

## Requirements Traceability Matrix

ID	Requirements Description	Business Need	Sprint Objective	Project Objective	Requested By	WBS Deliverable	Status
1	Initial Conversation and Point of Contact Form	Clients need to have an initial conversation to identify customer service need	To have 1/3 of functionality working with no major errors	To get all forms online and integrate client information to help communication	Client	Sprint 1	In Progress
2	Service Order Form	Clients need to fill in information on Customer Service	To have 1/3 of functionality working with no major errors	To get all forms online and integrate client information to help communication	Client	Sprint 1	In Progress
3	Auction Scheduling Form	Client needs to be able to schedule an Auction service	To have 1/3 of functionality working with no major errors	To get all forms online and integrate client information to help communication	Client	Sprint 1	In Progress
4	Move Form	Client needs to be able to fill in information on Customer Move	To have 1/3 of functionality working with no major errors	To get all forms online and integrate client information to help communication	Client	Sprint 1	In Progress
5	Move Scheduling Form	Client needs to be able to schedule a Move service	To have 1/3 of functionality working with no major errors	To get all forms online and integrate client information to help communication	Client	Sprint 1	In Progress
6	Auction Pick Up Form	Client needs to know where Auction items will be picked up	To have 1/3 of functionality working with no major errors	To get all forms online and integrate client information to help communication	Client	Sprint 1	In Progress
7	Completion Form	Gives a concise and complete summary of a Customer Service	To have 1/3 of functionality working with no major errors	To get all forms online and integrate client information to help communication	Client	Sprint 1	In Progress
8	Status Bar	Allow ease of navigation for employee use	To have 1/3 of functionality working with no major errors	To get all forms online and integrate client information to help communication	Client	Sprint 1	In Progress
9	Password Hashing	Provide extra security and protect company information	To have 1/3 of functionality working with no major errors	To get all forms online and integrate client information to help communication	Client	Sprint 1	In Progress
10	Ability to create reports	Client wants to create custom forms and print them out from Customer information	To have 1/3 of functionality working with no major errors	To get all forms online and integrate client information to help communication	Client	Sprint 1	In Progress
11	Customer Portal	Place where customer can log in and upload documents and photos	To have 1/3 of functionality working with no major errors	To get all forms online and integrate client information to help communication	Client	Sprint 1	In Progress
12	Better User Interface	A good looking UI will help the client find information easier	To have 1/3 of functionality working with no major errors	To get all forms online and integrate client information to help communication	Client	Sprint 1	In Progress