

Mohammad Jahanseir

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Highlights

- ✓ Over ten years' experience providing excellent IT service and support.
- ✓ Excellent computer skills, as well as strong ability to troubleshoot network, hardware and software issues
- ✓ Outgoing, confident and able to engage with clients quickly and easily
- ✓ Committed to continuous learning in order to find a new solution and new technology
- ✓ Ability to remain calm and focused even in the most stressful situations
- ✓ Canadian Class 5 Drivers License

Areas of Expertise

- Operating Systems: Windows (Clients and Servers), Linux (Ubuntu and other GUI versions)
- Programming: Java, Python, Java Script, C++, HTML, CSS, My SQL
- Multimedia: Adobe Photoshop and Premiere

Work Experience

Certified Advisor

Sep. 2019 – present

Best Buy, Saskatoon, Canada

- Assisted with customer, advise and consultation to clients who are referred to in home solution.

Volunteer

Jul. 2019 - Present

International Women of Saskatoon - Saskatoon, SK

- Help the International Woman of Saskatoon's clients in Saskatoon, assisted and mentor clients

Volunteer

Jul. 2019 - Present

Global gathering Place, Saskatoon, Canada

- Help the Global gathering Place's clients in Saskatoon, assisted and mentor clients

SEO and Social media Expert (*Casual*)

Apr 2019 – Jun 2019

1Maids

- Website and social media optimization

IT Support Specialist

Dec 2018 - Apr 2019

Atlas Office Solution, Saskatoon, Canada

- Network and wireless systems setup, workgroup and domain setup, desktop and mobile printer setup, website design and maintenance, SMB, SMTP, FTP configuration and troubleshooting all hardware and network issues

IT Specialist

May 2004 - Jul 2018

Islamic Azad University (IAU), Science and Research Branch, Tehran, Iran

- Installing and configuring computer hardware, software, networks, printers and scanners. Monitoring, maintaining and troubleshooting computer systems and networks, website managing, conference setup and collaborating with other departments for a university population of 45,000 students and 3000 faculty members.

Network Support Specialist

Apr 2004 - Sep 2005

Alborz Computer Company (Internet Service Provider), Tehran, Iran

- Network monitoring, troubleshooting and solving users' problems for one of the biggest internet service providers at the time.

Academic Education

Bachelor's Degree - Computer Engineering - Software Islamic Azad University (IAU), Iran	2006 - 2009
Associate Degree - Applied Computer - Software Islamic Azad University (IAU), Iran	2001 - 2004
* WES Credential Evaluation (ICAP) report available	2019

Certification

Full Stack Java Developer ComIT, Canada	2019
Leadership and Community Engagement (LACE) Saskatoon Open Door Society, Canada	2019
OHS Standard First Aid, CPR-A and AED St. John Ambulance Saint-Jean Society, Canada	2019
Cultural Bridging: Train the Trainer Saskatoon Open Door Society, Canada	2019
English For Employment (E4E) Saskatoon Open Door Society, Canada	2019
MCITP 2008 Server Administrator Kahkeshan Noor Institute of Technology, Iran	2011
Network+ (CompTIA Network+) Kahkeshan Noor Institute of Technology, Iran	2010
Information Technology (IT) in Multimedia (Level 1) Tehran Technical and Vocational Training Organization, Iran	2003
Information Technology (IT) in Multimedia (Level 2) Tehran Technical and Vocational Training Organization, Iran	2003
Hardware Technician (CompTIA A+) Tehran Technical and Vocational Training Organization, Iran	2003

References

- **Amir Farshad**
Senior Advisor in Best Buy
(306)914-6959
amfarshad@gmail.com
- **Farid Ahmadzadeh**
Manager of Atlas Office Solution
(306)591-3466
info@atlasoffice.ca
- **Elwood Stewart Sharp**
English Teacher in Saskatoon
(306)652-1563
abbers@sasktel.net

“I am a team player with a dynamic outlook on life and a strong desire to pursue success”