



OL 6

ONTAP SAN Host

NetApp

June 26, 2020

This PDF was generated from https://docs.netapp.com/us-en/ontap-sanhost/hu_ol_610.html on June 26, 2020.
Always check docs.netapp.com for the latest.

Table of Contents

- OL 6 1
 - Using Oracle Linux 6.10 with NetApp ONTAP 1
 - Using Oracle Linux 6.9 with NetApp ONTAP 6
 - Using Oracle Linux 6.8 with NetApp ONTAP 12
 - Using Oracle Linux 6.7 with NetApp ONTAP 17
 - Using Oracle Linux 6.6 with NetApp ONTAP 23
 - Using Oracle Linux 6.5 with NetApp ONTAP 28
 - Using Oracle Linux 6.4 with NetApp ONTAP 33

OL 6

Using Oracle Linux 6.10 with NetApp ONTAP

Installing the Linux Unified Host Utilities

The NetApp Linux Unified Host Utilities software package is available on the [NetApp Support Site](#) in a 32-bit and 64-bit .rpm file. If you do not know which file is right for your configuration, use the [NetApp Interoperability Matrix Tool](#) to verify which one you need.

Installing the Linux Unified Host Utilities is strongly recommended, but not mandatory. The utilities do not change any settings on your Linux host. The utilities improve management and assist NetApp customer support in gathering information about your configuration.

Before you begin

If you have a version of Linux Unified Host Utilities currently installed you should upgrade it or, you should remove it and use the following steps to install the latest version.

1. Download the 32-bit or 64-bit Linux Unified Host Utilities software package from the [NetApp Support Site](#) to your host.
2. Use the following command to install the software package:

```
rpm -ivh netapp_linux_unified_host_utilities-7-1.x86_64
```

SAN Toolkit

The toolkit is installed automatically when you install the NetApp Host Utilities package. This kit provides the **sanlun** utility, which helps you manage LUNs and HBAs. The **sanlun** command returns information about the LUNs mapped to your host, multipathing, and information necessary to create initiator groups.

Example

In the following example, the **sanlun lun show command** returns LUN information.

```
# sanlun lun show all
controller(7mode/E-Series)/          device   host      lun
vserver(cDOT/FlashRay)  lun-pathname filename  adapter  protocol size  Product
-----
data_vserver            /vol/vol1/lun1 /dev/sdb  host16   FCP      120.0g  cDOT
data_vserver            /vol/vol1/lun1 /dev/sdc  host15   FCP      120.0g  cDOT
data_vserver            /vol/vol2/lun2 /dev/sdd  host16   FCP      120.0g  cDOT
data_vserver            /vol/vol2/lun2 /dev/sde  host15   FCP      120.0g  cDOT
```

SAN Booting

Before you begin

If you decide to use SAN booting, it must be supported by your configuration. You can use the [NetApp Interoperability Matrix Tool](#) to verify that your OS, HBA, HBA firmware and the HBA boot BIOS, and ONTAP version are supported.

1. Map the SAN boot LUN to the host.
2. Verify multiple paths are available.

Remember, multiple paths will only be available after the host OS is up and running on the paths.

3. Enable SAN booting in the server BIOS for the ports to which the SAN boot LUN is mapped.

For information on how to enable the HBA BIOS, see your vendor-specific documentation.

4. Reboot the host to verify the boot is successful.

Multipathing

For Oracle Linux 6.10 the `/etc/multipath.conf` file must exist, but you do not need to make specific changes to the file. Oracle Linux 6.10 is compiled with all settings required to recognize and correctly manage ONTAP LUNs.

To Enable ALUA Handler, perform the following steps:

1. Create a backup of the `initrd`-image.
2. Append the following parameter value to the kernel for ALUA and non-ALUA to work:
`rdloaddriver=scsi_dh_alua`

Example

```
kernel /vmlinuz-3.8.13-68.1.2.el6uek.x86_64 ro root=/dev/mapper/vg_ibmx3550m421096-  
lv_root rd_NO_LUKSrd_LVM_LV=vg_ibmx3550m421096/lv_root LANG=en_US.UTF-8  
rd_NO_MDSYSFONT=latacyrheb-sun16 crashkernel=256M KEYBOARDTYPE=pc KEYTABLE=us  
rd_LVM_LV=vg_ibmx3550m421096/lv_swap rd_NO_DM rhgb quiet rdloaddriver=scsi_dh_alua
```

3. Use the `mkinitrd` command to recreate the `initrd`-image.

Oracle 6x and later versions use either:

The command: `mkinitrd -f /boot/ initrd-"uname -r".img uname -r`

Or

The command: `dracut -f`

4. Reboot the host.
5. Verify the output of the `cat /proc/cmdline` command to ensure that the setting is complete.
You can use the `multipath -ll` command to verify the settings for your ONTAP LUNs.
There should be two groups of paths with different priorities. The paths with the higher priorities

are Active/Optimized, meaning they are serviced by the controller where the aggregate is located. The paths with the lower priorities are active but are non-optimized because they are served from a different controller. The non-optimized paths are only used when no optimized paths are available.

Example

The following example displays the correct output for an ONTAP LUN with two Active/Optimized paths and two Active/non-Optimized paths:

```
# multipath -ll
3600a09803831347657244e527766394e dm-5 NETAPP,LUN C-Mode
size=80G features='4 queue_if_no_path pg_init_retries 50 retain_attached_hw_handle'
hwhandler='1 alua' wp=rw
|+- policy='round-robin 0' prio=50 status=active
|  |- 0:0:26:37 sdje 8:384   active ready running
|  |- 0:0:25:37 sdik 135:64 active ready running
`+- policy='round-robin 0' prio=10 status=enabled
   |- 0:0:18:37 sdda 70:128 active ready running
   |- 0:0:19:37 sddu 71:192 active ready running
```

Note

Do not use an excessive number of paths to a single LUN. No more than 4 paths should be required. More than 8 paths might cause path issues during storage failures.

Recommended Settings

The Oracle Linux 6.10 OS is compiled to recognize ONTAP LUNs and automatically set all configuration parameters correctly.

The multipath.conf file must exist for the multipath daemon to start, but you can create an empty, zero-byte file using the command:

```
touch /etc/multipath.conf
```

The first time you create this file, you might need to enable and start the multipath services.

```
[root@jfs0 ~]# chkconfig multipathd on
[root@jfs0 ~]# /etc/init.d/multipathd start
```

There is no requirement to add anything directly to multipath.conf, unless you have devices that you do not want to be managed by multipath or you have existing settings that override defaults. You can add the following syntax to the multipath.conf file to exclude the unwanted devices.

Note

Replace the <DevId> with the WWID string of the device you want to exclude. Use the following command to determine the WWID:

```
blacklist {
    wwid <DevId>
    devnode "^(ram|raw|loop|fd|md|dm-|sr|scd|st)[0-9]*"
    devnode "^hd[a-z]"
    devnode "^cciss.*"
}
```

Example

In this example, sda is the local SCSI disk that we need to blacklist.

1. Run the following command to determine the WWID:

```
# /lib/udev/scsi_id -gud /dev/sda
360030057024d0730239134810c0cb833
```

2. Add this WWID to the blacklist stanza in the `/etc/multipath.conf`:

```
blacklist {
    wwid 360030057024d0730239134810c0cb833
    devnode "^(ram|raw|loop|fd|md|dm-|sr|scd|st)[0-9]*"
    devnode "^hd[a-z]"
    devnode "^cciss.*"
}
```

You should always check your `/etc/multipath.conf` file for legacy settings, especially in the defaults section, that may be overriding default settings.

The table below shows the critical `multipathd` parameters for ONTAP LUNs and the required values. If a host is connected to LUNs from other vendors and any of these parameters are overridden, they will need to be corrected by later stanzas in `multipath.conf` that apply specifically to ONTAP LUNs. If this is not done, the ONTAP LUNs may not work as expected. These defaults should only be overridden in consultation with NetApp and/or OS vendor and only when the impact is fully understood.

| Parameter | Setting |
|-------------------|---|
| detect_prio | yes |
| dev_loss_tmo | "infinity" |
| failback | immediate |
| fast_io_fail_tmo | 5 |
| features | "3 queue_if_no_path pg_init_retries 50" |
| flush_on_last_del | "yes" |

| Parameter | Setting |
|----------------------------|-----------------|
| hardware_handler | "0" |
| no_path_retry | queue |
| path_checker | "tur" |
| path_grouping_policy | "group_by_prio" |
| path_selector | "round-robin 0" |
| polling_interval | 5 |
| prio | "ontap" |
| product | LUN.* |
| retain_attached_hw_handler | yes |
| rr_weight | "uniform" |
| user_friendly_names | no |
| vendor | NETAPP |

Example

The following example shows how to correct an overridden default. In this case, the `multipath.conf` file defines values for `path_checker` and `detect_prio` that are not compatible with ONTAP LUNs.

If they cannot be removed because of other SAN arrays still attached to the host, these parameters can be corrected specifically for ONTAP LUNs with a device stanza.

```
defaults {
    path_checker readsector0
    detect_prio no
}
devices {
    device {
        vendor "NETAPP "
        product "LUN.*"
        path_checker tur
        detect_prio yes
    }
}
```

Known Problems and Limitations

There are no known issues for Oracle 6.10.

Note

For Oracle Linux (Red Hat compatible kernel) known issues, see the Known Issues section in the

corresponding [Red Hat Enterprise Linux release](#) documentation.

Release Notes

ASM Mirroring

ASM mirroring might require changes to the Linux multipath settings to allow ASM to recognize a problem and switch over to an alternate fail group. Most ASM configurations on ONTAP use external redundancy, which means that data protection is provided by the external array and ASM does not mirror data. Some sites use ASM with normal redundancy to provide two-way mirroring, normally across different sites. See [Oracle Databases on ONTAP](#) for further information.

Using Oracle Linux 6.9 with NetApp ONTAP

Installing the Linux Unified Host Utilities

The NetApp Linux Unified Host Utilities software package is available on the [NetApp Support Site](#) in a 32-bit and 64-bit .rpm file. If you do not know which file is right for your configuration, use the [NetApp Interoperability Matrix Tool](#) to verify which one you need.

Installing the Linux Unified Host Utilities is strongly recommended, but not mandatory. The utilities do not change any settings on your Linux host. The utilities improve management and assist NetApp customer support in gathering information about your configuration.

Before you begin

If you have a version of Linux Unified Host Utilities currently installed you should upgrade it or, you should remove it and use the following steps to install the latest version.

1. Download the 32-bit or 64-bit Linux Unified Host Utilities software package from the [NetApp Support Site](#) to your host.
2. Use the following command to install the software package:

```
rpm -ivh netapp_linux_unified_host_utilities-7-1.x86_64
```

SAN Toolkit

The toolkit is installed automatically when you install the NetApp Host Utilities package. This kit provides the `sanlun` utility, which helps you manage LUNs and HBAs. The `sanlun` command returns information about the LUNs mapped to your host, multipathing, and information necessary to create initiator groups.

Example

In the following example, the `sanlun lun show command` returns LUN information.


```
# sanlun lun show all
controller(7mode/E-Series)/
vserver(cDOT/FlashRay)  lun-pathname  device      host      lun
                        filename      adapter    protocol  size      Product
-----
data_vserver            /vol/vol1/lun1  /dev/sdb    host16    FCP        120.0g    cDOT
data_vserver            /vol/vol1/lun1  /dev/sdc    host15    FCP        120.0g    cDOT
data_vserver            /vol/vol2/lun2  /dev/sdd    host16    FCP        120.0g    cDOT
data_vserver            /vol/vol2/lun2  /dev/sde    host15    FCP        120.0g    cDOT
```

SAN Booting

Before you begin

If you decide to use SAN booting, it must be supported by your configuration. You can use the [NetApp Interoperability Matrix Tool](#) to verify that your OS, HBA, HBA firmware and the HBA boot BIOS, and ONTAP version are supported.

1. Map the SAN boot LUN to the host.
2. Verify multiple paths are available.

Remember, multiple paths will only be available after the host OS is up and running on the paths.

3. Enable SAN booting in the server BIOS for the ports to which the SAN boot LUN is mapped.

For information on how to enable the HBA BIOS, see your vendor-specific documentation.

4. Reboot the host to verify the boot is successful.

Multipathing

For Oracle Linux 6.9 the `/etc/multipath.conf` file must exist, but you do not need to make specific changes to the file. Oracle Linux 6.9 is compiled with all settings required to recognize and correctly manage ONTAP LUNs.

To Enable ALUA Handler, perform the following steps:

1. Create a backup of the `initrd`-image.
2. Append the following parameter value to the kernel for ALUA and non-ALUA to work:

`rdloaddriver=scsi_dh_alua`

Example

```
kernel /vmlinuz-3.8.13-68.1.2.el6uek.x86_64 ro root=/dev/mapper/vg_ibmx3550m421096-
lv_root rd_NO_LUKSrd_LVM_LV=vg_ibmx3550m421096/lv_root LANG=en_US.UTF-8
rd_NO_MDSYFONT=latacyrheb-sun16 crashkernel=256M KEYBOARDTYPE=pc KEYTABLE=us
rd_LVM_LV=vg_ibmx3550m421096/lv_swap rd_NO_DM rhgb quiet rdloaddriver=scsi_dh_alua
```

3. Use the `mkinitrd` command to recreate the `initrd`-image.

Oracle 6x and later versions use either:

The command: `mkinitrd -f /boot/ initrd-"uname -r".img uname -r`

Or

The command: `dracut -f`

4. Reboot the host.

5. Verify the output of the `cat /proc/cmdline` command to ensure that the setting is complete.

You can use the `multipath -ll` command to verify the settings for your ONTAP LUNs.

There should be two groups of paths with different priorities. The paths with the higher priorities are Active/Optimized, meaning they are serviced by the controller where the aggregate is located. The paths with the lower priorities are active but are non-optimized because they are served from a different controller. The non-optimized paths are only used when no optimized paths are available.

Example

The following example displays the correct output for an ONTAP LUN with two Active/Optimized paths and two Active/non-Optimized paths:

```
# multipath -ll
3600a09803831347657244e527766394e dm-5 NETAPP,LUN C-Mode
size=80G features='4 queue_if_no_path pg_init_retries 50 retain_attached_hw_handle'
hwhandler='1 alua' wp=rw
|+- policy='round-robin 0' prio=50 status=active
| |- 0:0:26:37 sdje 8:384 active ready running
| |- 0:0:25:37 sdik 135:64 active ready running
`+- policy='round-robin 0' prio=10 status=enabled
   |- 0:0:18:37 sdda 70:128 active ready running
   |- 0:0:19:37 sddu 71:192 active ready running
```

Note

Do not use an excessive number of paths to a single LUN. No more than 4 paths should be required. More than 8 paths might cause path issues during storage failures.

Recommended Settings

The Oracle Linux 6.9 OS is compiled to recognize ONTAP LUNs and automatically set all configuration parameters correctly.

The `multipath.conf` file must exist for the multipath daemon to start, but you can create an empty, zero-byte file using the command:

`touch /etc/multipath.conf`

The first time you create this file, you might need to enable and start the multipath services.

```
[root@jfs0 ~]# chkconfig multipathd on
[root@jfs0 ~]#/etc/init.d/multipathd start
```

There is no requirement to add anything directly to `multipath.conf`, unless you have devices that you do not want to be managed by multipath or you have existing settings that override defaults. You can add the following syntax to the `multipath.conf` file to exclude the unwanted devices.

Note

Replace the `<DevId>` with the WWID string of the device you want to exclude. Use the following command to determine the WWID:

```
blacklist {
    wwid <DevId>
    devnode "^(ram|raw|loop|fd|md|dm-|sr|scd|st)[0-9]*"
    devnode "^hd[a-z]"
    devnode "^cciss.*"
}
```

Example

In this example, `sda` is the local SCSI disk that we need to blacklist.

1. Run the following command to determine the WWID:

```
# /lib/udev/scsi_id -gud /dev/sda
360030057024d0730239134810c0cb833
```

2. Add this WWID to the blacklist stanza in the `/etc/multipath.conf`:

```
blacklist {
    wwid 360030057024d0730239134810c0cb833
    devnode "^(ram|raw|loop|fd|md|dm-|sr|scd|st)[0-9]*"
    devnode "^hd[a-z]"
    devnode "^cciss.*"
}
```

You should always check your `/etc/multipath.conf` file for legacy settings, especially in the defaults section, that may be overriding default settings.

The table below shows the critical `multipathd` parameters for ONTAP LUNs and the required values. If a host is connected to LUNs from other vendors and any of these parameters are overridden, they will need to be corrected by later stanzas in `multipath.conf` that apply specifically to ONTAP LUNs. If this is not done, the ONTAP LUNs may not work as expected. These defaults should only be overridden in

consultation with NetApp and/or OS vendor and only when the impact is fully understood.

| Parameter | Setting |
|----------------------------|---|
| detect_prio | yes |
| dev_loss_tmo | "infinity" |
| failback | immediate |
| fast_io_fail_tmo | 5 |
| features | "3 queue_if_no_path pg_init_retries 50" |
| flush_on_last_del | "yes" |
| hardware_handler | "0" |
| no_path_retry | queue |
| path_checker | "tur" |
| path_grouping_policy | "group_by_prio" |
| path_selector | "round-robin 0" |
| polling_interval | 5 |
| prio | "ontap" |
| product | LUN.* |
| retain_attached_hw_handler | yes |
| rr_weight | "uniform" |
| user_friendly_names | no |
| vendor | NETAPP |

Example

The following example shows how to correct an overridden default. In this case, the `multipath.conf` file defines values for `path_checker` and `detect_prio` that are not compatible with ONTAP LUNs.

If they cannot be removed because of other SAN arrays still attached to the host, these parameters can be corrected specifically for ONTAP LUNs with a device stanza.

```

defaults {
  path_checker readsector0
  detect_prio no
}
devices {
  device {
    vendor "NETAPP "
    product "LUN.*"
    path_checker tur
    detect_prio yes
  }
}

```

Known Problems and Limitations

| NetApp Bug ID | Title | Description | Bugzilla ID |
|-------------------------|--|--|-----------------------|
| 1082780 | Firmware dumps are observed occasionally on OL6.9 hypervisor with the QLE8362 card | During storage failover operations on OL6.9 hypervisor with QLE8362 card, the firmware dumps are observed occasionally. The firmware dumps might result in an I/O outage on the host which might go up to a thousand seconds. After the adapter completes the firmware dump, the I/O operation resumes in the normal manner. No further recovery procedure is required on the host. To indicate the firmware dump, the following message is displayed in the /var/log/message file: qla2xxx [0000:0c:00.3]-d001:3: Firmware dump saved to temp buffer (3/ffffc90008901000), dump status flags (0x3f). | 16039 |

Note

For Oracle Linux (Red Hat compatible kernel) known issues, see the Known Issues section in the corresponding [Red Hat Enterprise Linux release](#) documentation.

Release Notes

ASM Mirroring

ASM mirroring might require changes to the Linux multipath settings to allow ASM to recognize a problem and switch over to an alternate fail group. Most ASM configurations on ONTAP use external redundancy, which means that data protection is provided by the external array and ASM does not mirror data. Some sites use ASM with normal redundancy to provide two-way mirroring, normally across different sites. See [Oracle Databases on ONTAP](#) for further information.

Using Oracle Linux 6.8 with NetApp ONTAP

Installing the Linux Unified Host Utilities

The NetApp Linux Unified Host Utilities software package is available on the [NetApp Support Site](#) in a 32-bit and 64-bit .rpm file. If you do not know which file is right for your configuration, use the [NetApp Interoperability Matrix Tool](#) to verify which one you need.

Installing the Linux Unified Host Utilities is strongly recommended, but not mandatory. The utilities do not change any settings on your Linux host. The utilities improve management and assist NetApp customer support in gathering information about your configuration.

Before you begin

If you have a version of Linux Unified Host Utilities currently installed you should upgrade it or, you should remove it and use the following steps to install the latest version.

1. Download the 32-bit or 64-bit Linux Unified Host Utilities software package from the [NetApp Support Site](#) to your host.
2. Use the following command to install the software package:

```
rpm -ivh netapp_linux_unified_host_utilities-7-1.x86_64
```

SAN Toolkit

The toolkit is installed automatically when you install the NetApp Host Utilities package. This kit provides the `sanlun` utility, which helps you manage LUNs and HBAs. The `sanlun` command returns information about the LUNs mapped to your host, multipathing, and information necessary to create initiator groups.

Example

In the following example, the `sanlun lun show` command returns LUN information.

```
# sanlun lun show all
controller(7mode/E-Series)/
vserver(cDOT/FlashRay)  lun-pathname  device      host      lun
                        filename      adapter    protocol  size      Product
-----
data_vserver            /vol/vol1/lun1  /dev/sdb    host16    FCP        120.0g    cDOT
data_vserver            /vol/vol1/lun1  /dev/sdc    host15    FCP        120.0g    cDOT
data_vserver            /vol/vol2/lun2  /dev/sdd    host16    FCP        120.0g    cDOT
data_vserver            /vol/vol2/lun2  /dev/sde    host15    FCP        120.0g    cDOT
```

SAN Booting

Before you begin

If you decide to use SAN booting, it must be supported by your configuration. You can use the [NetApp Interoperability Matrix Tool](#) to verify that your OS, HBA, HBA firmware and the HBA boot BIOS, and ONTAP version are supported.

1. Map the SAN boot LUN to the host.
2. Verify multiple paths are available.

Remember, multiple paths will only be available after the host OS is up and running on the paths.

3. Enable SAN booting in the server BIOS for the ports to which the SAN boot LUN is mapped.

For information on how to enable the HBA BIOS, see your vendor-specific documentation.

4. Reboot the host to verify the boot is successful.

Multipathing

For Oracle Linux 6.8 the `/etc/multipath.conf` file must exist, but you do not need to make specific changes to the file. Oracle Linux 6.8 is compiled with all settings required to recognize and correctly manage ONTAP LUNs.

To Enable ALUA Handler, perform the following steps:

1. Create a backup of the `initrd`-image.
2. Append the following parameter value to the kernel for ALUA and non-ALUA to work:

```
rdloaddriver=scsi_dh_alua
```

Example

```
kernel /vmlinuz-3.8.13-68.1.2.el6uek.x86_64 ro root=/dev/mapper/vg_ibmx3550m421096-  
lv_root rd_NO_LUKSrd_LVM_LV=vg_ibmx3550m421096/lv_root LANG=en_US.UTF-8  
rd_NO_MDSYSFONT=latacyrheb-sun16 crashkernel=256M KEYBOARDTYPE=pc KEYTABLE=us  
rd_LVM_LV=vg_ibmx3550m421096/lv_swap rd_NO_DM rhgb quiet rdloaddriver=scsi_dh_alua
```

3. Use the `mkinitrd` command to recreate the initrd-image.

Oracle 6x and later versions use either:

The command: `mkinitrd -f /boot/ initrd-"uname -r".img uname -r`

Or

The command: `dracut -f`

4. Reboot the host.

5. Verify the output of the `cat /proc/cmdline` command to ensure that the setting is complete.

You can use the `multipath -ll` command to verify the settings for your ONTAP LUNs.

There should be two groups of paths with different priorities. The paths with the higher priorities are Active/Optimized, meaning they are serviced by the controller where the aggregate is located. The paths with the lower priorities are active but are non-optimized because they are served from a different controller. The non-optimized paths are only used when no optimized paths are available.

Example

The following example displays the correct output for an ONTAP LUN with two Active/Optimized paths and two Active/non-Optimized paths:

```
# multipath -ll  
3600a09803831347657244e527766394e dm-5 NETAPP,LUN C-Mode  
size=80G features='4 queue_if_no_path pg_init_retries 50 retain_attached_hw_handle'  
hwhandler='1 alua' wp=rw  
|-+- policy='round-robin 0' prio=50 status=active  
|  |- 0:0:26:37 sdje 8:384 active ready running  
|  |- 0:0:25:37 sdik 135:64 active ready running  
'-+- policy='round-robin 0' prio=10 status=enabled  
|  |- 0:0:18:37 sdda 70:128 active ready running  
|  |- 0:0:19:37 sddu 71:192 active ready running
```

Note

Do not use an excessive number of paths to a single LUN. No more than 4 paths should be required. More than 8 paths might cause path issues during storage failures.

Recommended Settings

The Oracle Linux 6.8 OS is compiled to recognize ONTAP LUNs and automatically set all configuration

parameters correctly.

The multipath.conf file must exist for the multipath daemon to start, but you can create an empty, zero-byte file using the command:

```
touch /etc/multipath.conf
```

The first time you create this file, you might need to enable and start the multipath services.

```
[root@jfs0 ~]# chkconfig multipathd on
[root@jfs0 ~]# /etc/init.d/multipathd start
```

There is no requirement to add anything directly to multipath.conf, unless you have devices that you do not want to be managed by multipath or you have existing settings that override defaults.

You can add the following syntax to the multipath.conf file to exclude the unwanted devices.

Note

Replace the <DevId> with the WWID string of the device you want to exclude. Use the following command to determine the WWID:

```
blacklist {
    wwid <DevId>
    devnode "^(ram|raw|loop|fd|md|dm-|sr|scd|st)[0-9]*"
    devnode "^hd[a-z]"
    devnode "^cciss.*"
}
```

Example

In this example, sda is the local SCSI disk that we need to blacklist.

1. Run the following command to determine the WWID:

```
# /lib/udev/scsi_id -gud /dev/sda
360030057024d0730239134810c0cb833
```

2. Add this WWID to the blacklist stanza in the /etc/multipath.conf:

```
blacklist {
    wwid 360030057024d0730239134810c0cb833
    devnode "^(ram|raw|loop|fd|md|dm-|sr|scd|st)[0-9]*"
    devnode "^hd[a-z]"
    devnode "^cciss.*"
}
```

You should always check your `/etc/multipath.conf` file for legacy settings, especially in the defaults section, that may be overriding default settings.

The table below shows the critical `multipathd` parameters for ONTAP LUNs and the required values. If a host is connected to LUNs from other vendors and any of these parameters are overridden, they will need to be corrected by later stanzas in `multipath.conf` that apply specifically to ONTAP LUNs. If this is not done, the ONTAP LUNs may not work as expected. These defaults should only be overridden in consultation with NetApp and/or OS vendor and only when the impact is fully understood.

| Parameter | Setting |
|----------------------------|---|
| detect_prio | yes |
| dev_loss_tmo | "infinity" |
| failback | immediate |
| fast_io_fail_tmo | 5 |
| features | "3 queue_if_no_path pg_init_retries 50" |
| flush_on_last_del | "yes" |
| hardware_handler | "0" |
| no_path_retry | queue |
| path_checker | "tur" |
| path_grouping_policy | "group_by_prio" |
| path_selector | "round-robin 0" |
| polling_interval | 5 |
| prio | "ontap" |
| product | LUN.* |
| retain_attached_hw_handler | yes |
| rr_weight | "uniform" |
| user_friendly_names | no |
| vendor | NETAPP |

Example

The following example shows how to correct an overridden default. In this case, the `multipath.conf` file defines values for `path_checker` and `detect_prio` that are not compatible with ONTAP LUNs.

If they cannot be removed because of other SAN arrays still attached to the host, these parameters can be corrected specifically for ONTAP LUNs with a device stanza.

```
defaults {
  path_checker readsector0
  detect_prio no
}
devices {
  device {
    vendor "NETAPP "
    product "LUN.*"
    path_checker tur
    detect_prio yes
  }
}
```

Known Problems and Limitations

There are no known issues for Oracle 6.8.

Note

For Oracle Linux (Red Hat compatible kernel) known issues, see the Known Issues section in the corresponding [Red Hat Enterprise Linux release](#) documentation.

Release Notes

ASM Mirroring

ASM mirroring might require changes to the Linux multipath settings to allow ASM to recognize a problem and switch over to an alternate fail group. Most ASM configurations on ONTAP use external redundancy, which means that data protection is provided by the external array and ASM does not mirror data. Some sites use ASM with normal redundancy to provide two-way mirroring, normally across different sites. See [Oracle Databases on ONTAP](#) for further information.

Using Oracle Linux 6.7 with NetApp ONTAP

Installing the Linux Unified Host Utilities

The NetApp Linux Unified Host Utilities software package is available on the [NetApp Support Site](#) in a 32-bit and 64-bit .rpm file. If you do not know which file is right for your configuration, use the [NetApp Interoperability Matrix Tool](#) to verify which one you need.

Installing the Linux Unified Host Utilities is strongly recommended, but not mandatory. The utilities do not change any settings on your Linux host. The utilities improve management and assist NetApp customer support in gathering information about your configuration.

Before you begin

If you have a version of Linux Unified Host Utilities currently installed you should upgrade it or, you should remove it and use the following steps to install the latest version.

1. Download the 32-bit or 64-bit Linux Unified Host Utilities software package from the [NetApp Support Site](#) Site to your host.
2. Use the following command to install the software package:

```
rpm -ivh netapp_linux_unified_host_utilities-7-1.x86_64
```

SAN Toolkit

The toolkit is installed automatically when you install the NetApp Host Utilities package. This kit provides the `sanlun` utility, which helps you manage LUNs and HBAs. The `sanlun` command returns information about the LUNs mapped to your host, multipathing, and information necessary to create initiator groups.

Example

In the following example, the `sanlun lun show command` returns LUN information.

```
# sanlun lun show all
controller(7mode/E-Series)/
vserver(cDOT/FlashRay)  lun-pathname  device
                        filename  host
                        adapter  protocol  lun
                        size      Product
-----
data_vserver            /vol/vol1/lun1  /dev/sdb  host16  FCP      120.0g  cDOT
data_vserver            /vol/vol1/lun1  /dev/sdc  host15  FCP      120.0g  cDOT
data_vserver            /vol/vol2/lun2  /dev/sdd  host16  FCP      120.0g  cDOT
data_vserver            /vol/vol2/lun2  /dev/sde  host15  FCP      120.0g  cDOT
```

SAN Booting

Before you begin

If you decide to use SAN booting, it must be supported by your configuration. You can use the [NetApp Interoperability Matrix Tool](#) to verify that your OS, HBA, HBA firmware and the HBA boot BIOS, and ONTAP version are supported.

1. Map the SAN boot LUN to the host.
2. Verify multiple paths are available.

Remember, multiple paths will only be available after the host OS is up and running on the paths.

3. Enable SAN booting in the server BIOS for the ports to which the SAN boot LUN is mapped.

For information on how to enable the HBA BIOS, see your vendor-specific documentation.

4. Reboot the host to verify the boot is successful.

Multipathing

For Oracle Linux 6.7 the `/etc/multipath.conf` file must exist, but you do not need to make specific changes to the file. Oracle Linux 6.7 is compiled with all settings required to recognize and correctly manage ONTAP LUNs.

To Enable ALUA Handler, perform the following steps:

1. Create a backup of the `initrd-image`.
2. Append the following parameter value to the kernel for ALUA and non-ALUA to work:
`rdloaddriver=scsi_dh_alua`

Example

```
kernel /vmlinuz-3.8.13-68.1.2.el6uek.x86_64 ro root=/dev/mapper/vg_ibmx3550m421096-  
lv_root rd_NO_LUKSrd_LVM_LV=vg_ibmx3550m421096/lv_root LANG=en_US.UTF-8  
rd_NO_MDSYSFONT=latacyrheb-sun16 crashkernel=256M KEYBOARDTYPE=pc KEYTABLE=us  
rd_LVM_LV=vg_ibmx3550m421096/lv_swap rd_NO_DM rhgb quiet rdloaddriver=scsi_dh_alua
```

3. Use the `mkinitrd` command to recreate the `initrd-image`.

Oracle 6x and later versions use either:

The command: `mkinitrd -f /boot/ initrd-"uname -r".img uname -r`

Or

The command: `dracut -f`

4. Reboot the host.
5. Verify the output of the `cat /proc/cmdline` command to ensure that the setting is complete.
You can use the `multipath -ll` command to verify the settings for your ONTAP LUNs.
There should be two groups of paths with different priorities. The paths with the higher priorities are Active/Optimized, meaning they are serviced by the controller where the aggregate is located. The paths with the lower priorities are active but are non-optimized because they are served from a different controller. The non-optimized paths are only used when no optimized paths are available.

Example

The following example displays the correct output for an ONTAP LUN with two Active/Optimized paths and two Active/non-Optimized paths:

```
# multipath -ll
3600a09803831347657244e527766394e dm-5 NETAPP,LUN C-Mode
size=80G features='4 queue_if_no_path pg_init_retries 50 retain_attached_hw_handle'
hwhandler='1 alua' wp=rw
|+- policy='round-robin 0' prio=50 status=active
| |- 0:0:26:37 sdje 8:384 active ready running
| |- 0:0:25:37 sdik 135:64 active ready running
`+- policy='round-robin 0' prio=10 status=enabled
  |- 0:0:18:37 sdda 70:128 active ready running
  |- 0:0:19:37 sddu 71:192 active ready running
```

Note

Do not use an excessive number of paths to a single LUN. No more than 4 paths should be required. More than 8 paths might cause path issues during storage failures.

Recommended Settings

The Oracle Linux 6.7 OS is compiled to recognize ONTAP LUNs and automatically set all configuration parameters correctly.

The multipath.conf file must exist for the multipath daemon to start, but you can create an empty, zero-byte file using the command:

```
touch /etc/multipath.conf
```

The first time you create this file, you might need to enable and start the multipath services.

```
[root@jfs0 ~]# chkconfig multipathd on
[root@jfs0 ~]# /etc/init.d/multipathd start
```

There is no requirement to add anything directly to multipath.conf, unless you have devices that you do not want to be managed by multipath or you have existing settings that override defaults. You can add the following syntax to the multipath.conf file to exclude the unwanted devices.

Note

Replace the <DevId> with the WWID string of the device you want to exclude. Use the following command to determine the WWID:

```
blacklist {
    wwid <DevId>
    devnode "^(ram|raw|loop|fd|md|dm-|sr|scd|st)[0-9]*"
    devnode "^hd[a-z]"
    devnode "^cciss.*"
}
```

Example

In this example, sda is the local SCSI disk that we need to blacklist.

1. Run the following command to determine the WWID:

```
# /lib/udev/scsi_id -gud /dev/sda
360030057024d0730239134810c0cb833
```

2. Add this WWID to the blacklist stanza in the `/etc/multipath.conf`:

```
blacklist {
    wwid 360030057024d0730239134810c0cb833
    devnode "^(ram|raw|loop|fd|md|dm-|sr|scd|st)[0-9]*"
    devnode "^hd[a-z]"
    devnode "^cciss.*"
}
```

You should always check your `/etc/multipath.conf` file for legacy settings, especially in the defaults section, that may be overriding default settings.

The table below shows the critical `multipathd` parameters for ONTAP LUNs and the required values. If a host is connected to LUNs from other vendors and any of these parameters are overridden, they will need to be corrected by later stanzas in `multipath.conf` that apply specifically to ONTAP LUNs. If this is not done, the ONTAP LUNs may not work as expected. These defaults should only be overridden in consultation with NetApp and/or OS vendor and only when the impact is fully understood.

| Parameter | Setting |
|----------------------|---|
| detect_prio | yes |
| dev_loss_tmo | "infinity" |
| failback | immediate |
| fast_io_fail_tmo | 5 |
| features | "3 queue_if_no_path pg_init_retries 50" |
| flush_on_last_del | "yes" |
| hardware_handler | "0" |
| no_path_retry | queue |
| path_checker | "tur" |
| path_grouping_policy | "group_by_prio" |
| path_selector | "round-robin 0" |
| polling_interval | 5 |

| Parameter | Setting |
|----------------------------|-----------|
| prio | "ontap" |
| product | LUN.* |
| retain_attached_hw_handler | yes |
| rr_weight | "uniform" |
| user_friendly_names | no |
| vendor | NETAPP |

Example

The following example shows how to correct an overridden default. In this case, the `multipath.conf` file defines values for `path_checker` and `detect_prio` that are not compatible with ONTAP LUNs.

If they cannot be removed because of other SAN arrays still attached to the host, these parameters can be corrected specifically for ONTAP LUNs with a device stanza.

```
defaults {
    path_checker readsector0
    detect_prio no
}
devices {
    device {
        vendor "NETAPP "
        product "LUN.*"
        path_checker tur
        detect_prio yes
    }
}
```

Known Problems and Limitations

There are no known issues for Oracle 6.7.

Note

For Oracle Linux (Red Hat compatible kernel) known issues, see the Known Issues section in the corresponding [Red Hat Enterprise Linux release](#) documentation.

Release Notes

ASM Mirroring

ASM mirroring might require changes to the Linux multipath settings to allow ASM to recognize a problem and switch over to an alternate fail group. Most ASM configurations on ONTAP use external redundancy, which means that data protection is provided by the external array and ASM does not

mirror data. Some sites use ASM with normal redundancy to provide two-way mirroring, normally across different sites. See [Oracle Databases on ONTAP](#) for further information.

Using Oracle Linux 6.6 with NetApp ONTAP

Installing the Linux Unified Host Utilities

The NetApp Linux Unified Host Utilities software package is available on the [NetApp Support Site](#) in a 32-bit and 64-bit .rpm file. If you do not know which file is right for your configuration, use the [NetApp Interoperability Matrix Tool](#) to verify which one you need.

Installing the Linux Unified Host Utilities is strongly recommended, but not mandatory. The utilities do not change any settings on your Linux host. The utilities improve management and assist NetApp customer support in gathering information about your configuration.

Before you begin

If you have a version of Linux Unified Host Utilities currently installed you should upgrade it or, you should remove it and use the following steps to install the latest version.

1. Download the 32-bit or 64-bit Linux Unified Host Utilities software package from the [NetApp Support Site](#) to your host.
2. Use the following command to install the software package:

```
rpm -ivh netapp_linux_unified_host_utilities-7-1.x86_64
```

SAN Toolkit

The toolkit is installed automatically when you install the NetApp Host Utilities package. This kit provides the **sanlun** utility, which helps you manage LUNs and HBAs. The **sanlun** command returns information about the LUNs mapped to your host, multipathing, and information necessary to create initiator groups.

Example

In the following example, the **sanlun lun show command** returns LUN information.

```
# sanlun lun show all
controller(7mode/E-Series)/      device      host      lun
vserver(cDOT/FlashRay)  lun-pathname filename  adapter  protocol  size  Product
-----
data_vserver            /vol/vol1/lun1  /dev/sdb  host16    FCP       120.0g  cDOT
data_vserver            /vol/vol1/lun1  /dev/sdc  host15    FCP       120.0g  cDOT
data_vserver            /vol/vol2/lun2  /dev/sdd  host16    FCP       120.0g  cDOT
data_vserver            /vol/vol2/lun2  /dev/sde  host15    FCP       120.0g  cDOT
```

SAN Booting

Before you begin

If you decide to use SAN booting, it must be supported by your configuration. You can use the [NetApp Interoperability Matrix Tool](#) to verify that your OS, HBA, HBA firmware and the HBA boot BIOS, and ONTAP version are supported.

1. Map the SAN boot LUN to the host.
2. Verify multiple paths are available.

Remember, multiple paths will only be available after the host OS is up and running on the paths.

3. Enable SAN booting in the server BIOS for the ports to which the SAN boot LUN is mapped.

For information on how to enable the HBA BIOS, see your vendor-specific documentation.

4. Reboot the host to verify the boot is successful.

Multipathing

For Oracle Linux 6.6 the `/etc/multipath.conf` file must exist, but you do not need to make specific changes to the file. Oracle Linux 6.6 is compiled with all settings required to recognize and correctly manage ONTAP LUNs.

To Enable ALUA Handler, perform the following steps:

1. Create a backup of the `initrd`-image.
2. Append the following parameter value to the kernel for ALUA and non-ALUA to work:

`rdloaddriver=scsi_dh_alua`

Example

```
kernel /vmlinuz-3.8.13-68.1.2.el6uek.x86_64 ro root=/dev/mapper/vg_ibmx3550m421096-  
lv_root rd_NO_LUKSrd_LVM_LV=vg_ibmx3550m421096/lv_root LANG=en_US.UTF-8  
rd_NO_MDSYSFONT=latacyrheb-sun16 crashkernel=256M KEYBOARDTYPE=pc KEYTABLE=us  
rd_LVM_LV=vg_ibmx3550m421096/lv_swap rd_NO_DM rhgb quiet rdloaddriver=scsi_dh_alua
```

3. Use the `mkinitrd` command to recreate the `initrd`-image.

Oracle 6x and later versions use either:

The command: `mkinitrd -f /boot/ initrd-"uname -r".img uname -r`

Or

The command: `dracut -f`

4. Reboot the host.

5. Verify the output of the `cat /proc/cmdline` command to ensure that the setting is complete.

You can use the `multipath -ll` command to verify the settings for your ONTAP LUNs.

There should be two groups of paths with different priorities. The paths with the higher priorities

are Active/Optimized, meaning they are serviced by the controller where the aggregate is located. The paths with the lower priorities are active but are non-optimized because they are served from a different controller. The non-optimized paths are only used when no optimized paths are available.

Example

The following example displays the correct output for an ONTAP LUN with two Active/Optimized paths and two Active/non-Optimized paths:

```
# multipath -ll
3600a09803831347657244e527766394e dm-5 NETAPP,LUN C-Mode
size=80G features='4 queue_if_no_path pg_init_retries 50 retain_attached_hw_handle'
hwhandler='1 alua' wp=rw
|+- policy='round-robin 0' prio=50 status=active
|  |- 0:0:26:37 sdje 8:384   active ready running
|  |- 0:0:25:37 sdik 135:64 active ready running
`+- policy='round-robin 0' prio=10 status=enabled
   |- 0:0:18:37 sdda 70:128 active ready running
   |- 0:0:19:37 sddu 71:192 active ready running
```

Note

Do not use an excessive number of paths to a single LUN. No more than 4 paths should be required. More than 8 paths might cause path issues during storage failures.

Recommended Settings

The Oracle Linux 6.6 OS is compiled to recognize ONTAP LUNs and automatically set all configuration parameters correctly.

The multipath.conf file must exist for the multipath daemon to start, but you can create an empty, zero-byte file using the command:

```
touch /etc/multipath.conf
```

The first time you create this file, you might need to enable and start the multipath services.

```
[root@jfs0 ~]# chkconfig multipathd on
[root@jfs0 ~]# /etc/init.d/multipathd start
```

There is no requirement to add anything directly to multipath.conf, unless you have devices that you do not want to be managed by multipath or you have existing settings that override defaults. You can add the following syntax to the multipath.conf file to exclude the unwanted devices.

Note

Replace the <DevId> with the WWID string of the device you want to exclude. Use the following command to determine the WWID:

```
blacklist {
    wwid <DevId>
    devnode "^(ram|raw|loop|fd|md|dm-|sr|scd|st)[0-9]*"
    devnode "^hd[a-z]"
    devnode "^cciss.*"
}
```

Example

In this example, sda is the local SCSI disk that we need to blacklist.

1. Run the following command to determine the WWID:

```
# /lib/udev/scsi_id -gud /dev/sda
360030057024d0730239134810c0cb833
```

2. Add this WWID to the blacklist stanza in the `/etc/multipath.conf`:

```
blacklist {
    wwid 360030057024d0730239134810c0cb833
    devnode "^(ram|raw|loop|fd|md|dm-|sr|scd|st)[0-9]*"
    devnode "^hd[a-z]"
    devnode "^cciss.*"
}
```

You should always check your `/etc/multipath.conf` file for legacy settings, especially in the defaults section, that may be overriding default settings.

The table below shows the critical `multipathd` parameters for ONTAP LUNs and the required values. If a host is connected to LUNs from other vendors and any of these parameters are overridden, they will need to be corrected by later stanzas in `multipath.conf` that apply specifically to ONTAP LUNs. If this is not done, the ONTAP LUNs may not work as expected. These defaults should only be overridden in consultation with NetApp and/or OS vendor and only when the impact is fully understood.

| Parameter | Setting |
|-------------------|---|
| detect_prio | yes |
| dev_loss_tmo | "infinity" |
| failback | immediate |
| fast_io_fail_tmo | 5 |
| features | "3 queue_if_no_path pg_init_retries 50" |
| flush_on_last_del | "yes" |

| Parameter | Setting |
|----------------------------|-----------------|
| hardware_handler | "0" |
| no_path_retry | queue |
| path_checker | "tur" |
| path_grouping_policy | "group_by_prio" |
| path_selector | "round-robin 0" |
| polling_interval | 5 |
| prio | "ontap" |
| product | LUN.* |
| retain_attached_hw_handler | yes |
| rr_weight | "uniform" |
| user_friendly_names | no |
| vendor | NETAPP |

Example

The following example shows how to correct an overridden default. In this case, the `multipath.conf` file defines values for `path_checker` and `detect_prio` that are not compatible with ONTAP LUNs.

If they cannot be removed because of other SAN arrays still attached to the host, these parameters can be corrected specifically for ONTAP LUNs with a device stanza.

```
defaults {
    path_checker readsector0
    detect_prio no
}
devices {
    device {
        vendor "NETAPP "
        product "LUN.*"
        path_checker tur
        detect_prio yes
    }
}
```

Known Problems and Limitations

There are no known issues for Oracle 6.6.

Note

For Oracle Linux (Red Hat compatible kernel) known issues, see the Known Issues section in the

corresponding [Red Hat Enterprise Linux release](#) documentation.

Release Notes

ASM Mirroring

ASM mirroring might require changes to the Linux multipath settings to allow ASM to recognize a problem and switch over to an alternate fail group. Most ASM configurations on ONTAP use external redundancy, which means that data protection is provided by the external array and ASM does not mirror data. Some sites use ASM with normal redundancy to provide two-way mirroring, normally across different sites. See [Oracle Databases on ONTAP](#) for further information.

Using Oracle Linux 6.5 with NetApp ONTAP

Installing the Linux Unified Host Utilities

The NetApp Linux Unified Host Utilities software package is available on the [NetApp Support Site](#) in a 32-bit and 64-bit .rpm file. If you do not know which file is right for your configuration, use the [NetApp Interoperability Matrix Tool](#) to verify which one you need.

Installing the Linux Unified Host Utilities is strongly recommended, but not mandatory. The utilities do not change any settings on your Linux host. The utilities improve management and assist NetApp customer support in gathering information about your configuration.

Before you begin

If you have a version of Linux Unified Host Utilities currently installed you should upgrade it or, you should remove it and use the following steps to install the latest version.

1. Download the 32-bit or 64-bit Linux Unified Host Utilities software package from the [NetApp Support Site](#) to your host.
2. Use the following command to install the software package:

```
rpm -ivh netapp_linux_unified_host_utilities-7-1.x86_64
```

SAN Toolkit

The toolkit is installed automatically when you install the NetApp Host Utilities package. This kit provides the **sanlun** utility, which helps you manage LUNs and HBAs. The **sanlun** command returns information about the LUNs mapped to your host, multipathing, and information necessary to create initiator groups.

Example

In the following example, the **sanlun lun show command** returns LUN information.

```
# sanlun lun show all
controller(7mode/E-Series)/
vserver(cDOT/FlashRay)  lun-pathname  device
                        filename      host
                        adapter  protocol  lun
                        size      Product
-----
data_vserver            /vol/vol1/lun1  /dev/sdb  host16  FCP      120.0g  cDOT
data_vserver            /vol/vol1/lun1  /dev/sdc  host15  FCP      120.0g  cDOT
data_vserver            /vol/vol2/lun2  /dev/sdd  host16  FCP      120.0g  cDOT
data_vserver            /vol/vol2/lun2  /dev/sde  host15  FCP      120.0g  cDOT
```

SAN Booting

Before you begin

If you decide to use SAN booting, it must be supported by your configuration. You can use the [NetApp Interoperability Matrix Tool](#) to verify that your OS, HBA, HBA firmware and the HBA boot BIOS, and ONTAP version are supported.

1. Map the SAN boot LUN to the host.
2. Verify multiple paths are available.

Remember, multiple paths will only be available after the host OS is up and running on the paths.

3. Enable SAN booting in the server BIOS for the ports to which the SAN boot LUN is mapped.

For information on how to enable the HBA BIOS, see your vendor-specific documentation.

4. Reboot the host to verify the boot is successful.

Multipathing

For Oracle Linux 6.5 the `/etc/multipath.conf` file must exist, but you do not need to make specific changes to the file. Oracle Linux 6.5 is compiled with all settings required to recognize and correctly manage ONTAP LUNs.

To Enable ALUA Handler, perform the following steps:

1. Create a backup of the `initrd`-image.
2. Append the following parameter value to the kernel for ALUA and non-ALUA to work:

`rdloaddriver=scsi_dh_alua`

Example

```
kernel /vmlinuz-3.8.13-68.1.2.el6uek.x86_64 ro root=/dev/mapper/vg_ibmx3550m421096-
lv_root rd_NO_LUKSrd_LVM_LV=vg_ibmx3550m421096/lv_root LANG=en_US.UTF-8
rd_NO_MDSYFONT=latacyrheb-sun16 crashkernel=256M KEYBOARDTYPE=pc KEYTABLE=us
rd_LVM_LV=vg_ibmx3550m421096/lv_swap rd_NO_DM rhgb quiet rdloaddriver=scsi_dh_alua
```

3. Use the `mkinitrd` command to recreate the `initrd`-image.

Oracle 6x and later versions use either:

The command: `mkinitrd -f /boot/ initrd-"uname -r".img uname -r`

Or

The command: `dracut -f`

4. Reboot the host.

5. Verify the output of the `cat /proc/cmdline` command to ensure that the setting is complete.

You can use the `multipath -ll` command to verify the settings for your ONTAP LUNs.

There should be two groups of paths with different priorities. The paths with the higher priorities are Active/Optimized, meaning they are serviced by the controller where the aggregate is located. The paths with the lower priorities are active but are non-optimized because they are served from a different controller. The non-optimized paths are only used when no optimized paths are available.

Example

The following example displays the correct output for an ONTAP LUN with two Active/Optimized paths and two Active/non-Optimized paths:

```
# multipath -ll
3600a09803831347657244e527766394e dm-5 NETAPP,LUN C-Mode
size=80G features='4 queue_if_no_path pg_init_retries 50 retain_attached_hw_handle'
hwhandler='1 alua' wp=rw
|+- policy='round-robin 0' prio=50 status=active
|  |- 0:0:26:37 sdje 8:384   active ready running
|  |- 0:0:25:37 sdik 135:64  active ready running
`+- policy='round-robin 0' prio=10 status=enabled
   |- 0:0:18:37 sdda 70:128  active ready running
   |- 0:0:19:37 sddu 71:192  active ready running
```

Note

Do not use an excessive number of paths to a single LUN. No more than 4 paths should be required. More than 8 paths might cause path issues during storage failures.

Recommended Settings

The Oracle Linux 6.5 OS is compiled to recognize ONTAP LUNs and automatically set all configuration parameters correctly.

The `multipath.conf` file must exist for the multipath daemon to start, but you can create an empty, zero-byte file using the command:

`touch /etc/multipath.conf`

The first time you create this file, you might need to enable and start the multipath services.


```
[root@jfs0 ~]# chkconfig multipathd on
[root@jfs0 ~]#/etc/init.d/multipathd start
```

There is no requirement to add anything directly to `multipath.conf`, unless you have devices that you do not want to be managed by multipath or you have existing settings that override defaults. You can add the following syntax to the `multipath.conf` file to exclude the unwanted devices.

Note

Replace the `<DevId>` with the WWID string of the device you want to exclude. Use the following command to determine the WWID:

```
blacklist {
    wwid <DevId>
    devnode "^(ram|raw|loop|fd|md|dm-|sr|scd|st)[0-9]*"
    devnode "^hd[a-z]"
    devnode "^cciss.*"
}
```

Example

In this example, `sda` is the local SCSI disk that we need to blacklist.

1. Run the following command to determine the WWID:

```
# /lib/udev/scsi_id -gud /dev/sda
360030057024d0730239134810c0cb833
```

2. Add this WWID to the blacklist stanza in the `/etc/multipath.conf`:

```
blacklist {
    wwid 360030057024d0730239134810c0cb833
    devnode "^(ram|raw|loop|fd|md|dm-|sr|scd|st)[0-9]*"
    devnode "^hd[a-z]"
    devnode "^cciss.*"
}
```

You should always check your `/etc/multipath.conf` file for legacy settings, especially in the defaults section, that may be overriding default settings.

The table below shows the critical `multipathd` parameters for ONTAP LUNs and the required values. If a host is connected to LUNs from other vendors and any of these parameters are overridden, they will need to be corrected by later stanzas in `multipath.conf` that apply specifically to ONTAP LUNs. If this is not done, the ONTAP LUNs may not work as expected. These defaults should only be overridden in

consultation with NetApp and/or OS vendor and only when the impact is fully understood.

| Parameter | Setting |
|----------------------------|---|
| detect_prio | yes |
| dev_loss_tmo | "infinity" |
| failback | immediate |
| fast_io_fail_tmo | 5 |
| features | "3 queue_if_no_path pg_init_retries 50" |
| flush_on_last_del | "yes" |
| hardware_handler | "0" |
| no_path_retry | queue |
| path_checker | "tur" |
| path_grouping_policy | "group_by_prio" |
| path_selector | "round-robin 0" |
| polling_interval | 5 |
| prio | "ontap" |
| product | LUN.* |
| retain_attached_hw_handler | yes |
| rr_weight | "uniform" |
| user_friendly_names | no |
| vendor | NETAPP |

Example

The following example shows how to correct an overridden default. In this case, the `multipath.conf` file defines values for `path_checker` and `detect_prio` that are not compatible with ONTAP LUNs.

If they cannot be removed because of other SAN arrays still attached to the host, these parameters can be corrected specifically for ONTAP LUNs with a device stanza.

```
defaults {
  path_checker readsector0
  detect_prio no
}
devices {
  device {
    vendor "NETAPP "
    product "LUN.*"
    path_checker tur
    detect_prio yes
  }
}
```

Known Problems and Limitations

There are no known issues for Oracle 6.5.

Note

For Oracle Linux (Red Hat compatible kernel) known issues, see the Known Issues section in the corresponding [Red Hat Enterprise Linux release](#) documentation.

Release Notes

ASM Mirroring

ASM mirroring might require changes to the Linux multipath settings to allow ASM to recognize a problem and switch over to an alternate fail group. Most ASM configurations on ONTAP use external redundancy, which means that data protection is provided by the external array and ASM does not mirror data. Some sites use ASM with normal redundancy to provide two-way mirroring, normally across different sites. See [Oracle Databases on ONTAP](#) for further information.

Using Oracle Linux 6.4 with NetApp ONTAP

Installing the Linux Unified Host Utilities

The NetApp Linux Unified Host Utilities software package is available on the [NetApp Support Site](#) in a 32-bit and 64-bit .rpm file. If you do not know which file is right for your configuration, use the [NetApp Interoperability Matrix Tool](#) to verify which one you need.

Installing the Linux Unified Host Utilities is strongly recommended, but not mandatory. The utilities do not change any settings on your Linux host. The utilities improve management and assist NetApp customer support in gathering information about your configuration.

Before you begin

If you have a version of Linux Unified Host Utilities currently installed you should upgrade it or, you should remove it and use the following steps to install the latest version.

1. Download the 32-bit or 64-bit Linux Unified Host Utilities software package from the [NetApp Support Site](#) Site to your host.
2. Use the following command to install the software package:

```
rpm -ivh netapp_linux_unified_host_utilities-7-1.x86_64
```

SAN Toolkit

The toolkit is installed automatically when you install the NetApp Host Utilities package. This kit provides the `sanlun` utility, which helps you manage LUNs and HBAs. The `sanlun` command returns information about the LUNs mapped to your host, multipathing, and information necessary to create initiator groups.

Example

In the following example, the `sanlun lun show command` returns LUN information.

```
# sanlun lun show all
controller(7mode/E-Series)/          device      host      lun
vserver(cDOT/FlashRay)  lun-pathname filename  adapter  protocol size  Product
-----
data_vserver            /vol/vol1/lun1 /dev/sdb  host16   FCP      120.0g  cDOT
data_vserver            /vol/vol1/lun1 /dev/sdc  host15   FCP      120.0g  cDOT
data_vserver            /vol/vol2/lun2 /dev/sdd  host16   FCP      120.0g  cDOT
data_vserver            /vol/vol2/lun2 /dev/sde  host15   FCP      120.0g  cDOT
```

SAN Booting

Before you begin

If you decide to use SAN booting, it must be supported by your configuration. You can use the [NetApp Interoperability Matrix Tool](#) to verify that your OS, HBA, HBA firmware and the HBA boot BIOS, and ONTAP version are supported.

1. Map the SAN boot LUN to the host.
2. Verify multiple paths are available.

Remember, multiple paths will only be available after the host OS is up and running on the paths.

3. Enable SAN booting in the server BIOS for the ports to which the SAN boot LUN is mapped.

For information on how to enable the HBA BIOS, see your vendor-specific documentation.

4. Reboot the host to verify the boot is successful.

Multipathing

For Oracle Linux 6.4 the `/etc/multipath.conf` file must exist, but you do not need to make specific changes to the file. Oracle Linux 6.4 is compiled with all settings required to recognize and correctly manage ONTAP LUNs.

To Enable ALUA Handler, perform the following steps:

1. Create a backup of the `initrd-image`.
2. Append the following parameter value to the kernel for ALUA and non-ALUA to work:
`rdloaddriver=scsi_dh_alua`

Example

```
kernel /vmlinuz-3.8.13-68.1.2.el6uek.x86_64 ro root=/dev/mapper/vg_ibmx3550m421096-  
lv_root rd_NO_LUKSrd_LVM_LV=vg_ibmx3550m421096/lv_root LANG=en_US.UTF-8  
rd_NO_MDSYSFONT=latacyrheb-sun16 crashkernel=256M KEYBOARDTYPE=pc KEYTABLE=us  
rd_LVM_LV=vg_ibmx3550m421096/lv_swap rd_NO_DM rhgb quiet rdloaddriver=scsi_dh_alua
```

3. Use the `mkinitrd` command to recreate the `initrd-image`.

Oracle 6x and later versions use either:

The command: `mkinitrd -f /boot/ initrd-"uname -r".img uname -r`

Or

The command: `dracut -f`

4. Reboot the host.
5. Verify the output of the `cat /proc/cmdline` command to ensure that the setting is complete.
You can use the `multipath -ll` command to verify the settings for your ONTAP LUNs.
There should be two groups of paths with different priorities. The paths with the higher priorities are Active/Optimized, meaning they are serviced by the controller where the aggregate is located. The paths with the lower priorities are active but are non-optimized because they are served from a different controller. The non-optimized paths are only used when no optimized paths are available.

Example

The following example displays the correct output for an ONTAP LUN with two Active/Optimized paths and two Active/non-Optimized paths:

```
# multipath -ll
3600a09803831347657244e527766394e dm-5 NETAPP,LUN C-Mode
size=80G features='4 queue_if_no_path pg_init_retries 50 retain_attached_hw_handle'
hwhandler='1 alua' wp=rw
|+- policy='round-robin 0' prio=50 status=active
| |- 0:0:26:37 sdje 8:384 active ready running
| |- 0:0:25:37 sdik 135:64 active ready running
`+- policy='round-robin 0' prio=10 status=enabled
  |- 0:0:18:37 sdda 70:128 active ready running
  |- 0:0:19:37 sddu 71:192 active ready running
```

Note

Do not use an excessive number of paths to a single LUN. No more than 4 paths should be required. More than 8 paths might cause path issues during storage failures.

Recommended Settings

The Oracle Linux 6.4 OS is compiled to recognize ONTAP LUNs and automatically set all configuration parameters correctly.

The `multipath.conf` file must exist for the multipath daemon to start, but you can create an empty, zero-byte file using the command:

```
touch /etc/multipath.conf
```

The first time you create this file, you might need to enable and start the multipath services.

```
[root@jfs0 ~]# chkconfig multipathd on
[root@jfs0 ~]# /etc/init.d/multipathd start
```

There is no requirement to add anything directly to `multipath.conf`, unless you have devices that you do not want to be managed by multipath or you have existing settings that override defaults. You can add the following syntax to the `multipath.conf` file to exclude the unwanted devices.

Note

Replace the `<DevId>` with the WWID string of the device you want to exclude. Use the following command to determine the WWID:

```
blacklist {
    wwid <DevId>
    devnode "^(ram|raw|loop|fd|md|dm-|sr|scd|st)[0-9]*"
    devnode "^hd[a-z]"
    devnode "^cciss.*"
}
```

Example

In this example, sda is the local SCSI disk that we need to blacklist.

1. Run the following command to determine the WWID:

```
# /lib/udev/scsi_id -gud /dev/sda
360030057024d0730239134810c0cb833
```

2. Add this WWID to the blacklist stanza in the `/etc/multipath.conf`:

```
blacklist {
    wwid 360030057024d0730239134810c0cb833
    devnode "^(ram|raw|loop|fd|md|dm-|sr|scd|st)[0-9]*"
    devnode "^hd[a-z]"
    devnode "^cciss.*"
}
```

You should always check your `/etc/multipath.conf` file for legacy settings, especially in the defaults section, that may be overriding default settings.

The table below shows the critical `multipathd` parameters for ONTAP LUNs and the required values. If a host is connected to LUNs from other vendors and any of these parameters are overridden, they will need to be corrected by later stanzas in `multipath.conf` that apply specifically to ONTAP LUNs. If this is not done, the ONTAP LUNs may not work as expected. These defaults should only be overridden in consultation with NetApp and/or OS vendor and only when the impact is fully understood.

| Parameter | Setting |
|----------------------|---|
| detect_prio | yes |
| dev_loss_tmo | "infinity" |
| failback | immediate |
| fast_io_fail_tmo | 5 |
| features | "3 queue_if_no_path pg_init_retries 50" |
| flush_on_last_del | "yes" |
| hardware_handler | "0" |
| no_path_retry | queue |
| path_checker | "tur" |
| path_grouping_policy | "group_by_prio" |
| path_selector | "round-robin 0" |
| polling_interval | 5 |

| Parameter | Setting |
|----------------------------|-----------|
| prio | "ontap" |
| product | LUN.* |
| retain_attached_hw_handler | yes |
| rr_weight | "uniform" |
| user_friendly_names | no |
| vendor | NETAPP |

Example

The following example shows how to correct an overridden default. In this case, the `multipath.conf` file defines values for `path_checker` and `detect_prio` that are not compatible with ONTAP LUNs.

If they cannot be removed because of other SAN arrays still attached to the host, these parameters can be corrected specifically for ONTAP LUNs with a device stanza.

```
defaults {
  path_checker readsector0
  detect_prio no
}
devices {
  device {
    vendor "NETAPP "
    product "LUN.*"
    path_checker tur
    detect_prio yes
  }
}
```

Known Problems and Limitations

| NetApp Bug ID | Title | Description | Bugzilla ID |
|------------------------|--|--|-----------------------|
| 713555 | QLogic adapter resets are seen on OL6.4 and OL5.9 with UEK2 on controller faults such as takeover/giveback, and reboot | <p>QLogic adapter resets are seen on OL6.4 hosts with UEK2 (kernel-uek-2.6.39-400.17.1.el6uek) or OL5.9 hosts with UEK2 (kernel-uek-2.6.39-400.17.1.el5uek) when controller faults happen (such as takeover, giveback, and reboots). These resets are intermittent. When these adapter resets happen, a prolonged I/O outage (sometimes, more than 10 minutes) might occur until the adapter resets succeed and the paths' status are updated by dm-multipath.</p> <p>In /var/log/messages, messages similar to the following are seen when this bug is hit: kernel: qla2xxx [0000:11:00.0]-8018:0: ADAPTER RESET ISSUED nexus=0:2:13.</p> <p>This is observed with the kernel version: On OL6.4: kernel-uek-2.6.39-400.17.1.el6uek On OL5.9: kernel-uek-2.6.39-400.17.1.el5uek</p> | 13999 |

| NetApp Bug ID | Title | Description | Bugzilla ID |
|------------------------|--|---|-----------------------|
| 715217 | Delay in path recovery on OL6.4 or OL5.9 hosts with UEK2 may result in delayed I/O resumption on controller or fabric faults | <p>When a controller fault (storage failover or giveback, reboots and so on) or a fabric fault (FC port disable or enable) occurs with I/O on Oracle Linux 6.4 or Oracle Linux 5.9 hosts with UEK2 Kernel, the path recovery by DM-Multipath takes a long time (4mins. to 10 mins). Sometimes, during the paths recovering to active state, the following lpfc driver errors are also seen: kernel: sd 0:0:8:3: [sdlt] Result: hostbyte=DID_ERROR driverbyte=DRIVER_OK</p> <p>Due to this delay in path recovery during fault events, the I/O resumption also delays.</p> <p>OL 6.4 Versions: device-mapper-1.02.77-9.el6 device-mapper-multipath-0.4.9-64.0.1.el6 kernel-uek-2.6.39-400.17.1.el6uek</p> <p>OL 5.9 Versions: device-mapper-1.02.77-9.el5 device-mapper-multipath-0.4.9-64.0.1.el5 kernel-uek-2.6.39-400.17.1.el5uek</p> | 14001 |

| NetApp Bug ID | Title | Description | Bugzilla ID |
|------------------------|---|--|-----------------------|
| 709911 | DM Multipath on OL6.4 & OL5.9 iSCSI with UEK2 kernel takes long time to update LUN path status after storage faults | <p>On systems running Oracle Linux 6 Update4 and Oracle Linux 5 Update9 iSCSI with Unbreakable Enterprise Kernel Release 2 (UEK2), a problem has been seen during storage fault events where DM Multipath (DMMP) takes around 15 minutes to update the path status of Device Mapper (DM) devices (LUNs). If you run the "multipath -ll" command during this interval, the path status is shown as "failed ready running" for that DM device (LUN). The path status is eventually updated as "active ready running." This issue is seen with following version:</p> <p>Oracle Linux 6 Update 4: UEK2 Kernel: 2.6.39-400.17.1.el6uek.x86_64 Multipath: device-mapper-multipath-0.4.9-64.0.1.el6.x86_64 iSCSI: iscsi-initiator-utils-6.2.0.873-2.0.1.el6.x86_64</p> <p>Oracle Linux 5 Update 9: UEK2 Kernel: 2.6.39-400.17.1.el5uek Multipath: device-mapper-multipath-0.4.9-64.0.1.el5.x86_64 iSCSI: iscsi-initiator-utils-6.2.0.872-16.0.1.el5.x86_64</p> | 13984 |

| NetApp Bug ID | Title | Description | Bugzilla ID |
|------------------------|--|--|-----------------------|
| 739909 | The SG_IO ioctl system call fails on dm-multipath devices after an FC fault on OL6.x and OL5.x hosts with UEK2 | <p>A problem is seen on Oracle Linux 6.x hosts with UEK2 kernel and Oracle Linux 5.x hosts with UEK2 kernel. The sg_* commands on a multipath device fail with EAGAIN error code (errno) after a fabric fault that makes all the paths in the active path group go down. This problem is seen only when there is no I/O occurring to the multipath devices. The following is an example:</p> <pre># sg_inq -v /dev/mapper/3600a0980 41764937303f436c75324 370 inquiry cdb: 12 00 00 00 24 00 ioctl(SG_IO v3) failed with os_err (errno) = 11 inquiry: pass through os error: Resource temporarily unavailable HDIO_GET_IDENTITY ioctl failed: Resource temporarily unavailable [11] Both SCSI INQUIRY and fetching ATA information failed on /dev/mapper/3600a0980 41764937303f436c75324 370 #</pre> <p>This problem occurs because the path group</p> | 14082 |

Note

For Oracle Linux (Red Hat compatible kernel) known issues, see the Known Issues section in the corresponding [Red Hat Enterprise Linux release](#) documentation.

Release Notes

ASM Mirroring

ASM mirroring might require changes to the Linux multipath settings to allow ASM to recognize a problem and switch over to an alternate fail group. Most ASM configurations on ONTAP use external redundancy, which means that data protection is provided by the external array and ASM does not mirror data. Some sites use ASM with normal redundancy to provide two-way mirroring, normally across different sites. See [Oracle Databases on ONTAP](#) for further information.

Copyright Information

Copyright © 2020 NetApp, Inc. All rights reserved. Printed in the U.S. No part of this document covered by copyright may be reproduced in any form or by any means-graphic, electronic, or mechanical, including photocopying, recording, taping, or storage in an electronic retrieval system-without prior written permission of the copyright owner.

Software derived from copyrighted NetApp material is subject to the following license and disclaimer:

THIS SOFTWARE IS PROVIDED BY NETAPP “AS IS” AND WITHOUT ANY EXPRESS OR IMPLIED WARRANTIES, INCLUDING, BUT NOT LIMITED TO, THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, WHICH ARE HEREBY DISCLAIMED. IN NO EVENT SHALL NETAPP BE LIABLE FOR ANY DIRECT, INDIRECT, INCIDENTAL, SPECIAL, EXEMPLARY, OR CONSEQUENTIAL DAMAGES (INCLUDING, BUT NOT LIMITED TO, PROCUREMENT OF SUBSTITUTE GOODS OR SERVICES; LOSS OF USE, DATA, OR PROFITS; OR BUSINESS INTERRUPTION) HOWEVER CAUSED AND ON ANY THEORY OF LIABILITY, WHETHER IN CONTRACT, STRICT LIABILITY, OR TORT (INCLUDING NEGLIGENCE OR OTHERWISE) ARISING IN ANY WAY OUT OF THE USE OF THIS SOFTWARE, EVEN IF ADVISED OF THE POSSIBILITY OF SUCH DAMAGE.

NetApp reserves the right to change any products described herein at any time, and without notice. NetApp assumes no responsibility or liability arising from the use of products described herein, except as expressly agreed to in writing by NetApp. The use or purchase of this product does not convey a license under any patent rights, trademark rights, or any other intellectual property rights of NetApp.

The product described in this manual may be protected by one or more U.S. patents, foreign patents, or pending applications.

RESTRICTED RIGHTS LEGEND: Use, duplication, or disclosure by the government is subject to restrictions as set forth in subparagraph (c)(1)(ii) of the Rights in Technical Data and Computer Software clause at DFARS 252.277-7103 (October 1988) and FAR 52-227-19 (June 1987).

Trademark Information

NETAPP, the NETAPP logo, and the marks listed at <http://www.netapp.com/TM> are trademarks of NetApp, Inc. Other company and product names may be trademarks of their respective owners.