

PROFILE

Address:

Green road, Panthapath, Dhaka,Bangladesh

Contact:

Phone: +88 01572491828 Phone: +88 01854718767

Email: mk.rabbani.cse @gmail.com

HOBBIES

- 1. Reading Technical and Subjective Magazines and Research Papers.
- 2. Watching Discovery Channel to learn things for professional and personal life.
- 3. Travel and Playing.

Personal Details:

Father's Name: Md. Belal Ahamed Mother's Name: Mst. Morium Begum

Date of Birth: 01/01/1998

Gender: Male

Marital Status: Bachelor

Nationality: Bangladeshi by birth

Religion: Islam (Sunni)

Permanent Address: Jamalpur, Post: Palashbari, Thana: Palashbari, District: Gaibandha, Bangladesh.

MK.RABBANI

EDUCATION

B.Sc. in Computer Science & Engineering

Result: 3.17/4.00 Passing Year: 2020 Dhaka City College

National University Of Bangladesh

Higher Secondary Certificate (HSC)

Group: Science Result: 4.50/5.00 Passing Year: 2016

Palashbari Govt. College, Palashbari, Gaibandha

Secondary School Certificate (Dakhil)

Group: Science Result: 5.00/5.00 Passing Year: 2013

Palashbari Senior Fazil Madrasha, Palashbari, Gaibandha

WORK EXPERIENCES

1. Eshikhon.com (IT Training center)

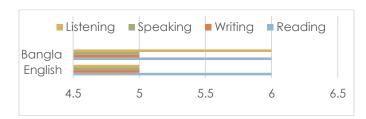
Designation: Senior Technical Executive Department: Technical & Support sector Job Location: Panthapath, Dhaka Time Period: February 2021 to Till now

Job Duties and Responsibilities: Technical & Customer Support.

Responsibility:

- Check social media & received call to find out the customer problem.
- Support Trainer
- Freelancing support provide
- > Ensure the complaint & deliver report.
- Responsible for implementation & Documentation work
- > Ensure the customer to solve the problem.
- Investigating the technical sector.
- > Review, the customer problem in general meeting.
- > Solved the problem by teamwork.
- Maintain the leadership & team work
- Collect team problem & represent in office meeting
- Monitor teamwork & make report.
- Keeping up to date with relevant scientific and technical development.
- Deal with customer.
- Complete everyday task.
- > Developed and maintain support system.
- > Generating and implementing new idea.
- Analyses The team Work (Time maintain, Team issue,
- Support issue).
- To perform this related job for example ensured Technical & Customer Support.

Language Skills:



Skills:

- C, C++, HTML5, CSS(Tailwind, Bootstrap), JS(Typescript, React JS)
- Junior Web Designer
- Software Installer
- Communicating by Email and other online media.
- Skilled in MS Word & Office Package

My Demo Work:

- . Service Page (Html, CSS)
- . Online School (Html, CSS)
- . Online Gadgets (Html.CSS)
- . My Banking (Html, CSS, JS)

Personality:

Honest, Punctual, Non-Alcoholic.

Thesis and Project works:

Computer Science & Engineering

Year: 2022

Topic: Hardware (Barrier Tracker Self Reactive Car) Using C & C++

Fields of Specialization:

- Web Designer
- Technology
- Communication
- Research and Development
- Product Development

References:

Ms Shirin Akter

Designation: Lecturer Department: CSE

Institute: Dhaka City College

Cell: 01680365215

Signature:

Faul _

Date: 12.12.2023