

The system should support at least the following key aspects.

1. Support and manage different types of users and user profiles and preferences (i.e. system admin, manager, staff, customer etc.).
2. Support the management of cinema rooms, seats (e.g. seat capacity and seat map), and the allocation of movie sessions to cinema rooms.
3. Support the process of purchasing and issuing tickets for a movie session. This process should also include seat selection and allocation. Note that there are different kinds of tickets such as adult, child, student, senior, etc. Seat allocation can be automated based on user preferences. Customer can also pre-purchase food and drinks.
4. Support the customers to submit their review and rating based on their experience at the cinema.
5. Support the management and process of gaining and redeeming loyalty points.
6. Generate different kind or relevant reports for cinema managers.

Customer	User Account	User Profile	Tickets	Cinema Room	Seats
Create					
Retrieve					
Update					
Delete/Suspend					
Search					

Customer	Movie Screening	Food	Reports	Ratings	Review	Loyalty points
Create						
Retrieve						
Update						
Delete/Suspend						
Search						

## **27 User Stories**

<b>Cinema Manager</b>	User Account	User Profile	Tickets	Cinema Room	Seats
Create					
Retrieve					
Update					
Delete/Suspend					
Search					

<b>Cinema Manager</b>	Movie Screening	Food	Reports	Ratings	Review	Loyalty points
Create						
Retrieve						
Update						
Delete/Suspend						
Search						

## **16 User Stories**

<b>Cinema Owner</b>	User Account	User Profile	Tickets	Cinema Room	Seats
Create					
Retrieve					
Update					
Delete/Suspend					
Search					

<b>Cinema Manager</b>	Movie Screening	Food	Reports	Ratings	Review	Loyalty points
Create						
Retrieve						
Update						
Delete/Suspend						
Search						

### **39 User Stories**

User Admin	User Account	User Profile	Tickets	Cinema Room	Seats
Create					
Retrieve					
Update					
Delete/Suspend					
Search					

User Admin	Movie Screening	Food	Reports	Ratings	Review	Loyalty points
Create						
Retrieve						
Update						
Delete/Suspend						
Search						

## 55 User Stories