

Mohammad Jahanseir

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Highlights

- ✓ Over ten years' experience providing excellent sales skills, as well as strong ability to customer service and support
- ✓ Outgoing, confident, and able to engage with clients quickly and easily
- ✓ Committed to continuous learning to find a new solution
- ✓ Ability to remain calm and focused even in the most stressful situations
- ✓ Canadian Class 5 Drivers License

Work Experiences

Certified Advisor Sep. 2019 – Sep. 2020

Best Buy, Saskatoon, Canada

- Created an amazing clients' experience by understanding their needs and complete solutions, commitment to great in customer service
- Consistently developing skills and demonstrated work individually and with a team

Volunteer

Jul. 2019 - Present

Global gathering Place, Saskatoon, Canada

International Women of Saskatoon - Saskatoon, SK

- Help the International Woman of Saskatoon's clients in Saskatoon, assisted and mentor clients

Customer Support

Dec. 2018 – Aug. 2019

Atlas Office Solution, Saskatoon, Canada

- Contribute in a positive, inclusive way within a team environment
- Effective personal and communicational through cold calls

Advanced Computer Technician

May 2012 – Jul. 2018

Islamic Azad University (IAU), Science and Research Branch, Tehran, Iran

- Monitored, maintained, and troubleshot computer systems and networks
- Effectively collaborated with other departments, to support the needs of a university population of 45,000 students.

Mobility Sales

Oct. 2010 – Nov. 2012

Mobile Telecommunication Company of Iran (MCI) Sales Agent, Tehran, Iran

- Matched customers with service based on their needs and desires
- Maintained and updated sales activity records in tracking system.

Internet Service Sales

Jan. 2009 - Sep. 2010

Mahan Net, Tehran, Iran

- Conducted demonstrations of Internet services and maintained new client networks
- Submitted client orders and provided installation service assistance as needed.

Home Appliance Sales Assistance

Nov. 2006 - Dec. 2008

Anahit Appliance company, Tehran, Iran

- Made customer appliance recommendations based on their individual needs
- Researched and stayed current on all appliance product and technology information. Monitored assigned store areas as required.

Help Desk Support

Apr. 2004 – Sep. 2006

Alborz Computer Company (Internet Service Provider), Tehran, Iran

- Provided Help Desk support and effective customer service for a large internet service provider
- Confidently dealt with each customer's needs and consistently able to resolve customer issues

Academic Educations

Bachelor's Degree - Computer Engineering - Software

2006 - 2009

Islamic Azad University (IAU), Iran

Associate Degree - Applied Computer - Software

2001 - 2004

Islamic Azad University (IAU), Iran

References Available Upon Request

"I am a team player with a dynamic outlook on life and a strong desire to pursue success"