**User Profile**

**Manager:**

* Current Task
  + Add, Update, Delete books in the excel sheet
  + Oversee the excel document
* Most challenging aspects of the current system
  + Store employees have full access to do anything in the spreadsheet
  + Doesn’t know who did what to the spread sheet
  + One central location (the desktop computer)
  + Manually updating after book is sold
  + Searching for books in Excel
* When do they typically perform their task?
  + N/A
* Feelings on improvements
  + Excited that it will keep track of who did what in the system
  + Happy to not have to manually change the quantity of the books
* Differences in tasks, feelings, or responsibilities from other profiles
  + Able to delete books from the inventory
* Current skill sets
  + Excel

**Store Employee:**

* Current Task
  + Add, Update, Delete books in the excel sheet
* Most challenging aspects of the current system
  + Once central location (the desktop computer)
  + Manually updating after book is sold
  + Searching for books in Excel
* When do they typically perform their task?
  + N/A
* Feelings on improvements
  + N/A
* Differences in tasks, feelings, or responsibilities from other profiles
  + Not able to delete books from the inventory
* Current skill sets
  + Excel