Using Oracle Linux 7.6 with NetApp ONTAP

ONTAP SAN Host

Sean Daffy, Amanda Stroman May 28, 2020

This PDF was generated from https://docs.netapp.com/us-en/ontap-sanhost/hu_ol_76.html on August 28, 2020. Always check docs.netapp.com for the latest.



Table of Contents

U	sing Oracle Linux 7.6 with NetApp ONTAP	1
	Installing the Linux Unified Host Utilities	1
	SAN Toolkit.	1
	SAN Booting	2
	Multipathing	2
	Recommended Settings	3
	Known Problems and Limitations	5
	Release Notes 1	2

Using Oracle Linux 7.6 with NetApp ONTAP

Installing the Linux Unified Host Utilities

The NetApp Linux Unified Host Utilities software package is available on the NetApp Support Site in a 32-bit and 64-bit .rpm file. If you do not know which file is right for your configuration, use the NetApp Interoperability Matrix Tool to verify which one you need.

Installing the Linux Unified Host Utilities is strongly recommended, but not mandatory. The utilities do not change any settings on your Linux host. The utilities improve management and assist NetApp customer support in gathering information about your configuration.

Before you begin

If you have a version of Linux Unified Host Utilities currently installed you should upgrade it or, you should remove it and use the following steps to install the latest version.

- 1. Download the 32-bit or 64-bit Linux Unified Host Utilities software package from the NetApp Support Site Site to your host.
- 2. Use the following command to install the software package:

```
rpm -ivh netapp_linux_unified_host_utilities-7-1.x86_64
```

SAN Toolkit

The toolkit is installed automatically when you install the NetApp Host Utilities package. This kit provides the sanlun utility, which helps you manage LUNs and HBAs. The sanlun command returns information about the LUNs mapped to your host, multipathing, and information necessary to create initiator groups.

Example

In the following example, the sanlun lun show command returns LUN information.

<pre>controller(7mode/E-Series)/</pre>		device	host		lun	
server(cDOT/FlashR	ay) lun-pathname	filename	adapter	protocol	size	Product
 lata_vserver	/vol/vol1/lun1	/dev/sdb	host16	FCP	120.0g	cD0T
data_vserver	/vol/vol1/lun1	/dev/sdc	host15	FCP	120.0g	cD0T
data_vserver	/vol/vol2/lun2	/dev/sdd	host16	FCP	120.0g	cD0T
data vserver	/vol/vol2/lun2	/dev/sde	host15	FCP	120.0g	cD0T

SAN Booting

Before you begin

If you decide to use SAN booting, it must be supported by your configuration. You can use the NetApp Interoperability Matrix Tool to verify that your OS, HBA, HBA firmware and the HBA boot BIOS, and ONTAP version are supported.

- 1. Map the SAN boot LUN to the host.
- 2. Verify multiple paths are available.

Remember, multiple paths will only be available after the host OS is up and running on the paths.

3. Enable SAN booting in the server BIOS for the ports to which the SAN boot LUN is mapped.

For information on how to enable the HBA BIOS, see your vendor-specific documentation.

4. Reboot the host to verify the boot is successful.

Multipathing

For Oracle Linux 7.6 the /etc/multipath.conf file must exist, but you do not need to make specific changes to the file. Oracle Linux 7.6 is compiled with all settings required to recognize and correctly manage ONTAP LUNs.

You can use the multipath -ll command to verify the settings for your ONTAP LUNs.

There should be two groups of paths with different priorities. The paths with the higher priorities are Active/Optimized, meaning they are serviced by the controller where the aggregate is located. The paths with the lower priorities are active but are non-optimized because they are served from a different controller. The non-optimized paths are only used when no optimized paths are available.

Example

The following example displays the correct output for an ONTAP LUN with two Active/Optimized paths and two Active/non-Optimized paths:

```
# multipath -ll
3600a09803831347657244e527766394e dm-5 NETAPP,LUN C-Mode
size=80G features='4 queue_if_no_path pg_init_retries 50 retain_attached_hw_handle'
hwhandler='1 alua' wp=rw
|-+- policy='service-time 0' prio=50 status=active
| |- 11:0:1:0 sdj 8:144 active ready running
| |- 11:0:2:0 sdr 65:16 active ready running
`-+- policy='service-time 0' prio=10 status=enabled
|- 11:0:0:0 sdb 8:i6 active ready running
|- 12:0:0:0 sdz 65:144 active ready running
```

Do not use an excessive number of paths to a single LUN. No more than 4 paths should be required. More than 8 paths might cause path issues during storage failures.

Recommended Settings

The Oracle Linux 7.6 OS is compiled to recognize ONTAP LUNs and automatically set all configuration parameters correctly.

The multipath.conf file must exist for the multipath daemon to start, but you can create an empty, zero-byte file using the command:

```
touch /etc/multipath.conf
```

The first time you create this file, you might need to enable and start the multipath services.

```
[root@jfs0 ~]#systemctl enable multipathd
[root@jfs0 ~]# systemctl start multipathd
```

There is no requirement to add anything directly to multipath.conf, unless you have devices that you do not want to be managed by multipath or you have existing settings that override defaults. You can add the following syntax to the multipath.conf file to exclude the unwanted devices.

Note

Replace the <DevId> with the WWID string of the device you want to exclude. Use the following command to determine the WWID:

```
blacklist {
     wwid <DevId>
     devnode "^(ram|raw|loop|fd|md|dm-|sr|scd|st)[0-9]*"
     devnode "^hd[a-z]"
     devnode "^cciss.*"
}
```

Example

In this example, sda is the local SCSI disk that we need to blacklist.

1. Run the following command to determine the WWID:

```
# /lib/udev/scsi_id -gud /dev/sda
360030057024d0730239134810c0cb833
```

2. Add this WWID to the blacklist stanza in the /etc/multipath.conf:

You should always check your /etc/multipath.conf file for legacy settings, especially in the defaults section, that may be overriding default settings.

The table below shows the critical multipathd parameters for ONTAP LUNs and the required values. If a host is connected to LUNs from other vendors and any of these parameters are overridden, they will need to be corrected by later stanzas in multipath.conf that apply specifically to ONTAP LUNs. If this is not done, the ONTAP LUNs may not work as expected. These defaults should only be overridden in consultation with NetApp and/or OS vendor and only when the impact is fully understood.

Parameter	Setting
detect_prio	yes
dev_loss_tmo	"infinity"
failback	immediate
fast_io_fail_tmo	5
features	"3 queue_if_no_path pg_init_retries 50"
flush_on_last_del	"yes"
hardware_handler	"0"
path_checker	"tur"
path_grouping_policy	"group_by_prio"
path_selector	"service-time 0"
polling_interval	5
prio	"ontap"
product	LUN.*
retain_attached_hw_handler	yes
rr_weight	"uniform"
user_friendly_names	no
vendor	NETAPP

Example

The following example shows how to correct an overridden default. In this case, the multipath.conf file defines values for path_checker and detect_prio that are not compatible with ONTAP LUNs. If they

cannot be removed because of other SAN arrays still attached to the host, these parameters can be corrected specifically for ONTAP LUNs with a device stanza.

```
defaults {
  path_checker readsector0
  detect_prio no
  }
  devices {
    device {
    vendor "NETAPP "
    product "LUN.*"
    path_checker tur
    detect_prio yes
    }
}
```

Known Problems and Limitations

NetApp Bug ID	Title	Description	Bugzilla ID
1202736	LUNs might not be	During host discovery,	16613
	available during host	the status of Fibre	
	discovery due to "Not	Channel (FC) remote	
	Present" state of remote	ports on a OL7U6 host	
	ports on a OL7U6 host	with a QLogic QLE2742	
	with QLogic QLE2742	adapter might enter into	
	adapter	"Not Present" state.	
		Remote ports with a	
		"Not Present" state	
		might cause paths to	
		LUNs to become	
		unavailable. During	
		storage failover, the	
		path redundancy might	
		be reduced and result in	
		an I/O outage.	
		You can check the	
		remote port status by	
		entering the following	
		command:	
		# cat	
		/sys/class/fc_remote_por	
		ts/rport-*/port_state	
		The following is an	
		example of the output	
		that is displayed:	
		Online	
		Online	
		Not Present	
		Online	
		Online	

NetApp Bug ID	Title	Description	Bugzilla ID
1204078	Kernel disruption	During storage failover	16606
	occurs on Oracle Linux	operations on the Oracle	
	7.6 running with	Linux 7.6 with a Qlogic	
	Qlogic(QLE2672) 16GB	QLE2672 Fibre Channel	
	FC HBA during storage	(FC) host bus adapter	
	failover operations	(HBA), a kernel	
		disruption occurs due to	
		a panic in the kernel.	
		The kernel panic causes	
		Oracle Linux 7.6 to	
		reboot, which leads to	
		an application	
		disruption. If the kdump	
		mechanism is enabled,	
		the kernel panic	
		generates a vmcore file	
		located in the /var/crash/	
		directory. You can	
		analyze the vmcore file	
		to determine the cause	
		of the panic. After the	
		kernel disruption, you	
		can reboot the host OS	
		and recover the	
		operating system, and	
		then you can restart any	
		applications as required.	

NetApp Bug ID	Title	Description	Bugzilla ID
1204351	Kernel disruption might	During storage failover	16605
	occur on Oracle Linux	operations on the Oracle	
	7.6 running with	Linux 7.6 with a Qlogic	
	Qlogic(QLE2742) 32GB	QLE2742 Fibre Channel	
	FC HBA during storage	(FC) host bus adapter	
	failover operations	(HBA), a kernel	
		disruption might occur	
		due to a panic in the	
		kernel. The kernel panic	
		causes Oracle Linux 7.6	
		to reboot, which leads to	
		an application	
		disruption. If the kdump	
		mechanism is enabled,	
		the kernel panic	
		generates a vmcore file	
		located in the /var/crash/	
		directory. You can	
		analyze the vmcore file	
		to determine the cause	
		of the panic.	
		After the kernel	
		disruption, you can	
		reboot the host OS and	
		recover the operating	
		system, and then you	
		can restart any	
		applications as required.	

NetApp Bug ID	Title	Description	Bugzilla ID
1204352	Kernel disruption might	During storage failover	16607
	occur on Oracle Linux	operations on the Oracle	
	7.6 running with	Linux 7.6 with an	
	Emulex (LPe32002-	Emulex LPe32002-M2	
	M2)32GB FC HBA during	Fibre Channel (FC) host	
	storage failover	bus adapter (HBA), a	
	operations	kernel disruption might	
		occur due to a panic in	
		the kernel. The kernel	
		panic causes Oracle	
		Linux 7.6 to reboot,	
		which leads to an	
		application disruption.	
		If the kdump	
		mechanism is enabled,	
		the kernel panic	
		generates a vmcore file	
		located in the /var/crash/	
		directory. You can	
		analyze the vmcore file	
		to determine the cause	
		of the panic.	
		After the kernel	
		disruption, you can	
		reboot the host OS and	
		recover the operating	
		system, and then you	
		can restart any	
		applications as required.	

NetApp Bug ID	Title	Description	Bugzilla ID
11246134	No I/O progress on Oracle Linux 7.6 with UEK5U2 kernel, running with an Emulex LPe16002B-M6 16G FC HBA during storage failover operations	During storage failover operations on the Oracle Linux 7.6 with the UEK5U2 kernel running with an Emulex LPe16002B-M6 16G Fibre Channel (FC) host bus adapter (HBA), I/O progress might stop due to reports getting blocked. The storage failover operation reports change from an "online" state to a "blocked" state, causing a delay in read and write operations. After the operation has completed successfully, the reports fail to move back to an "online" state and continue to remain in a "blocked" state.	16852

NetApp Bug ID	Title	Description	Bugzilla ID
1246327	Remote port status on	Fibre Channel (FC)	16853
	QLogic QLE2672 16G	remote ports might be	
	host blocked during	blocked on Red Hat	
	storage failover	Enterprise Linux (RHEL)	
	operations	7.6 with the QLogic	
		QLE2672 16G host	
		during storage failover	
		operations. Because the	
		logical interfaces go	
		down when a storage	
		node is down, the	
		remote ports set the	
		storage node status to	
		blocked. IO progress	
		might stop due to the	
		blocked ports if you are	
		running both a QLogic	
		QLE2672 16G host and a	
		QLE2742 32GB Fibre	
		Channel (FC) host bus	
		adapter (HBA).	
		When the storage node	
		returns to its optimal	
		state, the logical	
		interfaces also come up	
		and the remote ports	
		should be online.	
		However, the remote	
		ports might still be	
		blocked. This blocked	
		state registers as failed	
		faulty to LUNS at the	
		multipath layer. You can	
		verify the state of the	
		remote ports with the	
		following command:	
		# cat	
		/sys/class/fc_remote_por	
		ts/rport-*/port_stat	
		You should see the	
		following output:	
		Blocked	
		Blocked	
		Blocked	

Note

For Oracle Linux (Red Hat compatible kernel) known issues, see the Known Issues section in the corresponding Red Hat Enterprise Linux release documentation.

Release Notes

ASM Mirroring

ASM mirroring might require changes to the Linux multipath settings to allow ASM to recognize a problem and switch over to an alternate fail group. Most ASM configurations on ONTAP use external redundancy, which means that data protection is provided by the external array and ASM does not mirror data. Some sites use ASM with normal redundancy to provide two-way mirroring, normally across different sites. See Oracle Databases on ONTAP for further information.

Copyright Information

Copyright © 2020 NetApp, Inc. All rights reserved. Printed in the U.S. No part of this document covered by copyright may be reproduced in any form or by any means-graphic, electronic, or mechanical, including photocopying, recording, taping, or storage in an electronic retrieval systemwithout prior written permission of the copyright owner.

Software derived from copyrighted NetApp material is subject to the following license and disclaimer:

THIS SOFTWARE IS PROVIDED BY NETAPP "AS IS" AND WITHOUT ANY EXPRESS OR IMPLIED WARRANTIES, INCLUDING, BUT NOT LIMITED TO, THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, WHICH ARE HEREBY DISCLAIMED. IN NO EVENT SHALL NETAPP BE LIABLE FOR ANY DIRECT, INDIRECT, INCIDENTAL, SPECIAL, EXEMPLARY, OR CONSEQUENTIAL DAMAGES (INCLUDING, BUT NOT LIMITED TO, PROCUREMENT OF SUBSTITUTE GOODS OR SERVICES; LOSS OF USE, DATA, OR PROFITS; OR BUSINESS INTERRUPTION) HOWEVER CAUSED AND ON ANY THEORY OF LIABILITY, WHETHER IN CONTRACT, STRICT LIABILITY, OR TORT (INCLUDING NEGLIGENCE OR OTHERWISE) ARISING IN ANY WAY OUT OF THE USE OF THIS SOFTWARE, EVEN IF ADVISED OF THE POSSIBILITY OF SUCH DAMAGE.

NetApp reserves the right to change any products described herein at any time, and without notice. NetApp assumes no responsibility or liability arising from the use of products described herein, except as expressly agreed to in writing by NetApp. The use or purchase of this product does not convey a license under any patent rights, trademark rights, or any other intellectual property rights of NetApp.

The product described in this manual may be protected by one or more U.S. patents, foreign patents, or pending applications.

RESTRICTED RIGHTS LEGEND: Use, duplication, or disclosure by the government is subject to restrictions as set forth in subparagraph (c)(1)(ii) of the Rights in Technical Data and Computer Software clause at DFARS 252.277-7103 (October 1988) and FAR 52-227-19 (June 1987).

Trademark Information

NETAPP, the NETAPP logo, and the marks listed at http://www.netapp.com/TM are trademarks of NetApp, Inc. Other company and product names may be trademarks of their respective owners.