

# Michael Raymond

IT Specialist and Developer

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## Links

About: [michaeljraymond.co](http://michaeljraymond.co)

LinkedIn: [linkedin.com/in/mjraymond](https://www.linkedin.com/in/mjraymond)

Github: [github.com/mjr2595](https://github.com/mjr2595)

## Experience

### Alamo Drafthouse Cinemas, IT Support Specialist

*August 2019 - Present*

- Systems administration: Google Cloud, Aloha and Vista POS, Windows Active Directory, Microsoft SQL Server, and Cisco Meraki Networks
- Support all corporate locations and employees with technical issues, upgrades, and maintenance
- Manage various MSP, SaaS, and hardware vendors and integrations

### Tacodeli, IT Specialist

*March 2017 - August 2019*

- Maintain and support all existing systems and software
- Assist with new store deployment (TCP/IP network installation and configuration, point-of-sale installation, security systems, etc.)
- Administer and manage user accounts as well as handle IT on-boarding

### Hello World Studio, Engineering Instructor

*March 2017 - January 2018*

- Instruct elementary, middle, and high school students in after school computer science classes
- Coursework taught: Data Science (Python), Web Development (HTML, CSS, Javascript/jQuery), Game Engineering (Unity/C#)

### The Espy Corporation, Software Engineer

*July 2016 - January 2017*

- Software development: tsmonitor, a C++ application for monitoring all connected servers and clients
- Performed hardware and software quality control for all products

## Education

University of Texas at Austin, BSA Computer Science

CompTIA A+ Certification

## Skills

Strongest Skills: Systems Administration (Windows/MacOS/Linux), Google Cloud, MS Azure, Cisco Meraki Network Administration, SQL, Java, Git

Experience with: C++, Python, HTML, CSS, Javascript, jQuery, Unity, C#

## References

Mikey Trafton: CTO, Alamo Drafthouse Cinemas / Dir. of Education, Capital Factory

Jeremy Benton: Dir. of IT, Tacodeli

Sabina Bharwani: Founder & CEO, Hello World Tech Studio