

Group Discussion

Discussion - * Talking about a topic in Detail.

Group - * GD is a process in which we have to talk, Discussion interact and make an impression on one or more than one person.

* It doesn't involve only speaking, it also involves listening to what others are saying.

* It is a good practice to compliment what someone just said and extend upon it.

* It is systematic. Everyone in group should speak one by one and everyone should contribute something new about the topic everytime they speak.

* It is purposeful & Goal-oriented Activity

- We should not deviate from the main goal/purpose of topic.

- The conclusion is only said by the person who speaks at the end.

- GD should end on a positive note.

Importance of GD:-

→ Problem Solving - * Problem given to us will be

a boiling ~~topi~~ / serious topic
our points should be problem solving, not problem creating

→ Decision Making - We are judged on our responses and statements.

→ Personality Assessment - Appearance, first impressions

Characteristics of successful GrD:

- ① Agreement of Group Goals.
- ② Goal oriented Interaction
- ③ Agreement on Procedures → have reasons to agree with someone's statement
- ④ Cooperative and Friendly Atmosphere. → gives +ve rxn to others
→ facial exp
→ body lang
- ⑤ Use Effective Communication Techniques → strategy
- ⑥ Equitable Distribution of Participation → let others speak, don't interrupt / contradict
- ⑦ Shared Leadership.

GD as a tool of Selection

1> Subject Knowledge \rightarrow ^{how you represent the knowledge} Logical, detailed, Analytical, Calculative (Figures), Facts, latest, comparative examples to show validity

2> Oral Communication

\rightarrow Listening Skills

\rightarrow Language + vocabulary

\rightarrow Clarity of Expression \rightarrow don't give confusing expression/statements \rightarrow smile

\rightarrow Positive Speech attitudes

\rightarrow Clear Articulation \rightarrow no blabbering, stuttering, be composed & fluent with pronunciation

\rightarrow Non-Verbal Cues \rightarrow Non verbal communication types

3> Leadership

\rightarrow Initiative \rightarrow who is taking more initiative \rightarrow Persuasiveness \rightarrow art of convincing not manipulating

\rightarrow Analysis \rightarrow How you analyse subject & team members \rightarrow Motivation

\rightarrow Assertiveness

\rightarrow Self confidence \rightarrow How you are sitting & acting

\rightarrow Objectivity \rightarrow is your goal your own words or team words

\rightarrow Patience & Composure \rightarrow do not interrupt \rightarrow let other's finish speaking.

4> Team Management

\rightarrow Adaptability \rightarrow adapt to surroundings even you are uncomfortable don't complain

\rightarrow Positive attitude

\rightarrow Cooperation \rightarrow cooperate with others, don't argue

\rightarrow Coordination \rightarrow who is ready to speak one after another \rightarrow who is kept as backup.

tangible = smt we can touch

intangible = smt we feel.

Unit - III

Technical Communication

Technical writing:-

- * Occupational Paper
 - * Research Papers
 - * Conference Papers
 - * Key note speech
 - * Article writing
 - * Technical document in Specific writing.
- 5 internationally published = Phd
- 5 Research paper, 5 Article Published = Semi Phd

Objective of technical writing:-

- * Data should be of quality & have clear and organized information (previous to recent in report), also should have evidence to prove originality.
- * To make decisions → ease decision making → conclusion.
- * Fulfill the needs of society → socially useful.
- * To motivate the employees and raise their morale professionally.
- * To give instructions to the subordinates
- * To make request, give suggestions & order.

- * To project image & goodwill.
- * To communicate with Government officials.
- * To give concreteness to rules & regulation followed.
 → legal proof
- * To document information for future use.
- * To validate plans and decision.
- * For receiving feedback.
- * To receive constructive feedback.

Difference Between:

General Writing

Technical Writing

Content

Official → practical } Amalgamation
unofficial → imaginative } of both

official / professional
factual / straight forward

Style

Informal style and approach

Formal approach / Mostly
formats have a fixed style

Flow of
information

No flow or pattern of
information

Info regulated as per
need, follows a set pattern

Nature

It may be partial & subjective.

Impartial and objective

Language & voice

Simple language, 1st person

Passive (3rd person) Vocab.
the graphs, flowcharts, pie charts
illustrates.