RHEL 6

ONTAP SAN Host

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RHEL 6

Using Red Hat Enterprise Linux 6.10 with NetApp ONTAP

Installing the Linux Unified Host Utilities

The NetApp Linux Unified Host Utilities software package is available on the NetApp Support Site in a 32-bit and 64-bit .rpm file. If you do not know which file is right for your configuration, use the NetApp Interoperability Matrix Tool to verify which one you need.

Installing the Linux Unified Host Utilities is strongly recommended, but not mandatory. The utilities do not change any settings on your Linux host. The utilities improve management and assist NetApp customer support in gathering information about your configuration.

Before you begin

If you have a version of Linux Unified Host Utilities currently installed you should upgrade it or, you should remove it and use the following steps to install the latest version.

- 1. Download the 32-bit or 64-bit Linux Unified Host Utilities software package from the NetApp Support Site Site to your host.
- 2. Use the following command to install the software package:

```
rpm -ivh netapp linux unified host utilities-7-1.x86 64
```

SAN Toolkit

The toolkit is installed automatically when you install the NetApp Host Utilities package. This kit provides the sanlun utility, which helps you manage LUNs and HBAs. The sanlun command returns information about the LUNs mapped to your host, multipathing, and information necessary to create initiator groups.

Example

In the following example, the sanlun lun show command returns LUN information.

ontroller(7mode/E-	-Series)/	device	host		lun	
vserver(cDOT/FlashF	Ray) lun-pathname	filename	adapter	protocol	size	Product
data_vserver	/vol/vol1/lun1	/dev/sdb	host16	FCP	120.0g	cD0T
data_vserver	/vol/vol1/lun1	/dev/sdc	host15	FCP	120.0g	cD0T
data_vserver	/vol/vol2/lun2	/dev/sdd	host16	FCP	120.0g	cDOT
data vserver	/vol/vol2/lun2	/dev/sde	host15	FCP	120.0g	cD0T

SAN Booting

Before you begin

If you decide to use SAN booting, it must be supported by your configuration. You can use the NetApp Interoperability Matrix Tool to verify that your OS, HBA, HBA firmware and the HBA boot BIOS, and ONTAP version are supported.

- 1. Map the SAN boot LUN to the host.
- 2. Verify multiple paths are available.

Remember, multiple paths will only be available after the host OS is up and running on the paths.

3. Enable SAN booting in the server BIOS for the ports to which the SAN boot LUN is mapped.

For information on how to enable the HBA BIOS, see your vendor-specific documentation.

4. Reboot the host to verify the boot is successful.

Multipathing

For Red Hat Enterprise Linux (RHEL) 6.10 the /etc/multipath.conf file must exist, but you do not need to make specific changes to the file. RHEL 6.10 is compiled with all settings required to recognize and correctly manage ONTAP LUNs.

To Enable ALUA Handler, perform the following steps:

- 1. Create a backup of the initrd-image.
- 2. Append the following parameter value to the kernel for ALUA and non-ALUA to work: rdloaddriver=scsi dh alua

Example

```
kernel /vmlinuz-2.6.32-358.6.1.el6.x86_64 ro root=/dev/mapper/ vg_ibmx355021082-lv_root rd_NO_LUKS rd_LVM_LV=vg_ibmx355021082/lv_root LANG=en_US.UTF-8 rd_LVM_LV=vg_ibmx355021082/lv_swap rd_NO_MD SYSFONT=latarcyrheb-sun16 crashkernel=auto KEYBOARDTYPE=pc KEYTABLE=us rd_NO_DM rhgb quiet rdloaddriver=scsi_dh_alua
```

3. Use the mkinitrd command to recreate the initrd-image.

RHEL 6x and later versions use either:

```
The command: mkinitrd -f /boot/ initrd-"uname -r".img uname -r Or The command: dracut -f
```

- 4. Reboot the host.
- 5. Verify the output of the cat /proc/cmdline command to ensure that the setting is complete.

You can use the multipath -ll command to verify the settings for your ONTAP LUNs.

The following sections provide sample multipath output for a LUN mapped to ASA and non-ASA personas.

All SAN Array Configuration

For All SAN Array (ASA) configuration there should be one group of paths with single priorities. All the paths are Active/Optimized, meaning they are serviced by the controller and I/O is sent on all the active paths.

Example

The following example displays the correct output for an ONTAP LUN with four Active/Optimized paths:

```
# multipath -ll
3600a0980383034466b2b4a3775474859 dm-3 NETAPP,LUN C-Mode
size=20G features='4 queue_if_no_path pg_init_retries 50 retain_attached_hw_handle'
hwhandler='1 alua' wp=rw
|-+- policy='round-robin 0' prio=50 status=active
|- 1:0:8:1 sdb 8:16 active ready running
|- 2:0:8:1 sdd 8:48 active ready running
|- 1:0:9:1 sdc 8:32 active ready running
|- 2:0:9:1 sde 8:64 active ready running
```



Do not use an excessive number of paths to a single LUN. No more than 4 paths should be required. More than 8 paths might cause path issues during storage failures.

Non-ASA Configuration

For non-ASA configuration there should be two groups of paths with different priorities. The paths with the higher priorities are Active/Optimized, meaning they are serviced by the controller where the aggregate is located. The paths with the lower priorities are active but are non-optimized because they are served from a different controller. The non-optimized paths are only used when no optimized paths are available.

Example

The following example displays the correct output for an ONTAP LUN with two Active/Optimized paths and two Active/non-Optimized paths:

```
# multipath -11
3600a0980383034466b2b4a3775474859 dm-3 NETAPP,LUN C-Mode
size=20G features='4 queue_if_no_path pg_init_retries 50 retain_attached_hw_handle'
hwhandler='1 alua' wp=rw
|-+- policy='round-robin 0' prio=50 status=active
| |- 1:0:8:1 sdb 8:16 active ready running
| `- 2:0:8:1 sdd 8:48 active ready running
`-+- policy='round-robin 0' prio=10 status=enabled
|- 1:0:9:1 sdc 8:32 active ready running
`- 2:0:9:1 sde 8:64 active ready running
```



Do not use an excessive number of paths to a single LUN. No more than 4 paths should be required. More than 8 paths might cause path issues during storage failures.

Recommended Settings

The RHEL 6.10 OS is compiled to recognize ONTAP LUNs and automatically set all configuration parameters correctly for both ASA and non-ASA configuration.

The multipath.conf file must exist for the multipath daemon to start, but you can create an empty, zero-byte file using the command:

```
touch /etc/multipath.conf
```

The first time you create this file, you might need to enable and start the multipath services.

```
[root@jfs0 ~]#systemctl enable multipathd
[root@jfs0 ~]# systemctl start multipathd
```

There is no requirement to add anything directly to multipath.conf, unless you have devices that you do not want to be managed by multipath or you have existing settings that override defaults. You can add the following syntax to the multipath.conf file to exclude the unwanted devices.



Replace the <DevId> with the WWID string of the device you want to exclude. Use the following command to determine the WWID:

```
blacklist {
     wwid <DevId>
     devnode "^(ram|raw|loop|fd|md|dm-|sr|scd|st)[0-9]*"
     devnode "^hd[a-z]"
     devnode "^cciss.*"
}
```

Example

In this example, sda is the local SCSI disk that we need to blacklist.

1. Run the following command to determine the WWID:

```
# /lib/udev/scsi_id -gud /dev/sda
360030057024d0730239134810c0cb833
```

2. Add this WWID to the blacklist stanza in the /etc/multipath.conf:

```
blacklist {
    wwid     360030057024d0730239134810c0cb833
    devnode "^(ram|raw|loop|fd|md|dm-|sr|scd|st)[0-9]*"
    devnode "^hd[a-z]"
    devnode "^cciss.*"
}
```

You should always check your /etc/multipath.conf file for legacy settings, especially in the defaults section, that may be overriding default settings.

The table below shows the critical multipathd parameters for ONTAP LUNs and the required values. If a host is connected to LUNs from other vendors and any of these parameters are overridden, they will need to be corrected by later stanzas in multipath.conf that apply specifically to ONTAP LUNs. If this is not done, the ONTAP LUNs may not work as expected. These defaults should only be overridden in consultation with NetApp and/or OS vendor and only when the impact is fully understood.

Parameter	Setting
detect_prio	yes
dev_loss_tmo	"infinity"
failback	immediate
fast_io_fail_tmo	5
features	"3 queue_if_no_path pg_init_retries 50"
flush_on_last_del	"yes"
hardware_handler	"0"
no_path_retry	queue
path_checker	"tur"
path_grouping_policy	"group_by_prio"
path_selector	"round-robin 0"
polling_interval	5
prio	"ontap"
product	LUN.*

Parameter	Setting
retain_attached_hw_handler	yes
rr_weight	"uniform"
user_friendly_names	no
vendor	NETAPP

Example

The following example shows how to correct an overridden default. In this case, the multipath.conf file defines values for path_checker and no_path_retry that are not compatible with ONTAP LUNs. If they cannot be removed because of other SAN arrays still attached to the host, these parameters can be corrected specifically for ONTAP LUNs with a device stanza.

```
defaults {
   path_checker
                      readsector0
   no_path_retry
                       fail
}
devices {
   device {
      vendor
                      "NETAPP
                       "LUN.*"
      product
      no_path_retry
                         queue
      path_checker
                         tur
   }
}
```

Known Problems and Limitations

There are no known issues for RHEL 6.10.

Release Notes

ASM Mirroring

ASM mirroring might require changes to the Linux multipath settings to allow ASM to recognize a problem and switch over to an alternate fail group. Most ASM configurations on ONTAP use external redundancy, which means that data protection is provided by the external array and ASM does not mirror data. Some sites use ASM with normal redundancy to provide two-way mirroring, normally across different sites. See Oracle Databases on ONTAP for further information.

Using Red Hat Enterprise Linux 6.9 with NetApp ONTAP

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- 1. Download the 32-bit or 64-bit Linux Unified Host Utilities software package from the NetApp Support Site Site to your host.
- 2. Use the following command to install the software package:

```
rpm -ivh netapp_linux_unified_host_utilities-7-1.x86_64
```

SAN Toolkit

The toolkit is installed automatically when you install the NetApp Host Utilities package. This kit provides the sanlun utility, which helps you manage LUNs and HBAs. The sanlun command returns information about the LUNs mapped to your host, multipathing, and information necessary to create initiator groups.

Example

In the following example, the sanlun lun show command returns LUN information.

ontroller(7mode/E	-Series)/	device	host		lun	
server(cDOT/Flash	Ray) lun-pathname	filename	adapter	protocol	size	Product
lata_vserver	/vol/vol1/lun1	/dev/sdb	host16	FCP	120.0g	cD0T
data_vserver	/vol/vol1/lun1	/dev/sdc	host15	FCP	120.0g	cD0T
	/	/dev/sdd	host16	FCP	120.0g	cD0T
data_vserver	/vol/vol2/lun2	/ 400 / 344	1105610			

SAN Booting

Before you begin

If you decide to use SAN booting, it must be supported by your configuration. You can use the NetApp Interoperability Matrix Tool to verify that your OS, HBA, HBA firmware and the HBA boot BIOS, and ONTAP version are supported.

- 1. Map the SAN boot LUN to the host.
- 2. Verify multiple paths are available.

Remember, multiple paths will only be available after the host OS is up and running on the paths.

3. Enable SAN booting in the server BIOS for the ports to which the SAN boot LUN is mapped.

For information on how to enable the HBA BIOS, see your vendor-specific documentation.

4. Reboot the host to verify the boot is successful.

Multipathing

For Red Hat Enterprise Linux (RHEL) 6.9 the /etc/multipath.conf file must exist, but you do not need to make specific changes to the file. RHEL 6.9 is compiled with all settings required to recognize and correctly manage ONTAP LUNs.

To Enable ALUA Handler, perform the following steps:

- 1. Create a backup of the initrd-image.
- 2. Append the following parameter value to the kernel for ALUA and non-ALUA to work: rdloaddriver=scsi dh alua

Example

```
kernel /vmlinuz-2.6.32-358.6.1.el6.x86_64 ro root=/dev/mapper/ vg_ibmx355021082-lv_root rd_NO_LUKS rd_LVM_LV=vg_ibmx355021082/lv_root LANG=en_US.UTF-8 rd_LVM_LV=vg_ibmx355021082/lv_swap rd_NO_MD SYSFONT=latarcyrheb-sun16 crashkernel=auto KEYBOARDTYPE=pc KEYTABLE=us rd_NO_DM rhgb quiet rdloaddriver=scsi_dh_alua
```

3. Use the mkinitrd command to recreate the initrd-image.

```
RHEL 6x and later versions use either:
```

```
The command: mkinitrd -f /boot/ initrd-"uname -r".img uname -r
Or
The command: dracut -f
```

- 4. Reboot the host.
- 5. Verify the output of the cat /proc/cmdline command to ensure that the setting is complete.

You can use the multipath -ll command to verify the settings for your ONTAP LUNs. The following sections provide sample multipath output for a LUN mapped to ASA and non-ASA personas.

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Example

The following example displays the correct output for an ONTAP LUN with four Active/Optimized paths:

```
# multipath -ll
3600a0980383034466b2b4a3775474859 dm-3 NETAPP,LUN C-Mode
size=20G features='4 queue_if_no_path pg_init_retries 50 retain_attached_hw_handle'
hwhandler='1 alua' wp=rw
|-+- policy='round-robin 0' prio=50 status=active
|- 1:0:8:1 sdb 8:16 active ready running
|- 2:0:8:1 sdd 8:48 active ready running
|- 1:0:9:1 sdc 8:32 active ready running
|- 2:0:9:1 sde 8:64 active ready running
```



Do not use an excessive number of paths to a single LUN. No more than 4 paths should be required. More than 8 paths might cause path issues during storage failures.

Non-ASA Configuration

For non-ASA configuration there should be two groups of paths with different priorities. The paths with the higher priorities are Active/Optimized, meaning they are serviced by the controller where the aggregate is located. The paths with the lower priorities are active but are non-optimized because they are served from a different controller. The non-optimized paths are only used when no optimized paths are available.

Example

The following example displays the correct output for an ONTAP LUN with two Active/Optimized paths and two Active/non-Optimized paths:

```
# multipath -11
3600a0980383034466b2b4a3775474859 dm-3 NETAPP,LUN C-Mode
size=20G features='4 queue_if_no_path pg_init_retries 50 retain_attached_hw_handle'
hwhandler='1 alua' wp=rw
|-+- policy='round-robin 0' prio=50 status=active
| |- 1:0:8:1 sdb 8:16 active ready running
| `- 2:0:8:1 sdd 8:48 active ready running
`-+- policy='round-robin 0' prio=10 status=enabled
|- 1:0:9:1 sdc 8:32 active ready running
`- 2:0:9:1 sde 8:64 active ready running
```



Do not use an excessive number of paths to a single LUN. No more than 4 paths should be required. More than 8 paths might cause path issues during storage failures.

Recommended Settings

The RHEL 6.9 OS is compiled to recognize ONTAP LUNs and automatically set all configuration parameters correctly for both ASA and non-ASA configuration.

The multipath.conf file must exist for the multipath daemon to start, but you can create an empty, zero-byte file using the command:

```
touch /etc/multipath.conf
```

The first time you create this file, you might need to enable and start the multipath services.

```
[root@jfs0 ~]#systemctl enable multipathd
[root@jfs0 ~]# systemctl start multipathd
```

There is no requirement to add anything directly to multipath.conf, unless you have devices that you do not want to be managed by multipath or you have existing settings that override defaults. You can add the following syntax to the multipath.conf file to exclude the unwanted devices.



Replace the <DevId> with the WWID string of the device you want to exclude. Use the following command to determine the WWID:

```
blacklist {
     wwid <DevId>
     devnode "^(ram|raw|loop|fd|md|dm-|sr|scd|st)[0-9]*"
     devnode "^hd[a-z]"
     devnode "^cciss.*"
}
```

Example

In this example, sda is the local SCSI disk that we need to blacklist.

1. Run the following command to determine the WWID:

```
# /lib/udev/scsi_id -gud /dev/sda
360030057024d0730239134810c0cb833
```

2. Add this WWID to the blacklist stanza in the /etc/multipath.conf:

```
blacklist {
    wwid     360030057024d0730239134810c0cb833
    devnode "^(ram|raw|loop|fd|md|dm-|sr|scd|st)[0-9]*"
    devnode "^hd[a-z]"
    devnode "^cciss.*"
}
```

You should always check your /etc/multipath.conf file for legacy settings, especially in the defaults section, that may be overriding default settings.

The table below shows the critical multipathd parameters for ONTAP LUNs and the required values. If a host is connected to LUNs from other vendors and any of these parameters are overridden, they will need to be corrected by later stanzas in multipath.conf that apply specifically to ONTAP LUNs. If this is not done, the ONTAP LUNs may not work as expected. These defaults should only be overridden in consultation with NetApp and/or OS vendor and only when the impact is fully understood.

Parameter	Setting
detect_prio	yes
dev_loss_tmo	"infinity"
failback	immediate
fast_io_fail_tmo	5
features	"3 queue_if_no_path pg_init_retries 50"
flush_on_last_del	"yes"
hardware_handler	"0"
no_path_retry	queue
path_checker	"tur"
path_grouping_policy	"group_by_prio"
path_selector	"round-robin 0"
polling_interval	5
prio	"ontap"
product	LUN.*

Parameter	Setting
retain_attached_hw_handler	yes
rr_weight	"uniform"
user_friendly_names	no
vendor	NETAPP

Example

The following example shows how to correct an overridden default. In this case, the multipath.conf file defines values for path_checker and no_path_retry that are not compatible with ONTAP LUNs. If they cannot be removed because of other SAN arrays still attached to the host, these parameters can be corrected specifically for ONTAP LUNs with a device stanza.

```
defaults {
   path_checker
                     readsector0
                     fail
   no_path_retry
}
devices {
   device {
                     "NETAPP "
      vendor
                      "LUN.*"
      product
      no_path_retry
                        queue
      path_checker
                        tur
  }
}
```

Known Problems and Limitations

NetApp Bug ID	Title	Description	Bugzilla ID
1067272	Remote port status on	During storage failover	427496
	EMULEX LPe32002 host	operations, certain	
	might be in 'Blocked'	remote port status on	
	state during storage	RHEL 6.9 host with	
	failover operations	LPe32002 adapter might	
		get into 'Blocked' state.	
		Because the logical	
		interfaces go down	
		when a storage node is	
		down, the remote port	
		sets the storage node	
		status to "Blocked" state.	
		However, when the	
		storage node comes	
		back to optimal state,	
		the logical interfaces	
		also comes up and the	
		remote port state is	
		expected to be 'Online'.	
		But, on certain occasion	
		the remote port	
		continues to be in	
		'Blocked' state. This state	
		manifests as 'failed	
		faulty' to LUNS at	
		multipath layer.	

NetApp Bug ID	Title	Description	Bugzilla ID
1076584	Firmware dumps occur	Firmware dumps can	1438711
	on Red Hat Enterprise	occur during storage	
	Linux 6.9 QLogic	failover operations on	
	QE8362 HBA during	Red Hat Enterprise	
	storage failover	Linux (RHEL) 6.9 hosts	
	operations	with QLogic QLE8362	
		host bus adapters (HBA),	
		firmware dumps are	
		observed occasionally.	
		The firmware dumps	
		might manifest as an I/O	
		outage on the host that	
		can last as long as 1200	
		seconds. After the	
		adapter completes	
		dumping the firmware	
		cores, the I/O operation	
		resumes normally. No	
		further recovery	
		procedure is required	
		on the host. To indicate	
		the firmware dump, the	
		following message is	
		displayed in /var/log/	
		message file: kernel:	
		qla2xxx [0000:0c:00.3]-	
		d001:3: Firmware dump	
		saved to temp buffer	
		(3/ffffc90018b01000),	
		dump status flags (0x3f)	

Release Notes

ASM Mirroring

ASM mirroring might require changes to the Linux multipath settings to allow ASM to recognize a problem and switch over to an alternate fail group. Most ASM configurations on ONTAP use external redundancy, which means that data protection is provided by the external array and ASM does not mirror data. Some sites use ASM with normal redundancy to provide two-way mirroring, normally across different sites. See Oracle Databases on ONTAP for further information.

Using Red Hat Enterprise Linux 6.8 with NetApp ONTAP

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- 2. Use the following command to install the software package:

```
rpm -ivh netapp_linux_unified_host_utilities-7-1.x86_64
```

SAN Toolkit

The toolkit is installed automatically when you install the NetApp Host Utilities package. This kit provides the sanlun utility, which helps you manage LUNs and HBAs. The sanlun command returns information about the LUNs mapped to your host, multipathing, and information necessary to create initiator groups.

Example

In the following example, the sanlun lun show command returns LUN information.

sanlun lun show controller(7mode/E server(cDOT/Flash	-Series)/	device filename	host adapter	protocol	lun size	Product
data_vserver	/vol/vol1/lun1	/dev/sdb	host16	FCP	120 . 0g	cD0T
data_vserver	/vol/vol1/lun1	/dev/sdc	host15	FCP	120.0g	cD0T
data_vserver	/vol/vol2/lun2	/dev/sdd	host16	FCP	120.0g	cD0T
data_vserver	/vol/vol2/lun2	/dev/sde	host15	FCP	120.0g	cD0T

SAN Booting

Before you begin

If you decide to use SAN booting, it must be supported by your configuration. You can use the NetApp Interoperability Matrix Tool to verify that your OS, HBA, HBA firmware and the HBA boot BIOS, and ONTAP version are supported.

- 1. Map the SAN boot LUN to the host.
- 2. Verify multiple paths are available.

Remember, multiple paths will only be available after the host OS is up and running on the paths.

3. Enable SAN booting in the server BIOS for the ports to which the SAN boot LUN is mapped.

For information on how to enable the HBA BIOS, see your vendor-specific documentation.

4. Reboot the host to verify the boot is successful.

Multipathing

For Red Hat Enterprise Linux (RHEL) 6.8 the /etc/multipath.conf file must exist, but you do not need to make specific changes to the file. RHEL 6.8 is compiled with all settings required to recognize and correctly manage ONTAP LUNs.

To Enable ALUA Handler, perform the following steps:

- 1. Create a backup of the initrd-image.
- 2. Append the following parameter value to the kernel for ALUA and non-ALUA to work: rdloaddriver=scsi dh alua

Example

```
kernel /vmlinuz-2.6.32-358.6.1.el6.x86_64 ro root=/dev/mapper/ vg_ibmx355021082-lv_root rd_NO_LUKS rd_LVM_LV=vg_ibmx355021082/lv_root LANG=en_US.UTF-8 rd_LVM_LV=vg_ibmx355021082/lv_swap rd_NO_MD SYSFONT=latarcyrheb-sun16 crashkernel=auto KEYBOARDTYPE=pc KEYTABLE=us rd_NO_DM rhgb quiet rdloaddriver=scsi_dh_alua
```

3. Use the mkinitrd command to recreate the initrd-image.

```
RHEL 6x and later versions use either:
```

```
The command: mkinitrd -f /boot/ initrd-"uname -r".img uname -r
Or
The command: dracut -f
```

- 4. Reboot the host.
- 5. Verify the output of the cat /proc/cmdline command to ensure that the setting is complete.

You can use the multipath -ll command to verify the settings for your ONTAP LUNs. The following sections provide sample multipath output for a LUN mapped to ASA and non-ASA personas.

All SAN Array Configuration

For All SAN Array (ASA) configuration there should be one group of paths with single priorities. All the paths are Active/Optimized, meaning they are serviced by the controller and I/O is sent on all the active paths.

Example

The following example displays the correct output for an ONTAP LUN with four Active/Optimized paths:

```
# multipath -ll
3600a0980383034466b2b4a3775474859 dm-3 NETAPP,LUN C-Mode
size=20G features='4 queue_if_no_path pg_init_retries 50 retain_attached_hw_handle'
hwhandler='1 alua' wp=rw
|-+- policy='round-robin 0' prio=50 status=active
|- 1:0:8:1 sdb 8:16 active ready running
|- 2:0:8:1 sdd 8:48 active ready running
|- 1:0:9:1 sdc 8:32 active ready running
|- 2:0:9:1 sde 8:64 active ready running
```



Do not use an excessive number of paths to a single LUN. No more than 4 paths should be required. More than 8 paths might cause path issues during storage failures.

Non-ASA Configuration

For non-ASA configuration there should be two groups of paths with different priorities. The paths with the higher priorities are Active/Optimized, meaning they are serviced by the controller where the aggregate is located. The paths with the lower priorities are active but are non-optimized because they are served from a different controller. The non-optimized paths are only used when no optimized paths are available.

Example

The following example displays the correct output for an ONTAP LUN with two Active/Optimized paths and two Active/non-Optimized paths:

```
# multipath -11
3600a0980383034466b2b4a3775474859 dm-3 NETAPP,LUN C-Mode
size=20G features='4 queue_if_no_path pg_init_retries 50 retain_attached_hw_handle'
hwhandler='1 alua' wp=rw
|-+- policy='round-robin 0' prio=50 status=active
| |- 1:0:8:1 sdb 8:16 active ready running
| `- 2:0:8:1 sdd 8:48 active ready running
`-+- policy='round-robin 0' prio=10 status=enabled
|- 1:0:9:1 sdc 8:32 active ready running
`- 2:0:9:1 sde 8:64 active ready running
```



Do not use an excessive number of paths to a single LUN. No more than 4 paths should be required. More than 8 paths might cause path issues during storage failures.

Recommended Settings

The RHEL 6.8 OS is compiled to recognize ONTAP LUNs and automatically set all configuration parameters correctly for both ASA and non-ASA configuration.

The multipath.conf file must exist for the multipath daemon to start, but you can create an empty, zero-byte file using the command:

```
touch /etc/multipath.conf
```

The first time you create this file, you might need to enable and start the multipath services.

```
[root@jfs0 ~]#systemctl enable multipathd
[root@jfs0 ~]# systemctl start multipathd
```

There is no requirement to add anything directly to multipath.conf, unless you have devices that you do not want to be managed by multipath or you have existing settings that override defaults. You can add the following syntax to the multipath.conf file to exclude the unwanted devices.



Replace the <DevId> with the WWID string of the device you want to exclude. Use the following command to determine the WWID:

```
blacklist {
     wwid <DevId>
     devnode "^(ram|raw|loop|fd|md|dm-|sr|scd|st)[0-9]*"
     devnode "^hd[a-z]"
     devnode "^cciss.*"
}
```

Example

In this example, sda is the local SCSI disk that we need to blacklist.

1. Run the following command to determine the WWID:

```
# /lib/udev/scsi_id -gud /dev/sda
360030057024d0730239134810c0cb833
```

2. Add this WWID to the blacklist stanza in the /etc/multipath.conf:

```
blacklist {
    wwid     360030057024d0730239134810c0cb833
    devnode "^(ram|raw|loop|fd|md|dm-|sr|scd|st)[0-9]*"
    devnode "^hd[a-z]"
    devnode "^cciss.*"
}
```

You should always check your /etc/multipath.conf file for legacy settings, especially in the defaults section, that may be overriding default settings.

The table below shows the critical multipathd parameters for ONTAP LUNs and the required values. If a host is connected to LUNs from other vendors and any of these parameters are overridden, they will need to be corrected by later stanzas in multipath.conf that apply specifically to ONTAP LUNs. If this is not done, the ONTAP LUNs may not work as expected. These defaults should only be overridden in consultation with NetApp and/or OS vendor and only when the impact is fully understood.

Parameter	Setting
detect_prio	yes
dev_loss_tmo	"infinity"
failback	immediate
fast_io_fail_tmo	5
features	"3 queue_if_no_path pg_init_retries 50"
flush_on_last_del	"yes"
hardware_handler	"0"
no_path_retry	queue
path_checker	"tur"
path_grouping_policy	"group_by_prio"
path_selector	"round-robin 0"
polling_interval	5
prio	"ontap"
product	LUN.*

Parameter	Setting
retain_attached_hw_handler	yes
rr_weight	"uniform"
user_friendly_names	no
vendor	NETAPP

Example

The following example shows how to correct an overridden default. In this case, the multipath.conf file defines values for path_checker and no_path_retry that are not compatible with ONTAP LUNs. If they cannot be removed because of other SAN arrays still attached to the host, these parameters can be corrected specifically for ONTAP LUNs with a device stanza.

```
defaults {
   path_checker
                      readsector0
   no_path_retry
                       fail
}
devices {
   device {
      vendor
                      "NETAPP
                       "LUN.*"
      product
      no_path_retry
                         queue
      path_checker
                         tur
   }
}
```

Known Problems and Limitations

There are no known issues for RHEL 6.8.

Release Notes

ASM Mirroring

ASM mirroring might require changes to the Linux multipath settings to allow ASM to recognize a problem and switch over to an alternate fail group. Most ASM configurations on ONTAP use external redundancy, which means that data protection is provided by the external array and ASM does not mirror data. Some sites use ASM with normal redundancy to provide two-way mirroring, normally across different sites. See Oracle Databases on ONTAP for further information.

Using Red Hat Enterprise Linux 6.7 with NetApp ONTAP

Installing the Linux Unified Host Utilities

The NetApp Linux Unified Host Utilities software package is available on the NetApp Support Site in a 32-bit and 64-bit .rpm file. If you do not know which file is right for your configuration, use the NetApp Interoperability Matrix Tool to verify which one you need.

Installing the Linux Unified Host Utilities is strongly recommended, but not mandatory. The utilities do not change any settings on your Linux host. The utilities improve management and assist NetApp customer support in gathering information about your configuration.

Before you begin

If you have a version of Linux Unified Host Utilities currently installed you should upgrade it or, you should remove it and use the following steps to install the latest version.

- 1. Download the 32-bit or 64-bit Linux Unified Host Utilities software package from the NetApp Support Site Site to your host.
- 2. Use the following command to install the software package:

```
rpm -ivh netapp_linux_unified_host_utilities-7-1.x86_64
```

SAN Toolkit

The toolkit is installed automatically when you install the NetApp Host Utilities package. This kit provides the sanlun utility, which helps you manage LUNs and HBAs. The sanlun command returns information about the LUNs mapped to your host, multipathing, and information necessary to create initiator groups.

Example

In the following example, the sanlun lun show command returns LUN information.

<pre>controller(7mode/E-Series)/</pre>		device host			lun	
vserver(cDOT/Flash	nRay) lun-pathname	filename	adapter	protocol	size	Product
data_vserver	/vol/vol1/lun1	/dev/sdb	host16	FCP	120.0g	cD0T
data_vserver	/vol/vol1/lun1	/dev/sdc	host15	FCP	120.0g	cD0T
		/ -1 /1 -1	host16	FCP	120.0g	cD0T
data_vserver	/vol/vol2/lun2	/dev/sdd	1105110	ICF	120.09	CDOT

SAN Booting

Before you begin

If you decide to use SAN booting, it must be supported by your configuration. You can use the NetApp Interoperability Matrix Tool to verify that your OS, HBA, HBA firmware and the HBA boot BIOS, and ONTAP version are supported.

- 1. Map the SAN boot LUN to the host.
- 2. Verify multiple paths are available.

Remember, multiple paths will only be available after the host OS is up and running on the paths.

3. Enable SAN booting in the server BIOS for the ports to which the SAN boot LUN is mapped.

For information on how to enable the HBA BIOS, see your vendor-specific documentation.

4. Reboot the host to verify the boot is successful.

Multipathing

For Red Hat Enterprise Linux (RHEL) 6.7 the /etc/multipath.conf file must exist, but you do not need to make specific changes to the file. RHEL 6.7 is compiled with all settings required to recognize and correctly manage ONTAP LUNs.

To Enable ALUA Handler, perform the following steps:

- 1. Create a backup of the initrd-image.
- 2. Append the following parameter value to the kernel for ALUA and non-ALUA to work: rdloaddriver=scsi_dh_alua

Example

```
kernel /vmlinuz-2.6.32-358.6.1.el6.x86_64 ro root=/dev/mapper/ vg_ibmx355021082-lv_root rd_NO_LUKS rd_LVM_LV=vg_ibmx355021082/lv_root LANG=en_US.UTF-8 rd_LVM_LV=vg_ibmx355021082/lv_swap rd_NO_MD SYSFONT=latarcyrheb-sun16 crashkernel=auto KEYBOARDTYPE=pc KEYTABLE=us rd_NO_DM rhgb quiet rdloaddriver=scsi_dh_alua
```

3. Use the mkinitrd command to recreate the initrd-image.

```
RHEL 6x and later versions use either:
```

```
The command: mkinitrd -f /boot/ initrd-"uname -r".img uname -r
Or
The command: dracut -f
```

- 4. Reboot the host.
- 5. Verify the output of the cat /proc/cmdline command to ensure that the setting is complete.

You can use the multipath -ll command to verify the settings for your ONTAP LUNs. The following sections provide sample multipath output for a LUN mapped to ASA and non-ASA personas.

All SAN Array Configuration

For All SAN Array (ASA) configuration there should be one group of paths with single priorities. All the paths are Active/Optimized, meaning they are serviced by the controller and I/O is sent on all the active paths.

Example

The following example displays the correct output for an ONTAP LUN with four Active/Optimized paths:

```
# multipath -ll
3600a0980383034466b2b4a3775474859 dm-3 NETAPP,LUN C-Mode
size=20G features='4 queue_if_no_path pg_init_retries 50 retain_attached_hw_handle'
hwhandler='1 alua' wp=rw
|-+- policy='round-robin 0' prio=50 status=active
|- 1:0:8:1 sdb 8:16 active ready running
|- 2:0:8:1 sdd 8:48 active ready running
|- 1:0:9:1 sdc 8:32 active ready running
|- 2:0:9:1 sde 8:64 active ready running
```



Do not use an excessive number of paths to a single LUN. No more than 4 paths should be required. More than 8 paths might cause path issues during storage failures.

Non-ASA Configuration

For non-ASA configuration there should be two groups of paths with different priorities. The paths with the higher priorities are Active/Optimized, meaning they are serviced by the controller where the aggregate is located. The paths with the lower priorities are active but are non-optimized because they are served from a different controller. The non-optimized paths are only used when no optimized paths are available.

Example

The following example displays the correct output for an ONTAP LUN with two Active/Optimized paths and two Active/non-Optimized paths:

```
# multipath -11
3600a0980383034466b2b4a3775474859 dm-3 NETAPP,LUN C-Mode
size=20G features='4 queue_if_no_path pg_init_retries 50 retain_attached_hw_handle'
hwhandler='1 alua' wp=rw
|-+- policy='round-robin 0' prio=50 status=active
| |- 1:0:8:1 sdb 8:16 active ready running
| `- 2:0:8:1 sdd 8:48 active ready running
`-+- policy='round-robin 0' prio=10 status=enabled
|- 1:0:9:1 sdc 8:32 active ready running
`- 2:0:9:1 sde 8:64 active ready running
```



Do not use an excessive number of paths to a single LUN. No more than 4 paths should be required. More than 8 paths might cause path issues during storage failures.

Recommended Settings

The RHEL 6.7 OS is compiled to recognize ONTAP LUNs and automatically set all configuration parameters correctly for both ASA and non-ASA configuration.

The multipath.conf file must exist for the multipath daemon to start, but you can create an empty, zero-byte file using the command:

```
touch /etc/multipath.conf
```

The first time you create this file, you might need to enable and start the multipath services.

```
[root@jfs0 ~]#systemctl enable multipathd
[root@jfs0 ~]# systemctl start multipathd
```

There is no requirement to add anything directly to multipath.conf, unless you have devices that you do not want to be managed by multipath or you have existing settings that override defaults. You can add the following syntax to the multipath.conf file to exclude the unwanted devices.



Replace the <DevId> with the WWID string of the device you want to exclude. Use the following command to determine the WWID:

```
blacklist {
     wwid <DevId>
     devnode "^(ram|raw|loop|fd|md|dm-|sr|scd|st)[0-9]*"
     devnode "^hd[a-z]"
     devnode "^cciss.*"
}
```

Example

In this example, sda is the local SCSI disk that we need to blacklist.

1. Run the following command to determine the WWID:

```
# /lib/udev/scsi_id -gud /dev/sda
360030057024d0730239134810c0cb833
```

2. Add this WWID to the blacklist stanza in the /etc/multipath.conf:

```
blacklist {
    wwid     360030057024d0730239134810c0cb833
    devnode "^(ram|raw|loop|fd|md|dm-|sr|scd|st)[0-9]*"
    devnode "^hd[a-z]"
    devnode "^cciss.*"
}
```

You should always check your /etc/multipath.conf file for legacy settings, especially in the defaults section, that may be overriding default settings.

The table below shows the critical multipathd parameters for ONTAP LUNs and the required values. If a host is connected to LUNs from other vendors and any of these parameters are overridden, they will need to be corrected by later stanzas in multipath.conf that apply specifically to ONTAP LUNs. If this is not done, the ONTAP LUNs may not work as expected. These defaults should only be overridden in consultation with NetApp and/or OS vendor and only when the impact is fully understood.

Parameter	Setting
detect_prio	yes
dev_loss_tmo	"infinity"
failback	immediate
fast_io_fail_tmo	5
features	"3 queue_if_no_path pg_init_retries 50"
flush_on_last_del	"yes"
hardware_handler	"0"
no_path_retry	queue
path_checker	"tur"
path_grouping_policy	"group_by_prio"
path_selector	"round-robin 0"
polling_interval	5
prio	"ontap"
product	LUN.*

Parameter	Setting
retain_attached_hw_handler	yes
rr_weight	"uniform"
user_friendly_names	no
vendor	NETAPP

Example

The following example shows how to correct an overridden default. In this case, the multipath.conf file defines values for path_checker and no_path_retry that are not compatible with ONTAP LUNs. If they cannot be removed because of other SAN arrays still attached to the host, these parameters can be corrected specifically for ONTAP LUNs with a device stanza.

```
defaults {
   path_checker
                      readsector0
                       fail
   no_path_retry
}
devices {
   device {
      vendor
                      "NETAPP
                       "LUN.*"
      product
      no_path_retry
                         queue
      path_checker
                         tur
   }
}
```

Known Problems and Limitations

There are no known issues for RHEL 6.7.

Release Notes

ASM Mirroring

ASM mirroring might require changes to the Linux multipath settings to allow ASM to recognize a problem and switch over to an alternate fail group. Most ASM configurations on ONTAP use external redundancy, which means that data protection is provided by the external array and ASM does not mirror data. Some sites use ASM with normal redundancy to provide two-way mirroring, normally across different sites. See Oracle Databases on ONTAP for further information.

Using Red Hat Enterprise Linux 6.6 with NetApp ONTAP

Installing the Linux Unified Host Utilities

The NetApp Linux Unified Host Utilities software package is available on the NetApp Support Site in a 32-bit and 64-bit .rpm file. If you do not know which file is right for your configuration, use the NetApp Interoperability Matrix Tool to verify which one you need.

Installing the Linux Unified Host Utilities is strongly recommended, but not mandatory. The utilities do not change any settings on your Linux host. The utilities improve management and assist NetApp customer support in gathering information about your configuration.

Before you begin

If you have a version of Linux Unified Host Utilities currently installed you should upgrade it or, you should remove it and use the following steps to install the latest version.

- 1. Download the 32-bit or 64-bit Linux Unified Host Utilities software package from the NetApp Support Site Site to your host.
- 2. Use the following command to install the software package:

```
rpm -ivh netapp_linux_unified_host_utilities-7-1.x86_64
```

SAN Toolkit

The toolkit is installed automatically when you install the NetApp Host Utilities package. This kit provides the sanlun utility, which helps you manage LUNs and HBAs. The sanlun command returns information about the LUNs mapped to your host, multipathing, and information necessary to create initiator groups.

Example

In the following example, the sanlun lun show command returns LUN information.

<pre>controller(7mode/E-Series)/</pre>		device host			lun	
vserver(cDOT/Flash	nRay) lun-pathname	filename	adapter	protocol	size	Product
data_vserver	/vol/vol1/lun1	/dev/sdb	host16	FCP	120.0g	cD0T
data_vserver	/vol/vol1/lun1	/dev/sdc	host15	FCP	120.0g	cD0T
		/ -1 /1 -1	host16	FCP	120.0g	cD0T
data_vserver	/vol/vol2/lun2	/dev/sdd	1105110	ICF	120.09	CDOT

SAN Booting

Before you begin

If you decide to use SAN booting, it must be supported by your configuration. You can use the NetApp Interoperability Matrix Tool to verify that your OS, HBA, HBA firmware and the HBA boot BIOS, and ONTAP version are supported.

- 1. Map the SAN boot LUN to the host.
- 2. Verify multiple paths are available.

Remember, multiple paths will only be available after the host OS is up and running on the paths.

3. Enable SAN booting in the server BIOS for the ports to which the SAN boot LUN is mapped.

For information on how to enable the HBA BIOS, see your vendor-specific documentation.

4. Reboot the host to verify the boot is successful.

Multipathing

For Red Hat Enterprise Linux (RHEL) 6.6 the /etc/multipath.conf file must exist, but you do not need to make specific changes to the file. RHEL 6.6 is compiled with all settings required to recognize and correctly manage ONTAP LUNs.

To Enable ALUA Handler, perform the following steps:

- 1. Create a backup of the initrd-image.
- 2. Append the following parameter value to the kernel for ALUA and non-ALUA to work: rdloaddriver=scsi_dh_alua

Example

```
kernel /vmlinuz-2.6.32-358.6.1.el6.x86_64 ro root=/dev/mapper/ vg_ibmx355021082-lv_root rd_NO_LUKS rd_LVM_LV=vg_ibmx355021082/lv_root LANG=en_US.UTF-8 rd_LVM_LV=vg_ibmx355021082/lv_swap rd_NO_MD SYSFONT=latarcyrheb-sun16 crashkernel=auto KEYBOARDTYPE=pc KEYTABLE=us rd_NO_DM rhgb quiet rdloaddriver=scsi_dh_alua
```

3. Use the mkinitrd command to recreate the initrd-image.

```
RHEL 6x and later versions use either:
```

```
The command: mkinitrd -f /boot/ initrd-"uname -r".img uname -r
Or
The command: dracut -f
```

- 4. Reboot the host.
- 5. Verify the output of the cat /proc/cmdline command to ensure that the setting is complete.

You can use the multipath -ll command to verify the settings for your ONTAP LUNs. The following sections provide sample multipath output for a LUN mapped to ASA and non-ASA personas.

All SAN Array Configuration

For All SAN Array (ASA) configuration there should be one group of paths with single priorities. All the paths are Active/Optimized, meaning they are serviced by the controller and I/O is sent on all the active paths.

Example

The following example displays the correct output for an ONTAP LUN with four Active/Optimized paths:

```
# multipath -ll
3600a0980383034466b2b4a3775474859 dm-3 NETAPP,LUN C-Mode
size=20G features='4 queue_if_no_path pg_init_retries 50 retain_attached_hw_handle'
hwhandler='1 alua' wp=rw
|-+- policy='round-robin 0' prio=50 status=active
|- 1:0:8:1 sdb 8:16 active ready running
|- 2:0:8:1 sdd 8:48 active ready running
|- 1:0:9:1 sdc 8:32 active ready running
|- 2:0:9:1 sde 8:64 active ready running
```



Do not use an excessive number of paths to a single LUN. No more than 4 paths should be required. More than 8 paths might cause path issues during storage failures.

Non-ASA Configuration

For non-ASA configuration there should be two groups of paths with different priorities. The paths with the higher priorities are Active/Optimized, meaning they are serviced by the controller where the aggregate is located. The paths with the lower priorities are active but are non-optimized because they are served from a different controller. The non-optimized paths are only used when no optimized paths are available.

Example

The following example displays the correct output for an ONTAP LUN with two Active/Optimized paths and two Active/non-Optimized paths:

```
# multipath -11
3600a0980383034466b2b4a3775474859 dm-3 NETAPP,LUN C-Mode
size=20G features='4 queue_if_no_path pg_init_retries 50 retain_attached_hw_handle'
hwhandler='1 alua' wp=rw
|-+- policy='round-robin 0' prio=50 status=active
| |- 1:0:8:1 sdb 8:16 active ready running
| `- 2:0:8:1 sdd 8:48 active ready running
`-+- policy='round-robin 0' prio=10 status=enabled
|- 1:0:9:1 sdc 8:32 active ready running
`- 2:0:9:1 sde 8:64 active ready running
```



Do not use an excessive number of paths to a single LUN. No more than 4 paths should be required. More than 8 paths might cause path issues during storage failures.

Recommended Settings

The RHEL 6.6 OS is compiled to recognize ONTAP LUNs and automatically set all configuration parameters correctly for both ASA and non-ASA configuration.

The multipath.conf file must exist for the multipath daemon to start, but you can create an empty, zero-byte file using the command:

```
touch /etc/multipath.conf
```

The first time you create this file, you might need to enable and start the multipath services.

```
[root@jfs0 ~]#systemctl enable multipathd
[root@jfs0 ~]# systemctl start multipathd
```

There is no requirement to add anything directly to multipath.conf, unless you have devices that you do not want to be managed by multipath or you have existing settings that override defaults. You can add the following syntax to the multipath.conf file to exclude the unwanted devices.



Replace the <DevId> with the WWID string of the device you want to exclude. Use the following command to determine the WWID:

```
blacklist {
     wwid <DevId>
     devnode "^(ram|raw|loop|fd|md|dm-|sr|scd|st)[0-9]*"
     devnode "^hd[a-z]"
     devnode "^cciss.*"
}
```

Example

In this example, sda is the local SCSI disk that we need to blacklist.

1. Run the following command to determine the WWID:

```
# /lib/udev/scsi_id -gud /dev/sda
360030057024d0730239134810c0cb833
```

2. Add this WWID to the blacklist stanza in the /etc/multipath.conf:

```
blacklist {
    wwid     360030057024d0730239134810c0cb833
    devnode "^(ram|raw|loop|fd|md|dm-|sr|scd|st)[0-9]*"
    devnode "^hd[a-z]"
    devnode "^cciss.*"
}
```

You should always check your /etc/multipath.conf file for legacy settings, especially in the defaults section, that may be overriding default settings.

The table below shows the critical multipathd parameters for ONTAP LUNs and the required values. If a host is connected to LUNs from other vendors and any of these parameters are overridden, they will need to be corrected by later stanzas in multipath.conf that apply specifically to ONTAP LUNs. If this is not done, the ONTAP LUNs may not work as expected. These defaults should only be overridden in consultation with NetApp and/or OS vendor and only when the impact is fully understood.

Parameter	Setting
detect_prio	yes
dev_loss_tmo	"infinity"
failback	immediate
fast_io_fail_tmo	5
features	"3 queue_if_no_path pg_init_retries 50"
flush_on_last_del	"yes"
hardware_handler	"0"
no_path_retry	queue
path_checker	"tur"
path_grouping_policy	"group_by_prio"
path_selector	"round-robin 0"
polling_interval	5
prio	"ontap"
product	LUN.*

Parameter	Setting
retain_attached_hw_handler	yes
rr_weight	"uniform"
user_friendly_names	no
vendor	NETAPP

Example

The following example shows how to correct an overridden default. In this case, the multipath.conf file defines values for path_checker and no_path_retry that are not compatible with ONTAP LUNs. If they cannot be removed because of other SAN arrays still attached to the host, these parameters can be corrected specifically for ONTAP LUNs with a device stanza.

```
defaults {
   path_checker
                     readsector0
                      fail
   no_path_retry
}
devices {
   device {
                     "NETAPP "
      vendor
                      "LUN.*"
      product
      no_path_retry
                        queue
      path_checker
                        tur
  }
}
```

Known Problems and Limitations

NetApp Bug ID	Title	Description	Bugzilla ID
863878	Kernel crash occurs with RHEL 6U6 host during storage failures	You might observe kernel crash on RHEL 6U6 host during storage/fabric.	1158363
1076584	IO stall up to 300 sec seen with QLogic 16G FC (QLE2672) host during storage failures in RHEL 6U4	QLogic 16G FC	1135962

NetApp Bug ID	Title	Description	Bugzilla ID
795684	RHEL6 U5 multipathd incorrectly group multipath maps during MoD and storage failover fault operations	You might observe an incorrect path grouping on LUNs during LUN move on demand	1151020
		priorities will change and multipath is unable to reloads the device table due to device failure caused by storage fault. This leads to incorrect path grouping.	

Release Notes

ASM Mirroring

ASM mirroring might require changes to the Linux multipath settings to allow ASM to recognize a problem and switch over to an alternate fail group. Most ASM configurations on ONTAP use external redundancy, which means that data protection is provided by the external array and ASM does not mirror data. Some sites use ASM with normal redundancy to provide two-way mirroring, normally across different sites. See Oracle Databases on ONTAP for further information.

Using Red Hat Enterprise Linux 6.5 with NetApp ONTAP

Installing the Linux Unified Host Utilities

The NetApp Linux Unified Host Utilities software package is available on the NetApp Support Site in a 32-bit and 64-bit .rpm file. If you do not know which file is right for your configuration, use the NetApp Interoperability Matrix Tool to verify which one you need.

Installing the Linux Unified Host Utilities is strongly recommended, but not mandatory. The utilities do not change any settings on your Linux host. The utilities improve management and assist NetApp customer support in gathering information about your configuration.

Before you begin

If you have a version of Linux Unified Host Utilities currently installed you should upgrade it or, you should remove it and use the following steps to install the latest version.

- 1. Download the 32-bit or 64-bit Linux Unified Host Utilities software package from the NetApp Support Site Site to your host.
- 2. Use the following command to install the software package:

```
rpm -ivh netapp_linux_unified_host_utilities-7-1.x86_64
```

SAN Toolkit

The toolkit is installed automatically when you install the NetApp Host Utilities package. This kit provides the sanlun utility, which helps you manage LUNs and HBAs. The sanlun command returns information about the LUNs mapped to your host, multipathing, and information necessary to create initiator groups.

Example

In the following example, the sanlun lun show command returns LUN information.

controller(7mode/ /server(cDOT/Flas		device filename	host adapter	protocol	lun size	Product
data_vserver	/vol/vol1/lun1	/dev/sdb	host16	FCP	120 . 0g	cD0T
data_vserver	/vol/vol1/lun1	/dev/sdc	host15	FCP	120.0g	cD0T
data_vserver	/vol/vol2/lun2	/dev/sdd	host16	FCP	120 . 0g	cD0T
data_vserver	/vol/vol2/lun2	/dev/sde	host15	FCP	120.0g	cD0T

SAN Booting

Before you begin

If you decide to use SAN booting, it must be supported by your configuration. You can use the NetApp Interoperability Matrix Tool to verify that your OS, HBA, HBA firmware and the HBA boot BIOS, and ONTAP version are supported.

- 1. Map the SAN boot LUN to the host.
- 2. Verify multiple paths are available.

Remember, multiple paths will only be available after the host OS is up and running on the paths.

- 3. Enable SAN booting in the server BIOS for the ports to which the SAN boot LUN is mapped.
 - For information on how to enable the HBA BIOS, see your vendor-specific documentation.
- 4. Reboot the host to verify the boot is successful.

Multipathing

For Red Hat Enterprise Linux (RHEL) 6.5 the /etc/multipath.conf file must exist, but you do not need to make specific changes to the file. RHEL 6.5 is compiled with all settings required to recognize and correctly manage ONTAP LUNs.

To Enable ALUA Handler, perform the following steps:

- 1. Create a backup of the initrd-image.
- 2. Append the following parameter value to the kernel for ALUA and non-ALUA to work: rdloaddriver=scsi dh alua

Example

```
kernel /vmlinuz-2.6.32-358.6.1.el6.x86_64 ro root=/dev/mapper/ vg_ibmx355021082-lv_root rd_NO_LUKS rd_LVM_LV=vg_ibmx355021082/lv_root LANG=en_US.UTF-8 rd_LVM_LV=vg_ibmx355021082/lv_swap rd_NO_MD SYSFONT=latarcyrheb-sun16 crashkernel=auto KEYBOARDTYPE=pc KEYTABLE=us rd_NO_DM rhgb quiet rdloaddriver=scsi_dh_alua
```

3. Use the mkinitrd command to recreate the initrd-image.

RHEL 6x and later versions use either:

```
The command: mkinitrd -f /boot/ initrd-"uname -r".img uname -r Or \ensuremath{\mathsf{Or}}
```

The command: dracut -f

- 4. Reboot the host.
- 5. Verify the output of the cat /proc/cmdline command to ensure that the setting is complete.

You can use the multipath -ll command to verify the settings for your ONTAP LUNs.

The following sections provide sample multipath output for a LUN mapped to ASA and non-ASA

All SAN Array Configuration

For All SAN Array (ASA) configuration there should be one group of paths with single priorities. All the paths are Active/Optimized, meaning they are serviced by the controller and I/O is sent on all the active paths.

Example

personas.

The following example displays the correct output for an ONTAP LUN with four Active/Optimized paths:

```
# multipath -ll
3600a0980383034466b2b4a3775474859 dm-3 NETAPP,LUN C-Mode
size=20G features='4 queue_if_no_path pg_init_retries 50 retain_attached_hw_handle'
hwhandler='1 alua' wp=rw
|-+- policy='round-robin 0' prio=50 status=active
|- 1:0:8:1 sdb 8:16 active ready running
|- 2:0:8:1 sdd 8:48 active ready running
|- 1:0:9:1 sdc 8:32 active ready running
|- 2:0:9:1 sde 8:64 active ready running
```



Do not use an excessive number of paths to a single LUN. No more than 4 paths should be required. More than 8 paths might cause path issues during storage failures.

Non-ASA Configuration

For non-ASA configuration there should be two groups of paths with different priorities. The paths with the higher priorities are Active/Optimized, meaning they are serviced by the controller where the aggregate is located. The paths with the lower priorities are active but are non-optimized because they are served from a different controller. The non-optimized paths are only used when no optimized paths are available.

Example

The following example displays the correct output for an ONTAP LUN with two Active/Optimized paths and two Active/non-Optimized paths:

```
# multipath -11
3600a0980383034466b2b4a3775474859 dm-3 NETAPP,LUN C-Mode
size=20G features='4 queue_if_no_path pg_init_retries 50 retain_attached_hw_handle'
hwhandler='1 alua' wp=rw
|-+- policy='round-robin 0' prio=50 status=active
| |- 1:0:8:1 sdb 8:16 active ready running
| `- 2:0:8:1 sdd 8:48 active ready running
`-+- policy='round-robin 0' prio=10 status=enabled
|- 1:0:9:1 sdc 8:32 active ready running
`- 2:0:9:1 sde 8:64 active ready running
```



Do not use an excessive number of paths to a single LUN. No more than 4 paths should be required. More than 8 paths might cause path issues during storage failures.

Recommended Settings

The RHEL 6.5 OS is compiled to recognize ONTAP LUNs and automatically set all configuration parameters correctly for both ASA and non-ASA configuration.

The multipath.conf file must exist for the multipath daemon to start, but you can create an empty, zerobyte file using the command:

```
touch /etc/multipath.conf
```

The first time you create this file, you might need to enable and start the multipath services.

```
[root@jfs0 ~]#systemctl enable multipathd
[root@jfs0 ~]# systemctl start multipathd
```

There is no requirement to add anything directly to multipath.conf, unless you have devices that you do not want to be managed by multipath or you have existing settings that override defaults. You can add the following syntax to the multipath.conf file to exclude the unwanted devices.



Replace the <DevId> with the WWID string of the device you want to exclude. Use the following command to determine the WWID:

```
blacklist {
     wwid <DevId>
     devnode "^(ram|raw|loop|fd|md|dm-|sr|scd|st)[0-9]*"
     devnode "^hd[a-z]"
     devnode "^cciss.*"
}
```

Example

In this example, sda is the local SCSI disk that we need to blacklist.

1. Run the following command to determine the WWID:

```
# /lib/udev/scsi_id -gud /dev/sda
360030057024d0730239134810c0cb833
```

2. Add this WWID to the blacklist stanza in the /etc/multipath.conf:

```
blacklist {
    wwid     360030057024d0730239134810c0cb833
    devnode "^(ram|raw|loop|fd|md|dm-|sr|scd|st)[0-9]*"
    devnode "^hd[a-z]"
    devnode "^cciss.*"
}
```

You should always check your /etc/multipath.conf file for legacy settings, especially in the defaults section, that may be overriding default settings.

The table below shows the critical multipathd parameters for ONTAP LUNs and the required values. If a host is connected to LUNs from other vendors and any of these parameters are overridden, they will need to be corrected by later stanzas in multipath.conf that apply specifically to ONTAP LUNs. If this is not done, the ONTAP LUNs may not work as expected. These defaults should only be overridden in consultation with NetApp and/or OS vendor and only when the impact is fully understood.

Parameter	Setting
detect_prio	yes
dev_loss_tmo	"infinity"
failback	immediate
fast_io_fail_tmo	5
features	"3 queue_if_no_path pg_init_retries 50"
flush_on_last_del	"yes"
hardware_handler	"0"
no_path_retry	queue
path_checker	"tur"
path_grouping_policy	"group_by_prio"
path_selector	"round-robin 0"
polling_interval	5
prio	"ontap"
product	LUN.*
retain_attached_hw_handler	yes
rr_weight	"uniform"
user_friendly_names	no
vendor	NETAPP

Example

The following example shows how to correct an overridden default. In this case, the multipath.conf file defines values for path_checker and no_path_retry that are not compatible with ONTAP LUNs. If they cannot be removed because of other SAN arrays still attached to the host, these parameters can be corrected specifically for ONTAP LUNs with a device stanza.

```
defaults {
  path_checker readsector0
  no_path_retry fail
}

devices {
  device {
    vendor "NETAPP"
    product "LUN.*"
    no_path_retry queue
    path_checker tur
  }
}
```

Known Problems and Limitations

NetApp Bug ID	Title	Description	Bugzilla ID
760515	Path failures or host hangs were observed in RHEL 6.5 8G Qlogic FC SAN host during storage failover operations	Path failures or host hangs were observed in RHEL 6.5 8G Qlogic FC SAN host during storage failover operations.	1033136
758271	bnx2 firmware fails to load when booting with custom initrd (dracut -f)	Broadcom NetXtreme II Gigabit controller ports will not ping due to bnx2 firmware fails to load during boot with custom initrd.	1007463
799394	RHEL 6U5: Emulex 16G FC (LPe16002B-M6) host crash is seen during I/O with storage failover operations	16G FC Emulex (LPe16002B-M6) host crash is seen during I/O with storage failover operations.	1063699

NetApp Bug ID	Title	Description	Bugzilla ID
786571	QLogic FCoE host hangs/path failures observed in RHEL 6.5 during I/O with storage failover operations	QLogic FCoE (QLE8242) host hangs/path failures are observed in RHEL 6.5 during I/O with storage failover operations. In such scenarios, you might see the following message: "Mailbox cmd timeout occurred, cmd=0x54, mb[0]=0x54. Scheduling ISP abort" messages which leads to host hung/path failures.	1068619
801580	QLogic 16G FC host hangs or path failures observed in RHEL 6.5 during I/O with storage failover operations	The I/O delays of more than 600 seconds are observed with QLogic 16G FC host (QLE2672) during storage failover operations. In such scenarios, the following message is displayed: "Failed mbx[0]=54, mb[1]=0, mb[2]=76b9, mb[3]=5200, cmd=54"	1068622

Release Notes

ASM Mirroring

ASM mirroring might require changes to the Linux multipath settings to allow ASM to recognize a problem and switch over to an alternate fail group. Most ASM configurations on ONTAP use external redundancy, which means that data protection is provided by the external array and ASM does not mirror data. Some sites use ASM with normal redundancy to provide two-way mirroring, normally across different sites. See Oracle Databases on ONTAP for further information.

Using Red Hat Enterprise Linux 6.4 with NetApp ONTAP

Installing the Linux Unified Host Utilities

The NetApp Linux Unified Host Utilities software package is available on the NetApp Support Site in a 32-bit and 64-bit .rpm file. If you do not know which file is right for your configuration, use the NetApp

Interoperability Matrix Tool to verify which one you need.

Installing the Linux Unified Host Utilities is strongly recommended, but not mandatory. The utilities do not change any settings on your Linux host. The utilities improve management and assist NetApp customer support in gathering information about your configuration.

Before you begin

If you have a version of Linux Unified Host Utilities currently installed you should upgrade it or, you should remove it and use the following steps to install the latest version.

- 1. Download the 32-bit or 64-bit Linux Unified Host Utilities software package from the NetApp Support Site Site to your host.
- 2. Use the following command to install the software package:

```
rpm -ivh netapp_linux_unified_host_utilities-7-1.x86_64
```

SAN Toolkit

The toolkit is installed automatically when you install the NetApp Host Utilities package. This kit provides the sanlun utility, which helps you manage LUNs and HBAs. The sanlun command returns information about the LUNs mapped to your host, multipathing, and information necessary to create initiator groups.

Example

In the following example, the sanlun lun show command returns LUN information.

ontroller(7mode/E	-Series)/	device	host		lun	
/server(cDOT/Flash	nRay) lun-pathname	filename	adapter	protocol	size	Product
data_vserver	/vol/vol1/lun1	/dev/sdb	 host16	FCP	120.0g	cD0T
data_vserver	/vol/vol1/lun1	/dev/sdc	host15	FCP	120.0g	cD0T
data_vserver	/vol/vol2/lun2	/dev/sdd	host16	FCP	120.0g	cDOT
data_vserver	/vol/vol2/lun2	/dev/sde	host15	FCP	120.0g	cD0T

SAN Booting

Before you begin

If you decide to use SAN booting, it must be supported by your configuration. You can use the NetApp Interoperability Matrix Tool to verify that your OS, HBA, HBA firmware and the HBA boot BIOS, and ONTAP version are supported.

- 1. Map the SAN boot LUN to the host.
- 2. Verify multiple paths are available.

Remember, multiple paths will only be available after the host OS is up and running on the paths.

3. Enable SAN booting in the server BIOS for the ports to which the SAN boot LUN is mapped.

For information on how to enable the HBA BIOS, see your vendor-specific documentation.

4. Reboot the host to verify the boot is successful.

Multipathing

For Red Hat Enterprise Linux (RHEL) 6.4 the /etc/multipath.conf file must exist, but you do not need to make specific changes to the file. RHEL 6.4 is compiled with all settings required to recognize and correctly manage ONTAP LUNs.

To Enable ALUA Handler, perform the following steps:

- 1. Create a backup of the initrd-image.
- 2. Append the following parameter value to the kernel for ALUA and non-ALUA to work: rdloaddriver=scsi_dh_alua

Example

```
kernel /vmlinuz-2.6.32-358.6.1.el6.x86_64 ro root=/dev/mapper/ vg_ibmx355021082-lv_root rd_NO_LUKS rd_LVM_LV=vg_ibmx355021082/lv_root LANG=en_US.UTF-8 rd_LVM_LV=vg_ibmx355021082/lv_swap rd_NO_MD SYSFONT=latarcyrheb-sun16 crashkernel=auto KEYBOARDTYPE=pc KEYTABLE=us rd_NO_DM rhgb quiet rdloaddriver=scsi_dh_alua
```

3. Use the mkinitrd command to recreate the initrd-image.

```
RHEL 6x and later versions use either:
```

```
The command: mkinitrd -f /boot/ initrd-"uname -r".img uname -r
Or
The command: dracut -f
```

- 4. Reboot the host.
- 5. Verify the output of the cat /proc/cmdline command to ensure that the setting is complete.

You can use the multipath -ll command to verify the settings for your ONTAP LUNs. The following sections provide sample multipath output for a LUN mapped to ASA and non-ASA personas.

All SAN Array Configuration

For All SAN Array (ASA) configuration there should be one group of paths with single priorities. All the paths are Active/Optimized, meaning they are serviced by the controller and I/O is sent on all the active paths.

Example

The following example displays the correct output for an ONTAP LUN with four Active/Optimized paths:

```
# multipath -ll
3600a0980383034466b2b4a3775474859 dm-3 NETAPP,LUN C-Mode
size=20G features='4 queue_if_no_path pg_init_retries 50 retain_attached_hw_handle'
hwhandler='1 alua' wp=rw
|-+- policy='round-robin 0' prio=50 status=active
|- 1:0:8:1 sdb 8:16 active ready running
|- 2:0:8:1 sdd 8:48 active ready running
|- 1:0:9:1 sdc 8:32 active ready running
|- 2:0:9:1 sde 8:64 active ready running
```



Do not use an excessive number of paths to a single LUN. No more than 4 paths should be required. More than 8 paths might cause path issues during storage failures.

Non-ASA Configuration

For non-ASA configuration there should be two groups of paths with different priorities. The paths with the higher priorities are Active/Optimized, meaning they are serviced by the controller where the aggregate is located. The paths with the lower priorities are active but are non-optimized because they are served from a different controller. The non-optimized paths are only used when no optimized paths are available.

Example

The following example displays the correct output for an ONTAP LUN with two Active/Optimized paths and two Active/non-Optimized paths:

```
# multipath -ll
3600a0980383034466b2b4a3775474859 dm-3 NETAPP,LUN C-Mode
size=20G features='4 queue_if_no_path pg_init_retries 50 retain_attached_hw_handle'
hwhandler='1 alua' wp=rw
|-+- policy='round-robin 0' prio=50 status=active
| - 1:0:8:1 sdb 8:16 active ready running
| `- 2:0:8:1 sdd 8:48 active ready running
`-+- policy='round-robin 0' prio=10 status=enabled
|- 1:0:9:1 sdc 8:32 active ready running
`- 2:0:9:1 sde 8:64 active ready running
```



Do not use an excessive number of paths to a single LUN. No more than 4 paths should be required. More than 8 paths might cause path issues during storage failures.

Recommended Settings

The RHEL 6.4 OS is compiled to recognize ONTAP LUNs and automatically set all configuration parameters correctly for both ASA and non-ASA configuration.

The multipath.conf file must exist for the multipath daemon to start, but you can create an empty, zero-byte file using the command:

```
touch /etc/multipath.conf
```

The first time you create this file, you might need to enable and start the multipath services.

```
[root@jfs0 ~]#systemctl enable multipathd
[root@jfs0 ~]# systemctl start multipathd
```

There is no requirement to add anything directly to multipath.conf, unless you have devices that you do not want to be managed by multipath or you have existing settings that override defaults. You can add the following syntax to the multipath.conf file to exclude the unwanted devices.



Replace the <DevId> with the WWID string of the device you want to exclude. Use the following command to determine the WWID:

```
blacklist {
     wwid <DevId>
     devnode "^(ram|raw|loop|fd|md|dm-|sr|scd|st)[0-9]*"
     devnode "^hd[a-z]"
     devnode "^cciss.*"
}
```

Example

In this example, sda is the local SCSI disk that we need to blacklist.

1. Run the following command to determine the WWID:

```
# /lib/udev/scsi_id -gud /dev/sda
360030057024d0730239134810c0cb833
```

2. Add this WWID to the blacklist stanza in the /etc/multipath.conf:

You should always check your /etc/multipath.conf file for legacy settings, especially in the defaults section, that may be overriding default settings.

The table below shows the critical multipathd parameters for ONTAP LUNs and the required values. If a host is connected to LUNs from other vendors and any of these parameters are overridden, they will need to be corrected by later stanzas in multipath.conf that apply specifically to ONTAP LUNs. If this is not done, the ONTAP LUNs may not work as expected. These defaults should only be overridden in consultation with NetApp and/or OS vendor and only when the impact is fully understood.

Parameter	Setting
detect_prio	yes
dev_loss_tmo	"infinity"
failback	immediate
fast_io_fail_tmo	5
features	"3 queue_if_no_path pg_init_retries 50"
flush_on_last_del	"yes"
hardware_handler	"0"
no_path_retry	queue
path_checker	"tur"
path_grouping_policy	"group_by_prio"
path_selector	"round-robin 0"
polling_interval	5
prio	"ontap"
product	LUN.*
retain_attached_hw_handler	yes
rr_weight	"uniform"
user_friendly_names	no
vendor	NETAPP

The following example shows how to correct an overridden default. In this case, the multipath.conf file defines values for path_checker and no_path_retry that are not compatible with ONTAP LUNs. If they cannot be removed because of other SAN arrays still attached to the host, these parameters can be corrected specifically for ONTAP LUNs with a device stanza.

```
defaults {
   path_checker
                     readsector0
   no_path_retry
                      fail
}
devices {
   device {
                     "NETAPP "
      vendor
      product
                      "LUN.*"
      no_path_retry
                        queue
      path_checker
                        tur
  }
}
```

Known Problems and Limitations

NetApp Bug ID	Title	Description	Bugzilla ID
673009	Creating ext4 file system on LV striped across 15 or more discardenabled, thinly provisioned multipath devices triggers "request botched" kernel errors	"Request blotched" kernel errors have been seen when users attempt to create an ext4 file system on discard-enabled, thinly provisioned multipath devices. As a result, creating the ext4 file system might take longer to complete and occasional disruption occurs. This issue has occurred only when users attempt to create the ext4 file system on a LV striped across 15 or more discard-enabled multipath devices on systems running Red Hat Enterprise Linux 6.x and Data ONTAP 8.1.3 and later operating in 7-Mode. The issue happens because the kernel erroneously attempts to merge discard requests, which is not supported on Red Hat Enterprise Linux 6.x at this time. When this issue occurs, multiple instances of the following message are written to syslog (/var/log/messages): kernel: blk: request botched. As a result, file system creation might take longer time to complete than expected.	907844

Release Notes

ASM Mirroring

ASM mirroring might require changes to the Linux multipath settings to allow ASM to recognize a problem and switch over to an alternate fail group. Most ASM configurations on ONTAP use external redundancy, which means that data protection is provided by the external array and ASM does not mirror data. Some sites use ASM with normal redundancy to provide two-way mirroring, normally across different sites. See Oracle Databases on ONTAP for further information.

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