



## ABOUT ME

A passionate techie with over **9 years** of experience in delivering enterprise software solutions under various capacities such technical consultant, **onsite coordinator** at client site (United Kingdom) and **scrum master**.

## EDUCATION

### Bachelor of Engineering

Visvesvariah Technological University 2002-2006  
Bangalore, India

## AWARDS

IBM LAB SERVICES AWARD  
2015 & 2016

IBM MANAGER'S CHOICE  
AWARD  
2014

## SKILLS

Java 8   Restful Webservice

Apache ActiveMQ   Spring Boot

Hibernate   Github   Jenkins

Docker with Kubernetes

# MITHUN KANNOTH

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## CAREER OBJECTIVE

To associate with an organization where I can utilize my expertise to the best of my ability.

## WORK EXPERIENCE

**Technical Lead | Optum Global Solutions Ltd | Bangalore**  
June 13 2018 onwards

Chatbot Application for Health Insurance Domain

Description: Its application that enables the insurance agents to respond to queries of the end client regarding their insurance policy such as coverage, deductibles etc to deliver hassle free customer service.

### Responsibilities

- Working with the Business Analyst to give technical insights on features that can be delivered for a release.
- Helping BAs to break down the features into business functional user stories.
- Highlight any risks or dependency to the Scrum Master/PO related to features or user stories.
- Track the user stories and deliver them in a timely manner.

## **Self Employed – Business Owner**

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### **Project: Personal Independence Payment**

## **Self Employed – Business Owner**

June 01 2016 to June 11 2018

Ran successfully online travel business for 2 years.

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## **Onsite Coordinator & Technical Lead | IBM India Pvt Ltd |Bangalore**

Nov 2, 2011 to Jul 19 2016

**Description:** Personal Independence Payment - PIP is designed to replace the age old Disability Living Allowance System (DLA). PIP being developed on java/j2ee platform and designed to be simpler and robust application keeping configurability in mind to accommodate the ever changing government laws.

### **Duties/Responsibilities:**

- Tech Lead in numerous projects including onsite lead for one of our clients Department of Workers and Pensions, UK.
- Gathering the client's requirement, estimating, development and unit testing of the modules.
- Working closely with Problem Analysts, Business Analysts & Offshore development team, providing the necessary inputs required by them to carry out with their work.
- Supervising production support by managing production defects, managing code releases, tracking the deliverables such as defects, CRs with the offshore/onshore development team and provide weekly update to clients on the progress.
- Proof of Concepts to showcase the feasibility of modules for potential customers according to their requirement.
- Estimate the resources and participants needed to achieve project goals
- Highlighting any risks/contingencies wrt the release or customer requirement implementation and giving them a solution.
- Screening the incidents/tasks raised by the end user and provide work around and delegate it to dev if it requires a code fix.

**Project: Aadhaar –  
UIDAI (Unique  
Identification Authority  
of India)**

**Senior Developer | Mindtree India Pvt Ltd | Bangalore**  
Apr 5, 2010 to Oct 24, 2011

**Description:** The UIDAI has been setup by the Government of India with a mandate to issue Unique Identification numbers (UID Numbers) to all the residents in the country. UIDAI proposes to create a platform to enroll the residents of the country, issue UID Numbers. These numbers may then be used for authentication.

**Responsibilities:**

- Designed and Implemented Login Functionality for Application.
- Made the application secured implementing it as HTTPS and checked the security vulnerabilities using APPScan, and introduced security implementation based on its recommendation using OWASP principles such as XSS filters CSRF filters etc..
- Developed framework for the Rest Services using Apache CXF and in association with Spring Integration.
- Integrated the application with external Application over the JMS Topic over SSL
- Designed and Implemented data purging mechanism using thread pools using java executor service framework.
- Designed and implemented the mechanism to restart application services from UI

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**Project: Pathways  
Healthcare Scheduling  
and Horizon Surgical  
Manager**

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**Software Engineer | Keane India Pvt Ltd | Bangalore**  
Jan15, 2007 to April 15, 2009

**Description:** Pathways Healthcare Scheduling and Horizon Surgical Manager (PHS- HSM) is an application dedicated to the optimal usage of the resources both human as well as equipments used in a healthcare institution such as hospitals for delivering best services for patients in USA

### **Responsibilities:**

- Enhancing the existing application as per the client request.
- Preparation of Impact Analysis document and Test Cases using Junits.
- Own the delivery of an entire piece of a system or application.
- Debugging and fixing systems and applications issues reported by customers through various notification mechanisms.