Michael Raymond

IT Specialist and Developer
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Links
About: *michaeljraymond.co*
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Experience

Alamo Drafthouse Cinemas, IT Support Specialist
August 2019 - Present
- Systems administration: Google Cloud, Aloha and Vista POS, Windows Active Directory, and Networking
- Support all corporate locations and employees with technical issues, upgrades, and maintenance
- Manage various MSP, SaaS, and hardware vendors and integrations

Tacodeli, IT Specialist
March 2017 - August 2019
- Maintain and support all existing systems and software
- Assist with new store deployment (TCP/IP network installation and configuration, point-of-sale installation, security systems, etc.)
- Administer and manage user accounts as well as handle IT on-boarding

Hello World Studio, Engineering Instructor
March 2017 - January 2018
- Instruct elementary, middle, and high school students in after school computer science classes
- Coursework taught: Data Science (Python), Web Development (HTML, CSS, Javascript/jQuery), Game Engineering (Unity/C#)

The Espy Corporation, Software Engineer
July 2016 - January 2017
- Software development: tsmonitor, a C++ application for monitoring all connected servers and clients
- Performed hardware and software quality control for all products

Education
University of Texas at Austin, BSA Computer Science
CompTIA A+ Certification

Skills
Strongest Skills: Systems Administration (Windows/MacOS/Linux), Google Cloud, MS Azure, Cisco Meraki Network Administration, SQL, Java, Git
Experience with: C++, Python, HTML, CSS, Javascript, Unity, jQuery, C#

References
Mikey Trafton: CTO, Alamo Drafthouse Cinemas / Dir. of Education, Capital Factory
Jeremy Benton: Dir. of IT, Tacodeli
Sabina Bharwani: Founder & CEO, Hello World Tech Studio