## MICHAEL JAMES ANGELO RAGON

WEB DEVELOPMENT SPECIALIS

### **PROFILE**

Motivated and results-driven professional with a diverse background seeking a challenging position to utilize my skills and experience. Committed to delivering high-quality work and contributing to the success of an organization.

## **SKILLS**

#### **General Skills:**

- Website Design and Development
- · Design Thinking
- Wireframing Creation
- Computer Literacy
- Project Management Tools
- Strong Communication Skills

#### **Notable Programming Languages** and Frameworks:

- HTML5, CSS3, Javascript
- C#

- NodeJS
- Express
- Vite

#### **Standalone Programming**

- PHP Programming
- Java

#### **Database**

- MongoDB
- MySQL
- MS SQL

## • Tailwind CSS

- · SASS
- ReactJS

# **EDUCATION**

## First City Providential College Information and Communications Technology Strand

Senior High School (A.Y. 2018 - 2020)

- Studied under Information and Communications **Technology Strand**
- · Accomplished Computer Systems Servicing

## **Polytechnic Univsersity of The Philippines Diploma in Computer Engineering Technology**

College Undergraduate (A.Y. 2020 - 2023)

- Studied Majors in Computer Engineering Course
- Opportunity to On-The-Job Trainings to course-related job descriptions

## CERTIFICATIONS

#### **TESDA National Certificate Holder National Certificate II • Computer Systems Servicing**

Having successfully completed the National Certificate II in Computer Systems Servicing (NC II CSS), I am now equipped with the skills and knowledge required for a career in computer hardware and software maintenance, including computer assembly, troubleshooting, and preventive maintenance.

#### **TESDA National Certificate Holder** National Certificate III • JAVA Programming

Java is a versatile, s platform independence. Code is compiled into bytecode, allowing it to run on any device with a Java Virtual Machine. Its "write once, run anywhere" capability makes it popular for various applications, with automatic garbage collection, strong typing, and built-in security features adding to its appeal.

#### **EXPERIENCE**

#### **UpRush Social Geekers** (600 Hours) **Computer Build Technician & Web Developer**

In the realm of computer technology, our expertise spans various areas. We excel in installing and repairing the physical components of computers, ensuring they function optimally. Additionally, we possess a knack for assembling computers, whether following predetermined designs or crafting custom models tailored to specific needs. Troubleshooting hardware and software issues is another forte, allowing us to swiftly resolve technical challenges. Our skill set extends beyond hardware to software proficiency, encompassing Microsoft

Office, Adobe Premiere Pro, Adobe Photoshop, HTML, CSS, Java, PHP, MySQL, Node.js, MongoDB, and React.

#### Alorica Philippines (Feb 2021 - July 2022)

Customer Service Representative

In the realm of customer service, we specialize in handling outbound calls and managing transaction-related disputes. Our approach involves creating detailed dispute records and conducting thorough investigations to determine the most suitable resolution for each case. Our goal is to ensure effective and fair resolution of customer concerns, leaving them satisfied with the outcome.

## **CONTACT DETAILS**

• Name: Michael James Angelo Ragon · Birthday & Age: October 21, 2001

• Phone Number: 0915-344-5118 • Email: mjragon21@gmail.com

• Location: Barangay Kaypian, San Jose del Monte Bulacan

• GitHub: https://github.com/mjragon21

• Website: https://portfolio-react-alpha-swart.vercel.app/



Your Future Employee, Michael James Angelo Ragon