

Mohammad Jahanseir

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Highlights

- ✓ Over ten years' experience providing excellent IT service and support.
- ✓ Excellent computer skills, as well as strong ability to troubleshoot network, hardware and software issues
- ✓ Outgoing, confident and able to engage with clients quickly and easily
- ✓ Committed to continuous learning in order to find a new solution and new technology
- ✓ Ability to remain calm and focused even in the most stressful situations
- ✓ Currently certified Full Stack Java and Leadership and Community Engagement in Saskatoon
- ✓ Canadian Class 5 Drivers License

Areas of Expertise

- Operating Systems: Windows (Clients and Servers), Linux (Ubuntu and other GUI versions)
- Network: Cisco, HP, MicroTik
- Programming: Java, Python, Java Script, C++, HTML, CSS, My SQL
- Multimedia: Adobe Photoshop and Premiere

Work Experience

Certified Advisor

Sep. 2019 – present

Best Buy, Saskatoon, Canada

- Creating amazing clients' experience by understanding their needs and complete solutions according to their needs, commitment to great in customer service.
- Consistently learning and developing skills through the participation in training programs
- Continuously learning and developing their own skills
- Contributing in a positive, inclusive way within a team environment

Web Site Design and administration (Casual)

Apr. 2013 - Present

www.drmazhari.com (Persian)

- Website design, maintain and administration

SEO and Social media Expert (Casual)

Apr 2019 – Jun 2019

1Maids

- Website and social media optimization

IT Support Specialist

Dec 2018 - Apr 2019

Atlas Office Solution, Saskatoon, Canada

- Network and wireless systems setup, workgroup and domain setup, desktop and mobile printer setup, website design and maintenance, SMB, SMTP, FTP configuration and troubleshooting all hardware and network issues

IT Specialist

May 2004 - Jul 2018

Islamic Azad University (IAU), Science and Research Branch, Tehran, Iran

- Installing and configuring computer hardware, software, networks, printers and scanners. Monitoring, maintaining and troubleshooting computer systems and networks, website managing, conference setup and collaborating with other departments for a university population of 45,000 students and 3000 faculty members.

University Lecturer (x3)

University of Applied Science and Technology, Iran

Feb 2015 - Feb 2018

Islamic Azad University (IAU), Iran

Sep 2012- Jul 2015

SAMA Technical and Vocational Center, Iran

Feb 2014 - Jul 2015

- **Courses Taught:** Programming Languages (C++, Visual Basic, and Web), Operating Systems, Databases, Computer Networks, LAN Design, Network Management, TCP / IP Protocols, Switches and Routers, etc.

Network Support Specialist

Apr 2004 - Sep 2005

Alborz Computer Company (Internet Service Provider), Tehran, Iran

- Network monitoring, troubleshooting and solving users' problems for one of the biggest internet service providers at the time.

Volunteer Experience

Global gathering Place, Saskatoon, Canada

Jul. 2019 - Present

- Help the Global gathering Place's clients in Saskatoon

International Women of Saskatoon - Saskatoon, SK

Jul. 2019 - Present

- Help the International Woman of Saskatoon's clients in Saskatoon

Academic Education

Master's Degree - Computer Engineering - Software

2010 - 2013

Islamic Azad University (IAU), Iran

Bachelor's Degree - Computer Engineering - Software

2006 - 2009

Islamic Azad University (IAU), Iran

Associate Degree - Applied Computer - Software

2001 - 2004

Islamic Azad University (IAU), Iran

* WES Credential Evaluation (ICAP) report available

2019

Certification

Leadership and Community Engagement (LACE)

2020

Saskatoon Open Door Society, Canada

Safety Rules are Your Best Tools

2020

Global gathering Place, Canada

Full Stack Java Developer

2019

ComIT, Canada

OHS Standard First Aid, CPR-A and AED

2019

St. John Ambulance Saint-Jean Society, Canada

Cultural Bridging: Train the Trainer

2019

Saskatoon Open Door Society, Canada

English For Employment (E4E)

2019

Saskatoon Open Door Society, Canada

MCITP 2008 Server Administrator

2011

Kahkeshan Noor Institute of Technology, Iran

Network+ (CompTIA Network+)

2010

Kahkeshan Noor Institute of Technology, Iran

Information Technology (IT) in Multimedia (Level 1)

2003

Tehran Technical and Vocational Training Organization, Iran

Information Technology (IT) in Multimedia (Level 2)

2003

Tehran Technical and Vocational Training Organization, Iran

Hardware Technician (CompTIA A+)

2003

Tehran Technical and Vocational Training Organization, Iran

References Available Upon Request