

# **LITTLE IS MUCH: BRIDGING CROSS-PLATFORM BEHAVIORS THROUGH OVERLAPPED CROWDS**

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*cross-platform behavior prediction*

AAAI-16 THIRTIETH AAAI CONFERENCE ON  
ARTIFICIAL INTELLIGENCE

# We Need Multiple Platforms



# Cross-Platform: e.g., Facebook+App

## Add Facebook Login to Your App or Website

Facebook Login for Apps is a secure, fast and convenient way for people to log into your app or website.



iOS



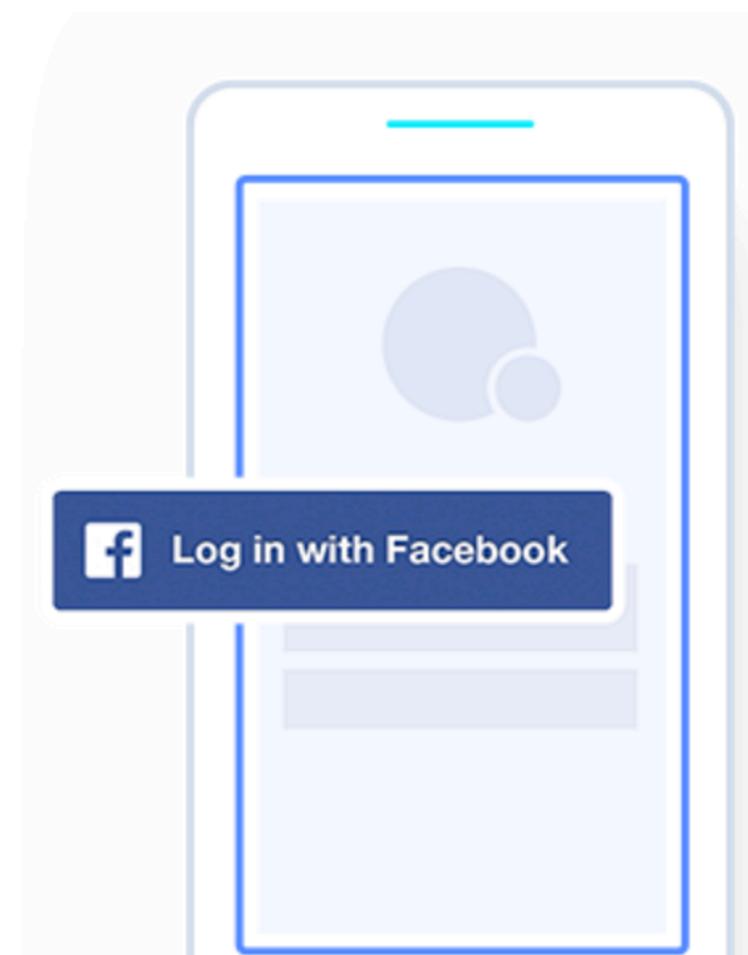
Android



Websites or mobile websites



More platforms



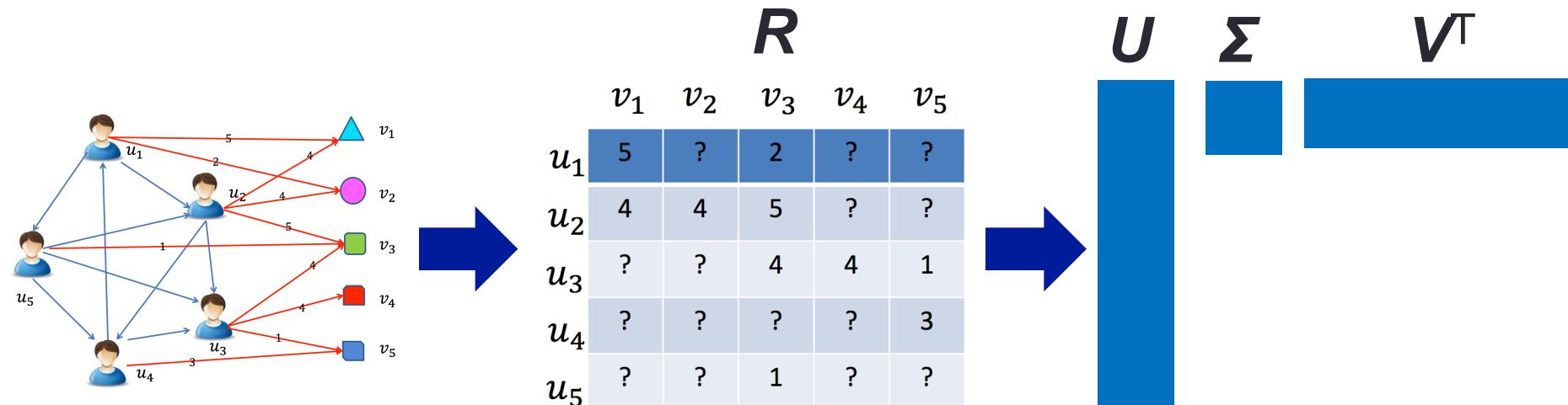
# Behavior Prediction

- ❖ Predict missing entries in behavioral data
- ❖ Applications
  - ❖ Uber, Netflix, Amazon...
  - ❖ Recommender systems
  - ❖ Target advertising



# Matrix Factorization

- ❖ Low-rank MF on the user-item rating matrix  $R$
- ❖ User preference vector  $U$  and Item vector  $V$
- ❖ High sparsity is the key challenge
- ❖ If we have auxiliary data...



Koren. Factorizatoin Meets the Neighborhood: A Multifaceted Collaborative Filtering Model. KDD, 2008.

# Knowledge Transfer: Alleviate the Sparsity

Problem	Bridge	Method
Cross- Source		
Cross- Domain		
Cross- Platform		

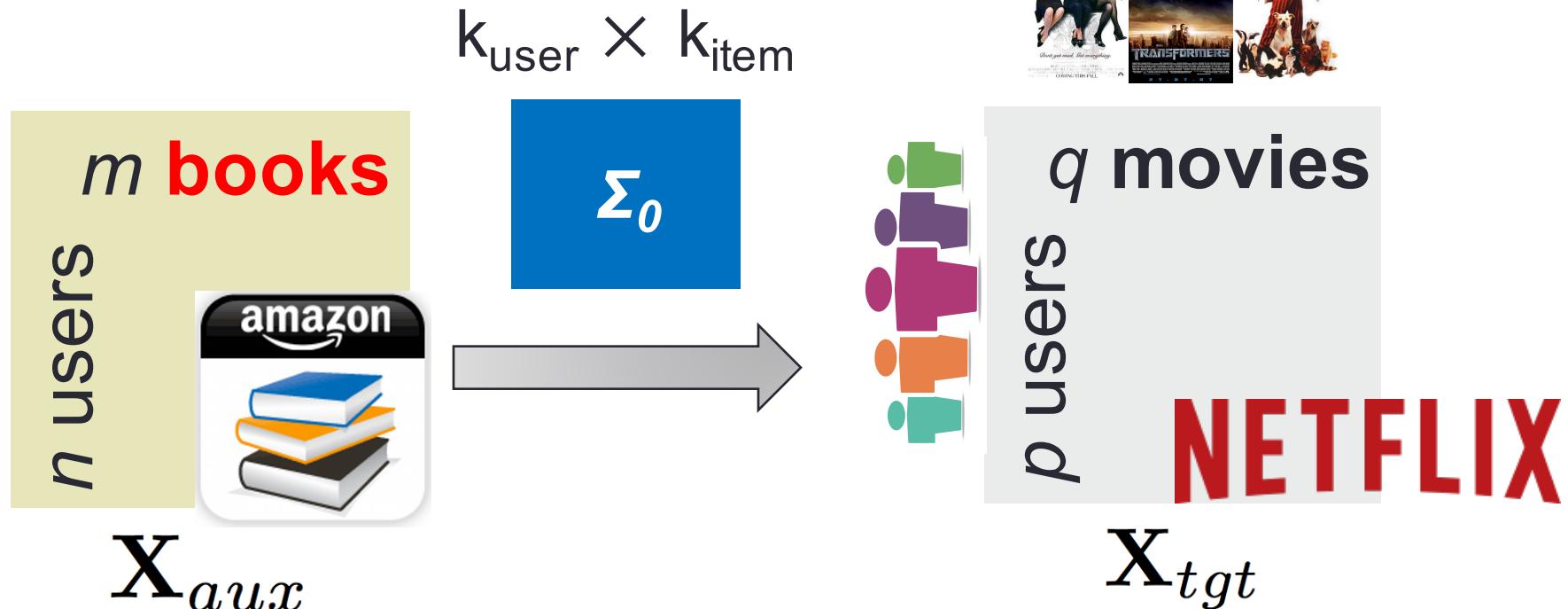
# Cross Data Sources

- ❖ Non-overlapped: Codebook Transfer (CBT)



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# Cross Data Sources

- ❖ Codebook Transfer (CBT)

$$\mathbf{X}_{aux} \stackrel{m \times l}{\sim}$$

$$\min_{\mathbf{U} \geq 0, \mathbf{V} \geq 0, \mathbf{S} \geq 0} \|\mathbf{X}_{aux} - \mathbf{USV}^\top\|_F^2$$

$$\text{s.t. } \mathbf{U}^\top \mathbf{U} = \mathbf{I}, \mathbf{V}^\top \mathbf{V} = \mathbf{I},$$

Codebook = User Group  $\times$  Item Group

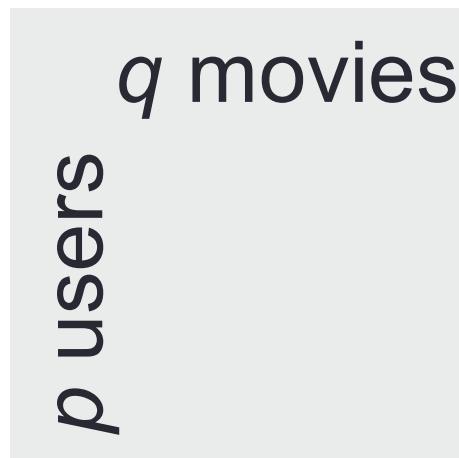
$$\mathbf{X}_{aux} \stackrel{n \text{ users}}{\sim} \stackrel{k \times l}{\sim}$$

$$\mathbf{B} = [\mathbf{U}_{aux}^\top \mathbf{X}_{aux} \mathbf{V}_{aux}] \oslash [\mathbf{U}_{aux}^\top \mathbf{1} \mathbf{1}^\top \mathbf{V}_{aux}]$$

# Cross Data Sources

- ❖ Codebook Transfer (CBT)

*Codebook:  $k \times l$*



$\mathbf{X}_{tgt}$

$$\begin{aligned}
 & \min_{\substack{\mathbf{U}_{tgt} \in \{0,1\}^{p \times k} \\ \mathbf{V}_{tgt} \in \{0,1\}^{q \times l}}} \left\| [\mathbf{X}_{tgt} - \mathbf{U}_{tgt} \mathbf{B} \mathbf{V}_{tgt}^\top] \circ \mathbf{W} \right\|_F^2 \\
 & \text{s.t. } \mathbf{U}_{tgt} \mathbf{1} = \mathbf{1}, \mathbf{V}_{tgt} \mathbf{1} = \mathbf{1},
 \end{aligned}$$

$p \times k$        $q \times l$

Red arrows point from the dimensions  $p \times k$  and  $q \times l$  to the terms  $\mathbf{U}_{tgt} \mathbf{B} \mathbf{V}_{tgt}^\top$  and  $\mathbf{V}_{tgt}$  respectively in the optimization equation.

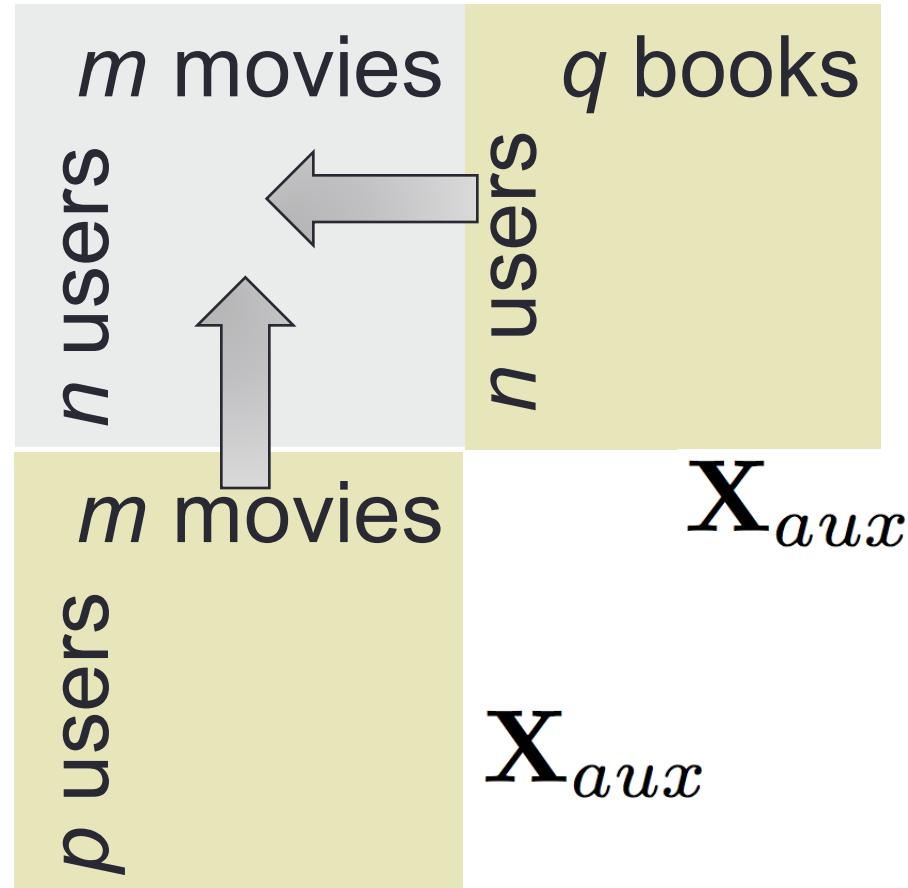
# Knowledge Transfer: Alleviate the Sparsity

Problem	Bridge	Method
Cross- Source	Non-overlapped → User cluster $\times$ Item cluster → The same latent representation	CBT
<b>Cross- Domain</b>		
Cross- Platform		

# Cross Domains

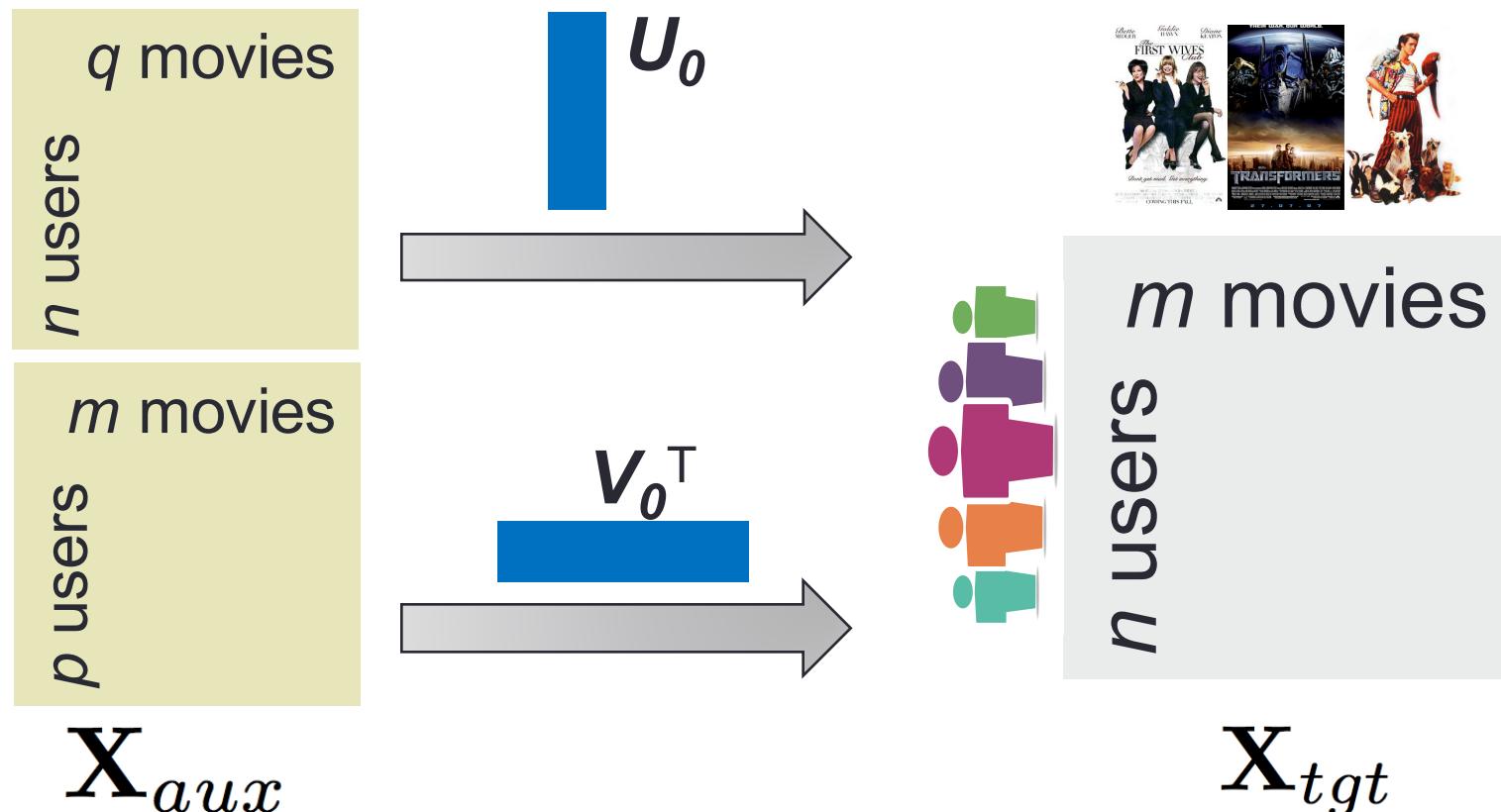
- ❖ Fully overlapped

$\mathbf{X}_{tgt}$



# Cross Domains

## ❖ Coordinate System Transfer (CST)



# Cross Domains

- ❖ Coordinate System Transfer (CST)

Auxiliary data:

$$\min_{\mathbf{U}^{(i)}, \mathbf{V}^{(i)}, \mathbf{B}^{(i)}} \|\mathbf{Y}^{(i)} \odot (\mathbf{R}^{(i)} - \boxed{\mathbf{U}^{(i)} \mathbf{B}^{(i)} \boxed{\mathbf{V}^{(i)T}}})\|_F^2$$

Target data:

$$\min_{\mathbf{U}, \mathbf{V}, \mathbf{B}} \|\mathbf{Y} \odot (\mathbf{R} - \mathbf{U} \mathbf{B} \mathbf{V}^T)\|$$

$$+ \boxed{\frac{\rho_u}{2} \|\mathbf{U} - \mathbf{U}_0\|_F^2} + \boxed{\frac{\rho_v}{2} \|\mathbf{V} - \mathbf{V}_0\|_F^2}$$

$$\text{s.t. } \mathbf{U}^T \mathbf{U} = \mathbf{I}, \mathbf{V}^T \mathbf{V} = \mathbf{I}$$

# Knowledge Transfer: Alleviate the Sparsity

Problem	Bridge	Method
Cross-Source	Non-overlapped → User cluster × Item cluster → The same latent representation	CBT
Cross-Domain	Fully overlapped users OR Fully overlapped items → User vector OR Item vector → The same latent representation	CST
Cross-Platform		

# Cross-Platform: e.g., Facebook+App

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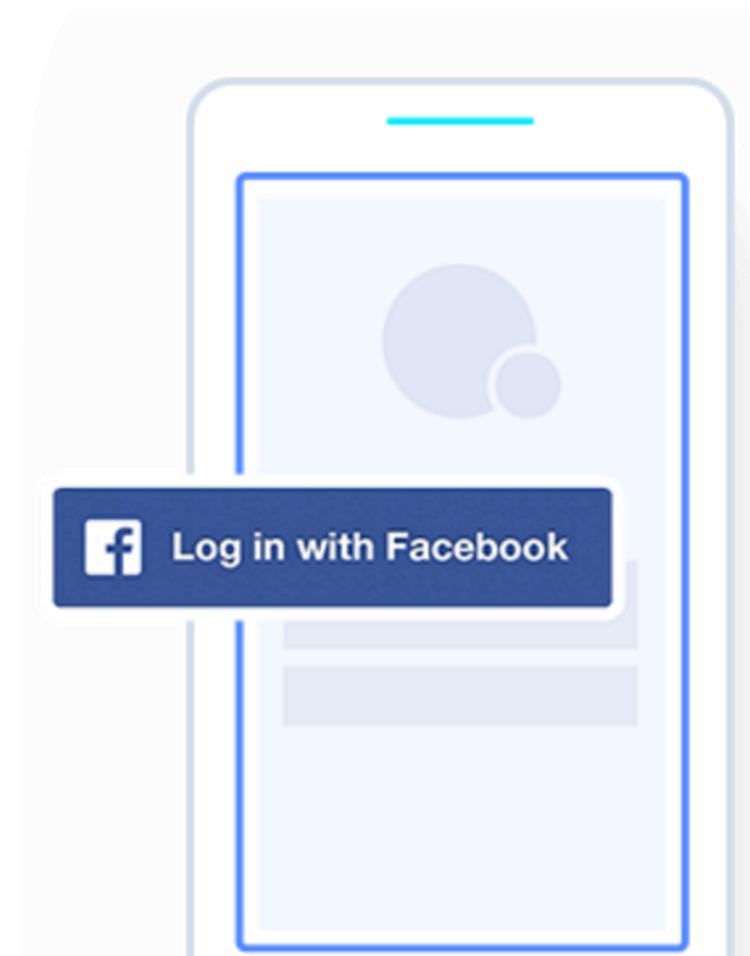
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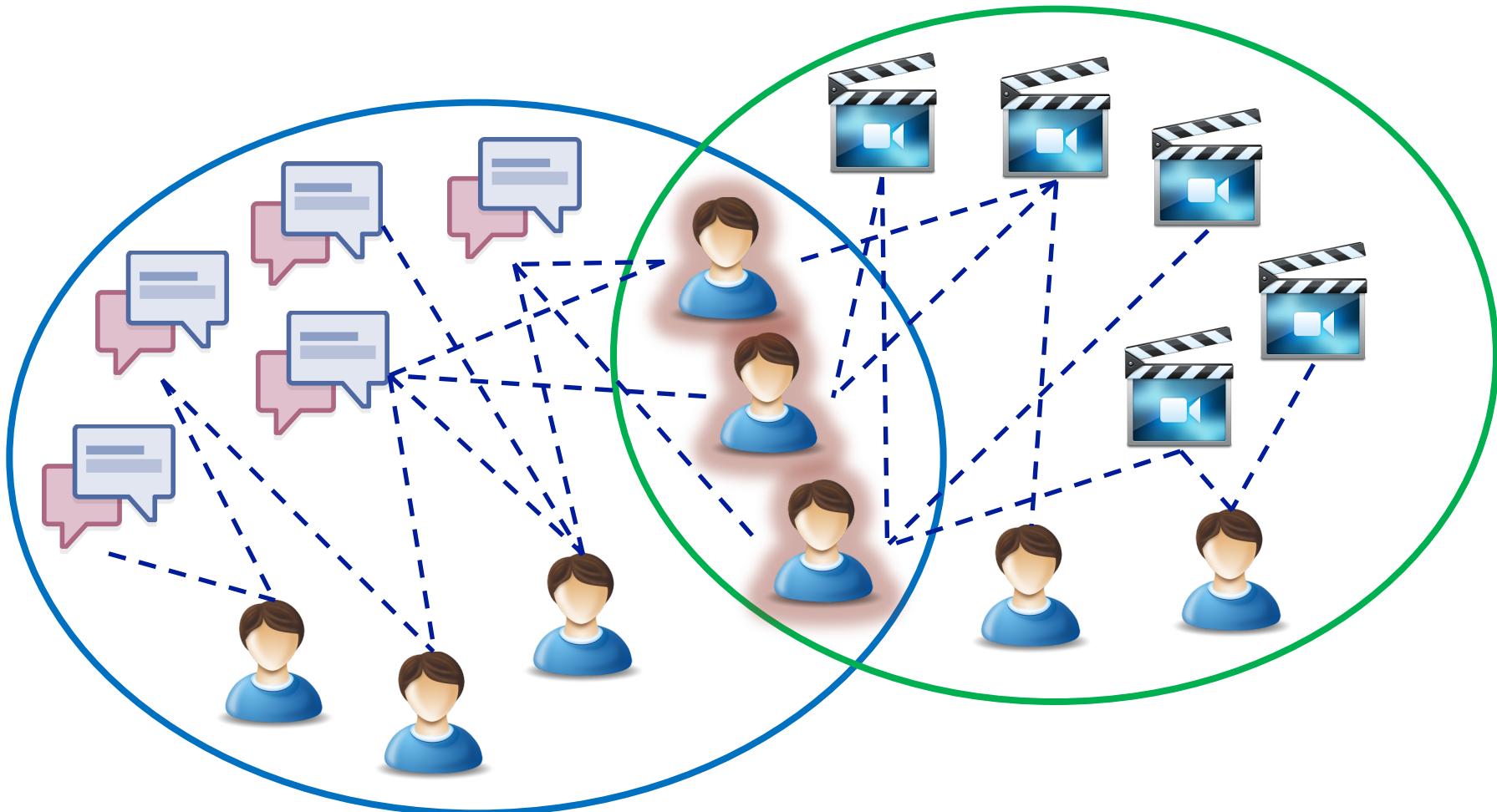
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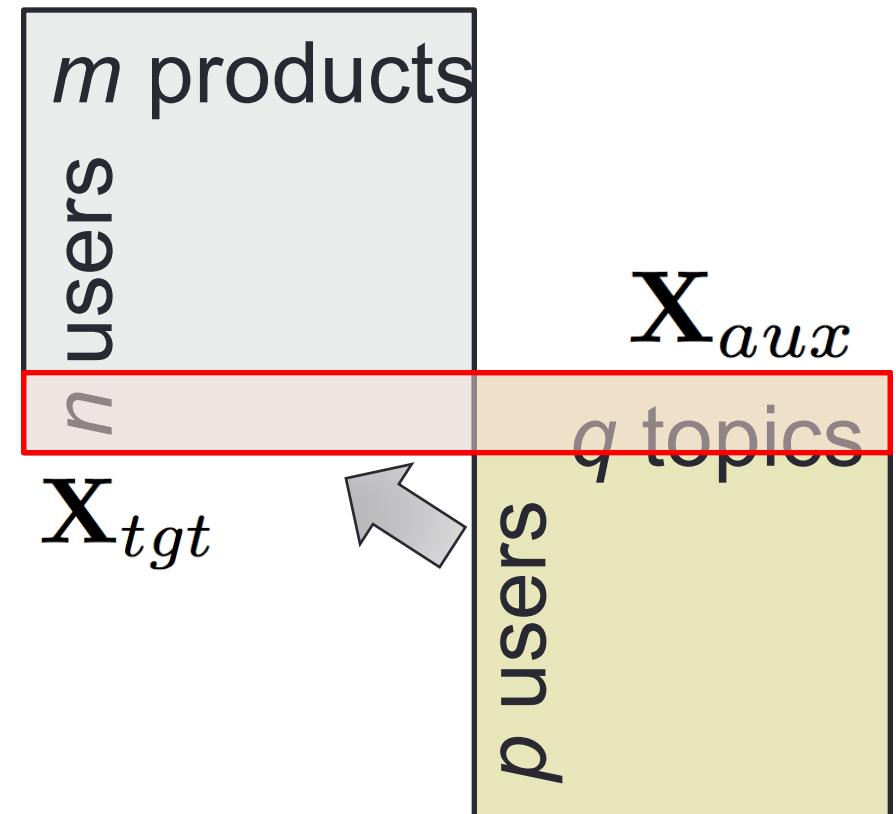
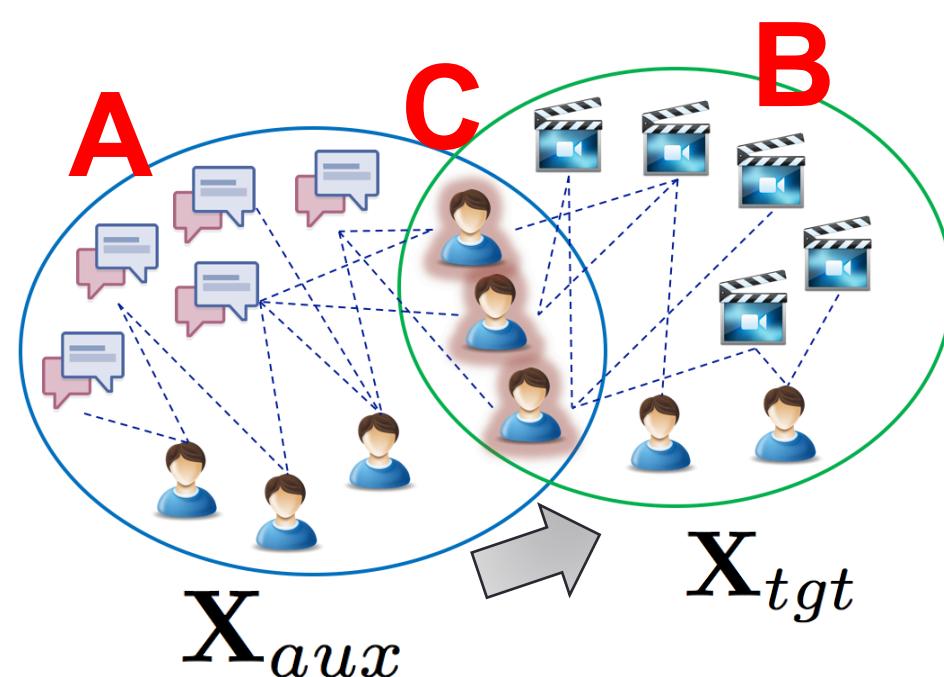
More platforms



# Facebook/Twitter/Google Chrome (Auxiliary) Uber/Amazon/Netflix (Target)



# Partially Overlapped Users



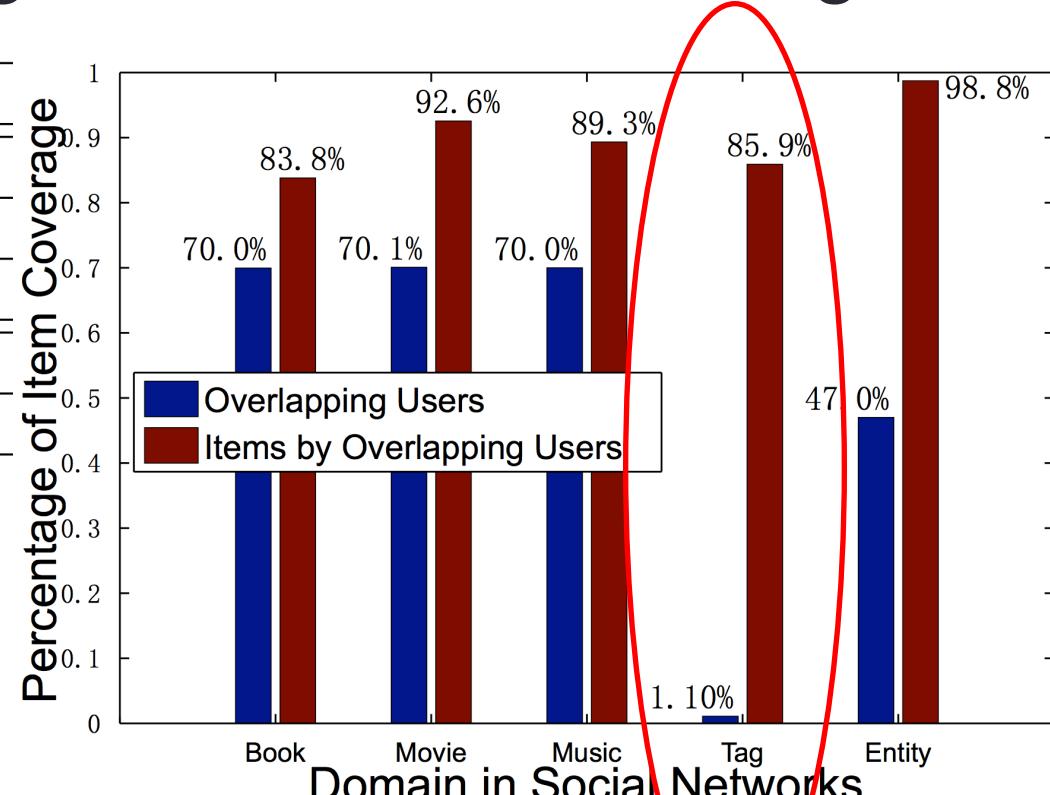
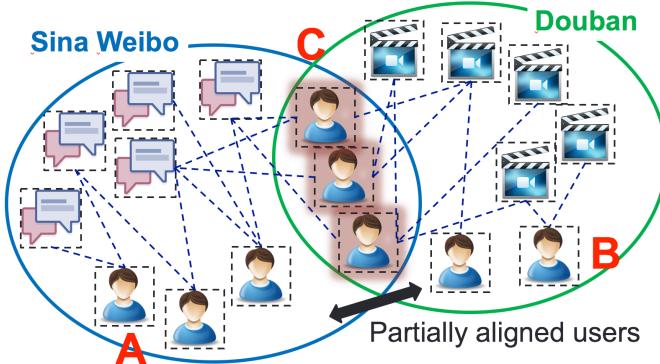
# Knowledge Transfer: Alleviate the Sparsity

Problem	Bridge	Method
Cross- Source	Non-overlapped → User cluster × Item cluster → The same latent representation	CBT
Cross- Domain	Fully overlapped users OR Fully overlapped items → User vector OR Item vector → The same latent representation	CST
Cross- Platform	<b>Partially overlapped users</b> → ?	?

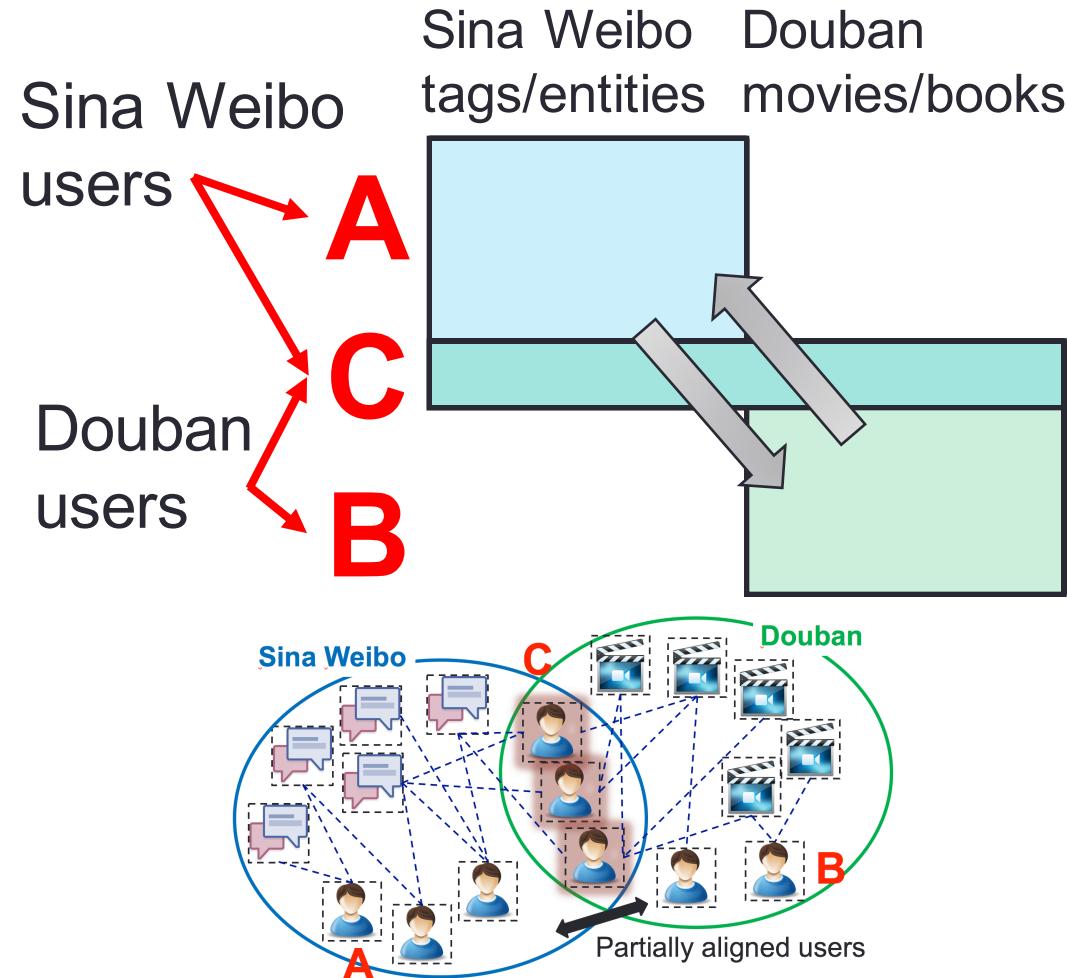
# If Overlapped Users Adopted Many Items

- ❖ 1.1% Overlapping Crowd: 85% Coverage

	#User	#Item
Book	30,536	212,835
Movie	40,246	64,090
Music	33,938	286,464
Social tag	2,721,365	10,176
Tweet entity	25,586	113,591



# When NO Transfer



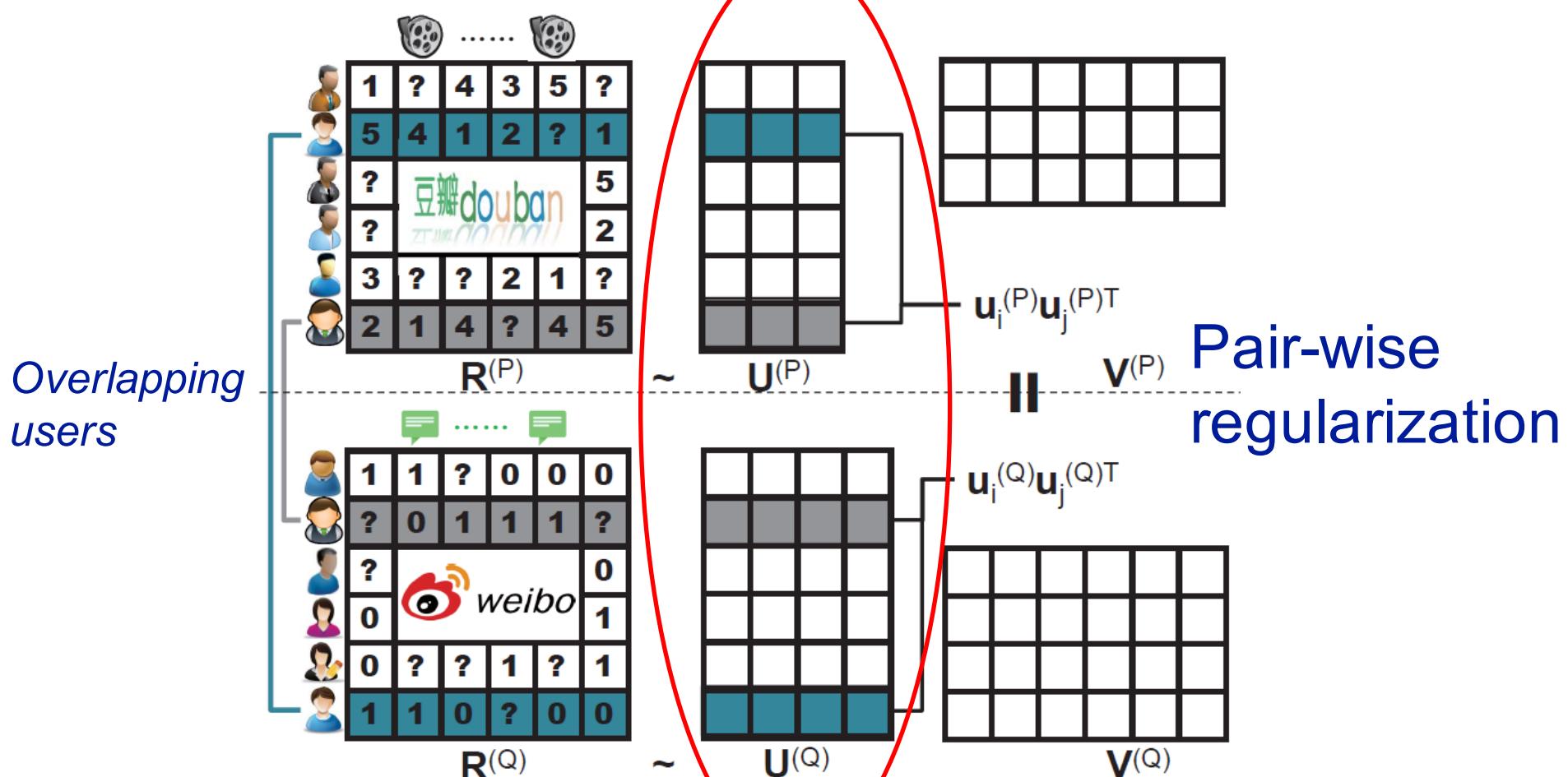
User set	Weibo tweet entity to Douban movie	
	RMSE	MAP
A	Auxiliary platform data!	
C	<b>0.779</b>	<b>0.805</b>
B	<b>1.439</b>	0.640

User set	Douban book to Weibo social tag	
	RMSE	MAP
A	0.429	0.464
C	<b>0.267</b>	<b>0.666</b>
B	Auxiliary platform data!	

# Knowledge Transfer: Alleviate the Sparsity

Problem	Bridge	Method
Cross-Source	Non-overlapped → User cluster × Item cluster → The same latent representation	Codebook
Cross-Domain	Fully overlapped users OR Fully overlapped items → User vector OR Item vector → The same latent representation	CST
Cross-Platform	<b>Partially overlapped users</b> <b>→ User vector</b> <b>→ Different latent representations</b>	<b>XPTTrans</b>

# XPTTrans: User Representations



# XPTrans: Semi-Supervised Transfer

## ■ Input

- Tgt./Aux. platform  $P/Q$ ;
- Behavior data  $R^{(P)}/R^{(Q)}$ ;
- Observation  $W^{(P)}/W^{(Q)}$ ;
- Overlapping indicator  $W^{(P,Q)}$ ,

## ■ Output

- User latent representation  $U^{(P)}/U^{(Q)}$ ;
- Item latent representation  $V^{(P)}/V^{(Q)}$ ;
- Missing values in  $R^{(P)}$

## ■ Objective function

Target platform      Auxiliary platform

$$\begin{aligned} \mathcal{J} = & \sum_{i,j} W_{i,j}^{(P)} \left( R_{i,j}^{(P)} - \sum_r U_{i,r}^{(P)} V_{r,j}^{(P)} \right)^2 \\ & + \lambda \sum_{i,j} W_{i,j}^{(Q)} \left( R_{i,j}^{(Q)} - \sum_r U_{i,r}^{(Q)} V_{r,j}^{(Q)} \right)^2 \\ & + \mu \sum_{i_1,j_1,i_2,j_2} W_{i_1,j_1}^{(P,Q)} W_{i_2,j_2}^{(P,Q)} \left( A_{i_1,i_2}^{(P)} - A_{j_1,j_2}^{(Q)} \right)^2 \end{aligned}$$

Overlapping user similarity  
(Pair-wise regularization)

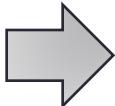
# Leveraging Auxiliary Platform Data

**NO Transfer**

User set	Weibo tweet entity to Douban movie	
	RMSE	MAP
A	Auxiliary platform data!	
C	0.779	0.805
B	<b>1.439</b>	<b>0.640</b>

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	RMSE	MAP
A	<b>0.429</b>	<b>0.464</b>
C	0.267	0.666
B	Auxiliary platform data!	



**Transfer via the Same Latent Space**

User set	Weibo tweet entity to Douban movie	
	RMSE	MAP
A		
C	0.757	0.811
B	<b>1.164 (-19%)</b>	<b>0.702 (+9.7%)</b>

User set	Douban book to Weibo social tag	
	RMSE	MAP
A	<b>0.411 (-4.2%)</b>	<b>0.487 (+5.0%)</b>
C	0.256	0.681
B		

# Leveraging Flexible Representation

Transfer via **the Same Latent Space**

User set	Weibo tweet entity to Douban movie	
	RMSE	MAP
A		
C	0.757	0.811
B	<b>1.164</b>	<b>0.702</b>

User set	Douban book to Weibo social tag	
	RMSE	MAP
A	<b>0.411</b>	<b>0.487</b>
C	0.256	0.681
B		



Transfer via **Different Latent Spaces**

User set	Weibo tweet entity to Douban movie	
	RMSE	MAP
A		
C	0.715	0.821
B	<b>0.722 (-38%)</b>	<b>0.820 (+17%)</b>

User set	Douban book to Weibo social tag	
	RMSE	MAP
A	<b>0.374 (-11%)</b>	<b>0.533 (+12%)</b>
C	0.236	0.705
B		

# Cross-Platform: Where Amazing Happens

**NO Transfer**

User set	Weibo tweet entity to Douban movie	
	RMSE	MAP
A	Auxiliary platform data!	
C	0.779	0.805
B	1.439	0.640

User set	Douban book to Weibo social tag	
	RMSE	MAP
A	0.429	0.464
C	0.267	0.666
B	Auxiliary platform data!	



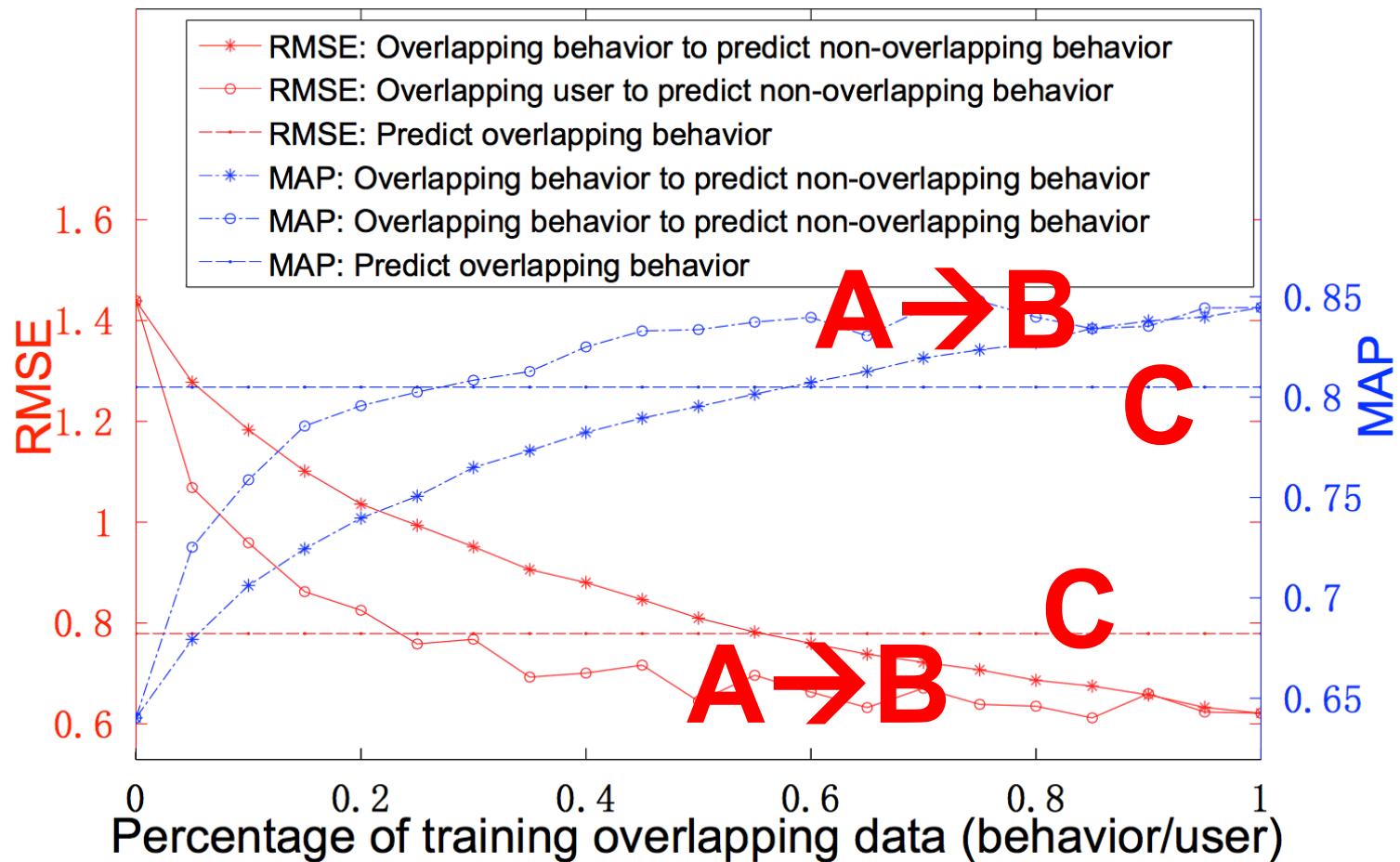
**Transfer via Different Latent Spaces**

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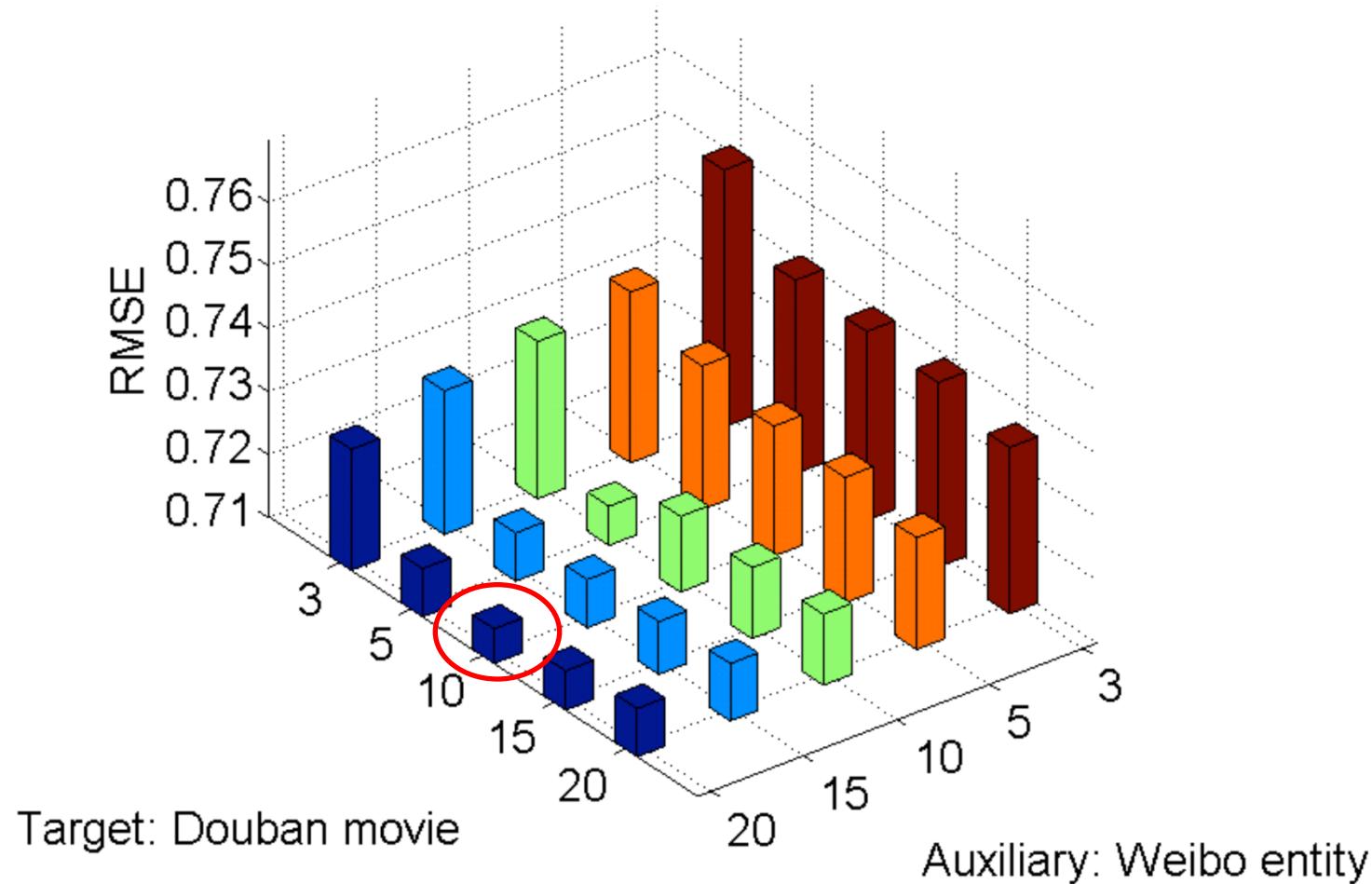
  

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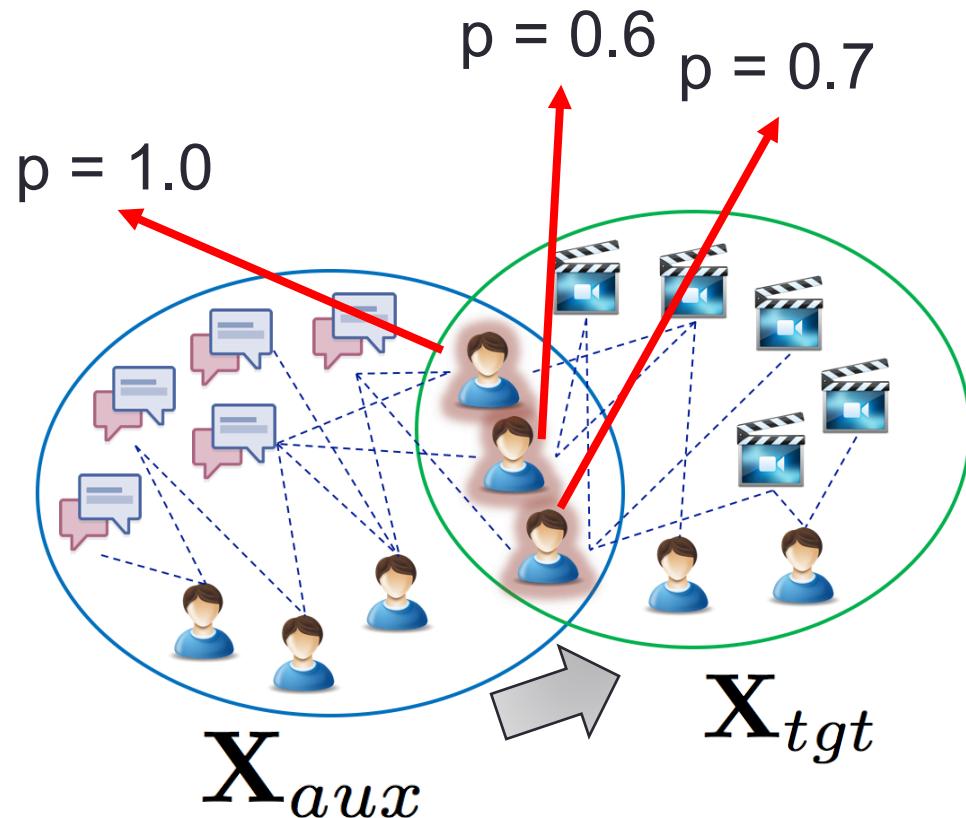
# Performance



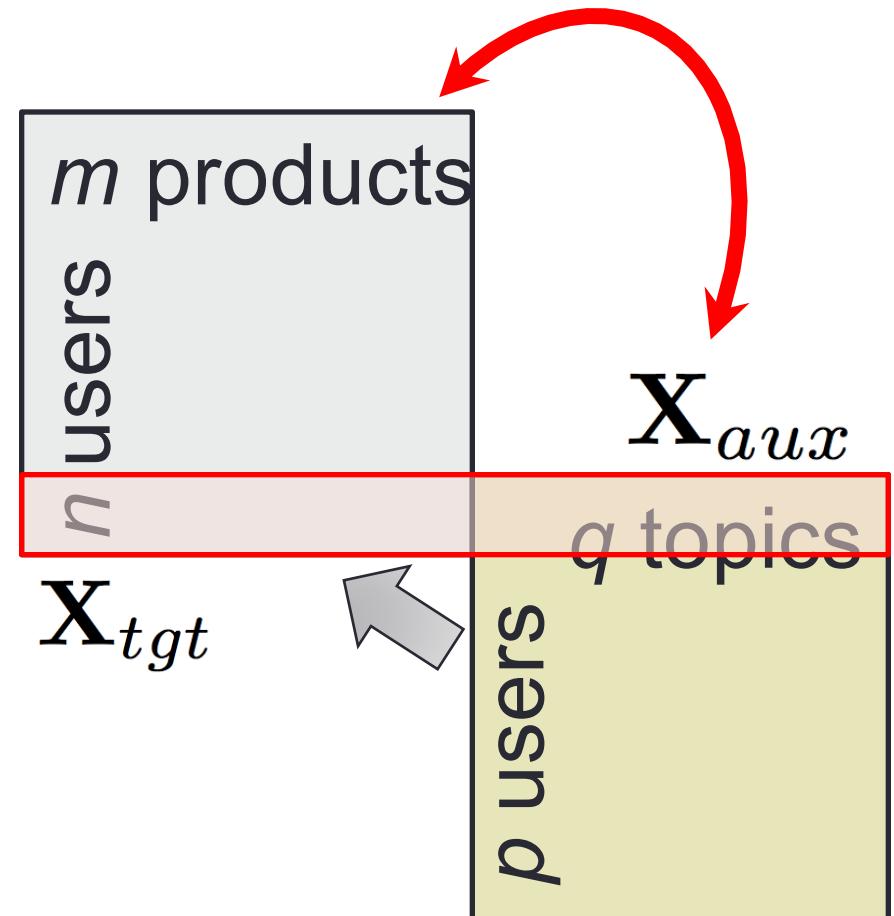
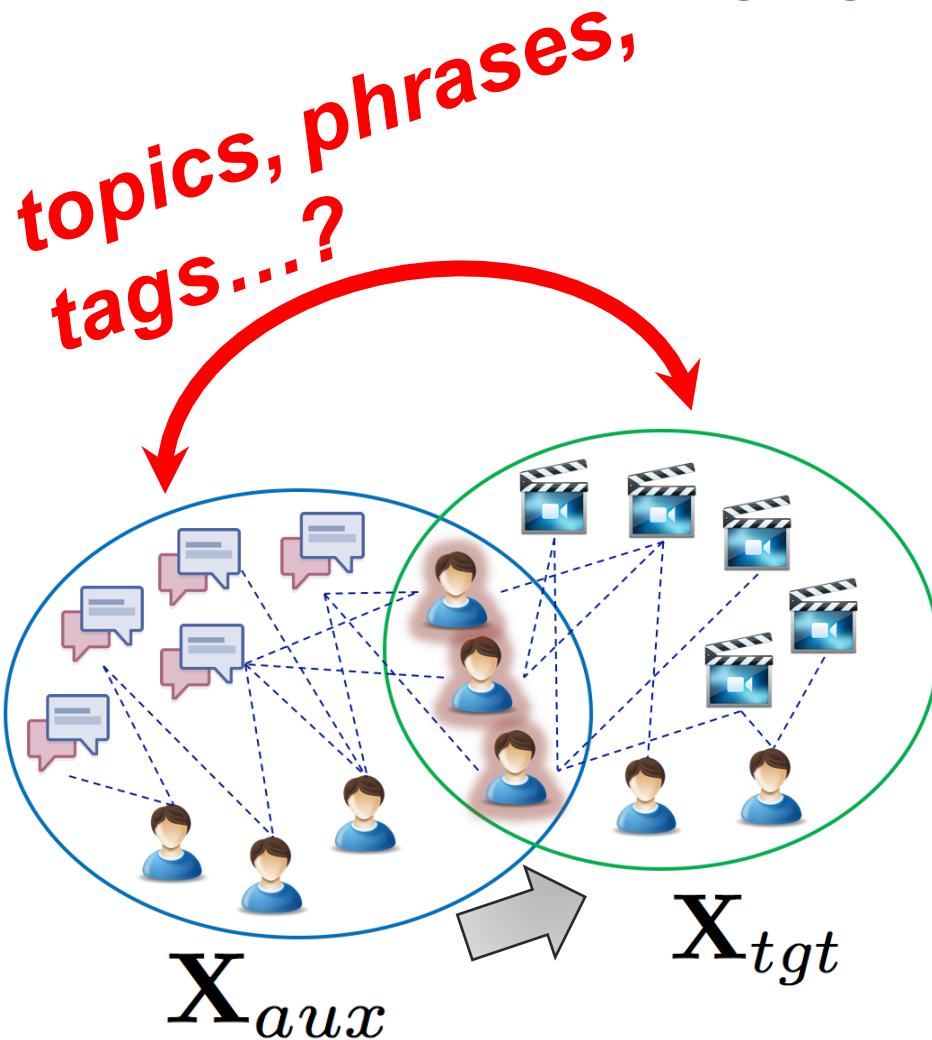
# Different Sizes of Latent Space



# Discussion 1: Probability of the Overlapping?

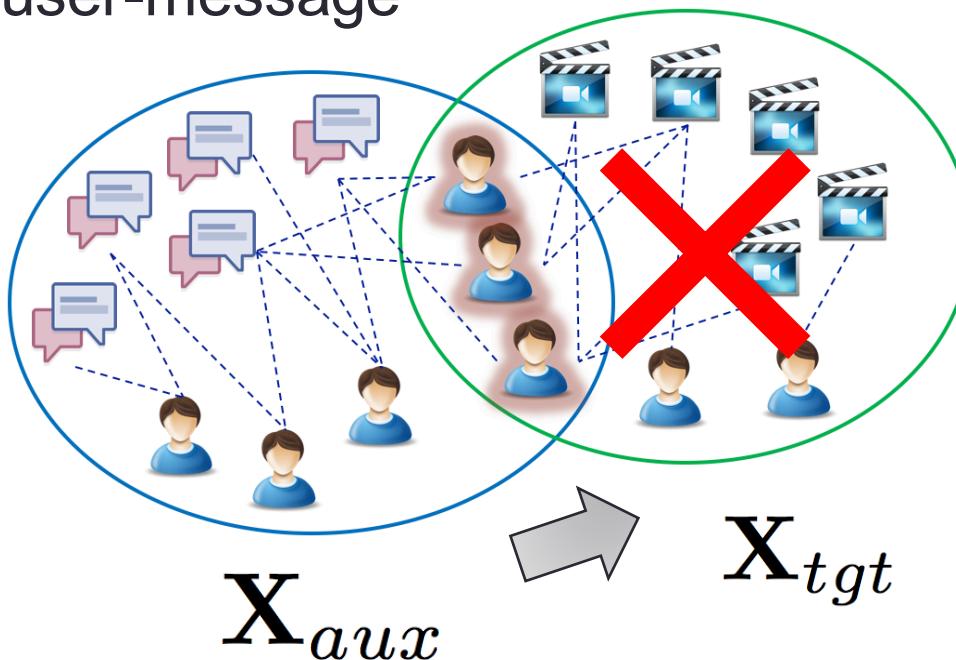


## Discussion 2: Bridging Items with Semantics?



## Discussion 3: Bridging Different Behavioral Data Structures?

Facebook  
user-message



**Uber:**  
spatio-temporal data  
**Pinterest:**  
multimedia data  
**Amazon:**  
user-product purchasing  
**Netflix:**  
user-movie rating  
....

# THANK YOU

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