Mohammad Jahanseir

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Highlights

- ✓ Over ten years' experience providing excellent IT service and support.
- ✓ Excellent computer skills, as well as strong ability to troubleshoot network, hardware and software issues
- ✓ Outgoing, confident and able to engage with clients quickly and easily
- ✓ Committed to continuous learning in order to find a new solution and new technology
- ✓ Ability to remain calm and focused even in the most stressful situations
- ✓ Currently certified a Full Stack Java Course with ComIT in Saskatoon

Areas of Expertise

- Programming: Java, Python, Java Script, C++, HTML, CSS, My SQL
- Operating Systems: Windows (Clients and Servers), Linux (Ubuntu and other GUI versions)
- Network: Cisco, HP, MicroTik
- Multimedia: Adobe Photoshop and Premiere

Work Experience

SEO and Social media Expert (*Casual*)   Apr 2019 – Jun 2019
1Maids

- Website and social media optimization

IT Support Specialist   Dec 2018 - Apr 2019
Atlas Office Solution, Saskatoon, Canada

- Network and wireless systems setup, workgroup and domain setup, desktop and mobile printer setup, website design and maintenance, SMB, SMTP, FTP configuration and troubleshooting all hardware and network issues

IT Specialist   May 2004 - Jul 2018
Islamic Azad University (IAU), Science and Research Branch, Tehran, Iran

- Installing and configuring computer hardware, software, networks, printers and scanners. Monitoring, maintaining and troubleshooting computer systems and networks, website managing, conference setup and collaborating with other departments for a university population of 45,000 students and 3000 faculty members.

University Lecturer (x3)

University of Applied Science and Technology, Iran	Feb 2015 - Feb 2018
Islamic Azad University (IAU), Iran	Sep 2012- Jul 2015
SAMA Technical and Vocational Center, Iran	Feb 2014 - Jul 2015

- ***Courses Taught***: Programming Languages (C++, Visual Basic, and Web), Operating Systems, Databases, Computer Networks, LAN Design, Network Management, TCP / IP Protocols, Switches and Routers, etc.

Network Support Specialist   Apr 2004 - Sep 2005
Alborz Computer Company (Internet Service Provider), Tehran, Iran

- Network monitoring, troubleshooting and solving users' problems for one of the biggest internet service providers at the time.

Academic Education

Master's Degree - Computer Engineering - Software   2010 - 2013
Islamic Azad University (IAU), Iran

Bachelor's Degree - Computer Engineering - Software   2006 - 2009
Islamic Azad University (IAU), Iran

Associate Degree - Applied Computer - Software   2001 - 2004
Islamic Azad University (IAU), Iran

* WES Credential Evaluation (ICAP) report available   2019

Technical Education

Leadership and Community Engagement (LACE)   2019
Saskatoon Open Door Society, Canada

Full Stack Java Developer   2019
ComIT, Canada

English For Employment (E4E)   2019
Saskatoon Open Door Society, Canada

MCITP 2008 Server Administrator   2011
Kahkeshan Noor Institute of Technology, Iran

Network+ (CompTIA Network+)   2010
Kahkeshan Noor Institute of Technology, Iran

Information Technology (IT) in Multimedia (Level 1)   2003
Tehran Technical and Vocational Training Organization, Iran

Information Technology (IT) in Multimedia (Level 2)   2003
Tehran Technical and Vocational Training Organization, Iran

Hardware Technician (CompTIA A+)   2003
Tehran Technical and Vocational Training Organization, Iran

References Available Upon Request