Mohammad Jahanseir

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Highlights

- ✓ Over ten years' experience providing excellent IT service and support.
- ✓ Excellent computer skills, as well as strong ability to troubleshoot network, hardware and software issues
- ✓ Outgoing, confident and able to engage with clients quickly and easily
- ✓ Committed to continuous learning in order to find a new solution and new technology
- ✓ Ability to remain calm and focused even in the most stressful situations
- ✓ Currently certified Full Stack Java and Leadership and Community Engagement in Saskatoon
- ✓ Canadian Class 5 Drivers License

Areas of Expertise

- Operating Systems: Windows (Clients and Servers), Linux (Ubuntu and other GUI versions)
- Network: Cisco, HP, MicroTik
- Programming: Java, Python, Java Script, C++, HTML, CSS, My SQL
- Multimedia: Adobe Photoshop and Premiere

Work Experience

Certified Advisor   Sep. 2019 – present
Best Buy, Saskatoon, Canada
- Creating amazing clients' experience by understanding their needs and complete solutions according to their needs, commitment to great in customer service.
- Consistently learning and developing skills through the participation in training programs
- Contributing in a positive, inclusive way within a team environment

Web Site Design and administration (Casual)   Apr. 2013 - Present
www.drmazhari.com (Persian)
- Website design, maintain and administration

SEO and Social media Expert (*Casual*)   Apr 2019 – Jun 2019
1Maids
- Website and social media optimization

IT Support Specialist   Dec 2018 - Aug 2019
Atlas Office Solution, Saskatoon, Canada
- Network and wireless systems setup, workgroup and domain setup, desktop and mobile printer setup, website design and maintenance, SMB, SMTP, FTP configuration and troubleshooting all hardware and network issues

IT Support Specialist   May 2004 - Jul 2018
Islamic Azad University (IAU), Science and Research Branch, Tehran, Iran
- Installing and configuring computer hardware, software, networks, printers and scanners. Monitoring, maintaining and troubleshooting computer systems and networks, website managing, conference setup and collaborating with other departments for a university population of 45,000 students and 3000 faculty members.

University Lecturer (x3)

University of Applied Science and Technology, Iran	Feb 2015 - Feb 2018
Islamic Azad University (IAU), Iran	Sep 2012- Jul 2015
SAMA Technical and Vocational Center, Iran	Feb 2014 - Jul 2015

- *Courses Taught*: Programming Languages (C++, Visual Basic, and Web), Operating Systems, Databases, Computer Networks, LAN Design, Network Management, TCP / IP Protocols, Switches and Routers, etc.

Network Support Specialist   Apr 2004 - Sep 2005

Alborz Computer Company (Internet Service Provider), Tehran, Iran

- Network monitoring, troubleshooting and solving users' problems for one of the biggest internet service providers at the time.

Volunteer Experience

Global gathering Place, Saskatoon, Canada	Jul. 2019 – Present
International Women of Saskatoon - Saskatoon, SK	Jul. 2019 - Present

- Assisted and mentor clients in Saskatoon
- Teach computer and help clients' IT issue.

Academic Education

Master's Degree - Computer Engineering - Software	2010 - 2013
Islamic Azad University (IAU), Iran	
Bachelor's Degree - Computer Engineering - Software	2006 - 2009
Islamic Azad University (IAU), Iran	
Associate Degree - Applied Computer - Software	2001 - 2004
Islamic Azad University (IAU), Iran	
* WES Credential Evaluation (ICAP) report available	2019

Certification

Leadership and Community Engagement (LACE)	2020
Saskatoon Open Door Society, Canada	
Full Stack Java Developer	2019
ComIT, Canada	
OHS Standard First Aid, CPR-A and AED	2019
St. John Ambulance Saint-Jean Society, Canada	
English For Employment (E4E)	2019
Saskatoon Open Door Society, Canada	
MCITP 2008 Server Administrator	2011
Kahkeshan Noor Institute of Technology, Iran	
Network+ (CompTIA Network+)	2010
Kahkeshan Noor Institute of Technology, Iran	
Information Technology (IT) in Multimedia (Level 1)	2003
Tehran Technical and Vocational Training Organization, Iran	
Information Technology (IT) in Multimedia (Level 2)	2003
Tehran Technical and Vocational Training Organization, Iran	
Hardware Technician (CompTIA A+)	2003
Tehran Technical and Vocational Training Organization, Iran	

References Available Upon Request

"I am a team player with a dynamic outlook on life and a strong desire to pursue success"