

### **ABOUT ME**

A passionate techie with over 10 years of experience in delivering enterprise software solutions under various capacities such technical consultant, onsite coordinator at client site (United Kingdom) and scrum master.

#### **EDUCATION**

### **Bachelor of Engineering**

Visvesvariah Technological University 2002-2006 Bangalore, India

#### **AWARDS**

IBM LAB SERVICES AWARD 2015 & 2016

IBM MANAGER'S CHOICE AWARD 2014

### **SKILLS**

Java 8 Restful Webservice

Apache ActiveMQ Spring Boot

Hibernate Github Jenkins

Docker with Kubernetes

**Apache Tomcat** 

### MITHUN KANNOTH

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### **CAREER OBJECTIVE**

To associate with an organization where I can utilize my expertise to the best of my ability.

#### **WORK EXPERIENCE**

Technical Lead | Optum Global Solutions Ltd | Bangalore June 13 2018 onwards

Chatbot Application for Health Insurance Domain

Description: Its application that enables the insurance agents to respond to queries of the end client regarding their insurance policy such as coverage, deductibles etc to deliver hassle free customer service.

### Responsibilities

- Working with the Business Analyst to give technical insights on features that can be delivered for a release.
- Helping BAs to break down the features into business functional user stories.
- Highlight any risks or dependency to the Scrum Master/PO related to features or user stories.
- Work on the user stories and deliver them in a timely manner.

# Project: Automated Fault Management (AFM)

# Technical Consultant | Collabera Technologies Pvt Ltd | Bangalore

June 23 2017 to April 11 2018

Client: Cisco Systems India Pvt Ltd

Description: AFM is a web application hosted in client network that collects the syslog messages from Cisco devices hosted by the client that alerts any fault in the device by raising an alarm. The admin uses this application to monitor the devices that got faulty and helps him to take appropriate action before it impacts the business of the client.

### Responsibilities

- Designed and Implemented Login Functionality for Application.
- Made the application secured implementing it as HTTPS and checked the security vulnerabilities using APPScan, and introduced security implementation based on its recommendation using OWASP principles such as XSS filters CSRF filters etc..
- Developed framework for the Rest Services using Apache CXF and in association with Spring Integration.
- Integrated the AFM application with external Application over the JMS Topic over SSL connection to collect syslog messages and forward it to the UDP port for further syslog message processing.
- Designed and Implemented data purging mechanism using thread pools using java executor service framework.
- Designed and implemented the mechanism to restart application services from UI
- Designed and implemented a process to collect the syslog metrics on hourly basis.

# Project: Personal Independence Payment

## Onsite Coordinator & Technical Lead | IBM India Pvt Ltd |Bangalore

Nov 2, 2011 to Jul 19 2016

Description: Personal Independence Payment - PIP is designed to replace the age old Disability Living Allowance System (DLA). PIP being developed on java/j2ee platform and designed to be simpler and robust application keeping configurability in mind to accommodate the ever changing government laws.

### Responsibilities:

- Tech Lead in numerous projects including onsite lead for one of our clients Department of Workers and Pensions, UK.
- Gathering the client's requirement, estimating, development and unit testing of the modules.
- Working closely with Problem Analysts, Business Analysts & Offshore development team, providing the necessary inputs required by them to carry out with their work.
- Supervising production support by managing production defects, managing code releases, tracking the deliverables such as defects, CRs with the offshore/onshore development team and provide weekly update to clients on the progress.
- Proof of Concepts to showcase the feasibility of modules for potential customers according to their requirement.
- Estimate the resources and participants needed to achieve project goals
- Highlighting any risks/contingencies wrt the release or customer requirement implementation and giving them a solution.
- Screening the incidents/tasks raised by the end user and provide work around and delegate it to dev if it requires a code fix.
- Provide the necessary information required by the offshore dev team to carry on with their work efficiently to meet the customer agreed SLA.

Project: Aadhaar – UIDAI (Unique Identification Authority of India) **Senior Developer | Mindtree India Pvt Ltd | Bangalore** Apr 5, 2010 to Oct 24,2011

Description: The UIDAI has been setup by the Government of India with a mandate to issue Unique Identification numbers (UID Numbers) to all the residents in the country. UIDAI proposes to create a platform to enroll the residents of the country, issue UID Numbers. These numbers may then be used for authentication.

### Responsibilities:

- An active team member in an Scrum based development
- Break down requirement into tasks with time estimation
- Proactively identify and communicate issues
- Work in a team environment with other developers, designers, product managers, business analysts
- Guiding junior engineers

Project: Saudi EDI (Kingdom of Saudi Arabia)

System Analyst | Crimsonlogic India Pvt Ltd | Bangalore June 05, 2009 to Mar 31,2010

Description: It is an E-Govt Services web based application used by the Trade/Logistics Dept of Saudi Arabia for enabling smooth import and export of goods.

### Responsibilities:

- Interacting with the client as part of requirements gathering.
- Enhancing the existing application as per the client request.
- Preparation of Impact Analysis document and Test Cases using Junits.
- Own the delivery of an entire module of a system or application.
- Debugging and fixing systems and applications issues reported by customers through various notification mechanisms.

Project: Pathways Healthcare Scheduling and Horizon Surgical Manager **Software Engineer | Keane India Pvt Ltd | Bangalore** Jan15, 2007 to April 15, 2009

Description: Pathways Healthcare Scheduling and Horizon Surgical Manager (PHS- HSM) is an application dedicated to the optimal usage of the resources both human as well as equipments used in a healthcare institution such as hospitals for delivering best services for patients in USA

### Responsibilities:

- Enhancing the existing application as per the client request.
- Preparation of Impact Analysis document and Test Cases using Junits.
- Own the delivery of an entire piece of a system or application.
- Debugging and fixing systems and applications issues reported by customers through various notification mechanisms.