Chapter 4.
Data Warehousing and
On-line Analytical Processing (OLAP)

Meng Jiang

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Introduction to Data Mining

### Data Warehouse

- Basic Concepts
- Modeling: Data Cube and OLAP
- Design and Usage
- Implementation

### Data Warehouse

- Defined in many different ways, but not rigorously
  - A decision support database that is maintained separately from the organization's operational database
  - Support information processing by providing a solid platform of consolidated, historical data for analysis
- "A data warehouse is a <u>subject-oriented</u>, <u>integrated</u>, <u>time-variant</u>, and <u>nonvolatile</u> collection of data in support of management's decision-making process."—W. H. Inmon
- Data warehousing:
  - The process of constructing and using data warehouses

### (1) Subject-Oriented

- Organized around major subjects, such as customer, product, sales
- Focusing on the modeling and analysis of data for decision makers, not on daily operations or transaction processing
- Provide a simple and concise view around particular subject issues by excluding data that are not useful in the decision support process

### (2) Integrated

- Constructed by integrating multiple, heterogeneous data sources
  - relational databases, flat files, on-line transaction records
- Data cleaning and data integration techniques are applied
  - Ensure consistency in naming conventions, encoding structures, attribute measures, etc. among different data sources
    - Ex. Hotel price: differences on currency, tax, breakfast covered, and parking
  - When data is moved to the warehouse, it is converted

### (3) Time-Variant

- The time horizon for the data warehouse is significantly longer than that of operational systems
  - Operational database: current value data
  - Data warehouse data: provide information from a historical perspective (e.g., past 5-10 years)
- Every key structure in the data warehouse
  - Contains an element of time, explicitly or implicitly
  - But the key of operational data may or may not contain "time element"

### (4) Nonvolatile

- Independence
  - A physically separate store of data transformed from the operational environment
- Static: Operational update of data does not occur in the data warehouse environment
  - Does not require transaction processing, recovery, and concurrency control mechanisms
  - Requires only two operations in data accessing:
    - initial loading of data and access of data

### **OLTP vs OLAP**

- OLTP: Online transactional processing
  - DBMS operations
  - Query and transactional processing
- OLAP: Online analytical processing
  - Data warehouse operations
  - Drilling, slicing, dicing, etc.

|              | OLTP                      | OLAP                         |
|--------------|---------------------------|------------------------------|
| users        | clerk, IT professional    | knowledge worker             |
| function     | day to day operations     | decision support             |
| DB design    | application-oriented      | subject-oriented             |
| data         | current, up-to-date       | historical,                  |
|              | detailed, flat relational | summarized, multidimensional |
|              | isolated                  | integrated, consolidated     |
| usage        | repetitive                | ad-hoc                       |
| access       | read/write                | lots of scans                |
|              | index/hash on prim. key   |                              |
| unit of work | short, simple transaction | complex query                |
| # records    | tens                      | millions                     |
| accessed     |                           |                              |
| #users       | thousands                 | hundreds                     |
| DB size      | 100MB-GB                  | 100GB-TB                     |
| metric       | transaction throughput    | query throughput, response   |

### Why a Separate Data Warehouse?

- High performance for both systems
  - DBMS— tuned for OLTP: access methods, indexing, concurrency control, recovery
  - Warehouse—tuned for OLAP: complex OLAP queries, multidimensional view, consolidation
- Different functions and different data:
  - missing data: Decision support requires historical data which operational DBs do not typically maintain
  - <u>data consolidation</u>: DS requires consolidation (aggregation, summarization) of data from heterogeneous sources
  - data quality: different sources typically use inconsistent data representations, codes and formats which have to be reconciled
- Note: There are more and more systems which perform OLAP analysis directly on relational databases

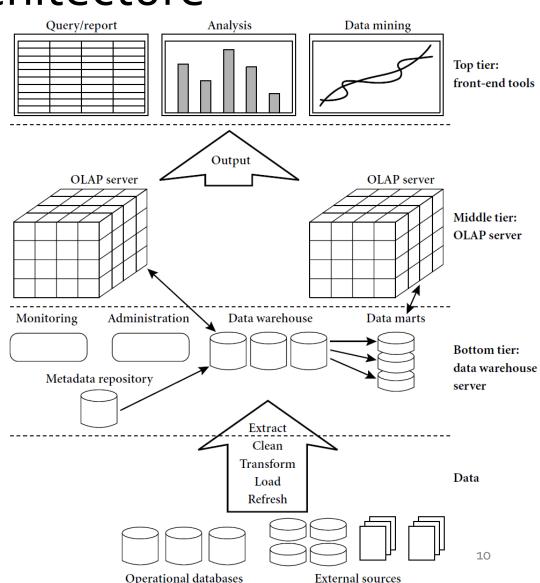
# Data Warehouse: A Multi-Tiered Architecture

Top Tier: Front-End Tools

Middle Tier: OLAP Server

Bottom Tier: Data
 Warehouse Server

Data



### Three Data Warehouse Models

### Enterprise warehouse

Collects all of the information about subjects spanning the entire organization

#### Data Mart

- A subset of corporate-wide data that is of value to a specific groups of users
- Its scope is confined to specific, selected groups, such as marketing data mart
  - Independent vs. dependent (directly from warehouse) data mart

#### Virtual warehouse

- A set of views over operational databases
- Only some of the possible summary views may be materialized

# Extraction, Transformation, and Loading (ETL)

#### Data extraction

- get data from multiple, heterogeneous, and external sources

### Data cleaning

detect errors in the data and rectify them when possible

#### Data transformation

convert data from legacy or host format to warehouse format

#### Load

 sort, summarize, consolidate, compute views, check integrity, and build indices and partitions

### Refresh

propagate the updates from the data sources to the warehouse

### Metadata Repository

- Meta data is the data defining warehouse objects. It stores:
  - Description of the structure of the data warehouse
    - schema, view, dimensions, hierarchies, derived data definition, data mart locations and contents
  - Operational meta-data
    - data lineage (history of migrated data and transformation path), currency of data (active, archived, or purged), monitoring information (warehouse usage statistics, error reports, audit trails)
  - The algorithms used for summarization
  - The mapping from operational environment to the data warehouse
  - Data related to system performance
    - warehouse schema, view and derived data definitions
  - Business data
    - business terms and definitions, ownership of data, charging policies

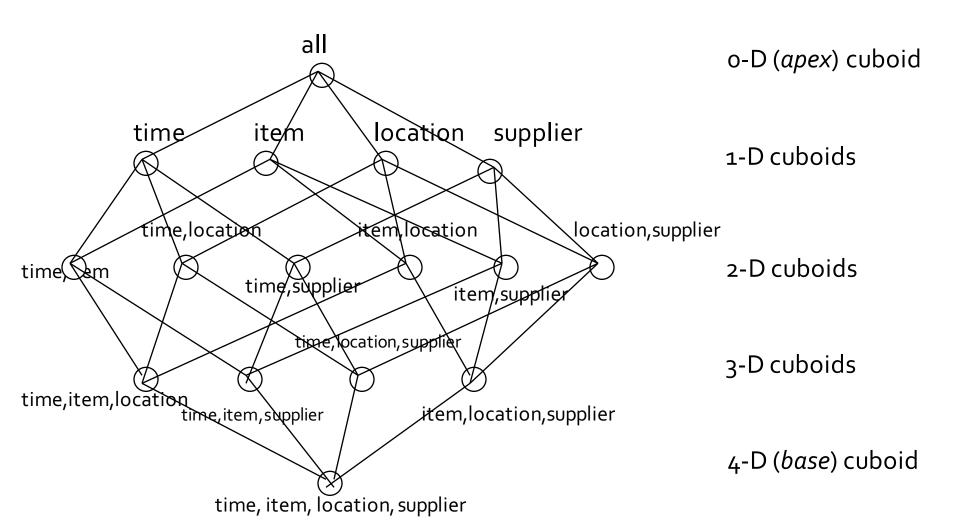
### Data Warehouse

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# From Tables and Spreadsheets to Data Cubes

- A data warehouse is based on a multidimensional data model which views data in the form of a data cube
- A data cube, such as sales, allows data to be modeled and viewed in multiple dimensions
  - Dimension tables, such as item (item\_name, brand, type), or time(day, week, month, quarter, year)
  - Fact table contains measures (such as dollars\_sold) and keys to each of the related dimension tables
- Data cube: A lattice of cuboids
  - In data warehousing literature, an n-D base cube is called a base cuboid
  - The top most o-D cuboid, which holds the highest-level of summarization, is called the apex cuboid
  - The lattice of cuboids forms a data cube.

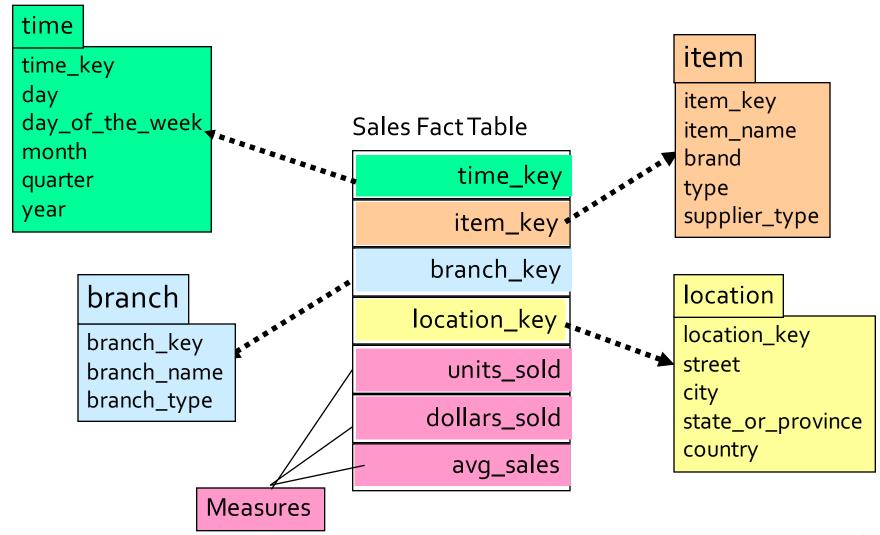
### Data Cube: A Lattice of Cuboids



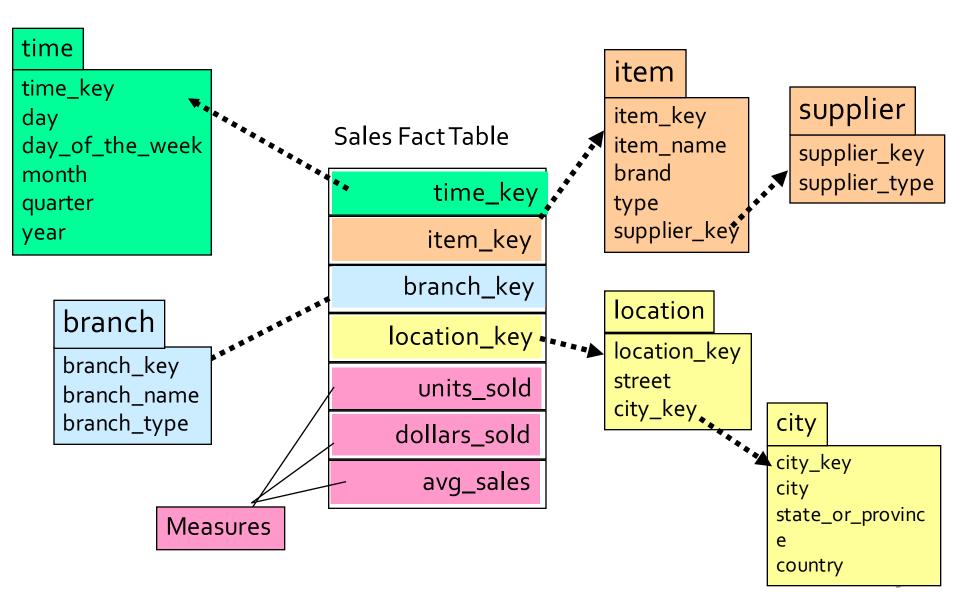
### Conceptual Modeling of Data Warehouses

- Modeling data warehouses: dimensions & measures
  - Star schema: A fact table in the middle connected to a set of dimension tables
  - Snowflake schema: A refinement of star schema where some dimensional hierarchy is normalized into a set of smaller dimension tables, forming a shape similar to snowflake
  - <u>Fact constellations</u>: Multiple fact tables share dimension tables, viewed as a collection of stars, therefore called galaxy schema or fact constellation

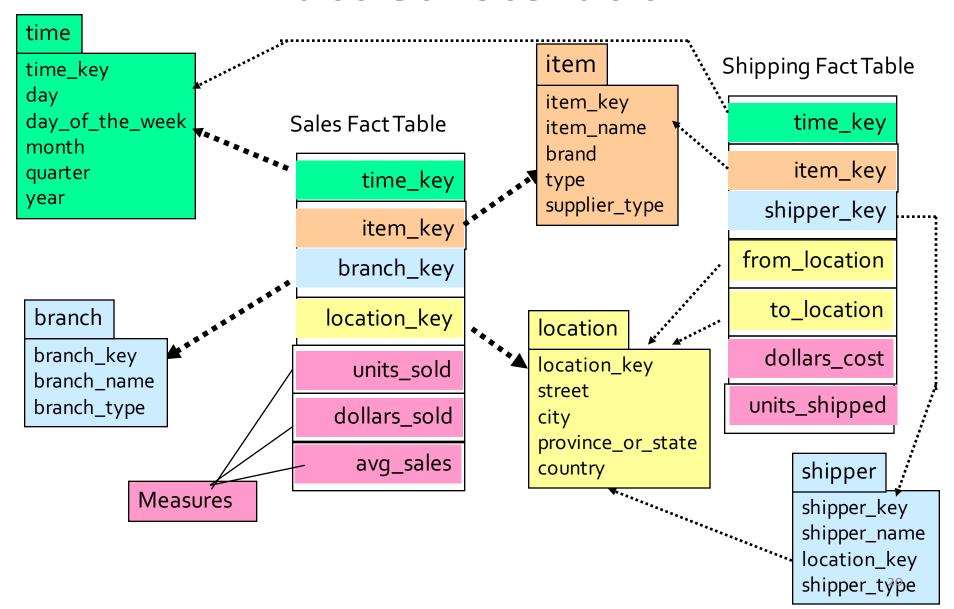
### Star Schema



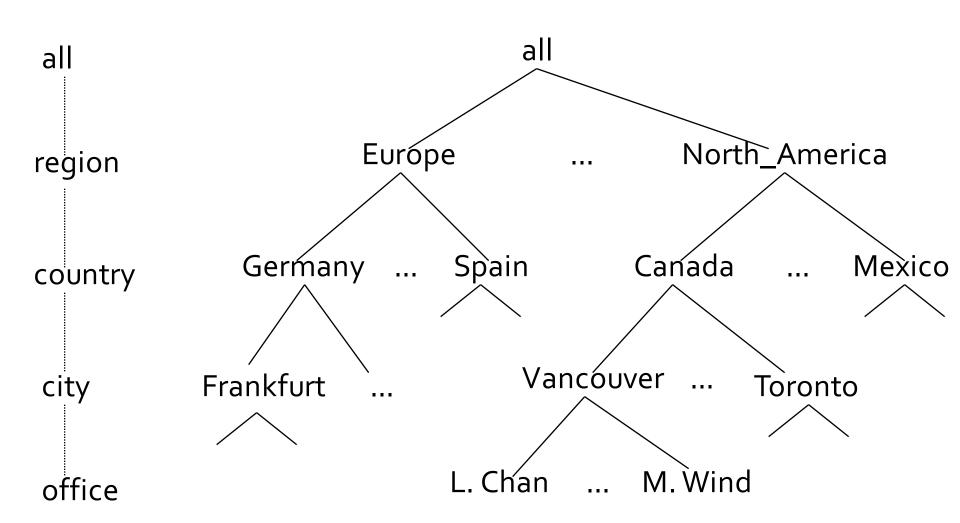
### Snowflake Schema



### **Fact Constellation**



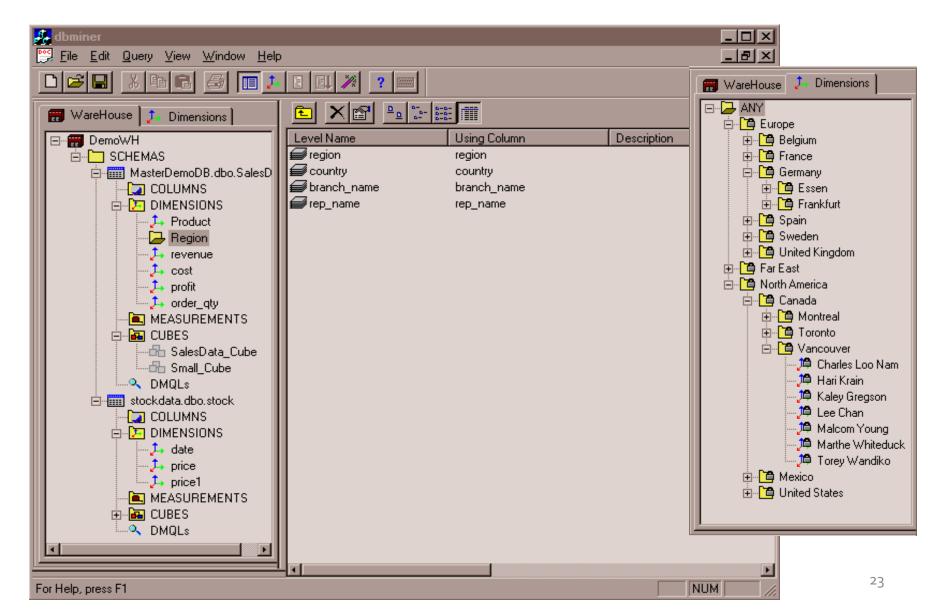
# A Concept Hierarchy for a **Dimension** (location)



# Data Cube Measures: Three Categories

- <u>Distributive</u>: if the result derived by applying the function to n aggregate values is the same as that derived by applying the function on all the data without partitioning
  - E.g., count(), sum(), min(), max()
- Algebraic: if it can be computed by an algebraic function with M arguments (where M is a bounded integer), each of which is obtained by applying a distributive aggregate function
  - avg(x) = sum(x) / count(x)
  - Is min\_N() an algebraic measure? How about standard\_deviation()?
- Holistic: if there is no constant bound on the storage size needed to describe a subaggregate.
  - E.g., median(), mode(), rank()

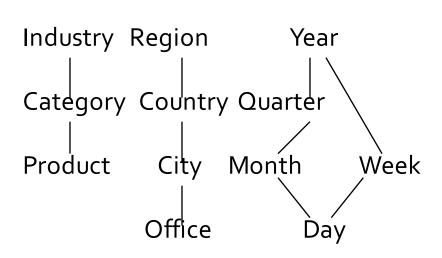
### View of Warehouses and Hierarchies



### Multidimensional Data

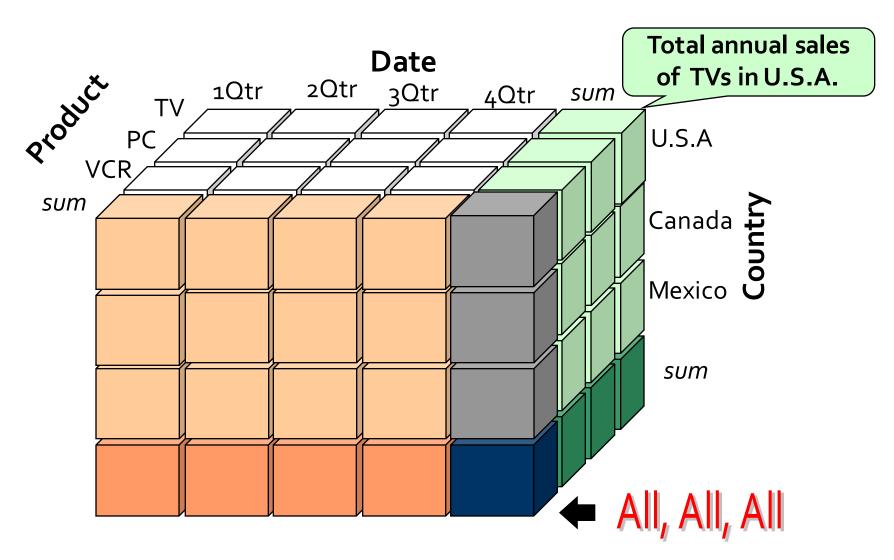
 Sales volume as a function of product, month, and region
 Dimensions: Product, Location, Time

Broduct Month



Hierarchical summarization paths

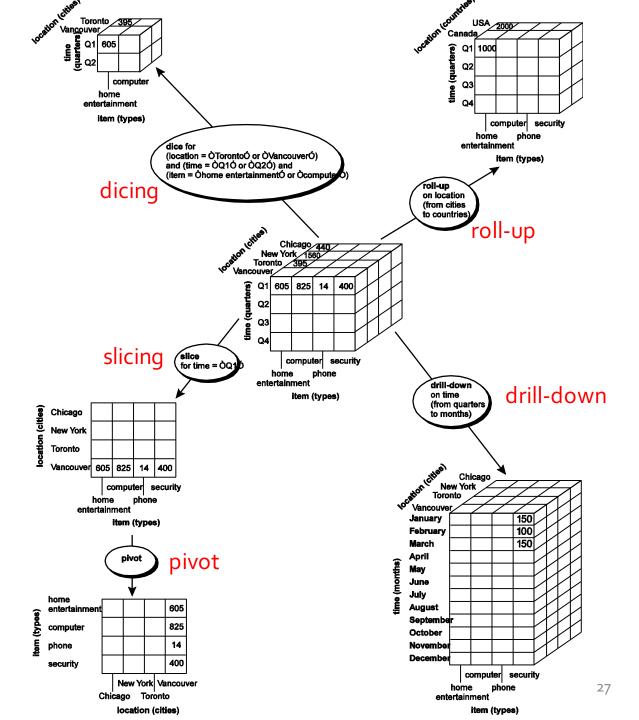
### A Sample Data Cube



### Typical OLAP Operations

- Roll up (drill-up): summarize data
  - by climbing up hierarchy or by dimension reduction
- Drill down (roll down): reverse of roll-up
  - from higher level summary to lower level summary or detailed data, or introducing new dimensions
- Slice and dice: project and select
- Pivot (rotate):
  - reorient the cube, visualization, 3D to series of 2D planes
- Other operations
  - Drill across: involving (across) more than one fact table
  - Drill through: through the bottom level of the cube to its back-end relational tables (using SQL)

# Typical OLAP Operations



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# Design of Data Warehouse: A Business Analysis Framework

- Four views regarding the design of a data warehouse
  - Top-down view
    - allows selection of the relevant information necessary for the data warehouse
  - Data source view
    - exposes the information being captured, stored, and managed by operational systems
  - Data warehouse view
    - consists of fact tables and dimension tables
  - Business query view
    - sees the perspectives of data in the warehouse from the view of end-user

# Data Warehouse Design Process

- Top-down, bottom-up approaches or a combination of both
  - <u>Top-down</u>: Starts with overall design and planning (mature)
  - Bottom-up: Starts with experiments and prototypes (rapid)
- From software engineering point of view
  - Waterfall: structured and systematic analysis at each step before proceeding to the next
  - Spiral: rapid generation of increasingly functional systems, short turn around time, quick turn around
- Typical data warehouse design process
  - Choose a business process to model, e.g., orders, invoices, etc.
  - Choose the *grain* (atomic level of data) of the business process
  - Choose the dimensions that will apply to each fact table record
  - Choose the measure that will populate each fact table record

### Data Warehouse Usage

- Three kinds of data warehouse applications
  - Information processing
    - supports querying, basic statistical analysis, and reporting using crosstabs, tables, charts and graphs
  - Analytical processing
    - multidimensional analysis of data warehouse data
    - supports basic OLAP operations, slice-dice, drilling, pivoting
  - Data mining
    - knowledge discovery from hidden patterns
    - supports associations, constructing analytical models, performing classification and prediction, and presenting the mining results using visualization tools

# From On-Line Analytical Processing (OLAP) to On-Line Analytical Mining (OLAM)

- Why online analytical mining?
  - High quality of data in data warehouses
    - DW contains integrated, consistent, cleaned data
  - Available information processing structure surrounding data warehouses
    - ODBC, OLEDB, Web accessing, service facilities, reporting and OLAP tools
  - OLAP-based exploratory data analysis
    - Mining with drilling, dicing, pivoting, etc.
  - On-line selection of data mining functions
    - Integration and swapping of multiple mining functions, algorithms, and tasks

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### Efficient Data Cube Computation

- Data cube can be viewed as a lattice of cuboids
  - The bottom-most cuboid is the base cuboid
  - The top-most cuboid (apex) contains only one cell
  - How many cuboids in an n-dimensional cube with L levels?

## Efficient Data Cube Computation

- Data cube can be viewed as a lattice of cuboids
  - The bottom-most cuboid is the base cuboid
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  - How many cuboids in an n-dimensional cube with L levels?
- Materialization of data cube

$$T = \prod_{i=1}^{n} (L_i + 1)$$

- Full materialization: Materialize <u>every</u> (cuboid)
- No materialization: Materialize none (cuboid)
- Partial materialization: Materialize <u>some</u> cuboids
  - Which cuboids to materialize?
    - Selection based on size, sharing, access frequency, etc.

## The "Compute Cube" Operator

- Cube definition and computation in DMQL
   define cube sales [item, city, year]: sum (sales\_in\_dollars)
   compute cube sales
- Transform it into a SQL-like language (with a new operator cube by, introduced by Gray et al.'96)

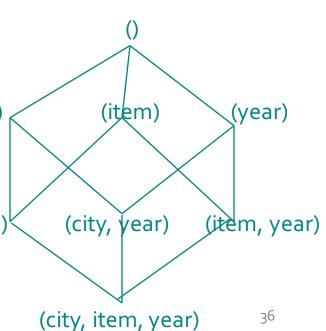
SELECT item, city, year, SUM (amount)

FROM SALES

**CUBE BY** item, city, year

Need compute the following Group-Bys (city)

(date, product, customer),
(date, product),(date, customer), (product, customer),
(date), (product), (customer) (city, item)
()



# Efficient Processing OLAP Queries

- **Determine which operations** should be performed on the available cuboids
  - Transform drill, roll, etc. into corresponding SQL and/or OLAP operations,
     e.g., dice = selection + projection
- Determine which materialized cuboid(s) should be selected for OLAP op.
  - Let the query to be processed be on {brand, province\_or\_state} with the condition "year = 2004", and there are 4 materialized cuboids available:
    - 1) {year, item\_name, city}
    - 2) {year, brand, country}
    - 3) {year, brand, province\_or\_state}
    - 4) {item\_name, province\_or\_state} where year = 2004
    - Which should be selected to process the query?
- Explore indexing structures and compressed vs. dense array structs in MOLAP

### **OLAP Server Architectures**

### Relational OLAP (ROLAP)

- Use relational or extended-relational DBMS to store and manage warehouse data and OLAP middle ware
- Include optimization of DBMS backend, implementation of aggregation navigation logic, and additional tools and services
- Greater scalability

### Multidimensional OLAP (MOLAP)

- Sparse array-based multidimensional storage engine
- Fast indexing to pre-computed summarized data
- **Hybrid OLAP (HOLAP)** (e.g., Microsoft SQLServer)
  - Flexibility, e.g., low level: relational, high-level: array
- Specialized SQL servers (e.g., Redbricks)
  - Specialized support for SQL queries over star/snowflake schemas

### Summary

- Data warehousing: A multi-dimensional model of a data warehouse
  - A data cube consists of dimensions & measures
  - Star schema, snowflake schema, fact constellations
  - OLAP operations: drilling, rolling, slicing, dicing and pivoting
- Data Warehouse Architecture, Design, and Usage
  - Multi-tiered architecture
  - Business analysis design framework
  - Information processing, analytical processing, data mining, OLAM
- Implementation: Efficient computation of data cubes
  - Partial vs. full vs. no materialization
  - Indexing OALP data: Bitmap index and join index
  - OLAP query processing
  - OLAP servers: ROLAP, MOLAP, HOLAP

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