

# Mohammad Jahanseir

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## Highlights

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- ✓ Over ten years' experience providing excellent IT service and support.
- ✓ Excellent computer skills, as well as strong ability to troubleshoot network, hardware and software issues
- ✓ Outgoing, confident and able to engage with clients quickly and easily
- ✓ Committed to continuous learning in order to find a new solution and new technology
- ✓ Ability to remain calm and focused even in the most stressful situations
- ✓ Currently certified a Full Stack Java Course with ComIT in Saskatoon
- ✓ Canadian Class 5 Drivers License

## Areas of Expertise

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- Operating Systems: Windows (Clients and Servers), Linux (Ubuntu and other GUI versions)
- Network: Cisco, HP, MicroTik
- Programming: Java, Python, Java Script, C++, HTML, CSS, My SQL
- Multimedia: Adobe Photoshop and Premiere

## Work Experience

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### SEO and Social media Expert (*Casual*)

Apr 2019 – Jun 2019

1Maids

- Website and social media optimization

### IT Support Specialist

Dec 2018 - Apr 2019

Atlas Office Solution, Saskatoon, Canada

- Network and wireless systems setup, workgroup and domain setup, desktop and mobile printer setup, website design and maintenance, SMB, SMTP, FTP configuration and troubleshooting all hardware and network issues

### IT Specialist

May 2004 - Jul 2018

Islamic Azad University (IAU), Science and Research Branch, Tehran, Iran

- Installing and configuring computer hardware, software, networks, printers and scanners. Monitoring, maintaining and troubleshooting computer systems and networks, website managing, conference setup and collaborating with other departments for a university population of 45,000 students and 3000 faculty members.

### University Lecturer (x3)

University of Applied Science and Technology, Iran

Feb 2015 - Feb 2018

Islamic Azad University (IAU), Iran

Sep 2012- Jul 2015

SAMA Technical and Vocational Center, Iran

Feb 2014 - Jul 2015

- **Courses Taught:** Programming Languages (C++, Visual Basic, and Web), Operating Systems, Databases, Computer Networks, LAN Design, Network Management, TCP / IP Protocols, Switches and Routers, etc.

### Network Support Specialist

Apr 2004 - Sep 2005

Alborz Computer Company (Internet Service Provider), Tehran, Iran

- Network monitoring, troubleshooting and solving users' problems for one of the biggest internet service providers at the time.

## Academic Education

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<b>Master's Degree - Computer Engineering - Software</b> Islamic Azad University (IAU), Iran	2010 - 2013
<b>Bachelor's Degree - Computer Engineering - Software</b> Islamic Azad University (IAU), Iran	2006 - 2009
<b>Associate Degree - Applied Computer - Software</b> Islamic Azad University (IAU), Iran	2001 - 2004
* WES Credential Evaluation (ICAP) report available	2019

## Certification

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<b>Full Stack Java Developer</b> ComIT, Canada	2019
<b>Leadership and Community Engagement (LACE)</b> Saskatoon Open Door Society, Canada	2019
<b>OHS Standard First Aid, CPR-A and AED</b> St. John Ambulance Saint-Jean Society, Canada	2019
<b>Cultural Bridging: Train the Trainer</b> Saskatoon Open Door Society, Canada	2019
<b>English For Employment (E4E)</b> Saskatoon Open Door Society, Canada	2019
<b>MCITP 2008 Server Administrator</b> Kahkeshan Noor Institute of Technology, Iran	2011
<b>Network+ (CompTIA Network+)</b> Kahkeshan Noor Institute of Technology, Iran	2010
<b>Information Technology (IT) in Multimedia (Level 1)</b> Tehran Technical and Vocational Training Organization, Iran	2003
<b>Information Technology (IT) in Multimedia (Level 2)</b> Tehran Technical and Vocational Training Organization, Iran	2003
<b>Hardware Technician (CompTIA A+)</b> Tehran Technical and Vocational Training Organization, Iran	2003

## References

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<b>Farid Ahmadzadeh</b> Manager of Atlas Office Solution (306)591-3466 <a href="mailto:info@atlasoffice.ca">info@atlasoffice.ca</a>	<b>Elwood Sharp</b> English Teacher in Saskatoon (306)652-1563 <a href="mailto:abbers@sasktel.net">abbers@sasktel.net</a>	<b>Maryam Akhgar</b> Manager of 1Maids (306) 341-0725 <a href="mailto:care@1maids.com">care@1maids.com</a>
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**“I am a team player with a dynamic outlook on life and a strong desire to pursue success”**