Michael J. Manney

michaeljmanney.com

Morristown, NJ | (862) 258 5771 | michaelmanney@gmail.com

TECHNOLOGIES

Comfortable

- JavaScript / jQuery
- HTML5 / CSS3
- Bootstrap
- Responsive Design
- Git / Github

Experience (Limited)

- AJAX
- Node.js / Express.js
- Python
- Java
- Linux (Ubuntu) / Terminal

EXPERIENCE

KOAMTAC, Inc. *Princeton, NJ*

Asst. Technical Account Manager *July 2017 - Present*

Technical Support Specialist *August 2015 – July 2017*

- Use JavaScript, HTML, CSS, to assist in development of mobile applications on in-house platform. I worked temporarily on-site in Seoul, South Korea with lead engineer to develop five applications and continue to work on this project while in Princeton, NJ.
- Developed an interactive web page quiz to help users visiting our site find a product for their needs.
- Server as a direct liaison between sales and engineering teams.
- Oversee the development and training of junior sales and technical support employees.
- Provide comprehensive support for all major clients coupled with superb customer service.
- Establish product guides and ongoing database of all technical related issues and resolutions.
- Deep knowledge and understanding of over 100 products including features and best use cases.
- Attend annual trade shows (NRF, MODEX) to cultivate new business relationships.

EDUCATION

RUTGERS UNIVERSITY, New Brunswick, NJ

B.A. Information Technology & Informatics

COURSEWORK

Web Design   Information Security

Object Oriented Programming   Internet & Information Environment