before. Tracking must be implemented using appropriate cookies.
- 4. See the results of a poll as soon as it starts. The results must list each individual question and the count of users that have selected each answer.
- 6. An actor who is authenticated must be able to:
 - 1. Do the same as an actor who is not authenticated.
 - 2. Edit his or her personal data.
- 7. An actor who is authenticated as a poller must be able to:
 - 1. Manage his or her polls, which includes listing, editing, or deleting them. Editing or deleting a poll is allowed as long as its start date has not passed; once the start date has passed, polls must be frozen.

- 8. An actor who is authenticated as an administrator must be able to:
 - 1. Ban or unban a poller who he or she thinks is publishing inappropriate polls.
 - 2. Display a dashboard with the following information:
 - The minimum, the average, the standard deviation, and the maximum number of polls per poller.
 - The minimum, the average, the standard deviation, and the maximum number of instances per poll.
 - The minimum, the average, the standard deviation, and the maximum number of questions per poll.

Non-functional requirements

- 9. The system must be available in English and Spanish. (The data themselves are not required to be available in several languages, only the messages that the system displays.)
- 10. The system will be run in Spain, so it must comply with the Spanish regulations except for the following ones: a) the requirement in LOPD regarding keeping files and communications secure and confidential (unless you opt to earn an A+, in which case you're requested to use the HTTPS protocol where appropriate); b) the requirement in LSSI regarding informing the Chamber of Commerce about your internet domain.
- 11. The system must be as efficient and difficult to hack as possible (including GET, POST, XSS, and SQL hacking).
- 12. Banners are not required to be stored by the system, but to be available somewhere in the Internet; that is, they can be entered as URLs to sites like Flickr or Tumblr.
- 13. The system must allow the administrators to configure the minimum period of days that a poll must be active. The system must reject polls with a smaller active period, but it must not prevent the corresponding pollers from saving them. Polls with a smaller active period are flagged as such to the corresponding pollers and not displayed by the system.

B-level requirements

Information requirements

14. Polls may have hints, which are pieces of text that help users understand them.

Functional requirements

- 15. Every actor of the system who can display a poll must be able to::
 - 1. Browse its hints.
 - 2. Write a new hint.
 - 3. State how useful he or she thinks a hint is using 0-10 stars.
- 16. An actor who is authenticated as an administrator must be able to:
 - 1. Delete hints that he or she thinks are inappropriate.
 - 2. Display a dashboard with the following information:
 - The minimum, the average, and the maximum number of hints per poll.
 - The polls with more or fewer hints.
 - The polls that have hints whose usefulness is above the average.

Non-functional requirements

17. Whenever a hint is displayed, it must also be displayed the average number of stars that it's got. It's not a strong requirement that the average is accurate all the time.

A-level requirements

Information requirements

18. Actors may chirp. For every chirp, the system must store the moment when it's written and a piece of text that must not be longer than 140 characters.

Functional requirements

- 19. An actor who is authenticated must be able to:
 - 1. Manage his chirps, which includes listing and writing them. Note that once a chirp is published, it cannot be edited or deleted.
 - 2. Display other actors' chirps.
- 20. An actor who is authenticated as an administrator must be able to:
 - 1. Display a dashboard with the following information:
 - The average number of chirps per actor.
 - The actors who chirp above the average.

Non-functional requirements

Intentionally blank.

A+-level requirements

Information requirements

Intentionally blank.

Functional requirements

Intentionally blank.

Non-functional requirements

- 21. The communications must be secured by using HTTPS where appropriate. A short report to explain how this A^{\dagger} has been implemented is required.
- 22. XML is a language to represent data and XSLT a language to transform such data. Students are required to implement the listing of chirps using XML/XSLT technologies; no pagination is required. A report in which they explain how they've implemented this requirement is also requested.