Michael Garten

Full Stack Web Developer

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BACKGROUND

👤 ABOUT

Client centric. Data lover. Ambitious full stack web developer with experience in cloud computing, SOA, and several languages.

🏢 WORK EXPERIENCE

Web Development Teaching Assistant, Trilogy Education

Aug, 2018 - March, 2019   🕐 6 months

Trilogy Education partners with the world's leading universities to help companies bridge the digital skills gap.

- KU Coding Bootcamp: Full-Stack (MERN) Web Developer Track

Developer Support Specialist, Stackify

Jul, 2017 - Apr, 2018   🕐 9 months

Stackify provides software developers the only tools that fully integrate error and log management with application performance monitoring and management for server and developer workstations.

- Provided implementation, configuration, proof-of-concept, and technical support to both existing and trial customers by providing functional code samples, customized integration demo apps, and detailed product explanations in a timely manner
- Escalated high priority issues/bugs to Engineering team, maintained communication with customer's, and confirmed fix by testing all updates
- Developed test apps in Java, .NET Framework, or .NET Core 1.x/2.x mirroring customer's architecture & hosting strategy to recreate issues, test bug fixes, or assist with POC issues
- Helped restructure and overhaul Stackify's Wordpress documentation site by re-categorizing existing help articles, updating UI screenshots, testing and re-writing code samples, and updating text content of assigned articles

- Authored technical documentation detailing how to integrate Stackify's Deployments API with several CI/CD automation pipeline products, including AWS CodePipeline, TeamCity, and Atlassian Bamboo
- Developed deployment pipeline plugins for TeamCity and Microsoft VSTS to record deployments in Stackify Retrace.

Customer Advocate, Soleran

Sep, 2016 - Apr, 2017   ⏱ 6 months

Soleran is a leading provider of cloud-based database and application services that automate real-world business dilemmas. Soleran provides multiple applications built on a proprietary platform that automates workflows and provides integration between related business processes.

- Revamped and oversaw QA, issue, and feature tracking process. Led weekly Operations meetings with Developers and Project Managers to assign task priorities and schedule updates
- Developed basic relational database architecture and front end forms for Healthcare and CRM clients based on requirement gathering and process consultation
- Responded to all customer inquiries and requests, including basic HTML, CSS, JS and/or SQL Report implementation requests

Operations, Tri-Power Carburetion

Oct, 2011 - Sep, 2016   ⏱ 4 years 11 months

Family owned business that custom fabricates metal goods and rebuilds complete carburetor systems for classic show cars and hot rods for customers worldwide.

- Forecasted sales to decrease total material cost and improve turnaround time.
- Managed simultaneous custom projects and acted as primary point of customer contact
- Consulted customers on optimum design considerations and fabricated parts to meet exact specifications

National Account Coordinator, DH Pace - National Facilities Group

Oct, 2012 - Mar, 2016   ⏱ 3 years 4 months

Commercial Door service management for national retailers and wholesalers

- Onboarded new national retail accounts by acting as single point of contact to develop long term relationships and grow revenue, developing internal operating procedures, and setting standardized material specifications and pricing based on customer needs
- Acted as link between the customer and internal teams or vendors to maintain client expectations and ensure customer specific needs were being properly addressed
- Strategically resolved store and corporate level conflict between vendors and clients
- Managed daily operations of approximately 40-60 simultaneous agile projects nationwide for new customers

EDUCATION

Full Stack Web Development, Certificate, Centriq Training

Apr, 2017 - Jul, 2017

| MS T-SQL | ASP.NET | HTML, CSS, jQuery |

Marketing Management, BS, Missouri State University
Jul, 2009 - Jul, 2012

| Marketing Research & Quantitative Analysis | Psychology & Cognitive Behavior |

| Marketing & Advertising Strategy |

🏆 AWARDS

National Account of the Year, DH Pace
Awarded on: Dec 01, 2014

Awarded to the team that successfully onboarded the second largest client

Student of the Month, Centriq Training
Awarded on: Jun 01, 2017

Awarded to one current student each month for personal achievement and peer collaboration

❤ INTERESTS

Marketing & SEO Strategy

Digital Product Design & Development

Open Source Projects