Network Blueprint

Switches & Routers   Wireless AP   Load Balancers   Infoblox   WAN Accelerators

Error / Log Monitoring

- ArcSight
- IPSoft (via Syslogs)
- Spectrum (via SNMP traps)

Performance Monitoring

- IPSoft (via Syslogs)
- eHealth
- eHealth
- N/A

Stateful Monitoring

- IPSoft
- Spectrum

Capacity

- eHealth
- eHealth
- N/A

Event Management

BPPM: Some Spectrum alerts generate tickets via BPPM (not including ones monitored by IPSoft)

IPSoft: Alerting via IPSoft eBonding and ticketing.

Legend:
- (Cross Platform Monitoring)
- (Platform Specific Monitoring)
- (Incomplete Monitoring)
- (Non-Existent Monitoring)
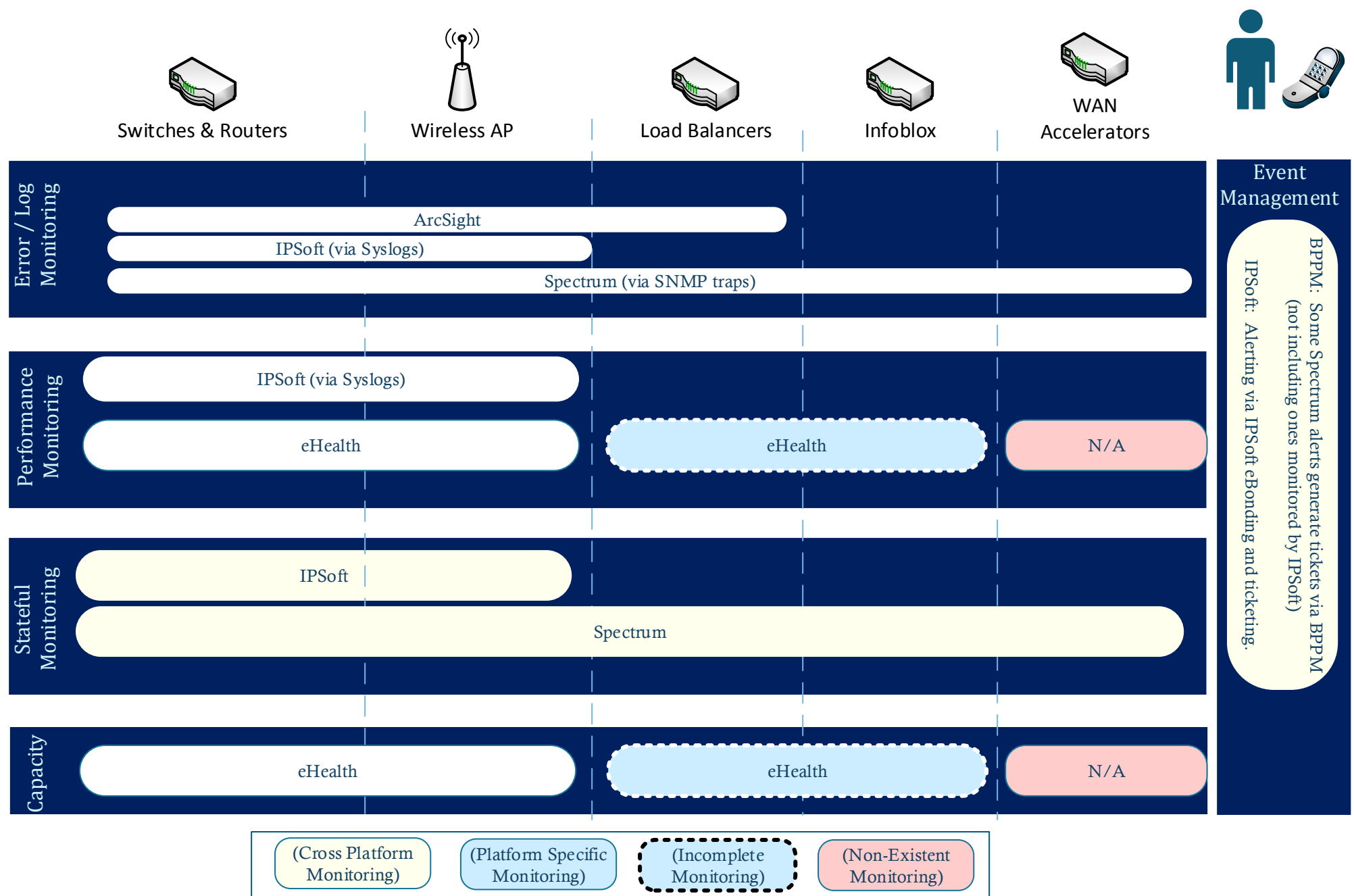

Ticketing:
ArcSight and eHealth are not performing any event generation through a standard ticketing system

eHealth:

- BANDWIDTH UTILIZATION AND LATENCY THRESHOLD EXCEEDED
- CPU UTILIZATION AND LATENCY THRESHOLD EXCEEDED
- MEMORY UTILIZATION AND LATENCY THRESHOLD EXCEEDED
- QOS VOICE EF CLASS THRESHOLD EXCEEDED
- QOS CLASS DROPPED PACKET THRESHOLD EXCEEDED
- INTERFACE ERROR THRESHOLD EXCEEDED
- DISCARDED FRAMES THRESHOLD EXCEEDED

BPPM Events:

- Hardware traps
- Vendor specific traps
- Threshold alerting