

# OBJECTIVES

- Auditing Data Centers and Disaster Recovery
  - Physical security and environmental controls
  - Data center operations
  - System and site resiliency
  - Disaster preparedness

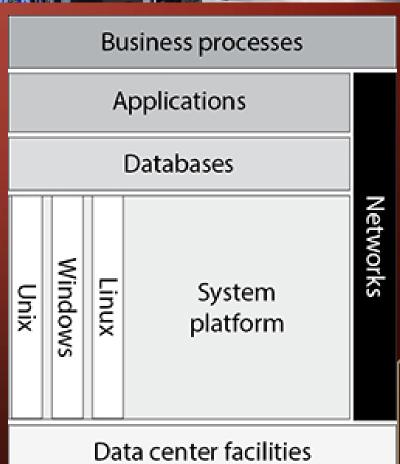




## WHAT IS A DATA CENTER?

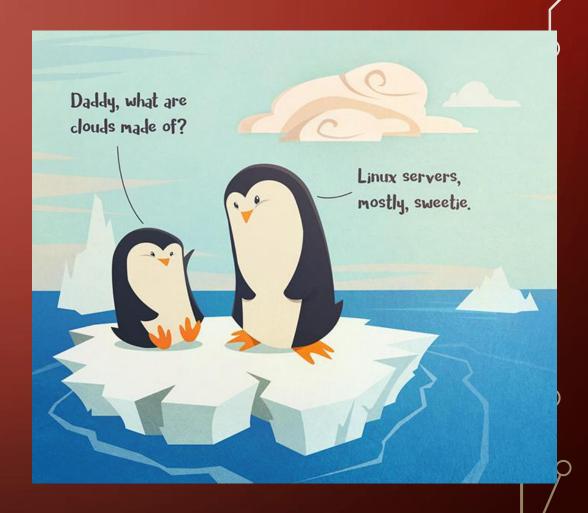
 A data center is a facility that is designed to house an organization's critical (and possibly non-critical) systems, which comprise computer hardware, operating systems, networking equipment and applications.











### THREATS TO DATA CENTERS

- Natural threats, such as weather events, flooding, earthquakes, and fire
- Manmade threats, such as terrorist incidents, riots, theft, and sabotage
- Environmental hazards, such as extreme temperatures and humidity
- Loss of utilities, such as electrical power and telecommunications



### CONTROL CONSIDERATIONS

#### Physical

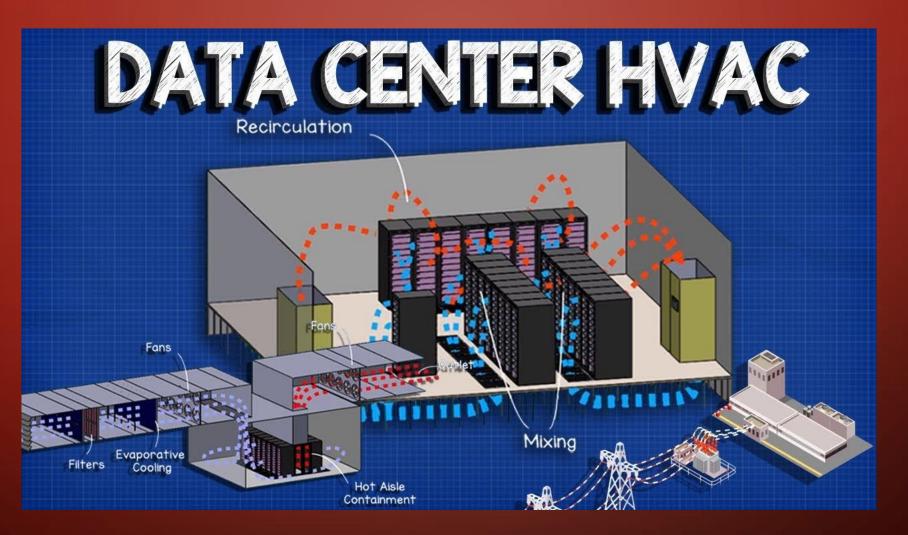
- HVAC
- Physical Access
- Electricity
- Alarm Systems
- Fire Suppression
- Lighting

#### **Technical**

- System Resiliency
- Network Security
- Firewalls
- Backup Systems
- Fault Tolerance

#### Administrative

- AccessProcedures
- Response Procedures
- DisasterPreparedness
- CrimeAssessment



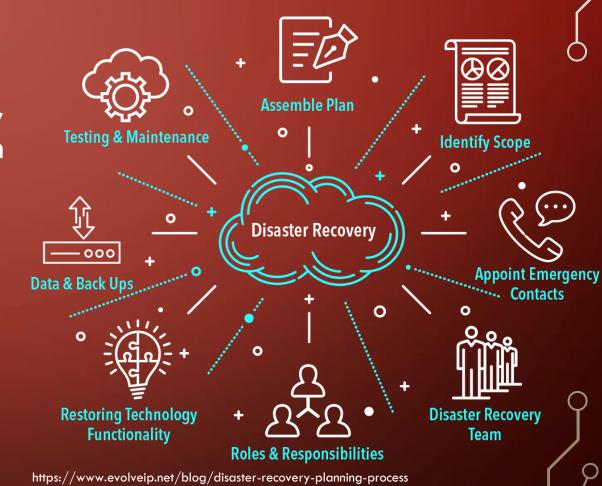
https://www.youtube.com/watch?v=xBxyhxmhigc

# DATA CENTER MANAGEMENT

- Who thinks about these issues? Likely a combination of the IT, InfoSec, Sys Admin, Enterprise Architecture, and Project Management teams.
  - Data center management is an expansive enterprise. It crosses all the boundaries of IT. And it needs to, because it's so important!

### DISASTER RECOVERY

- What happens when a disaster occurs, and you have a significant interruption in operations or services?
- What do you do?
- All organizations should have a Disaster Recovery Plan (DRP)
  - DRPs get you back to regular operations in the event of a disaster
  - Continuity of operations is key!
  - Many orgs do not have a DRP.



### WHERE DOES THE AUDITOR FIT IN?

- Auditors should look at all of the processes and controls to help the business identify potential issues with their data centers.
- Auditors should look through a company's disaster management operations and look for gaps.
  - If the organization doesn't have a DRP, they will after they get audited!
- Auditing a data center requires a high level of expertise. Many IT professionals will be needed.