

MOHAMMAD JAHANSEIR

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HIGHLIGHTS

- Microsoft Azure, AI, Data and Power Platform Certified
- Master's degree in software engineering, Software Developer, Applied IOT and Full Stack Java Certified
- Over 15 years of experience providing excellent IT service and support
- Excellent computer skills, adopting new concepts as well as responsibilities
- Engages with clients quickly and easily, offering exceptional customer service with a confident personality
- Ability to remain calm and focused even in the most stressful situations
- Committed to continuous learning to find new solutions and new technology
- Team player with a dynamic outlook on life and a strong desire to pursue success

AREAS OF EXPERTISE

- Microsoft: Azure, Power Platform, Microsoft 365, Security and Compliance, Dynamics 365, Windows Servers
- SaaS and PaaS: ServiceNow, Salesforce, ScienceLogic
- Application Development: Java, C++, C#, JavaScript, Node.js, React, HTML, CSS, My SQL, MongoDB, Dataverse
- Software Development/Version Control: UX and UI design, Agile, GIT (GitHub, Bitbucket)
- Operating Systems: Windows, Linux, macOS, iOS
- Network: LAN, WAN, CISCO, Meraki, VMWare
- Application: MS Office, Adobe Photoshop, Premiere, Balsamiq, Figma

PROFESSIONAL EXPERIENCE

- **ISMCanada** June 2022 – Present
Saskatoon, Canada
 - Support Analyst [Sep. 2023 - Present]
 - Programmer Analyst [Jun. 2022 – Sep. 2023]
- **London Drugs** May 2021 – Present
Saskatoon, Canada
 - Tech Specialist
- **Atlas Office Solution** January 2019 – August 2021
Saskatoon, Canada
 - IT Support Specialist
- **BestBuy Canada** September 2019 – May 2021
Saskatoon, Canada
 - Technology certified Advisor
- **Science and Research Branch, Azad University** May 2004 – July 2018
Tehran, Iran
 - Team Lead [May 2015 – Jul. 2018]
 - Application Specialist [Sep. 2009 - May 2015]
 - Support Analyst [Mar. 2006 – Sep. 2009]
 - Help Desk Analyst [Apr. 2005 - Mar 2006]
 - Programmer Analyst Trainee [May 2004 – Apr. 2005]
- **University of Applied Science and Technology and Azad University** February 2014 – June 2018
Tehran, Iran
 - University of Applied Science and Technology [Feb. 2015 – Jun. 2018]
 - SAMA Technical & Vocational Center [Feb. 2014 – Jul. 2015]
 - Azad University (IAU) [Sep. 2014 – Jul. 2015]
- **Alborz Computer Company** April 2004 – September 2008
Tehran, Iran
 - Network Analyst [May 2006 – Sep. 2008]
 - Support Analyst Tier2 [Mar. 2005 – May 2006]
 - Support Analyst Tier1 [Apr. 2004 – Mar. 2005]

VOLUNTEER

- | | |
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| • Global Gathering Place
Saskatoon, Canada | 2019 – 2023 |
| • International Women of Saskatoon
Saskatoon, Canada | 2019 – 2023 |

EDUCATION

- | | |
|---|-------------|
| • Applied IoT
British Columbia Institute of Technology, Canada | 2023 |
| • Azure Developer Associate
Saskatchewan Polytechnic, Canada | 2023 |
| • Software Developer
Saskatchewan Polytechnic, Saskatoon, Canada | 2022 |
| • Full Stack Java Developer
ComIT, Saskatoon, Canada | 2019 |
| • Master's Degree – Computer Engineering – Software
Azad University (IAU), Iran | 2013 |
| • Bachelor's Degree – Computer Engineering – Software
Azad University (IAU), Iran | 2009 |
| * All documents evaluated by WES Credential Evaluation (ICAP), 2019 | |

CERTIFICATION

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| • Microsoft | |
| ○ Azure Administrator Associate (AZ-104) | 2024 |
| ○ Secure Storage for Azure Files and Azure Blob Storage (AZ-1003) | 2024 |
| ○ Microsoft 365 Fundamentals (MS-900) | 2023 |
| ○ Security, Compliance, and Identity Fundamentals (SC-900) | 2023 |
| ○ Azure AI Fundamentals (AI-900) | 2023 |
| ○ Azure Data Fundamentals (DP-900) | 2023 |
| ○ Power Platform Fundamentals (PL-900) | 2023 |
| ○ Azure Fundamentals (AZ-900) | 2023 |
| • Others | |
| ○ Essentials on Azure DevOps Services and GitHub, Microsoft | 2023 |
| ○ Team Solution Design, Kyndryl | 2023 |
| ○ Salesforce Certified Administrator (SCA) | 2022 |
| ○ Leadership and Community Engagement (LACE), Saskatoon Open Door Society | 2020 |
| ○ MCITP 2008 Server Administrator, Kahkeshan Noor Institute of Technology | 2011 |
| ○ Network+, Kahkeshan Noor Institute of Technology | 2010 |
| ○ Information Technology (Level 1&2), Tehran Technical and Vocational Training Organization | 2003 |
| ○ Hardware Technician, Tehran Technical and Vocational Training Organization | 2003 |

References Available Upon Request

“I am a team player with a dynamic outlook on life and a strong desire to pursue success”