

# MELISSA BERGMANN

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## SUMMARY

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Aspiring Computer Information Systems graduate with a passion for cybersecurity, digital forensics, and cryptography. Proficient in programming languages such as Java, Python, and SQL. Seeking an entry-level role in cybersecurity or digital forensics to leverage my technical expertise and passion for protecting and analyzing digital data.

## EDUCATION

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**Austin Peay State University**, Clarksville, TN

Expected Graduation May 2025

- Bachelor of Science in Computer Information Systems
- Relevant Coursework: Securing Cyberspace, Cryptography, Intrusion Detection and Prevention, Systems Analysis and Design, Management Information Systems

## TECHNICAL SKILLS

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- *Computer Languages:* Python, Java, SQL, HTML, CSS
- *Tools:* OSForensics, Autopsy, Wireshark, Visual Studio Code, NetBeans, VirtualBox, and FTK Imager
- *Skills:*

## WORK EXPERIENCE

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**CCISD**, Paraprofessional, Corpus Christi, Texas

August 2021-Current

- Assist in lessons and adapting materials for students with disabilities, utilizing digital tools and online platforms.
- Support behavioral management with de-escalation, positive reinforcement, and structured interventions.
- Guide students in using assistive technologies and educational software to enhance accessibility and digital literacy.
- Track student progress on academic and behavioral goals, ensuring compliance with IEPs.
- Provide personal care, assist with transitions, and support students during extracurricular events.

**Ross Dress for Less**, Customer Service Associate, Corpus Christi, Texas

January 2022-January 2024

- Greeted customers, operated cash registers, and handled transactions.
- Assisted with stocking and organizing merchandise.
- Provided excellent customer service by resolving inquiries and issues.
- Managed fitting rooms, ensuring cleanliness and customer satisfaction.
- Ensured smooth and efficient operations on the sales floor.

**Jenkins and Wynne**, Porter, Clarksville, Tennessee

August 2019-July 2021

- Moved and parked vehicles, performed detailing and maintenance tasks.
- Assisted with vehicle check-in/check-out and service preparations.
- Provided excellent customer service and maintained organized work areas.

**CMCSS**, Educational Assistant, Clarksville, Tennessee

February 2021-May 2021

- Assisted teachers with lesson plans and classroom management.
- Supported students with special needs and helped with assignments.
- Ensured a productive learning environment and maintained classroom organization.

**Pizza Hut**, Customer Service Representative, Clarksville, Tennessee

September 2015-September 2018

- Took customer orders in-person, over the phone, and online, ensuring accuracy and excellent service.
- Cooked, assembled, and packaged menu items to meet quality standards.
- Operated the cash register, processed payments, and handled customer inquiries.
- Maintained a clean and organized work environment, adhering to food safety guidelines.

## PROJECTS & EXPERIENCE

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### Digital Forensics Lab Projects, *Independent Projects*

Fall 2024

- Conducted disk scans and recovered deleted files as part of a digital forensics lab.
- Utilized forensic tools and techniques to analyze and recover data from storage devices.

### Cryptography Assignments, *Independent*

Spring 2025

- Worked on encryption and decryption algorithms, applying mathematical concepts to secure data.
- Implemented common cryptographic algorithms and explored the mathematical foundations behind them.

### Trivia Game Project, *Independent*

Fall 2024

- Developed a trivia game using Java to showcase computer knowledge in game logic and user interface design.
- Implemented database management for storing and retrieving trivia questions and answers.

### Cybersecurity Club, Austin Peay State University

Fall 2024-Spring 2025

- Collaborated with members to develop and share knowledge in both offensive and defensive cybersecurity techniques through hands-on exercises and competitions.
- Contributed to educational discussions and demonstrations, promoting skill development and enthusiasm for cybersecurity among students and guest members.