

Data Model

Missing data: security and reports

Security

- Login, password, last login, etc

Reports

- Warranty
- And other two based on what's there

Storyboard

Need a lot more

This one doesn't apply to the repair process

Should be from the time the customer walks in with a repair to when they leave

Website

Cust Reg

Should be as little scrolling as possible

Placeholders should have either ex or eg in them so the user can see an example of what they need to input

There is no validation

Cust info

Same criticisms as in the presentation

Customer Info should be a list of existing customers with a search function, when picking a customer, should have the option to add equipment

Eq Info

Take out the owner box;

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Eq Details

Should pick equipment first then it goes to details, basically keep views and remove the details page from the menu

Repairs

Doesn't come close to what needs to be done

Two repairs pages, one for sales rep first then technician

Sales

Find client and equipment and record repair

Date should be defaulted to today's date

Customer and equipment should be there, have status of repairs (in progress, complete, etc.)

Tech

Should have a list of open repairs in reverse chronological order, and from there should be able to pick one and it takes you to the tech screen

Be able to start and end time, what they did, what parts were used and the ability to switch the repair status to complete