

Max Jacobson

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Portfolio: maxjacobson.me

801-234-0170 | Provo, Utah Area

PERSONAL STATEMENT

You know how people binge-watch netflix? I binge-read Angular and Node docs. When i'm not spending my free time with my family, I am catching up on the latest technologies and improving my craft. I set challenging goals for myself including solving complex javascript problems on a daily basis, adding new content to my portfolio, and learning new and exciting technologies. I'm always eager to learn more, and I crave knowledge. I value developing and maintaining relationships and going above and beyond the expectations for clients, co-workers and teammates. I pay attention to the details, work well in both team and individual settings, and can get things done. I strive to be happy and enjoy what I'm doing, but I'm always looking for ways to improve myself or to improve what I'm working on.

KEY SKILLS

- | | | |
|---------------|-------------|-------------|
| • Javascript | • PostreSQL | • Git |
| • Angular JS | • JQuery | • HTML5 |
| • Angular 2/4 | • Github | • CSS3 |
| • Node JS | • SASS | • Bootstrap |
| • Mongo DB | • LESS | • Java |

EMPLOYMENT

Freelance Web Developer
maxjacobson.me
November 2016 - Present

My passion is full-stack web development. I'm highly adept at conveying complex technical information to a variety of professional and lay audiences in a clear and understandable manner. I care as much about the aesthetic of a page as the integrity of the code that's used to build it. I'm a problem solver who finds fulfillment in flawless creative execution and a critical thinker whose suggestions and solutions are built on consideration and understanding. I use the latest web technologies and tools to make beautiful, responsive websites. I'd love to help you on your next project.

Front-end Software Engineer / Technical Support Manager / Information Systems Specialist / QA Tester
Torch LMS
December 2015-Present

Working at an up-and-coming software company has allowed me to develop many skills and wear many hats. Submitted hundreds of code commits resulting in a better user experience and reduction in bug-related tickets by 53% over one-year time period. Proficiency in testing web-based systems to identify any performance and quality issues as well as bug tracking. Evaluated new software applications and coordinated with team to address any defects as well as discuss QA concerns. Committed to ensuring that quality standards are upheld to promote optimal customer satisfaction. Facilitated Single-Sign-On and SFTP integrations with clients and ensured a smooth, well-documented implementation.

Desktop Support Analyst
Server Plus
January 2015-December 2015

Customer-focused Desktop Support Technician with success in a variety of computer operating systems, applications, and hardware. Analytical and adept at resolving complex network issues. Critical thinker who addresses customer support issues quickly and who consistently exceeds performance standards. Responsibilities include: Install, configure, test, maintain, monitor, and troubleshoot end user and network hardware, peripheral devices, printing/scanning devices, and mobile devices using a ticketing system.

EDUCATION

Dev Mountain
April 2016 - August 2016

Learning and building fully responsive, interactive websites that are industry standards using HTML5, CSS3, Javascript, AngularJS, NodeJS, ExpressJS, and MongoDB.

Utah Valley University
2006, 2009-2010

Completed 30 credits towards a bachelor's degree in Computer Science