FC/iSCSI Host Configurations

ONTAP SAN Host

NetApp
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Table of Contents

FC/iSCSI Host Configurations 1
RHEL 1
SUSE 128
Oracle Linux 185

FC/iSCSI Host Configurations

RHEL

RHEL 8

Using Red Hat Enterprise Linux 8.2 with NetApp ONTAP

Installing the Linux Unified Host Utilities

The NetApp Linux Unified Host Utilities software package is available on the NetApp Support Site in a 64-bit .rpm file.

Installing the Linux Unified Host Utilities is strongly recommended, but not mandatory. The utilities do not change any settings on your Linux host. The utilities improve management and assist NetApp customer support in gathering information about your configuration.

Before you begin

If you have a version of Linux Unified Host Utilities currently installed you should upgrade it or, you should remove it and use the following steps to install the latest version.

1. Download the 64-bit Linux Unified Host Utilities software package from the NetApp Support Site to your host.
2. Use the following command to install the software package:

   ```
   rpm -ivh netapp_linux_unified_host_utilities-7-1.x86_64
   ```

SAN Toolkit

The toolkit is installed automatically when you install the NetApp Host Utilities package. This kit provides the `sanlun` utility, which helps you manage LUNs and HBAs. The `sanlun` command returns information about the LUNs mapped to your host, multipathing, and information necessary to create initiator groups.

Example

In the following example, the `sanlun lun show command` returns LUN information.

```
# sanlun lun show all
controller(7mode/E-Series)/            device     host                lun
vserver(cDOT/FlashRay)   lun-pathname  filename   adapter  protocol  size    Product
------------------------------------------------------------------------
data_vserver          /vol/vol1/lun1   /dev/sdb   host16   FCP       120.0g  cDOT
data_vserver          /vol/vol1/lun1   /dev/sdc   host15   FCP       120.0g  cDOT
data_vserver          /vol/vol2/lun2   /dev/sdd   host16   FCP       120.0g  cDOT
data_vserver          /vol/vol2/lun2   /dev/sde   host15   FCP       120.0g  cDOT
```

SAN Booting

Before you begin

If you decide to use SAN booting, it must be supported by your configuration. You can use the NetApp Interoperability Matrix Tool to verify that your OS, HBA, HBA firmware and the HBA boot BIOS, and ONTAP version are supported.

1. Map the SAN boot LUN to the host.
2. Verify multiple paths are available.

   Remember, multiple paths will only be available after the host OS is up and running on the paths.

3. Enable SAN booting in the server BIOS for the ports to which the SAN boot LUN is mapped.

   For information on how to enable the HBA BIOS, see your vendor-specific documentation.

4. Reboot the host to verify the boot is successful.

Multipathing

For Red Hat Enterprise Linux (RHEL) 8.2 the /etc/multipath.conf file must exist, but you do not need to make specific changes to the file. RHEL 8.2 is compiled with all settings required to recognize and correctly manage ONTAP LUNs.

You can use the `multipath -ll` command to verify the settings for your ONTAP LUNs.
There should be two groups of paths with different priorities. The paths with the higher priorities are Active/Optimized, meaning they are serviced by the controller where the aggregate is located. The paths with the lower priorities are active but are non-optimized because they are served from a different controller. The non-optimized paths are only used when no optimized paths are available.

Example

The following example displays the correct output for an ONTAP LUN with two Active/Optimized paths and two Active/non-Optimized paths:

```
# multipath -ll
3600a098038303634722b4d59646c4436 dm-28 NETAPP,LUN C-Mode
size=80G features='3 queue_if_no_path pg_init_retries 50' hwhandler='1 alua' wp=rw
|-+- policy='service-time 0' prio=50 status=active
| |- 16:0:6:35 sdwb 69:624 active ready running
| |- 16:0:5:35 sdun 66:752 active ready running
`-+- policy='service-time 0' prio=10 status=enabled
|- 15:0:0:35 sdaj 66:48 active ready running
|- 15:0:1:35 sdbx 68:176 active ready running
```

Note

Do not use an excessive number of paths to a single LUN. No more than 4 paths should be required. More than 8 paths might cause path issues during storage failures.

Recommended Settings

The RHEL 8.2 OS is compiled to recognize ONTAP LUNs and automatically set all configuration parameters correctly.
The multipath.conf file must exist for the multipath daemon to start, but you can create an empty, zero-byte file using the command:
`touch /etc/multipath.conf`
The first time you create this file, you might need to enable and start the multipath services.

```
[root@jfs0 ~]#systemctl enable multipathd
[root@jfs0 ~]# systemctl start multipathd
```

There is no requirement to add anything directly to multipath.conf, unless you have devices that you do not want to be managed by multipath or you have existing settings that override defaults.
You can add the following syntax to the multipath.conf file to exclude the unwanted devices.

Note

Replace the <DevId> with the WWID string of the device you want to exclude. Use the following command to determine the WWID:

```
blacklist {
        wwid <DevId>
        devnode "^(ram|raw|loop|fd|md|dm-|sr|scd|st)[0-9]*"
        devnode "^hd[a-z]"
        devnode "^cciss.*"
}
```

Example

In this example, sda is the local SCSI disk that we need to blacklist.

1. Run the following command to determine the WWID:

```
# /lib/udev/scsi_id -gud /dev/sda
360030057024d0730239134810c0cb833
```

2. Add this WWID to the blacklist stanza in the /etc/multipath.conf:

```
blacklist {
     wwid   360030057024d0730239134810c0cb833
     devnode "^(ram|raw|loop|fd|md|dm-|sr|scd|st)[0-9]*"
     devnode "^hd[a-z]"
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}
```

You should always check your `/etc/multipath.conf` file for legacy settings, especially in the defaults section, that may be overriding default settings.
The table below shows the critical `multipathd` parameters for ONTAP LUNs and the required values. If a host is connected to LUNs from other vendors and any of these parameters are overridden, they will need to be corrected by later stanzas in `multipath.conf` that apply specifically to ONTAP LUNs. If this is not done, the ONTAP LUNs may not work as expected. These defaults should only be overridden in consultation with NetApp and/or OS vendor and only when the impact is fully understood.

Parameter	Setting
detect_prio	yes
dev_loss_tmo	"infinity"
failback	immediate
fast_io_fail_tmo	5
features	"2 pg_init_retries 50"
flush_on_last_del	"yes"
hardware_handler	"0"
no_path_retry	queue
path_checker	"tur"
path_grouping_policy	"group_by_prio"
path_selector	"service-time 0"
polling_interval	5
prio	"ontap"
product	LUN.*

Parameter	Setting
retain_attached_hw_handler	yes
rr_weight	"uniform"
user_friendly_names	no
vendor	NETAPP

Example

The following example shows how to correct an overridden default. In this case, the `multipath.conf` file defines values for `path_checker` and `no_path_retry` that are not compatible with ONTAP LUNs. If they cannot be removed because of other SAN arrays still attached to the host, these parameters can be corrected specifically for ONTAP LUNs with a device stanza.

```
defaults {
   path_checker      readsector0
   no_path_retry      fail
}

devices {
   device {
      vendor         "NETAPP  "
      product         "LUN.*"
      no_path_retry     queue
      path_checker      tur
   }
}
```

Known Problems and Limitations

There are no known issues for RHEL 8.2.

Release Notes

ASM Mirroring

ASM mirroring might require changes to the Linux multipath settings to allow ASM to recognize a problem and switch over to an alternate fail group. Most ASM configurations on ONTAP use external redundancy, which means that data protection is provided by the external array and ASM does not mirror data. Some sites use ASM with normal redundancy to provide two-way mirroring, normally across different sites. See Oracle Databases on ONTAP for further information.

Using Red Hat Enterprise Linux 8.1 with NetApp ONTAP

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In the following example, the `sanlun lun show command` returns LUN information.

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# sanlun lun show all
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vserver(cDOT/FlashRay)   lun-pathname  filename   adapter  protocol  size    Product
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data_vserver          /vol/vol1/lun1   /dev/sdb   host16   FCP       120.0g  cDOT
data_vserver          /vol/vol1/lun1   /dev/sdc   host15   FCP       120.0g  cDOT
data_vserver          /vol/vol2/lun2   /dev/sdd   host16   FCP       120.0g  cDOT
data_vserver          /vol/vol2/lun2   /dev/sde   host15   FCP       120.0g  cDOT
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SAN Booting

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4. Reboot the host to verify the boot is successful.

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For Red Hat Enterprise Linux (RHEL) 8.1 the /etc/multipath.conf file must exist, but you do not need to make specific changes to the file. RHEL 8.1 is compiled with all settings required to recognize and correctly manage ONTAP LUNs.

You can use the `multipath -ll` command to verify the settings for your ONTAP LUNs.
The following sections provide sample multipath output for a LUN mapped to ASA and non-ASA personas.

All SAN Array Configuration

For All SAN Array (ASA) configuration there should be one group of paths with single priorities. All the paths are Active/Optimized, meaning they are serviced by the controller and I/O is sent on all the active paths.

Example

The following example displays the correct output for an ONTAP LUN with four Active/Optimized paths:

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  |- 11:0:7:1    sdfi   130:64   active ready running
  |- 11:0:9:1    sdiy  8:288     active ready running
  |- 11:0:10:1  sdml 69:464   active ready running
  |- 11:0:11:1  sdpt  131:304  active ready running
```

Note

Do not use an excessive number of paths to a single LUN. No more than 4 paths should be required. More than 8 paths might cause path issues during storage failures.

Non-ASA Configuration

For non-ASA configuration there should be two groups of paths with different priorities. The paths

with the higher priorities are Active/Optimized, meaning they are serviced by the controller where the aggregate is located. The paths with the lower priorities are active but are non-optimized because they are served from a different controller. The non-optimized paths are only used when no optimized paths are available.

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path_checker	"tur"
path_grouping_policy	"group_by_prio"
path_selector	"service-time 0"
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}
```

Known Problems and Limitations

NetApp Bug ID	Title	Description	Bugzilla ID
1275843	Kernel disruption might occur on Red Hat Enterprise Linux 8.1 with QLogic QLE2672 16GB FC HBA during storage failover operation	Kernel disruption might occur during storage failover operations on the Red Hat Enterprise Linux 8.1 kernel with a QLogic QLE2672 Fibre Channel (FC) host bus adapter (HBA). The kernel disruption causes Red Hat Enterprise Linux 8.1 to reboot, leading to application disruption. If the kdump mechanism is enabled, the kernel disruption generates a vmcore file located in the/var/crash/ directory. You can check the vmcore file to determine the cause of the disruption.A storage failover with the QLogic QLE2672 HBA event affects the "kmem_cache_alloc+131 " module. You can locate the event in the vmcore file by finding the following string: " [exception RIP: kmem_cache_alloc+131] "After the kernel disruption, reboot the Host OS and recover the operating system. Then restart the applications	1760819

NetApp Bug ID	Title	Description	Bugzilla ID
1275838	Kernel disruption occurs on Red Hat Enterprise Linux 8.1 with QLogic QLE2742 32GB FC HBA during storage failover operations	Kernel disruption occurs during storage failover operations on the Red Hat Enterprise Linux 8.1 kernel with a QLogic QLE2742 Fibre Channel (FC) host bus adapter (HBA). The kernel disruption causes Red Hat Enterprise Linux 8.1 to reboot, leading to application disruption. If the kdump mechanism is enabled, the kernel disruption generates a vmcore file located in the/var/crash/ directory. You can check the vmcore file to determine the cause of the disruption. A storage failover with the QLogic QLE2742 HBA event affects the "kmem_cache_alloc+131 "module. You can locate the event in the vmcore file by finding the following string: " [exception RIP: kmem_cache_alloc+131] "After the kernel disruption, reboot the Host OS and recover the operating system. Then restart the applications.	1744082

NetApp Bug ID	Title	Description	Bugzilla ID
1266250	Login to multiple paths fails during the Red Hat Enterprise Linux 8.1 installation on iSCSI SAN LUN	You cannot login to multiple paths during the Red Hat Enterprise Linux 8.1 installation on iSCSI SAN LUN multipath devices. Installation is not possible on multipath iSCSI device and the multipath service is not enabled on the SAN boot device.	1758504

Release Notes

ASM Mirroring

ASM mirroring might require changes to the Linux multipath settings to allow ASM to recognize a problem and switch over to an alternate fail group. Most ASM configurations on ONTAP use external redundancy, which means that data protection is provided by the external array and ASM does not mirror data. Some sites use ASM with normal redundancy to provide two-way mirroring, normally across different sites. See Oracle Databases on ONTAP for further information.

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data_vserver          /vol/vol1/lun1   /dev/sdc   host15   FCP       120.0g  cDOT
data_vserver          /vol/vol2/lun2   /dev/sdd   host16   FCP       120.0g  cDOT
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  |- 11:0:7:1    sdfi   130:64   active ready running
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Example

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1. Run the following command to determine the WWID:

   ```
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     wwid   360030057024d0730239134810c0cb833
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vendor	NETAPP

Example

The following example shows how to correct an overridden default. In this case, the `multipath.conf` file defines values for `path_checker` and `no_path_retry` that are not compatible with ONTAP LUNs. If they cannot be removed because of other SAN arrays still attached to the host, these parameters can be corrected specifically for ONTAP LUNs with a device stanza.

```
defaults {
   path_checker      readsector0
   no_path_retry      fail
}

devices {
   device {
      vendor         "NETAPP  "
      product         "LUN.*"
      no_path_retry     queue
      path_checker      tur
   }
}
```

Known Problems and Limitations

NetApp Bug ID	Title	Description	Bugzilla ID
1238719	Kernel disruption on RHEL8 with QLogic QLE2672 16GB FC during storage failover operations	Kernel disruption might occur during storage failover operations on a Red Hat Enterprise Linux (RHEL) 8 kernel with a QLogic QLE2672 host bus adapter (HBA). The kernel disruption causes the operating system to reboot. The reboot causes application disruption and generates the vmcore file under the /var/crash/directory if kdump is configured. Use the vmcore file to identify the cause of the failure. In this case, the disruption is in the “kmem_cache_alloc+160 ” module. It is logged in the vmcore file with the following string: "[exception RIP: kmem_cache_alloc+160] ". Reboot the host OS to recover the operating system and then restart the application.	1710009
1226783	RHEL8 OS boots up to "emergency mode" when more than 204 SCSI devices are mapped on all Fibre Channel (FC) host bus adapters (HBA)	If a host is mapped with more than 204 SCSI devices during an operating systemreboot process, the RHEL8 OS fails to boot up to "normal mode" and enters "emergency mode". This results in most of the host services becoming unavailable.	1690356

NetApp Bug ID	Title	Description	Bugzilla ID
1230882	Creating a partition on an iSCSI multipath device during the RHEL8 installation is not feasible.	iSCSI SAN LUN multipath devices are not listed in disk selection during RHEL 8 installation. Consequently, the multipath service is not enabled on the SAN boot device.	1709995
1235998	The "rescan-scsi-bus.sh -a" command does not scan more than 328 devices	If a Red Hat Enterprise Linux 8 host maps with more than 328 SCSI devices, the host OS command "rescan-scsi-bus.sh -a" only scans 328 devices. The host does not discover any remaining mapped devices.	1709995
1231087	Remote ports transit to a blocked state on RHEL8 with Emulex LPe16002 16GB FC during storage failover operations	Remote ports transit to a blocked state on RHEL8 with Emulex LPe16002 16GB Fibre Channel (FC) during storage failover operations. When the storage node returns to an optimal state, the LIFs also come up and the remote port state should read "online". Occasionally, the remote port state might continue to read as "blocked” or "not present". This state can lead to a "failed faulty" path to LUNs at the multipath layer	1702005

NetApp Bug ID	Title	Description	Bugzilla ID
1231098	Remote ports transit to blocked state on RHEL8 with Emulex LPe32002 32GB FC during storage failover operations	Remote ports transit to a blocked state on RHEL8 with Emulex LPe32002 32GBFibre Channel (FC) during storage failover operations. When the storage node returns to an optimal state, the LIFs also come up and the remote port state should read "online". Occasionally, the remote port state might continue to read as "blocked" or "not present". This state can lead to a "failed faulty" path to LUNs at the multipath layer.	1705573

Release Notes

ASM Mirroring

ASM mirroring might require changes to the Linux multipath settings to allow ASM to recognize a problem and switch over to an alternate fail group. Most ASM configurations on ONTAP use external redundancy, which means that data protection is provided by the external array and ASM does not mirror data. Some sites use ASM with normal redundancy to provide two-way mirroring, normally across different sites. See Oracle Databases on ONTAP for further information.

RHEL 7

Using Red Hat Enterprise Linux 7.8 with NetApp ONTAP

Installing the Linux Unified Host Utilities

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Installing the Linux Unified Host Utilities is strongly recommended, but not mandatory. The utilities do not change any settings on your Linux host. The utilities improve management and assist NetApp customer support in gathering information about your configuration.

Before you begin

If you have a version of Linux Unified Host Utilities currently installed you should upgrade it or, you should remove it and use the following steps to install the latest version.

1. Download the 32-bit or 64-bit Linux Unified Host Utilities software package from the NetApp Support Site Site to your host.
2. Use the following command to install the software package:

   `rpm -ivh netapp_linux_unified_host_utilities-7-1.x86_64`

SAN Toolkit

The toolkit is installed automatically when you install the NetApp Host Utilities package. This kit provides the `sanlun` utility, which helps you manage LUNs and HBAs. The `sanlun` command returns information about the LUNs mapped to your host, multipathing, and information necessary to create initiator groups.

Example

In the following example, the `sanlun lun show command` returns LUN information.

```
# sanlun lun show all
controller(7mode/E-Series)/            device     host                lun
vserver(cDOT/FlashRay)   lun-pathname  filename   adapter  protocol  size    Product
------------------------------------------------------------------------
data_vserver          /vol/vol1/lun1   /dev/sdb   host16   FCP       120.0g  cDOT
data_vserver          /vol/vol1/lun1   /dev/sdc   host15   FCP       120.0g  cDOT
data_vserver          /vol/vol2/lun2   /dev/sdd   host16   FCP       120.0g  cDOT
data_vserver          /vol/vol2/lun2   /dev/sde   host15   FCP       120.0g  cDOT
```

SAN Booting

Before you begin

If you decide to use SAN booting, it must be supported by your configuration. You can use the NetApp Interoperability Matrix Tool to verify that your OS, HBA, HBA firmware and the HBA boot BIOS, and ONTAP version are supported.

1. Map the SAN boot LUN to the host.
2. Verify multiple paths are available.

   Remember, multiple paths will only be available after the host OS is up and running on the paths.

3. Enable SAN booting in the server BIOS for the ports to which the SAN boot LUN is mapped.

   For information on how to enable the HBA BIOS, see your vendor-specific documentation.

4. Reboot the host to verify the boot is successful.

Multipathing

For Red Hat Enterprise Linux (RHEL) 7.8 the /etc/multipath.conf file must exist, but you do not need to make specific changes to the file. RHEL 7.8 is compiled with all settings required to recognize and correctly manage ONTAP LUNs.

You can use the `multipath -ll` command to verify the settings for your ONTAP LUNs.
The following sections provide sample multipath output for a LUN mapped to ASA and non-ASA personas.

All SAN Array Configuration

For All SAN Array (ASA) configuration there should be one group of paths with single priorities. All the paths are Active/Optimized, meaning they are serviced by the controller and I/O is sent on all the active paths.

Example

The following example displays the correct output for an ONTAP LUN with four Active/Optimized paths:

```
# multipath -ll
3600a09803831347657244e527766394e dm-5 NETAPP,LUN C-Mode
size=80G  features='4 queue_if_no_path pg_init_retries 50 retain_attached_hw_handle'
hwhandler='1 alua' wp=rw
`-+- policy='service-time 0' prio=50 status=active
  |- 11:0:7:1    sdfi   130:64   active ready running
  |- 11:0:9:1    sdiy  8:288     active ready running
  |- 11:0:10:1  sdml 69:464   active ready running
  |- 11:0:11:1  sdpt  131:304  active ready running
```

Note

Do not use an excessive number of paths to a single LUN. No more than 4 paths should be required. More than 8 paths might cause path issues during storage failures.

Non-ASA Configuration

For non-ASA configuration there should be two groups of paths with different priorities. The paths with the higher priorities are Active/Optimized, meaning they are serviced by the controller where the aggregate is located. The paths with the lower priorities are active but are non-optimized because they are served from a different controller. The non-optimized paths are only used when no optimized paths are available.

Example

The following example displays the correct output for an ONTAP LUN with two Active/Optimized paths and two Active/non-Optimized paths:

```
# multipath -ll
3600a09803831347657244e527766394e dm-5 NETAPP,LUN C-Mode
size=80G features='4 queue_if_no_path pg_init_retries 50 retain_attached_hw_handle'
hwhandler='1 alua' wp=rw
|-+- policy='service-time 0' prio=50 status=active
| |- 11:0:1:0 sdj 8:144 active ready running
| |- 11:0:2:0 sdr 65:16 active ready running
`-+- policy='service-time 0' prio=10 status=enabled
|- 11:0:0:0 sdb 8:i6 active ready running
|- 12:0:0:0 sdz 65:144 active ready running
```

Note

Do not use an excessive number of paths to a single LUN. No more than 4 paths should be required. More than 8 paths might cause path issues during storage failures.

Recommended Settings

The RHEL 7.8 OS is compiled to recognize ONTAP LUNs and automatically set all configuration parameters correctly for both ASA and non-ASA configuration.
The multipath.conf file must exist for the multipath daemon to start, but you can create an empty, zero-byte file using the command:
`touch /etc/multipath.conf`
The first time you create this file, you might need to enable and start the multipath services.

```
[root@jfs0 ~]#systemctl enable multipathd
[root@jfs0 ~]# systemctl start multipathd
```

There is no requirement to add anything directly to multipath.conf, unless you have devices that you do not want to be managed by multipath or you have existing settings that override defaults.
You can add the following syntax to the multipath.conf file to exclude the unwanted devices.

Note

Replace the <DevId> with the WWID string of the device you want to exclude. Use the following command to determine the WWID:

```
blacklist {
        wwid <DevId>
        devnode "^(ram|raw|loop|fd|md|dm-|sr|scd|st)[0-9]*"
        devnode "^hd[a-z]"
        devnode "^cciss.*"
}
```

Example

In this example, sda is the local SCSI disk that we need to blacklist.

1. Run the following command to determine the WWID:

```
# /lib/udev/scsi_id -gud /dev/sda
360030057024d0730239134810c0cb833
```

2. Add this WWID to the blacklist stanza in the /etc/multipath.conf:

```
blacklist {
     wwid   360030057024d0730239134810c0cb833
     devnode "^(ram|raw|loop|fd|md|dm-|sr|scd|st)[0-9]*"
     devnode "^hd[a-z]"
     devnode "^cciss.*"
}
```

You should always check your `/etc/multipath.conf` file for legacy settings, especially in the defaults section, that may be overriding default settings.

The table below shows the critical `multipathd` parameters for ONTAP LUNs and the required values. If a host is connected to LUNs from other vendors and any of these parameters are overridden, they will need to be corrected by later stanzas in `multipath.conf` that apply specifically to ONTAP LUNs. If this is not done, the ONTAP LUNs may not work as expected. These defaults should only be overridden in consultation with NetApp and/or OS vendor and only when the impact is fully understood.

Parameter	Setting
detect_prio	yes
dev_loss_tmo	"infinity"
failback	immediate
fast_io_fail_tmo	5
features	"3 queue_if_no_path pg_init_retries 50"
flush_on_last_del	"yes"

Parameter	Setting
hardware_handler	"0"
no_path_retry	queue
path_checker	"tur"
path_grouping_policy	"group_by_prio"
path_selector	"service-time 0"
polling_interval	5
prio	"ontap"
product	LUN.*
retain_attached_hw_handler	yes
rr_weight	"uniform"
user_friendly_names	no
vendor	NETAPP

Example

The following example shows how to correct an overridden default. In this case, the `multipath.conf` file defines values for `path_checker` and `no_path_retry` that are not compatible with ONTAP LUNs. If they cannot be removed because of other SAN arrays still attached to the host, these parameters can be corrected specifically for ONTAP LUNs with a device stanza.

```
defaults {
   path_checker      readsector0
   no_path_retry      fail
}

devices {
   device {
      vendor         "NETAPP  "
      product         "LUN.*"
      no_path_retry     queue
      path_checker      tur
   }
}
```

Known Problems and Limitations

There are no known issues for RHEL 7.8.

ASM Mirroring

ASM mirroring might require changes to the Linux multipath settings to allow ASM to recognize a problem and switch over to an alternate fail group. Most ASM configurations on ONTAP use external redundancy, which means that data protection is provided by the external array and ASM does not mirror data. Some sites use ASM with normal redundancy to provide two-way mirroring, normally across different sites. See Oracle Databases on ONTAP for further information.

Using Red Hat Enterprise Linux 7.7 with NetApp ONTAP

Installing the Linux Unified Host Utilities

The NetApp Linux Unified Host Utilities software package is available on the NetApp Support Site in a 32-bit and 64-bit .rpm file. If you do not know which file is right for your configuration, use the NetApp Interoperability Matrix Tool to verify which one you need.

Installing the Linux Unified Host Utilities is strongly recommended, but not mandatory. The utilities do not change any settings on your Linux host. The utilities improve management and assist NetApp customer support in gathering information about your configuration.

Before you begin

If you have a version of Linux Unified Host Utilities currently installed you should upgrade it or, you should remove it and use the following steps to install the latest version.

1. Download the 32-bit or 64-bit Linux Unified Host Utilities software package from the NetApp Support Site Site to your host.
2. Use the following command to install the software package:

   ```
   rpm -ivh netapp_linux_unified_host_utilities-7-1.x86_64
   ```

SAN Toolkit

The toolkit is installed automatically when you install the NetApp Host Utilities package. This kit provides the `sanlun` utility, which helps you manage LUNs and HBAs. The `sanlun` command returns information about the LUNs mapped to your host, multipathing, and information necessary to create initiator groups.

Example

In the following example, the `sanlun lun show command` returns LUN information.

```
# sanlun lun show all
controller(7mode/E-Series)/            device     host                lun
vserver(cDOT/FlashRay)   lun-pathname  filename   adapter  protocol  size    Product
------------------------------------------------------------------------
data_vserver          /vol/vol1/lun1   /dev/sdb   host16   FCP       120.0g  cDOT
data_vserver          /vol/vol1/lun1   /dev/sdc   host15   FCP       120.0g  cDOT
data_vserver          /vol/vol2/lun2   /dev/sdd   host16   FCP       120.0g  cDOT
data_vserver          /vol/vol2/lun2   /dev/sde   host15   FCP       120.0g  cDOT
```

SAN Booting

Before you begin

If you decide to use SAN booting, it must be supported by your configuration. You can use the NetApp Interoperability Matrix Tool to verify that your OS, HBA, HBA firmware and the HBA boot BIOS, and ONTAP version are supported.

1. Map the SAN boot LUN to the host.
2. Verify multiple paths are available.

   Remember, multiple paths will only be available after the host OS is up and running on the paths.

3. Enable SAN booting in the server BIOS for the ports to which the SAN boot LUN is mapped.

   For information on how to enable the HBA BIOS, see your vendor-specific documentation.

4. Reboot the host to verify the boot is successful.

Multipathing

For Red Hat Enterprise Linux (RHEL) 7.7 the /etc/multipath.conf file must exist, but you do not need to make specific changes to the file. RHEL 7.7 is compiled with all settings required to recognize and correctly manage ONTAP LUNs.

You can use the `multipath -ll` command to verify the settings for your ONTAP LUNs.
The following sections provide sample multipath output for a LUN mapped to ASA and non-ASA personas.

All SAN Array Configuration

For All SAN Array (ASA) configuration there should be one group of paths with single priorities. All the paths are Active/Optimized, meaning they are serviced by the controller and I/O is sent on all the active paths.

Example

The following example displays the correct output for an ONTAP LUN with four Active/Optimized paths:

```
# multipath -ll
3600a09803831347657244e527766394e dm-5 NETAPP,LUN C-Mode
size=80G  features='4 queue_if_no_path pg_init_retries 50 retain_attached_hw_handle'
hwhandler='1 alua' wp=rw
`-+- policy='service-time 0' prio=50 status=active
  |- 11:0:7:1    sdfi   130:64   active ready running
  |- 11:0:9:1    sdiy  8:288     active ready running
  |- 11:0:10:1  sdml 69:464   active ready running
  |- 11:0:11:1  sdpt  131:304  active ready running
```

Note

Do not use an excessive number of paths to a single LUN. No more than 4 paths should be required. More than 8 paths might cause path issues during storage failures.

Non-ASA Configuration

For non-ASA configuration there should be two groups of paths with different priorities. The paths with the higher priorities are Active/Optimized, meaning they are serviced by the controller where the aggregate is located. The paths with the lower priorities are active but are non-optimized because they are served from a different controller. The non-optimized paths are only used when no optimized paths are available.

Example

The following example displays the correct output for an ONTAP LUN with two Active/Optimized paths and two Active/non-Optimized paths:

```
# multipath -ll
3600a09803831347657244e527766394e dm-5 NETAPP,LUN C-Mode
size=80G features='4 queue_if_no_path pg_init_retries 50 retain_attached_hw_handle
hwhandler='1 alua' wp=rw
|-+- policy='service-time 0' prio=50 status=active
| |- 11:0:1:0 sdj  8:144  active ready running
| |- 11:0:2:0 sdr  65:16  active ready running
`-+- policy='service-time 0' prio=10 status=enabled
  |- 11:0:0:0 sdb  8:i6   active ready running
  |- 12:0:0:0 sdz  65:144 active ready running
```

Note

Do not use an excessive number of paths to a single LUN. No more than 4 paths should be required. More than 8 paths might cause path issues during storage failures.

Recommended Settings

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The multipath.conf file must exist for the multipath daemon to start, but you can create an empty, zero-byte file using the command:
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```
[root@jfs0 ~]#systemctl enable multipathd
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```

There is no requirement to add anything directly to multipath.conf, unless you have devices that you do not want to be managed by multipath or you have existing settings that override defaults.
You can add the following syntax to the multipath.conf file to exclude the unwanted devices.

Note

Replace the <DevId> with the WWID string of the device you want to exclude. Use the following command to determine the WWID:

```
blacklist {
        wwid <DevId>
        devnode "^(ram|raw|loop|fd|md|dm-|sr|scd|st)[0-9]*"
        devnode "^hd[a-z]"
        devnode "^cciss.*"
}
```

Example

In this example, sda is the local SCSI disk that we need to blacklist.

1. Run the following command to determine the WWID:

   ```
   # /lib/udev/scsi_id -gud /dev/sda
   360030057024d0730239134810c0cb833
   ```

2. Add this WWID to the blacklist stanza in the /etc/multipath.conf:

   ```
   blacklist {
        wwid   360030057024d0730239134810c0cb833
        devnode "^(ram|raw|loop|fd|md|dm-|sr|scd|st)[0-9]*"
        devnode "^hd[a-z]"
        devnode "^cciss.*"
   }
   ```

You should always check your `/etc/multipath.conf` file for legacy settings, especially in the defaults

section, that may be overriding default settings.
The table below shows the critical `multipathd` parameters for ONTAP LUNs and the required values. If a host is connected to LUNs from other vendors and any of these parameters are overridden, they will need to be corrected by later stanzas in `multipath.conf` that apply specifically to ONTAP LUNs. If this is not done, the ONTAP LUNs may not work as expected. These defaults should only be overridden in consultation with NetApp and/or OS vendor and only when the impact is fully understood.

Parameter	**Setting**
detect_prio	yes
dev_loss_tmo	"infinity"
failback	immediate
fast_io_fail_tmo	5
features	"3 queue_if_no_path pg_init_retries 50"
flush_on_last_del	"yes"
hardware_handler	"0"
no_path_retry	queue
path_checker	"tur"
path_grouping_policy	"group_by_prio"
path_selector	"service-time 0"
polling_interval	5
prio	"ontap"
product	LUN.*
retain_attached_hw_handler	yes
rr_weight	"uniform"
user_friendly_names	no
vendor	NETAPP

Example

The following example shows how to correct an overridden default. In this case, the `multipath.conf` file defines values for `path_checker` and `no_path_retry` that are not compatible with ONTAP LUNs. If they cannot be removed because of other SAN arrays still attached to the host, these parameters can be corrected specifically for ONTAP LUNs with a device stanza.

```
defaults {
   path_checker      readsector0
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}

devices {
   device {
      vendor         "NETAPP  "
      product         "LUN.*"
      no_path_retry     queue
      path_checker      tur
   }
}
```

Known Problems and Limitations

NetApp Bug ID	Title	Description	Bugzilla ID
1258856	Remote ports transit to a blocked state on RHEL7U7 with Emulex LPe16002 16GB FC during storage failover operations	Remote ports might transit to a blocked state on a RHEL 7.7 host with a LPe16002 16GB FC adapter during storage failover operations. When the storage node returns to an optimal state, the LIFs also come up and the remote port state should read "online". Occasionally, the remote port state might continue to read as "blocked” or "not present". This state can lead to a "failed faulty" path to LUNs at the multipath layer.	1743667

NetApp Bug ID	Title	Description	Bugzilla ID
1261474	Remote ports transit to blocked state on RHEL7U7 with Emulex LPe32002 32GB FC	Remote ports might transit to a blocked state on a RHEL 7.7 host with LPe32002 32GB FC adapter during storage failover operations. When the storage node returns to an optimal state, the LIFs also come up and the remote port state should read "online". Occasionally, the remote port state might continue to read as "blocked" or "not present". This state can lead to a "failed faulty" path to LUNs at the multipath layer.	1745995

Release Notes

ASM Mirroring

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Using Red Hat Enterprise Linux 7.6 with NetApp ONTAP

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data_vserver          /vol/vol1/lun1   /dev/sdc   host15   FCP       120.0g  cDOT
data_vserver          /vol/vol2/lun2   /dev/sdd   host16   FCP       120.0g  cDOT
data_vserver          /vol/vol2/lun2   /dev/sde   host15   FCP       120.0g  cDOT
```

SAN Booting

Before you begin

If you decide to use SAN booting, it must be supported by your configuration. You can use the NetApp Interoperability Matrix Tool to verify that your OS, HBA, HBA firmware and the HBA boot BIOS, and ONTAP version are supported.

You can use the `multipath -ll` command to verify the settings for your ONTAP LUNs.
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hwhandler='1 alua' wp=rw
`-+- policy='service-time 0' prio=50 status=active
  |- 11:0:7:1    sdfi   130:64   active ready running
  |- 11:0:9:1    sdiy  8:288     active ready running
  |- 11:0:10:1  sdml 69:464   active ready running
  |- 11:0:11:1  sdpt  131:304  active ready running
```

Note

Do not use an excessive number of paths to a single LUN. No more than 4 paths should be required. More than 8 paths might cause path issues during storage failures.

Non-ASA Configuration

For non-ASA configuration there should be two groups of paths with different priorities. The paths with the higher priorities are Active/Optimized, meaning they are serviced by the controller where the aggregate is located. The paths with the lower priorities are active but are non-optimized because they are served from a different controller. The non-optimized paths are only used when no optimized paths are available.

Example

The following example displays the correct output for an ONTAP LUN with two Active/Optimized paths and two Active/non-Optimized paths:

```
# multipath -ll
3600a09803831347657244e527766394e dm-5 NETAPP,LUN C-Mode
size=80G features='4 queue_if_no_path pg_init_retries 50 retain_attached_hw_handle
hwhandler='1 alua' wp=rw
|-+- policy='service-time 0' prio=50 status=active
| |- 11:0:1:0 sdj  8:144  active ready running
| |- 11:0:2:0 sdr  65:16  active ready running
`-+- policy='service-time 0' prio=10 status=enabled
  |- 11:0:0:0 sdb  8:i6   active ready running
  |- 12:0:0:0 sdz  65:144 active ready running
```

Note

Do not use an excessive number of paths to a single LUN. No more than 4 paths should be required. More than 8 paths might cause path issues during storage failures.

Recommended Settings

The RHEL 7.6 OS is compiled to recognize ONTAP LUNs and automatically set all configuration parameters correctly for both ASA and non-ASA configuration.
The multipath.conf file must exist for the multipath daemon to start, but you can create an empty, zero-byte file using the command:
`touch /etc/multipath.conf`
The first time you create this file, you might need to enable and start the multipath services.

```
[root@jfs0 ~]#systemctl enable multipathd
[root@jfs0 ~]# systemctl start multipathd
```

There is no requirement to add anything directly to multipath.conf, unless you have devices that you do not want to be managed by multipath or you have existing settings that override defaults.
You can add the following syntax to the multipath.conf file to exclude the unwanted devices.

Note

Replace the <DevId> with the WWID string of the device you want to exclude. Use the following command to determine the WWID:

```
blacklist {
        wwid <DevId>
        devnode "^(ram|raw|loop|fd|md|dm-|sr|scd|st)[0-9]*"
        devnode "^hd[a-z]"
        devnode "^cciss.*"
}
```

Example

In this example, sda is the local SCSI disk that we need to blacklist.

1. Run the following command to determine the WWID:

   ```
   # /lib/udev/scsi_id -gud /dev/sda
   360030057024d0730239134810c0cb833
   ```

2. Add this WWID to the blacklist stanza in the /etc/multipath.conf:

```
blacklist {
     wwid   360030057024d0730239134810c0cb833
     devnode "^(ram|raw|loop|fd|md|dm-|sr|scd|st)[0-9]*"
     devnode "^hd[a-z]"
     devnode "^cciss.*"
}
```

You should always check your `/etc/multipath.conf` file for legacy settings, especially in the defaults section, that may be overriding default settings.
The table below shows the critical `multipathd` parameters for ONTAP LUNs and the required values. If a host is connected to LUNs from other vendors and any of these parameters are overridden, they will need to be corrected by later stanzas in `multipath.conf` that apply specifically to ONTAP LUNs. If this is not done, the ONTAP LUNs may not work as expected. These defaults should only be overridden in consultation with NetApp and/or OS vendor and only when the impact is fully understood.

Parameter	**Setting**
detect_prio	yes
dev_loss_tmo	"infinity"
failback	immediate
fast_io_fail_tmo	5
features	"3 queue_if_no_path pg_init_retries 50"
flush_on_last_del	"yes"
hardware_handler	"0"
no_path_retry	queue
path_checker	"tur"
path_grouping_policy	"group_by_prio"
path_selector	"service-time 0"
polling_interval	5
prio	"ontap"
product	LUN.*
retain_attached_hw_handler	yes
rr_weight	"uniform"
user_friendly_names	no
vendor	NETAPP

Example

The following example shows how to correct an overridden default. In this case, the `multipath.conf` file defines values for `path_checker` and `no_path_retry` that are not compatible with ONTAP LUNs. If they cannot be removed because of other SAN arrays still attached to the host, these parameters can be corrected specifically for ONTAP LUNs with a device stanza.

```
defaults {
   path_checker      readsector0
   no_path_retry      fail
}

devices {
   device {
      vendor         "NETAPP  "
      product         "LUN.*"
      no_path_retry     queue
      path_checker      tur
   }
}
```

Known Problems and Limitations

NetApp Bug ID	Title	Description	Bugzilla ID
1186754	Remote ports status on RHEL7U6 with QLogic QLE2742 host might be in blocked during host discovery	During host discovery, FC remote port status on RHEL7U6 host with a QLogic QLE2742 adapter might enter a blocked state. These blocked remote ports might result in the paths to LUNs becoming unavailable. During storage failover, the path redundancy might be reduced and result in I/O outage. You can check the remote port status by entering the following command:# cat /sys/class/fc_remote_ports/rport-*/port_state	1628039

NetApp Bug ID	Title	Description	Bugzilla ID
1190698	Remote port status on RHEL7U6 with QLogic QLE2672 host might be in blocked during storage failover operations	FC remote ports might be blocked on Red Hat Enterprise Linux (RHEL) 7U6 with the QLogic QLE2672 host during storage failover operations. Because the logical interfaces go down when a storage node is down, the remote ports set the storage node status to blocked. When the storage node returns to its optimal state, the logical interfaces also come up and the remote ports should be online. However, the remote portsmight still be blocked. This blocked state registers as failed faulty to LUNS at the multipath layer. You can verify the remote ports state with the following command:# cat /sys/class/fc_remote_ports/rport-*/port_state	1643459

Release Notes

ASM Mirroring

ASM mirroring might require changes to the Linux multipath settings to allow ASM to recognize a problem and switch over to an alternate fail group. Most ASM configurations on ONTAP use external redundancy, which means that data protection is provided by the external array and ASM does not mirror data. Some sites use ASM with normal redundancy to provide two-way mirroring, normally across different sites. See Oracle Databases on ONTAP for further information.

Using Red Hat Enterprise Linux 7.5 with NetApp ONTAP

Installing the Linux Unified Host Utilities

The NetApp Linux Unified Host Utilities software package is available on the NetApp Support Site in a 32-bit and 64-bit .rpm file. If you do not know which file is right for your configuration, use the NetApp Interoperability Matrix Tool to verify which one you need.

Installing the Linux Unified Host Utilities is strongly recommended, but not mandatory. The utilities do not change any settings on your Linux host. The utilities improve management and assist NetApp customer support in gathering information about your configuration.

Before you begin

If you have a version of Linux Unified Host Utilities currently installed you should upgrade it or, you should remove it and use the following steps to install the latest version.

1. Download the 32-bit or 64-bit Linux Unified Host Utilities software package from the NetApp Support Site Site to your host.
2. Use the following command to install the software package:

   `rpm -ivh netapp_linux_unified_host_utilities-7-1.x86_64`

SAN Toolkit

The toolkit is installed automatically when you install the NetApp Host Utilities package. This kit provides the `sanlun` utility, which helps you manage LUNs and HBAs. The `sanlun` command returns information about the LUNs mapped to your host, multipathing, and information necessary to create initiator groups.

Example

In the following example, the `sanlun lun show command` returns LUN information.

```
# sanlun lun show all
controller(7mode/E-Series)/            device     host               lun
vserver(cDOT/FlashRay)   lun-pathname  filename   adapter  protocol  size    Product
------------------------------------------------------------------------
data_vserver          /vol/vol1/lun1   /dev/sdb   host16   FCP       120.0g  cDOT
data_vserver          /vol/vol1/lun1   /dev/sdc   host15   FCP       120.0g  cDOT
data_vserver          /vol/vol2/lun2   /dev/sdd   host16   FCP       120.0g  cDOT
data_vserver          /vol/vol2/lun2   /dev/sde   host15   FCP       120.0g  cDOT
```

SAN Booting

Before you begin

If you decide to use SAN booting, it must be supported by your configuration. You can use the NetApp Interoperability Matrix Tool to verify that your OS, HBA, HBA firmware and the HBA boot BIOS, and ONTAP version are supported.

1. Map the SAN boot LUN to the host.
2. Verify multiple paths are available.

   Remember, multiple paths will only be available after the host OS is up and running on the paths.

3. Enable SAN booting in the server BIOS for the ports to which the SAN boot LUN is mapped.

   For information on how to enable the HBA BIOS, see your vendor-specific documentation.

4. Reboot the host to verify the boot is successful.

Multipathing

For Red Hat Enterprise Linux (RHEL) 7.5 the /etc/multipath.conf file must exist, but you do not need to make specific changes to the file. RHEL 7.5 is compiled with all settings required to recognize and correctly manage ONTAP LUNs.

You can use the `multipath -ll` command to verify the settings for your ONTAP LUNs.
The following sections provide sample multipath output for a LUN mapped to ASA and non-ASA personas.

All SAN Array Configuration

For All SAN Array (ASA) configuration there should be one group of paths with single priorities. All the paths are Active/Optimized, meaning they are serviced by the controller and I/O is sent on all the active paths.

Example

The following example displays the correct output for an ONTAP LUN with four Active/Optimized paths:

```
# multipath -ll
3600a09803831347657244e527766394e dm-5 NETAPP,LUN C-Mode
size=80G  features='4 queue_if_no_path pg_init_retries 50 retain_attached_hw_handle'
hwhandler='1 alua' wp=rw
`-+- policy='service-time 0' prio=50 status=active
  |- 11:0:7:1    sdfi   130:64   active ready running
  |- 11:0:9:1    sdiy  8:288     active ready running
  |- 11:0:10:1  sdml 69:464   active ready running
  |- 11:0:11:1  sdpt  131:304  active ready running
```

Note

Do not use an excessive number of paths to a single LUN. No more than 4 paths should be required. More than 8 paths might cause path issues during storage failures.

Non-ASA Configuration

For non-ASA configuration there should be two groups of paths with different priorities. The paths with the higher priorities are Active/Optimized, meaning they are serviced by the controller where the aggregate is located. The paths with the lower priorities are active but are non-optimized because they are served from a different controller. The non-optimized paths are only used when no optimized paths are available.

Example

The following example displays the correct output for an ONTAP LUN with two Active/Optimized paths and two Active/non-Optimized paths:

```
# multipath -ll
3600a09803831347657244e527766394e dm-5 NETAPP,LUN C-Mode
size=80G features='4 queue_if_no_path pg_init_retries 50 retain_attached_hw_handle
hwhandler='1 alua' wp=rw
|-+- policy='service-time 0' prio=50 status=active
| |- 11:0:1:0 sdj  8:144  active ready running
| |- 11:0:2:0 sdr  65:16  active ready running
`-+- policy='service-time 0' prio=10 status=enabled
  |- 11:0:0:0 sdb  8:i6   active ready running
  |- 12:0:0:0 sdz  65:144 active ready running
```

Note

Do not use an excessive number of paths to a single LUN. No more than 4 paths should be required. More than 8 paths might cause path issues during storage failures.

Recommended Settings

The RHEL 7.5 OS is compiled to recognize ONTAP LUNs and automatically set all configuration parameters correctly for both ASA and non-ASA configuration.
The multipath.conf file must exist for the multipath daemon to start, but you can create an empty, zero-byte file using the command:
`touch /etc/multipath.conf`
The first time you create this file, you might need to enable and start the multipath services.

```
[root@jfs0 ~]#systemctl enable multipathd
[root@jfs0 ~]# systemctl start multipathd
```

There is no requirement to add anything directly to multipath.conf, unless you have devices that you do not want to be managed by multipath or you have existing settings that override defaults.
You can add the following syntax to the multipath.conf file to exclude the unwanted devices.

Note

Replace the <DevId> with the WWID string of the device you want to exclude. Use the following command to determine the WWID:

```
blacklist {
        wwid <DevId>
        devnode "^(ram|raw|loop|fd|md|dm-|sr|scd|st)[0-9]*"
        devnode "^hd[a-z]"
        devnode "^cciss.*"
}
```

Example

In this example, sda is the local SCSI disk that we need to blacklist.

1. Run the following command to determine the WWID:

   ```
   # /lib/udev/scsi_id -gud /dev/sda
   360030057024d0730239134810c0cb833
   ```

2. Add this WWID to the blacklist stanza in the /etc/multipath.conf:

   ```
   blacklist {
        wwid   360030057024d0730239134810c0cb833
        devnode "^(ram|raw|loop|fd|md|dm-|sr|scd|st)[0-9]*"
        devnode "^hd[a-z]"
        devnode "^cciss.*"
   }
   ```

You should always check your `/etc/multipath.conf` file for legacy settings, especially in the defaults section, that may be overriding default settings.

The table below shows the critical `multipathd` parameters for ONTAP LUNs and the required values. If a host is connected to LUNs from other vendors and any of these parameters are overridden, they will need to be corrected by later stanzas in `multipath.conf` that apply specifically to ONTAP LUNs. If this is not done, the ONTAP LUNs may not work as expected. These defaults should only be overridden in consultation with NetApp and/or OS vendor and only when the impact is fully understood.

Parameter	Setting
detect_prio	yes
dev_loss_tmo	"infinity"
failback	immediate
fast_io_fail_tmo	5

Parameter	Setting
features	"3 queue_if_no_path pg_init_retries 50"
flush_on_last_del	"yes"
hardware_handler	"0"
no_path_retry	queue
path_checker	"tur"
path_grouping_policy	"group_by_prio"
path_selector	"service-time 0"
polling_interval	5
prio	"ontap"
product	LUN.*
retain_attached_hw_handler	yes
rr_weight	"uniform"
user_friendly_names	no
vendor	NETAPP

Example

The following example shows how to correct an overridden default. In this case, the `multipath.conf` file defines values for `path_checker` and `no_path_retry` that are not compatible with ONTAP LUNs. If they cannot be removed because of other SAN arrays still attached to the host, these parameters can be corrected specifically for ONTAP LUNs with a device stanza.

```
defaults {
   path_checker      readsector0
   no_path_retry      fail
}

devices {
   device {
      vendor         "NETAPP  "
      product         "LUN.*"
      no_path_retry     queue
      path_checker      tur
   }
}
```

Known Problems and Limitations

NetApp Bug ID	Title	Description	Bugzilla ID
1139053	Kernel disruption occurs on RHEL7.5 with QLogic QLE2672 16GB FC during storage failover operations	During storage failover operations on the RHEL7U5 kernel with QLogic QLE2672 16GB fibre channel host bus adapter, the kernel disruption occurs due to a panic in the kernel. The kernel panic causes RHEL 7.5 to reboot, which leads to an application disruption. The kernel panic generates the vmcore file under the /var/crash/directory if kdump is configured. The vmcore file is used to understand the cause of the failure. In this case, the panic was observed in the “get_next_timer_interrupt+440” module which is logged in the vmcore file with the following string: " [exception RIP: get_next_timer_interrupt+440]" After the kernel disruption, you can recover the operating system by rebooting the host operating system and restarting the application as required.	1542564

NetApp Bug ID	Title	Description	Bugzilla ID
1138536	Kernel disruption occurs on RHEL7U5 with QLogic QLE2742 32GB FC during storage failover operations	During storage failover operations on the Red Hat Enterprise Linux (RHEL) RHEL7U5 kernel with QLogic QLE2742 HBA, kernel disruption occurs due to a panic in the kernel. The kernel panic leads to a reboot of the operating system, causing an application disruption. The kernel panic generates the vmcore file under the /var/crash/ directory if kdump is configured. When the kernel panics, you can use the vmcore file to investigate the reason for the failure. The following example shows a panic in the bget_next_timer_interrupt+440b module. The panic is logged in the vmcore file with the following string: "[exception RIP: get_next_timer_interrupt+440]" You can recover the operating system by rebooting the host OS and restarting the application as required.	1541972

NetApp Bug ID	Title	Description	Bugzilla ID
1148090	Kernel disruption occurs on RHEL 7.5 with QLogic QLE2742 32GB FC HBA during storage failover operations	During storage failover operations on the Red Hat Enterprise Linux (RHEL) 7.5 kernel with a QLogic QLE2742 Fibre Channel (FC) host bus adapter (HBA), a kernel disruption occurs due to a panic in the kernel. The kernel panic causes RHEL 7.5 to reboot, which leads to an application disruption. If the kdump mechanism is enabled, the kernel panic generates a vmcore file located in the /var/crash/ directory. You can analyze the vmcore file to determine the cause of the panic. In this instance, when storage failover with the QLogic QLE2742 HBA event occurs, the "native_queued_spin_lock_slowpath+464" module is affected. You can locate the event in the vmcore file by finding the following string: " [exception RIP: native_queued_spin_lock_slowpath+464]" After the kernel disruption, you can reboot the Host OS and recover the operating system, and then you can restart the applications as required.	1559050

NetApp Bug ID	Title	Description	Bugzilla ID
1146898	Kernel disruption occurs on RHEL 7.5 with Emulex HBAs during storage failover operations	During storage failover operations on a Red Hat Enterprise Linux (RHEL) 7.5 system with Emulex LPe32002-M2 32-GB FC host bus adapters (HBAs), a disruption in the kernel occurs. The kernel disruption causes a reboot of the operating system, which in turn causes an application disruption. If you configure kdump, the kernel disruption generates the vmcore file under the /var/crash/ directory. You can use the vmcore file to determine the cause of the failure. In the following example, you can see the disruption in the "lpfc_hba_clean_txcmplq+368" module. This disruption is logged in the vmcore file with the following string: "[exception RIP: lpfc_hba_clean_txcmplq+368]" After the kernel disruption, reboot the host OS to recover the operating system. Restart the application as required.	1554777

Release Notes

ASM Mirroring

ASM mirroring might require changes to the Linux multipath settings to allow ASM to recognize a

problem and switch over to an alternate fail group. Most ASM configurations on ONTAP use external redundancy, which means that data protection is provided by the external array and ASM does not mirror data. Some sites use ASM with normal redundancy to provide two-way mirroring, normally across different sites. See Oracle Databases on ONTAP for further information.

Using Red Hat Enterprise Linux 7.4 with NetApp ONTAP

Installing the Linux Unified Host Utilities

The NetApp Linux Unified Host Utilities software package is available on the NetApp Support Site in a 32-bit and 64-bit .rpm file. If you do not know which file is right for your configuration, use the NetApp Interoperability Matrix Tool to verify which one you need.

Installing the Linux Unified Host Utilities is strongly recommended, but not mandatory. The utilities do not change any settings on your Linux host. The utilities improve management and assist NetApp customer support in gathering information about your configuration.

Before you begin

If you have a version of Linux Unified Host Utilities currently installed you should upgrade it or, you should remove it and use the following steps to install the latest version.

1. Download the 32-bit or 64-bit Linux Unified Host Utilities software package from the NetApp Support Site Site to your host.
2. Use the following command to install the software package:

   `rpm -ivh netapp_linux_unified_host_utilities-7-1.x86_64`

SAN Toolkit

The toolkit is installed automatically when you install the NetApp Host Utilities package. This kit provides the `sanlun` utility, which helps you manage LUNs and HBAs. The `sanlun` command returns information about the LUNs mapped to your host, multipathing, and information necessary to create initiator groups.

Example

In the following example, the `sanlun lun show command` returns LUN information.

```
# sanlun lun show all
controller(7mode/E-Series)/            device     host               lun
vserver(cDOT/FlashRay)   lun-pathname  filename   adapter  protocol  size    Product
------------------------------------------------------------------------
data_vserver          /vol/vol1/lun1   /dev/sdb   host16   FCP       120.0g  cDOT
data_vserver          /vol/vol1/lun1   /dev/sdc   host15   FCP       120.0g  cDOT
data_vserver          /vol/vol2/lun2   /dev/sdd   host16   FCP       120.0g  cDOT
data_vserver          /vol/vol2/lun2   /dev/sde   host15   FCP       120.0g  cDOT
```

SAN Booting

Before you begin

If you decide to use SAN booting, it must be supported by your configuration. You can use the NetApp Interoperability Matrix Tool to verify that your OS, HBA, HBA firmware and the HBA boot BIOS, and ONTAP version are supported.

1. Map the SAN boot LUN to the host.
2. Verify multiple paths are available.

   Remember, multiple paths will only be available after the host OS is up and running on the paths.

3. Enable SAN booting in the server BIOS for the ports to which the SAN boot LUN is mapped.

   For information on how to enable the HBA BIOS, see your vendor-specific documentation.

4. Reboot the host to verify the boot is successful.

Multipathing

For Red Hat Enterprise Linux (RHEL) 7.4 the /etc/multipath.conf file must exist, but you do not need to make specific changes to the file. RHEL 7.4 is compiled with all settings required to recognize and correctly manage ONTAP LUNs.

You can use the `multipath -ll` command to verify the settings for your ONTAP LUNs.
The following sections provide sample multipath output for a LUN mapped to ASA and non-ASA personas.

All SAN Array Configuration

For All SAN Array (ASA) configuration there should be one group of paths with single priorities. All the paths are Active/Optimized, meaning they are serviced by the controller and I/O is sent on all the active paths.

Example

The following example displays the correct output for an ONTAP LUN with four Active/Optimized paths:

```
# multipath -ll
3600a09803831347657244e527766394e dm-5 NETAPP,LUN C-Mode
size=80G  features='4 queue_if_no_path pg_init_retries 50 retain_attached_hw_handle'
hwhandler='1 alua' wp=rw
`-+- policy='service-time 0' prio=50 status=active
  |- 11:0:7:1    sdfi   130:64   active ready running
  |- 11:0:9:1    sdiy  8:288     active ready running
  |- 11:0:10:1  sdml 69:464   active ready running
  |- 11:0:11:1  sdpt  131:304  active ready running
```

Note

Do not use an excessive number of paths to a single LUN. No more than 4 paths should be required. More than 8 paths might cause path issues during storage failures.

Non-ASA Configuration

For non-ASA configuration there should be two groups of paths with different priorities. The paths with the higher priorities are Active/Optimized, meaning they are serviced by the controller where the aggregate is located. The paths with the lower priorities are active but are non-optimized because they are served from a different controller. The non-optimized paths are only used when no optimized paths are available.

Example

The following example displays the correct output for an ONTAP LUN with two Active/Optimized paths and two Active/non-Optimized paths:

```
# multipath -ll
3600a09803831347657244e527766394e dm-5 NETAPP,LUN C-Mode
size=80G features='4 queue_if_no_path pg_init_retries 50 retain_attached_hw_handle
hwhandler='1 alua' wp=rw
|-+- policy='service-time 0' prio=50 status=active
| |- 11:0:1:0 sdj  8:144  active ready running
| |- 11:0:2:0 sdr  65:16  active ready running
`-+- policy='service-time 0' prio=10 status=enabled
  |- 11:0:0:0 sdb  8:i6   active ready running
  |- 12:0:0:0 sdz  65:144 active ready running
```

Note

Do not use an excessive number of paths to a single LUN. No more than 4 paths should be required. More than 8 paths might cause path issues during storage failures.

Recommended Settings

The RHEL 7.4 OS is compiled to recognize ONTAP LUNs and automatically set all configuration

parameters correctly for both ASA and non-ASA configuration.
The multipath.conf file must exist for the multipath daemon to start, but you can create an empty, zero-byte file using the command:
`touch /etc/multipath.conf`
The first time you create this file, you might need to enable and start the multipath services.

```
[root@jfs0 ~]#systemctl enable multipathd
[root@jfs0 ~]# systemctl start multipathd
```

There is no requirement to add anything directly to multipath.conf, unless you have devices that you do not want to be managed by multipath or you have existing settings that override defaults.
You can add the following syntax to the multipath.conf file to exclude the unwanted devices.

Note

Replace the <DevId> with the WWID string of the device you want to exclude. Use the following command to determine the WWID:

```
blacklist {
        wwid <DevId>
        devnode "^(ram|raw|loop|fd|md|dm-|sr|scd|st)[0-9]*"
        devnode "^hd[a-z]"
        devnode "^cciss.*"
}
```

Example

In this example, sda is the local SCSI disk that we need to blacklist.

1. Run the following command to determine the WWID:

   ```
   # /lib/udev/scsi_id -gud /dev/sda
   360030057024d0730239134810c0cb833
   ```

2. Add this WWID to the blacklist stanza in the /etc/multipath.conf:

   ```
   blacklist {
        wwid   360030057024d0730239134810c0cb833
        devnode "^(ram|raw|loop|fd|md|dm-|sr|scd|st)[0-9]*"
        devnode "^hd[a-z]"
        devnode "^cciss.*"
   }
   ```

You should always check your `/etc/multipath.conf` file for legacy settings, especially in the defaults

section, that may be overriding default settings.
The table below shows the critical `multipathd` parameters for ONTAP LUNs and the required values. If a host is connected to LUNs from other vendors and any of these parameters are overridden, they will need to be corrected by later stanzas in `multipath.conf` that apply specifically to ONTAP LUNs. If this is not done, the ONTAP LUNs may not work as expected. These defaults should only be overridden in consultation with NetApp and/or OS vendor and only when the impact is fully understood.

Parameter	**Setting**
detect_prio	yes
dev_loss_tmo	"infinity"
failback	immediate
fast_io_fail_tmo	5
features	"3 queue_if_no_path pg_init_retries 50"
flush_on_last_del	"yes"
hardware_handler	"0"
no_path_retry	queue
path_checker	"tur"
path_grouping_policy	"group_by_prio"
path_selector	"service-time 0"
polling_interval	5
prio	"ontap"
product	LUN.*
retain_attached_hw_handler	yes
rr_weight	"uniform"
user_friendly_names	no
vendor	NETAPP

Example

The following example shows how to correct an overridden default. In this case, the `multipath.conf` file defines values for `path_checker` and `no_path_retry` that are not compatible with ONTAP LUNs. If they cannot be removed because of other SAN arrays still attached to the host, these parameters can be corrected specifically for ONTAP LUNs with a device stanza.

```
defaults {
   path_checker      readsector0
   no_path_retry      fail
}

devices {
   device {
      vendor         "NETAPP  "
      product         "LUN.*"
      no_path_retry     queue
      path_checker      tur
   }
}
```

Known Problems and Limitations

There are no known issues for RHEL 7.4.

Release Notes

ASM Mirroring

ASM mirroring might require changes to the Linux multipath settings to allow ASM to recognize a problem and switch over to an alternate fail group. Most ASM configurations on ONTAP use external redundancy, which means that data protection is provided by the external array and ASM does not mirror data. Some sites use ASM with normal redundancy to provide two-way mirroring, normally across different sites. See Oracle Databases on ONTAP for further information.

Using Red Hat Enterprise Linux 7.3 with NetApp ONTAP

Installing the Linux Unified Host Utilities

The NetApp Linux Unified Host Utilities software package is available on the NetApp Support Site in a 32-bit and 64-bit .rpm file. If you do not know which file is right for your configuration, use the NetApp Interoperability Matrix Tool to verify which one you need.

Installing the Linux Unified Host Utilities is strongly recommended, but not mandatory. The utilities do not change any settings on your Linux host. The utilities improve management and assist NetApp customer support in gathering information about your configuration.

Before you begin

If you have a version of Linux Unified Host Utilities currently installed you should upgrade it or, you should remove it and use the following steps to install the latest version.

1. Download the 32-bit or 64-bit Linux Unified Host Utilities software package from the NetApp Support Site Site to your host.

2. Use the following command to install the software package:

   `rpm -ivh netapp_linux_unified_host_utilities-7-1.x86_64`

SAN Toolkit

The toolkit is installed automatically when you install the NetApp Host Utilities package. This kit provides the `sanlun` utility, which helps you manage LUNs and HBAs. The `sanlun` command returns information about the LUNs mapped to your host, multipathing, and information necessary to create initiator groups.

Example

In the following example, the `sanlun lun show command` returns LUN information.

```
# sanlun lun show all
controller(7mode/E-Series)/            device     host               lun
vserver(cDOT/FlashRay)   lun-pathname  filename   adapter  protocol  size    Product
------------------------------------------------------------------------
data_vserver          /vol/vol1/lun1   /dev/sdb   host16   FCP       120.0g  cDOT
data_vserver          /vol/vol1/lun1   /dev/sdc   host15   FCP       120.0g  cDOT
data_vserver          /vol/vol2/lun2   /dev/sdd   host16   FCP       120.0g  cDOT
data_vserver          /vol/vol2/lun2   /dev/sde   host15   FCP       120.0g  cDOT
```

SAN Booting

Before you begin

If you decide to use SAN booting, it must be supported by your configuration. You can use the NetApp Interoperability Matrix Tool to verify that your OS, HBA, HBA firmware and the HBA boot BIOS, and ONTAP version are supported.

1. Map the SAN boot LUN to the host.
2. Verify multiple paths are available.

   Remember, multiple paths will only be available after the host OS is up and running on the paths.

3. Enable SAN booting in the server BIOS for the ports to which the SAN boot LUN is mapped.

   For information on how to enable the HBA BIOS, see your vendor-specific documentation.

4. Reboot the host to verify the boot is successful.

Multipathing

For Red Hat Enterprise Linux (RHEL) 7.3 the /etc/multipath.conf file must exist, but you do not need to make specific changes to the file. RHEL 7.3 is compiled with all settings required to recognize and correctly manage ONTAP LUNs.

You can use the `multipath -ll` command to verify the settings for your ONTAP LUNs.
The following sections provide sample multipath output for a LUN mapped to ASA and non-ASA personas.

All SAN Array Configuration

For All SAN Array (ASA) configuration there should be one group of paths with single priorities. All the paths are Active/Optimized, meaning they are serviced by the controller and I/O is sent on all the active paths.

Example

The following example displays the correct output for an ONTAP LUN with four Active/Optimized paths:

```
# multipath -ll
3600a09803831347657244e527766394e dm-5 NETAPP,LUN C-Mode
size=80G  features='4 queue_if_no_path pg_init_retries 50 retain_attached_hw_handle'
hwhandler='1 alua' wp=rw
`-+- policy='service-time 0' prio=50 status=active
  |- 11:0:7:1    sdfi   130:64   active ready running
  |- 11:0:9:1    sdiy  8:288     active ready running
  |- 11:0:10:1  sdml 69:464   active ready running
  |- 11:0:11:1  sdpt  131:304  active ready running
```

Note

Do not use an excessive number of paths to a single LUN. No more than 4 paths should be required. More than 8 paths might cause path issues during storage failures.

Non-ASA Configuration

For non-ASA configuration there should be two groups of paths with different priorities. The paths with the higher priorities are Active/Optimized, meaning they are serviced by the controller where the aggregate is located. The paths with the lower priorities are active but are non-optimized because they are served from a different controller. The non-optimized paths are only used when no optimized paths are available.

Example

The following example displays the correct output for an ONTAP LUN with two Active/Optimized paths and two Active/non-Optimized paths:

```
# multipath -ll
3600a09803831347657244e527766394e dm-5 NETAPP,LUN C-Mode
size=80G features='4 queue_if_no_path pg_init_retries 50 retain_attached_hw_handle
hwhandler='1 alua' wp=rw
|-+- policy='service-time 0' prio=50 status=active
| |- 11:0:1:0 sdj  8:144  active ready running
| |- 11:0:2:0 sdr  65:16  active ready running
`-+- policy='service-time 0' prio=10 status=enabled
  |- 11:0:0:0 sdb  8:i6   active ready running
  |- 12:0:0:0 sdz  65:144 active ready running
```

Note

Do not use an excessive number of paths to a single LUN. No more than 4 paths should be required. More than 8 paths might cause path issues during storage failures.

Recommended Settings

The RHEL 7.3 OS is compiled to recognize ONTAP LUNs and automatically set all configuration parameters correctly for both ASA and non-ASA configuration.
The multipath.conf file must exist for the multipath daemon to start, but you can create an empty, zero-byte file using the command:
`touch /etc/multipath.conf`
The first time you create this file, you might need to enable and start the multipath services.

```
[root@jfs0 ~]#systemctl enable multipathd
[root@jfs0 ~]# systemctl start multipathd
```

There is no requirement to add anything directly to multipath.conf, unless you have devices that you do not want to be managed by multipath or you have existing settings that override defaults.
You can add the following syntax to the multipath.conf file to exclude the unwanted devices.

Note

Replace the <DevId> with the WWID string of the device you want to exclude. Use the following command to determine the WWID:

```
blacklist {
        wwid <DevId>
        devnode "^(ram|raw|loop|fd|md|dm-|sr|scd|st)[0-9]*"
        devnode "^hd[a-z]"
        devnode "^cciss.*"
}
```

Example

In this example, sda is the local SCSI disk that we need to blacklist.

1. Run the following command to determine the WWID:

```
# /lib/udev/scsi_id -gud /dev/sda
360030057024d0730239134810c0cb833
```

2. Add this WWID to the blacklist stanza in the /etc/multipath.conf:

```
blacklist {
     wwid   360030057024d0730239134810c0cb833
     devnode "^(ram|raw|loop|fd|md|dm-|sr|scd|st)[0-9]*"
     devnode "^hd[a-z]"
     devnode "^cciss.*"
}
```

You should always check your `/etc/multipath.conf` file for legacy settings, especially in the defaults section, that may be overriding default settings.
The table below shows the critical `multipathd` parameters for ONTAP LUNs and the required values. If a host is connected to LUNs from other vendors and any of these parameters are overridden, they will need to be corrected by later stanzas in `multipath.conf` that apply specifically to ONTAP LUNs. If this is not done, the ONTAP LUNs may not work as expected. These defaults should only be overridden in consultation with NetApp and/or OS vendor and only when the impact is fully understood.

Parameter	**Setting**
detect_prio	yes
dev_loss_tmo	"infinity"
failback	immediate
fast_io_fail_tmo	5
features	"3 queue_if_no_path pg_init_retries 50"
flush_on_last_del	"yes"
hardware_handler	"0"
no_path_retry	queue
path_checker	"tur"
path_grouping_policy	"group_by_prio"
path_selector	"service-time 0"
polling_interval	5
prio	"ontap"

Parameter	Setting
product	LUN.*
retain_attached_hw_handler	yes
rr_weight	"uniform"
user_friendly_names	no
vendor	NETAPP

Example

The following example shows how to correct an overridden default. In this case, the `multipath.conf` file defines values for `path_checker` and `no_path_retry` that are not compatible with ONTAP LUNs. If they cannot be removed because of other SAN arrays still attached to the host, these parameters can be corrected specifically for ONTAP LUNs with a device stanza.

```
defaults {
   path_checker      readsector0
   no_path_retry      fail
}

devices {
   device {
      vendor         "NETAPP  "
      product         "LUN.*"
      no_path_retry     queue
      path_checker      tur
   }
}
```

Known Problems and Limitations

There are no known issues for RHEL 7.3.

Release Notes

ASM Mirroring

ASM mirroring might require changes to the Linux multipath settings to allow ASM to recognize a problem and switch over to an alternate fail group. Most ASM configurations on ONTAP use external redundancy, which means that data protection is provided by the external array and ASM does not mirror data. Some sites use ASM with normal redundancy to provide two-way mirroring, normally across different sites. See Oracle Databases on ONTAP for further information.

Using Red Hat Enterprise Linux 7.2 with NetApp ONTAP

Installing the Linux Unified Host Utilities

The NetApp Linux Unified Host Utilities software package is available on the NetApp Support Site in a 32-bit and 64-bit .rpm file. If you do not know which file is right for your configuration, use the NetApp Interoperability Matrix Tool to verify which one you need.

Installing the Linux Unified Host Utilities is strongly recommended, but not mandatory. The utilities do not change any settings on your Linux host. The utilities improve management and assist NetApp customer support in gathering information about your configuration.

Before you begin

If you have a version of Linux Unified Host Utilities currently installed you should upgrade it or, you should remove it and use the following steps to install the latest version.

1. Download the 32-bit or 64-bit Linux Unified Host Utilities software package from the NetApp Support Site Site to your host.
2. Use the following command to install the software package:

   `rpm -ivh netapp_linux_unified_host_utilities-7-1.x86_64`

SAN Toolkit

The toolkit is installed automatically when you install the NetApp Host Utilities package. This kit provides the `sanlun` utility, which helps you manage LUNs and HBAs. The `sanlun` command returns information about the LUNs mapped to your host, multipathing, and information necessary to create initiator groups.

Example

In the following example, the `sanlun lun show command` returns LUN information.

```
# sanlun lun show all
controller(7mode/E-Series)/            device     host               lun
vserver(cDOT/FlashRay)   lun-pathname  filename   adapter  protocol  size    Product
------------------------------------------------------------------------
data_vserver          /vol/vol1/lun1   /dev/sdb   host16   FCP       120.0g  cDOT
data_vserver          /vol/vol1/lun1   /dev/sdc   host15   FCP       120.0g  cDOT
data_vserver          /vol/vol2/lun2   /dev/sdd   host16   FCP       120.0g  cDOT
data_vserver          /vol/vol2/lun2   /dev/sde   host15   FCP       120.0g  cDOT
```

SAN Booting

Before you begin

If you decide to use SAN booting, it must be supported by your configuration. You can use the NetApp

Interoperability Matrix Tool to verify that your OS, HBA, HBA firmware and the HBA boot BIOS, and ONTAP version are supported.

1. Map the SAN boot LUN to the host.
2. Verify multiple paths are available.

   Remember, multiple paths will only be available after the host OS is up and running on the paths.

3. Enable SAN booting in the server BIOS for the ports to which the SAN boot LUN is mapped.

   For information on how to enable the HBA BIOS, see your vendor-specific documentation.

4. Reboot the host to verify the boot is successful.

Multipathing

For Red Hat Enterprise Linux (RHEL) 7.2 the /etc/multipath.conf file must exist, but you do not need to make specific changes to the file. RHEL 7.2 is compiled with all settings required to recognize and correctly manage ONTAP LUNs.

You can use the `multipath -ll` command to verify the settings for your ONTAP LUNs.
The following sections provide sample multipath output for a LUN mapped to ASA and non-ASA personas.

All SAN Array Configuration

For All SAN Array (ASA) configuration there should be one group of paths with single priorities. All the paths are Active/Optimized, meaning they are serviced by the controller and I/O is sent on all the active paths.

Example

The following example displays the correct output for an ONTAP LUN with four Active/Optimized paths:

```
# multipath -ll
3600a09803831347657244e527766394e dm-5 NETAPP,LUN C-Mode
size=80G  features='4 queue_if_no_path pg_init_retries 50 retain_attached_hw_handle'
hwhandler='1 alua' wp=rw
`-+- policy='service-time 0' prio=50 status=active
  |- 11:0:7:1    sdfi   130:64   active ready running
  |- 11:0:9:1    sdiy  8:288     active ready running
  |- 11:0:10:1  sdml 69:464   active ready running
  |- 11:0:11:1  sdpt  131:304  active ready running
```

Note

Do not use an excessive number of paths to a single LUN. No more than 4 paths should be required.

More than 8 paths might cause path issues during storage failures.

Non-ASA Configuration

For non-ASA configuration there should be two groups of paths with different priorities. The paths with the higher priorities are Active/Optimized, meaning they are serviced by the controller where the aggregate is located. The paths with the lower priorities are active but are non-optimized because they are served from a different controller. The non-optimized paths are only used when no optimized paths are available.

Example

The following example displays the correct output for an ONTAP LUN with two Active/Optimized paths and two Active/non-Optimized paths:

```
# multipath -ll
3600a09803831347657244e527766394e dm-5 NETAPP,LUN C-Mode
size=80G features='4 queue_if_no_path pg_init_retries 50 retain_attached_hw_handle
hwhandler='1 alua' wp=rw
|-+- policy='service-time 0' prio=50 status=active
| |- 11:0:1:0 sdj  8:144  active ready running
| |- 11:0:2:0 sdr  65:16  active ready running
`-+- policy='service-time 0' prio=10 status=enabled
  |- 11:0:0:0 sdb  8:i6   active ready running
  |- 12:0:0:0 sdz  65:144 active ready running
```

Note

Do not use an excessive number of paths to a single LUN. No more than 4 paths should be required. More than 8 paths might cause path issues during storage failures.

Recommended Settings

The RHEL 7.2 OS is compiled to recognize ONTAP LUNs and automatically set all configuration parameters correctly for both ASA and non-ASA configuration.
The multipath.conf file must exist for the multipath daemon to start, but you can create an empty, zero-byte file using the command:
`touch /etc/multipath.conf`
The first time you create this file, you might need to enable and start the multipath services.

```
[root@jfs0 ~]#systemctl enable multipathd
[root@jfs0 ~]# systemctl start multipathd
```

There is no requirement to add anything directly to multipath.conf, unless you have devices that you do not want to be managed by multipath or you have existing settings that override defaults.
You can add the following syntax to the multipath.conf file to exclude the unwanted devices.

Note

Replace the <DevId> with the WWID string of the device you want to exclude. Use the following command to determine the WWID:

```
blacklist {
        wwid <DevId>
        devnode "^(ram|raw|loop|fd|md|dm-|sr|scd|st)[0-9]*"
        devnode "^hd[a-z]"
        devnode "^cciss.*"
}
```

Example

In this example, sda is the local SCSI disk that we need to blacklist.

1. Run the following command to determine the WWID:

   ```
   # /lib/udev/scsi_id -gud /dev/sda
   360030057024d0730239134810c0cb833
   ```

2. Add this WWID to the blacklist stanza in the /etc/multipath.conf:

   ```
   blacklist {
        wwid   360030057024d0730239134810c0cb833
        devnode "^(ram|raw|loop|fd|md|dm-|sr|scd|st)[0-9]*"
        devnode "^hd[a-z]"
        devnode "^cciss.*"
   }
   ```

You should always check your `/etc/multipath.conf` file for legacy settings, especially in the defaults section, that may be overriding default settings.
The table below shows the critical `multipathd` parameters for ONTAP LUNs and the required values. If a host is connected to LUNs from other vendors and any of these parameters are overridden, they will need to be corrected by later stanzas in `multipath.conf` that apply specifically to ONTAP LUNs. If this is not done, the ONTAP LUNs may not work as expected. These defaults should only be overridden in consultation with NetApp and/or OS vendor and only when the impact is fully understood.

Parameter	Setting
detect_prio	yes
dev_loss_tmo	"infinity"
failback	immediate

Parameter	Setting
fast_io_fail_tmo	5
features	"3 queue_if_no_path pg_init_retries 50"
flush_on_last_del	"yes"
hardware_handler	"0"
no_path_retry	queue
path_checker	"tur"
path_grouping_policy	"group_by_prio"
path_selector	"service-time 0"
polling_interval	5
prio	"ontap"
product	LUN.*
retain_attached_hw_handler	yes
rr_weight	"uniform"
user_friendly_names	no
vendor	NETAPP

Example

The following example shows how to correct an overridden default. In this case, the `multipath.conf` file defines values for `path_checker` and `no_path_retry` that are not compatible with ONTAP LUNs. If they cannot be removed because of other SAN arrays still attached to the host, these parameters can be corrected specifically for ONTAP LUNs with a device stanza.

```
defaults {
   path_checker      readsector0
   no_path_retry      fail
}

devices {
   device {
      vendor         "NETAPP  "
      product         "LUN.*"
      no_path_retry     queue
      path_checker      tur
   }
}
```

Known Problems and Limitations

There are no known issues for RHEL 7.2.

Release Notes

ASM Mirroring

ASM mirroring might require changes to the Linux multipath settings to allow ASM to recognize a problem and switch over to an alternate fail group. Most ASM configurations on ONTAP use external redundancy, which means that data protection is provided by the external array and ASM does not mirror data. Some sites use ASM with normal redundancy to provide two-way mirroring, normally across different sites. See Oracle Databases on ONTAP for further information.

Using Red Hat Enterprise Linux 7.1 with NetApp ONTAP

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1. Download the 32-bit or 64-bit Linux Unified Host Utilities software package from the NetApp Support Site Site to your host.
2. Use the following command to install the software package:

   ```
   rpm -ivh netapp_linux_unified_host_utilities-7-1.x86_64
   ```

SAN Toolkit

The toolkit is installed automatically when you install the NetApp Host Utilities package. This kit provides the `sanlun` utility, which helps you manage LUNs and HBAs. The `sanlun` command returns information about the LUNs mapped to your host, multipathing, and information necessary to create initiator groups.

Example

In the following example, the `sanlun lun show command` returns LUN information.

```
# sanlun lun show all
controller(7mode/E-Series)/            device     host               lun
vserver(cDOT/FlashRay)   lun-pathname  filename   adapter  protocol  size    Product
------------------------------------------------------------------------
data_vserver          /vol/vol1/lun1   /dev/sdb   host16   FCP       120.0g  cDOT
data_vserver          /vol/vol1/lun1   /dev/sdc   host15   FCP       120.0g  cDOT
data_vserver          /vol/vol2/lun2   /dev/sdd   host16   FCP       120.0g  cDOT
data_vserver          /vol/vol2/lun2   /dev/sde   host15   FCP       120.0g  cDOT
```

SAN Booting

Before you begin

If you decide to use SAN booting, it must be supported by your configuration. You can use the NetApp Interoperability Matrix Tool to verify that your OS, HBA, HBA firmware and the HBA boot BIOS, and ONTAP version are supported.

1. Map the SAN boot LUN to the host.
2. Verify multiple paths are available.

   Remember, multiple paths will only be available after the host OS is up and running on the paths.

3. Enable SAN booting in the server BIOS for the ports to which the SAN boot LUN is mapped.

   For information on how to enable the HBA BIOS, see your vendor-specific documentation.

4. Reboot the host to verify the boot is successful.

Multipathing

For Red Hat Enterprise Linux (RHEL) 7.1 the /etc/multipath.conf file must exist, but you do not need to make specific changes to the file. RHEL 7.1 is compiled with all settings required to recognize and correctly manage ONTAP LUNs.

You can use the `multipath -ll` command to verify the settings for your ONTAP LUNs.
The following sections provide sample multipath output for a LUN mapped to ASA and non-ASA personas.

All SAN Array Configuration

For All SAN Array (ASA) configuration there should be one group of paths with single priorities. All the paths are Active/Optimized, meaning they are serviced by the controller and I/O is sent on all the active paths.

Example

The following example displays the correct output for an ONTAP LUN with four Active/Optimized paths:

```
# multipath -ll
3600a09803831347657244e527766394e dm-5 NETAPP,LUN C-Mode
size=80G  features='4 queue_if_no_path pg_init_retries 50 retain_attached_hw_handle'
hwhandler='1 alua' wp=rw
`-+- policy='service-time 0' prio=50 status=active
  |- 11:0:7:1    sdfi   130:64   active ready running
  |- 11:0:9:1    sdiy  8:288     active ready running
  |- 11:0:10:1  sdml 69:464   active ready running
  |- 11:0:11:1  sdpt  131:304  active ready running
```

Note

Do not use an excessive number of paths to a single LUN. No more than 4 paths should be required. More than 8 paths might cause path issues during storage failures.

Non-ASA Configuration

For non-ASA configuration there should be two groups of paths with different priorities. The paths with the higher priorities are Active/Optimized, meaning they are serviced by the controller where the aggregate is located. The paths with the lower priorities are active but are non-optimized because they are served from a different controller. The non-optimized paths are only used when no optimized paths are available.

Example

The following example displays the correct output for an ONTAP LUN with two Active/Optimized paths and two Active/non-Optimized paths:

```
# multipath -ll
3600a09803831347657244e527766394e dm-5 NETAPP,LUN C-Mode
size=80G features='4 queue_if_no_path pg_init_retries 50 retain_attached_hw_handle
hwhandler='1 alua' wp=rw
|-+- policy='service-time 0' prio=50 status=active
| |- 11:0:1:0 sdj  8:144  active ready running
| |- 11:0:2:0 sdr  65:16  active ready running
`-+- policy='service-time 0' prio=10 status=enabled
  |- 11:0:0:0 sdb  8:i6   active ready running
  |- 12:0:0:0 sdz  65:144 active ready running
```

Note

Do not use an excessive number of paths to a single LUN. No more than 4 paths should be required. More than 8 paths might cause path issues during storage failures.

Recommended Settings

The RHEL 7.1 OS is compiled to recognize ONTAP LUNs and automatically set all configuration

parameters correctly for both ASA and non-ASA configuration.
The multipath.conf file must exist for the multipath daemon to start, but you can create an empty, zero-byte file using the command:
`touch /etc/multipath.conf`
The first time you create this file, you might need to enable and start the multipath services.

```
[root@jfs0 ~]#systemctl enable multipathd
[root@jfs0 ~]# systemctl start multipathd
```

There is no requirement to add anything directly to multipath.conf, unless you have devices that you do not want to be managed by multipath or you have existing settings that override defaults.
You can add the following syntax to the multipath.conf file to exclude the unwanted devices.

Note

Replace the <DevId> with the WWID string of the device you want to exclude. Use the following command to determine the WWID:

```
blacklist {
        wwid <DevId>
        devnode "^(ram|raw|loop|fd|md|dm-|sr|scd|st)[0-9]*"
        devnode "^hd[a-z]"
        devnode "^cciss.*"
}
```

Example

In this example, sda is the local SCSI disk that we need to blacklist.

1. Run the following command to determine the WWID:

   ```
   # /lib/udev/scsi_id -gud /dev/sda
   360030057024d0730239134810c0cb833
   ```

2. Add this WWID to the blacklist stanza in the /etc/multipath.conf:

   ```
   blacklist {
        wwid   360030057024d0730239134810c0cb833
        devnode "^(ram|raw|loop|fd|md|dm-|sr|scd|st)[0-9]*"
        devnode "^hd[a-z]"
        devnode "^cciss.*"
   }
   ```

You should always check your `/etc/multipath.conf` file for legacy settings, especially in the defaults

section, that may be overriding default settings.
The table below shows the critical `multipathd` parameters for ONTAP LUNs and the required values. If a host is connected to LUNs from other vendors and any of these parameters are overridden, they will need to be corrected by later stanzas in `multipath.conf` that apply specifically to ONTAP LUNs. If this is not done, the ONTAP LUNs may not work as expected. These defaults should only be overridden in consultation with NetApp and/or OS vendor and only when the impact is fully understood.

Parameter	**Setting**
detect_prio	yes
dev_loss_tmo	"infinity"
failback	immediate
fast_io_fail_tmo	5
features	"3 queue_if_no_path pg_init_retries 50"
flush_on_last_del	"yes"
hardware_handler	"0"
no_path_retry	queue
path_checker	"tur"
path_grouping_policy	"group_by_prio"
path_selector	"service-time 0"
polling_interval	5
prio	"ontap"
product	LUN.*
retain_attached_hw_handler	yes
rr_weight	"uniform"
user_friendly_names	no
vendor	NETAPP

Example

The following example shows how to correct an overridden default. In this case, the `multipath.conf` file defines values for `path_checker` and `no_path_retry` that are not compatible with ONTAP LUNs. If they cannot be removed because of other SAN arrays still attached to the host, these parameters can be corrected specifically for ONTAP LUNs with a device stanza.

```
defaults {
   path_checker      readsector0
   no_path_retry      fail
}

devices {
   device {
      vendor         "NETAPP  "
      product         "LUN.*"
      no_path_retry     queue
      path_checker      tur
   }
}
```

Known Problems and Limitations

NetApp Bug ID	Title	Description	Bugzilla ID
799323	Emulex FCoE (OCe10102-FX-D) host hang or path failures observed during I/O with storage failover operations	You might observe a host hang or path failures on Emulex 10G FCoE host (OCe10102-FX-D) during I/O with storage failover operations. In such scenarios, you might see the following message: "driver’s buffer pool is empty, IO busied and SCSI Layer I/O Abort Request Status"	1061755

NetApp Bug ID	Title	Description	Bugzilla ID
836875	IP addresses are not always assigned during the boot of a RHEL 7.0 OS installed on an iSCSI multipath'd LUN	When you install the root(/) on a iSCSI multipath'd LUN, the IP address for the Ethernet interfaces are specified in the kernel command line so that the IP addresses are assigned before the iSCSI service starts. However, dracut cannot assign IP addresses to all the Ethernet ports during the boot, before the iSCSI service starts. This causes the iSCSI login to fail on interfaces without IP addresses. You will see the iSCSI service attempt to login numerous times, which will cause a delay in the OS boot time.	1114966

Release Notes

ASM Mirroring

ASM mirroring might require changes to the Linux multipath settings to allow ASM to recognize a problem and switch over to an alternate fail group. Most ASM configurations on ONTAP use external redundancy, which means that data protection is provided by the external array and ASM does not mirror data. Some sites use ASM with normal redundancy to provide two-way mirroring, normally across different sites. See Oracle Databases on ONTAP for further information.

Using Red Hat Enterprise Linux 7.0 with NetApp ONTAP

Installing the Linux Unified Host Utilities

The NetApp Linux Unified Host Utilities software package is available on the NetApp Support Site in a 32-bit and 64-bit .rpm file. If you do not know which file is right for your configuration, use the NetApp Interoperability Matrix Tool to verify which one you need.

Installing the Linux Unified Host Utilities is strongly recommended, but not mandatory. The utilities do not change any settings on your Linux host. The utilities improve management and assist NetApp

customer support in gathering information about your configuration.

Before you begin

If you have a version of Linux Unified Host Utilities currently installed you should upgrade it or, you should remove it and use the following steps to install the latest version.

1. Download the 32-bit or 64-bit Linux Unified Host Utilities software package from the NetApp Support Site Site to your host.
2. Use the following command to install the software package:

   `rpm -ivh netapp_linux_unified_host_utilities-7-1.x86_64`

SAN Toolkit

The toolkit is installed automatically when you install the NetApp Host Utilities package. This kit provides the `sanlun` utility, which helps you manage LUNs and HBAs. The `sanlun` command returns information about the LUNs mapped to your host, multipathing, and information necessary to create initiator groups.

Example

In the following example, the `sanlun lun show command` returns LUN information.

```
# sanlun lun show all
controller(7mode/E-Series)/            device     host               lun
vserver(cDOT/FlashRay)   lun-pathname  filename   adapter  protocol  size    Product
------------------------------------------------------------------------
data_vserver          /vol/vol1/lun1   /dev/sdb   host16   FCP       120.0g  cDOT
data_vserver          /vol/vol1/lun1   /dev/sdc   host15   FCP       120.0g  cDOT
data_vserver          /vol/vol2/lun2   /dev/sdd   host16   FCP       120.0g  cDOT
data_vserver          /vol/vol2/lun2   /dev/sde   host15   FCP       120.0g  cDOT
```

SAN Booting

Before you begin

If you decide to use SAN booting, it must be supported by your configuration. You can use the NetApp Interoperability Matrix Tool to verify that your OS, HBA, HBA firmware and the HBA boot BIOS, and ONTAP version are supported.

1. Map the SAN boot LUN to the host.
2. Verify multiple paths are available.

   Remember, multiple paths will only be available after the host OS is up and running on the paths.

3. Enable SAN booting in the server BIOS for the ports to which the SAN boot LUN is mapped.

For information on how to enable the HBA BIOS, see your vendor-specific documentation.

4. Reboot the host to verify the boot is successful.

Multipathing

For Red Hat Enterprise Linux (RHEL) 7.0 the /etc/multipath.conf file must exist, but you do not need to make specific changes to the file. RHEL 7.0 is compiled with all settings required to recognize and correctly manage ONTAP LUNs.

You can use the `multipath -ll` command to verify the settings for your ONTAP LUNs.
The following sections provide sample multipath output for a LUN mapped to ASA and non-ASA personas.

All SAN Array Configuration

For All SAN Array (ASA) configuration there should be one group of paths with single priorities. All the paths are Active/Optimized, meaning they are serviced by the controller and I/O is sent on all the active paths.

Example

The following example displays the correct output for an ONTAP LUN with four Active/Optimized paths:

```
# multipath -ll
3600a09803831347657244e527766394e dm-5 NETAPP,LUN C-Mode
size=80G  features='4 queue_if_no_path pg_init_retries 50 retain_attached_hw_handle'
hwhandler='1 alua' wp=rw
`-+- policy='service-time 0' prio=50 status=active
  |- 11:0:7:1    sdfi   130:64   active ready running
  |- 11:0:9:1    sdiy  8:288     active ready running
  |- 11:0:10:1  sdml 69:464   active ready running
  |- 11:0:11:1  sdpt  131:304  active ready running
```

Note

Do not use an excessive number of paths to a single LUN. No more than 4 paths should be required. More than 8 paths might cause path issues during storage failures.

Non-ASA Configuration

For non-ASA configuration there should be two groups of paths with different priorities. The paths with the higher priorities are Active/Optimized, meaning they are serviced by the controller where the aggregate is located. The paths with the lower priorities are active but are non-optimized because they are served from a different controller. The non-optimized paths are only used when no optimized paths are available.

Example

The following example displays the correct output for an ONTAP LUN with two Active/Optimized paths and two Active/non-Optimized paths:

```
# multipath -ll
3600a09803831347657244e527766394e dm-5 NETAPP,LUN C-Mode
size=80G features='4 queue_if_no_path pg_init_retries 50 retain_attached_hw_handle
hwhandler='1 alua' wp=rw
|-+- policy='service-time 0' prio=50 status=active
| |- 11:0:1:0 sdj  8:144  active ready running
| |- 11:0:2:0 sdr  65:16  active ready running
`-+- policy='service-time 0' prio=10 status=enabled
  |- 11:0:0:0 sdb  8:i6   active ready running
  |- 12:0:0:0 sdz  65:144 active ready running
```

Note

Do not use an excessive number of paths to a single LUN. No more than 4 paths should be required. More than 8 paths might cause path issues during storage failures.

Recommended Settings

The RHEL 7.0 OS is compiled to recognize ONTAP LUNs and automatically set all configuration parameters correctly for both ASA and non-ASA configuration.
The multipath.conf file must exist for the multipath daemon to start, but you can create an empty, zero-byte file using the command:
`touch /etc/multipath.conf`
The first time you create this file, you might need to enable and start the multipath services.

```
[root@jfs0 ~]#systemctl enable multipathd
[root@jfs0 ~]# systemctl start multipathd
```

There is no requirement to add anything directly to multipath.conf, unless you have devices that you do not want to be managed by multipath or you have existing settings that override defaults.
You can add the following syntax to the multipath.conf file to exclude the unwanted devices.

Note

Replace the <DevId> with the WWID string of the device you want to exclude. Use the following command to determine the WWID:

```
blacklist {
        wwid <DevId>
        devnode "^(ram|raw|loop|fd|md|dm-|sr|scd|st)[0-9]*"
        devnode "^hd[a-z]"
        devnode "^cciss.*"
}
```

Example

In this example, sda is the local SCSI disk that we need to blacklist.

1. Run the following command to determine the WWID:

```
# /lib/udev/scsi_id -gud /dev/sda
360030057024d0730239134810c0cb833
```

2. Add this WWID to the blacklist stanza in the /etc/multipath.conf:

```
blacklist {
     wwid   360030057024d0730239134810c0cb833
     devnode "^(ram|raw|loop|fd|md|dm-|sr|scd|st)[0-9]*"
     devnode "^hd[a-z]"
     devnode "^cciss.*"
}
```

You should always check your `/etc/multipath.conf` file for legacy settings, especially in the defaults section, that may be overriding default settings.

The table below shows the critical `multipathd` parameters for ONTAP LUNs and the required values. If a host is connected to LUNs from other vendors and any of these parameters are overridden, they will need to be corrected by later stanzas in `multipath.conf` that apply specifically to ONTAP LUNs. If this is not done, the ONTAP LUNs may not work as expected. These defaults should only be overridden in consultation with NetApp and/or OS vendor and only when the impact is fully understood.

Parameter	Setting
detect_prio	yes
dev_loss_tmo	"infinity"
failback	immediate
fast_io_fail_tmo	5
features	"3 queue_if_no_path pg_init_retries 50"
flush_on_last_del	"yes"

Parameter	Setting
hardware_handler	"0"
no_path_retry	queue
path_checker	"tur"
path_grouping_policy	"group_by_prio"
path_selector	"service-time 0"
polling_interval	5
prio	"ontap"
product	LUN.*
retain_attached_hw_handler	yes
rr_weight	"uniform"
user_friendly_names	no
vendor	NETAPP

Example

The following example shows how to correct an overridden default. In this case, the `multipath.conf` file defines values for `path_checker` and `no_path_retry` that are not compatible with ONTAP LUNs. If they cannot be removed because of other SAN arrays still attached to the host, these parameters can be corrected specifically for ONTAP LUNs with a device stanza.

```
defaults {
   path_checker      readsector0
   no_path_retry      fail
}

devices {
   device {
      vendor         "NETAPP  "
      product         "LUN.*"
      no_path_retry     queue
      path_checker      tur
   }
}
```

Known Problems and Limitations

NetApp Bug ID	Title	Description	Bugzilla ID
844417	Emulex 16G FC (LPe16002B-M6) host crashes during I/O with storage failover operations	You might observe a 16G FC Emulex (LPe16002B-M6) host crash during I/O with storage failover operations.	1131393
811587	Emulex 16G FC (LPe16002B-M6) host crashes during I/O with storage failover operations	You might observe a 16G FC Emulex (LPe16002B-M6) host crash during I/O with storage failover operations.	1079735
803071	Emulex 16G FC (LPe16002B-M6) host crashes during I/O with storage failover operations	You might observe a 16G FC Emulex (LPe16002B-M6) host crash during I/O with storage failover operations.	1067895
820163	QLogic host hang or path failures observed during I/O with storage failover operations	You might observe a host hang or path failures on QLogic host during I/O with storage failover operations. In such scenarios, you might see the following message: "Mailbox cmd timeout occurred, cmd=0x54, mb[0]=0x54 and Firmware dump saved to temp buffer" messages which leads to host hung/path failure.	1090378

NetApp Bug ID	Title	Description	Bugzilla ID
799323	Emulex FCoE (OCe10102-FX-D) host hang or path failures observed during I/O with storage failover operations	You might observe a host hang or path failures on Emulex 10G FCoE host (OCe10102-FX-D) during I/O with storage failover operations. In such scenarios, you might see the following message: "driver's buffer pool is empty, IO busied and SCSI Layer I/O Abort Request Status" messages which leads to host hung/path failures.	1061755
849212	Emulex 16G FC (LPe16002B-M6) host hang or path failures are observed during I/O with storage failover operations	You might observe a host hang or path failures on Emulex 16G FC (LPe16002B-M6) host during I/O with storage failover operations. In such scenarios, you might see the following message: "RSCN timeout Data and iotag x1301 is out of range: max iotag" messages which leads to host hung/path failures.	1109274

NetApp Bug ID	Title	Description	Bugzilla ID
836800	Anaconda displays an iSCSI login failure message although logins are successful during RHEL 7.0 OS installation	When you install the root(/) on a iSCSI multipath'd LUN, the IP address for the Ethernet interfaces are specified in the kernel command line so that the IP addresses are assigned before the iSCSI service starts. However, dracut cannot assign IP addresses to all the Ethernet ports during the boot, before the iSCSI service starts. This causes the iSCSI login to fail on interfaces without IP addresses. You will see the iSCSI service attempt to login numerous times, which will cause a delay in the OS boot time.	1114966

NetApp Bug ID	Title	Description	Bugzilla ID
836875	IP addresses are not always assigned during the boot of a RHEL 7.0 OS installed on an iSCSI multipath'd LUN	When you are installing RHEL 7.0, the anaconda installation screen displays that iSCSI login to multiple target IPs have failed though the iSCSI logins are successful. Anaconda displays following error message: "Node Login Failed" You will observe this error only when you select multiple target IPs for iSCSI login. You can continue the OS installation by clicking the "ok" button. This bug does not hamper either the iSCSI or the RHEL 7.0 OS installation.	1114820
836657	Anaconda does not add bootdev argument in kernel cmd line to set IP address for RHEL 7.0 OS installed on iSCSI multipath'd LUN	Anaconda does not add a bootdev argument in the kernel command line where you set the IPv4 address during the RHEL 7.0 OS installation on an iSCSI multipath'd LUN. This prevents assigning of IP addresses to any of the Ethernet interfaces that were configured to establish iSCSI sessions with the storage subsystem during the RHEL 7.0 boot. Since iSCSI sessions are not established, the root LUN is not discovered when the OS boots and hence the OS boot fails.	1114464

ASM Mirroring

ASM mirroring might require changes to the Linux multipath settings to allow ASM to recognize a problem and switch over to an alternate fail group. Most ASM configurations on ONTAP use external redundancy, which means that data protection is provided by the external array and ASM does not mirror data. Some sites use ASM with normal redundancy to provide two-way mirroring, normally across different sites. See Oracle Databases on ONTAP for further information.

RHEL 6

Using Red Hat Enterprise Linux 6.10 with NetApp ONTAP

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Installing the Linux Unified Host Utilities is strongly recommended, but not mandatory. The utilities do not change any settings on your Linux host. The utilities improve management and assist NetApp customer support in gathering information about your configuration.

Before you begin

If you have a version of Linux Unified Host Utilities currently installed you should upgrade it or, you should remove it and use the following steps to install the latest version.

1. Download the 32-bit or 64-bit Linux Unified Host Utilities software package from the NetApp Support Site Site to your host.
2. Use the following command to install the software package:

   ```
   rpm -ivh netapp_linux_unified_host_utilities-7-1.x86_64
   ```

SAN Toolkit

The toolkit is installed automatically when you install the NetApp Host Utilities package. This kit provides the `sanlun` utility, which helps you manage LUNs and HBAs. The `sanlun` command returns information about the LUNs mapped to your host, multipathing, and information necessary to create initiator groups.

Example

In the following example, the `sanlun lun show command` returns LUN information.

```
# sanlun lun show all
controller(7mode/E-Series)/            device     host               lun
vserver(cDOT/FlashRay)   lun-pathname  filename   adapter  protocol  size    Product
------------------------------------------------------------------------
data_vserver          /vol/vol1/lun1   /dev/sdb   host16   FCP       120.0g  cDOT
data_vserver          /vol/vol1/lun1   /dev/sdc   host15   FCP       120.0g  cDOT
data_vserver          /vol/vol2/lun2   /dev/sdd   host16   FCP       120.0g  cDOT
data_vserver          /vol/vol2/lun2   /dev/sde   host15   FCP       120.0g  cDOT
```

SAN Booting

Before you begin

If you decide to use SAN booting, it must be supported by your configuration. You can use the NetApp Interoperability Matrix Tool to verify that your OS, HBA, HBA firmware and the HBA boot BIOS, and ONTAP version are supported.

1. Map the SAN boot LUN to the host.
2. Verify multiple paths are available.

   Remember, multiple paths will only be available after the host OS is up and running on the paths.

3. Enable SAN booting in the server BIOS for the ports to which the SAN boot LUN is mapped.

   For information on how to enable the HBA BIOS, see your vendor-specific documentation.

4. Reboot the host to verify the boot is successful.

Multipathing

For Red Hat Enterprise Linux (RHEL) 6.10 the /etc/multipath.conf file must exist, but you do not need to make specific changes to the file. RHEL 6.10 is compiled with all settings required to recognize and correctly manage ONTAP LUNs.
To Enable ALUA Handler, perform the following steps:

1. Create a backup of the initrd-image.
2. Append the following parameter value to the kernel for ALUA and non-ALUA to work:
   `rdloaddriver=scsi_dh_alua`

   Example

   ```
   kernel /vmlinuz-2.6.32-358.6.1.el6.x86_64 ro root=/dev/mapper/ vg_ibmx355021082-
   lv_root rd_NO_LUKS rd_LVM_LV=vg_ibmx355021082/ lv_root LANG=en_US.UTF-8
   rd_LVM_LV=vg_ibmx355021082/lv_swap rd_NO_MD SYSFONT=latarcyrheb-sun16 crashkernel=auto
   KEYBOARDTYPE=pc KEYTABLE=us rd_NO_DM rhgb quiet rdloaddriver=scsi_dh_alua
   ```

3. Use the `mkinitrd` command to recreate the initrd-image.
   RHEL 6x and later versions use either:
   The command: `mkinitrd -f /boot/ initrd-"uname -r".img uname -r`
   Or
   The command: `dracut -f`
4. Reboot the host.
5. Verify the output of the `cat /proc/cmdline` command to ensure that the setting is complete.

You can use the `multipath -ll` command to verify the settings for your ONTAP LUNs.
The following sections provide sample multipath output for a LUN mapped to ASA and non-ASA personas.

All SAN Array Configuration

For All SAN Array (ASA) configuration there should be one group of paths with single priorities. All the paths are Active/Optimized, meaning they are serviced by the controller and I/O is sent on all the active paths.

Example

The following example displays the correct output for an ONTAP LUN with four Active/Optimized paths:

```
# multipath -ll
3600a0980383034466b2b4a3775474859 dm-3 NETAPP,LUN C-Mode
size=20G features='4 queue_if_no_path pg_init_retries 50 retain_attached_hw_handle'
hwhandler='1 alua' wp=rw
|-+- policy='round-robin 0' prio=50 status=active
|- 1:0:8:1  sdb 8:16 active ready running
|- 2:0:8:1  sdd 8:48 active ready running
|- 1:0:9:1  sdc 8:32 active ready running
|- 2:0:9:1  sde 8:64 active ready running
```

Note

Do not use an excessive number of paths to a single LUN. No more than 4 paths should be required. More than 8 paths might cause path issues during storage failures.

Non-ASA Configuration

For non-ASA configuration there should be two groups of paths with different priorities. The paths with the higher priorities are Active/Optimized, meaning they are serviced by the controller where the aggregate is located. The paths with the lower priorities are active but are non-optimized because they are served from a different controller. The non-optimized paths are only used when no optimized paths are available.

Example

The following example displays the correct output for an ONTAP LUN with two Active/Optimized paths and two Active/non-Optimized paths:

```
# multipath -ll
3600a0980383034466b2b4a3775474859 dm-3 NETAPP,LUN C-Mode
size=20G features='4 queue_if_no_path pg_init_retries 50 retain_attached_hw_handle'
hwhandler='1 alua' wp=rw
|-+- policy='round-robin 0' prio=50 status=active
| |- 1:0:8:1  sdb 8:16 active ready running
| `- 2:0:8:1  sdd 8:48 active ready running
`-+- policy='round-robin 0' prio=10 status=enabled
  |- 1:0:9:1  sdc 8:32 active ready running
  `- 2:0:9:1  sde 8:64 active ready running
```

Note

Do not use an excessive number of paths to a single LUN. No more than 4 paths should be required. More than 8 paths might cause path issues during storage failures.

Recommended Settings

The RHEL 6.10 OS is compiled to recognize ONTAP LUNs and automatically set all configuration parameters correctly for both ASA and non-ASA configuration.
The multipath.conf file must exist for the multipath daemon to start, but you can create an empty, zero-byte file using the command:
`touch /etc/multipath.conf`
The first time you create this file, you might need to enable and start the multipath services.

```
[root@jfs0 ~]#systemctl enable multipathd
[root@jfs0 ~]# systemctl start multipathd
```

There is no requirement to add anything directly to multipath.conf, unless you have devices that you do not want to be managed by multipath or you have existing settings that override defaults.
You can add the following syntax to the multipath.conf file to exclude the unwanted devices.

Note

Replace the <DevId> with the WWID string of the device you want to exclude. Use the following command to determine the WWID:

```
blacklist {
        wwid <DevId>
        devnode "^(ram|raw|loop|fd|md|dm-|sr|scd|st)[0-9]*"
        devnode "^hd[a-z]"
        devnode "^cciss.*"
}
```

Example

In this example, sda is the local SCSI disk that we need to blacklist.

1. Run the following command to determine the WWID:

```
# /lib/udev/scsi_id -gud /dev/sda
360030057024d0730239134810c0cb833
```

2. Add this WWID to the blacklist stanza in the /etc/multipath.conf:

```
blacklist {
     wwid   360030057024d0730239134810c0cb833
     devnode "^(ram|raw|loop|fd|md|dm-|sr|scd|st)[0-9]*"
     devnode "^hd[a-z]"
     devnode "^cciss.*"
}
```

You should always check your `/etc/multipath.conf` file for legacy settings, especially in the defaults section, that may be overriding default settings.

The table below shows the critical `multipathd` parameters for ONTAP LUNs and the required values. If a host is connected to LUNs from other vendors and any of these parameters are overridden, they will need to be corrected by later stanzas in `multipath.conf` that apply specifically to ONTAP LUNs. If this is not done, the ONTAP LUNs may not work as expected. These defaults should only be overridden in consultation with NetApp and/or OS vendor and only when the impact is fully understood.

Parameter	Setting
detect_prio	yes
dev_loss_tmo	"infinity"
failback	immediate
fast_io_fail_tmo	5
features	"3 queue_if_no_path pg_init_retries 50"
flush_on_last_del	"yes"

Parameter	Setting
hardware_handler	"0"
no_path_retry	queue
path_checker	"tur"
path_grouping_policy	"group_by_prio"
path_selector	"round-robin 0"
polling_interval	5
prio	"ontap"
product	LUN.*
retain_attached_hw_handler	yes
rr_weight	"uniform"
user_friendly_names	no
vendor	NETAPP

Example

The following example shows how to correct an overridden default. In this case, the `multipath.conf` file defines values for `path_checker` and `no_path_retry` that are not compatible with ONTAP LUNs. If they cannot be removed because of other SAN arrays still attached to the host, these parameters can be corrected specifically for ONTAP LUNs with a device stanza.

```
defaults {
   path_checker      readsector0
   no_path_retry      fail
}

devices {
   device {
      vendor         "NETAPP  "
      product         "LUN.*"
      no_path_retry     queue
      path_checker      tur
   }
}
```

Known Problems and Limitations

There are no known issues for RHEL 6.10.

ASM Mirroring

ASM mirroring might require changes to the Linux multipath settings to allow ASM to recognize a problem and switch over to an alternate fail group. Most ASM configurations on ONTAP use external redundancy, which means that data protection is provided by the external array and ASM does not mirror data. Some sites use ASM with normal redundancy to provide two-way mirroring, normally across different sites. See Oracle Databases on ONTAP for further information.

Using Red Hat Enterprise Linux 6.9 with NetApp ONTAP

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2. Use the following command to install the software package:

   ```
   rpm -ivh netapp_linux_unified_host_utilities-7-1.x86_64
   ```

SAN Toolkit

The toolkit is installed automatically when you install the NetApp Host Utilities package. This kit provides the `sanlun` utility, which helps you manage LUNs and HBAs. The `sanlun` command returns information about the LUNs mapped to your host, multipathing, and information necessary to create initiator groups.

Example

In the following example, the `sanlun lun show command` returns LUN information.

```
# sanlun lun show all
controller(7mode/E-Series)/            device     host               lun
vserver(cDOT/FlashRay)   lun-pathname  filename   adapter  protocol  size    Product
------------------------------------------------------------------------
data_vserver          /vol/vol1/lun1   /dev/sdb   host16   FCP       120.0g  cDOT
data_vserver          /vol/vol1/lun1   /dev/sdc   host15   FCP       120.0g  cDOT
data_vserver          /vol/vol2/lun2   /dev/sdd   host16   FCP       120.0g  cDOT
data_vserver          /vol/vol2/lun2   /dev/sde   host15   FCP       120.0g  cDOT
```

SAN Booting

Before you begin

If you decide to use SAN booting, it must be supported by your configuration. You can use the NetApp Interoperability Matrix Tool to verify that your OS, HBA, HBA firmware and the HBA boot BIOS, and ONTAP version are supported.

1. Map the SAN boot LUN to the host.
2. Verify multiple paths are available.

   Remember, multiple paths will only be available after the host OS is up and running on the paths.

3. Enable SAN booting in the server BIOS for the ports to which the SAN boot LUN is mapped.

   For information on how to enable the HBA BIOS, see your vendor-specific documentation.

4. Reboot the host to verify the boot is successful.

Multipathing

For Red Hat Enterprise Linux (RHEL) 6.9 the /etc/multipath.conf file must exist, but you do not need to make specific changes to the file. RHEL 6.9 is compiled with all settings required to recognize and correctly manage ONTAP LUNs.
To Enable ALUA Handler, perform the following steps:

1. Create a backup of the initrd-image.
2. Append the following parameter value to the kernel for ALUA and non-ALUA to work:
   `rdloaddriver=scsi_dh_alua`

   Example

   ```
   kernel /vmlinuz-2.6.32-358.6.1.el6.x86_64 ro root=/dev/mapper/ vg_ibmx355021082-
   lv_root rd_NO_LUKS rd_LVM_LV=vg_ibmx355021082/ lv_root LANG=en_US.UTF-8
   rd_LVM_LV=vg_ibmx355021082/lv_swap rd_NO_MD SYSFONT=latarcyrheb-sun16 crashkernel=auto
   KEYBOARDTYPE=pc KEYTABLE=us rd_NO_DM rhgb quiet rdloaddriver=scsi_dh_alua
   ```

3. Use the `mkinitrd` command to recreate the initrd-image.
   RHEL 6x and later versions use either:
   The command: `mkinitrd -f /boot/ initrd-"uname -r".img uname -r`
   Or
   The command: `dracut -f`
4. Reboot the host.
5. Verify the output of the `cat /proc/cmdline` command to ensure that the setting is complete.

You can use the `multipath -ll` command to verify the settings for your ONTAP LUNs.
The following sections provide sample multipath output for a LUN mapped to ASA and non-ASA personas.

All SAN Array Configuration

For All SAN Array (ASA) configuration there should be one group of paths with single priorities. All the paths are Active/Optimized, meaning they are serviced by the controller and I/O is sent on all the active paths.

Example

The following example displays the correct output for an ONTAP LUN with four Active/Optimized paths:

```
# multipath -ll
3600a0980383034466b2b4a3775474859 dm-3 NETAPP,LUN C-Mode
size=20G features='4 queue_if_no_path pg_init_retries 50 retain_attached_hw_handle'
hwhandler='1 alua' wp=rw
|-+- policy='round-robin 0' prio=50 status=active
|- 1:0:8:1  sdb 8:16 active ready running
|- 2:0:8:1  sdd 8:48 active ready running
|- 1:0:9:1  sdc 8:32 active ready running
|- 2:0:9:1  sde 8:64 active ready running
```

Note

Do not use an excessive number of paths to a single LUN. No more than 4 paths should be required. More than 8 paths might cause path issues during storage failures.

Non-ASA Configuration

For non-ASA configuration there should be two groups of paths with different priorities. The paths with the higher priorities are Active/Optimized, meaning they are serviced by the controller where the aggregate is located. The paths with the lower priorities are active but are non-optimized because they are served from a different controller. The non-optimized paths are only used when no optimized paths are available.

Example

The following example displays the correct output for an ONTAP LUN with two Active/Optimized paths and two Active/non-Optimized paths:

```
# multipath -ll
3600a0980383034466b2b4a3775474859 dm-3 NETAPP,LUN C-Mode
size=20G features='4 queue_if_no_path pg_init_retries 50 retain_attached_hw_handle'
hwhandler='1 alua' wp=rw
|-+- policy='round-robin 0' prio=50 status=active
| |- 1:0:8:1  sdb 8:16 active ready running
| `- 2:0:8:1  sdd 8:48 active ready running
`-+- policy='round-robin 0' prio=10 status=enabled
  |- 1:0:9:1  sdc 8:32 active ready running
  `- 2:0:9:1  sde 8:64 active ready running
```

Note

Do not use an excessive number of paths to a single LUN. No more than 4 paths should be required. More than 8 paths might cause path issues during storage failures.

Recommended Settings

The RHEL 6.9 OS is compiled to recognize ONTAP LUNs and automatically set all configuration parameters correctly for both ASA and non-ASA configuration.
The multipath.conf file must exist for the multipath daemon to start, but you can create an empty, zero-byte file using the command:
`touch /etc/multipath.conf`
The first time you create this file, you might need to enable and start the multipath services.

```
[root@jfs0 ~]#systemctl enable multipathd
[root@jfs0 ~]# systemctl start multipathd
```

There is no requirement to add anything directly to multipath.conf, unless you have devices that you do not want to be managed by multipath or you have existing settings that override defaults.
You can add the following syntax to the multipath.conf file to exclude the unwanted devices.

Note

Replace the <DevId> with the WWID string of the device you want to exclude. Use the following command to determine the WWID:

```
blacklist {
        wwid <DevId>
        devnode "^(ram|raw|loop|fd|md|dm-|sr|scd|st)[0-9]*"
        devnode "^hd[a-z]"
        devnode "^cciss.*"
}
```

Example

In this example, sda is the local SCSI disk that we need to blacklist.

1. Run the following command to determine the WWID:

```
# /lib/udev/scsi_id -gud /dev/sda
360030057024d0730239134810c0cb833
```

2. Add this WWID to the blacklist stanza in the /etc/multipath.conf:

```
blacklist {
     wwid   360030057024d0730239134810c0cb833
     devnode "^(ram|raw|loop|fd|md|dm-|sr|scd|st)[0-9]*"
     devnode "^hd[a-z]"
     devnode "^cciss.*"
}
```

You should always check your `/etc/multipath.conf` file for legacy settings, especially in the defaults section, that may be overriding default settings.

The table below shows the critical `multipathd` parameters for ONTAP LUNs and the required values. If a host is connected to LUNs from other vendors and any of these parameters are overridden, they will need to be corrected by later stanzas in `multipath.conf` that apply specifically to ONTAP LUNs. If this is not done, the ONTAP LUNs may not work as expected. These defaults should only be overridden in consultation with NetApp and/or OS vendor and only when the impact is fully understood.

Parameter	Setting
detect_prio	yes
dev_loss_tmo	"infinity"
failback	immediate
fast_io_fail_tmo	5
features	"3 queue_if_no_path pg_init_retries 50"
flush_on_last_del	"yes"

Parameter	Setting
hardware_handler	"0"
no_path_retry	queue
path_checker	"tur"
path_grouping_policy	"group_by_prio"
path_selector	"round-robin 0"
polling_interval	5
prio	"ontap"
product	LUN.*
retain_attached_hw_handler	yes
rr_weight	"uniform"
user_friendly_names	no
vendor	NETAPP

Example

The following example shows how to correct an overridden default. In this case, the `multipath.conf` file defines values for `path_checker` and `no_path_retry` that are not compatible with ONTAP LUNs. If they cannot be removed because of other SAN arrays still attached to the host, these parameters can be corrected specifically for ONTAP LUNs with a device stanza.

```
defaults {
   path_checker      readsector0
   no_path_retry      fail
}

devices {
   device {
      vendor         "NETAPP  "
      product         "LUN.*"
      no_path_retry     queue
      path_checker      tur
   }
}
```

Known Problems and Limitations

NetApp Bug ID	Title	Description	Bugzilla ID
1067272	Remote port status on EMULEX LPe32002 host might be in 'Blocked' state during storage failover operations	During storage failover operations, certain remote port status on RHEL 6.9 host with LPe32002 adapter might get into 'Blocked' state. Because the logical interfaces go down when a storage node is down, the remote port sets the storage node status to "Blocked" state. However, when the storage node comes back to optimal state, the logical interfaces also comes up and the remote port state is expected to be 'Online'. But, on certain occasion the remote port continues to be in 'Blocked' state. This state manifests as 'failed faulty' to LUNS at multipath layer.	427496

NetApp Bug ID	Title	Description	Bugzilla ID
1076584	Firmware dumps occur on Red Hat Enterprise Linux 6.9 QLogic QE8362 HBA during storage failover operations	Firmware dumps can occur during storage failover operations on Red Hat Enterprise Linux (RHEL) 6.9 hosts with QLogic QLE8362 host bus adapters (HBA), firmware dumps are observed occasionally. The firmware dumps might manifest as an I/O outage on the host that can last as long as 1200 seconds. After the adapter completes dumping the firmware cores, the I/O operation resumes normally. No further recovery procedure is required on the host. To indicate the firmware dump, the following message is displayed in /var/log/message file: kernel: qla2xxx [0000:0c:00.3]-d001:3: Firmware dump saved to temp buffer (3/ffffc90018b01000), dump status flags (0x3f)	1438711

Release Notes

ASM Mirroring

ASM mirroring might require changes to the Linux multipath settings to allow ASM to recognize a problem and switch over to an alternate fail group. Most ASM configurations on ONTAP use external redundancy, which means that data protection is provided by the external array and ASM does not mirror data. Some sites use ASM with normal redundancy to provide two-way mirroring, normally across different sites. See Oracle Databases on ONTAP for further information.

Using Red Hat Enterprise Linux 6.8 with NetApp ONTAP

Installing the Linux Unified Host Utilities

The NetApp Linux Unified Host Utilities software package is available on the NetApp Support Site in a 32-bit and 64-bit .rpm file. If you do not know which file is right for your configuration, use the NetApp Interoperability Matrix Tool to verify which one you need.

Installing the Linux Unified Host Utilities is strongly recommended, but not mandatory. The utilities do not change any settings on your Linux host. The utilities improve management and assist NetApp customer support in gathering information about your configuration.

Before you begin

If you have a version of Linux Unified Host Utilities currently installed you should upgrade it or, you should remove it and use the following steps to install the latest version.

1. Download the 32-bit or 64-bit Linux Unified Host Utilities software package from the NetApp Support Site Site to your host.
2. Use the following command to install the software package:

   `rpm -ivh netapp_linux_unified_host_utilities-7-1.x86_64`

SAN Toolkit

The toolkit is installed automatically when you install the NetApp Host Utilities package. This kit provides the `sanlun` utility, which helps you manage LUNs and HBAs. The `sanlun` command returns information about the LUNs mapped to your host, multipathing, and information necessary to create initiator groups.

Example

In the following example, the `sanlun lun show command` returns LUN information.

```
# sanlun lun show all
controller(7mode/E-Series)/            device     host               lun
vserver(cDOT/FlashRay)   lun-pathname  filename   adapter  protocol  size    Product
------------------------------------------------------------------------
data_vserver          /vol/vol1/lun1   /dev/sdb   host16   FCP       120.0g  cDOT
data_vserver          /vol/vol1/lun1   /dev/sdc   host15   FCP       120.0g  cDOT
data_vserver          /vol/vol2/lun2   /dev/sdd   host16   FCP       120.0g  cDOT
data_vserver          /vol/vol2/lun2   /dev/sde   host15   FCP       120.0g  cDOT
```

SAN Booting

Before you begin

If you decide to use SAN booting, it must be supported by your configuration. You can use the NetApp

Interoperability Matrix Tool to verify that your OS, HBA, HBA firmware and the HBA boot BIOS, and ONTAP version are supported.

1. Map the SAN boot LUN to the host.
2. Verify multiple paths are available.

   Remember, multiple paths will only be available after the host OS is up and running on the paths.

3. Enable SAN booting in the server BIOS for the ports to which the SAN boot LUN is mapped.

   For information on how to enable the HBA BIOS, see your vendor-specific documentation.

4. Reboot the host to verify the boot is successful.

Multipathing

For Red Hat Enterprise Linux (RHEL) 6.8 the /etc/multipath.conf file must exist, but you do not need to make specific changes to the file. RHEL 6.8 is compiled with all settings required to recognize and correctly manage ONTAP LUNs.
To Enable ALUA Handler, perform the following steps:

1. Create a backup of the initrd-image.
2. Append the following parameter value to the kernel for ALUA and non-ALUA to work: `rdloaddriver=scsi_dh_alua`

   Example

   ```
   kernel /vmlinuz-2.6.32-358.6.1.el6.x86_64 ro root=/dev/mapper/ vg_ibmx355021082-
   lv_root rd_NO_LUKS rd_LVM_LV=vg_ibmx355021082/ lv_root LANG=en_US.UTF-8
   rd_LVM_LV=vg_ibmx355021082/lv_swap rd_NO_MD SYSFONT=latarcyrheb-sun16 crashkernel=auto
   KEYBOARDTYPE=pc KEYTABLE=us rd_NO_DM rhgb quiet rdloaddriver=scsi_dh_alua
   ```

3. Use the `mkinitrd` command to recreate the initrd-image.
   RHEL 6x and later versions use either:
   The command: `mkinitrd -f /boot/ initrd-"uname -r".img uname -r`
   Or
   The command: `dracut -f`
4. Reboot the host.
5. Verify the output of the `cat /proc/cmdline` command to ensure that the setting is complete.

You can use the `multipath -ll` command to verify the settings for your ONTAP LUNs.
The following sections provide sample multipath output for a LUN mapped to ASA and non-ASA personas.

All SAN Array Configuration

For All SAN Array (ASA) configuration there should be one group of paths with single priorities. All the paths are Active/Optimized, meaning they are serviced by the controller and I/O is sent on all the active paths.

Example

The following example displays the correct output for an ONTAP LUN with four Active/Optimized paths:

```
# multipath -ll
3600a0980383034466b2b4a3775474859 dm-3 NETAPP,LUN C-Mode
size=20G features='4 queue_if_no_path pg_init_retries 50 retain_attached_hw_handle'
hwhandler='1 alua' wp=rw
|-+- policy='round-robin 0' prio=50 status=active
|- 1:0:8:1  sdb 8:16 active ready running
|- 2:0:8:1  sdd 8:48 active ready running
|- 1:0:9:1  sdc 8:32 active ready running
|- 2:0:9:1  sde 8:64 active ready running
```

Note

Do not use an excessive number of paths to a single LUN. No more than 4 paths should be required. More than 8 paths might cause path issues during storage failures.

Non-ASA Configuration

For non-ASA configuration there should be two groups of paths with different priorities. The paths with the higher priorities are Active/Optimized, meaning they are serviced by the controller where the aggregate is located. The paths with the lower priorities are active but are non-optimized because they are served from a different controller. The non-optimized paths are only used when no optimized paths are available.

Example

The following example displays the correct output for an ONTAP LUN with two Active/Optimized paths and two Active/non-Optimized paths:

```
# multipath -ll
3600a0980383034466b2b4a3775474859 dm-3 NETAPP,LUN C-Mode
size=20G features='4 queue_if_no_path pg_init_retries 50 retain_attached_hw_handle'
hwhandler='1 alua' wp=rw
|-+- policy='round-robin 0' prio=50 status=active
| |- 1:0:8:1  sdb 8:16 active ready running
| `- 2:0:8:1  sdd 8:48 active ready running
`-+- policy='round-robin 0' prio=10 status=enabled
  |- 1:0:9:1  sdc 8:32 active ready running
  `- 2:0:9:1  sde 8:64 active ready running
```

Note

Do not use an excessive number of paths to a single LUN. No more than 4 paths should be required. More than 8 paths might cause path issues during storage failures.

Recommended Settings

The RHEL 6.8 OS is compiled to recognize ONTAP LUNs and automatically set all configuration parameters correctly for both ASA and non-ASA configuration.
The multipath.conf file must exist for the multipath daemon to start, but you can create an empty, zero-byte file using the command:
`touch /etc/multipath.conf`
The first time you create this file, you might need to enable and start the multipath services.

```
[root@jfs0 ~]#systemctl enable multipathd
[root@jfs0 ~]# systemctl start multipathd
```

There is no requirement to add anything directly to multipath.conf, unless you have devices that you do not want to be managed by multipath or you have existing settings that override defaults.
You can add the following syntax to the multipath.conf file to exclude the unwanted devices.

Note

Replace the <DevId> with the WWID string of the device you want to exclude. Use the following command to determine the WWID:

```
blacklist {
        wwid <DevId>
        devnode "^(ram|raw|loop|fd|md|dm-|sr|scd|st)[0-9]*"
        devnode "^hd[a-z]"
        devnode "^cciss.*"
}
```

Example

In this example, sda is the local SCSI disk that we need to blacklist.

1. Run the following command to determine the WWID:

```
# /lib/udev/scsi_id -gud /dev/sda
360030057024d0730239134810c0cb833
```

2. Add this WWID to the blacklist stanza in the /etc/multipath.conf:

```
blacklist {
     wwid   360030057024d0730239134810c0cb833
     devnode "^(ram|raw|loop|fd|md|dm-|sr|scd|st)[0-9]*"
     devnode "^hd[a-z]"
     devnode "^cciss.*"
}
```

You should always check your `/etc/multipath.conf` file for legacy settings, especially in the defaults section, that may be overriding default settings.
The table below shows the critical `multipathd` parameters for ONTAP LUNs and the required values. If a host is connected to LUNs from other vendors and any of these parameters are overridden, they will need to be corrected by later stanzas in `multipath.conf` that apply specifically to ONTAP LUNs. If this is not done, the ONTAP LUNs may not work as expected. These defaults should only be overridden in consultation with NetApp and/or OS vendor and only when the impact is fully understood.

Parameter	**Setting**
detect_prio	yes
dev_loss_tmo	"infinity"
failback	immediate
fast_io_fail_tmo	5
features	"3 queue_if_no_path pg_init_retries 50"
flush_on_last_del	"yes"
hardware_handler	"0"
no_path_retry	queue
path_checker	"tur"
path_grouping_policy	"group_by_prio"
path_selector	"round-robin 0"
polling_interval	5
prio	"ontap"

Parameter	Setting
product	LUN.*
retain_attached_hw_handler	yes
rr_weight	"uniform"
user_friendly_names	no
vendor	NETAPP

Example

The following example shows how to correct an overridden default. In this case, the `multipath.conf` file defines values for `path_checker` and `no_path_retry` that are not compatible with ONTAP LUNs. If they cannot be removed because of other SAN arrays still attached to the host, these parameters can be corrected specifically for ONTAP LUNs with a device stanza.

```
defaults {
   path_checker      readsector0
   no_path_retry      fail
}

devices {
   device {
      vendor         "NETAPP  "
      product         "LUN.*"
      no_path_retry     queue
      path_checker      tur
   }
}
```

Known Problems and Limitations

There are no known issues for RHEL 6.8.

Release Notes

ASM Mirroring

ASM mirroring might require changes to the Linux multipath settings to allow ASM to recognize a problem and switch over to an alternate fail group. Most ASM configurations on ONTAP use external redundancy, which means that data protection is provided by the external array and ASM does not mirror data. Some sites use ASM with normal redundancy to provide two-way mirroring, normally across different sites. See Oracle Databases on ONTAP for further information.

Using Red Hat Enterprise Linux 6.7 with NetApp ONTAP

Installing the Linux Unified Host Utilities

The NetApp Linux Unified Host Utilities software package is available on the NetApp Support Site in a 32-bit and 64-bit .rpm file. If you do not know which file is right for your configuration, use the NetApp Interoperability Matrix Tool to verify which one you need.

Installing the Linux Unified Host Utilities is strongly recommended, but not mandatory. The utilities do not change any settings on your Linux host. The utilities improve management and assist NetApp customer support in gathering information about your configuration.

Before you begin

If you have a version of Linux Unified Host Utilities currently installed you should upgrade it or, you should remove it and use the following steps to install the latest version.

1. Download the 32-bit or 64-bit Linux Unified Host Utilities software package from the NetApp Support Site Site to your host.
2. Use the following command to install the software package:

   `rpm -ivh netapp_linux_unified_host_utilities-7-1.x86_64`

SAN Toolkit

The toolkit is installed automatically when you install the NetApp Host Utilities package. This kit provides the `sanlun` utility, which helps you manage LUNs and HBAs. The `sanlun` command returns information about the LUNs mapped to your host, multipathing, and information necessary to create initiator groups.

Example

In the following example, the `sanlun lun show command` returns LUN information.

```
# sanlun lun show all
controller(7mode/E-Series)/            device     host               lun
vserver(cDOT/FlashRay)   lun-pathname  filename   adapter  protocol  size    Product
------------------------------------------------------------------------
data_vserver          /vol/vol1/lun1   /dev/sdb   host16   FCP       120.0g  cDOT
data_vserver          /vol/vol1/lun1   /dev/sdc   host15   FCP       120.0g  cDOT
data_vserver          /vol/vol2/lun2   /dev/sdd   host16   FCP       120.0g  cDOT
data_vserver          /vol/vol2/lun2   /dev/sde   host15   FCP       120.0g  cDOT
```

SAN Booting

Before you begin

If you decide to use SAN booting, it must be supported by your configuration. You can use the NetApp

Interoperability Matrix Tool to verify that your OS, HBA, HBA firmware and the HBA boot BIOS, and ONTAP version are supported.

1. Map the SAN boot LUN to the host.
2. Verify multiple paths are available.

   Remember, multiple paths will only be available after the host OS is up and running on the paths.

3. Enable SAN booting in the server BIOS for the ports to which the SAN boot LUN is mapped.

   For information on how to enable the HBA BIOS, see your vendor-specific documentation.

4. Reboot the host to verify the boot is successful.

Multipathing

For Red Hat Enterprise Linux (RHEL) 6.7 the /etc/multipath.conf file must exist, but you do not need to make specific changes to the file. RHEL 6.7 is compiled with all settings required to recognize and correctly manage ONTAP LUNs.
To Enable ALUA Handler, perform the following steps:

1. Create a backup of the initrd-image.
2. Append the following parameter value to the kernel for ALUA and non-ALUA to work: `rdloaddriver=scsi_dh_alua`

   Example

   ```
   kernel /vmlinuz-2.6.32-358.6.1.el6.x86_64 ro root=/dev/mapper/ vg_ibmx355021082-
   lv_root rd_NO_LUKS rd_LVM_LV=vg_ibmx355021082/ lv_root LANG=en_US.UTF-8
   rd_LVM_LV=vg_ibmx355021082/lv_swap rd_NO_MD SYSFONT=latarcyrheb-sun16 crashkernel=auto
   KEYBOARDTYPE=pc KEYTABLE=us rd_NO_DM rhgb quiet rdloaddriver=scsi_dh_alua
   ```

3. Use the `mkinitrd` command to recreate the initrd-image.
   RHEL 6x and later versions use either:
   The command: `mkinitrd -f /boot/ initrd-"uname -r".img uname -r`
   Or
   The command: `dracut -f`
4. Reboot the host.
5. Verify the output of the `cat /proc/cmdline` command to ensure that the setting is complete.

You can use the `multipath -ll` command to verify the settings for your ONTAP LUNs.
The following sections provide sample multipath output for a LUN mapped to ASA and non-ASA personas.

All SAN Array Configuration

For All SAN Array (ASA) configuration there should be one group of paths with single priorities. All the paths are Active/Optimized, meaning they are serviced by the controller and I/O is sent on all the active paths.

Example

The following example displays the correct output for an ONTAP LUN with four Active/Optimized paths:

```
# multipath -ll
3600a0980383034466b2b4a3775474859 dm-3 NETAPP,LUN C-Mode
size=20G features='4 queue_if_no_path pg_init_retries 50 retain_attached_hw_handle'
hwhandler='1 alua' wp=rw
|-+- policy='round-robin 0' prio=50 status=active
|- 1:0:8:1  sdb 8:16 active ready running
|- 2:0:8:1  sdd 8:48 active ready running
|- 1:0:9:1  sdc 8:32 active ready running
|- 2:0:9:1  sde 8:64 active ready running
```

Note

Do not use an excessive number of paths to a single LUN. No more than 4 paths should be required. More than 8 paths might cause path issues during storage failures.

Non-ASA Configuration

For non-ASA configuration there should be two groups of paths with different priorities. The paths with the higher priorities are Active/Optimized, meaning they are serviced by the controller where the aggregate is located. The paths with the lower priorities are active but are non-optimized because they are served from a different controller. The non-optimized paths are only used when no optimized paths are available.

Example

The following example displays the correct output for an ONTAP LUN with two Active/Optimized paths and two Active/non-Optimized paths:

```
# multipath -ll
3600a0980383034466b2b4a3775474859 dm-3 NETAPP,LUN C-Mode
size=20G features='4 queue_if_no_path pg_init_retries 50 retain_attached_hw_handle'
hwhandler='1 alua' wp=rw
|-+- policy='round-robin 0' prio=50 status=active
| |- 1:0:8:1  sdb 8:16 active ready running
| `- 2:0:8:1  sdd 8:48 active ready running
`-+- policy='round-robin 0' prio=10 status=enabled
  |- 1:0:9:1  sdc 8:32 active ready running
  `- 2:0:9:1  sde 8:64 active ready running
```

Note

Do not use an excessive number of paths to a single LUN. No more than 4 paths should be required. More than 8 paths might cause path issues during storage failures.

Recommended Settings

The RHEL 6.7 OS is compiled to recognize ONTAP LUNs and automatically set all configuration parameters correctly for both ASA and non-ASA configuartion.
The multipath.conf file must exist for the multipath daemon to start, but you can create an empty, zero-byte file using the command:
`touch /etc/multipath.conf`
The first time you create this file, you might need to enable and start the multipath services.

```
[root@jfs0 ~]#systemctl enable multipathd
[root@jfs0 ~]# systemctl start multipathd
```

There is no requirement to add anything directly to multipath.conf, unless you have devices that you do not want to be managed by multipath or you have existing settings that override defaults.
You can add the following syntax to the multipath.conf file to exclude the unwanted devices.

Note

Replace the <DevId> with the WWID string of the device you want to exclude. Use the following command to determine the WWID:

```
blacklist {
        wwid <DevId>
        devnode "^(ram|raw|loop|fd|md|dm-|sr|scd|st)[0-9]*"
        devnode "^hd[a-z]"
        devnode "^cciss.*"
}
```

Example

In this example, sda is the local SCSI disk that we need to blacklist.

1. Run the following command to determine the WWID:

```
# /lib/udev/scsi_id -gud /dev/sda
360030057024d0730239134810c0cb833
```

2. Add this WWID to the blacklist stanza in the /etc/multipath.conf:

```
blacklist {
     wwid   360030057024d0730239134810c0cb833
     devnode "^(ram|raw|loop|fd|md|dm-|sr|scd|st)[0-9]*"
     devnode "^hd[a-z]"
     devnode "^cciss.*"
}
```

You should always check your `/etc/multipath.conf` file for legacy settings, especially in the defaults section, that may be overriding default settings.
The table below shows the critical `multipathd` parameters for ONTAP LUNs and the required values. If a host is connected to LUNs from other vendors and any of these parameters are overridden, they will need to be corrected by later stanzas in `multipath.conf` that apply specifically to ONTAP LUNs. If this is not done, the ONTAP LUNs may not work as expected. These defaults should only be overridden in consultation with NetApp and/or OS vendor and only when the impact is fully understood.

Parameter	**Setting**
detect_prio	yes
dev_loss_tmo	"infinity"
failback	immediate
fast_io_fail_tmo	5
features	"3 queue_if_no_path pg_init_retries 50"
flush_on_last_del	"yes"
hardware_handler	"0"
no_path_retry	queue
path_checker	"tur"
path_grouping_policy	"group_by_prio"
path_selector	"round-robin 0"
polling_interval	5
prio	"ontap"

Parameter	Setting
product	LUN.*
retain_attached_hw_handler	yes
rr_weight	"uniform"
user_friendly_names	no
vendor	NETAPP

Example

The following example shows how to correct an overridden default. In this case, the `multipath.conf` file defines values for `path_checker` and `no_path_retry` that are not compatible with ONTAP LUNs. If they cannot be removed because of other SAN arrays still attached to the host, these parameters can be corrected specifically for ONTAP LUNs with a device stanza.

```
defaults {
   path_checker      readsector0
   no_path_retry      fail
}

devices {
   device {
      vendor         "NETAPP  "
      product         "LUN.*"
      no_path_retry     queue
      path_checker      tur
   }
}
```

Known Problems and Limitations

There are no known issues for RHEL 6.7.

Release Notes

ASM Mirroring

ASM mirroring might require changes to the Linux multipath settings to allow ASM to recognize a problem and switch over to an alternate fail group. Most ASM configurations on ONTAP use external redundancy, which means that data protection is provided by the external array and ASM does not mirror data. Some sites use ASM with normal redundancy to provide two-way mirroring, normally across different sites. See Oracle Databases on ONTAP for further information.

Using Red Hat Enterprise Linux 6.6 with NetApp ONTAP

Installing the Linux Unified Host Utilities

The NetApp Linux Unified Host Utilities software package is available on the NetApp Support Site in a 32-bit and 64-bit .rpm file. If you do not know which file is right for your configuration, use the NetApp Interoperability Matrix Tool to verify which one you need.

Installing the Linux Unified Host Utilities is strongly recommended, but not mandatory. The utilities do not change any settings on your Linux host. The utilities improve management and assist NetApp customer support in gathering information about your configuration.

Before you begin

If you have a version of Linux Unified Host Utilities currently installed you should upgrade it or, you should remove it and use the following steps to install the latest version.

1. Download the 32-bit or 64-bit Linux Unified Host Utilities software package from the NetApp Support Site Site to your host.
2. Use the following command to install the software package:

   `rpm -ivh netapp_linux_unified_host_utilities-7-1.x86_64`

SAN Toolkit

The toolkit is installed automatically when you install the NetApp Host Utilities package. This kit provides the `sanlun` utility, which helps you manage LUNs and HBAs. The `sanlun` command returns information about the LUNs mapped to your host, multipathing, and information necessary to create initiator groups.

Example

In the following example, the `sanlun lun show command` returns LUN information.

```
# sanlun lun show all
controller(7mode/E-Series)/            device     host               lun
vserver(cDOT/FlashRay)   lun-pathname  filename   adapter  protocol  size    Product
------------------------------------------------------------------------
data_vserver          /vol/vol1/lun1   /dev/sdb   host16   FCP       120.0g  cDOT
data_vserver          /vol/vol1/lun1   /dev/sdc   host15   FCP       120.0g  cDOT
data_vserver          /vol/vol2/lun2   /dev/sdd   host16   FCP       120.0g  cDOT
data_vserver          /vol/vol2/lun2   /dev/sde   host15   FCP       120.0g  cDOT
```

SAN Booting

Before you begin

If you decide to use SAN booting, it must be supported by your configuration. You can use the NetApp

Interoperability Matrix Tool to verify that your OS, HBA, HBA firmware and the HBA boot BIOS, and ONTAP version are supported.

1. Map the SAN boot LUN to the host.
2. Verify multiple paths are available.

   Remember, multiple paths will only be available after the host OS is up and running on the paths.

3. Enable SAN booting in the server BIOS for the ports to which the SAN boot LUN is mapped.

   For information on how to enable the HBA BIOS, see your vendor-specific documentation.

4. Reboot the host to verify the boot is successful.

Multipathing

For Red Hat Enterprise Linux (RHEL) 6.6 the /etc/multipath.conf file must exist, but you do not need to make specific changes to the file. RHEL 6.6 is compiled with all settings required to recognize and correctly manage ONTAP LUNs.
To Enable ALUA Handler, perform the following steps:

1. Create a backup of the initrd-image.
2. Append the following parameter value to the kernel for ALUA and non-ALUA to work: `rdloaddriver=scsi_dh_alua`

   Example

   ```
   kernel /vmlinuz-2.6.32-358.6.1.el6.x86_64 ro root=/dev/mapper/ vg_ibmx355021082-
   lv_root rd_NO_LUKS rd_LVM_LV=vg_ibmx355021082/ lv_root LANG=en_US.UTF-8
   rd_LVM_LV=vg_ibmx355021082/lv_swap rd_NO_MD SYSFONT=latarcyrheb-sun16 crashkernel=auto
   KEYBOARDTYPE=pc KEYTABLE=us rd_NO_DM rhgb quiet rdloaddriver=scsi_dh_alua
   ```

3. Use the `mkinitrd` command to recreate the initrd-image.
   RHEL 6x and later versions use either:
   The command: `mkinitrd -f /boot/ initrd-"uname -r".img uname -r`
   Or
   The command: `dracut -f`
4. Reboot the host.
5. Verify the output of the `cat /proc/cmdline` command to ensure that the setting is complete.

You can use the `multipath -ll` command to verify the settings for your ONTAP LUNs.
The following sections provide sample multipath output for a LUN mapped to ASA and non-ASA personas.

All SAN Array Configuration

For All SAN Array (ASA) configuration there should be one group of paths with single priorities. All the paths are Active/Optimized, meaning they are serviced by the controller and I/O is sent on all the active paths.

Example

The following example displays the correct output for an ONTAP LUN with four Active/Optimized paths:

```
# multipath -ll
3600a0980383034466b2b4a3775474859 dm-3 NETAPP,LUN C-Mode
size=20G features='4 queue_if_no_path pg_init_retries 50 retain_attached_hw_handle'
hwhandler='1 alua' wp=rw
|-+- policy='round-robin 0' prio=50 status=active
|- 1:0:8:1  sdb 8:16 active ready running
|- 2:0:8:1  sdd 8:48 active ready running
|- 1:0:9:1  sdc 8:32 active ready running
|- 2:0:9:1  sde 8:64 active ready running
```

Note

Do not use an excessive number of paths to a single LUN. No more than 4 paths should be required. More than 8 paths might cause path issues during storage failures.

Non-ASA Configuration

For non-ASA configuration there should be two groups of paths with different priorities. The paths with the higher priorities are Active/Optimized, meaning they are serviced by the controller where the aggregate is located. The paths with the lower priorities are active but are non-optimized because they are served from a different controller. The non-optimized paths are only used when no optimized paths are available.

Example

The following example displays the correct output for an ONTAP LUN with two Active/Optimized paths and two Active/non-Optimized paths:

```
# multipath -ll
3600a0980383034466b2b4a3775474859 dm-3 NETAPP,LUN C-Mode
size=20G features='4 queue_if_no_path pg_init_retries 50 retain_attached_hw_handle'
hwhandler='1 alua' wp=rw
|-+- policy='round-robin 0' prio=50 status=active
| |- 1:0:8:1  sdb 8:16 active ready running
| `- 2:0:8:1  sdd 8:48 active ready running
`-+- policy='round-robin 0' prio=10 status=enabled
  |- 1:0:9:1  sdc 8:32 active ready running
  `- 2:0:9:1  sde 8:64 active ready running
```

Note

Do not use an excessive number of paths to a single LUN. No more than 4 paths should be required. More than 8 paths might cause path issues during storage failures.

Recommended Settings

The RHEL 6.6 OS is compiled to recognize ONTAP LUNs and automatically set all configuration parameters correctly for both ASA and non-ASA configuration.
The multipath.conf file must exist for the multipath daemon to start, but you can create an empty, zero-byte file using the command:
`touch /etc/multipath.conf`
The first time you create this file, you might need to enable and start the multipath services.

```
[root@jfs0 ~]#systemctl enable multipathd
[root@jfs0 ~]# systemctl start multipathd
```

There is no requirement to add anything directly to multipath.conf, unless you have devices that you do not want to be managed by multipath or you have existing settings that override defaults.
You can add the following syntax to the multipath.conf file to exclude the unwanted devices.

Note

Replace the <DevId> with the WWID string of the device you want to exclude. Use the following command to determine the WWID:

```
blacklist {
        wwid <DevId>
        devnode "^(ram|raw|loop|fd|md|dm-|sr|scd|st)[0-9]*"
        devnode "^hd[a-z]"
        devnode "^cciss.*"
}
```

Example

In this example, sda is the local SCSI disk that we need to blacklist.

1. Run the following command to determine the WWID:

```
# /lib/udev/scsi_id -gud /dev/sda
360030057024d0730239134810c0cb833
```

2. Add this WWID to the blacklist stanza in the /etc/multipath.conf:

```
blacklist {
     wwid   360030057024d0730239134810c0cb833
     devnode "^(ram|raw|loop|fd|md|dm-|sr|scd|st)[0-9]*"
     devnode "^hd[a-z]"
     devnode "^cciss.*"
}
```

You should always check your `/etc/multipath.conf` file for legacy settings, especially in the defaults section, that may be overriding default settings.
The table below shows the critical `multipathd` parameters for ONTAP LUNs and the required values. If a host is connected to LUNs from other vendors and any of these parameters are overridden, they will need to be corrected by later stanzas in `multipath.conf` that apply specifically to ONTAP LUNs. If this is not done, the ONTAP LUNs may not work as expected. These defaults should only be overridden in consultation with NetApp and/or OS vendor and only when the impact is fully understood.

Parameter	**Setting**
detect_prio	yes
dev_loss_tmo	"infinity"
failback	immediate
fast_io_fail_tmo	5
features	"3 queue_if_no_path pg_init_retries 50"
flush_on_last_del	"yes"
hardware_handler	"0"
no_path_retry	queue
path_checker	"tur"
path_grouping_policy	"group_by_prio"
path_selector	"round-robin 0"
polling_interval	5
prio	"ontap"

Parameter	Setting
product	LUN.*
retain_attached_hw_handler	yes
rr_weight	"uniform"
user_friendly_names	no
vendor	NETAPP

Example

The following example shows how to correct an overridden default. In this case, the `multipath.conf` file defines values for `path_checker` and `no_path_retry` that are not compatible with ONTAP LUNs. If they cannot be removed because of other SAN arrays still attached to the host, these parameters can be corrected specifically for ONTAP LUNs with a device stanza.

```
defaults {
   path_checker      readsector0
   no_path_retry      fail
}

devices {
   device {
      vendor         "NETAPP  "
      product         "LUN.*"
      no_path_retry     queue
      path_checker      tur
   }
}
```

Known Problems and Limitations

NetApp Bug ID	Title	Description	Bugzilla ID
863878	Kernel crash occurs with RHEL 6U6 host during storage failures	You might observe kernel crash on RHEL 6U6 host during storage/fabric.	1158363
1076584	IO stall up to 300 sec seen with QLogic 16G FC (QLE2672) host during storage failures in RHEL 6U4	You might observe an IO stall up to 300 sec on QLogic 16G FC (QLE2672) host during storage/fabric failures.	1135962

NetApp Bug ID	Title	Description	Bugzilla ID
795684	RHEL6 U5 multipathd incorrectly group multipath maps during MoD and storage failover fault operations	You might observe an incorrect path grouping on LUNs during LUN move on demand operation along with storage faults. During LUN move operation multipath path priorities will change and multipath is unable to reloads the device table due to device failure caused by storage fault. This leads to incorrect path grouping.	1151020

Release Notes

ASM Mirroring

ASM mirroring might require changes to the Linux multipath settings to allow ASM to recognize a problem and switch over to an alternate fail group. Most ASM configurations on ONTAP use external redundancy, which means that data protection is provided by the external array and ASM does not mirror data. Some sites use ASM with normal redundancy to provide two-way mirroring, normally across different sites. See Oracle Databases on ONTAP for further information.

Using Red Hat Enterprise Linux 6.5 with NetApp ONTAP

Installing the Linux Unified Host Utilities

The NetApp Linux Unified Host Utilities software package is available on the NetApp Support Site in a 32-bit and 64-bit .rpm file. If you do not know which file is right for your configuration, use the NetApp Interoperability Matrix Tool to verify which one you need.

Installing the Linux Unified Host Utilities is strongly recommended, but not mandatory. The utilities do not change any settings on your Linux host. The utilities improve management and assist NetApp customer support in gathering information about your configuration.

Before you begin

If you have a version of Linux Unified Host Utilities currently installed you should upgrade it or, you should remove it and use the following steps to install the latest version.

1. Download the 32-bit or 64-bit Linux Unified Host Utilities software package from the NetApp

Support Site Site to your host.

2. Use the following command to install the software package:

   `rpm -ivh netapp_linux_unified_host_utilities-7-1.x86_64`

SAN Toolkit

The toolkit is installed automatically when you install the NetApp Host Utilities package. This kit provides the `sanlun` utility, which helps you manage LUNs and HBAs. The `sanlun` command returns information about the LUNs mapped to your host, multipathing, and information necessary to create initiator groups.

Example

In the following example, the `sanlun lun show command` returns LUN information.

```
# sanlun lun show all
controller(7mode/E-Series)/            device     host               lun
vserver(cDOT/FlashRay)   lun-pathname  filename   adapter  protocol  size    Product
------------------------------------------------------------------------
data_vserver          /vol/vol1/lun1   /dev/sdb   host16   FCP       120.0g  cDOT
data_vserver          /vol/vol1/lun1   /dev/sdc   host15   FCP       120.0g  cDOT
data_vserver          /vol/vol2/lun2   /dev/sdd   host16   FCP       120.0g  cDOT
data_vserver          /vol/vol2/lun2   /dev/sde   host15   FCP       120.0g  cDOT
```

SAN Booting

Before you begin

If you decide to use SAN booting, it must be supported by your configuration. You can use the NetApp Interoperability Matrix Tool to verify that your OS, HBA, HBA firmware and the HBA boot BIOS, and ONTAP version are supported.

1. Map the SAN boot LUN to the host.
2. Verify multiple paths are available.

   Remember, multiple paths will only be available after the host OS is up and running on the paths.

3. Enable SAN booting in the server BIOS for the ports to which the SAN boot LUN is mapped.

   For information on how to enable the HBA BIOS, see your vendor-specific documentation.

4. Reboot the host to verify the boot is successful.

Multipathing

For Red Hat Enterprise Linux (RHEL) 6.5 the /etc/multipath.conf file must exist, but you do not need to make specific changes to the file. RHEL 6.5 is compiled with all settings required to recognize and

correctly manage ONTAP LUNs.
To Enable ALUA Handler, perform the following steps:

1. Create a backup of the initrd-image.
2. Append the following parameter value to the kernel for ALUA and non-ALUA to work: `rdloaddriver=scsi_dh_alua`

   Example

   ```
   kernel /vmlinuz-2.6.32-358.6.1.el6.x86_64 ro root=/dev/mapper/ vg_ibmx355021082-
   lv_root rd_NO_LUKS rd_LVM_LV=vg_ibmx355021082/ lv_root LANG=en_US.UTF-8
   rd_LVM_LV=vg_ibmx355021082/lv_swap rd_NO_MD SYSFONT=latarcyrheb-sun16 crashkernel=auto
   KEYBOARDTYPE=pc KEYTABLE=us rd_NO_DM rhgb quiet rdloaddriver=scsi_dh_alua
   ```

3. Use the `mkinitrd` command to recreate the initrd-image.
   RHEL 6x and later versions use either:
   The command: `mkinitrd -f /boot/ initrd-"uname -r".img uname -r`
   Or
   The command: `dracut -f`
4. Reboot the host.
5. Verify the output of the `cat /proc/cmdline` command to ensure that the setting is complete.

You can use the `multipath -ll` command to verify the settings for your ONTAP LUNs.
The following sections provide sample multipath output for a LUN mapped to ASA and non-ASA personas.

All SAN Array Configuration

For All SAN Array (ASA) configuration there should be one group of paths with single priorities. All the paths are Active/Optimized, meaning they are serviced by the controller and I/O is sent on all the active paths.

Example

The following example displays the correct output for an ONTAP LUN with four Active/Optimized paths:

```
# multipath -ll
3600a0980383034466b2b4a3775474859 dm-3 NETAPP,LUN C-Mode
size=20G features='4 queue_if_no_path pg_init_retries 50 retain_attached_hw_handle'
hwhandler='1 alua' wp=rw
|-+- policy='round-robin 0' prio=50 status=active
|- 1:0:8:1  sdb 8:16 active ready running
|- 2:0:8:1  sdd 8:48 active ready running
|- 1:0:9:1  sdc 8:32 active ready running
|- 2:0:9:1  sde 8:64 active ready running
```

Note

Do not use an excessive number of paths to a single LUN. No more than 4 paths should be required. More than 8 paths might cause path issues during storage failures.

Non-ASA Configuration

For non-ASA configuration there should be two groups of paths with different priorities. The paths with the higher priorities are Active/Optimized, meaning they are serviced by the controller where the aggregate is located. The paths with the lower priorities are active but are non-optimized because they are served from a different controller. The non-optimized paths are only used when no optimized paths are available.

Example

The following example displays the correct output for an ONTAP LUN with two Active/Optimized paths and two Active/non-Optimized paths:

```
# multipath -ll
3600a0980383034466b2b4a3775474859 dm-3 NETAPP,LUN C-Mode
size=20G features='4 queue_if_no_path pg_init_retries 50 retain_attached_hw_handle'
hwhandler='1 alua' wp=rw
|-+- policy='round-robin 0' prio=50 status=active
| |- 1:0:8:1  sdb 8:16 active ready running
| `- 2:0:8:1  sdd 8:48 active ready running
`-+- policy='round-robin 0' prio=10 status=enabled
  |- 1:0:9:1  sdc 8:32 active ready running
  `- 2:0:9:1  sde 8:64 active ready running
```

Note

Do not use an excessive number of paths to a single LUN. No more than 4 paths should be required. More than 8 paths might cause path issues during storage failures.

Recommended Settings

The RHEL 6.5 OS is compiled to recognize ONTAP LUNs and automatically set all configuration

parameters correctly for both ASA and non-ASA configuration.
The multipath.conf file must exist for the multipath daemon to start, but you can create an empty, zero-byte file using the command:
`touch /etc/multipath.conf`
The first time you create this file, you might need to enable and start the multipath services.

```
[root@jfs0 ~]#systemctl enable multipathd
[root@jfs0 ~]# systemctl start multipathd
```

There is no requirement to add anything directly to multipath.conf, unless you have devices that you do not want to be managed by multipath or you have existing settings that override defaults.
You can add the following syntax to the multipath.conf file to exclude the unwanted devices.

Note

Replace the <DevId> with the WWID string of the device you want to exclude. Use the following command to determine the WWID:

```
blacklist {
        wwid <DevId>
        devnode "^(ram|raw|loop|fd|md|dm-|sr|scd|st)[0-9]*"
        devnode "^hd[a-z]"
        devnode "^cciss.*"
}
```

Example

In this example, sda is the local SCSI disk that we need to blacklist.

1. Run the following command to determine the WWID:

   ```
   # /lib/udev/scsi_id -gud /dev/sda
   360030057024d0730239134810c0cb833
   ```

2. Add this WWID to the blacklist stanza in the /etc/multipath.conf:

   ```
   blacklist {
        wwid   360030057024d0730239134810c0cb833
        devnode "^(ram|raw|loop|fd|md|dm-|sr|scd|st)[0-9]*"
        devnode "^hd[a-z]"
        devnode "^cciss.*"
   }
   ```

You should always check your `/etc/multipath.conf` file for legacy settings, especially in the defaults

section, that may be overriding default settings.
The table below shows the critical `multipathd` parameters for ONTAP LUNs and the required values. If a host is connected to LUNs from other vendors and any of these parameters are overridden, they will need to be corrected by later stanzas in `multipath.conf` that apply specifically to ONTAP LUNs. If this is not done, the ONTAP LUNs may not work as expected. These defaults should only be overridden in consultation with NetApp and/or OS vendor and only when the impact is fully understood.

Parameter	**Setting**
detect_prio	yes
dev_loss_tmo	"infinity"
failback	immediate
fast_io_fail_tmo	5
features	"3 queue_if_no_path pg_init_retries 50"
flush_on_last_del	"yes"
hardware_handler	"0"
no_path_retry	queue
path_checker	"tur"
path_grouping_policy	"group_by_prio"
path_selector	"round-robin 0"
polling_interval	5
prio	"ontap"
product	LUN.*
retain_attached_hw_handler	yes
rr_weight	"uniform"
user_friendly_names	no
vendor	NETAPP

Example

The following example shows how to correct an overridden default. In this case, the `multipath.conf` file defines values for `path_checker` and `no_path_retry` that are not compatible with ONTAP LUNs. If they cannot be removed because of other SAN arrays still attached to the host, these parameters can be corrected specifically for ONTAP LUNs with a device stanza.

```
defaults {
   path_checker      readsector0
   no_path_retry      fail
}

devices {
   device {
      vendor         "NETAPP  "
      product         "LUN.*"
      no_path_retry     queue
      path_checker      tur
   }
}
```

Known Problems and Limitations

NetApp Bug ID	Title	Description	Bugzilla ID
760515	Path failures or host hangs were observed in RHEL 6.5 8G Qlogic FC SAN host during storage failover operations	Path failures or host hangs were observed in RHEL 6.5 8G Qlogic FC SAN host during storage failover operations.	1033136
758271	bnx2 firmware fails to load when booting with custom initrd (dracut -f)	Broadcom NetXtreme II Gigabit controller ports will not ping due to bnx2 firmware fails to load during boot with custom initrd.	1007463
799394	RHEL 6U5: Emulex 16G FC (LPe16002B-M6) host crash is seen during I/O with storage failover operations	16G FC Emulex (LPe16002B-M6) host crash is seen during I/O with storage failover operations.	1063699

NetApp Bug ID	Title	Description	Bugzilla ID
786571	QLogic FCoE host hangs/path failures observed in RHEL 6.5 during I/O with storage failover operations	QLogic FCoE (QLE8242) host hangs/path failures are observed in RHEL 6.5 during I/O with storage failover operations. In such scenarios, you might see the following message: "Mailbox cmd timeout occurred, cmd=0x54, mb[0]=0x54. Scheduling ISP abort" messages which leads to host hung/path failures.	1068619
801580	QLogic 16G FC host hangs or path failures observed in RHEL 6.5 during I/O with storage failover operations	The I/O delays of more than 600 seconds are observed with QLogic 16G FC host (QLE2672) during storage failover operations. In such scenarios, the following message is displayed: "Failed mbx[0]=54, mb[1]=0, mb[2]=76b9, mb[3]=5200, cmd=54"	1068622

Release Notes

ASM Mirroring

ASM mirroring might require changes to the Linux multipath settings to allow ASM to recognize a problem and switch over to an alternate fail group. Most ASM configurations on ONTAP use external redundancy, which means that data protection is provided by the external array and ASM does not mirror data. Some sites use ASM with normal redundancy to provide two-way mirroring, normally across different sites. See Oracle Databases on ONTAP for further information.

Using Red Hat Enterprise Linux 6.4 with NetApp ONTAP

Installing the Linux Unified Host Utilities

The NetApp Linux Unified Host Utilities software package is available on the NetApp Support Site in a 32-bit and 64-bit .rpm file. If you do not know which file is right for your configuration, use the NetApp Interoperability Matrix Tool to verify which one you need.

Installing the Linux Unified Host Utilities is strongly recommended, but not mandatory. The utilities do not change any settings on your Linux host. The utilities improve management and assist NetApp customer support in gathering information about your configuration.

Before you begin

If you have a version of Linux Unified Host Utilities currently installed you should upgrade it or, you should remove it and use the following steps to install the latest version.

1. Download the 32-bit or 64-bit Linux Unified Host Utilities software package from the NetApp Support Site Site to your host.
2. Use the following command to install the software package:

   `rpm -ivh netapp_linux_unified_host_utilities-7-1.x86_64`

SAN Toolkit

The toolkit is installed automatically when you install the NetApp Host Utilities package. This kit provides the `sanlun` utility, which helps you manage LUNs and HBAs. The `sanlun` command returns information about the LUNs mapped to your host, multipathing, and information necessary to create initiator groups.

Example

In the following example, the `sanlun lun show command` returns LUN information.

```
# sanlun lun show all
controller(7mode/E-Series)/            device     host               lun
vserver(cDOT/FlashRay)   lun-pathname  filename   adapter  protocol  size    Product
------------------------------------------------------------------------
data_vserver          /vol/vol1/lun1   /dev/sdb   host16   FCP       120.0g  cDOT
data_vserver          /vol/vol1/lun1   /dev/sdc   host15   FCP       120.0g  cDOT
data_vserver          /vol/vol2/lun2   /dev/sdd   host16   FCP       120.0g  cDOT
data_vserver          /vol/vol2/lun2   /dev/sde   host15   FCP       120.0g  cDOT
```

SAN Booting

Before you begin

If you decide to use SAN booting, it must be supported by your configuration. You can use the NetApp Interoperability Matrix Tool to verify that your OS, HBA, HBA firmware and the HBA boot BIOS, and ONTAP version are supported.

1. Map the SAN boot LUN to the host.
2. Verify multiple paths are available.

   Remember, multiple paths will only be available after the host OS is up and running on the paths.

3. Enable SAN booting in the server BIOS for the ports to which the SAN boot LUN is mapped.

   For information on how to enable the HBA BIOS, see your vendor-specific documentation.

4. Reboot the host to verify the boot is successful.

Multipathing

For Red Hat Enterprise Linux (RHEL) 6.4 the /etc/multipath.conf file must exist, but you do not need to make specific changes to the file. RHEL 6.4 is compiled with all settings required to recognize and correctly manage ONTAP LUNs.
To Enable ALUA Handler, perform the following steps:

1. Create a backup of the initrd-image.
2. Append the following parameter value to the kernel for ALUA and non-ALUA to work:
   `rdloaddriver=scsi_dh_alua`

   Example

   ```
   kernel /vmlinuz-2.6.32-358.6.1.el6.x86_64 ro root=/dev/mapper/ vg_ibmx355021082-
   lv_root rd_NO_LUKS rd_LVM_LV=vg_ibmx355021082/ lv_root LANG=en_US.UTF-8
   rd_LVM_LV=vg_ibmx355021082/lv_swap rd_NO_MD SYSFONT=latarcyrheb-sun16 crashkernel=auto
   KEYBOARDTYPE=pc KEYTABLE=us rd_NO_DM rhgb quiet rdloaddriver=scsi_dh_alua
   ```

3. Use the `mkinitrd` command to recreate the initrd-image.
   RHEL 6x and later versions use either:
   The command: `mkinitrd -f /boot/ initrd-"uname -r".img uname -r`
   Or
   The command: `dracut -f`
4. Reboot the host.
5. Verify the output of the `cat /proc/cmdline` command to ensure that the setting is complete.

You can use the `multipath -ll` command to verify the settings for your ONTAP LUNs.
The following sections provide sample multipath output for a LUN mapped to ASA and non-ASA personas.

All SAN Array Configuration

For All SAN Array (ASA) configuration there should be one group of paths with single priorities. All the paths are Active/Optimized, meaning they are serviced by the controller and I/O is sent on all the active paths.

Example

The following example displays the correct output for an ONTAP LUN with four Active/Optimized paths:

```
# multipath -ll
3600a0980383034466b2b4a3775474859 dm-3 NETAPP,LUN C-Mode
size=20G features='4 queue_if_no_path pg_init_retries 50 retain_attached_hw_handle'
hwhandler='1 alua' wp=rw
|-+- policy='round-robin 0' prio=50 status=active
|- 1:0:8:1  sdb 8:16 active ready running
|- 2:0:8:1  sdd 8:48 active ready running
|- 1:0:9:1  sdc 8:32 active ready running
|- 2:0:9:1  sde 8:64 active ready running
```

Note

Do not use an excessive number of paths to a single LUN. No more than 4 paths should be required. More than 8 paths might cause path issues during storage failures.

Non-ASA Configuration

For non-ASA configuration there should be two groups of paths with different priorities. The paths with the higher priorities are Active/Optimized, meaning they are serviced by the controller where the aggregate is located. The paths with the lower priorities are active but are non-optimized because they are served from a different controller. The non-optimized paths are only used when no optimized paths are available.

Example

The following example displays the correct output for an ONTAP LUN with two Active/Optimized paths and two Active/non-Optimized paths:

```
# multipath -ll
3600a0980383034466b2b4a3775474859 dm-3 NETAPP,LUN C-Mode
size=20G features='4 queue_if_no_path pg_init_retries 50 retain_attached_hw_handle'
hwhandler='1 alua' wp=rw
|-+- policy='round-robin 0' prio=50 status=active
| |- 1:0:8:1  sdb 8:16 active ready running
| `- 2:0:8:1  sdd 8:48 active ready running
`-+- policy='round-robin 0' prio=10 status=enabled
  |- 1:0:9:1  sdc 8:32 active ready running
  `- 2:0:9:1  sde 8:64 active ready running
```

Note

Do not use an excessive number of paths to a single LUN. No more than 4 paths should be required. More than 8 paths might cause path issues during storage failures.

Recommended Settings

The RHEL 6.4 OS is compiled to recognize ONTAP LUNs and automatically set all configuration

parameters correctly for both ASA and non-ASA configuration.
The multipath.conf file must exist for the multipath daemon to start, but you can create an empty, zero-byte file using the command:
`touch /etc/multipath.conf`
The first time you create this file, you might need to enable and start the multipath services.

```
[root@jfs0 ~]#systemctl enable multipathd
[root@jfs0 ~]# systemctl start multipathd
```

There is no requirement to add anything directly to multipath.conf, unless you have devices that you do not want to be managed by multipath or you have existing settings that override defaults.
You can add the following syntax to the multipath.conf file to exclude the unwanted devices.

Note

Replace the <DevId> with the WWID string of the device you want to exclude. Use the following command to determine the WWID:

```
blacklist {
        wwid <DevId>
        devnode "^(ram|raw|loop|fd|md|dm-|sr|scd|st)[0-9]*"
        devnode "^hd[a-z]"
        devnode "^cciss.*"
}
```

Example

In this example, sda is the local SCSI disk that we need to blacklist.

1. Run the following command to determine the WWID:

   ```
   # /lib/udev/scsi_id -gud /dev/sda
   360030057024d0730239134810c0cb833
   ```

2. Add this WWID to the blacklist stanza in the /etc/multipath.conf:

   ```
   blacklist {
        wwid   360030057024d0730239134810c0cb833
        devnode "^(ram|raw|loop|fd|md|dm-|sr|scd|st)[0-9]*"
        devnode "^hd[a-z]"
        devnode "^cciss.*"
   }
   ```

You should always check your `/etc/multipath.conf` file for legacy settings, especially in the defaults

section, that may be overriding default settings.
The table below shows the critical `multipathd` parameters for ONTAP LUNs and the required values. If a host is connected to LUNs from other vendors and any of these parameters are overridden, they will need to be corrected by later stanzas in `multipath.conf` that apply specifically to ONTAP LUNs. If this is not done, the ONTAP LUNs may not work as expected. These defaults should only be overridden in consultation with NetApp and/or OS vendor and only when the impact is fully understood.

Parameter	**Setting**
detect_prio	yes
dev_loss_tmo	"infinity"
failback	immediate
fast_io_fail_tmo	5
features	"3 queue_if_no_path pg_init_retries 50"
flush_on_last_del	"yes"
hardware_handler	"0"
no_path_retry	queue
path_checker	"tur"
path_grouping_policy	"group_by_prio"
path_selector	"round-robin 0"
polling_interval	5
prio	"ontap"
product	LUN.*
retain_attached_hw_handler	yes
rr_weight	"uniform"
user_friendly_names	no
vendor	NETAPP

Example

The following example shows how to correct an overridden default. In this case, the `multipath.conf` file defines values for `path_checker` and `no_path_retry` that are not compatible with ONTAP LUNs. If they cannot be removed because of other SAN arrays still attached to the host, these parameters can be corrected specifically for ONTAP LUNs with a device stanza.

```
defaults {
   path_checker      readsector0
   no_path_retry      fail
}

devices {
   device {
      vendor         "NETAPP  "
      product         "LUN.*"
      no_path_retry     queue
      path_checker      tur
   }
}
```

Known Problems and Limitations

NetApp Bug ID	Title	Description	Bugzilla ID
673009	Creating ext4 file system on LV striped across 15 or more discard-enabled, thinly provisioned multipath devices triggers "request botched" kernel errors	"Request blotched" kernel errors have been seen when users attempt to create an ext4 file system on discard-enabled, thinly provisioned multipath devices. As a result, creating the ext4 file system might take longer to complete and occasional disruption occurs. This issue has occurred only when users attempt to create the ext4 file system on a LV striped across 15 or more discard-enabled multipath devices on systems running Red Hat Enterprise Linux 6.x and Data ONTAP 8.1.3 and later operating in 7-Mode. The issue happens because the kernel erroneously attempts to merge discard requests, which is not supported on Red Hat Enterprise Linux 6.x at this time. When this issue occurs, multiple instances of the following message are written to syslog (/var/log/messages): kernel: blk: request botched. As a result, file system creation might take longer time to complete than expected.	907844

ASM Mirroring

ASM mirroring might require changes to the Linux multipath settings to allow ASM to recognize a problem and switch over to an alternate fail group. Most ASM configurations on ONTAP use external redundancy, which means that data protection is provided by the external array and ASM does not mirror data. Some sites use ASM with normal redundancy to provide two-way mirroring, normally across different sites. See Oracle Databases on ONTAP for further information.

SUSE

SUSE 15

Using SUSE Linux Enterprise Server 15 with NetApp ONTAP

Installing the Linux Unified Host Utilities

The NetApp Linux Unified Host Utilities software package is available on the NetApp Support Site in a 32-bit and 64-bit .rpm file. If you do not know which file is right for your configuration, use the NetApp Interoperability Matrix Tool to verify which one you need.

Installing the Linux Unified Host Utilities is strongly recommended, but not mandatory. The utilities do not change any settings on your Linux host. The utilities improve management and assist NetApp customer support in gathering information about your configuration.

Before you begin

If you have a version of Linux Unified Host Utilities currently installed you should upgrade it or, you should remove it and use the following steps to install the latest version.

1. Download the 32-bit or 64-bit Linux Unified Host Utilities software package from the NetApp Support Site Site to your host.
2. Use the following command to install the software package:

   ```
   rpm -ivh netapp_linux_unified_host_utilities-7-1.x86_64
   ```

SAN Toolkit

The toolkit is installed automatically when you install the NetApp Host Utilities package. This kit provides the `sanlun` utility, which helps you manage LUNs and HBAs. The `sanlun` command returns information about the LUNs mapped to your host, multipathing, and information necessary to create initiator groups.

Example

In the following example, the `sanlun lun show command` returns LUN information.

```
# sanlun lun show all
controller(7mode/E-Series)/            device     host               lun
vserver(cDOT/FlashRay)   lun-pathname  filename   adapter  protocol  size    Product
------------------------------------------------------------------------
data_vserver          /vol/vol1/lun1   /dev/sdb   host16   FCP       120.0g  cDOT
data_vserver          /vol/vol1/lun1   /dev/sdc   host15   FCP       120.0g  cDOT
data_vserver          /vol/vol2/lun2   /dev/sdd   host16   FCP       120.0g  cDOT
data_vserver          /vol/vol2/lun2   /dev/sde   host15   FCP       120.0g  cDOT
```

SAN Booting

Before you begin

If you decide to use SAN booting, it must be supported by your configuration. You can use the NetApp Interoperability Matrix Tool to verify that your OS, HBA, HBA firmware and the HBA boot BIOS, and ONTAP version are supported.

1. Map the SAN boot LUN to the host.
2. Verify multiple paths are available.

   Remember, multiple paths will only be available after the host OS is up and running on the paths.

3. Enable SAN booting in the server BIOS for the ports to which the SAN boot LUN is mapped.

   For information on how to enable the HBA BIOS, see your vendor-specific documentation.

4. Reboot the host to verify the boot is successful.

Multipathing

For SUSE Linux Enterprise Server 15 the /etc/multipath.conf file must exist, but you do not need to make specific changes to the file. SUSE Linux Enterprise Server 15 is compiled with all settings required to recognize and correctly manage ONTAP LUNs.

You can use the `multipath -ll` command to verify the settings for your ONTAP LUNs.
The following sections provide sample multipath output for a LUN mapped to ASA and non-ASA personas.

All SAN Array Configuration

For All SAN Array (ASA) configuration there should be one group of paths with single priorities. All the paths are Active/Optimized, meaning they are serviced by the controller and I/O is sent on all the active paths.

Example

The following example displays the correct output for an ONTAP LUN with four Active/Optimized paths:

```
# multipath -ll
3600a0980383034466b2b4a3775474859 dm-3 NETAPP,LUN C-Mode
size=20G features='4 queue_if_no_path pg_init_retries 50 retain_attached_hw_handle'
hwhandler='1 alua' wp=rw
|-+- policy='round-robin 0' prio=50 status=active
| |- 1:0:8:1  sdb 8:16 active ready running
| `- 2:0:8:1  sdd 8:48 active ready running
`-+- policy='round-robin 0' prio=10 status=enabled
  |- 1:0:9:1  sdc 8:32 active ready running
  `- 2:0:9:1  sde 8:64 active ready running
```

Note

Do not use an excessive number of paths to a single LUN. No more than 4 paths should be required. More than 8 paths might cause path issues during storage failures.

Non-ASA Configuration

For non-ASA configuration there should be two groups of paths with different priorities. The paths with the higher priorities are Active/Optimized, meaning they are serviced by the controller where the aggregate is located. The paths with the lower priorities are active but are non-optimized because they are served from a different controller. The non-optimized paths are only used when no optimized paths are available.

Example

The following example displays the correct output for an ONTAP LUN with two Active/Optimized paths and two Active/non-Optimized paths:

```
# multipath -ll
3600a09803831347657244e527766394e dm-5 NETAPP,LUN C-Mode
size=80G  features='3 queue_if_no_path pg_init_retries 50' hwhandler='1 alua' wp=rw
|-+- policy='service-time 0' prio=50 status=enabled
| |- 11:0:1:0 sdj 8:144 active ready running
| |- 11:0:2:0 sdr 65:16 active ready running
`-+- policy='service-time 0' prio=10 status=enabled
 |- 11:0:0:0 sdb 8:i6 active ready running
 |- 12:0:0:0 sdz 65:144 active ready running
```

Note

Do not use an excessive number of paths to a single LUN. No more than 4 paths should be required. More than 8 paths might cause path issues during storage failures.

Recommended Settings

SUSE Linux Enterprise Server 15 OS is compiled to recognize ONTAP LUNs and automatically set all

configuration parameters correctly.
The multipath.conf file must exist for the multipath daemon to start, but you can create an empty, zero-byte file using the command:
`touch /etc/multipath.conf`
The first time you create this file, you might need to enable and start the multipath services.

```
[root@jfs0 ~]#systemctl enable multipathd
[root@jfs0 ~]# systemctl start multipathd
```

There is no requirement to add anything directly to multipath.conf, unless you have devices that you do not want to be managed by multipath or you have existing settings that override defaults.
You can add the following syntax to the multipath.conf file to exclude the unwanted devices.

Note

Replace the <DevId> with the WWID string of the device you want to exclude. Use the following command to determine the WWID:

```
blacklist {
        wwid <DevId>
        devnode "^(ram|raw|loop|fd|md|dm-|sr|scd|st)[0-9]*"
        devnode "^hd[a-z]"
        devnode "^cciss.*"
}
```

Example

In this example, sda is the local SCSI disk that we need to blacklist.

1. Run the following command to determine the WWID:

   ```
   # /lib/udev/scsi_id -gud /dev/sda
   360030057024d0730239134810c0cb833
   ```

2. Add this WWID to the blacklist stanza in the /etc/multipath.conf:

   ```
   blacklist {
        wwid   360030057024d0730239134810c0cb833
        devnode "^(ram|raw|loop|fd|md|dm-|sr|scd|st)[0-9]*"
        devnode "^hd[a-z]"
        devnode "^cciss.*"
   }
   ```

You should always check your `/etc/multipath.conf` file for legacy settings, especially in the defaults

section, that may be overriding default settings.
The table below shows the critical `multipathd` parameters for ONTAP LUNs and the required values. If a host is connected to LUNs from other vendors and any of these parameters are overridden, they will need to be corrected by later stanzas in `multipath.conf` that apply specifically to ONTAP LUNs. If this is not done, the ONTAP LUNs may not work as expected. These defaults should only be overridden in consultation with NetApp and/or OS vendor and only when the impact is fully understood.

Parameter	**Setting**
detect_prio	yes
dev_loss_tmo	"infinity"
failback	immediate
fast_io_fail_tmo	5
features	"2 pg_init_retries 50"
flush_on_last_del	"yes"
hardware_handler	"0"
no_path_retry	queue
path_checker	"tur"
path_grouping_policy	"group_by_prio"
path_selector	"service-time 0"
polling_interval	5
prio	"ontap"
product	LUN.*
retain_attached_hw_handler	yes
rr_weight	"uniform"
user_friendly_names	no
vendor	NETAPP

Example

The following example shows how to correct an overridden default. In this case, the `multipath.conf` file defines values for `path_checker` and `no_path_retry` that are not compatible with ONTAP LUNs. If they cannot be removed because of other SAN arrays still attached to the host, these parameters can be corrected specifically for ONTAP LUNs with a device stanza.

```
defaults {
   path_checker      readsector0
   no_path_retry      fail
}

devices {
   device {
      vendor         "NETAPP  "
      product         "LUN.*"
      no_path_retry     queue
      path_checker      tur
   }
}
```

Known Problems and Limitations

NetApp Bug ID	Title	Description	Bugzilla ID
1154309	SLES 15 host with more than 20 mapped LUNs might go into maintenance mode after a reboot	SLES 15 host with more than 20 mapped LUNs might go into maintenance mode after a reboot. The maintenance mode becomes single user mode following the message: `Give root password for maintenance (or press Control-D to continue)`	1104173

Release Notes

ASM Mirroring

ASM mirroring might require changes to the Linux multipath settings to allow ASM to recognize a problem and switch over to an alternate fail group. Most ASM configurations on ONTAP use external redundancy, which means that data protection is provided by the external array and ASM does not mirror data. Some sites use ASM with normal redundancy to provide two-way mirroring, normally across different sites. See Oracle Databases on ONTAP for further information.

Using SUSE Linux Enterprise Server 15 SP1 with NetApp ONTAP

Installing the Linux Unified Host Utilities

The NetApp Linux Unified Host Utilities software package is available on the NetApp Support Site in a

32-bit and 64-bit .rpm file. If you do not know which file is right for your configuration, use the NetApp Interoperability Matrix Tool to verify which one you need.

Installing the Linux Unified Host Utilities is strongly recommended, but not mandatory. The utilities do not change any settings on your Linux host. The utilities improve management and assist NetApp customer support in gathering information about your configuration.

Before you begin

If you have a version of Linux Unified Host Utilities currently installed you should upgrade it or, you should remove it and use the following steps to install the latest version.

1. Download the 32-bit or 64-bit Linux Unified Host Utilities software package from the NetApp Support Site Site to your host.
2. Use the following command to install the software package:

   `rpm -ivh netapp_linux_unified_host_utilities-7-1.x86_64`

SAN Toolkit

The toolkit is installed automatically when you install the NetApp Host Utilities package. This kit provides the `sanlun` utility, which helps you manage LUNs and HBAs. The `sanlun` command returns information about the LUNs mapped to your host, multipathing, and information necessary to create initiator groups.

Example

In the following example, the `sanlun lun show command` returns LUN information.

```
# sanlun lun show all
controller(7mode/E-Series)/            device     host               lun
vserver(cDOT/FlashRay)   lun-pathname  filename   adapter  protocol  size    Product
------------------------------------------------------------------------
data_vserver          /vol/vol1/lun1   /dev/sdb   host16   FCP       120.0g  cDOT
data_vserver          /vol/vol1/lun1   /dev/sdc   host15   FCP       120.0g  cDOT
data_vserver          /vol/vol2/lun2   /dev/sdd   host16   FCP       120.0g  cDOT
data_vserver          /vol/vol2/lun2   /dev/sde   host15   FCP       120.0g  cDOT
```

SAN Booting

Before you begin

If you decide to use SAN booting, it must be supported by your configuration. You can use the NetApp Interoperability Matrix Tool to verify that your OS, HBA, HBA firmware and the HBA boot BIOS, and ONTAP version are supported.

1. Map the SAN boot LUN to the host.
2. Verify multiple paths are available.

Remember, multiple paths will only be available after the host OS is up and running on the paths.

3. Enable SAN booting in the server BIOS for the ports to which the SAN boot LUN is mapped.

   For information on how to enable the HBA BIOS, see your vendor-specific documentation.

4. Reboot the host to verify the boot is successful.

Multipathing

For SUSE Linux Enterprise Server 15 SP1 the /etc/multipath.conf file must exist, but you do not need to make specific changes to the file. SUSE Linux Enterprise Server 15 SP1 is compiled with all settings required to recognize and correctly manage ONTAP LUNs.

You can use the `multipath -ll` command to verify the settings for your ONTAP LUNs.
The following sections provide sample multipath output for a LUN mapped to ASA and non-ASA personas.

All SAN Array Configuration

For All SAN Array (ASA) configuration there should be one group of paths with single priorities. All the paths are Active/Optimized, meaning they are serviced by the controller and I/O is sent on all the active paths.

Example

The following example displays the correct output for an ONTAP LUN with four Active/Optimized paths:

```
# multipath -ll
3600a0980383034466b2b4a3775474859 dm-3 NETAPP,LUN C-Mode
size=20G features='4 queue_if_no_path pg_init_retries 50 retain_attached_hw_handle'
hwhandler='1 alua' wp=rw
|-+- policy='round-robin 0' prio=50 status=active
| |- 1:0:8:1  sdb 8:16 active ready running
| `- 2:0:8:1  sdd 8:48 active ready running
`-+- policy='round-robin 0' prio=10 status=enabled
  |- 1:0:9:1  sdc 8:32 active ready running
  `- 2:0:9:1  sde 8:64 active ready running
```

Note

Do not use an excessive number of paths to a single LUN. No more than 4 paths should be required. More than 8 paths might cause path issues during storage failures.

Non-ASA Configuration

For non-ASA configuration there should be two groups of paths with different priorities. The paths

with the higher priorities are Active/Optimized, meaning they are serviced by the controller where the aggregate is located. The paths with the lower priorities are active but are non-optimized because they are served from a different controller. The non-optimized paths are only used when no optimized paths are available.

Example

The following example displays the correct output for an ONTAP LUN with two Active/Optimized paths and two Active/non-Optimized paths:

```
# multipath -ll
3600a09803831347657244e527766394e dm-5 NETAPP,LUN C-Mode
size=80G  features='3 queue_if_no_path pg_init_retries 50' hwhandler='1 alua' wp=rw
|-+- policy='service-time 0' prio=50 status=active
| |- 11:0:1:0 sdj 8:144 active ready running
| |- 11:0:2:0 sdr 65:16 active ready running
`-+- policy='service-time 0' prio=10 status=enabled
 |- 11:0:0:0 sdb 8:i6 active ready running
 |- 12:0:0:0 sdz 65:144 active ready running
```

Note

Do not use an excessive number of paths to a single LUN. No more than 4 paths should be required. More than 8 paths might cause path issues during storage failures.

Recommended Settings

SUSE Linux Enterprise Server 15 SP1 OS is compiled to recognize ONTAP LUNs and automatically set all configuration parameters correctly.
The multipath.conf file must exist for the multipath daemon to start, but you can create an empty, zero-byte file using the command:
`touch /etc/multipath.conf`
The first time you create this file, you might need to enable and start the multipath services.

```
[root@jfs0 ~]#systemctl enable multipathd
[root@jfs0 ~]# systemctl start multipathd
```

There is no requirement to add anything directly to multipath.conf, unless you have devices that you do not want to be managed by multipath or you have existing settings that override defaults.
You can add the following syntax to the multipath.conf file to exclude the unwanted devices.

Note

Replace the <DevId> with the WWID string of the device you want to exclude. Use the following command to determine the WWID:

```
blacklist {
        wwid <DevId>
        devnode "^(ram|raw|loop|fd|md|dm-|sr|scd|st)[0-9]*"
        devnode "^hd[a-z]"
        devnode "^cciss.*"
}
```

Example

In this example, sda is the local SCSI disk that we need to blacklist.

1. Run the following command to determine the WWID:

```
# /lib/udev/scsi_id -gud /dev/sda
360030057024d0730239134810c0cb833
```

2. Add this WWID to the blacklist stanza in the /etc/multipath.conf:

```
blacklist {
     wwid   360030057024d0730239134810c0cb833
     devnode "^(ram|raw|loop|fd|md|dm-|sr|scd|st)[0-9]*"
     devnode "^hd[a-z]"
     devnode "^cciss.*"
}
```

You should always check your `/etc/multipath.conf` file for legacy settings, especially in the defaults section, that may be overriding default settings.
The table below shows the critical `multipathd` parameters for ONTAP LUNs and the required values. If a host is connected to LUNs from other vendors and any of these parameters are overridden, they will need to be corrected by later stanzas in `multipath.conf` that apply specifically to ONTAP LUNs. If this is not done, the ONTAP LUNs may not work as expected. These defaults should only be overridden in consultation with NetApp and/or OS vendor and only when the impact is fully understood.

Parameter	Setting
detect_prio	yes
dev_loss_tmo	"infinity"
failback	immediate
fast_io_fail_tmo	5
features	"2 pg_init_retries 50"
flush_on_last_del	"yes"

Parameter	Setting
hardware_handler	"0"
no_path_retry	queue
path_checker	"tur"
path_grouping_policy	"group_by_prio"
path_selector	"service-time 0"
polling_interval	5
prio	"ontap"
product	LUN.*
retain_attached_hw_handler	yes
rr_weight	"uniform"
user_friendly_names	no
vendor	NETAPP

Example

The following example shows how to correct an overridden default. In this case, the `multipath.conf` file defines values for `path_checker` and `no_path_retry` that are not compatible with ONTAP LUNs. If they cannot be removed because of other SAN arrays still attached to the host, these parameters can be corrected specifically for ONTAP LUNs with a device stanza.

```
defaults {
   path_checker      readsector0
   no_path_retry      fail
}

devices {
   device {
      vendor         "NETAPP  "
      product         "LUN.*"
      no_path_retry     queue
      path_checker      tur
   }
}
```

Known Problems and Limitations

NetApp Bug ID	Title	Description	Bugzilla ID
1246622	Remote ports transit to a blocked state on SLES15SP1 with Emulex LPe12002 8GB FC during storage failover operations.	Remote ports transit to a blocked state on SLES15SP1 with Emulex LPe12002 8GB Fibre Channel (FC) during storage failover operations. When the storage node returns to an optimal state, the LIFs also come up and the remote port state should read "online." Occasionally, the remote port state might continue to read as "blocked" or "not present." This state can lead to a "failed faulty" path to LUNs at the multipath layer as well as an I/O outage for those LUNs. You can check the remoteport's details against the following sample commands: ---- cat/sys/class/fc_host/host*/device/rport*/fc_remote_ports/rport*/port_name cat/sys/class/fc_host/host*/device/rport*/fc_remote_ports/rport*/port_state ----	1139137

ASM Mirroring

ASM mirroring might require changes to the Linux multipath settings to allow ASM to recognize a problem and switch over to an alternate fail group. Most ASM configurations on ONTAP use external redundancy, which means that data protection is provided by the external array and ASM does not mirror data. Some sites use ASM with normal redundancy to provide two-way mirroring, normally across different sites. See Oracle Databases on ONTAP for further information.

Using SUSE Linux Enterprise Server 15 SP2 with NetApp ONTAP

Installing the Linux Unified Host Utilities

The NetApp Linux Unified Host Utilities software package is available on the NetApp Support Site in a 32-bit and 64-bit .rpm file. If you do not know which file is right for your configuration, use the NetApp Interoperability Matrix Tool to verify which one you need.

Installing the Linux Unified Host Utilities is strongly recommended, but not mandatory. The utilities do not change any settings on your Linux host. The utilities improve management and assist NetApp customer support in gathering information about your configuration.

Before you begin

If you have a version of Linux Unified Host Utilities currently installed you should upgrade it or, you should remove it and use the following steps to install the latest version.

1. Download the 32-bit or 64-bit Linux Unified Host Utilities software package from the NetApp Support Site Site to your host.
2. Use the following command to install the software package:

   ```
   rpm -ivh netapp_linux_unified_host_utilities-7-1.x86_64
   ```

SAN Toolkit

The toolkit is installed automatically when you install the NetApp Host Utilities package. This kit provides the `sanlun` utility, which helps you manage LUNs and HBAs. The `sanlun` command returns information about the LUNs mapped to your host, multipathing, and information necessary to create initiator groups.

Example

In the following example, the `sanlun lun show command` returns LUN information.

```
# sanlun lun show all
controller(7mode/E-Series)/            device     host               lun
vserver(cDOT/FlashRay)   lun-pathname  filename   adapter  protocol  size    Product
------------------------------------------------------------------------
data_vserver          /vol/vol1/lun1   /dev/sdb   host16   FCP       120.0g  cDOT
data_vserver          /vol/vol1/lun1   /dev/sdc   host15   FCP       120.0g  cDOT
data_vserver          /vol/vol2/lun2   /dev/sdd   host16   FCP       120.0g  cDOT
data_vserver          /vol/vol2/lun2   /dev/sde   host15   FCP       120.0g  cDOT
```

SAN Booting

Before you begin

If you decide to use SAN booting, it must be supported by your configuration. You can use the NetApp Interoperability Matrix Tool to verify that your OS, HBA, HBA firmware and the HBA boot BIOS, and ONTAP version are supported.

1. Map the SAN boot LUN to the host.
2. Verify multiple paths are available.

   Remember, multiple paths will only be available after the host OS is up and running on the paths.

3. Enable SAN booting in the server BIOS for the ports to which the SAN boot LUN is mapped.

   For information on how to enable the HBA BIOS, see your vendor-specific documentation.

4. Reboot the host to verify the boot is successful.

Multipathing

For SUSE Linux Enterprise Server 15 SP2 the /etc/multipath.conf file must exist, but you do not need to make specific changes to the file. SUSE Linux Enterprise Server 15 SP2 is compiled with all settings required to recognize and correctly manage ONTAP LUNs. Use the `multipath -ll` command verify the settings for your ONTAP LUNs.

There should be two groups of paths with different priorities. The paths with the higher priorities are Active/Optimized, meaning they are serviced by the controller where the aggregate is located. The paths with the lower priorities are active but are non-optimized because they are served from a different controller. The non-optimized paths are only used when no optimized paths are available.

Example

The following example displays the correct output for an ONTAP LUN with two Active/Optimized paths and two Active/Non-Optimized paths.

```
# multipath -ll
3600a09803831347657244e527766394e dm-5 NETAPP,LUN C-Mode
size=80G features='3 queue_if_no_path pg_init_retries 50' hwhandler='1 alua' wp=rw
|-+- policy='service-time 0' prio=50 status=enabled
| |- 11:0:1:0 sdj 8:144 active ready running
| |- 11:0:2:0 sdr 65:16 active ready running
`-+- policy='service-time 0' prio=10 status=enabled
|- 11:0:0:0 sdb 8:i6 active ready running
|- 12:0:0:0 sdz 65:144 active ready running
```

Do not use an excessive number of paths to a single LUN. No more than 4 paths should be required. More than 8 paths might cause path issues during storage failures.

Recommended Settings

SUSE Linux Enterprise Server 15 SP2 OS is compiled to recognize ONTAP LUNs and automatically set all configuration parameters correctly.

The multipath.conf file must exist for the multipath daemon to start, but you can create an empty, zero-byte file using the command:
`touch /etc/multipath.conf`
The first time you create this file, you might need to enable and start the multipath services.

```
[root@jfs0 ~]#systemctl enable multipathd
[root@jfs0 ~]# systemctl start multipathd
```

There is no requirement to add anything directly to multipath.conf, unless you have devices that you do not want to be managed by multipath or you have existing settings that override defaults.
You can add the following syntax to the multipath.conf file to exclude the unwanted devices.

Note

Replace the <DevId> with the WWID string of the device you want to exclude. Use the following command to determine the WWID:

```
blacklist {
        wwid <DevId>
        devnode "^(ram|raw|loop|fd|md|dm-|sr|scd|st)[0-9]*"
        devnode "^hd[a-z]"
        devnode "^cciss.*"
}
```

Example

In this example, sda is the local SCSI disk that we need to blacklist.

1. Run the following command to determine the WWID:

```
# /lib/udev/scsi_id -gud /dev/sda
360030057024d0730239134810c0cb833
```

2. Add this WWID to the blacklist stanza in the /etc/multipath.conf:

```
blacklist {
     wwid   360030057024d0730239134810c0cb833
     devnode "^(ram|raw|loop|fd|md|dm-|sr|scd|st)[0-9]*"
     devnode "^hd[a-z]"
     devnode "^cciss.*"
}
```

You should always check your `/etc/multipath.conf` file for legacy settings, especially in the defaults section, that may be overriding default settings.
The table below shows the critical `multipathd` parameters for ONTAP LUNs and the required values. If a host is connected to LUNs from other vendors and any of these parameters are overridden, they will need to be corrected by later stanzas in `multipath.conf` that apply specifically to ONTAP LUNs. If this is not done, the ONTAP LUNs may not work as expected. These defaults should only be overridden in consultation with NetApp and/or OS vendor and only when the impact is fully understood.

Parameter	Setting
detect_prio	yes
dev_loss_tmo	"infinity"
failback	immediate
fast_io_fail_tmo	5
features	"2 pg_init_retries 50"
flush_on_last_del	"yes"
hardware_handler	"0"
no_path_retry	queue
path_checker	"tur"
path_grouping_policy	"group_by_prio"
path_selector	"service-time 0"
polling_interval	5
prio	"ontap"
product	LUN.*

Parameter	Setting
retain_attached_hw_handler	yes
rr_weight	"uniform"
user_friendly_names	no
vendor	NETAPP

Example

The following example shows how to correct an overridden default. In this case, the `multipath.conf` file defines values for `path_checker` and `no_path_retry` that are not compatible with ONTAP LUNs. If they cannot be removed because of other SAN arrays still attached to the host, these parameters can be corrected specifically for ONTAP LUNs with a device stanza.

```
defaults {
   path_checker      readsector0
   no_path_retry      fail
}
devices {
   device {
      vendor         "NETAPP  "
      product         "LUN.*"
      no_path_retry     queue
      path_checker      tur
   }
}
```

Known Problems and Limitations

NetApp Bug ID	Title	Description	Bugzilla ID

1308744	iSCSI boot from SAN fails to boot with a static IP configuration after completing an SLES15SP2 OS installation	iSCSI sanbooted LUN failed to boot up after completing an SLES 15 SP2 OS installation with a static IP configuration. Bootup failure occurs every time with the static IP configuration. This leads to the server refusing to continue the boot up process with the following error message:
		 `dracut-cmdline[241]: warning: Empty autoconf values default to dhcp`
		 `dracut: FATAL: FATAL: For argument ip=eth4:static, setting client-ip does not make sense for dhcp`
		 `dracut: Refusing to continue`
		 `reboot: System halted`
			1167494

Release Notes

ASM Mirroring

ASM mirroring might require changes to the Linux multipath settings to allow ASM to recognize a problem and switch over to an alternate fail group. Most ASM configurations on ONTAP use external redundancy, which means that data protection is provided by the external array and ASM does not mirror data. Some sites use ASM with normal redundancy to provide two-way mirroring, normally across different sites. See Oracle Databases on ONTAP for further information.

SUSE 12

Using SUSE Linux Enterprise Server 12 SP5 with NetApp ONTAP

Installing the Linux Unified Host Utilities

The NetApp Linux Unified Host Utilities software package is available on the NetApp Support Site in a 32-bit and 64-bit .rpm file. If you do not know which file is right for your configuration, use the NetApp Interoperability Matrix Tool to verify which one you need.

Installing the Linux Unified Host Utilities is strongly recommended, but not mandatory. The utilities do not change any settings on your Linux host. The utilities improve management and assist NetApp customer support in gathering information about your configuration.

Before you begin

If you have a version of Linux Unified Host Utilities currently installed you should upgrade it or, you should remove it and use the following steps to install the latest version.

1. Download the 32-bit or 64-bit Linux Unified Host Utilities software package from the NetApp Support Site Site to your host.
2. Use the following command to install the software package:

   `rpm -ivh netapp_linux_unified_host_utilities-7-1.x86_64`

SAN Toolkit

The toolkit is installed automatically when you install the NetApp Host Utilities package. This kit provides the `sanlun` utility, which helps you manage LUNs and HBAs. The `sanlun` command returns information about the LUNs mapped to your host, multipathing, and information necessary to create initiator groups.

Example

In the following example, the `sanlun lun show command` returns LUN information.

```
# sanlun lun show all
controller(7mode/E-Series)/            device     host                lun
vserver(cDOT/FlashRay)   lun-pathname  filename   adapter  protocol  size    Product
------------------------------------------------------------------------
data_vserver          /vol/vol1/lun1   /dev/sdb   host16   FCP       120.0g  cDOT
data_vserver          /vol/vol1/lun1   /dev/sdc   host15   FCP       120.0g  cDOT
data_vserver          /vol/vol2/lun2   /dev/sdd   host16   FCP       120.0g  cDOT
data_vserver          /vol/vol2/lun2   /dev/sde   host15   FCP       120.0g  cDOT
```

SAN Booting

Before you begin

If you decide to use SAN booting, it must be supported by your configuration. You can use the NetApp Interoperability Matrix Tool to verify that your OS, HBA, HBA firmware and the HBA boot BIOS, and ONTAP version are supported.

1. Map the SAN boot LUN to the host.
2. Verify multiple paths are available.

   Remember, multiple paths will only be available after the host OS is up and running on the paths.

3. Enable SAN booting in the server BIOS for the ports to which the SAN boot LUN is mapped.

   For information on how to enable the HBA BIOS, see your vendor-specific documentation.

4. Reboot the host to verify the boot is successful.

Multipathing

For SUSE Linux Enterprise Server 12 SP5 the /etc/multipath.conf file must exist, but you do not need to make specific changes to the file. SUSE Linux Enterprise Server 12 SP5 is compiled with all settings required to recognize and correctly manage ONTAP LUNs.

You can use the `multipath -ll` command to verify the settings for your ONTAP LUNs.
The following sections provide sample multipath output for a LUN mapped to ASA and non-ASA personas.

All SAN Array Configuration

For All SAN Array (ASA) configuration there should be one group of paths with single priorities. All the paths are Active/Optimized, meaning they are serviced by the controller and I/O is sent on all the active paths.

Example

The following example displays the correct output for an ONTAP LUN with four Active/Optimized paths:

```
# multipath -ll
3600a0980383034466b2b4a3775474859 dm-3 NETAPP,LUN C-Mode
size=20G features='4 queue_if_no_path pg_init_retries 50 retain_attached_hw_handle'
hwhandler='1 alua' wp=rw
|-+- policy='round-robin 0' prio=50 status=active
| |- 1:0:8:1  sdb 8:16 active ready running
| `- 2:0:8:1  sdd 8:48 active ready running
`-+- policy='round-robin 0' prio=10 status=enabled
  |- 1:0:9:1  sdc 8:32 active ready running
  `- 2:0:9:1  sde 8:64 active ready running
```

Note

Do not use an excessive number of paths to a single LUN. No more than 4 paths should be required. More than 8 paths might cause path issues during storage failures.

Non-ASA Configuration

For non-ASA configuration there should be two groups of paths with different priorities. The paths with the higher priorities are Active/Optimized, meaning they are serviced by the controller where the aggregate is located. The paths with the lower priorities are active but are non-optimized because they are served from a different controller. The non-optimized paths are only used when no optimized paths are available.

Example

The following example displays the correct output for an ONTAP LUN with two Active/Optimized paths

and two Active/non-Optimized paths:

```
#multipath -ll
3600a09803831347657244e527766394e dm-5 NETAPP,LUN C-Mode
size=80G features='3 queue_if_no_path pg_init_retries 50' hwhandler='1 alua' wp=rw
|-+- policy='service-time 0' prio=50 status=active
| |- 11:0:1:0 sdj 8:144 active ready running
| |- 11:0:2:0 sdr 65:16 active ready running
`-+- policy='service-time 0' prio=10 status=enabled
|- 11:0:0:0 sdb 8:i6 active ready running
|- 12:0:0:0 sdz 65:144 active ready running
```

Note

Do not use an excessive number of paths to a single LUN. No more than 4 paths should be required. More than 8 paths might cause path issues during storage failures.

Recommended Settings

SUSE Linux Enterprise Server 12 SP5 OS is compiled to recognize ONTAP LUNs and automatically set all configuration parameters correctly.
The multipath.conf file must exist for the multipath daemon to start, but you can create an empty, zero-byte file using the command:
`touch /etc/multipath.conf`
The first time you create this file, you might need to enable and start the multipath services.

```
[root@jfs0 ~]#systemctl enable multipathd
[root@jfs0 ~]# systemctl start multipathd
```

There is no requirement to add anything directly to multipath.conf, unless you have devices that you do not want to be managed by multipath or you have existing settings that override defaults.
You can add the following syntax to the multipath.conf file to exclude the unwanted devices.

Note

Replace the <DevId> with the WWID string of the device you want to exclude. Use the following command to determine the WWID:

```
blacklist {
        wwid <DevId>
        devnode "^(ram|raw|loop|fd|md|dm-|sr|scd|st)[0-9]*"
        devnode "^hd[a-z]"
        devnode "^cciss.*"
}
```

Example

In this example, sda is the local SCSI disk that we need to blacklist.

1. Run the following command to determine the WWID:

```
# /lib/udev/scsi_id -gud /dev/sda
360030057024d0730239134810c0cb833
```

2. Add this WWID to the blacklist stanza in the /etc/multipath.conf:

```
blacklist {
     wwid   360030057024d0730239134810c0cb833
     devnode "^(ram|raw|loop|fd|md|dm-|sr|scd|st)[0-9]*"
     devnode "^hd[a-z]"
     devnode "^cciss.*"
}
```

You should always check your `/etc/multipath.conf` file for legacy settings, especially in the defaults section, that may be overriding default settings.
The table below shows the critical `multipathd` parameters for ONTAP LUNs and the required values. If a host is connected to LUNs from other vendors and any of these parameters are overridden, they will need to be corrected by later stanzas in `multipath.conf` that apply specifically to ONTAP LUNs. If this is not done, the ONTAP LUNs may not work as expected. These defaults should only be overridden in consultation with NetApp and/or OS vendor and only when the impact is fully understood.

Parameter	**Setting**
detect_prio	yes
dev_loss_tmo	"infinity"
failback	immediate
fast_io_fail_tmo	5
features	"2 pg_init_retries 50"
flush_on_last_del	"yes"
hardware_handler	"0"
no_path_retry	queue
path_checker	"tur"
path_grouping_policy	"group_by_prio"
path_selector	"service-time 0"
polling_interval	5

Parameter	Setting
prio	"ontap"
product	LUN.*
retain_attached_hw_handler	yes
rr_weight	"uniform"
user_friendly_names	no
vendor	NETAPP

Example

The following example shows how to correct an overridden default. In this case, the `multipath.conf` file defines values for `path_checker` and `no_path_retry` that are not compatible with ONTAP LUNs. If they cannot be removed because of other SAN arrays still attached to the host, these parameters can be corrected specifically for ONTAP LUNs with a device stanza.

```
defaults {
 path_checker readsector0
 no_path_retry fail
}
devices {
 device {
 vendor "NETAPP "
 product "LUN.*"
 no_path_retry queue
 path_checker tur
 }
}
```

Known Problems and Limitations

NetApp Bug ID	Title	Description	Bugzilla ID
1284293	Kernel disruption occurs on SLES12 SP5 with QLogic QLE2562 8GB FC HBA during storage failover operations	Kernel disruption occurs during storage failover operations on the SLES12 SP5 kernel with a QLogic QLE2562 Fibre Channel (FC) host bus adapter (HBA). The kernel disruption causes SLES12 SP5 to reboot, leading to application disruption. If the kdump mechanism is enabled, the kernel disruption generates a vmcore file located in the /var/crash/ directory. Check the vmcore file to determine the cause of the disruption. A storage failover with a QLogic QLE2562 HBA event affects the "THREAD_INFO: ffff8aedf723c2c0" module. Locate this event in the vmcore file by finding the following string: " [THREAD_INFO: ffff8aedf723c2c0]". After the kernel disruption, reboot the host OS to enable it to recover. Then restart the applications.	1157966

Release Notes

ASM Mirroring

ASM mirroring might require changes to the Linux multipath settings to allow ASM to recognize a problem and switch over to an alternate fail group. Most ASM configurations on ONTAP use external redundancy, which means that data protection is provided by the external array and ASM does not mirror data. Some sites use ASM with normal redundancy to provide two-way mirroring, normally

across different sites. See Oracle Databases on ONTAP for further information.

Using SUSE Linux Enterprise Server 12 SP4 with NetApp ONTAP

Installing the Linux Unified Host Utilities

The NetApp Linux Unified Host Utilities software package is available on the NetApp Support Site in a 32-bit and 64-bit .rpm file. If you do not know which file is right for your configuration, use the NetApp Interoperability Matrix Tool to verify which one you need.

Installing the Linux Unified Host Utilities is strongly recommended, but not mandatory. The utilities do not change any settings on your Linux host. The utilities improve management and assist NetApp customer support in gathering information about your configuration.

Before you begin

If you have a version of Linux Unified Host Utilities currently installed you should upgrade it or, you should remove it and use the following steps to install the latest version.

1. Download the 32-bit or 64-bit Linux Unified Host Utilities software package from the NetApp Support Site Site to your host.
2. Use the following command to install the software package:

   `rpm -ivh netapp_linux_unified_host_utilities-7-1.x86_64`

SAN Toolkit

The toolkit is installed automatically when you install the NetApp Host Utilities package. This kit provides the `sanlun` utility, which helps you manage LUNs and HBAs. The `sanlun` command returns information about the LUNs mapped to your host, multipathing, and information necessary to create initiator groups.

Example

In the following example, the `sanlun lun show command` returns LUN information.

```
# sanlun lun show all
controller(7mode/E-Series)/            device     host               lun
vserver(cDOT/FlashRay)   lun-pathname  filename   adapter  protocol  size    Product
------------------------------------------------------------------------
data_vserver          /vol/vol1/lun1   /dev/sdb   host16   FCP       120.0g  cDOT
data_vserver          /vol/vol1/lun1   /dev/sdc   host15   FCP       120.0g  cDOT
data_vserver          /vol/vol2/lun2   /dev/sdd   host16   FCP       120.0g  cDOT
data_vserver          /vol/vol2/lun2   /dev/sde   host15   FCP       120.0g  cDOT
```

SAN Booting

Before you begin

If you decide to use SAN booting, it must be supported by your configuration. You can use the NetApp Interoperability Matrix Tool to verify that your OS, HBA, HBA firmware and the HBA boot BIOS, and ONTAP version are supported.

1. Map the SAN boot LUN to the host.
2. Verify multiple paths are available.

   Remember, multiple paths will only be available after the host OS is up and running on the paths.

3. Enable SAN booting in the server BIOS for the ports to which the SAN boot LUN is mapped.

   For information on how to enable the HBA BIOS, see your vendor-specific documentation.

4. Reboot the host to verify the boot is successful.

Multipathing

For SUSE Linux Enterprise Server 12 SP4 the /etc/multipath.conf file must exist, but you do not need to make specific changes to the file. SUSE Linux Enterprise Server 12 SP4 is compiled with all settings required to recognize and correctly manage ONTAP LUNs.

You can use the `multipath -ll` command to verify the settings for your ONTAP LUNs.
The following sections provide sample multipath output for a LUN mapped to ASA and non-ASA personas.

All SAN Array Configuration

For All SAN Array (ASA) configuration there should be one group of paths with single priorities. All the paths are Active/Optimized, meaning they are serviced by the controller and I/O is sent on all the active paths.

Example

The following example displays the correct output for an ONTAP LUN with four Active/Optimized paths:

```
# multipath -ll
3600a0980383034466b2b4a3775474859 dm-3 NETAPP,LUN C-Mode
size=20G features='4 queue_if_no_path pg_init_retries 50 retain_attached_hw_handle'
hwhandler='1 alua' wp=rw
|-+- policy='round-robin 0' prio=50 status=active
| |- 1:0:8:1  sdb 8:16 active ready running
| `- 2:0:8:1  sdd 8:48 active ready running
`-+- policy='round-robin 0' prio=10 status=enabled
  |- 1:0:9:1  sdc 8:32 active ready running
  `- 2:0:9:1  sde 8:64 active ready running
```

Note

Do not use an excessive number of paths to a single LUN. No more than 4 paths should be required. More than 8 paths might cause path issues during storage failures.

Non-ASA Configuration

For non-ASA configuration there should be two groups of paths with different priorities. The paths with the higher priorities are Active/Optimized, meaning they are serviced by the controller where the aggregate is located. The paths with the lower priorities are active but are non-optimized because they are served from a different controller. The non-optimized paths are only used when no optimized paths are available.

Example

The following example displays the correct output for an ONTAP LUN with two Active/Optimized paths and two Active/non-Optimized paths:

```
#multipath -ll
3600a09803831347657244e527766394e dm-5 NETAPP,LUN C-Mode
size=80G features='3 queue_if_no_path pg_init_retries 50' hwhandler='1 alua' wp=rw
|-+- policy='service-time 0' prio=50 status=active
| |- 11:0:1:0 sdj 8:144 active ready running
| |- 11:0:2:0 sdr 65:16 active ready running
`-+- policy='service-time 0' prio=10 status=enabled
|- 11:0:0:0 sdb 8:i6 active ready running
|- 12:0:0:0 sdz 65:144 active ready running
```

Note

Do not use an excessive number of paths to a single LUN. No more than 4 paths should be required. More than 8 paths might cause path issues during storage failures.

Recommended Settings

SUSE Linux Enterprise Server 12 SP4 OS is compiled to recognize ONTAP LUNs and automatically set

all configuration parameters correctly.
The multipath.conf file must exist for the multipath daemon to start, but you can create an empty, zero-byte file using the command:
`touch /etc/multipath.conf`
The first time you create this file, you might need to enable and start the multipath services.

```
[root@jfs0 ~]#systemctl enable multipathd
[root@jfs0 ~]# systemctl start multipathd
```

There is no requirement to add anything directly to multipath.conf, unless you have devices that you do not want to be managed by multipath or you have existing settings that override defaults.
You can add the following syntax to the multipath.conf file to exclude the unwanted devices.

Note

Replace the <DevId> with the WWID string of the device you want to exclude. Use the following command to determine the WWID:

```
blacklist {
        wwid <DevId>
        devnode "^(ram|raw|loop|fd|md|dm-|sr|scd|st)[0-9]*"
        devnode "^hd[a-z]"
        devnode "^cciss.*"
}
```

Example

In this example, sda is the local SCSI disk that we need to blacklist.

1. Run the following command to determine the WWID:

   ```
   # /lib/udev/scsi_id -gud /dev/sda
   360030057024d0730239134810c0cb833
   ```

2. Add this WWID to the blacklist stanza in the /etc/multipath.conf:

   ```
   blacklist {
        wwid   360030057024d0730239134810c0cb833
        devnode "^(ram|raw|loop|fd|md|dm-|sr|scd|st)[0-9]*"
        devnode "^hd[a-z]"
        devnode "^cciss.*"
   }
   ```

You should always check your `/etc/multipath.conf` file for legacy settings, especially in the defaults

section, that may be overriding default settings.
The table below shows the critical `multipathd` parameters for ONTAP LUNs and the required values. If a host is connected to LUNs from other vendors and any of these parameters are overridden, they will need to be corrected by later stanzas in `multipath.conf` that apply specifically to ONTAP LUNs. If this is not done, the ONTAP LUNs may not work as expected. These defaults should only be overridden in consultation with NetApp and/or OS vendor and only when the impact is fully understood.

Parameter	**Setting**
detect_prio	yes
dev_loss_tmo	"infinity"
failback	immediate
fast_io_fail_tmo	5
features	"2 pg_init_retries 50"
flush_on_last_del	"yes"
hardware_handler	"0"
no_path_retry	queue
path_checker	"tur"
path_grouping_policy	"group_by_prio"
path_selector	"service-time 0"
polling_interval	5
prio	"ontap"
product	LUN.*
retain_attached_hw_handler	yes
rr_weight	"uniform"
user_friendly_names	no
vendor	NETAPP

Example

The following example shows how to correct an overridden default. In this case, the `multipath.conf` file defines values for `path_checker` and `no_path_retry` that are not compatible with ONTAP LUNs. If they cannot be removed because of other SAN arrays still attached to the host, these parameters can be corrected specifically for ONTAP LUNs with a device stanza.

```
defaults {
 path_checker readsector0
 no_path_retry fail
}
devices {
 device {
 vendor "NETAPP "
 product "LUN.*"
 no_path_retry queue
 path_checker tur
 }
}
```

Known Problems and Limitations

There are no known issues for SUSE Linux Enterprise Server 12 SP4.

Release Notes

ASM Mirroring

ASM mirroring might require changes to the Linux multipath settings to allow ASM to recognize a problem and switch over to an alternate fail group. Most ASM configurations on ONTAP use external redundancy, which means that data protection is provided by the external array and ASM does not mirror data. Some sites use ASM with normal redundancy to provide two-way mirroring, normally across different sites. See Oracle Databases on ONTAP for further information.

Using SUSE Linux Enterprise Server 12 SP3 with NetApp ONTAP

Installing the Linux Unified Host Utilities

The NetApp Linux Unified Host Utilities software package is available on the NetApp Support Site in a 32-bit and 64-bit .rpm file. If you do not know which file is right for your configuration, use the NetApp Interoperability Matrix Tool to verify which one you need.

Installing the Linux Unified Host Utilities is strongly recommended, but not mandatory. The utilities do not change any settings on your Linux host. The utilities improve management and assist NetApp customer support in gathering information about your configuration.

Before you begin

If you have a version of Linux Unified Host Utilities currently installed you should upgrade it or, you should remove it and use the following steps to install the latest version.

1. Download the 32-bit or 64-bit Linux Unified Host Utilities software package from the NetApp Support Site Site to your host.
2. Use the following command to install the software package:

```
rpm -ivh netapp_linux_unified_host_utilities-7-1.x86_64
```

SAN Toolkit

The toolkit is installed automatically when you install the NetApp Host Utilities package. This kit provides the `sanlun` utility, which helps you manage LUNs and HBAs. The `sanlun` command returns information about the LUNs mapped to your host, multipathing, and information necessary to create initiator groups.

Example

In the following example, the `sanlun lun show command` returns LUN information.

```
# sanlun lun show all
controller(7mode/E-Series)/            device     host               lun
vserver(cDOT/FlashRay)   lun-pathname  filename   adapter  protocol  size    Product
------------------------------------------------------------------------
data_vserver          /vol/vol1/lun1   /dev/sdb   host16   FCP       120.0g  cDOT
data_vserver          /vol/vol1/lun1   /dev/sdc   host15   FCP       120.0g  cDOT
data_vserver          /vol/vol2/lun2   /dev/sdd   host16   FCP       120.0g  cDOT
data_vserver          /vol/vol2/lun2   /dev/sde   host15   FCP       120.0g  cDOT
```

SAN Booting

Before you begin

If you decide to use SAN booting, it must be supported by your configuration. You can use the NetApp Interoperability Matrix Tool to verify that your OS, HBA, HBA firmware and the HBA boot BIOS, and ONTAP version are supported.

1. Map the SAN boot LUN to the host.
2. Verify multiple paths are available.

   Remember, multiple paths will only be available after the host OS is up and running on the paths.

3. Enable SAN booting in the server BIOS for the ports to which the SAN boot LUN is mapped.

   For information on how to enable the HBA BIOS, see your vendor-specific documentation.

4. Reboot the host to verify the boot is successful.

Multipathing

For SUSE Linux Enterprise Server 12 SP3 the /etc/multipath.conf file must exist, but you do not need to make specific changes to the file. SUSE Linux Enterprise Server 12 SP3 is compiled with all settings required to recognize and correctly manage ONTAP LUNs.

You can use the `multipath -ll` command to verify the settings for your ONTAP LUNs.

The following sections provide sample multipath output for a LUN mapped to ASA and non-ASA personas.

All SAN Array Configuration

For All SAN Array (ASA) configuration there should be one group of paths with single priorities. All the paths are Active/Optimized, meaning they are serviced by the controller and I/O is sent on all the active paths.

Example

The following example displays the correct output for an ONTAP LUN with four Active/Optimized paths:

```
# multipath -ll
3600a0980383034466b2b4a3775474859 dm-3 NETAPP,LUN C-Mode
size=20G features='4 queue_if_no_path pg_init_retries 50 retain_attached_hw_handle'
hwhandler='1 alua' wp=rw
|-+- policy='round-robin 0' prio=50 status=active
| |- 1:0:8:1  sdb 8:16 active ready running
| `- 2:0:8:1  sdd 8:48 active ready running
`-+- policy='round-robin 0' prio=10 status=enabled
  |- 1:0:9:1  sdc 8:32 active ready running
  `- 2:0:9:1  sde 8:64 active ready running
```

Note

Do not use an excessive number of paths to a single LUN. No more than 4 paths should be required. More than 8 paths might cause path issues during storage failures.

Non-ASA Configuration

For non-ASA configuration there should be two groups of paths with different priorities. The paths with the higher priorities are Active/Optimized, meaning they are serviced by the controller where the aggregate is located. The paths with the lower priorities are active but are non-optimized because they are served from a different controller. The non-optimized paths are only used when no optimized paths are available.

Example

The following example displays the correct output for an ONTAP LUN with two Active/Optimized paths and two Active/non-Optimized paths:

```
# multipath -ll
3600a09803831347657244e527766394e dm-5 NETAPP,LUN C-Mode
size=80G features='4 queue_if_no_path pg_init_retries 50 retain_attached_hw_handler'
hwhandler='1 alua' wp=rw
|-+- policy='service-time 0' prio=50 status=active
| |- 11:0:1:0 sdj 8:144 active ready running
| |- 11:0:2:0 sdr 65:16 active ready running
`-+- policy='service-time 0' prio=10 status=enabled
|- 11:0:0:0 sdb 8:i6 active ready running
|- 12:0:0:0 sdz 65:144 active ready running
```

Note

Do not use an excessive number of paths to a single LUN. No more than 4 paths should be required. More than 8 paths might cause path issues during storage failures.

Recommended Settings

SUSE Linux Enterprise Server 12 SP3 OS is compiled to recognize ONTAP LUNs and automatically set all configuration parameters correctly.
The multipath.conf file must exist for the multipath daemon to start, but you can create an empty, zero-byte file using the command:
`touch /etc/multipath.conf`
The first time you create this file, you might need to enable and start the multipath services.

```
[root@jfs0 ~]#systemctl enable multipathd
[root@jfs0 ~]# systemctl start multipathd
```

There is no requirement to add anything directly to multipath.conf, unless you have devices that you do not want to be managed by multipath or you have existing settings that override defaults.
You can add the following syntax to the multipath.conf file to exclude the unwanted devices.

Note

Replace the <DevId> with the WWID string of the device you want to exclude. Use the following command to determine the WWID:

```
blacklist {
        wwid <DevId>
        devnode "^(ram|raw|loop|fd|md|dm-|sr|scd|st)[0-9]*"
        devnode "^hd[a-z]"
        devnode "^cciss.*"
}
```

Example

In this example, sda is the local SCSI disk that we need to blacklist.

1. Run the following command to determine the WWID:

```
# /lib/udev/scsi_id -gud /dev/sda
360030057024d0730239134810c0cb833
```

2. Add this WWID to the blacklist stanza in the /etc/multipath.conf:

```
blacklist {
     wwid   360030057024d0730239134810c0cb833
     devnode "^(ram|raw|loop|fd|md|dm-|sr|scd|st)[0-9]*"
     devnode "^hd[a-z]"
     devnode "^cciss.*"
}
```

You should always check your `/etc/multipath.conf` file for legacy settings, especially in the defaults section, that may be overriding default settings.
The table below shows the critical `multipathd` parameters for ONTAP LUNs and the required values. If a host is connected to LUNs from other vendors and any of these parameters are overridden, they will need to be corrected by later stanzas in `multipath.conf` that apply specifically to ONTAP LUNs. If this is not done, the ONTAP LUNs may not work as expected. These defaults should only be overridden in consultation with NetApp and/or OS vendor and only when the impact is fully understood.

Parameter	**Setting**
detect_prio	yes
dev_loss_tmo	"infinity"
failback	immediate
fast_io_fail_tmo	5
features	"2 pg_init_retries 50"
flush_on_last_del	"yes"
hardware_handler	"0"
no_path_retry	queue
path_checker	"tur"
path_grouping_policy	"group_by_prio"
path_selector	"service-time 0"
polling_interval	5
prio	"ontap"

Parameter	Setting
product	LUN.*
retain_attached_hw_handler	yes
rr_weight	"uniform"
user_friendly_names	no
vendor	NETAPP

Example

The following example shows how to correct an overridden default. In this case, the `multipath.conf` file defines values for `path_checker` and `no_path_retry` that are not compatible with ONTAP LUNs. If they cannot be removed because of other SAN arrays still attached to the host, these parameters can be corrected specifically for ONTAP LUNs with a device stanza.

```
defaults {
 path_checker readsector0
 no_path_retry fail
}
devices {
 device {
 vendor "NETAPP "
 product "LUN.*"
 no_path_retry queue
 path_checker tur
 }
}
```

Known Problems and Limitations

NetApp Bug ID	Title	Description	Bugzilla ID
1089555	Kernel disruption observed on kernel version SLES12 SP3 with Emulex LPe16002 16GB FC during storage failover operation	A kernel disruption might occur during storage failover operations on kernel version SLES12 SP3 with Emulex LPe16002 HBA. The kernel disruption prompts a reboot of the operating system, which in turn causes an application disruption. If the kdump is configured, the kernel disruption generates a vmcore file under /var/crash/directory. You can investigate the cause of the failure in the vmcore file. Example: In the observed case, the kernel disruption was observed in the module “lpfc_sli_ringtxcmpl_put +51” and is logged in the vmcore file – exception RIP: lpfc_sli_ringtxcmpl_put+ 51. Recover the operating system after the kernel disruption by rebooting the host operating system and restarting the application.	1042847

NetApp Bug ID	Title	Description	Bugzilla ID
1089561	Kernel disruption observed on kernel version SLES12 SP3 with Emulex LPe32002 32GB FC during storage failover operations	A kernel disruption might occur during storage failover operations on kernel version SLES12 SP3 with Emulex LPe32002 HBA. The kernel disruption prompts a reboot of the operating system, which in turn causes an application disruption. If the kdump is configured, the kernel disruption generates a vmcore file under /var/crash/directory. You can investigate the cause of the failure in the vmcore file. Example: In the observed case, the kernel disruption was observed in the module “lpfc_sli_free_hbq+76” and is logged in the vmcore file – exception RIP: lpfc_sli_free_hbq+76. Recover the operating system after the kernel disruption by rebooting the host operating system and restarting the application.	1042807

NetApp Bug ID	Title	Description	Bugzilla ID
1117248	Kernel disruption observed on SLES12SP3 with QLogic QLE2562 8GB FC during storage failover operations	During storage failover operations on the Sles12sp3 kernel (kernel-default-4.4.82-6.3.1) with QLogic QLE2562 HBA, the kernel disruption was observed due to a panic in the kernel. The kernel panic leads to a reboot of the operating system, causing an application disruption. The kernel panic generates the vmcore file under the /var/crash/ directory if kdump is configured. Upon the kernel panic, the vmcore file can be used to understand the cause of the failure. Example: In this case, the panic was observed in the “blk_finish_request+289” module. It is logged in the vmcore file with the following string: "exception RIP: blk_finish_request+289" After the kernel disruption, you can recover the operating system by rebooting the Host OS. You can restart the application as required.	1062496

NetApp Bug ID	Title	Description	Bugzilla ID
1117261	Kernel disruption observed on SLES12SP3 with Qlogic QLE2662 16GB FC during storage failover operations	During storage failover operations on Sles12sp3 kernel (kernel-default-4.4.82-6.3.1) with Qlogic QLE2662 HBA, you might observe kernel disruption. This prompts a reboot of the operating system causing application disruption. The kernel disruption generates a vmcore file under /var/crash/ directory if kdump is configured. The vmcore file can be used to understand the cause of the failure. Example: In this case the Kernel disruption was observed in the module "unknown or invalid address" and is logged in vmcore file with the following string - exception RIP: unknown or invalid address. After kernel disruption, the operating system can be recovered by rebooting the host operating system and restarting the application as required.	1062508

NetApp Bug ID	Title	Description	Bugzilla ID
1117274	Kernel disruption observed on SLES12SP3 with Emulex LPe16002 16GB FC during storage failover operations	During storage failover operations on Sles12sp3 kernel (kernel-default-4.4.87-3.1) with Emulex LPe16002 HBA, you might observe kernel disruption. This prompts a reboot of the operating system causing application disruption. The kernel disruption generates a vmcore file under the /var/crash/ directory if kdump is configured. The vmcore file can be used to understand the cause of the failure. Example: In this case kernel disruption was observed in the module “raw_spin_lock_irqsave+30” and is logged in the vmcore file with the following string: – exception RIP: _raw_spin_lock_irqsave +30. After kernel disruption, the operating system can be recovered by rebooting the host operating system and restarting the application as required.	1062514

Release Notes

ASM Mirroring

ASM mirroring might require changes to the Linux multipath settings to allow ASM to recognize a problem and switch over to an alternate fail group. Most ASM configurations on ONTAP use external redundancy, which means that data protection is provided by the external array and ASM does not mirror data. Some sites use ASM with normal redundancy to provide two-way mirroring, normally across different sites. See Oracle Databases on ONTAP for further information.

Using SUSE Linux Enterprise Server 12 SP2 with NetApp ONTAP

Installing the Linux Unified Host Utilities

The NetApp Linux Unified Host Utilities software package is available on the NetApp Support Site in a 32-bit and 64-bit .rpm file. If you do not know which file is right for your configuration, use the NetApp Interoperability Matrix Tool to verify which one you need.

Installing the Linux Unified Host Utilities is strongly recommended, but not mandatory. The utilities do not change any settings on your Linux host. The utilities improve management and assist NetApp customer support in gathering information about your configuration.

Before you begin

If you have a version of Linux Unified Host Utilities currently installed you should upgrade it or, you should remove it and use the following steps to install the latest version.

1. Download the 32-bit or 64-bit Linux Unified Host Utilities software package from the NetApp Support Site Site to your host.
2. Use the following command to install the software package:

   ```
   rpm -ivh netapp_linux_unified_host_utilities-7-1.x86_64
   ```

SAN Toolkit

The toolkit is installed automatically when you install the NetApp Host Utilities package. This kit provides the `sanlun` utility, which helps you manage LUNs and HBAs. The `sanlun` command returns information about the LUNs mapped to your host, multipathing, and information necessary to create initiator groups.

Example

In the following example, the `sanlun lun show command` returns LUN information.

```
# sanlun lun show all
controller(7mode/E-Series)/            device     host               lun
vserver(cDOT/FlashRay)   lun-pathname  filename   adapter  protocol  size    Product
------------------------------------------------------------------------
data_vserver          /vol/vol1/lun1   /dev/sdb   host16   FCP       120.0g  cDOT
data_vserver          /vol/vol1/lun1   /dev/sdc   host15   FCP       120.0g  cDOT
data_vserver          /vol/vol2/lun2   /dev/sdd   host16   FCP       120.0g  cDOT
data_vserver          /vol/vol2/lun2   /dev/sde   host15   FCP       120.0g  cDOT
```

SAN Booting

Before you begin

If you decide to use SAN booting, it must be supported by your configuration. You can use the NetApp Interoperability Matrix Tool to verify that your OS, HBA, HBA firmware and the HBA boot BIOS, and ONTAP version are supported.

1. Map the SAN boot LUN to the host.
2. Verify multiple paths are available.

   Remember, multiple paths will only be available after the host OS is up and running on the paths.

3. Enable SAN booting in the server BIOS for the ports to which the SAN boot LUN is mapped.

   For information on how to enable the HBA BIOS, see your vendor-specific documentation.

4. Reboot the host to verify the boot is successful.

Multipathing

For SUSE Linux Enterprise Server 12 SP2 the /etc/multipath.conf file must exist, but you do not need to make specific changes to the file. SUSE Linux Enterprise Server 12 SP2 is compiled with all settings required to recognize and correctly manage ONTAP LUNs.

You can use the `multipath -ll` command to verify the settings for your ONTAP LUNs.
The following sections provide sample multipath output for a LUN mapped to ASA and non-ASA personas.

All SAN Array Configuration

For All SAN Array (ASA) configuration there should be one group of paths with single priorities. All the paths are Active/Optimized, meaning they are serviced by the controller and I/O is sent on all the active paths.

Example

The following example displays the correct output for an ONTAP LUN with four Active/Optimized paths:

```
# multipath -ll
3600a0980383034466b2b4a3775474859 dm-3 NETAPP,LUN C-Mode
size=20G features='4 queue_if_no_path pg_init_retries 50 retain_attached_hw_handle'
hwhandler='1 alua' wp=rw
|-+- policy='round-robin 0' prio=50 status=active
| |- 1:0:8:1  sdb 8:16 active ready running
| `- 2:0:8:1  sdd 8:48 active ready running
`-+- policy='round-robin 0' prio=10 status=enabled
  |- 1:0:9:1  sdc 8:32 active ready running
  `- 2:0:9:1  sde 8:64 active ready running
```

Note

Do not use an excessive number of paths to a single LUN. No more than 4 paths should be required. More than 8 paths might cause path issues during storage failures.

Non-ASA Configuration

For non-ASA configuration there should be two groups of paths with different priorities. The paths with the higher priorities are Active/Optimized, meaning they are serviced by the controller where the aggregate is located. The paths with the lower priorities are active but are non-optimized because they are served from a different controller. The non-optimized paths are only used when no optimized paths are available.

Example

The following example displays the correct output for an ONTAP LUN with two Active/Optimized paths and two Active/non-Optimized paths:

```
# multipath -ll
3600a09803831347657244e527766394e dm-5 NETAPP,LUN C-Mode
size=80G features='4 queue_if_no_path pg_init_retries 50 retain_attached_hw_handle'
hwhandler='1 alua' wp=rw
|-+- policy='service-time 0' prio=50 status=active
| |- 11:0:1:0 sdj 8:144 active ready running
| |- 11:0:2:0 sdr 65:16 active ready running
`-+- policy='service-time 0' prio=10 status=enabled
|- 11:0:0:0 sdb 8:i6 active ready running
|- 12:0:0:0 sdz 65:144 active ready running
```

Note

Do not use an excessive number of paths to a single LUN. No more than 4 paths should be required. More than 8 paths might cause path issues during storage failures.

Recommended Settings

SUSE Linux Enterprise Server 12 SP2 OS is compiled to recognize ONTAP LUNs and automatically set all configuration parameters correctly.
The multipath.conf file must exist for the multipath daemon to start, but you can create an empty, zero-byte file using the command:
`touch /etc/multipath.conf`
The first time you create this file, you might need to enable and start the multipath services.

```
[root@jfs0 ~]#systemctl enable multipathd
[root@jfs0 ~]# systemctl start multipathd
```

There is no requirement to add anything directly to multipath.conf, unless you have devices that you do not want to be managed by multipath or you have existing settings that override defaults.
You can add the following syntax to the multipath.conf file to exclude the unwanted devices.

Note

Replace the <DevId> with the WWID string of the device you want to exclude. Use the following command to determine the WWID:

```
blacklist {
        wwid <DevId>
        devnode "^(ram|raw|loop|fd|md|dm-|sr|scd|st)[0-9]*"
        devnode "^hd[a-z]"
        devnode "^cciss.*"
}
```

Example

In this example, sda is the local SCSI disk that we need to blacklist.

1. Run the following command to determine the WWID:

   ```
   # /lib/udev/scsi_id -gud /dev/sda
   360030057024d0730239134810c0cb833
   ```

2. Add this WWID to the blacklist stanza in the /etc/multipath.conf:

```
blacklist {
     wwid   360030057024d0730239134810c0cb833
     devnode "^(ram|raw|loop|fd|md|dm-|sr|scd|st)[0-9]*"
     devnode "^hd[a-z]"
     devnode "^cciss.*"
}
```

You should always check your `/etc/multipath.conf` file for legacy settings, especially in the defaults section, that may be overriding default settings.
The table below shows the critical `multipathd` parameters for ONTAP LUNs and the required values. If a host is connected to LUNs from other vendors and any of these parameters are overridden, they will need to be corrected by later stanzas in `multipath.conf` that apply specifically to ONTAP LUNs. If this is not done, the ONTAP LUNs may not work as expected. These defaults should only be overridden in consultation with NetApp and/or OS vendor and only when the impact is fully understood.

Parameter	**Setting**
detect_prio	yes
dev_loss_tmo	"infinity"
failback	immediate
fast_io_fail_tmo	5
features	"3 queue_if_no_path pg_init_retries 50"
flush_on_last_del	"yes"
hardware_handler	"0"
path_checker	"tur"
path_grouping_policy	"group_by_prio"
path_selector	"service-time 0"
polling_interval	5
prio	"ontap"
product	LUN.*
retain_attached_hw_handler	yes
rr_weight	"uniform"
user_friendly_names	no
vendor	NETAPP

Example

The following example shows how to correct an overridden default. In this case, the `multipath.conf` file defines values for `path_checker` and `detect_prio` that are not compatible with ONTAP LUNs. If they

cannot be removed because of other SAN arrays still attached to the host, these parameters can be corrected specifically for ONTAP LUNs with a device stanza.

```
defaults {
 path_checker readsector0
 detect_prio no
 }
devices {
 device {
 vendor "NETAPP "
 product "LUN.*"
 path_checker tur
 detect_prio yes
 }
}
```

Known Problems and Limitations

There are no known issues for SUSE Linux Enterprise Server 12 SP2.

Release Notes

ASM Mirroring

ASM mirroring might require changes to the Linux multipath settings to allow ASM to recognize a problem and switch over to an alternate fail group. Most ASM configurations on ONTAP use external redundancy, which means that data protection is provided by the external array and ASM does not mirror data. Some sites use ASM with normal redundancy to provide two-way mirroring, normally across different sites. See Oracle Databases on ONTAP for further information.

Using SUSE Linux Enterprise Server 12 SP1 with NetApp ONTAP

Installing the Linux Unified Host Utilities

The NetApp Linux Unified Host Utilities software package is available on the NetApp Support Site in a 32-bit and 64-bit .rpm file. If you do not know which file is right for your configuration, use the NetApp Interoperability Matrix Tool to verify which one you need.

Installing the Linux Unified Host Utilities is strongly recommended, but not mandatory. The utilities do not change any settings on your Linux host. The utilities improve management and assist NetApp customer support in gathering information about your configuration.

Before you begin

If you have a version of Linux Unified Host Utilities currently installed you should upgrade it or, you should remove it and use the following steps to install the latest version.

1. Download the 32-bit or 64-bit Linux Unified Host Utilities software package from the NetApp Support Site Site to your host.
2. Use the following command to install the software package:

   `rpm -ivh netapp_linux_unified_host_utilities-7-1.x86_64`

SAN Toolkit

The toolkit is installed automatically when you install the NetApp Host Utilities package. This kit provides the `sanlun` utility, which helps you manage LUNs and HBAs. The `sanlun` command returns information about the LUNs mapped to your host, multipathing, and information necessary to create initiator groups.

Example

In the following example, the `sanlun lun show command` returns LUN information.

```
# sanlun lun show all
controller(7mode/E-Series)/            device     host                lun
vserver(cDOT/FlashRay)   lun-pathname  filename   adapter  protocol  size    Product
------------------------------------------------------------------------
data_vserver          /vol/vol1/lun1   /dev/sdb   host16   FCP       120.0g  cDOT
data_vserver          /vol/vol1/lun1   /dev/sdc   host15   FCP       120.0g  cDOT
data_vserver          /vol/vol2/lun2   /dev/sdd   host16   FCP       120.0g  cDOT
data_vserver          /vol/vol2/lun2   /dev/sde   host15   FCP       120.0g  cDOT
```

SAN Booting

Before you begin

If you decide to use SAN booting, it must be supported by your configuration. You can use the NetApp Interoperability Matrix Tool to verify that your OS, HBA, HBA firmware and the HBA boot BIOS, and ONTAP version are supported.

1. Map the SAN boot LUN to the host.
2. Verify multiple paths are available.

   Remember, multiple paths will only be available after the host OS is up and running on the paths.

3. Enable SAN booting in the server BIOS for the ports to which the SAN boot LUN is mapped.

   For information on how to enable the HBA BIOS, see your vendor-specific documentation.

4. Reboot the host to verify the boot is successful.

Multipathing

For SUSE Linux Enterprise Server 12 SP1 the /etc/multipath.conf file must exist, but you do not need to make specific changes to the file. SUSE Linux Enterprise Server 12 SP1 is compiled with all settings required to recognize and correctly manage ONTAP LUNs.

You can use the `multipath -ll` command to verify the settings for your ONTAP LUNs.
The following sections provide sample multipath output for a LUN mapped to ASA and non-ASA personas.

All SAN Array Configuration

For All SAN Array (ASA) configuration there should be one group of paths with single priorities. All the paths are Active/Optimized, meaning they are serviced by the controller and I/O is sent on all the active paths.

Example

The following example displays the correct output for an ONTAP LUN with four Active/Optimized paths:

```
# multipath -ll
3600a0980383034466b2b4a3775474859 dm-3 NETAPP,LUN C-Mode
size=20G features='4 queue_if_no_path pg_init_retries 50 retain_attached_hw_handle'
hwhandler='1 alua' wp=rw
|-+- policy='round-robin 0' prio=50 status=active
| |- 1:0:8:1  sdb 8:16 active ready running
| `- 2:0:8:1  sdd 8:48 active ready running
`-+- policy='round-robin 0' prio=10 status=enabled
  |- 1:0:9:1  sdc 8:32 active ready running
  `- 2:0:9:1  sde 8:64 active ready running
```

Note

Do not use an excessive number of paths to a single LUN. No more than 4 paths should be required. More than 8 paths might cause path issues during storage failures.

Non-ASA Configuration

For non-ASA configuration there should be two groups of paths with different priorities. The paths with the higher priorities are Active/Optimized, meaning they are serviced by the controller where the aggregate is located. The paths with the lower priorities are active but are non-optimized because they are served from a different controller. The non-optimized paths are only used when no optimized paths are available.

Example

The following example displays the correct output for an ONTAP LUN with two Active/Optimized paths

and two Active/non-Optimized paths:

```
# multipath -ll
3600a09803831347657244e527766394e dm-5 NETAPP,LUN C-Mode
size=80G features='4 queue_if_no_path pg_init_retries 50 retain_attached_hw_handle'
hwhandler='1 alua' wp=rw
|-+- policy='service-time 0' prio=50 status=active
| |- 11:0:1:0 sdj 8:144 active ready running
| |- 11:0:2:0 sdr 65:16 active ready running
`-+- policy='service-time 0' prio=10 status=enabled
|- 11:0:0:0 sdb 8:i6 active ready running
|- 12:0:0:0 sdz 65:144 active ready running
```

Note

Do not use an excessive number of paths to a single LUN. No more than 4 paths should be required. More than 8 paths might cause path issues during storage failures.

Recommended Settings

SUSE Linux Enterprise Server 12 SP1 OS is compiled to recognize ONTAP LUNs and automatically set all configuration parameters correctly.
The multipath.conf file must exist for the multipath daemon to start, but you can create an empty, zero-byte file using the command:
`touch /etc/multipath.conf`
The first time you create this file, you might need to enable and start the multipath services.

```
[root@jfs0 ~]#systemctl enable multipathd
[root@jfs0 ~]# systemctl start multipathd
```

There is no requirement to add anything directly to multipath.conf, unless you have devices that you do not want to be managed by multipath or you have existing settings that override defaults.
You can add the following syntax to the multipath.conf file to exclude the unwanted devices.

Note

Replace the <DevId> with the WWID string of the device you want to exclude. Use the following command to determine the WWID:

```
blacklist {
        wwid <DevId>
        devnode "^(ram|raw|loop|fd|md|dm-|sr|scd|st)[0-9]*"
        devnode "^hd[a-z]"
        devnode "^cciss.*"
}
```

Example

In this example, sda is the local SCSI disk that we need to blacklist.

1. Run the following command to determine the WWID:

```
# /lib/udev/scsi_id -gud /dev/sda
360030057024d0730239134810c0cb833
```

2. Add this WWID to the blacklist stanza in the /etc/multipath.conf:

```
blacklist {
     wwid   360030057024d0730239134810c0cb833
     devnode "^(ram|raw|loop|fd|md|dm-|sr|scd|st)[0-9]*"
     devnode "^hd[a-z]"
     devnode "^cciss.*"
}
```

You should always check your `/etc/multipath.conf` file for legacy settings, especially in the defaults section, that may be overriding default settings.

The table below shows the critical `multipathd` parameters for ONTAP LUNs and the required values. If a host is connected to LUNs from other vendors and any of these parameters are overridden, they will need to be corrected by later stanzas in `multipath.conf` that apply specifically to ONTAP LUNs. If this is not done, the ONTAP LUNs may not work as expected. These defaults should only be overridden in consultation with NetApp and/or OS vendor and only when the impact is fully understood.

Parameter	**Setting**
detect_prio	yes
dev_loss_tmo	"infinity"
failback	immediate
fast_io_fail_tmo	5
features	"3 queue_if_no_path pg_init_retries 50"
flush_on_last_del	"yes"
hardware_handler	"0"
path_checker	"tur"
path_grouping_policy	"group_by_prio"
path_selector	"service-time 0"
polling_interval	5
prio	"ontap"

Parameter	Setting
product	LUN.*
retain_attached_hw_handler	yes
rr_weight	"uniform"
user_friendly_names	no
vendor	NETAPP

Example

The following example shows how to correct an overridden default. In this case, the `multipath.conf` file defines values for `path_checker` and `detect_prio` that are not compatible with ONTAP LUNs. If they cannot be removed because of other SAN arrays still attached to the host, these parameters can be corrected specifically for ONTAP LUNs with a device stanza.

```
defaults {
 path_checker readsector0
 detect_prio no
 }
devices {
 device {
 vendor "NETAPP "
 product "LUN.*"
 path_checker tur
 detect_prio yes
 }
}
```

Known Problems and Limitations

There are no known issues for SUSE Linux Enterprise Server 12 SP1.

Release Notes

ASM Mirroring

ASM mirroring might require changes to the Linux multipath settings to allow ASM to recognize a problem and switch over to an alternate fail group. Most ASM configurations on ONTAP use external redundancy, which means that data protection is provided by the external array and ASM does not mirror data. Some sites use ASM with normal redundancy to provide two-way mirroring, normally across different sites. See Oracle Databases on ONTAP for further information.

Using SUSE Linux Enterprise Server 12 with NetApp ONTAP

Installing the Linux Unified Host Utilities

The NetApp Linux Unified Host Utilities software package is available on the NetApp Support Site in a 32-bit and 64-bit .rpm file. If you do not know which file is right for your configuration, use the NetApp Interoperability Matrix Tool to verify which one you need.

Installing the Linux Unified Host Utilities is strongly recommended, but not mandatory. The utilities do not change any settings on your Linux host. The utilities improve management and assist NetApp customer support in gathering information about your configuration.

Before you begin

If you have a version of Linux Unified Host Utilities currently installed you should upgrade it or, you should remove it and use the following steps to install the latest version.

1. Download the 32-bit or 64-bit Linux Unified Host Utilities software package from the NetApp Support Site Site to your host.
2. Use the following command to install the software package:

   `rpm -ivh netapp_linux_unified_host_utilities-7-1.x86_64`

SAN Toolkit

The toolkit is installed automatically when you install the NetApp Host Utilities package. This kit provides the `sanlun` utility, which helps you manage LUNs and HBAs. The `sanlun` command returns information about the LUNs mapped to your host, multipathing, and information necessary to create initiator groups.

Example

In the following example, the `sanlun lun show command` returns LUN information.

```
# sanlun lun show all
controller(7mode/E-Series)/            device     host               lun
vserver(cDOT/FlashRay)   lun-pathname  filename   adapter  protocol  size    Product
------------------------------------------------------------------------
data_vserver          /vol/vol1/lun1   /dev/sdb   host16   FCP       120.0g  cDOT
data_vserver          /vol/vol1/lun1   /dev/sdc   host15   FCP       120.0g  cDOT
data_vserver          /vol/vol2/lun2   /dev/sdd   host16   FCP       120.0g  cDOT
data_vserver          /vol/vol2/lun2   /dev/sde   host15   FCP       120.0g  cDOT
```

SAN Booting

Before you begin

If you decide to use SAN booting, it must be supported by your configuration. You can use the NetApp Interoperability Matrix Tool to verify that your OS, HBA, HBA firmware and the HBA boot BIOS, and ONTAP version are supported.

1. Map the SAN boot LUN to the host.
2. Verify multiple paths are available.

   Remember, multiple paths will only be available after the host OS is up and running on the paths.

3. Enable SAN booting in the server BIOS for the ports to which the SAN boot LUN is mapped.

   For information on how to enable the HBA BIOS, see your vendor-specific documentation.

4. Reboot the host to verify the boot is successful.

Multipathing

For SUSE Linux Enterprise Server 12 the /etc/multipath.conf file must exist, but you do not need to make specific changes to the file. SUSE Linux Enterprise Server 12 is compiled with all settings required to recognize and correctly manage ONTAP LUNs.

You can use the `multipath -ll` command to verify the settings for your ONTAP LUNs.
The following sections provide sample multipath output for a LUN mapped to ASA and non-ASA personas.

All SAN Array Configuration

For All SAN Array (ASA) configuration there should be one group of paths with single priorities. All the paths are Active/Optimized, meaning they are serviced by the controller and I/O is sent on all the active paths.

Example

The following example displays the correct output for an ONTAP LUN with four Active/Optimized paths:

```
# multipath -ll
3600a0980383034466b2b4a3775474859 dm-3 NETAPP,LUN C-Mode
size=20G features='4 queue_if_no_path pg_init_retries 50 retain_attached_hw_handle'
hwhandler='1 alua' wp=rw
|-+- policy='round-robin 0' prio=50 status=active
| |- 1:0:8:1  sdb 8:16 active ready running
| `- 2:0:8:1  sdd 8:48 active ready running
`-+- policy='round-robin 0' prio=10 status=enabled
  |- 1:0:9:1  sdc 8:32 active ready running
  `- 2:0:9:1  sde 8:64 active ready running
```

Note

Do not use an excessive number of paths to a single LUN. No more than 4 paths should be required. More than 8 paths might cause path issues during storage failures.

Non-ASA Configuration

For non-ASA configuration there should be two groups of paths with different priorities. The paths with the higher priorities are Active/Optimized, meaning they are serviced by the controller where the aggregate is located. The paths with the lower priorities are active but are non-optimized because they are served from a different controller. The non-optimized paths are only used when no optimized paths are available.

Example

The following example displays the correct output for an ONTAP LUN with two Active/Optimized paths and two Active/non-Optimized paths:

```
# multipath -ll
3600a09803831347657244e527766394e dm-5 NETAPP,LUN C-Mode
size=80G features='4 queue_if_no_path pg_init_retries 50 retain_attached_hw_handle'
hwhandler='1 alua' wp=rw
|-+- policy='service-time 0' prio=50 status=active
| |- 11:0:1:0 sdj 8:144 active ready running
| |- 11:0:2:0 sdr 65:16 active ready running
`-+- policy='service-time 0' prio=10 status=enabled
|- 11:0:0:0 sdb 8:i6 active ready running
|- 12:0:0:0 sdz 65:144 active ready running
```

Note

Do not use an excessive number of paths to a single LUN. No more than 4 paths should be required. More than 8 paths might cause path issues during storage failures.

Recommended Settings

SUSE Linux Enterprise Server 12 OS is compiled to recognize ONTAP LUNs and automatically set all configuration parameters correctly.
The multipath.conf file must exist for the multipath daemon to start, but you can create an empty, zero-byte file using the command:
`touch /etc/multipath.conf`
The first time you create this file, you might need to enable and start the multipath services.

```
[root@jfs0 ~]#systemctl enable multipathd
[root@jfs0 ~]# systemctl start multipathd
```

There is no requirement to add anything directly to multipath.conf, unless you have devices that you do not want to be managed by multipath or you have existing settings that override defaults.
You can add the following syntax to the multipath.conf file to exclude the unwanted devices.

Note

Replace the <DevId> with the WWID string of the device you want to exclude. Use the following command to determine the WWID:

```
blacklist {
        wwid <DevId>
        devnode "^(ram|raw|loop|fd|md|dm-|sr|scd|st)[0-9]*"
        devnode "^hd[a-z]"
        devnode "^cciss.*"
}
```

Example

In this example, sda is the local SCSI disk that we need to blacklist.

1. Run the following command to determine the WWID:

   ```
   # /lib/udev/scsi_id -gud /dev/sda
   360030057024d0730239134810c0cb833
   ```

2. Add this WWID to the blacklist stanza in the /etc/multipath.conf:

   ```
   blacklist {
        wwid   360030057024d0730239134810c0cb833
        devnode "^(ram|raw|loop|fd|md|dm-|sr|scd|st)[0-9]*"
        devnode "^hd[a-z]"
        devnode "^cciss.*"
   }
   ```

You should always check your `/etc/multipath.conf` file for legacy settings, especially in the defaults section, that may be overriding default settings.

The table below shows the critical `multipathd` parameters for ONTAP LUNs and the required values. If a host is connected to LUNs from other vendors and any of these parameters are overridden, they will need to be corrected by later stanzas in `multipath.conf` that apply specifically to ONTAP LUNs. If this is not done, the ONTAP LUNs may not work as expected. These defaults should only be overridden in consultation with NetApp and/or OS vendor and only when the impact is fully understood.

Parameter	Setting
detect_prio	yes
dev_loss_tmo	"infinity"
failback	immediate
fast_io_fail_tmo	5

Parameter	Setting
features	"3 queue_if_no_path pg_init_retries 50"
flush_on_last_del	"yes"
hardware_handler	"0"
path_checker	"tur"
path_grouping_policy	"group_by_prio"
path_selector	"service-time 0"
polling_interval	5
prio	"ontap"
product	LUN.*
retain_attached_hw_handler	yes
rr_weight	"uniform"
user_friendly_names	no
vendor	NETAPP

Example

The following example shows how to correct an overridden default. In this case, the `multipath.conf` file defines values for `path_checker` and `detect_prio` that are not compatible with ONTAP LUNs. If they cannot be removed because of other SAN arrays still attached to the host, these parameters can be corrected specifically for ONTAP LUNs with a device stanza.

```
defaults {
 path_checker readsector0
 detect_prio no
 }
devices {
 device {
 vendor "NETAPP "
 product "LUN.*"
 path_checker tur
 detect_prio yes
 }
}
```

Known Problems and Limitations

NetApp Bug ID	Title	Description	Bugzilla ID
873555	scsi_dh_alua module is not loaded during multipathd startup on local boot	scsi_dh_alua is a Linux ALUA device handler module. This is is not loaded during multipathd startup on local boot. Due to this device handler will not be loaded though ALUA is enabled on target side.	908529
863584	The message "conflicting device node '/dev/mapper/360xx' found" appears on the screen when you create a DM device on SLES12	You might observe a failure in creating a link to DM devices under /dev/mapper dir in SLES 12 and see the messages "conflicting device node '/dev/mapper/360xx' found".	903001
847490	Multipath daemon shows path failures on SLES 12	You might observe path failures on the SLES12 multipath daemon during I/O with storage or fabric faults.	890854

Release Notes

ASM Mirroring

ASM mirroring might require changes to the Linux multipath settings to allow ASM to recognize a problem and switch over to an alternate fail group. Most ASM configurations on ONTAP use external redundancy, which means that data protection is provided by the external array and ASM does not mirror data. Some sites use ASM with normal redundancy to provide two-way mirroring, normally across different sites. See Oracle Databases on ONTAP for further information.

Oracle Linux

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Using Oracle Linux 8.2 with NetApp ONTAP

Installing the Linux Unified Host Utilities

The NetApp Linux Unified Host Utilities software package is available on the NetApp Support Site in a 64-bit .rpm file.

Installing the Linux Unified Host Utilities is strongly recommended, but not mandatory. The utilities do not change any settings on your Linux host. The utilities improve management and assist NetApp customer support in gathering information about your configuration.

Before you begin

If you have a version of Linux Unified Host Utilities currently installed you should upgrade it or, you should remove it and use the following steps to install the latest version.

1. Download the 64-bit Linux Unified Host Utilities software package from the NetApp Support Site to your host.
2. Use the following command to install the software package:

   `rpm -ivh netapp_linux_unified_host_utilities-7-1.x86_64`

SAN Toolkit

The toolkit is installed automatically when you install the NetApp Host Utilities package. This kit provides the `sanlun` utility, which helps you manage LUNs and HBAs. The `sanlun` command returns information about the LUNs mapped to your host, multipathing, and information necessary to create initiator groups.

Example

In the following example, the `sanlun lun show command` returns LUN information.

```
# sanlun lun show all
controller(7mode/E-Series)/            device     host               lun
vserver(cDOT/FlashRay)   lun-pathname  filename   adapter  protocol  size    Product
------------------------------------------------------------------------
data_vserver          /vol/vol1/lun1   /dev/sdb   host16   FCP       120.0g  cDOT
data_vserver          /vol/vol1/lun1   /dev/sdc   host15   FCP       120.0g  cDOT
data_vserver          /vol/vol2/lun2   /dev/sdd   host16   FCP       120.0g  cDOT
data_vserver          /vol/vol2/lun2   /dev/sde   host15   FCP       120.0g  cDOT
```

SAN Booting

Before you begin

If you decide to use SAN booting, it must be supported by your configuration. You can use the NetApp Interoperability Matrix Tool to verify that your OS, HBA, HBA firmware and the HBA boot BIOS, and ONTAP version are supported.

1. Map the SAN boot LUN to the host.

2. Verify multiple paths are available.

   Remember, multiple paths will only be available after the host OS is up and running on the paths.

3. Enable SAN booting in the server BIOS for the ports to which the SAN boot LUN is mapped.

   For information on how to enable the HBA BIOS, see your vendor-specific documentation.

4. Reboot the host to verify the boot is successful.

Multipathing

For Oracle Linux (OL) 8.2 the /etc/multipath.conf file must exist, but you do not need to make specific changes to the file. OL 8.2 is compiled with all settings required to recognize and correctly manage ONTAP LUNs.

You can use the `multipath -ll` command to verify the settings for your ONTAP LUNs.

The following sections provide sample multipath output for a LUN mapped non-ASA personas.

Non-ASA Configuration

For non-ASA configuration there should be two groups of paths with different priorities. The paths with the higher priorities are Active/Optimized, meaning they are serviced by the controller where the aggregate is located. The paths with the lower priorities are active but are non-optimized because they are served from a different controller. The non-optimized paths are only used when no optimized paths are available.

Example

The following example displays the correct output for an ONTAP LUN with two Active/Optimized paths and two Active/non-Optimized paths:

```
# multipath -ll
3600a098038303634722b4d59646c4436 dm-28 NETAPP,LUN C-Mode
size=80G features='3 queue_if_no_path pg_init_retries 50' hwhandler='1 alua' wp=rw
|-+- policy='service-time 0' prio=50 status=active
| |- 16:0:6:35 sdwb 69:624 active ready running
| |- 16:0:5:35 sdun 66:752 active ready running
`-+- policy='service-time 0' prio=10 status=enabled
|- 15:0:0:35 sdaj 66:48 active ready running
|- 15:0:1:35 sdbx 68:176 active ready running
```

Note

Do not use an excessive number of paths to a single LUN. No more than 4 paths should be required. More than 8 paths might cause path issues during storage failures.

Recommended Settings

The Oracle Linux 8.2 OS is compiled to recognize ONTAP LUNs and automatically set all configuration parameters correctly for both ASA and non-ASA configuration.
The multipath.conf file must exist for the multipath daemon to start, but you can create an empty, zero-byte file using the command:
`touch /etc/multipath.conf`
The first time you create this file, you might need to enable and start the multipath services.

```
[root@jfs0 ~]#systemctl enable multipathd
[root@jfs0 ~]# systemctl start multipathd
```

There is no requirement to add anything directly to multipath.conf, unless you have devices that you do not want to be managed by multipath or you have existing settings that override defaults.
You can add the following syntax to the multipath.conf file to exclude the unwanted devices.

Note

Replace the <DevId> with the WWID string of the device you want to exclude. Use the following command to determine the WWID:

```
blacklist {
        wwid <DevId>
        devnode "^(ram|raw|loop|fd|md|dm-|sr|scd|st)[0-9]*"
        devnode "^hd[a-z]"
        devnode "^cciss.*"
}
```

Example

In this example, sda is the local SCSI disk that we need to blacklist.

1. Run the following command to determine the WWID:

   ```
   # /lib/udev/scsi_id -gud /dev/sda
   360030057024d0730239134810c0cb833
   ```

2. Add this WWID to the blacklist stanza in the /etc/multipath.conf:

```
blacklist {
     wwid   360030057024d0730239134810c0cb833
     devnode "^(ram|raw|loop|fd|md|dm-|sr|scd|st)[0-9]*"
     devnode "^hd[a-z]"
     devnode "^cciss.*"
}
```

You should always check your `/etc/multipath.conf` file for legacy settings, especially in the defaults section, that may be overriding default settings.
The table below shows the critical `multipathd` parameters for ONTAP LUNs and the required values. If a host is connected to LUNs from other vendors and any of these parameters are overridden, they will need to be corrected by later stanzas in `multipath.conf` that apply specifically to ONTAP LUNs. If this is not done, the ONTAP LUNs may not work as expected. These defaults should only be overridden in consultation with NetApp and/or OS vendor and only when the impact is fully understood.

Parameter	**Setting**
detect_prio	yes
dev_loss_tmo	infinity
failback	immediate
fast_io_fail_tmo	5
features	2 pg_init_retries 50
flush_on_last_del	yes
hardware_handler	0
no_path_retry	queue
path_checker	tur
path_grouping_policy	group_by_prio
path_selector	service-time 0
polling_interval	5
prio	ontap
product	LUN.*
retain_attached_hw_handler	yes
rr_weight	uniform
user_friendly_names	no
vendor	NETAPP

Example

The following example shows how to correct an overridden default. In this case, the `multipath.conf` file defines values for `path_checker` and `no_path_retry` that are not compatible with ONTAP LUNs. If they cannot be removed because of other SAN arrays still attached to the host, these parameters can be corrected specifically for ONTAP LUNs with a device stanza.

```
defaults {
 path_checker readsector0
 no_path_retry fail
 }
devices {
 device {
 vendor "NETAPP "
 product "LUN.*"
 no_path_retry queue
 path_checker tur
 }
}
```

Known Problems and Limitations (No open BURTs)

There are no known issues for Oracle Linux 8.2.
For ASA Oracle Linux 8.2, see the table below.

NetApp Bug ID	Title	Description	Bugzilla ID
1328944	I/O delays observed during storage failover with Emulex LPe16002(16G) host	I/O operations might fail to continue through existing active paths during storage failover operations on Oracle Linux 7.8 kernel (5.4.17-2011.1.2.el7uek.x86_64) with QLogic Lpe32002 32G HBA. If I/O progress stops due to failure in continuing through existing active paths during storage failover, the I/O operation might not resume causing an I/O delay. The I/O operation resumes only after the completion of the storage failover giveback operation.	17319

NetApp Bug ID	Title	Description	Bugzilla ID
1328943	I/O delays observed during storage failover with Emulex LPe32002(32G) host	I/O operations might fail to continue through existing active paths during storage failover operations on Oracle Linux 7.8 kernel (5.4.17-2011.1.2.el8uek.x86_64) with QLogic Lpe32002 32G HBA. If I/O progress stops due to failure in continuing through existing active paths during storage failover, the I/O operation might not resume causing an I/O delay. The I/O operation resumes only after the completion of the storage failover giveback operation.	17319

Using Oracle Linux 8.1 with NetApp ONTAP

Installing the Linux Unified Host Utilities

The NetApp Linux Unified Host Utilities software package is available on the NetApp Support Site in a 64-bit .rpm file.

Installing the Linux Unified Host Utilities is strongly recommended, but not mandatory. The utilities do not change any settings on your Linux host. The utilities improve management and assist NetApp customer support in gathering information about your configuration.

Before you begin

If you have a version of Linux Unified Host Utilities currently installed you should upgrade it or, you should remove it and use the following steps to install the latest version.

1. Download the 64-bit Linux Unified Host Utilities software package from the NetApp Support Site to your host.
2. Use the following command to install the software package:

   ```
   rpm -ivh netapp_linux_unified_host_utilities-7-1.x86_64
   ```

SAN Toolkit

The toolkit is installed automatically when you install the NetApp Host Utilities package. This kit provides the `sanlun` utility, which helps you manage LUNs and HBAs. The `sanlun` command returns information about the LUNs mapped to your host, multipathing, and information necessary to create initiator groups.

Example

In the following example, the `sanlun lun show command` returns LUN information.

```
# sanlun lun show all
controller(7mode/E-Series)/            device     host               lun
vserver(cDOT/FlashRay)   lun-pathname  filename   adapter  protocol  size    Product
------------------------------------------------------------------------
data_vserver          /vol/vol1/lun1   /dev/sdb   host16   FCP       120.0g  cDOT
data_vserver          /vol/vol1/lun1   /dev/sdc   host15   FCP       120.0g  cDOT
data_vserver          /vol/vol2/lun2   /dev/sdd   host16   FCP       120.0g  cDOT
data_vserver          /vol/vol2/lun2   /dev/sde   host15   FCP       120.0g  cDOT
```

SAN Booting

Before you begin

If you decide to use SAN booting, it must be supported by your configuration. You can use the NetApp Interoperability Matrix Tool to verify that your OS, HBA, HBA firmware and the HBA boot BIOS, and ONTAP version are supported.

1. Map the SAN boot LUN to the host.
2. Verify multiple paths are available.

   Remember, multiple paths will only be available after the host OS is up and running on the paths.

3. Enable SAN booting in the server BIOS for the ports to which the SAN boot LUN is mapped.

   For information on how to enable the HBA BIOS, see your vendor-specific documentation.

4. Reboot the host to verify the boot is successful.

Multipathing

For Oracle Linux 8.1 the /etc/multipath.conf file must exist, but you do not need to make specific changes to the file. Oracle Linux 8.1 is compiled with all settings required to recognize and correctly manage ONTAP LUNs.

You can use the `multipath -ll` command to verify the settings for your ONTAP LUNs.
There should be two groups of paths with different priorities. The paths with the higher priorities are Active/Optimized, meaning they are serviced by the controller where the aggregate is located. The

paths with the lower priorities are active but are non-optimized because they are served from a different controller. The non-optimized paths are only used when no optimized paths are available.

Example

The following example displays the correct output for an ONTAP LUN with two Active/Optimized paths and two Active/non-Optimized paths:

```
# multipath -ll
3600a098038303634722b4d59646c4436 dm-28 NETAPP,LUN C-Mode
size=10G features='3 queue_if_no_path pg_init_retries 50' hwhandler='1 alua' wp=rw
|-+- policy='service-time 0' prio=50 status=active
| |- 16:0:6:35 sdwb 69:624 active ready running
| |- 16:0:5:35 sdun 66:752 active ready running
`-+- policy='service-time 0' prio=10 status=enabled
|- 15:0:0:35 sdaj 66:48 active ready running
|- 15:0:1:35 sdbx 68:176 active ready running
```

Note

Do not use an excessive number of paths to a single LUN. No more than 4 paths should be required. More than 8 paths might cause path issues during storage failures.

Recommended Settings

The Oracle Linux 8.1 OS is compiled to recognize ONTAP LUNs and automatically set all configuration parameters correctly.
The multipath.conf file must exist for the multipath daemon to start, but you can create an empty, zero-byte file using the command:
`touch /etc/multipath.conf`
The first time you create this file, you might need to enable and start the multipath services.

```
[root@jfs0 ~]#systemctl enable multipathd
[root@jfs0 ~]# systemctl start multipathd
```

There is no requirement to add anything directly to multipath.conf, unless you have devices that you do not want to be managed by multipath or you have existing settings that override defaults.
You can add the following syntax to the multipath.conf file to exclude the unwanted devices.

Note

Replace the <DevId> with the WWID string of the device you want to exclude. Use the following command to determine the WWID:

```
blacklist {
        wwid <DevId>
        devnode "^(ram|raw|loop|fd|md|dm-|sr|scd|st)[0-9]*"
        devnode "^hd[a-z]"
        devnode "^cciss.*"
}
```

Example

In this example, sda is the local SCSI disk that we need to blacklist.

1. Run the following command to determine the WWID:

```
# /lib/udev/scsi_id -gud /dev/sda
360030057024d0730239134810c0cb833
```

2. Add this WWID to the blacklist stanza in the /etc/multipath.conf:

```
blacklist {
     wwid   360030057024d0730239134810c0cb833
     devnode "^(ram|raw|loop|fd|md|dm-|sr|scd|st)[0-9]*"
     devnode "^hd[a-z]"
     devnode "^cciss.*"
}
```

You should always check your `/etc/multipath.conf` file for legacy settings, especially in the defaults section, that may be overriding default settings.
The table below shows the critical `multipathd` parameters for ONTAP LUNs and the required values. If a host is connected to LUNs from other vendors and any of these parameters are overridden, they will need to be corrected by later stanzas in `multipath.conf` that apply specifically to ONTAP LUNs. If this is not done, the ONTAP LUNs may not work as expected. These defaults should only be overridden in consultation with NetApp and/or OS vendor and only when the impact is fully understood.

Parameter	Setting
detect_prio	yes
dev_loss_tmo	"infinity"
failback	immediate
fast_io_fail_tmo	5
features	"2 pg_init_retries 50"
flush_on_last_del	"yes"

Parameter	Setting
hardware_handler	"0"
no_path_retry	queue
path_checker	"tur"
path_grouping_policy	"group_by_prio"
path_selector	"service-time 0"
polling_interval	5
prio	"ontap"
product	LUN.*
retain_attached_hw_handler	yes
rr_weight	"uniform"
user_friendly_names	no
vendor	NETAPP

Example

The following example shows how to correct an overridden default. In this case, the `multipath.conf` file defines values for `path_checker` and `no_path_retry` that are not compatible with ONTAP LUNs. If they cannot be removed because of other SAN arrays still attached to the host, these parameters can be corrected specifically for ONTAP LUNs with a device stanza.

```
defaults {
 path_checker readsector0
 no_path_retry fail
 }
devices {
 device {
 vendor "NETAPP "
 product "LUN.*"
 no_path_retry queue
 path_checker tur
 }
}
```

Known Problems and Limitations

There are no known issues for Oracle Linux 8.1.

Note

For Oracle Linux (Red Hat compatible kernel) known issues, see the Known Issues section in the

corresponding Red Hat Enterprise Linux release documentation.

Release Notes

ASM Mirroring

ASM mirroring might require changes to the Linux multipath settings to allow ASM to recognize a problem and switch over to an alternate fail group. Most ASM configurations on ONTAP use external redundancy, which means that data protection is provided by the external array and ASM does not mirror data. Some sites use ASM with normal redundancy to provide two-way mirroring, normally across different sites. See Oracle Databases on ONTAP for further information.

Using Oracle Linux 8.0 with NetApp ONTAP

Installing the Linux Unified Host Utilities

The NetApp Linux Unified Host Utilities software package is available on the NetApp Support Site in a 64-bit .rpm file.

Installing the Linux Unified Host Utilities is strongly recommended, but not mandatory. The utilities do not change any settings on your Linux host. The utilities improve management and assist NetApp customer support in gathering information about your configuration.

Before you begin

If you have a version of Linux Unified Host Utilities currently installed you should upgrade it or, you should remove it and use the following steps to install the latest version.

1. Download the 64-bit Linux Unified Host Utilities software package from the NetApp Support Site to your host.
2. Use the following command to install the software package:

   ```
   rpm -ivh netapp_linux_unified_host_utilities-7-1.x86_64
   ```

SAN Toolkit

The toolkit is installed automatically when you install the NetApp Host Utilities package. This kit provides the `sanlun` utility, which helps you manage LUNs and HBAs. The `sanlun` command returns information about the LUNs mapped to your host, multipathing, and information necessary to create initiator groups.

Example

In the following example, the `sanlun lun show command` returns LUN information.

```
# sanlun lun show all
controller(7mode/E-Series)/            device     host               lun
vserver(cDOT/FlashRay)   lun-pathname  filename   adapter  protocol  size    Product
------------------------------------------------------------------------
data_vserver          /vol/vol1/lun1   /dev/sdb   host16   FCP       120.0g  cDOT
data_vserver          /vol/vol1/lun1   /dev/sdc   host15   FCP       120.0g  cDOT
data_vserver          /vol/vol2/lun2   /dev/sdd   host16   FCP       120.0g  cDOT
data_vserver          /vol/vol2/lun2   /dev/sde   host15   FCP       120.0g  cDOT
```

SAN Booting

Before you begin

If you decide to use SAN booting, it must be supported by your configuration. You can use the NetApp Interoperability Matrix Tool to verify that your OS, HBA, HBA firmware and the HBA boot BIOS, and ONTAP version are supported.

1. Map the SAN boot LUN to the host.
2. Verify multiple paths are available.

   Remember, multiple paths will only be available after the host OS is up and running on the paths.

3. Enable SAN booting in the server BIOS for the ports to which the SAN boot LUN is mapped.

   For information on how to enable the HBA BIOS, see your vendor-specific documentation.

4. Reboot the host to verify the boot is successful.

Multipathing

For Oracle Linux 8.0 the /etc/multipath.conf file must exist, but you do not need to make specific changes to the file. Oracle Linux 8.0 is compiled with all settings required to recognize and correctly manage ONTAP LUNs.

You can use the `multipath -ll` command to verify the settings for your ONTAP LUNs.
There should be two groups of paths with different priorities. The paths with the higher priorities are Active/Optimized, meaning they are serviced by the controller where the aggregate is located. The paths with the lower priorities are active but are non-optimized because they are served from a different controller. The non-optimized paths are only used when no optimized paths are available.

Example

The following example displays the correct output for an ONTAP LUN with two Active/Optimized paths and two Active/non-Optimized paths:

```
# multipath -ll
3600a098038303634722b4d59646c4436 dm-28 NETAPP,LUN C-Mode
size=10G features='3 queue_if_no_path pg_init_retries 50' hwhandler='1 alua' wp=rw
|-+- policy='service-time 0' prio=50 status=active
| |- 16:0:6:35 sdwb 69:624 active ready running
| |- 16:0:5:35 sdun 66:752 active ready running
`-+- policy='service-time 0' prio=10 status=enabled
|- 15:0:0:35 sdaj 66:48 active ready running
|- 15:0:1:35 sdbx 68:176 active ready running
```

Note

Do not use an excessive number of paths to a single LUN. No more than 4 paths should be required. More than 8 paths might cause path issues during storage failures.

Recommended Settings

The Oracle Linux 8.0 OS is compiled to recognize ONTAP LUNs and automatically set all configuration parameters correctly.
The multipath.conf file must exist for the multipath daemon to start, but you can create an empty, zero-byte file using the command:
`touch /etc/multipath.conf`
The first time you create this file, you might need to enable and start the multipath services.

```
[root@jfs0 ~]#systemctl enable multipathd
[root@jfs0 ~]# systemctl start multipathd
```

There is no requirement to add anything directly to multipath.conf, unless you have devices that you do not want to be managed by multipath or you have existing settings that override defaults.
You can add the following syntax to the multipath.conf file to exclude the unwanted devices.

Note

Replace the <DevId> with the WWID string of the device you want to exclude. Use the following command to determine the WWID:

```
blacklist {
        wwid <DevId>
        devnode "^(ram|raw|loop|fd|md|dm-|sr|scd|st)[0-9]*"
        devnode "^hd[a-z]"
        devnode "^cciss.*"
}
```

Example

In this example, sda is the local SCSI disk that we need to blacklist.

1. Run the following command to determine the WWID:

```
# /lib/udev/scsi_id -gud /dev/sda
360030057024d0730239134810c0cb833
```

2. Add this WWID to the blacklist stanza in the /etc/multipath.conf:

```
blacklist {
     wwid   360030057024d0730239134810c0cb833
     devnode "^(ram|raw|loop|fd|md|dm-|sr|scd|st)[0-9]*"
     devnode "^hd[a-z]"
     devnode "^cciss.*"
}
```

You should always check your `/etc/multipath.conf` file for legacy settings, especially in the defaults section, that may be overriding default settings.
The table below shows the critical `multipathd` parameters for ONTAP LUNs and the required values. If a host is connected to LUNs from other vendors and any of these parameters are overridden, they will need to be corrected by later stanzas in `multipath.conf` that apply specifically to ONTAP LUNs. If this is not done, the ONTAP LUNs may not work as expected. These defaults should only be overridden in consultation with NetApp and/or OS vendor and only when the impact is fully understood.

Parameter	Setting
detect_prio	yes
dev_loss_tmo	"infinity"
failback	immediate
fast_io_fail_tmo	5
features	"2 pg_init_retries 50"
flush_on_last_del	"yes"
hardware_handler	"0"
no_path_retry	queue
path_checker	"tur"
path_grouping_policy	"group_by_prio"
path_selector	"service-time 0"
polling_interval	5
prio	"ontap"
product	LUN.*

Parameter	Setting
retain_attached_hw_handler	yes
rr_weight	"uniform"
user_friendly_names	no
vendor	NETAPP

Example

The following example shows how to correct an overridden default. In this case, the `multipath.conf` file defines values for `path_checker` and `no_path_retry` that are not compatible with ONTAP LUNs. If they cannot be removed because of other SAN arrays still attached to the host, these parameters can be corrected specifically for ONTAP LUNs with a device stanza.

```
defaults {
 path_checker readsector0
 no_path_retry fail
 }
devices {
 device {
 vendor "NETAPP "
 product "LUN.*"
 no_path_retry queue
 path_checker tur
 }
}
```

Known Problems and Limitations

There are no known issues for Oracle Linux 8.0.

Note

For Oracle Linux (Red Hat compatible kernel) known issues, see the Known Issues section in the corresponding Red Hat Enterprise Linux release documentation.

Release Notes

ASM Mirroring

ASM mirroring might require changes to the Linux multipath settings to allow ASM to recognize a problem and switch over to an alternate fail group. Most ASM configurations on ONTAP use external redundancy, which means that data protection is provided by the external array and ASM does not mirror data. Some sites use ASM with normal redundancy to provide two-way mirroring, normally across different sites. See Oracle Databases on ONTAP for further information.

OL 7

Using Oracle Linux 7.7 with NetApp ONTAP

Installing the Linux Unified Host Utilities

The NetApp Linux Unified Host Utilities software package is available on the NetApp Support Site in a 32-bit and 64-bit .rpm file. If you do not know which file is right for your configuration, use the NetApp Interoperability Matrix Tool to verify which one you need.

Installing the Linux Unified Host Utilities is strongly recommended, but not mandatory. The utilities do not change any settings on your Linux host. The utilities improve management and assist NetApp customer support in gathering information about your configuration.

Before you begin

If you have a version of Linux Unified Host Utilities currently installed you should upgrade it or, you should remove it and use the following steps to install the latest version.

1. Download the 32-bit or 64-bit Linux Unified Host Utilities software package from the NetApp Support Site Site to your host.
2. Use the following command to install the software package:

   `rpm -ivh netapp_linux_unified_host_utilities-7-1.x86_64`

SAN Toolkit

The toolkit is installed automatically when you install the NetApp Host Utilities package. This kit provides the `sanlun` utility, which helps you manage LUNs and HBAs. The `sanlun` command returns information about the LUNs mapped to your host, multipathing, and information necessary to create initiator groups.

Example

In the following example, the `sanlun lun show command` returns LUN information.

```
# sanlun lun show all
controller(7mode/E-Series)/            device     host               lun
vserver(cDOT/FlashRay)   lun-pathname  filename   adapter  protocol  size    Product
------------------------------------------------------------------------
data_vserver          /vol/vol1/lun1   /dev/sdb   host16   FCP       120.0g  cDOT
data_vserver          /vol/vol1/lun1   /dev/sdc   host15   FCP       120.0g  cDOT
data_vserver          /vol/vol2/lun2   /dev/sdd   host16   FCP       120.0g  cDOT
data_vserver          /vol/vol2/lun2   /dev/sde   host15   FCP       120.0g  cDOT
```

SAN Booting

Before you begin

If you decide to use SAN booting, it must be supported by your configuration. You can use the NetApp Interoperability Matrix Tool to verify that your OS, HBA, HBA firmware and the HBA boot BIOS, and ONTAP version are supported.

1. Map the SAN boot LUN to the host.
2. Verify multiple paths are available.

   Remember, multiple paths will only be available after the host OS is up and running on the paths.

3. Enable SAN booting in the server BIOS for the ports to which the SAN boot LUN is mapped.

   For information on how to enable the HBA BIOS, see your vendor-specific documentation.

4. Reboot the host to verify the boot is successful.

Multipathing

For Oracle Linux 7.7 the /etc/multipath.conf file must exist, but you do not need to make specific changes to the file. Oracle Linux 7.7 is compiled with all settings required to recognize and correctly manage ONTAP LUNs.

You can use the `multipath -ll` command to verify the settings for your ONTAP LUNs.
There should be two groups of paths with different priorities. The paths with the higher priorities are Active/Optimized, meaning they are serviced by the controller where the aggregate is located. The paths with the lower priorities are active but are non-optimized because they are served from a different controller. The non-optimized paths are only used when no optimized paths are available.

Example

The following example displays the correct output for an ONTAP LUN with two Active/Optimized paths and two Active/non-Optimized paths:

```
# multipath -ll
3600a09803831347657244e527766394e dm-5 NETAPP,LUN C-Mode
size=80G features='4 queue_if_no_path pg_init_retries 50 retain_attached_hw_handle'
hwhandler='1 alua' wp=rw
|-+- policy='service-time 0' prio=50 status=active
| |- 11:0:1:0 sdj 8:144 active ready running
| |- 11:0:2:0 sdr 65:16 active ready running
`-+- policy='service-time 0' prio=10 status=enabled
|- 11:0:0:0 sdb 8:i6 active ready running
|- 12:0:0:0 sdz 65:144 active ready running
```

Note

Do not use an excessive number of paths to a single LUN. No more than 4 paths should be required. More than 8 paths might cause path issues during storage failures.

Recommended Settings

The Oracle Linux 7.7 OS is compiled to recognize ONTAP LUNs and automatically set all configuration parameters correctly.
The multipath.conf file must exist for the multipath daemon to start, but you can create an empty, zero-byte file using the command:
`touch /etc/multipath.conf`
The first time you create this file, you might need to enable and start the multipath services.

```
[root@jfs0 ~]#systemctl enable multipathd
[root@jfs0 ~]# systemctl start multipathd
```

There is no requirement to add anything directly to multipath.conf, unless you have devices that you do not want to be managed by multipath or you have existing settings that override defaults.
You can add the following syntax to the multipath.conf file to exclude the unwanted devices.

Note

Replace the <DevId> with the WWID string of the device you want to exclude. Use the following command to determine the WWID:

```
blacklist {
        wwid <DevId>
        devnode "^(ram|raw|loop|fd|md|dm-|sr|scd|st)[0-9]*"
        devnode "^hd[a-z]"
        devnode "^cciss.*"
}
```

Example

In this example, sda is the local SCSI disk that we need to blacklist.

1. Run the following command to determine the WWID:

   ```
   # /lib/udev/scsi_id -gud /dev/sda
   360030057024d0730239134810c0cb833
   ```

2. Add this WWID to the blacklist stanza in the /etc/multipath.conf:

```
blacklist {
     wwid   360030057024d0730239134810c0cb833
     devnode "^(ram|raw|loop|fd|md|dm-|sr|scd|st)[0-9]*"
     devnode "^hd[a-z]"
     devnode "^cciss.*"
}
```

You should always check your `/etc/multipath.conf` file for legacy settings, especially in the defaults section, that may be overriding default settings.
The table below shows the critical `multipathd` parameters for ONTAP LUNs and the required values. If a host is connected to LUNs from other vendors and any of these parameters are overridden, they will need to be corrected by later stanzas in `multipath.conf` that apply specifically to ONTAP LUNs. If this is not done, the ONTAP LUNs may not work as expected. These defaults should only be overridden in consultation with NetApp and/or OS vendor and only when the impact is fully understood.

Parameter	**Setting**
detect_prio	yes
dev_loss_tmo	"infinity"
failback	immediate
fast_io_fail_tmo	5
features	"3 queue_if_no_path pg_init_retries 50"
flush_on_last_del	"yes"
hardware_handler	"0"
path_checker	"tur"
path_grouping_policy	"group_by_prio"
path_selector	"service-time 0"
polling_interval	5
prio	"ontap"
product	LUN.*
retain_attached_hw_handler	yes
rr_weight	"uniform"
user_friendly_names	no
vendor	NETAPP

Example

The following example shows how to correct an overridden default. In this case, the `multipath.conf` file defines values for `path_checker` and `detect_prio` that are not compatible with ONTAP LUNs. If they

cannot be removed because of other SAN arrays still attached to the host, these parameters can be corrected specifically for ONTAP LUNs with a device stanza.

```
defaults {
 path_checker readsector0
 detect_prio no
 }
devices {
 device {
 vendor "NETAPP "
 product "LUN.*"
 path_checker tur
 detect_prio yes
 }
}
```

Known Problems and Limitations

There are no known issues for Oracle Linux 7.7.

Note

For Oracle Linux (Red Hat compatible kernel) known issues, see the Known Issues section in the corresponding Red Hat Enterprise Linux release documentation.

Release Notes

ASM Mirroring

ASM mirroring might require changes to the Linux multipath settings to allow ASM to recognize a problem and switch over to an alternate fail group. Most ASM configurations on ONTAP use external redundancy, which means that data protection is provided by the external array and ASM does not mirror data. Some sites use ASM with normal redundancy to provide two-way mirroring, normally across different sites. See Oracle Databases on ONTAP for further information.

Using Oracle Linux 7.6 with NetApp ONTAP

Installing the Linux Unified Host Utilities

The NetApp Linux Unified Host Utilities software package is available on the NetApp Support Site in a 32-bit and 64-bit .rpm file. If you do not know which file is right for your configuration, use the NetApp Interoperability Matrix Tool to verify which one you need.

Installing the Linux Unified Host Utilities is strongly recommended, but not mandatory. The utilities do not change any settings on your Linux host. The utilities improve management and assist NetApp customer support in gathering information about your configuration.

Before you begin

If you have a version of Linux Unified Host Utilities currently installed you should upgrade it or, you should remove it and use the following steps to install the latest version.

1. Download the 32-bit or 64-bit Linux Unified Host Utilities software package from the NetApp Support Site Site to your host.
2. Use the following command to install the software package:

   `rpm -ivh netapp_linux_unified_host_utilities-7-1.x86_64`

SAN Toolkit

The toolkit is installed automatically when you install the NetApp Host Utilities package. This kit provides the `sanlun` utility, which helps you manage LUNs and HBAs. The `sanlun` command returns information about the LUNs mapped to your host, multipathing, and information necessary to create initiator groups.

Example

In the following example, the `sanlun lun show command` returns LUN information.

```
# sanlun lun show all
controller(7mode/E-Series)/            device     host                lun
vserver(cDOT/FlashRay)   lun-pathname  filename   adapter  protocol  size    Product
------------------------------------------------------------------------
data_vserver          /vol/vol1/lun1   /dev/sdb   host16   FCP       120.0g  cDOT
data_vserver          /vol/vol1/lun1   /dev/sdc   host15   FCP       120.0g  cDOT
data_vserver          /vol/vol2/lun2   /dev/sdd   host16   FCP       120.0g  cDOT
data_vserver          /vol/vol2/lun2   /dev/sde   host15   FCP       120.0g  cDOT
```

SAN Booting

Before you begin

If you decide to use SAN booting, it must be supported by your configuration. You can use the NetApp Interoperability Matrix Tool to verify that your OS, HBA, HBA firmware and the HBA boot BIOS, and ONTAP version are supported.

1. Map the SAN boot LUN to the host.
2. Verify multiple paths are available.

   Remember, multiple paths will only be available after the host OS is up and running on the paths.

3. Enable SAN booting in the server BIOS for the ports to which the SAN boot LUN is mapped.

   For information on how to enable the HBA BIOS, see your vendor-specific documentation.

4. Reboot the host to verify the boot is successful.

Multipathing

For Oracle Linux 7.6 the /etc/multipath.conf file must exist, but you do not need to make specific changes to the file. Oracle Linux 7.6 is compiled with all settings required to recognize and correctly manage ONTAP LUNs.

You can use the `multipath -ll` command to verify the settings for your ONTAP LUNs.
There should be two groups of paths with different priorities. The paths with the higher priorities are Active/Optimized, meaning they are serviced by the controller where the aggregate is located. The paths with the lower priorities are active but are non-optimized because they are served from a different controller. The non-optimized paths are only used when no optimized paths are available.

Example

The following example displays the correct output for an ONTAP LUN with two Active/Optimized paths and two Active/non-Optimized paths:

```
# multipath -ll
3600a09803831347657244e527766394e dm-5 NETAPP,LUN C-Mode
size=80G features='4 queue_if_no_path pg_init_retries 50 retain_attached_hw_handle'
hwhandler='1 alua' wp=rw
|-+- policy='service-time 0' prio=50 status=active
| |- 11:0:1:0 sdj 8:144 active ready running
| |- 11:0:2:0 sdr 65:16 active ready running
`-+- policy='service-time 0' prio=10 status=enabled
|- 11:0:0:0 sdb 8:i6 active ready running
|- 12:0:0:0 sdz 65:144 active ready running
```

Note

Do not use an excessive number of paths to a single LUN. No more than 4 paths should be required. More than 8 paths might cause path issues during storage failures.

Recommended Settings

The Oracle Linux 7.6 OS is compiled to recognize ONTAP LUNs and automatically set all configuration parameters correctly.
The multipath.conf file must exist for the multipath daemon to start, but you can create an empty, zero-byte file using the command:
`touch /etc/multipath.conf`
The first time you create this file, you might need to enable and start the multipath services.

```
[root@jfs0 ~]#systemctl enable multipathd
[root@jfs0 ~]# systemctl start multipathd
```

There is no requirement to add anything directly to multipath.conf, unless you have devices that you do not want to be managed by multipath or you have existing settings that override defaults.
You can add the following syntax to the multipath.conf file to exclude the unwanted devices.

Note

Replace the <DevId> with the WWID string of the device you want to exclude. Use the following command to determine the WWID:

```
blacklist {
        wwid <DevId>
        devnode "^(ram|raw|loop|fd|md|dm-|sr|scd|st)[0-9]*"
        devnode "^hd[a-z]"
        devnode "^cciss.*"
}
```

Example

In this example, sda is the local SCSI disk that we need to blacklist.

1. Run the following command to determine the WWID:

   ```
   # /lib/udev/scsi_id -gud /dev/sda
   360030057024d0730239134810c0cb833
   ```

2. Add this WWID to the blacklist stanza in the /etc/multipath.conf:

   ```
   blacklist {
        wwid   360030057024d0730239134810c0cb833
        devnode "^(ram|raw|loop|fd|md|dm-|sr|scd|st)[0-9]*"
        devnode "^hd[a-z]"
        devnode "^cciss.*"
   }
   ```

You should always check your `/etc/multipath.conf` file for legacy settings, especially in the defaults section, that may be overriding default settings.
The table below shows the critical `multipathd` parameters for ONTAP LUNs and the required values. If a host is connected to LUNs from other vendors and any of these parameters are overridden, they will need to be corrected by later stanzas in `multipath.conf` that apply specifically to ONTAP LUNs. If this is not done, the ONTAP LUNs may not work as expected. These defaults should only be overridden in consultation with NetApp and/or OS vendor and only when the impact is fully understood.

Parameter	**Setting**
detect_prio	yes

Parameter	Setting
dev_loss_tmo	"infinity"
failback	immediate
fast_io_fail_tmo	5
features	"3 queue_if_no_path pg_init_retries 50"
flush_on_last_del	"yes"
hardware_handler	"0"
path_checker	"tur"
path_grouping_policy	"group_by_prio"
path_selector	"service-time 0"
polling_interval	5
prio	"ontap"
product	LUN.*
retain_attached_hw_handler	yes
rr_weight	"uniform"
user_friendly_names	no
vendor	NETAPP

Example

The following example shows how to correct an overridden default. In this case, the `multipath.conf` file defines values for `path_checker` and `detect_prio` that are not compatible with ONTAP LUNs. If they cannot be removed because of other SAN arrays still attached to the host, these parameters can be corrected specifically for ONTAP LUNs with a device stanza.

```
defaults {
 path_checker readsector0
 detect_prio no
 }
devices {
 device {
 vendor "NETAPP "
 product "LUN.*"
 path_checker tur
 detect_prio yes
 }
}
```

Known Problems and Limitations

NetApp Bug ID	Title	Description	Bugzilla ID
1202736	LUNs might not be available during host discovery due to "Not Present" state of remote ports on a OL7U6 host with QLogic QLE2742 adapter	During host discovery, the status of Fibre Channel (FC) remote ports on a OL7U6 host with a QLogic QLE2742 adapter might enter into "Not Present" state. Remote ports with a "Not Present" state might cause paths to LUNs to become unavailable. During storage failover, the path redundancy might be reduced and result in an I/O outage. You can check the remote port status by entering the following command: # cat /sys/class/fc_remote_ports/rport-*/port_state The following is an example of the output that is displayed: Online Online Not Present Online Online	16613

NetApp Bug ID	Title	Description	Bugzilla ID
1204078	Kernel disruption occurs on Oracle Linux 7.6 running with Qlogic(QLE2672) 16GB FC HBA during storage failover operations	During storage failover operations on the Oracle Linux 7.6 with a Qlogic QLE2672 Fibre Channel (FC) host bus adapter (HBA), a kernel disruption occurs due to a panic in the kernel. The kernel panic causes Oracle Linux 7.6 to reboot, which leads to an application disruption. If the kdump mechanism is enabled, the kernel panic generates a vmcore file located in the /var/crash/ directory. You can analyze the vmcore file to determine the cause of the panic. After the kernel disruption, you can reboot the host OS and recover the operating system, and then you can restart any applications as required.	16606

NetApp Bug ID	Title	Description	Bugzilla ID
1204351	Kernel disruption might occur on Oracle Linux 7.6 running with Qlogic(QLE2742) 32GB FC HBA during storage failover operations	During storage failover operations on the Oracle Linux 7.6 with a Qlogic QLE2742 Fibre Channel (FC) host bus adapter (HBA), a kernel disruption might occur due to a panic in the kernel. The kernel panic causes Oracle Linux 7.6 to reboot, which leads to an application disruption. If the kdump mechanism is enabled, the kernel panic generates a vmcore file located in the /var/crash/ directory. You can analyze the vmcore file to determine the cause of the panic. After the kernel disruption, you can reboot the host OS and recover the operating system, and then you can restart any applications as required.	16605

NetApp Bug ID	Title	Description	Bugzilla ID
1204352	Kernel disruption might occur on Oracle Linux 7.6 running with Emulex (LPe32002-M2)32GB FC HBA during storage failover operations	During storage failover operations on the Oracle Linux 7.6 with an Emulex LPe32002-M2 Fibre Channel (FC) host bus adapter (HBA), a kernel disruption might occur due to a panic in the kernel. The kernel panic causes Oracle Linux 7.6 to reboot, which leads to an application disruption. If the kdump mechanism is enabled, the kernel panic generates a vmcore file located in the /var/crash/ directory. You can analyze the vmcore file to determine the cause of the panic. After the kernel disruption, you can reboot the host OS and recover the operating system, and then you can restart any applications as required.	16607

NetApp Bug ID	Title	Description	Bugzilla ID
11246134	No I/O progress on Oracle Linux 7.6 with UEK5U2 kernel, running with an Emulex LPe16002B-M6 16G FC HBA during storage failover operations	During storage failover operations on the Oracle Linux 7.6 with the UEK5U2 kernel running with an Emulex LPe16002B-M6 16G Fibre Channel (FC) host bus adapter (HBA), I/O progress might stop due to reports getting blocked. The storage failover operation reports change from an "online" state to a "blocked" state, causing a delay in read and write operations. After the operation has completed successfully, the reports fail to move back to an "online" state and continue to remain in a "blocked" state.	16852

NetApp Bug ID	Title	Description	Bugzilla ID
1246327	Remote port status on QLogic QLE2672 16G host blocked during storage failover operations	Fibre Channel (FC) remote ports might be blocked on Red Hat Enterprise Linux (RHEL) 7.6 with the QLogic QLE2672 16G host during storage failover operations. Because the logical interfaces go down when a storage node is down, the remote ports set the storage node status to blocked. IO progress might stop due to the blocked ports if you are running both a QLogic QLE2672 16G host and a QLE2742 32GB Fibre Channel (FC) host bus adapter (HBA). When the storage node returns to its optimal state, the logical interfaces also come up and the remote ports should be online. However, the remote ports might still be blocked. This blocked state registers as failed faulty to LUNS at the multipath layer. You can verify the state of the remote ports with the following command: # cat /sys/class/fc_remote_ports/rport-*/port_stat You should see the following output: Blocked Blocked Blocked	16853

Note

For Oracle Linux (Red Hat compatible kernel) known issues, see the Known Issues section in the corresponding Red Hat Enterprise Linux release documentation.

Release Notes

ASM Mirroring

ASM mirroring might require changes to the Linux multipath settings to allow ASM to recognize a problem and switch over to an alternate fail group. Most ASM configurations on ONTAP use external redundancy, which means that data protection is provided by the external array and ASM does not mirror data. Some sites use ASM with normal redundancy to provide two-way mirroring, normally across different sites. See Oracle Databases on ONTAP for further information.

Using Oracle Linux 7.5 with NetApp ONTAP

Installing the Linux Unified Host Utilities

The NetApp Linux Unified Host Utilities software package is available on the NetApp Support Site in a 32-bit and 64-bit .rpm file. If you do not know which file is right for your configuration, use the NetApp Interoperability Matrix Tool to verify which one you need.

Installing the Linux Unified Host Utilities is strongly recommended, but not mandatory. The utilities do not change any settings on your Linux host. The utilities improve management and assist NetApp customer support in gathering information about your configuration.

Before you begin

If you have a version of Linux Unified Host Utilities currently installed you should upgrade it or, you should remove it and use the following steps to install the latest version.

1. Download the 32-bit or 64-bit Linux Unified Host Utilities software package from the NetApp Support Site Site to your host.
2. Use the following command to install the software package:

   ```
   rpm -ivh netapp_linux_unified_host_utilities-7-1.x86_64
   ```

SAN Toolkit

The toolkit is installed automatically when you install the NetApp Host Utilities package. This kit provides the `sanlun` utility, which helps you manage LUNs and HBAs. The `sanlun` command returns information about the LUNs mapped to your host, multipathing, and information necessary to create initiator groups.

Example

In the following example, the `sanlun lun show command` returns LUN information.

```
# sanlun lun show all
controller(7mode/E-Series)/            device     host               lun
vserver(cDOT/FlashRay)   lun-pathname  filename   adapter  protocol  size    Product
------------------------------------------------------------------------
data_vserver          /vol/vol1/lun1   /dev/sdb   host16   FCP       120.0g  cDOT
data_vserver          /vol/vol1/lun1   /dev/sdc   host15   FCP       120.0g  cDOT
data_vserver          /vol/vol2/lun2   /dev/sdd   host16   FCP       120.0g  cDOT
data_vserver          /vol/vol2/lun2   /dev/sde   host15   FCP       120.0g  cDOT
```

SAN Booting

Before you begin

If you decide to use SAN booting, it must be supported by your configuration. You can use the NetApp Interoperability Matrix Tool to verify that your OS, HBA, HBA firmware and the HBA boot BIOS, and ONTAP version are supported.

1. Map the SAN boot LUN to the host.
2. Verify multiple paths are available.

   Remember, multiple paths will only be available after the host OS is up and running on the paths.

3. Enable SAN booting in the server BIOS for the ports to which the SAN boot LUN is mapped.

   For information on how to enable the HBA BIOS, see your vendor-specific documentation.

4. Reboot the host to verify the boot is successful.

Multipathing

For Oracle Linux 7.5 the /etc/multipath.conf file must exist, but you do not need to make specific changes to the file. Oracle Linux 7.5 is compiled with all settings required to recognize and correctly manage ONTAP LUNs.

You can use the `multipath -ll` command to verify the settings for your ONTAP LUNs.
There should be two groups of paths with different priorities. The paths with the higher priorities are Active/Optimized, meaning they are serviced by the controller where the aggregate is located. The paths with the lower priorities are active but are non-optimized because they are served from a different controller. The non-optimized paths are only used when no optimized paths are available.

Example

The following example displays the correct output for an ONTAP LUN with two Active/Optimized paths and two Active/non-Optimized paths:

```
# multipath -ll
3600a09803831347657244e527766394e dm-5 NETAPP,LUN C-Mode
size=80G features='4 queue_if_no_path pg_init_retries 50 retain_attached_hw_handle'
hwhandler='1 alua' wp=rw
|-+- policy='service-time 0' prio=50 status=active
| |- 11:0:1:0 sdj 8:144 active ready running
| |- 11:0:2:0 sdr 65:16 active ready running
`-+- policy='service-time 0' prio=10 status=enabled
|- 11:0:0:0 sdb 8:i6 active ready running
|- 12:0:0:0 sdz 65:144 active ready running
```

Note

Do not use an excessive number of paths to a single LUN. No more than 4 paths should be required. More than 8 paths might cause path issues during storage failures.

Recommended Settings

The Oracle Linux 7.5 OS is compiled to recognize ONTAP LUNs and automatically set all configuration parameters correctly.
The multipath.conf file must exist for the multipath daemon to start, but you can create an empty, zero-byte file using the command:
`touch /etc/multipath.conf`
The first time you create this file, you might need to enable and start the multipath services.

```
[root@jfs0 ~]#systemctl enable multipathd
[root@jfs0 ~]# systemctl start multipathd
```

There is no requirement to add anything directly to multipath.conf, unless you have devices that you do not want to be managed by multipath or you have existing settings that override defaults.
You can add the following syntax to the multipath.conf file to exclude the unwanted devices.

Note

Replace the <DevId> with the WWID string of the device you want to exclude. Use the following command to determine the WWID:

```
blacklist {
        wwid <DevId>
        devnode "^(ram|raw|loop|fd|md|dm-|sr|scd|st)[0-9]*"
        devnode "^hd[a-z]"
        devnode "^cciss.*"
}
```

Example

In this example, sda is the local SCSI disk that we need to blacklist.

1. Run the following command to determine the WWID:

```
# /lib/udev/scsi_id -gud /dev/sda
360030057024d0730239134810c0cb833
```

2. Add this WWID to the blacklist stanza in the /etc/multipath.conf:

```
blacklist {
     wwid   360030057024d0730239134810c0cb833
     devnode "^(ram|raw|loop|fd|md|dm-|sr|scd|st)[0-9]*"
     devnode "^hd[a-z]"
     devnode "^cciss.*"
}
```

You should always check your `/etc/multipath.conf` file for legacy settings, especially in the defaults section, that may be overriding default settings.
The table below shows the critical `multipathd` parameters for ONTAP LUNs and the required values. If a host is connected to LUNs from other vendors and any of these parameters are overridden, they will need to be corrected by later stanzas in `multipath.conf` that apply specifically to ONTAP LUNs. If this is not done, the ONTAP LUNs may not work as expected. These defaults should only be overridden in consultation with NetApp and/or OS vendor and only when the impact is fully understood.

Parameter	**Setting**
detect_prio	yes
dev_loss_tmo	"infinity"
failback	immediate
fast_io_fail_tmo	5
features	"3 queue_if_no_path pg_init_retries 50"
flush_on_last_del	"yes"
hardware_handler	"0"
path_checker	"tur"
path_grouping_policy	"group_by_prio"
path_selector	"service-time 0"
polling_interval	5
prio	"ontap"
product	LUN.*

Parameter	Setting
retain_attached_hw_handler	yes
rr_weight	"uniform"
user_friendly_names	no
vendor	NETAPP

Example

The following example shows how to correct an overridden default. In this case, the `multipath.conf` file defines values for `path_checker` and `detect_prio` that are not compatible with ONTAP LUNs.
If they cannot be removed because of other SAN arrays still attached to the host, these parameters can be corrected specifically for ONTAP LUNs with a device stanza.

```
defaults {
 path_checker readsector0
 detect_prio no
 }
devices {
 device {
 vendor "NETAPP "
 product "LUN.*"
 path_checker tur
 detect_prio yes
 }
}
```

Known Problems and Limitations

NetApp Bug ID	Title	Description	Bugzilla ID
1177239	Kernel disruption observed on OL7.5 with Qlogic QLE2672 16G FC during storage failover operations	During storage failover operations on Oracle Linux 7 (OL7.5) with kernel 4.1.12-112.16.4.el7uek.x86_64 and the Qlogic QLE2672 HBA, you might observe kernel disruption. This prompts a reboot of the operating system which causes an application disruption. If kdump is configured, the kernel disruption creates a vmcore file in the /var/crash/ directory. This disruption can be observed in the module “kmem_cache_alloc+118 ,” which is logged in the vmcore file and identified with the string "exception RIP: kmem_cache_alloc+118." After a kernel disruption, you can recover by rebooting the host operating system and restarting the application.	

Note

For Oracle Linux (Red Hat compatible kernel) known issues, see the Known Issues section in the corresponding Red Hat Enterprise Linux release documentation.

Release Notes

ASM Mirroring

ASM mirroring might require changes to the Linux multipath settings to allow ASM to recognize a problem and switch over to an alternate fail group. Most ASM configurations on ONTAP use external redundancy, which means that data protection is provided by the external array and ASM does not mirror data. Some sites use ASM with normal redundancy to provide two-way mirroring, normally

across different sites. See Oracle Databases on ONTAP for further information.

Using Oracle Linux 7.4 with NetApp ONTAP

Installing the Linux Unified Host Utilities

The NetApp Linux Unified Host Utilities software package is available on the NetApp Support Site in a 32-bit and 64-bit .rpm file. If you do not know which file is right for your configuration, use the NetApp Interoperability Matrix Tool to verify which one you need.

Installing the Linux Unified Host Utilities is strongly recommended, but not mandatory. The utilities do not change any settings on your Linux host. The utilities improve management and assist NetApp customer support in gathering information about your configuration.

Before you begin

If you have a version of Linux Unified Host Utilities currently installed you should upgrade it or, you should remove it and use the following steps to install the latest version.

1. Download the 32-bit or 64-bit Linux Unified Host Utilities software package from the NetApp Support Site Site to your host.
2. Use the following command to install the software package:

   `rpm -ivh netapp_linux_unified_host_utilities-7-1.x86_64`

SAN Toolkit

The toolkit is installed automatically when you install the NetApp Host Utilities package. This kit provides the `sanlun` utility, which helps you manage LUNs and HBAs. The `sanlun` command returns information about the LUNs mapped to your host, multipathing, and information necessary to create initiator groups.

Example

In the following example, the `sanlun lun show command` returns LUN information.

```
# sanlun lun show all
controller(7mode/E-Series)/            device     host               lun
vserver(cDOT/FlashRay)   lun-pathname  filename   adapter  protocol  size    Product
------------------------------------------------------------------------
data_vserver          /vol/vol1/lun1   /dev/sdb   host16   FCP       120.0g  cDOT
data_vserver          /vol/vol1/lun1   /dev/sdc   host15   FCP       120.0g  cDOT
data_vserver          /vol/vol2/lun2   /dev/sdd   host16   FCP       120.0g  cDOT
data_vserver          /vol/vol2/lun2   /dev/sde   host15   FCP       120.0g  cDOT
```

SAN Booting

Before you begin

If you decide to use SAN booting, it must be supported by your configuration. You can use the NetApp Interoperability Matrix Tool to verify that your OS, HBA, HBA firmware and the HBA boot BIOS, and ONTAP version are supported.

1. Map the SAN boot LUN to the host.
2. Verify multiple paths are available.

   Remember, multiple paths will only be available after the host OS is up and running on the paths.

3. Enable SAN booting in the server BIOS for the ports to which the SAN boot LUN is mapped.

   For information on how to enable the HBA BIOS, see your vendor-specific documentation.

4. Reboot the host to verify the boot is successful.

Multipathing

For Oracle Linux 7.4 the /etc/multipath.conf file must exist, but you do not need to make specific changes to the file. Oracle Linux 7.4 is compiled with all settings required to recognize and correctly manage ONTAP LUNs.

You can use the `multipath -ll` command to verify the settings for your ONTAP LUNs.
There should be two groups of paths with different priorities. The paths with the higher priorities are Active/Optimized, meaning they are serviced by the controller where the aggregate is located. The paths with the lower priorities are active but are non-optimized because they are served from a different controller. The non-optimized paths are only used when no optimized paths are available.

Example

The following example displays the correct output for an ONTAP LUN with two Active/Optimized paths and two Active/non-Optimized paths:

```
# multipath -ll
3600a09803831347657244e527766394e dm-5 NETAPP,LUN C-Mode
size=80G features='4 queue_if_no_path pg_init_retries 50 retain_attached_hw_handle'
hwhandler='1 alua' wp=rw
|-+- policy='service-time 0' prio=50 status=active
| |- 11:0:1:0 sdj 8:144 active ready running
| |- 11:0:2:0 sdr 65:16 active ready running
`-+- policy='service-time 0' prio=10 status=enabled
|- 11:0:0:0 sdb 8:i6 active ready running
|- 12:0:0:0 sdz 65:144 active ready running
```

Note

Do not use an excessive number of paths to a single LUN. No more than 4 paths should be required. More than 8 paths might cause path issues during storage failures.

Recommended Settings

The Oracle Linux 7.4 OS is compiled to recognize ONTAP LUNs and automatically set all configuration parameters correctly.
The multipath.conf file must exist for the multipath daemon to start, but you can create an empty, zero-byte file using the command:
`touch /etc/multipath.conf`
The first time you create this file, you might need to enable and start the multipath services.

```
[root@jfs0 ~]#systemctl enable multipathd
[root@jfs0 ~]# systemctl start multipathd
```

There is no requirement to add anything directly to multipath.conf, unless you have devices that you do not want to be managed by multipath or you have existing settings that override defaults.
You can add the following syntax to the multipath.conf file to exclude the unwanted devices.

Note

Replace the <DevId> with the WWID string of the device you want to exclude. Use the following command to determine the WWID:

```
blacklist {
        wwid <DevId>
        devnode "^(ram|raw|loop|fd|md|dm-|sr|scd|st)[0-9]*"
        devnode "^hd[a-z]"
        devnode "^cciss.*"
}
```

Example

In this example, sda is the local SCSI disk that we need to blacklist.

1. Run the following command to determine the WWID:

   ```
   # /lib/udev/scsi_id -gud /dev/sda
   360030057024d0730239134810c0cb833
   ```

2. Add this WWID to the blacklist stanza in the /etc/multipath.conf:

```
blacklist {
     wwid   360030057024d0730239134810c0cb833
     devnode "^(ram|raw|loop|fd|md|dm-|sr|scd|st)[0-9]*"
     devnode "^hd[a-z]"
     devnode "^cciss.*"
}
```

You should always check your `/etc/multipath.conf` file for legacy settings, especially in the defaults section, that may be overriding default settings.
The table below shows the critical `multipathd` parameters for ONTAP LUNs and the required values. If a host is connected to LUNs from other vendors and any of these parameters are overridden, they will need to be corrected by later stanzas in `multipath.conf` that apply specifically to ONTAP LUNs. If this is not done, the ONTAP LUNs may not work as expected. These defaults should only be overridden in consultation with NetApp and/or OS vendor and only when the impact is fully understood.

Parameter	**Setting**
detect_prio	yes
dev_loss_tmo	"infinity"
failback	immediate
fast_io_fail_tmo	5
features	"3 queue_if_no_path pg_init_retries 50"
flush_on_last_del	"yes"
hardware_handler	"0"
path_checker	"tur"
path_grouping_policy	"group_by_prio"
path_selector	"service-time 0"
polling_interval	5
prio	"ontap"
product	LUN.*
retain_attached_hw_handler	yes
rr_weight	"uniform"
user_friendly_names	no
vendor	NETAPP

Example

The following example shows how to correct an overridden default. In this case, the `multipath.conf` file defines values for `path_checker` and `detect_prio` that are not compatible with ONTAP LUNs. If they

cannot be removed because of other SAN arrays still attached to the host, these parameters can be corrected specifically for ONTAP LUNs with a device stanza.

```
defaults {
 path_checker readsector0
 detect_prio no
 }
devices {
 device {
 vendor "NETAPP "
 product "LUN.*"
 path_checker tur
 detect_prio yes
 }
}
```

Known Problems and Limitations

NetApp Bug ID	Title	Description	Bugzilla ID
1109468	Firmware dumps observed on an OL7.4 Hypervisor with QLE8362 card	During storage failover operations on an OL7.4 Hypervisor with QLE8362 card, the firmware dumps are observed occasionally. The firmware dumps might result in an I/O outage on the host, which might go up to 500 seconds. After the adapter completes the firmware dump, the I/O operation resumes in the normal manner. No further recovery procedure is required on the host. To indicate the firmware dump, the following message is displayed in the /var/log/message file: qla2xxx [0000:0c:00.3]-d001:8: Firmware dump saved to temp buffer (8/ffffc90008901000), dump status flags (0x3f)	16039

Note

For Oracle Linux (Red Hat compatible kernel) known issues, see the Known Issues section in the corresponding Red Hat Enterprise Linux release documentation.

Release Notes

ASM Mirroring

ASM mirroring might require changes to the Linux multipath settings to allow ASM to recognize a problem and switch over to an alternate fail group. Most ASM configurations on ONTAP use external redundancy, which means that data protection is provided by the external array and ASM does not mirror data. Some sites use ASM with normal redundancy to provide two-way mirroring, normally across different sites. See Oracle Databases on ONTAP for further information.

Using Oracle Linux 7.3 with NetApp ONTAP

Installing the Linux Unified Host Utilities

The NetApp Linux Unified Host Utilities software package is available on the NetApp Support Site in a 32-bit and 64-bit .rpm file. If you do not know which file is right for your configuration, use the NetApp Interoperability Matrix Tool to verify which one you need.

Installing the Linux Unified Host Utilities is strongly recommended, but not mandatory. The utilities do not change any settings on your Linux host. The utilities improve management and assist NetApp customer support in gathering information about your configuration.

Before you begin

If you have a version of Linux Unified Host Utilities currently installed you should upgrade it or, you should remove it and use the following steps to install the latest version.

1. Download the 32-bit or 64-bit Linux Unified Host Utilities software package from the NetApp Support Site Site to your host.
2. Use the following command to install the software package:

   `rpm -ivh netapp_linux_unified_host_utilities-7-1.x86_64`

SAN Toolkit

The toolkit is installed automatically when you install the NetApp Host Utilities package. This kit provides the `sanlun` utility, which helps you manage LUNs and HBAs. The `sanlun` command returns information about the LUNs mapped to your host, multipathing, and information necessary to create initiator groups.

Example

In the following example, the `sanlun lun show command` returns LUN information.

```
# sanlun lun show all
controller(7mode/E-Series)/            device     host               lun
vserver(cDOT/FlashRay)   lun-pathname  filename   adapter  protocol  size    Product
------------------------------------------------------------------------
data_vserver          /vol/vol1/lun1   /dev/sdb   host16   FCP       120.0g  cDOT
data_vserver          /vol/vol1/lun1   /dev/sdc   host15   FCP       120.0g  cDOT
data_vserver          /vol/vol2/lun2   /dev/sdd   host16   FCP       120.0g  cDOT
data_vserver          /vol/vol2/lun2   /dev/sde   host15   FCP       120.0g  cDOT
```

SAN Booting

Before you begin

If you decide to use SAN booting, it must be supported by your configuration. You can use the NetApp

Interoperability Matrix Tool to verify that your OS, HBA, HBA firmware and the HBA boot BIOS, and ONTAP version are supported.

1. Map the SAN boot LUN to the host.
2. Verify multiple paths are available.

   Remember, multiple paths will only be available after the host OS is up and running on the paths.

3. Enable SAN booting in the server BIOS for the ports to which the SAN boot LUN is mapped.

   For information on how to enable the HBA BIOS, see your vendor-specific documentation.

4. Reboot the host to verify the boot is successful.

Multipathing

For Oracle Linux 7.3 the /etc/multipath.conf file must exist, but you do not need to make specific changes to the file. Oracle Linux 7.3 is compiled with all settings required to recognize and correctly manage ONTAP LUNs.

You can use the `multipath -ll` command to verify the settings for your ONTAP LUNs.
There should be two groups of paths with different priorities. The paths with the higher priorities are Active/Optimized, meaning they are serviced by the controller where the aggregate is located. The paths with the lower priorities are active but are non-optimized because they are served from a different controller. The non-optimized paths are only used when no optimized paths are available.

Example

The following example displays the correct output for an ONTAP LUN with two Active/Optimized paths and two Active/non-Optimized paths:

```
# multipath -ll
3600a09803831347657244e527766394e dm-5 NETAPP,LUN C-Mode
size=80G features='4 queue_if_no_path pg_init_retries 50 retain_attached_hw_handle'
hwhandler='1 alua' wp=rw
|-+- policy='service-time 0' prio=50 status=active
| |- 11:0:1:0 sdj 8:144 active ready running
| |- 11:0:2:0 sdr 65:16 active ready running
`-+- policy='service-time 0' prio=10 status=enabled
|- 11:0:0:0 sdb 8:i6 active ready running
|- 12:0:0:0 sdz 65:144 active ready running
```

Note

Do not use an excessive number of paths to a single LUN. No more than 4 paths should be required. More than 8 paths might cause path issues during storage failures.

Recommended Settings

The Oracle Linux 7.3 OS is compiled to recognize ONTAP LUNs and automatically set all configuration parameters correctly.
The multipath.conf file must exist for the multipath daemon to start, but you can create an empty, zero-byte file using the command:
`touch /etc/multipath.conf`
The first time you create this file, you might need to enable and start the multipath services.

```
[root@jfs0 ~]#systemctl enable multipathd
[root@jfs0 ~]# systemctl start multipathd
```

There is no requirement to add anything directly to multipath.conf, unless you have devices that you do not want to be managed by multipath or you have existing settings that override defaults.
You can add the following syntax to the multipath.conf file to exclude the unwanted devices.

Note

Replace the <DevId> with the WWID string of the device you want to exclude. Use the following command to determine the WWID:

```
blacklist {
        wwid <DevId>
        devnode "^(ram|raw|loop|fd|md|dm-|sr|scd|st)[0-9]*"
        devnode "^hd[a-z]"
        devnode "^cciss.*"
}
```

Example

In this example, sda is the local SCSI disk that we need to blacklist.

1. Run the following command to determine the WWID:

   ```
   # /lib/udev/scsi_id -gud /dev/sda
   360030057024d0730239134810c0cb833
   ```

2. Add this WWID to the blacklist stanza in the /etc/multipath.conf:

```
blacklist {
     wwid   360030057024d0730239134810c0cb833
     devnode "^(ram|raw|loop|fd|md|dm-|sr|scd|st)[0-9]*"
     devnode "^hd[a-z]"
     devnode "^cciss.*"
}
```

You should always check your `/etc/multipath.conf` file for legacy settings, especially in the defaults section, that may be overriding default settings.
The table below shows the critical `multipathd` parameters for ONTAP LUNs and the required values. If a host is connected to LUNs from other vendors and any of these parameters are overridden, they will need to be corrected by later stanzas in `multipath.conf` that apply specifically to ONTAP LUNs. If this is not done, the ONTAP LUNs may not work as expected. These defaults should only be overridden in consultation with NetApp and/or OS vendor and only when the impact is fully understood.

Parameter	**Setting**
detect_prio	yes
dev_loss_tmo	"infinity"
failback	immediate
fast_io_fail_tmo	5
features	"3 queue_if_no_path pg_init_retries 50"
flush_on_last_del	"yes"
hardware_handler	"0"
path_checker	"tur"
path_grouping_policy	"group_by_prio"
path_selector	"service-time 0"
polling_interval	5
prio	"ontap"
product	LUN.*
retain_attached_hw_handler	yes
rr_weight	"uniform"
user_friendly_names	no
vendor	NETAPP

Example

The following example shows how to correct an overridden default. In this case, the `multipath.conf` file defines values for `path_checker` and `detect_prio` that are not compatible with ONTAP LUNs.

If they cannot be removed because of other SAN arrays still attached to the host, these parameters can be corrected specifically for ONTAP LUNs with a device stanza.

```
defaults {
 path_checker readsector0
 detect_prio no
 }
devices {
 device {
 vendor "NETAPP "
 product "LUN.*"
 path_checker tur
 detect_prio yes
 }
}
```

Known Problems and Limitations

There are no known issues for Oracle Linux 7.3.

Note

For Oracle Linux (Red Hat compatible kernel) known issues, see the Known Issues section in the corresponding Red Hat Enterprise Linux release documentation.

Release Notes

ASM Mirroring

ASM mirroring might require changes to the Linux multipath settings to allow ASM to recognize a problem and switch over to an alternate fail group. Most ASM configurations on ONTAP use external redundancy, which means that data protection is provided by the external array and ASM does not mirror data. Some sites use ASM with normal redundancy to provide two-way mirroring, normally across different sites. See Oracle Databases on ONTAP for further information.

Using Oracle Linux 7.2 with NetApp ONTAP

Installing the Linux Unified Host Utilities

The NetApp Linux Unified Host Utilities software package is available on the NetApp Support Site in a 32-bit and 64-bit .rpm file. If you do not know which file is right for your configuration, use the NetApp Interoperability Matrix Tool to verify which one you need.

Installing the Linux Unified Host Utilities is strongly recommended, but not mandatory. The utilities do not change any settings on your Linux host. The utilities improve management and assist NetApp customer support in gathering information about your configuration.

Before you begin

If you have a version of Linux Unified Host Utilities currently installed you should upgrade it or, you should remove it and use the following steps to install the latest version.

1. Download the 32-bit or 64-bit Linux Unified Host Utilities software package from the NetApp Support Site Site to your host.
2. Use the following command to install the software package:

   `rpm -ivh netapp_linux_unified_host_utilities-7-1.x86_64`

SAN Toolkit

The toolkit is installed automatically when you install the NetApp Host Utilities package. This kit provides the `sanlun` utility, which helps you manage LUNs and HBAs. The `sanlun` command returns information about the LUNs mapped to your host, multipathing, and information necessary to create initiator groups.

Example

In the following example, the `sanlun lun show command` returns LUN information.

```
# sanlun lun show all
controller(7mode/E-Series)/            device     host                lun
vserver(cDOT/FlashRay)   lun-pathname  filename   adapter  protocol  size    Product
------------------------------------------------------------------------
data_vserver          /vol/vol1/lun1   /dev/sdb   host16   FCP       120.0g  cDOT
data_vserver          /vol/vol1/lun1   /dev/sdc   host15   FCP       120.0g  cDOT
data_vserver          /vol/vol2/lun2   /dev/sdd   host16   FCP       120.0g  cDOT
data_vserver          /vol/vol2/lun2   /dev/sde   host15   FCP       120.0g  cDOT
```

SAN Booting

Before you begin

If you decide to use SAN booting, it must be supported by your configuration. You can use the NetApp Interoperability Matrix Tool to verify that your OS, HBA, HBA firmware and the HBA boot BIOS, and ONTAP version are supported.

1. Map the SAN boot LUN to the host.
2. Verify multiple paths are available.

   Remember, multiple paths will only be available after the host OS is up and running on the paths.

3. Enable SAN booting in the server BIOS for the ports to which the SAN boot LUN is mapped.

   For information on how to enable the HBA BIOS, see your vendor-specific documentation.

4. Reboot the host to verify the boot is successful.

Multipathing

Oracle Linux 7.2 supports Unbreakable Enterprise Kernel (UEK) R3 and UEK R4. The OS boots with UEK R3 kernel by default.

Oracle Linux 7.2 UEK R3 Configuration

For Oracle Linux 7.2 UEK R3, create an empty multipath.conf file. The settings for Oracle Linux 7.2 UEK with and without ALUA update automatically by default. To Enable ALUA Handler, perform the following steps:

1. Create a backup of the initrd-image.
2. Append the following parameter value to the kernel for ALUA and non-ALUA to work: `rdloaddriver=scsi_dh_alua`

   Example

   ```
   kernel /vmlinuz-3.8.13-68.1.2.el6uek.x86_64 ro root=/dev/mapper/vg_ibmx3550m421096-
   lv_root rd_NO_LUKSrd_LVM_LV=vg_ibmx3550m421096/lv_root LANG=en_US.UTF-8
   rd_NO_MDSYSFONT=latarcyrheb-sun16 crashkernel=256M KEYBOARDTYPE=pc KEYTABLE=us
   rd_LVM_LV=vg_ibmx3550m421096/lv_swap rd_NO_DM rhgb quiet rdloaddriver=scsi_dh_alua
   ```

3. Use the `dracut -f` command to recreate the initrd-image.
4. Reboot the host.
5. Verify the output of the `cat /proc/cmdline` command to ensure that the setting is complete.

Oracle Linux 7.2 UEK R4 Configuration

For Oracle Linux 7.2 UEK R4 the /etc/multipath.conf file must exist, but you do not need to make specific changes to the file. Oracle Linux 7.2 is compiled with all settings required to recognize and correctly manage ONTAP LUNs.

You can use the `multipath -ll` command to verify the settings for your ONTAP LUNs.
There should be two groups of paths with different priorities. The paths with the higher priorities are Active/Optimized, meaning they are serviced by the controller where the aggregate is located. The paths with the lower priorities are active but are non-optimized because they are served from a different controller. The non-optimized paths are only used when no optimized paths are available.

Example

The following example displays the correct output for an ONTAP LUN with two Active/Optimized paths and two Active/non-Optimized paths:

```
# multipath -ll
3600a09803831347657244e527766394e dm-5 NETAPP,LUN C-Mode
size=80G features='4 queue_if_no_path pg_init_retries 50 retain_attached_hw_handle'
hwhandler='1 alua' wp=rw
|-+- policy='service-time 0' prio=50 status=active
| |- 11:0:1:0 sdj 8:144 active ready running
| |- 11:0:2:0 sdr 65:16 active ready running
`-+- policy='service-time 0' prio=10 status=enabled
|- 11:0:0:0 sdb 8:i6 active ready running
|- 12:0:0:0 sdz 65:144 active ready running
```

Note

Do not use an excessive number of paths to a single LUN. No more than 4 paths should be required. More than 8 paths might cause path issues during storage failures.

Recommended Settings

The Oracle Linux 7.2 OS is compiled to recognize ONTAP LUNs and automatically set all configuration parameters correctly.
The multipath.conf file must exist for the multipath daemon to start, but you can create an empty, zero-byte file using the command:
`touch /etc/multipath.conf`
The first time you create this file, you might need to enable and start the multipath services.

```
[root@jfs0 ~]#systemctl enable multipathd
[root@jfs0 ~]# systemctl start multipathd
```

There is no requirement to add anything directly to multipath.conf, unless you have devices that you do not want to be managed by multipath or you have existing settings that override defaults.
You can add the following syntax to the multipath.conf file to exclude the unwanted devices.

Note

Replace the <DevId> with the WWID string of the device you want to exclude. Use the following command to determine the WWID:

```
blacklist {
        wwid <DevId>
        devnode "^(ram|raw|loop|fd|md|dm-|sr|scd|st)[0-9]*"
        devnode "^hd[a-z]"
        devnode "^cciss.*"
}
```

Example

In this example, sda is the local SCSI disk that we need to blacklist.

1. Run the following command to determine the WWID:

```
# /lib/udev/scsi_id -gud /dev/sda
360030057024d0730239134810c0cb833
```

2. Add this WWID to the blacklist stanza in the /etc/multipath.conf:

```
blacklist {
     wwid   360030057024d0730239134810c0cb833
     devnode "^(ram|raw|loop|fd|md|dm-|sr|scd|st)[0-9]*"
     devnode "^hd[a-z]"
     devnode "^cciss.*"
}
```

You should always check your `/etc/multipath.conf` file for legacy settings, especially in the defaults section, that may be overriding default settings.
The table below shows the critical `multipathd` parameters for ONTAP LUNs and the required values. If a host is connected to LUNs from other vendors and any of these parameters are overridden, they will need to be corrected by later stanzas in `multipath.conf` that apply specifically to ONTAP LUNs. If this is not done, the ONTAP LUNs may not work as expected. These defaults should only be overridden in consultation with NetApp and/or OS vendor and only when the impact is fully understood.

Parameter	**Setting**
detect_prio	yes
dev_loss_tmo	"infinity"
failback	immediate
fast_io_fail_tmo	5
features	"3 queue_if_no_path pg_init_retries 50"
flush_on_last_del	"yes"
hardware_handler	"0"
path_checker	"tur"
path_grouping_policy	"group_by_prio"
path_selector	"service-time 0"
polling_interval	5
prio	"ontap"
product	LUN.*

Parameter	Setting
retain_attached_hw_handler	yes
rr_weight	"uniform"
user_friendly_names	no
vendor	NETAPP

Example

The following example shows how to correct an overridden default. In this case, the `multipath.conf` file defines values for `path_checker` and `detect_prio` that are not compatible with ONTAP LUNs.
If they cannot be removed because of other SAN arrays still attached to the host, these parameters can be corrected specifically for ONTAP LUNs with a device stanza.

```
defaults {
 path_checker readsector0
 detect_prio no
 }
devices {
 device {
 vendor "NETAPP "
 product "LUN.*"
 path_checker tur
 detect_prio yes
 }
}
```

Known Problems and Limitations

There are no known issues for Oracle Linux 7.2.

Note

For Oracle Linux (Red Hat compatible kernel) known issues, see the Known Issues section in the corresponding Red Hat Enterprise Linux release documentation.

Release Notes

ASM Mirroring

ASM mirroring might require changes to the Linux multipath settings to allow ASM to recognize a problem and switch over to an alternate fail group. Most ASM configurations on ONTAP use external redundancy, which means that data protection is provided by the external array and ASM does not mirror data. Some sites use ASM with normal redundancy to provide two-way mirroring, normally across different sites. See Oracle Databases on ONTAP for further information.

Using Oracle Linux 7.1 with NetApp ONTAP

Installing the Linux Unified Host Utilities

The NetApp Linux Unified Host Utilities software package is available on the NetApp Support Site in a 32-bit and 64-bit .rpm file. If you do not know which file is right for your configuration, use the NetApp Interoperability Matrix Tool to verify which one you need.

Installing the Linux Unified Host Utilities is strongly recommended, but not mandatory. The utilities do not change any settings on your Linux host. The utilities improve management and assist NetApp customer support in gathering information about your configuration.

Before you begin

If you have a version of Linux Unified Host Utilities currently installed you should upgrade it or, you should remove it and use the following steps to install the latest version.

1. Download the 32-bit or 64-bit Linux Unified Host Utilities software package from the NetApp Support Site Site to your host.
2. Use the following command to install the software package:

   `rpm -ivh netapp_linux_unified_host_utilities-7-1.x86_64`

SAN Toolkit

The toolkit is installed automatically when you install the NetApp Host Utilities package. This kit provides the `sanlun` utility, which helps you manage LUNs and HBAs. The `sanlun` command returns information about the LUNs mapped to your host, multipathing, and information necessary to create initiator groups.

Example

In the following example, the `sanlun lun show command` returns LUN information.

```
# sanlun lun show all
controller(7mode/E-Series)/            device     host               lun
vserver(cDOT/FlashRay)   lun-pathname  filename   adapter  protocol  size    Product
------------------------------------------------------------------------
data_vserver          /vol/vol1/lun1   /dev/sdb   host16   FCP       120.0g  cDOT
data_vserver          /vol/vol1/lun1   /dev/sdc   host15   FCP       120.0g  cDOT
data_vserver          /vol/vol2/lun2   /dev/sdd   host16   FCP       120.0g  cDOT
data_vserver          /vol/vol2/lun2   /dev/sde   host15   FCP       120.0g  cDOT
```

SAN Booting

Before you begin

If you decide to use SAN booting, it must be supported by your configuration. You can use the NetApp

Interoperability Matrix Tool to verify that your OS, HBA, HBA firmware and the HBA boot BIOS, and ONTAP version are supported.

1. Map the SAN boot LUN to the host.
2. Verify multiple paths are available.

   Remember, multiple paths will only be available after the host OS is up and running on the paths.

3. Enable SAN booting in the server BIOS for the ports to which the SAN boot LUN is mapped.

   For information on how to enable the HBA BIOS, see your vendor-specific documentation.

4. Reboot the host to verify the boot is successful.

Multipathing

Oracle Linux 7.1 supports Unbreakable Enterprise Kernel (UEK) R3 and UEK R4. The OS boots with UEK R3 kernel by default.

Oracle Linux 7.1 UEK R3 Configuration

For Oracle Linux 7.1 UEK R3, create an empty multipath.conf file. The settings for Oracle Linux 7.1 UEK with and without ALUA update automatically by default. To Enable ALUA Handler, perform the following steps:

1. Create a backup of the initrd-image.
2. Append the following parameter value to the kernel for ALUA and non-ALUA to work: `rdloaddriver=scsi_dh_alua`

   Example

   ```
   kernel /vmlinuz-3.8.13-68.1.2.el6uek.x86_64 ro root=/dev/mapper/vg_ibmx3550m421096-
   lv_root rd_NO_LUKSrd_LVM_LV=vg_ibmx3550m421096/lv_root LANG=en_US.UTF-8
   rd_NO_MDSYSFONT=latarcyrheb-sun16 crashkernel=256M KEYBOARDTYPE=pc KEYTABLE=us
   rd_LVM_LV=vg_ibmx3550m421096/lv_swap rd_NO_DM rhgb quiet rdloaddriver=scsi_dh_alua
   ```

3. Use the `dracut -f` command to recreate the initrd-image.
4. Reboot the host.
5. Verify the output of the `cat /proc/cmdline` command to ensure that the setting is complete.

Oracle Linux 7.1 UEK R4 Configuration

For Oracle Linux 7.1 UEK R4 the /etc/multipath.conf file must exist, but you do not need to make specific changes to the file. Oracle Linux 7.1 is compiled with all settings required to recognize and correctly manage ONTAP LUNs.
You can use the `multipath -ll` command to verify the settings for your ONTAP LUNs.
There should be two groups of paths with different priorities. The paths with the higher priorities are

Active/Optimized, meaning they are serviced by the controller where the aggregate is located. The paths with the lower priorities are active but are non-optimized because they are served from a different controller. The non-optimized paths are only used when no optimized paths are available.

Example

The following example displays the correct output for an ONTAP LUN with two Active/Optimized paths and two Active/non-Optimized paths:

```
# multipath -ll
3600a09803831347657244e527766394e dm-5 NETAPP,LUN C-Mode
size=80G features='4 queue_if_no_path pg_init_retries 50 retain_attached_hw_handle'
hwhandler='1 alua' wp=rw
|-+- policy='service-time 0' prio=50 status=active
| |- 11:0:1:0 sdj 8:144 active ready running
| |- 11:0:2:0 sdr 65:16 active ready running
`-+- policy='service-time 0' prio=10 status=enabled
|- 11:0:0:0 sdb 8:i6 active ready running
|- 12:0:0:0 sdz 65:144 active ready running
```

Note

Do not use an excessive number of paths to a single LUN. No more than 4 paths should be required. More than 8 paths might cause path issues during storage failures.

Recommended Settings

The Oracle Linux 7.1 OS is compiled to recognize ONTAP LUNs and automatically set all configuration parameters correctly.

The multipath.conf file must exist for the multipath daemon to start, but you can create an empty, zero-byte file using the command:
`touch /etc/multipath.conf`
The first time you create this file, you might need to enable and start the multipath services.

```
[root@jfs0 ~]#systemctl enable multipathd
[root@jfs0 ~]# systemctl start multipathd
```

There is no requirement to add anything directly to multipath.conf, unless you have devices that you do not want to be managed by multipath or you have existing settings that override defaults.
You can add the following syntax to the multipath.conf file to exclude the unwanted devices.

Note

Replace the <DevId> with the WWID string of the device you want to exclude. Use the following command to determine the WWID:

```
blacklist {
        wwid <DevId>
        devnode "^(ram|raw|loop|fd|md|dm-|sr|scd|st)[0-9]*"
        devnode "^hd[a-z]"
        devnode "^cciss.*"
}
```

Example

In this example, sda is the local SCSI disk that we need to blacklist.

1. Run the following command to determine the WWID:

```
# /lib/udev/scsi_id -gud /dev/sda
360030057024d0730239134810c0cb833
```

2. Add this WWID to the blacklist stanza in the /etc/multipath.conf:

```
blacklist {
     wwid   360030057024d0730239134810c0cb833
     devnode "^(ram|raw|loop|fd|md|dm-|sr|scd|st)[0-9]*"
     devnode "^hd[a-z]"
     devnode "^cciss.*"
}
```

You should always check your `/etc/multipath.conf` file for legacy settings, especially in the defaults section, that may be overriding default settings.

The table below shows the critical `multipathd` parameters for ONTAP LUNs and the required values. If a host is connected to LUNs from other vendors and any of these parameters are overridden, they will need to be corrected by later stanzas in `multipath.conf` that apply specifically to ONTAP LUNs. If this is not done, the ONTAP LUNs may not work as expected. These defaults should only be overridden in consultation with NetApp and/or OS vendor and only when the impact is fully understood.

Parameter	Setting
detect_prio	yes
dev_loss_tmo	"infinity"
failback	immediate
fast_io_fail_tmo	5
features	"3 queue_if_no_path pg_init_retries 50"
flush_on_last_del	"yes"

Parameter	Setting
hardware_handler	"0"
path_checker	"tur"
path_grouping_policy	"group_by_prio"
path_selector	"service-time 0"
polling_interval	5
prio	"ontap"
product	LUN.*
retain_attached_hw_handler	yes
rr_weight	"uniform"
user_friendly_names	no
vendor	NETAPP

Example

The following example shows how to correct an overridden default. In this case, the `multipath.conf` file defines values for `path_checker` and `detect_prio` that are not compatible with ONTAP LUNs.
If they cannot be removed because of other SAN arrays still attached to the host, these parameters can be corrected specifically for ONTAP LUNs with a device stanza.

```
defaults {
 path_checker readsector0
 detect_prio no
 }
devices {
 device {
 vendor "NETAPP "
 product "LUN.*"
 path_checker tur
 detect_prio yes
 }
}
```

Known Problems and Limitations

There are no known issues for Oracle Linux 7.1.
.Note
For Oracle Linux (Red Hat compatible kernel) known issues, see the Known Issues section in the corresponding Red Hat Enterprise Linux release documentation.

ASM Mirroring

ASM mirroring might require changes to the Linux multipath settings to allow ASM to recognize a problem and switch over to an alternate fail group. Most ASM configurations on ONTAP use external redundancy, which means that data protection is provided by the external array and ASM does not mirror data. Some sites use ASM with normal redundancy to provide two-way mirroring, normally across different sites. See Oracle Databases on ONTAP for further information.

Using Oracle Linux 7.0 with NetApp ONTAP

Installing the Linux Unified Host Utilities

The NetApp Linux Unified Host Utilities software package is available on the NetApp Support Site in a 32-bit and 64-bit .rpm file. If you do not know which file is right for your configuration, use the NetApp Interoperability Matrix Tool to verify which one you need.

Installing the Linux Unified Host Utilities is strongly recommended, but not mandatory. The utilities do not change any settings on your Linux host. The utilities improve management and assist NetApp customer support in gathering information about your configuration.

Before you begin

If you have a version of Linux Unified Host Utilities currently installed you should upgrade it or, you should remove it and use the following steps to install the latest version.

1. Download the 32-bit or 64-bit Linux Unified Host Utilities software package from the NetApp Support Site Site to your host.
2. Use the following command to install the software package:

   ```
   rpm -ivh netapp_linux_unified_host_utilities-7-1.x86_64
   ```

SAN Toolkit

The toolkit is installed automatically when you install the NetApp Host Utilities package. This kit provides the `sanlun` utility, which helps you manage LUNs and HBAs. The `sanlun` command returns information about the LUNs mapped to your host, multipathing, and information necessary to create initiator groups.

Example

In the following example, the `sanlun lun show command` returns LUN information.

```
# sanlun lun show all
controller(7mode/E-Series)/            device     host               lun
vserver(cDOT/FlashRay)   lun-pathname  filename   adapter  protocol  size    Product
------------------------------------------------------------------------
data_vserver          /vol/vol1/lun1   /dev/sdb   host16   FCP       120.0g  cDOT
data_vserver          /vol/vol1/lun1   /dev/sdc   host15   FCP       120.0g  cDOT
data_vserver          /vol/vol2/lun2   /dev/sdd   host16   FCP       120.0g  cDOT
data_vserver          /vol/vol2/lun2   /dev/sde   host15   FCP       120.0g  cDOT
```

SAN Booting

Before you begin

If you decide to use SAN booting, it must be supported by your configuration. You can use the NetApp Interoperability Matrix Tool to verify that your OS, HBA, HBA firmware and the HBA boot BIOS, and ONTAP version are supported.

1. Map the SAN boot LUN to the host.
2. Verify multiple paths are available.

   Remember, multiple paths will only be available after the host OS is up and running on the paths.

3. Enable SAN booting in the server BIOS for the ports to which the SAN boot LUN is mapped.

   For information on how to enable the HBA BIOS, see your vendor-specific documentation.

4. Reboot the host to verify the boot is successful.

Multipathing

For Oracle Linux 7.0 the /etc/multipath.conf file must exist, but you do not need to make specific changes to the file. Oracle Linux 7.0 is compiled with all settings required to recognize and correctly manage ONTAP LUNs. To Enable ALUA Handler, perform the following steps:

1. Create a backup of the initrd-image.
2. Append the following parameter value to the kernel for ALUA and non-ALUA to work: `rdloaddriver=scsi_dh_alua`

   Example

   ```
   kernel /vmlinuz-3.8.13-68.1.2.el6uek.x86_64 ro root=/dev/mapper/vg_ibmx3550m421096-
   lv_root rd_NO_LUKSrd_LVM_LV=vg_ibmx3550m421096/lv_root LANG=en_US.UTF-8
   rd_NO_MDSYSFONT=latarcyrheb-sun16 crashkernel=256M KEYBOARDTYPE=pc KEYTABLE=us
   rd_LVM_LV=vg_ibmx3550m421096/lv_swap rd_NO_DM rhgb quiet rdloaddriver=scsi_dh_alua
   ```

3. Recreate the initrd-image with the `dracut -f` command.

4. Reboot the host.
5. Verify the output of the `cat /proc/cmdline` command to ensure that the setting is complete.

You can use the `multipath -ll` command to verify the settings for your ONTAP LUNs.
There should be two groups of paths with different priorities. The paths with the higher priorities are Active/Optimized, meaning they are serviced by the controller where the aggregate is located. The paths with the lower priorities are active but are non-optimized because they are served from a different controller. The non-optimized paths are only used when no optimized paths are available.

Example

The following example displays the correct output for an ONTAP LUN with two Active/Optimized paths and two Active/non-Optimized paths:

```
# multipath -ll
3600a09803831347657244e527766394e dm-5 NETAPP,LUN C-Mode
size=80G features='4 queue_if_no_path pg_init_retries 50 retain_attached_hw_handle'
hwhandler='1 alua' wp=rw
|-+- policy='service-time 0' prio=50 status=active
| |- 11:0:1:0 sdj 8:144 active ready running
| |- 11:0:2:0 sdr 65:16 active ready running
`-+- policy='service-time 0' prio=10 status=enabled
|- 11:0:0:0 sdb 8:i6 active ready running
|- 12:0:0:0 sdz 65:144 active ready running
```

Note

Do not use an excessive number of paths to a single LUN. No more than 4 paths should be required. More than 8 paths might cause path issues during storage failures.

Recommended Settings

The Oracle Linux 7.0 OS is compiled to recognize ONTAP LUNs and automatically set all configuration parameters correctly.

The multipath.conf file must exist for the multipath daemon to start, but you can create an empty, zero-byte file using the command:
`touch /etc/multipath.conf`
The first time you create this file, you might need to enable and start the multipath services.

```
[root@jfs0 ~]#systemctl enable multipathd
[root@jfs0 ~]# systemctl start multipathd
```

There is no requirement to add anything directly to multipath.conf, unless you have devices that you do not want to be managed by multipath or you have existing settings that override defaults.
You can add the following syntax to the multipath.conf file to exclude the unwanted devices.

Note

Replace the <DevId> with the WWID string of the device you want to exclude. Use the following command to determine the WWID:

```
blacklist {
        wwid <DevId>
        devnode "^(ram|raw|loop|fd|md|dm-|sr|scd|st)[0-9]*"
        devnode "^hd[a-z]"
        devnode "^cciss.*"
}
```

Example

In this example, sda is the local SCSI disk that we need to blacklist.

1. Run the following command to determine the WWID:

   ```
   # /lib/udev/scsi_id -gud /dev/sda
   360030057024d0730239134810c0cb833
   ```

2. Add this WWID to the blacklist stanza in the /etc/multipath.conf:

   ```
   blacklist {
        wwid   360030057024d0730239134810c0cb833
        devnode "^(ram|raw|loop|fd|md|dm-|sr|scd|st)[0-9]*"
        devnode "^hd[a-z]"
        devnode "^cciss.*"
   }
   ```

You should always check your `/etc/multipath.conf` file for legacy settings, especially in the defaults section, that may be overriding default settings.
The table below shows the critical `multipathd` parameters for ONTAP LUNs and the required values. If a host is connected to LUNs from other vendors and any of these parameters are overridden, they will need to be corrected by later stanzas in `multipath.conf` that apply specifically to ONTAP LUNs. If this is not done, the ONTAP LUNs may not work as expected. These defaults should only be overridden in consultation with NetApp and/or OS vendor and only when the impact is fully understood.

Parameter	Setting
detect_prio	yes
dev_loss_tmo	"infinity"
failback	immediate

Parameter	Setting
fast_io_fail_tmo	5
features	"3 queue_if_no_path pg_init_retries 50"
flush_on_last_del	"yes"
hardware_handler	"0"
path_checker	"tur"
path_grouping_policy	"group_by_prio"
path_selector	"service-time 0"
polling_interval	5
prio	"ontap"
product	LUN.*
retain_attached_hw_handler	yes
rr_weight	"uniform"
user_friendly_names	no
vendor	NETAPP

Example

The following example shows how to correct an overridden default. In this case, the `multipath.conf` file defines values for `path_checker` and `detect_prio` that are not compatible with ONTAP LUNs.
If they cannot be removed because of other SAN arrays still attached to the host, these parameters can be corrected specifically for ONTAP LUNs with a device stanza.

```
defaults {
 path_checker readsector0
 detect_prio no
 }
devices {
 device {
 vendor "NETAPP "
 product "LUN.*"
 path_checker tur
 detect_prio yes
 }
}
```

Known Problems and Limitations

NetApp Bug ID	Title	Description	Bugzilla ID
901558	OL7.0 : Host loses all paths to the lun and hangs due to "RSCN timeout" error on OL 7.0 UEK r3U5 Beta on Emulex 8G(LPe12002) host	You might observe that the Emulex 8G(LPe12002) host hangs and there is a high I/O outage during storage failover operations with I/O. You might observe paths not recovering, which is a result of the RSCN timeout, due to which the host loses all the paths and hangs. Probability of hitting this issue is high.	14898
901557	OL 7.0: High IO outage observed on QLogic 8G FC (QLE2562) SAN host during storage failover operations with IO	You might observe high IO outage on QLogic 8G FC (QLE2562) host during storage failover operations with IO. Aborts and Device resets manifests as IO outage on the host. Probability of hitting this IO outage is high.	14894
894766	OL7.0: Dracut fails to include scsi_dh_alua.ko module in initramfs on UEKR3U5 alpha	The scsi_dh_alua module might not load even after adding the parameter "rdloaddriver=scsi_dh_alua" in the kernel command line and creating Dracut. As a result, ALUA is not enabled for NetApp LUNs as recommended.	14860

NetApp Bug ID	Title	Description	Bugzilla ID
894796	Anaconda displays an iSCSI login failure message although logins are successful during OL 7.0 OS installation	When you are installing OL 7.0, the anaconda installation screen displays that iSCSI login to multiple target IPs have failed though the iSCSI logins are successful. Anaconda displays following error message: "Node Login Failed" You will observe this error only when you select multiple target IPs for iSCSI login. You can continue the OS installation by clicking the "ok" button. This bug does not hamper either the iSCSI or the OL 7.0 OS installation.	14870
894771	OL7.0 : Anaconda does not add bootdev argument in kernel cmd line to set IP address for iSCSI SANboot OS install	Anaconda does not add a bootdev argument in the kernel command line where you set the IPv4 address during the OL 7.0 OS installation on an iSCSI multipath'd LUN. Owing to this, you cannot assign IP addresses to any of the Ethernet interfaces that were configured to establish iSCSI sessions with the storage subsystem during the OL 7.0 boot. Since iSCSI sessions are not established, the root LUN is not discovered when the OS boots and hence the OS boot fails.	14871

NetApp Bug ID	Title	Description	Bugzilla ID
916501	Qlogic 10G FCoE (QLE8152) host kernel crash observed during storage failover operations with IO	You may observe a kernel crash in Qlogic driver module on 10G FCoE Qlogic (QLE8152) host. The crash occurs during storage failover operations with IO. Probability of hitting this crash is high which leads to longer IO outage on the host.	15019

Note

For Oracle Linux (Red Hat compatible kernel) known issues, see the Known Issues section in the corresponding Red Hat Enterprise Linux release documentation.

Release Notes

ASM Mirroring

ASM mirroring might require changes to the Linux multipath settings to allow ASM to recognize a problem and switch over to an alternate fail group. Most ASM configurations on ONTAP use external redundancy, which means that data protection is provided by the external array and ASM does not mirror data. Some sites use ASM with normal redundancy to provide two-way mirroring, normally across different sites. See Oracle Databases on ONTAP for further information.

OL 6

Using Oracle Linux 6.10 with NetApp ONTAP

Installing the Linux Unified Host Utilities

The NetApp Linux Unified Host Utilities software package is available on the NetApp Support Site in a 32-bit and 64-bit .rpm file. If you do not know which file is right for your configuration, use the NetApp Interoperability Matrix Tool to verify which one you need.

Installing the Linux Unified Host Utilities is strongly recommended, but not mandatory. The utilities do not change any settings on your Linux host. The utilities improve management and assist NetApp customer support in gathering information about your configuration.

Before you begin

If you have a version of Linux Unified Host Utilities currently installed you should upgrade it or, you should remove it and use the following steps to install the latest version.

1. Download the 32-bit or 64-bit Linux Unified Host Utilities software package from the NetApp Support Site Site to your host.
2. Use the following command to install the software package:

   `rpm -ivh netapp_linux_unified_host_utilities-7-1.x86_64`

SAN Toolkit

The toolkit is installed automatically when you install the NetApp Host Utilities package. This kit provides the `sanlun` utility, which helps you manage LUNs and HBAs. The `sanlun` command returns information about the LUNs mapped to your host, multipathing, and information necessary to create initiator groups.

Example

In the following example, the `sanlun lun show command` returns LUN information.

```
# sanlun lun show all
controller(7mode/E-Series)/            device     host                lun
vserver(cDOT/FlashRay)   lun-pathname  filename   adapter  protocol  size    Product
------------------------------------------------------------------------
data_vserver          /vol/vol1/lun1   /dev/sdb   host16   FCP       120.0g  cDOT
data_vserver          /vol/vol1/lun1   /dev/sdc   host15   FCP       120.0g  cDOT
data_vserver          /vol/vol2/lun2   /dev/sdd   host16   FCP       120.0g  cDOT
data_vserver          /vol/vol2/lun2   /dev/sde   host15   FCP       120.0g  cDOT
```

SAN Booting

Before you begin

If you decide to use SAN booting, it must be supported by your configuration. You can use the NetApp Interoperability Matrix Tool to verify that your OS, HBA, HBA firmware and the HBA boot BIOS, and ONTAP version are supported.

1. Map the SAN boot LUN to the host.
2. Verify multiple paths are available.

   Remember, multiple paths will only be available after the host OS is up and running on the paths.

3. Enable SAN booting in the server BIOS for the ports to which the SAN boot LUN is mapped.

   For information on how to enable the HBA BIOS, see your vendor-specific documentation.

4. Reboot the host to verify the boot is successful.

Multipathing

For Oracle Linux 6.10 the /etc/multipath.conf file must exist, but you do not need to make specific changes to the file. Oracle Linux 6.10 is compiled with all settings required to recognize and correctly manage ONTAP LUNs.
To Enable ALUA Handler, perform the following steps:

1. Create a backup of the initrd-image.
2. Append the following parameter value to the kernel for ALUA and non-ALUA to work:
   `rdloaddriver=scsi_dh_alua`

   Example

   ```
   kernel /vmlinuz-3.8.13-68.1.2.el6uek.x86_64 ro root=/dev/mapper/vg_ibmx3550m421096-
   lv_root rd_NO_LUKSrd_LVM_LV=vg_ibmx3550m421096/lv_root LANG=en_US.UTF-8
   rd_NO_MDSYSFONT=latarcyrheb-sun16 crashkernel=256M KEYBOARDTYPE=pc KEYTABLE=us
   rd_LVM_LV=vg_ibmx3550m421096/lv_swap rd_NO_DM rhgb quiet rdloaddriver=scsi_dh_alua
   ```

3. Use the `mkinitrd` command to recreate the initrd-image.
   Oracle 6x and later versions use either:
   The command: `mkinitrd -f /boot/ initrd-"uname -r".img uname -r`
   Or
   The command: `dracut -f`
4. Reboot the host.
5. Verify the output of the `cat /proc/cmdline` command to ensure that the setting is complete.
   You can use the `multipath -ll` command to verify the settings for your ONTAP LUNs.
   There should be two groups of paths with different priorities. The paths with the higher priorities are Active/Optimized, meaning they are serviced by the controller where the aggregate is located. The paths with the lower priorities are active but are non-optimized because they are served from a different controller. The non-optimized paths are only used when no optimized paths are available.

Example

The following example displays the correct output for an ONTAP LUN with two Active/Optimized paths and two Active/non-Optimized paths:

```
# multipath -ll
3600a09803831347657244e527766394e dm-5 NETAPP,LUN C-Mode
size=80G features='4 queue_if_no_path pg_init_retries 50 retain_attached_hw_handle'
hwhandler='1 alua' wp=rw
|-+- policy='round-robin 0' prio=50 status=active
| |- 0:0:26:37 sdje 8:384   active ready running
| |- 0:0:25:37 sdik 135:64  active ready running
`-+- policy='round-robin 0' prio=10 status=enabled
  |- 0:0:18:37 sdda 70:128  active ready running
  |- 0:0:19:37 sddu 71:192  active ready running
```

Note

Do not use an excessive number of paths to a single LUN. No more than 4 paths should be required. More than 8 paths might cause path issues during storage failures.

Recommended Settings

The Oracle Linux 6.10 OS is compiled to recognize ONTAP LUNs and automatically set all configuration parameters correctly.

The multipath.conf file must exist for the multipath daemon to start, but you can create an empty, zero-byte file using the command:
`touch /etc/multipath.conf`
The first time you create this file, you might need to enable and start the multipath services.

```
[root@jfs0 ~]# chkconfig multipathd on
[root@jfs0 ~]#/etc/init.d/multipathd start
```

There is no requirement to add anything directly to multipath.conf, unless you have devices that you do not want to be managed by multipath or you have existing settings that override defaults.
You can add the following syntax to the multipath.conf file to exclude the unwanted devices.

Note

Replace the <DevId> with the WWID string of the device you want to exclude. Use the following command to determine the WWID:

```
blacklist {
        wwid <DevId>
        devnode "^(ram|raw|loop|fd|md|dm-|sr|scd|st)[0-9]*"
        devnode "^hd[a-z]"
        devnode "^cciss.*"
}
```

Example

In this example, sda is the local SCSI disk that we need to blacklist.

1. Run the following command to determine the WWID:

```
# /lib/udev/scsi_id -gud /dev/sda
360030057024d0730239134810c0cb833
```

2. Add this WWID to the blacklist stanza in the /etc/multipath.conf:

```
blacklist {
     wwid   360030057024d0730239134810c0cb833
     devnode "^(ram|raw|loop|fd|md|dm-|sr|scd|st)[0-9]*"
     devnode "^hd[a-z]"
     devnode "^cciss.*"
}
```

You should always check your `/etc/multipath.conf` file for legacy settings, especially in the defaults section, that may be overriding default settings.
The table below shows the critical `multipathd` parameters for ONTAP LUNs and the required values. If a host is connected to LUNs from other vendors and any of these parameters are overridden, they will need to be corrected by later stanzas in `multipath.conf` that apply specifically to ONTAP LUNs. If this is not done, the ONTAP LUNs may not work as expected. These defaults should only be overridden in consultation with NetApp and/or OS vendor and only when the impact is fully understood.

Parameter	**Setting**
detect_prio	yes
dev_loss_tmo	"infinity"
failback	immediate
fast_io_fail_tmo	5
features	"3 queue_if_no_path pg_init_retries 50"
flush_on_last_del	"yes"
hardware_handler	"0"
no_path_retry	queue
path_checker	"tur"
path_grouping_policy	"group_by_prio"
path_selector	"round-robin 0"
polling_interval	5

Parameter	Setting
prio	"ontap"
product	LUN.*
retain_attached_hw_handler	yes
rr_weight	"uniform"
user_friendly_names	no
vendor	NETAPP

Example

The following example shows how to correct an overridden default. In this case, the `multipath.conf` file defines values for `path_checker` and `detect_prio` that are not compatible with ONTAP LUNs.
If they cannot be removed because of other SAN arrays still attached to the host, these parameters can be corrected specifically for ONTAP LUNs with a device stanza.

```
defaults {
 path_checker readsector0
 detect_prio no
 }
devices {
 device {
 vendor "NETAPP "
 product "LUN.*"
 path_checker tur
 detect_prio yes
 }
}
```

Known Problems and Limitations

There are no known issues for Oracle 6.10.

Note

For Oracle Linux (Red Hat compatible kernel) known issues, see the Known Issues section in the corresponding Red Hat Enterprise Linux release documentation.

Release Notes

ASM Mirroring

ASM mirroring might require changes to the Linux multipath settings to allow ASM to recognize a problem and switch over to an alternate fail group. Most ASM configurations on ONTAP use external redundancy, which means that data protection is provided by the external array and ASM does not mirror data. Some sites use ASM with normal redundancy to provide two-way mirroring, normally

across different sites. See Oracle Databases on ONTAP for further information.

Using Oracle Linux 6.9 with NetApp ONTAP

Installing the Linux Unified Host Utilities

The NetApp Linux Unified Host Utilities software package is available on the NetApp Support Site in a 32-bit and 64-bit .rpm file. If you do not know which file is right for your configuration, use the NetApp Interoperability Matrix Tool to verify which one you need.

Installing the Linux Unified Host Utilities is strongly recommended, but not mandatory. The utilities do not change any settings on your Linux host. The utilities improve management and assist NetApp customer support in gathering information about your configuration.

Before you begin

If you have a version of Linux Unified Host Utilities currently installed you should upgrade it or, you should remove it and use the following steps to install the latest version.

1. Download the 32-bit or 64-bit Linux Unified Host Utilities software package from the NetApp Support Site Site to your host.
2. Use the following command to install the software package:

   `rpm -ivh netapp_linux_unified_host_utilities-7-1.x86_64`

SAN Toolkit

The toolkit is installed automatically when you install the NetApp Host Utilities package. This kit provides the `sanlun` utility, which helps you manage LUNs and HBAs. The `sanlun` command returns information about the LUNs mapped to your host, multipathing, and information necessary to create initiator groups.

Example

In the following example, the `sanlun lun show command` returns LUN information.

```
# sanlun lun show all
controller(7mode/E-Series)/            device     host               lun
vserver(cDOT/FlashRay)   lun-pathname  filename   adapter  protocol  size    Product
------------------------------------------------------------------------
data_vserver          /vol/vol1/lun1   /dev/sdb   host16   FCP       120.0g  cDOT
data_vserver          /vol/vol1/lun1   /dev/sdc   host15   FCP       120.0g  cDOT
data_vserver          /vol/vol2/lun2   /dev/sdd   host16   FCP       120.0g  cDOT
data_vserver          /vol/vol2/lun2   /dev/sde   host15   FCP       120.0g  cDOT
```

SAN Booting

Before you begin

If you decide to use SAN booting, it must be supported by your configuration. You can use the NetApp Interoperability Matrix Tool to verify that your OS, HBA, HBA firmware and the HBA boot BIOS, and ONTAP version are supported.

1. Map the SAN boot LUN to the host.
2. Verify multiple paths are available.

   Remember, multiple paths will only be available after the host OS is up and running on the paths.

3. Enable SAN booting in the server BIOS for the ports to which the SAN boot LUN is mapped.

   For information on how to enable the HBA BIOS, see your vendor-specific documentation.

4. Reboot the host to verify the boot is successful.

Multipathing

For Oracle Linux 6.9 the /etc/multipath.conf file must exist, but you do not need to make specific changes to the file. Oracle Linux 6.9 is compiled with all settings required to recognize and correctly manage ONTAP LUNs.
To Enable ALUA Handler, perform the following steps:

1. Create a backup of the initrd-image.
2. Append the following parameter value to the kernel for ALUA and non-ALUA to work:
   `rdloaddriver=scsi_dh_alua`

   Example

   ```
   kernel /vmlinuz-3.8.13-68.1.2.el6uek.x86_64 ro root=/dev/mapper/vg_ibmx3550m421096-
   lv_root rd_NO_LUKSrd_LVM_LV=vg_ibmx3550m421096/lv_root LANG=en_US.UTF-8
   rd_NO_MDSYSFONT=latarcyrheb-sun16 crashkernel=256M KEYBOARDTYPE=pc KEYTABLE=us
   rd_LVM_LV=vg_ibmx3550m421096/lv_swap rd_NO_DM rhgb quiet rdloaddriver=scsi_dh_alua
   ```

3. Use the `mkinitrd` command to recreate the initrd-image.
   Oracle 6x and later versions use either:
   The command: `mkinitrd -f /boot/ initrd-"uname -r".img uname -r`
   Or
   The command: `dracut -f`
4. Reboot the host.
5. Verify the output of the `cat /proc/cmdline` command to ensure that the setting is complete.
   You can use the `multipath -ll` command to verify the settings for your ONTAP LUNs.
   There should be two groups of paths with different priorities. The paths with the higher priorities

are Active/Optimized, meaning they are serviced by the controller where the aggregate is located. The paths with the lower priorities are active but are non-optimized because they are served from a different controller. The non-optimized paths are only used when no optimized paths are available.

Example

The following example displays the correct output for an ONTAP LUN with two Active/Optimized paths and two Active/non-Optimized paths:

```
# multipath -ll
3600a09803831347657244e527766394e dm-5 NETAPP,LUN C-Mode
size=80G features='4 queue_if_no_path pg_init_retries 50 retain_attached_hw_handle'
hwhandler='1 alua' wp=rw
|-+- policy='round-robin 0' prio=50 status=active
| |- 0:0:26:37 sdje 8:384   active ready running
| |- 0:0:25:37 sdik 135:64  active ready running
`-+- policy='round-robin 0' prio=10 status=enabled
  |- 0:0:18:37 sdda 70:128  active ready running
  |- 0:0:19:37 sddu 71:192  active ready running
```

Note

Do not use an excessive number of paths to a single LUN. No more than 4 paths should be required. More than 8 paths might cause path issues during storage failures.

Recommended Settings

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The multipath.conf file must exist for the multipath daemon to start, but you can create an empty, zero-byte file using the command:
`touch /etc/multipath.conf`
The first time you create this file, you might need to enable and start the multipath services.

```
[root@jfs0 ~]# chkconfig multipathd on
[root@jfs0 ~]#/etc/init.d/multipathd start
```

There is no requirement to add anything directly to multipath.conf, unless you have devices that you do not want to be managed by multipath or you have existing settings that override defaults.
You can add the following syntax to the multipath.conf file to exclude the unwanted devices.

Note

Replace the <DevId> with the WWID string of the device you want to exclude. Use the following command to determine the WWID:

```
blacklist {
        wwid <DevId>
        devnode "^(ram|raw|loop|fd|md|dm-|sr|scd|st)[0-9]*"
        devnode "^hd[a-z]"
        devnode "^cciss.*"
}
```

Example

In this example, sda is the local SCSI disk that we need to blacklist.

1. Run the following command to determine the WWID:

```
# /lib/udev/scsi_id -gud /dev/sda
360030057024d0730239134810c0cb833
```

2. Add this WWID to the blacklist stanza in the /etc/multipath.conf:

```
blacklist {
     wwid   360030057024d0730239134810c0cb833
     devnode "^(ram|raw|loop|fd|md|dm-|sr|scd|st)[0-9]*"
     devnode "^hd[a-z]"
     devnode "^cciss.*"
}
```

You should always check your `/etc/multipath.conf` file for legacy settings, especially in the defaults section, that may be overriding default settings.

The table below shows the critical `multipathd` parameters for ONTAP LUNs and the required values. If a host is connected to LUNs from other vendors and any of these parameters are overridden, they will need to be corrected by later stanzas in `multipath.conf` that apply specifically to ONTAP LUNs. If this is not done, the ONTAP LUNs may not work as expected. These defaults should only be overridden in consultation with NetApp and/or OS vendor and only when the impact is fully understood.

Parameter	Setting
detect_prio	yes
dev_loss_tmo	"infinity"
failback	immediate
fast_io_fail_tmo	5
features	"3 queue_if_no_path pg_init_retries 50"
flush_on_last_del	"yes"

Parameter	Setting
hardware_handler	"0"
no_path_retry	queue
path_checker	"tur"
path_grouping_policy	"group_by_prio"
path_selector	"round-robin 0"
polling_interval	5
prio	"ontap"
product	LUN.*
retain_attached_hw_handler	yes
rr_weight	"uniform"
user_friendly_names	no
vendor	NETAPP

Example

The following example shows how to correct an overridden default. In this case, the `multipath.conf` file defines values for `path_checker` and `detect_prio` that are not compatible with ONTAP LUNs.
If they cannot be removed because of other SAN arrays still attached to the host, these parameters can be corrected specifically for ONTAP LUNs with a device stanza.

```
defaults {
 path_checker readsector0
 detect_prio no
 }
devices {
 device {
 vendor "NETAPP "
 product "LUN.*"
 path_checker tur
 detect_prio yes
 }
}
```

Known Problems and Limitations

NetApp Bug ID	Title	Description	Bugzilla ID
1082780	Firmware dumps are observed occasionally on OL6.9 hypervisor with the QLE8362 card	During storage failover operations on OL6.9 hypervisor with QLE8362 card, the firmware dumps are observed occasionally. The firmware dumps might result in an I/O outage on the host which might go up to a thousand seconds. After the adapter completes the firmware dump, the I/O operation resumes in the normal manner. No further recovery procedure is required on the host. To indicate the firmware dump, the following message is displayed in the /var/log/message file: qla2xxx [0000:0c:00.3]-d001:3: Firmware dump saved to temp buffer (3/ffffc90008901000), dump status flags (0x3f).	16039

Note

For Oracle Linux (Red Hat compatible kernel) known issues, see the Known Issues section in the corresponding Red Hat Enterprise Linux release documentation.

Release Notes

ASM Mirroring

ASM mirroring might require changes to the Linux multipath settings to allow ASM to recognize a problem and switch over to an alternate fail group. Most ASM configurations on ONTAP use external redundancy, which means that data protection is provided by the external array and ASM does not mirror data. Some sites use ASM with normal redundancy to provide two-way mirroring, normally across different sites. See Oracle Databases on ONTAP for further information.

Using Oracle Linux 6.8 with NetApp ONTAP

Installing the Linux Unified Host Utilities

The NetApp Linux Unified Host Utilities software package is available on the NetApp Support Site in a 32-bit and 64-bit .rpm file. If you do not know which file is right for your configuration, use the NetApp Interoperability Matrix Tool to verify which one you need.

Installing the Linux Unified Host Utilities is strongly recommended, but not mandatory. The utilities do not change any settings on your Linux host. The utilities improve management and assist NetApp customer support in gathering information about your configuration.

Before you begin

If you have a version of Linux Unified Host Utilities currently installed you should upgrade it or, you should remove it and use the following steps to install the latest version.

1. Download the 32-bit or 64-bit Linux Unified Host Utilities software package from the NetApp Support Site Site to your host.
2. Use the following command to install the software package:

   `rpm -ivh netapp_linux_unified_host_utilities-7-1.x86_64`

SAN Toolkit

The toolkit is installed automatically when you install the NetApp Host Utilities package. This kit provides the `sanlun` utility, which helps you manage LUNs and HBAs. The `sanlun` command returns information about the LUNs mapped to your host, multipathing, and information necessary to create initiator groups.

Example

In the following example, the `sanlun lun show command` returns LUN information.

```
# sanlun lun show all
controller(7mode/E-Series)/            device     host               lun
vserver(cDOT/FlashRay)   lun-pathname  filename   adapter  protocol  size    Product
------------------------------------------------------------------------
data_vserver          /vol/vol1/lun1   /dev/sdb   host16   FCP       120.0g  cDOT
data_vserver          /vol/vol1/lun1   /dev/sdc   host15   FCP       120.0g  cDOT
data_vserver          /vol/vol2/lun2   /dev/sdd   host16   FCP       120.0g  cDOT
data_vserver          /vol/vol2/lun2   /dev/sde   host15   FCP       120.0g  cDOT
```

SAN Booting

Before you begin

If you decide to use SAN booting, it must be supported by your configuration. You can use the NetApp

Interoperability Matrix Tool to verify that your OS, HBA, HBA firmware and the HBA boot BIOS, and ONTAP version are supported.

1. Map the SAN boot LUN to the host.
2. Verify multiple paths are available.

   Remember, multiple paths will only be available after the host OS is up and running on the paths.

3. Enable SAN booting in the server BIOS for the ports to which the SAN boot LUN is mapped.

   For information on how to enable the HBA BIOS, see your vendor-specific documentation.

4. Reboot the host to verify the boot is successful.

Multipathing

For Oracle Linux 6.8 the /etc/multipath.conf file must exist, but you do not need to make specific changes to the file. Oracle Linux 6.8 is compiled with all settings required to recognize and correctly manage ONTAP LUNs.
To Enable ALUA Handler, perform the following steps:

1. Create a backup of the initrd-image.
2. Append the following parameter value to the kernel for ALUA and non-ALUA to work:
   `rdloaddriver=scsi_dh_alua`

   Example

   ```
   kernel /vmlinuz-3.8.13-68.1.2.el6uek.x86_64 ro root=/dev/mapper/vg_ibmx3550m421096-
   lv_root rd_NO_LUKSrd_LVM_LV=vg_ibmx3550m421096/lv_root LANG=en_US.UTF-8
   rd_NO_MDSYSFONT=latarcyrheb-sun16 crashkernel=256M KEYBOARDTYPE=pc KEYTABLE=us
   rd_LVM_LV=vg_ibmx3550m421096/lv_swap rd_NO_DM rhgb quiet rdloaddriver=scsi_dh_alua
   ```

3. Use the `mkinitrd` command to recreate the initrd-image.
   Oracle 6x and later versions use either:
   The command: `mkinitrd -f /boot/ initrd-"uname -r".img uname -r`
   Or
   The command: `dracut -f`
4. Reboot the host.
5. Verify the output of the `cat /proc/cmdline` command to ensure that the setting is complete.
   You can use the `multipath -ll` command to verify the settings for your ONTAP LUNs.
   There should be two groups of paths with different priorities. The paths with the higher priorities are Active/Optimized, meaning they are serviced by the controller where the aggregate is located. The paths with the lower priorities are active but are non-optimized because they are served from a different controller. The non-optimized paths are only used when no optimized paths are available.

Example

The following example displays the correct output for an ONTAP LUN with two Active/Optimized paths and two Active/non-Optimized paths:

```
# multipath -ll
3600a09803831347657244e527766394e dm-5 NETAPP,LUN C-Mode
size=80G features='4 queue_if_no_path pg_init_retries 50 retain_attached_hw_handle'
hwhandler='1 alua' wp=rw
|-+- policy='round-robin 0' prio=50 status=active
| |- 0:0:26:37 sdje 8:384   active ready running
| |- 0:0:25:37 sdik 135:64  active ready running
`-+- policy='round-robin 0' prio=10 status=enabled
  |- 0:0:18:37 sdda 70:128  active ready running
  |- 0:0:19:37 sddu 71:192  active ready running
```

Note

Do not use an excessive number of paths to a single LUN. No more than 4 paths should be required. More than 8 paths might cause path issues during storage failures.

Recommended Settings

The Oracle Linux 6.8 OS is compiled to recognize ONTAP LUNs and automatically set all configuration parameters correctly.

The multipath.conf file must exist for the multipath daemon to start, but you can create an empty, zero-byte file using the command:
`touch /etc/multipath.conf`
The first time you create this file, you might need to enable and start the multipath services.

```
[root@jfs0 ~]# chkconfig multipathd on
[root@jfs0 ~]#/etc/init.d/multipathd start
```

There is no requirement to add anything directly to multipath.conf, unless you have devices that you do not want to be managed by multipath or you have existing settings that override defaults.
You can add the following syntax to the multipath.conf file to exclude the unwanted devices.

Note

Replace the <DevId> with the WWID string of the device you want to exclude. Use the following command to determine the WWID:

```
blacklist {
        wwid <DevId>
        devnode "^(ram|raw|loop|fd|md|dm-|sr|scd|st)[0-9]*"
        devnode "^hd[a-z]"
        devnode "^cciss.*"
}
```

Example

In this example, sda is the local SCSI disk that we need to blacklist.

1. Run the following command to determine the WWID:

```
# /lib/udev/scsi_id -gud /dev/sda
360030057024d0730239134810c0cb833
```

2. Add this WWID to the blacklist stanza in the /etc/multipath.conf:

```
blacklist {
     wwid   360030057024d0730239134810c0cb833
     devnode "^(ram|raw|loop|fd|md|dm-|sr|scd|st)[0-9]*"
     devnode "^hd[a-z]"
     devnode "^cciss.*"
}
```

You should always check your `/etc/multipath.conf` file for legacy settings, especially in the defaults section, that may be overriding default settings.

The table below shows the critical `multipathd` parameters for ONTAP LUNs and the required values. If a host is connected to LUNs from other vendors and any of these parameters are overridden, they will need to be corrected by later stanzas in `multipath.conf` that apply specifically to ONTAP LUNs. If this is not done, the ONTAP LUNs may not work as expected. These defaults should only be overridden in consultation with NetApp and/or OS vendor and only when the impact is fully understood.

Parameter	Setting
detect_prio	yes
dev_loss_tmo	"infinity"
failback	immediate
fast_io_fail_tmo	5
features	"3 queue_if_no_path pg_init_retries 50"
flush_on_last_del	"yes"

Parameter	Setting
hardware_handler	"0"
no_path_retry	queue
path_checker	"tur"
path_grouping_policy	"group_by_prio"
path_selector	"round-robin 0"
polling_interval	5
prio	"ontap"
product	LUN.*
retain_attached_hw_handler	yes
rr_weight	"uniform"
user_friendly_names	no
vendor	NETAPP

Example

The following example shows how to correct an overridden default. In this case, the `multipath.conf` file defines values for `path_checker` and `detect_prio` that are not compatible with ONTAP LUNs.
If they cannot be removed because of other SAN arrays still attached to the host, these parameters can be corrected specifically for ONTAP LUNs with a device stanza.

```
defaults {
 path_checker readsector0
 detect_prio no
 }
devices {
 device {
 vendor "NETAPP "
 product "LUN.*"
 path_checker tur
 detect_prio yes
 }
}
```

Known Problems and Limitations

There are no known issues for Oracle 6.8.

Note

For Oracle Linux (Red Hat compatible kernel) known issues, see the Known Issues section in the corresponding Red Hat Enterprise Linux release documentation.

ASM Mirroring

ASM mirroring might require changes to the Linux multipath settings to allow ASM to recognize a problem and switch over to an alternate fail group. Most ASM configurations on ONTAP use external redundancy, which means that data protection is provided by the external array and ASM does not mirror data. Some sites use ASM with normal redundancy to provide two-way mirroring, normally across different sites. See Oracle Databases on ONTAP for further information.

Using Oracle Linux 6.7 with NetApp ONTAP

Installing the Linux Unified Host Utilities

The NetApp Linux Unified Host Utilities software package is available on the NetApp Support Site in a 32-bit and 64-bit .rpm file. If you do not know which file is right for your configuration, use the NetApp Interoperability Matrix Tool to verify which one you need.

Installing the Linux Unified Host Utilities is strongly recommended, but not mandatory. The utilities do not change any settings on your Linux host. The utilities improve management and assist NetApp customer support in gathering information about your configuration.

Before you begin

If you have a version of Linux Unified Host Utilities currently installed you should upgrade it or, you should remove it and use the following steps to install the latest version.

1. Download the 32-bit or 64-bit Linux Unified Host Utilities software package from the NetApp Support Site Site to your host.
2. Use the following command to install the software package:

   ```
   rpm -ivh netapp_linux_unified_host_utilities-7-1.x86_64
   ```

SAN Toolkit

The toolkit is installed automatically when you install the NetApp Host Utilities package. This kit provides the `sanlun` utility, which helps you manage LUNs and HBAs. The `sanlun` command returns information about the LUNs mapped to your host, multipathing, and information necessary to create initiator groups.

Example

In the following example, the `sanlun lun show command` returns LUN information.

```
# sanlun lun show all
controller(7mode/E-Series)/            device     host               lun
vserver(cDOT/FlashRay)   lun-pathname  filename   adapter  protocol  size    Product
------------------------------------------------------------------------
data_vserver          /vol/vol1/lun1   /dev/sdb   host16   FCP       120.0g  cDOT
data_vserver          /vol/vol1/lun1   /dev/sdc   host15   FCP       120.0g  cDOT
data_vserver          /vol/vol2/lun2   /dev/sdd   host16   FCP       120.0g  cDOT
data_vserver          /vol/vol2/lun2   /dev/sde   host15   FCP       120.0g  cDOT
```

SAN Booting

Before you begin

If you decide to use SAN booting, it must be supported by your configuration. You can use the NetApp Interoperability Matrix Tool to verify that your OS, HBA, HBA firmware and the HBA boot BIOS, and ONTAP version are supported.

1. Map the SAN boot LUN to the host.
2. Verify multiple paths are available.

   Remember, multiple paths will only be available after the host OS is up and running on the paths.

3. Enable SAN booting in the server BIOS for the ports to which the SAN boot LUN is mapped.

   For information on how to enable the HBA BIOS, see your vendor-specific documentation.

4. Reboot the host to verify the boot is successful.

Multipathing

For Oracle Linux 6.7 the /etc/multipath.conf file must exist, but you do not need to make specific changes to the file. Oracle Linux 6.7 is compiled with all settings required to recognize and correctly manage ONTAP LUNs.
To Enable ALUA Handler, perform the following steps:

1. Create a backup of the initrd-image.
2. Append the following parameter value to the kernel for ALUA and non-ALUA to work:
   `rdloaddriver=scsi_dh_alua`

   Example

   ```
   kernel /vmlinuz-3.8.13-68.1.2.el6uek.x86_64 ro root=/dev/mapper/vg_ibmx3550m421096-
   lv_root rd_NO_LUKSrd_LVM_LV=vg_ibmx3550m421096/lv_root LANG=en_US.UTF-8
   rd_NO_MDSYSFONT=latarcyrheb-sun16 crashkernel=256M KEYBOARDTYPE=pc KEYTABLE=us
   rd_LVM_LV=vg_ibmx3550m421096/lv_swap rd_NO_DM rhgb quiet rdloaddriver=scsi_dh_alua
   ```

3. Use the `mkinitrd` command to recreate the initrd-image.
   Oracle 6x and later versions use either:
   The command: `mkinitrd -f /boot/ initrd-"uname -r".img uname -r`
   Or
   The command: `dracut -f`
4. Reboot the host.
5. Verify the output of the `cat /proc/cmdline` command to ensure that the setting is complete.
   You can use the `multipath -ll` command to verify the settings for your ONTAP LUNs.
   There should be two groups of paths with different priorities. The paths with the higher priorities are Active/Optimized, meaning they are serviced by the controller where the aggregate is located. The paths with the lower priorities are active but are non-optimized because they are served from a different controller. The non-optimized paths are only used when no optimized paths are available.

Example

The following example displays the correct output for an ONTAP LUN with two Active/Optimized paths and two Active/non-Optimized paths:

```
# multipath -ll
3600a09803831347657244e527766394e dm-5 NETAPP,LUN C-Mode
size=80G features='4 queue_if_no_path pg_init_retries 50 retain_attached_hw_handle'
hwhandler='1 alua' wp=rw
|-+- policy='round-robin 0' prio=50 status=active
| |- 0:0:26:37 sdje 8:384   active ready running
| |- 0:0:25:37 sdik 135:64  active ready running
`-+- policy='round-robin 0' prio=10 status=enabled
  |- 0:0:18:37 sdda 70:128  active ready running
  |- 0:0:19:37 sddu 71:192  active ready running
```

Note

Do not use an excessive number of paths to a single LUN. No more than 4 paths should be required. More than 8 paths might cause path issues during storage failures.

Recommended Settings

The Oracle Linux 6.7 OS is compiled to recognize ONTAP LUNs and automatically set all configuration parameters correctly.

The multipath.conf file must exist for the multipath daemon to start, but you can create an empty, zero-byte file using the command:
`touch /etc/multipath.conf`
The first time you create this file, you might need to enable and start the multipath services.

```
[root@jfs0 ~]# chkconfig multipathd on
[root@jfs0 ~]#/etc/init.d/multipathd start
```

There is no requirement to add anything directly to multipath.conf, unless you have devices that you do not want to be managed by multipath or you have existing settings that override defaults.
You can add the following syntax to the multipath.conf file to exclude the unwanted devices.

Note

Replace the <DevId> with the WWID string of the device you want to exclude. Use the following command to determine the WWID:

```
blacklist {
        wwid <DevId>
        devnode "^(ram|raw|loop|fd|md|dm-|sr|scd|st)[0-9]*"
        devnode "^hd[a-z]"
        devnode "^cciss.*"
}
```

Example

In this example, sda is the local SCSI disk that we need to blacklist.

1. Run the following command to determine the WWID:

   ```
   # /lib/udev/scsi_id -gud /dev/sda
   360030057024d0730239134810c0cb833
   ```

2. Add this WWID to the blacklist stanza in the /etc/multipath.conf:

   ```
   blacklist {
        wwid   360030057024d0730239134810c0cb833
        devnode "^(ram|raw|loop|fd|md|dm-|sr|scd|st)[0-9]*"
        devnode "^hd[a-z]"
        devnode "^cciss.*"
   }
   ```

You should always check your `/etc/multipath.conf` file for legacy settings, especially in the defaults section, that may be overriding default settings.
The table below shows the critical `multipathd` parameters for ONTAP LUNs and the required values. If a host is connected to LUNs from other vendors and any of these parameters are overridden, they will need to be corrected by later stanzas in `multipath.conf` that apply specifically to ONTAP LUNs. If this is not done, the ONTAP LUNs may not work as expected. These defaults should only be overridden in

consultation with NetApp and/or OS vendor and only when the impact is fully understood.

Parameter	Setting
detect_prio	yes
dev_loss_tmo	"infinity"
failback	immediate
fast_io_fail_tmo	5
features	"3 queue_if_no_path pg_init_retries 50"
flush_on_last_del	"yes"
hardware_handler	"0"
no_path_retry	queue
path_checker	"tur"
path_grouping_policy	"group_by_prio"
path_selector	"round-robin 0"
polling_interval	5
prio	"ontap"
product	LUN.*
retain_attached_hw_handler	yes
rr_weight	"uniform"
user_friendly_names	no
vendor	NETAPP

Example

The following example shows how to correct an overridden default. In this case, the `multipath.conf` file defines values for `path_checker` and `detect_prio` that are not compatible with ONTAP LUNs.
If they cannot be removed because of other SAN arrays still attached to the host, these parameters can be corrected specifically for ONTAP LUNs with a device stanza.

```
defaults {
 path_checker readsector0
 detect_prio no
 }
devices {
 device {
 vendor "NETAPP "
 product "LUN.*"
 path_checker tur
 detect_prio yes
 }
}
```

Known Problems and Limitations

There are no known issues for Oracle 6.7.

Note

For Oracle Linux (Red Hat compatible kernel) known issues, see the Known Issues section in the corresponding Red Hat Enterprise Linux release documentation.

Release Notes

ASM Mirroring

ASM mirroring might require changes to the Linux multipath settings to allow ASM to recognize a problem and switch over to an alternate fail group. Most ASM configurations on ONTAP use external redundancy, which means that data protection is provided by the external array and ASM does not mirror data. Some sites use ASM with normal redundancy to provide two-way mirroring, normally across different sites. See Oracle Databases on ONTAP for further information.

Using Oracle Linux 6.6 with NetApp ONTAP

Installing the Linux Unified Host Utilities

The NetApp Linux Unified Host Utilities software package is available on the NetApp Support Site in a 32-bit and 64-bit .rpm file. If you do not know which file is right for your configuration, use the NetApp Interoperability Matrix Tool to verify which one you need.

Installing the Linux Unified Host Utilities is strongly recommended, but not mandatory. The utilities do not change any settings on your Linux host. The utilities improve management and assist NetApp customer support in gathering information about your configuration.

Before you begin

If you have a version of Linux Unified Host Utilities currently installed you should upgrade it or, you should remove it and use the following steps to install the latest version.

1. Download the 32-bit or 64-bit Linux Unified Host Utilities software package from the NetApp Support Site Site to your host.
2. Use the following command to install the software package:

   `rpm -ivh netapp_linux_unified_host_utilities-7-1.x86_64`

SAN Toolkit

The toolkit is installed automatically when you install the NetApp Host Utilities package. This kit provides the `sanlun` utility, which helps you manage LUNs and HBAs. The `sanlun` command returns information about the LUNs mapped to your host, multipathing, and information necessary to create initiator groups.

Example

In the following example, the `sanlun lun show command` returns LUN information.

```
# sanlun lun show all
controller(7mode/E-Series)/            device     host                lun
vserver(cDOT/FlashRay)   lun-pathname  filename   adapter  protocol  size    Product
------------------------------------------------------------------------
data_vserver          /vol/vol1/lun1   /dev/sdb   host16   FCP       120.0g  cDOT
data_vserver          /vol/vol1/lun1   /dev/sdc   host15   FCP       120.0g  cDOT
data_vserver          /vol/vol2/lun2   /dev/sdd   host16   FCP       120.0g  cDOT
data_vserver          /vol/vol2/lun2   /dev/sde   host15   FCP       120.0g  cDOT
```

SAN Booting

Before you begin

If you decide to use SAN booting, it must be supported by your configuration. You can use the NetApp Interoperability Matrix Tool to verify that your OS, HBA, HBA firmware and the HBA boot BIOS, and ONTAP version are supported.

1. Map the SAN boot LUN to the host.
2. Verify multiple paths are available.

   Remember, multiple paths will only be available after the host OS is up and running on the paths.

3. Enable SAN booting in the server BIOS for the ports to which the SAN boot LUN is mapped.

   For information on how to enable the HBA BIOS, see your vendor-specific documentation.

4. Reboot the host to verify the boot is successful.

Multipathing

For Oracle Linux 6.6 the /etc/multipath.conf file must exist, but you do not need to make specific changes to the file. Oracle Linux 6.6 is compiled with all settings required to recognize and correctly manage ONTAP LUNs.
To Enable ALUA Handler, perform the following steps:

1. Create a backup of the initrd-image.
2. Append the following parameter value to the kernel for ALUA and non-ALUA to work:
   `rdloaddriver=scsi_dh_alua`

   Example

   ```
   kernel /vmlinuz-3.8.13-68.1.2.el6uek.x86_64 ro root=/dev/mapper/vg_ibmx3550m421096-
   lv_root rd_NO_LUKSrd_LVM_LV=vg_ibmx3550m421096/lv_root LANG=en_US.UTF-8
   rd_NO_MDSYSFONT=latarcyrheb-sun16 crashkernel=256M KEYBOARDTYPE=pc KEYTABLE=us
   rd_LVM_LV=vg_ibmx3550m421096/lv_swap rd_NO_DM rhgb quiet rdloaddriver=scsi_dh_alua
   ```

3. Use the `mkinitrd` command to recreate the initrd-image.
   Oracle 6x and later versions use either:
   The command: `mkinitrd -f /boot/ initrd-"uname -r".img uname -r`
   Or
   The command: `dracut -f`
4. Reboot the host.
5. Verify the output of the `cat /proc/cmdline` command to ensure that the setting is complete.
   You can use the `multipath -ll` command to verify the settings for your ONTAP LUNs.
   There should be two groups of paths with different priorities. The paths with the higher priorities are Active/Optimized, meaning they are serviced by the controller where the aggregate is located. The paths with the lower priorities are active but are non-optimized because they are served from a different controller. The non-optimized paths are only used when no optimized paths are available.

Example

The following example displays the correct output for an ONTAP LUN with two Active/Optimized paths and two Active/non-Optimized paths:

```
# multipath -ll
3600a09803831347657244e527766394e dm-5 NETAPP,LUN C-Mode
size=80G features='4 queue_if_no_path pg_init_retries 50 retain_attached_hw_handle'
hwhandler='1 alua' wp=rw
|-+- policy='round-robin 0' prio=50 status=active
| |- 0:0:26:37 sdje 8:384   active ready running
| |- 0:0:25:37 sdik 135:64  active ready running
`-+- policy='round-robin 0' prio=10 status=enabled
  |- 0:0:18:37 sdda 70:128  active ready running
  |- 0:0:19:37 sddu 71:192  active ready running
```

Note

Do not use an excessive number of paths to a single LUN. No more than 4 paths should be required. More than 8 paths might cause path issues during storage failures.

Recommended Settings

The Oracle Linux 6.6 OS is compiled to recognize ONTAP LUNs and automatically set all configuration parameters correctly.

The multipath.conf file must exist for the multipath daemon to start, but you can create an empty, zero-byte file using the command:
`touch /etc/multipath.conf`
The first time you create this file, you might need to enable and start the multipath services.

```
[root@jfs0 ~]# chkconfig multipathd on
[root@jfs0 ~]#/etc/init.d/multipathd start
```

There is no requirement to add anything directly to multipath.conf, unless you have devices that you do not want to be managed by multipath or you have existing settings that override defaults.
You can add the following syntax to the multipath.conf file to exclude the unwanted devices.

Note

Replace the <DevId> with the WWID string of the device you want to exclude. Use the following command to determine the WWID:

```
blacklist {
        wwid <DevId>
        devnode "^(ram|raw|loop|fd|md|dm-|sr|scd|st)[0-9]*"
        devnode "^hd[a-z]"
        devnode "^cciss.*"
}
```

Example

In this example, sda is the local SCSI disk that we need to blacklist.

1. Run the following command to determine the WWID:

```
# /lib/udev/scsi_id -gud /dev/sda
360030057024d0730239134810c0cb833
```

2. Add this WWID to the blacklist stanza in the /etc/multipath.conf:

```
blacklist {
     wwid   360030057024d0730239134810c0cb833
     devnode "^(ram|raw|loop|fd|md|dm-|sr|scd|st)[0-9]*"
     devnode "^hd[a-z]"
     devnode "^cciss.*"
}
```

You should always check your `/etc/multipath.conf` file for legacy settings, especially in the defaults section, that may be overriding default settings.
The table below shows the critical `multipathd` parameters for ONTAP LUNs and the required values. If a host is connected to LUNs from other vendors and any of these parameters are overridden, they will need to be corrected by later stanzas in `multipath.conf` that apply specifically to ONTAP LUNs. If this is not done, the ONTAP LUNs may not work as expected. These defaults should only be overridden in consultation with NetApp and/or OS vendor and only when the impact is fully understood.

Parameter	**Setting**
detect_prio	yes
dev_loss_tmo	"infinity"
failback	immediate
fast_io_fail_tmo	5
features	"3 queue_if_no_path pg_init_retries 50"
flush_on_last_del	"yes"
hardware_handler	"0"
no_path_retry	queue
path_checker	"tur"
path_grouping_policy	"group_by_prio"
path_selector	"round-robin 0"
polling_interval	5

Parameter	Setting
prio	"ontap"
product	LUN.*
retain_attached_hw_handler	yes
rr_weight	"uniform"
user_friendly_names	no
vendor	NETAPP

Example

The following example shows how to correct an overridden default. In this case, the `multipath.conf` file defines values for `path_checker` and `detect_prio` that are not compatible with ONTAP LUNs.
If they cannot be removed because of other SAN arrays still attached to the host, these parameters can be corrected specifically for ONTAP LUNs with a device stanza.

```
defaults {
 path_checker readsector0
 detect_prio no
 }
devices {
 device {
 vendor "NETAPP "
 product "LUN.*"
 path_checker tur
 detect_prio yes
 }
}
```

Known Problems and Limitations

There are no known issues for Oracle 6.6.

Note

For Oracle Linux (Red Hat compatible kernel) known issues, see the Known Issues section in the corresponding Red Hat Enterprise Linux release documentation.

Release Notes

ASM Mirroring

ASM mirroring might require changes to the Linux multipath settings to allow ASM to recognize a problem and switch over to an alternate fail group. Most ASM configurations on ONTAP use external redundancy, which means that data protection is provided by the external array and ASM does not mirror data. Some sites use ASM with normal redundancy to provide two-way mirroring, normally

across different sites. See Oracle Databases on ONTAP for further information.

Using Oracle Linux 6.5 with NetApp ONTAP

Installing the Linux Unified Host Utilities

The NetApp Linux Unified Host Utilities software package is available on the NetApp Support Site in a 32-bit and 64-bit .rpm file. If you do not know which file is right for your configuration, use the NetApp Interoperability Matrix Tool to verify which one you need.

Installing the Linux Unified Host Utilities is strongly recommended, but not mandatory. The utilities do not change any settings on your Linux host. The utilities improve management and assist NetApp customer support in gathering information about your configuration.

Before you begin

If you have a version of Linux Unified Host Utilities currently installed you should upgrade it or, you should remove it and use the following steps to install the latest version.

1. Download the 32-bit or 64-bit Linux Unified Host Utilities software package from the NetApp Support Site Site to your host.
2. Use the following command to install the software package:

   `rpm -ivh netapp_linux_unified_host_utilities-7-1.x86_64`

SAN Toolkit

The toolkit is installed automatically when you install the NetApp Host Utilities package. This kit provides the `sanlun` utility, which helps you manage LUNs and HBAs. The `sanlun` command returns information about the LUNs mapped to your host, multipathing, and information necessary to create initiator groups.

Example

In the following example, the `sanlun lun show command` returns LUN information.

```
# sanlun lun show all
controller(7mode/E-Series)/            device     host                lun
vserver(cDOT/FlashRay)   lun-pathname  filename   adapter  protocol  size    Product
------------------------------------------------------------------------
data_vserver          /vol/vol1/lun1   /dev/sdb   host16   FCP       120.0g  cDOT
data_vserver          /vol/vol1/lun1   /dev/sdc   host15   FCP       120.0g  cDOT
data_vserver          /vol/vol2/lun2   /dev/sdd   host16   FCP       120.0g  cDOT
data_vserver          /vol/vol2/lun2   /dev/sde   host15   FCP       120.0g  cDOT
```

SAN Booting

Before you begin

If you decide to use SAN booting, it must be supported by your configuration. You can use the NetApp Interoperability Matrix Tool to verify that your OS, HBA, HBA firmware and the HBA boot BIOS, and ONTAP version are supported.

1. Map the SAN boot LUN to the host.
2. Verify multiple paths are available.

   Remember, multiple paths will only be available after the host OS is up and running on the paths.

3. Enable SAN booting in the server BIOS for the ports to which the SAN boot LUN is mapped.

   For information on how to enable the HBA BIOS, see your vendor-specific documentation.

4. Reboot the host to verify the boot is successful.

Multipathing

For Oracle Linux 6.5 the /etc/multipath.conf file must exist, but you do not need to make specific changes to the file. Oracle Linux 6.5 is compiled with all settings required to recognize and correctly manage ONTAP LUNs.
To Enable ALUA Handler, perform the following steps:

1. Create a backup of the initrd-image.
2. Append the following parameter value to the kernel for ALUA and non-ALUA to work:
   `rdloaddriver=scsi_dh_alua`

   Example

   ```
   kernel /vmlinuz-3.8.13-68.1.2.el6uek.x86_64 ro root=/dev/mapper/vg_ibmx3550m421096-
   lv_root rd_NO_LUKSrd_LVM_LV=vg_ibmx3550m421096/lv_root LANG=en_US.UTF-8
   rd_NO_MDSYSFONT=latarcyrheb-sun16 crashkernel=256M KEYBOARDTYPE=pc KEYTABLE=us
   rd_LVM_LV=vg_ibmx3550m421096/lv_swap rd_NO_DM rhgb quiet rdloaddriver=scsi_dh_alua
   ```

3. Use the `mkinitrd` command to recreate the initrd-image.
   Oracle 6x and later versions use either:
   The command: `mkinitrd -f /boot/ initrd-"uname -r".img uname -r`
   Or
   The command: `dracut -f`
4. Reboot the host.
5. Verify the output of the `cat /proc/cmdline` command to ensure that the setting is complete.
   You can use the `multipath -ll` command to verify the settings for your ONTAP LUNs.
   There should be two groups of paths with different priorities. The paths with the higher priorities

are Active/Optimized, meaning they are serviced by the controller where the aggregate is located. The paths with the lower priorities are active but are non-optimized because they are served from a different controller. The non-optimized paths are only used when no optimized paths are available.

Example

The following example displays the correct output for an ONTAP LUN with two Active/Optimized paths and two Active/non-Optimized paths:

```
# multipath -ll
3600a09803831347657244e527766394e dm-5 NETAPP,LUN C-Mode
size=80G features='4 queue_if_no_path pg_init_retries 50 retain_attached_hw_handle'
hwhandler='1 alua' wp=rw
|-+- policy='round-robin 0' prio=50 status=active
| |- 0:0:26:37 sdje 8:384   active ready running
| |- 0:0:25:37 sdik 135:64  active ready running
`-+- policy='round-robin 0' prio=10 status=enabled
  |- 0:0:18:37 sdda 70:128  active ready running
  |- 0:0:19:37 sddu 71:192  active ready running
```

Note

Do not use an excessive number of paths to a single LUN. No more than 4 paths should be required. More than 8 paths might cause path issues during storage failures.

Recommended Settings

The Oracle Linux 6.5 OS is compiled to recognize ONTAP LUNs and automatically set all configuration parameters correctly.

The multipath.conf file must exist for the multipath daemon to start, but you can create an empty, zero-byte file using the command:
`touch /etc/multipath.conf`
The first time you create this file, you might need to enable and start the multipath services.

```
[root@jfs0 ~]# chkconfig multipathd on
[root@jfs0 ~]#/etc/init.d/multipathd start
```

There is no requirement to add anything directly to multipath.conf, unless you have devices that you do not want to be managed by multipath or you have existing settings that override defaults.
You can add the following syntax to the multipath.conf file to exclude the unwanted devices.

Note

Replace the <DevId> with the WWID string of the device you want to exclude. Use the following command to determine the WWID:

```
blacklist {
        wwid <DevId>
        devnode "^(ram|raw|loop|fd|md|dm-|sr|scd|st)[0-9]*"
        devnode "^hd[a-z]"
        devnode "^cciss.*"
}
```

Example

In this example, sda is the local SCSI disk that we need to blacklist.

1. Run the following command to determine the WWID:

```
# /lib/udev/scsi_id -gud /dev/sda
360030057024d0730239134810c0cb833
```

2. Add this WWID to the blacklist stanza in the /etc/multipath.conf:

```
blacklist {
     wwid   360030057024d0730239134810c0cb833
     devnode "^(ram|raw|loop|fd|md|dm-|sr|scd|st)[0-9]*"
     devnode "^hd[a-z]"
     devnode "^cciss.*"
}
```

You should always check your `/etc/multipath.conf` file for legacy settings, especially in the defaults section, that may be overriding default settings.

The table below shows the critical `multipathd` parameters for ONTAP LUNs and the required values. If a host is connected to LUNs from other vendors and any of these parameters are overridden, they will need to be corrected by later stanzas in `multipath.conf` that apply specifically to ONTAP LUNs. If this is not done, the ONTAP LUNs may not work as expected. These defaults should only be overridden in consultation with NetApp and/or OS vendor and only when the impact is fully understood.

Parameter	Setting
detect_prio	yes
dev_loss_tmo	"infinity"
failback	immediate
fast_io_fail_tmo	5
features	"3 queue_if_no_path pg_init_retries 50"
flush_on_last_del	"yes"

Parameter	Setting
hardware_handler	"0"
no_path_retry	queue
path_checker	"tur"
path_grouping_policy	"group_by_prio"
path_selector	"round-robin 0"
polling_interval	5
prio	"ontap"
product	LUN.*
retain_attached_hw_handler	yes
rr_weight	"uniform"
user_friendly_names	no
vendor	NETAPP

Example

The following example shows how to correct an overridden default. In this case, the `multipath.conf` file defines values for `path_checker` and `detect_prio` that are not compatible with ONTAP LUNs.
If they cannot be removed because of other SAN arrays still attached to the host, these parameters can be corrected specifically for ONTAP LUNs with a device stanza.

```
defaults {
 path_checker readsector0
 detect_prio no
 }
devices {
 device {
 vendor "NETAPP "
 product "LUN.*"
 path_checker tur
 detect_prio yes
 }
}
```

Known Problems and Limitations

There are no known issues for Oracle 6.5.

Note

For Oracle Linux (Red Hat compatible kernel) known issues, see the Known Issues section in the corresponding Red Hat Enterprise Linux release documentation.

ASM Mirroring

ASM mirroring might require changes to the Linux multipath settings to allow ASM to recognize a problem and switch over to an alternate fail group. Most ASM configurations on ONTAP use external redundancy, which means that data protection is provided by the external array and ASM does not mirror data. Some sites use ASM with normal redundancy to provide two-way mirroring, normally across different sites. See Oracle Databases on ONTAP for further information.

Using Oracle Linux 6.4 with NetApp ONTAP

Installing the Linux Unified Host Utilities

The NetApp Linux Unified Host Utilities software package is available on the NetApp Support Site in a 32-bit and 64-bit .rpm file. If you do not know which file is right for your configuration, use the NetApp Interoperability Matrix Tool to verify which one you need.

Installing the Linux Unified Host Utilities is strongly recommended, but not mandatory. The utilities do not change any settings on your Linux host. The utilities improve management and assist NetApp customer support in gathering information about your configuration.

Before you begin

If you have a version of Linux Unified Host Utilities currently installed you should upgrade it or, you should remove it and use the following steps to install the latest version.

1. Download the 32-bit or 64-bit Linux Unified Host Utilities software package from the NetApp Support Site Site to your host.
2. Use the following command to install the software package:

   ```
   rpm -ivh netapp_linux_unified_host_utilities-7-1.x86_64
   ```

SAN Toolkit

The toolkit is installed automatically when you install the NetApp Host Utilities package. This kit provides the `sanlun` utility, which helps you manage LUNs and HBAs. The `sanlun` command returns information about the LUNs mapped to your host, multipathing, and information necessary to create initiator groups.

Example

In the following example, the `sanlun lun show command` returns LUN information.

```
# sanlun lun show all
controller(7mode/E-Series)/            device     host               lun
vserver(cDOT/FlashRay)   lun-pathname  filename   adapter  protocol  size    Product
------------------------------------------------------------------------
data_vserver          /vol/vol1/lun1   /dev/sdb   host16   FCP       120.0g  cDOT
data_vserver          /vol/vol1/lun1   /dev/sdc   host15   FCP       120.0g  cDOT
data_vserver          /vol/vol2/lun2   /dev/sdd   host16   FCP       120.0g  cDOT
data_vserver          /vol/vol2/lun2   /dev/sde   host15   FCP       120.0g  cDOT
```

SAN Booting

Before you begin

If you decide to use SAN booting, it must be supported by your configuration. You can use the NetApp Interoperability Matrix Tool to verify that your OS, HBA, HBA firmware and the HBA boot BIOS, and ONTAP version are supported.

1. Map the SAN boot LUN to the host.
2. Verify multiple paths are available.

   Remember, multiple paths will only be available after the host OS is up and running on the paths.

3. Enable SAN booting in the server BIOS for the ports to which the SAN boot LUN is mapped.

   For information on how to enable the HBA BIOS, see your vendor-specific documentation.

4. Reboot the host to verify the boot is successful.

Multipathing

For Oracle Linux 6.4 the /etc/multipath.conf file must exist, but you do not need to make specific changes to the file. Oracle Linux 6.4 is compiled with all settings required to recognize and correctly manage ONTAP LUNs.
To Enable ALUA Handler, perform the following steps:

1. Create a backup of the initrd-image.
2. Append the following parameter value to the kernel for ALUA and non-ALUA to work:
   `rdloaddriver=scsi_dh_alua`

   Example

   ```
   kernel /vmlinuz-3.8.13-68.1.2.el6uek.x86_64 ro root=/dev/mapper/vg_ibmx3550m421096-
   lv_root rd_NO_LUKSrd_LVM_LV=vg_ibmx3550m421096/lv_root LANG=en_US.UTF-8
   rd_NO_MDSYSFONT=latarcyrheb-sun16 crashkernel=256M KEYBOARDTYPE=pc KEYTABLE=us
   rd_LVM_LV=vg_ibmx3550m421096/lv_swap rd_NO_DM rhgb quiet rdloaddriver=scsi_dh_alua
   ```

3. Use the `mkinitrd` command to recreate the initrd-image.
   Oracle 6x and later versions use either:
   The command: `mkinitrd -f /boot/ initrd-"uname -r".img uname -r`
   Or
   The command: `dracut -f`
4. Reboot the host.
5. Verify the output of the `cat /proc/cmdline` command to ensure that the setting is complete.
   You can use the `multipath -ll` command to verify the settings for your ONTAP LUNs.
   There should be two groups of paths with different priorities. The paths with the higher priorities are Active/Optimized, meaning they are serviced by the controller where the aggregate is located. The paths with the lower priorities are active but are non-optimized because they are served from a different controller. The non-optimized paths are only used when no optimized paths are available.

Example

The following example displays the correct output for an ONTAP LUN with two Active/Optimized paths and two Active/non-Optimized paths:

```
# multipath -ll
3600a09803831347657244e527766394e dm-5 NETAPP,LUN C-Mode
size=80G features='4 queue_if_no_path pg_init_retries 50 retain_attached_hw_handle'
hwhandler='1 alua' wp=rw
|-+- policy='round-robin 0' prio=50 status=active
| |- 0:0:26:37 sdje 8:384   active ready running
| |- 0:0:25:37 sdik 135:64  active ready running
`-+- policy='round-robin 0' prio=10 status=enabled
  |- 0:0:18:37 sdda 70:128  active ready running
  |- 0:0:19:37 sddu 71:192  active ready running
```

Note

Do not use an excessive number of paths to a single LUN. No more than 4 paths should be required. More than 8 paths might cause path issues during storage failures.

Recommended Settings

The Oracle Linux 6.4 OS is compiled to recognize ONTAP LUNs and automatically set all configuration parameters correctly.

The multipath.conf file must exist for the multipath daemon to start, but you can create an empty, zero-byte file using the command:
`touch /etc/multipath.conf`
The first time you create this file, you might need to enable and start the multipath services.

```
[root@jfs0 ~]# chkconfig multipathd on
[root@jfs0 ~]#/etc/init.d/multipathd start
```

There is no requirement to add anything directly to multipath.conf, unless you have devices that you do not want to be managed by multipath or you have existing settings that override defaults.
You can add the following syntax to the multipath.conf file to exclude the unwanted devices.

Note

Replace the <DevId> with the WWID string of the device you want to exclude. Use the following command to determine the WWID:

```
blacklist {
        wwid <DevId>
        devnode "^(ram|raw|loop|fd|md|dm-|sr|scd|st)[0-9]*"
        devnode "^hd[a-z]"
        devnode "^cciss.*"
}
```

Example

In this example, sda is the local SCSI disk that we need to blacklist.

1. Run the following command to determine the WWID:

   ```
   # /lib/udev/scsi_id -gud /dev/sda
   360030057024d0730239134810c0cb833
   ```

2. Add this WWID to the blacklist stanza in the /etc/multipath.conf:

   ```
   blacklist {
        wwid   360030057024d0730239134810c0cb833
        devnode "^(ram|raw|loop|fd|md|dm-|sr|scd|st)[0-9]*"
        devnode "^hd[a-z]"
        devnode "^cciss.*"
   }
   ```

You should always check your `/etc/multipath.conf` file for legacy settings, especially in the defaults section, that may be overriding default settings.
The table below shows the critical `multipathd` parameters for ONTAP LUNs and the required values. If a host is connected to LUNs from other vendors and any of these parameters are overridden, they will need to be corrected by later stanzas in `multipath.conf` that apply specifically to ONTAP LUNs. If this is not done, the ONTAP LUNs may not work as expected. These defaults should only be overridden in

consultation with NetApp and/or OS vendor and only when the impact is fully understood.

Parameter	Setting
detect_prio	yes
dev_loss_tmo	"infinity"
failback	immediate
fast_io_fail_tmo	5
features	"3 queue_if_no_path pg_init_retries 50"
flush_on_last_del	"yes"
hardware_handler	"0"
no_path_retry	queue
path_checker	"tur"
path_grouping_policy	"group_by_prio"
path_selector	"round-robin 0"
polling_interval	5
prio	"ontap"
product	LUN.*
retain_attached_hw_handler	yes
rr_weight	"uniform"
user_friendly_names	no
vendor	NETAPP

Example

The following example shows how to correct an overridden default. In this case, the `multipath.conf` file defines values for `path_checker` and `detect_prio` that are not compatible with ONTAP LUNs.
If they cannot be removed because of other SAN arrays still attached to the host, these parameters can be corrected specifically for ONTAP LUNs with a device stanza.

```
defaults {
 path_checker readsector0
 detect_prio no
 }
devices {
 device {
 vendor "NETAPP "
 product "LUN.*"
 path_checker tur
 detect_prio yes
 }
}
```

Known Problems and Limitations

NetApp Bug ID	Title	Description	Bugzilla ID
713555	QLogic adapter resets are seen on OL6.4 and OL5.9 with UEK2 on controller faults such as takeover/giveback, and reboot	QLogic adapter resets are seen on OL6.4 hosts with UEK2 (kernel-uek-2.6.39-400.17.1.el6uek) or OL5.9 hosts with UEK2 (kernel-uek-2.6.39 400.17.1.el5uek) when controller faults happen (such as takeover, giveback, and reboots). These resets are intermittent. When these adapter resets happen, a prolonged I/O outage (sometimes, more than 10 minutes) might occur until the adapter resets succeed and the paths' status are updated by dm-multipath. In /var/log/messages, messages similar to the following are seen when this bug is hit: kernel: qla2xxx [0000:11:00.0]-8018:0: ADAPTER RESET ISSUED nexus=0:2:13. This is observed with the kernel version: On OL6.4: kernel-uek-2.6.39-400.17.1.el6uek On OL5.9: kernel-uek-2.6.39-400.17.1.el5uek	13999

NetApp Bug ID	Title	Description	Bugzilla ID
715217	Delay in path recovery on OL6.4 or OL5.9 hosts with UEK2 may result in delayed I/O resumption on controller or fabric faults	When a controller fault (storage failover or giveback, reboots and so on) or a fabric fault (FC port disable or enable) occurs with I/O on Oracle Linux 6.4 or Oracle Linux 5.9 hosts with UEK2 Kernel, the path recovery by DM-Multipath takes a long time (4mins. to 10 mins). Sometimes, during the paths recovering to active state, the following lpfc driver errors are also seen: kernel: sd 0:0:8:3: [sdlt] Result: hostbyte=DID_ERROR driverbyte=DRIVER_OK Due to this delay in path recovery during fault events, the I/O resumption also delays. OL 6.4 Versions: device-mapper-1.02.77-9.el6 device-mapper-multipath-0.4.9-64.0.1.el6 kernel-uek-2.6.39-400.17.1.el6uek OL 5.9 Versions: device-mapper-1.02.77-9.el5 device-mapper-multipath-0.4.9-64.0.1.el5 kernel-uek-2.6.39-400.17.1.el5uek	14001

NetApp Bug ID	Title	Description	Bugzilla ID
709911	DM Multipath on OL6.4 & OL5.9 iSCSI with UEK2 kernel takes long time to update LUN path status after storage faults	On systems running Oracle Linux 6 Update4 and Oracle Linux 5 Update9 iSCSI with Unbreakable Enterprise Kernel Release 2 (UEK2), a problem has been seen during storage fault events where DM Multipath (DMMP) takes around 15 minutes to update the path status of Device Mapper (DM) devices (LUNs). If you run the "multipath -ll" command during this interval, the path status is shown as "failed ready running" for that DM device (LUN). The path status is eventually updated as "active ready running." This issue is seen with following version: Oracle Linux 6 Update 4: UEK2 Kernel: 2.6.39-400.17.1.el6uek.x86_64 Multipath: device-mapper-multipath-0.4.9-64.0.1.el6.x86_64 iSCSI: iscsi-initiator-utils-6.2.0.873-2.0.1.el6.x86_64 Oracle Linux 5 Update 9: UEK2 Kernel: 2.6.39-400.17.1.el5uek Multipath: device-mapper-multipath-0.4.9-64.0.1.el5.x86_64 iSCSI: iscsi-initiator-utils-6.2.0.872-16.0.1.el5.x86_64	13984

NetApp Bug ID	Title	Description	Bugzilla ID
739909	The SG_IO ioctl system call fails on dm-multipath devices after an FC fault on OL6.x and OL5.x hosts with UEK2	A problem is seen on Oracle Linux 6.x hosts with UEK2 kernel and Oracle Linux 5.x hosts with UEK2 kernel. The sg_* commands on a multipath device fail with EAGAIN error code (errno) after a fabric fault that makes all the paths in the active path group go down. This problem is seen only when there is no I/O occurring to the multipath devices. The following is an example: # sg_inq -v /dev/mapper/3600a0980 41764937303f436c75324 370 inquiry cdb: 12 00 00 00 24 00 ioctl(SG_IO v3) failed with os_err (errno) = 11 inquiry: pass through os error: Resource temporarily unavailable HDIO_GET_IDENTITY ioctl failed: Resource temporarily unavailable [11] Both SCSI INQUIRY and fetching ATA information failed on /dev/mapper/3600a0980 41764937303f436c75324 370 # This problem occurs because the path group	14082

Note

For Oracle Linux (Red Hat compatible kernel) known issues, see the Known Issues section in the corresponding Red Hat Enterprise Linux release documentation.

Release Notes

ASM Mirroring

ASM mirroring might require changes to the Linux multipath settings to allow ASM to recognize a problem and switch over to an alternate fail group. Most ASM configurations on ONTAP use external redundancy, which means that data protection is provided by the external array and ASM does not mirror data. Some sites use ASM with normal redundancy to provide two-way mirroring, normally across different sites. See Oracle Databases on ONTAP for further information.

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