

Muthukumar Kadhivel

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Analytical | Discipline | Learner | Responsible | Strategic

CAREER PROFILE

- 16 years of IT experience as SME/Analyst/Developer in analysis, design, development, maintenance, and support for Mainframe applications.
- 13 years of Domain Experience in Payment & Financial Services sector.
- 3 years of Domain Experience in Life Insurance.
- Completed my Master of Science in Data Sciences degree at Bellevue University Omaha, NE.

SKILLS AND TECHNOLOGIES

Languages: MVS Assembler, COBOL, Python, R, CICS, REXX

Databases: VSAM, DB2

Operating System: MVS, DOS, Windows

Tools: Intertest, File Master, File Aid, Expeditor, Endeavor, JCL, CA7, SPUFI, IDCAMS, INFOMAN, MS Office, One Note, InfoPath, Eclipse, Anaconda, Jupyter Notebook, R Studio, PyCharm

WORK EXPERIENCE

Fiserv Inc.	<i>Omaha, USA</i>
Application Analyst (Fiserv Issuing)	<i>Oct 2020 – Till Now</i>
Infosys Ltd.	<i>Omaha, USA</i>
Onshore Lead (Client - Fiserv Inc.)	<i>Oct 2016 – Oct 2020</i>
Accenture Pvt. Ltd.	<i>Omaha, USA</i>
Onshore Lead (Client – Fiserv Inc.)	<i>May 2016 – Oct 2016</i>
Accenture Pvt. Ltd.	<i>Chennai, India</i>
Offshore Lead (Client – Fiserv Inc.)	<i>Sep 2010 – May 2016</i>
CSC India Pvt. Ltd.	<i>Hyderabad, India</i>
Application Developer (Cyberlife)	<i>Jul 2007 – Sep 2010</i>

EDUCATION

Bellevue University	<i>Omaha, USA</i>
Master of Science in Data Sciences CGPA-4.00/4.00	<i>Aug 2021 – Jun 2023</i>
National Institute of Technology	<i>Tiruchirappalli, India</i>
Bachelor of Technology in EEE CGPA-7.73/10.00	<i>Jun 2003 – May 2007</i>

PROJECTS

Fiserv Issuing (Fiserv Inc.)

- SME for Common Onlines & ODS applications and involved in both design and maintenance of the project.
- Interacting with team members of both mainframe applications and web applications and developing new retrieval and update services.
- Develop designs based on the high-level requirements from the Business team.
- Continuously strive to enhance and maintain existing applications based on client incidents.

FDC Issuing (Infosys Ltd.)

FDC Issuing (Accenture Pvt. Ltd.)

- Worked as Onshore Lead & Coordinator for Common Onlines & ODS application.
- Worked as Offshore Lead for a 10-member team and made sure the deliverables were right on time and high quality.
- As both onshore and offshore lead has been involved in every deliverable that is delivered to the client and made sure there are no functional/technical issues and followed standards.

Cyberlife (CSC India Pvt. Ltd)

- Worked on many major enhancements and SPRs (System Problem Requests) that are reported by the clients to be included in the base version.
- QTF (Quality Task Force) reviewer in the project and delivered excellent results without external defects.
- Was onsite (Dallas, USA) during the period of July 2008 – October 2008 and carried out the role of the onsite coordinator during that phase.