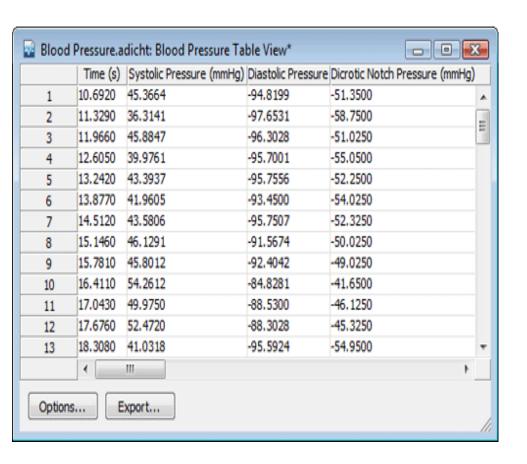
Vagueness in referring expressions: audience effects

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Input

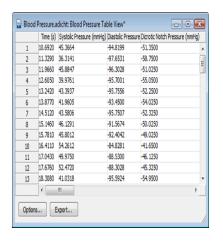


Output

"The patient's blood pressure remained within acceptable limits."

or

"The patient's blood pressure had a range of 112/64, 120/70."



"...acceptable"



How does the NLG system decide which output to produce?

- Software Engineer's intuition? X
- Audience data?



How do we get useful data from the audience?

- Present people with system outputs
- Measure response

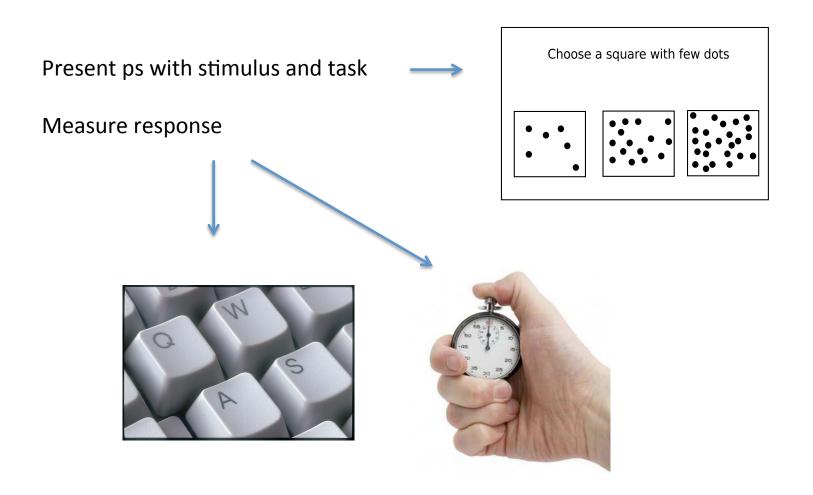
Scenario (HCI style)?

- More naturalistic
- Range of possible response data

Controlled experiment?

- More confidence that output is causally linked to input
- Fine-grained numerical response

Operationalising a controlled experiment



Is reaction time a good indicator of cognitive demands?

Central contention:

• Faster accurate responses means "better", "less effortful"

Disadvantages

- Glosses over depth of processing: no info on level of comprehension, recall, retention
- Speed/accuracy tradeoff can be interpreted differently by different participants
- Not always clear how to treat erroneous responses

Advantages

- Can attribute response directly to manipulation
- Especially useful when speed is a good indicator of quality of response

Why use reaction time for systems evaluation?

Main advantage is twofold

- 1. RT gets at cognitive processes that are below the threshold for self-report... compares favourably with questionnaire, interview
- ... without too much reliance on linking hypotheses.
 compares favourably with functional neuroimaging (fMRI);
 electroencephalography (EEG)