ENSF 614

FINAL PROJECT

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Use Case Scenarios

Select Movie:

The Home Page has a number of options – <u>The user can login</u> as a registered user, <u>sign up</u> to be a registered user, or <u>continue as a guest</u>

The user either logs in or continues as a guest.

<u>The user</u> can <u>search</u> for the movie he wants on the Home page and when he finds the one he wants, <u>The user</u> can click on the "<u>Buy Tickets"</u> button associated with the movie banner.

After The user selects **Buy Tickets**, the system proceeds to the "My Tickets" page

Select Theatre:

The user has either logged in or continues as a guest.

The user has clicked on the "Buy Tickets" button for the movie he wants to see.

The system takes <u>The user</u> to the "My Tickets" page which shows the <u>showtimes</u>, <u>locations</u> (<u>theatre</u>), <u>price</u>, available <u>seats</u>, and <u>offers</u> (if any).

The user selects the theatre location that he wishes to go to

Select Showtime:

The user has either logged in or continues as a guest.

The user has clicked on the "Buy Tickets" button for the movie he wants to see.

The system has taken <u>The user</u> to the "My Tickets" page which shows the <u>showtimes</u>, <u>locations</u> (theatre), price, available seats, and offers (if any).

The user selects the showtime that he wishes attend.

View Seat:

The user has either logged in or continues as a guest.

The user has clicked on the "Buy Tickets" button for the movie he wants to see.

The system has taken <u>The user</u> to the "My Tickets" page which shows the <u>showtimes</u>, <u>locations</u> (theatre), price, available <u>seats</u>, and <u>offers</u> (if any).

The user views the available seats for that specific theatre and showtime.

Select Seat:

The user has either logged in or continues as a guest.

<u>The user</u> has clicked on the "Buy Tickets" button for the <u>movie</u> he wants to see.

The system has taken <u>The user</u> to the "My Tickets" page which shows the <u>showtimes</u>, <u>locations</u> (<u>theatre</u>), <u>price</u>, available <u>seats</u>, and <u>offers</u> (if any).

The user views the available seats and then selects the specific seat he wants.

Confirm Selections:

After the user selects a movie, theatre, showtime and desired seat, the system asks the user to confirm selections. If the user chooses to proceed, the system indicates that the activity is complete and takes the user to the next step; else it takes the user back to the previous step if the user's choice is "not to proceed".

Checkout/ Make Payment:

After the <u>user confirms his selection</u>, the <u>user</u> has the option to <u>add another movie</u> to his <u>cart</u>, <u>increase/reduce the number</u> of <u>movie tickets</u>. The <u>user selects checkout</u> and <u>makes payment</u>, and the <u>system</u> proceeds to the <u>payment page</u>. The <u>user</u> is asked to enter his payment details which are transmitted to the <u>Billing Institution</u>.

Print/Email Receipt:

Once payment is confirmed by the <u>Billing Institution</u>, a <u>payment receipt is generated</u>. The <u>user</u> can choose to <u>send the receipt via email</u>. If the <u>user</u> chooses to <u>send the receipt via email</u>, the <u>system</u> will request the <u>user's email</u>. The <u>system communicates</u> with the <u>email server</u> which then <u>transmits</u> the receipt to the user's provided email.

Print/Email Ticket:

User is <u>logged in</u> as a registered user or is a guest.

From a <u>view</u> of <u>available movies</u>, <u>User selects</u> the <u>movie</u> he <u>wishes to see</u> and <u>presses</u> the "<u>Buy Tickets"</u> button.

User selects his desired theatre from a list of available theatres.

User <u>selects</u> his desired showtime from a list of available showtimes.

<u>User selects</u> his desired seat from a view of seats, which <u>indicate if they are available or not</u>.

User confirms his selections and checks out.

User makes a payment for his tickets.

<u>User</u> can <u>select</u> if he would like to <u>receive</u> his <u>tickets</u> <u>printed</u>, <u>emailed or both</u>.

The <u>system prints User's tickets</u> if he <u>selects printed/both</u>.

If <u>User</u> has <u>selected</u> <u>emailed/both</u>, the <u>system</u> will <u>prompt</u> <u>User</u> for his <u>email</u> if he is a <u>guest</u>.

The <u>system</u> <u>emails</u> <u>User's</u> <u>tickets</u> if he selects <u>emailed/both</u>.

Register User:

<u>User selects</u> the <u>option</u> to <u>register user</u> from the <u>Home Page</u>.

The <u>system</u> asks <u>User</u> to <u>input</u> his <u>email</u>, <u>name</u>, a <u>password</u>, <u>address</u> and <u>credit/debit card information</u>. <u>User inputs</u> this <u>information</u>.

The <u>system</u> sends <u>User</u> an <u>email confirming his registration</u>.

Login:

<u>User</u> selects the <u>option</u> to <u>login</u> from the <u>Home Page</u>.

The system asks User his email and password. User inputs this information.

The <u>system changes</u> the <u>view</u> of the <u>Home Page</u> to that of a <u>registered user</u>, and <u>loads User's</u> information.

Cancel Ticket:

<u>User selects</u> the <u>option</u> to <u>cancel</u> <u>ticket</u> from the <u>Home Page</u>.

The <u>system asks</u> <u>User</u> for his <u>ticket number</u>. <u>User inputs</u> the <u>information</u>.

The <u>system</u> <u>checks</u> if the <u>show</u> is in less than <u>72 hours</u>.

If the show is less than 72 hours, displays error that ticket can't be cancelled.

If the <u>show</u> is not in less than <u>72 hours</u>, the <u>system checks</u> if the <u>ticket</u> was <u>purchased</u> by a <u>registered</u> user.

If the <u>ticket</u> was <u>purchased</u> by a <u>registered user</u>, the <u>system</u> asks <u>User</u> to <u>confirm</u> the <u>cancellation</u>. <u>User</u> confirms it.

If the <u>ticket</u> was not <u>purchased</u> by a <u>registered user</u>, the <u>system</u> <u>displays a warning</u> that <u>User</u> will only <u>receive</u> a <u>credit</u> valid for <u>one year</u> with an <u>administration fee</u> of 15%. The <u>system</u> asks <u>User</u> to <u>confirm</u> his <u>cancellation</u> and <u>User confirms it</u>.

Receive Movie News:

The system sends movie news to User's email.

The system displays movie news to User on the Home Page as a notification if User is logged in.

Candidate Object List:

The user

movie

Seats

showtime

theatre

receipt

tickets

e-mail

billing institution

payment

movie news